



# Housing Newsletter

*Wiesbaden:  
Our Home in Germany!*



# April 2025 Housing

## Hours of Operation

Mon. to Fri. 08:00 to noon;  
13:00 to 16:00

Last customer sign-in is at 15:30

Weekends, U.S. & Local National Holidays

Closed

DSN 548-4450 Civ.: 0611-143-548-4450

Email:

usarmy.wiesbaden.id-europe.list.hsg-  
information@army.mil

**Locked out after 16:00?**

Civ: 0611-705-5315

DSN: 337-5315

## Hello Residents!

If you are new to the community, WELCOME! The Housing newsletter is drafted to educate both new and old residents of upcoming events, policy changes/updates, future DPW projects and much more. It is a digital print only and will be delivered to both government and personal email addresses we have on file for you on a quarterly basis.

### **BUILDING COORDINATOR PROGRAM**

An important component of living in Government housing is the Section, Building, and Stairwell Coordinator program. The Area (AC), Section (SC), Building (BC) and Stairwell Coordinators are to provide oversight, information, mediation, and enforcement of the Commander's policies. The Facilities Branch within Housing will appoint all Coordinators in writing. The Coordinators will typically be the senior ranking residents of the buildings and have the longest DEROS at the time of appointment. If you need to know who your coordinators are or would like to volunteer please contact, Patric Eschborn via email at patric.eschborn.ln@army.mil.

**\*\*\*Tenant Satisfaction Survey\*\*\*** As a resident living in Government-owned Family Housing, input concerning your experience is very important to us. Army leaders are committed to ensuring that you receive the best quality housing possible, and we need your candid feedback. Feedback results will provide Army leaders your perspective on what we are doing well and where we need to improve. The information residents provide annually continues to guide the Army in future improvements to the Army Housing portfolio. You will receive the survey via government email from ArmyHousingSurvey@celassociates.com. Check your spam folder in case it went there. Please let us know if you do not receive.

**Spring Clean Up-** Although we have an amazing DPW grounds/maintenance crew, the expectation is for all of us to do our part to upkeep our neighborhoods and place of work. This year the week of 5-9 May is set aside for Spring Clean Up. This is an installation wide initiative to tidy up and extra attention is given to providing waste receptacles on all posts, recycling bins, in addition to bulk item pickup. Please note that the Housing Resident Handbook discusses maintaining quarters and common areas. Details may be found on the following pages: 9-10 (Resident Responsibilities), 14 (Health/Welfare Inspections), 18 (Grounds Maintenance), 20 (Vehicle Repairs/Abandoned Vehicles), and 31 (Recycling Center.) Unfortunately, this past PCS season, we had many families disregard the policies regarding terminating with bulk trash. New Waste Calendars have been distributed for 2025. Please visit the recycling center's website to retrieve. It is the civil duty of all residents that reside in government quarters to properly dispose of their bulk trash prior to departing by arranging special pick-up appointments and/or utilizing the "special" waste pick-up days marked on the trash schedule for items that do not fit your trash bin.



Unfortunately flower vouchers will not be given this Spring because government purchases are currently restricted to mission essential items only. We hope this doesn't discourage you from planning other ways to beautify our community.



## Upcoming Projects:



**RESIDENTS of Hainerberg Bldgs:** 7726, 7727, 7728, 7729, 7751, 7760, 7771 and 7772 Contractors will be replacing the interior permanent ceiling, wall, and cabinet light fixtures with modern LED lights. To replace the light fixtures, the contractor will need access to all areas of your home. The work in each apartment shall take about 4 hours. The daily work time is from 08:00 to max. 17:00hrs. Schedules were sent via government email to the residents that occupy the buildings.

**RESIDENTS of Crestview Bldgs:** Exterior painting will continue and begin for buildings 7011, 7012, 7045-7060. There are no special requirements for residents since the scope of work will be outside only however please be aware of scaffolding near the building, paint smells, and noise from contractors.

**The POC for this construction work is Mr. Michael Schueller, email:**  
**Michael.schueller.ln@army.mil, DSN: 548-4408 (CIV: 0611-143-548-4408)**

**SHIP Store:** Due to the hiring freeze, manning the SHIP Store has become an issue. As a result, there may be short notice hours of operation changes. Please check the "MyArmyPost" app for updated closures. We apologize for any inconveniences this may cause your family.



Have a  
maintenance need?  
Scan the QR code  
to submit an ARMA  
request