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BRANDON MUNCY

INFORMATION RECEPTIONIST

GENERAL LEONARD WOOD
ARMY COMMUNITY HOSPITAL

Responsible for directing patients, staff and visitors throughout the hospital, directing phone calls and providing information about the installation and the hospital to callers and visitors.



Why did you choose to become a DOD Civilian?

I was an air transportation specialist in the Air Force. I spent my final three years on special duty doing executive airlift in the 89th Aerial Port Squadron in Washington, D.C. It was high stress, but very prestigious and exciting. **I chose a career as a DOD Civilian to work with service members again. I feel at home here.**

What are the benefits of working as a DOD Civilian?

The benefit I like the most is being able to network with many

people. **The value of networking cannot be overstated.** Networking is one of the most important parts of career growth, since you can learn from and enrich other people. **Build bridges; don't burn them.**

What has been your most memorable experience as a DOD Civilian?

I haven't had anything of note yet on duty. However, the moment I knew I would have secure, stable employment was the most meaningful experience for me. **I've been working dead ends for years and I have a feeling that I've finally made it.** Sometimes I can't believe it's real.

What is your favorite part about being a DOD Civilian?

I'm happy to know my position was created specifically to help ease the burden on our GLWACH Soldiers, leaving them free to do their duties. **I like being able to help people in a meaningful way. I feel happiest when people can find what they need with ease and provide affirmative feedback.**

