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Responsible for managing the official mail, Freedom of Information Act requests and Army Records Information Management System forms for DHR.



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### How did you get your start as a DA Civilian?

I started as a GS-4 at the 43rd Adjutant General Reception Battalion in 2003, and have worked my way up in the years since. **I've worked hard to get to different positions within my organization.** I've always kind of wanted to be a division chief within the DHR, and so I decided to apply for the position I am in now.

### What brought you to Fort Leonard Wood?

I'm originally from Alabama, and came here in 1999, as an Army dependent – my mom was in the service and retired in 2000. **There wasn't much here when I got here.**

**Things have really changed since then. It's really grown, and there are many more opportunities available.** My wife and I love it here in Missouri. We bought 70 acres of land and built our own home here, so we kind of put down roots. Both our families are here, so we have a great support system.

### What is the most fulfilling part of your job as a DA Civilian?

The most fulfilling part of my job is taking care of Soldiers, their dependents and the civilians who work for the military, and seeing people smile after I help them resolve or troubleshoot an issue. I think sitting down with people individually is very important, and making those

connections and networking with people is a lot of fun for me. Doing little things can mean a lot, sometimes, more than you'll ever know.

### What advice would you give to others who are looking at becoming a DA Civilian?

Work hard and be loyal to yourself and your organization. Be persistent. Be ready to reach out and do something new. **Build trust with people and be the expert at your job and duties. Make sure to utilize the training opportunities offered to you.**

