



DEPARTMENT OF THE ARMY
U.S. ARMY MANEUVER SUPPORT CENTER OF EXCELLENCE AND FORT LEONARD WOOD
14000 MSCOE LOOP, SUITE 316
FORT LEONARD WOOD, MISSOURI 65473

ATZT-JA (360-81d1)

19 MAY 2023

MEMORANDUM FOR SEE DISTRIBUTION

SUBJECT: Command Policy 1, Open Door Policy

1. REFERENCE. AR 600-20, (Army Command Policy), 24 July 2020.

2. GENERAL. This memorandum establishes the policy and procedures for the U.S. Army Maneuver Support Center of Excellence (MSCoE) and Fort Leonard Wood Commanding General's open door policy.

3. POLICY AND PROCEDURES.

a. As a commander, I am committed to addressing the concerns of all the members of my command. While I would prefer that you use the chain of command and the supervisory chain to resolve issues, if you believe they cannot (or will not) help you then I am available. Enlisted personnel should meet with the MSCoE Command Sergeant Major prior to requesting an open door meeting.

b. This policy does not apply to disciplinary issues and issues appropriately addressed by an existing procedure, a subordinate command, or a staff principal. Examples include, but are not limited to, equal employment opportunity issues, A-76 issues, Article 15-6 investigations, Article 15 actions and courts-martial, reassignments, Inspector General inquiries, and civilian grading issues and grievances.

4. SUPERSESSION. This policy supersedes memorandum, HQ MSCoE, ATZT-CG, 26 June 2020; subject as above, and is effective until superseded or revoked.

5. PROPONENT. The proponent for this command policy is the Office of the Staff Judge Advocate, (573) 596-2333.


CHRISTOPHER G. BECK
Major General, USA
Commanding

DISTRIBUTION:

All Schools, Brigades, Battalions,
Companies, Detachments, Tenant Units,
Directorates, General and Personal Staff Offices