



Housing Newsletter

*Wiesbaden:
Our Home in Germany!*



September 2025

Housing

Hours of Operation

Mon. to Fri. 08:00 to noon; 13:00 to 16:00

Last customer sign-in is at 15:30

Weekends, U.S. & Local National Holidays

Closed

DSN 548-4450 Civ.: 0611-143-548-4450

Email:

usarmy.wiesbaden.id-europe.list.hsg-
information@army.mil

Locked out after 16:00?

Civ: 0611-705-5315

DSN: 337-5315



Trick or Treating is welcomed on all installations. This is a great opportunity to connect with our Host Nation. All neighborhoods should expect an increase in foot traffic on Halloween. Stay tuned to USAG Wiesbaden Garrison FB page for details..

Hello Residents!

If you are new to the community, WELCOME! The Housing newsletter is drafted to educate both new and old residents of upcoming events, policy changes/updates, future DPW projects and much more. It is a digital print only and will be delivered to both government and personal email addresses we have on file for you on a quarterly basis.

SEASONAL DECORATIONS- POLICY #82 Fall is near! Many residents love decorating for upcoming holidays and want their homes to feel cozy. Please be mindful that exterior seasonal/holiday decorations are properly secured, without "invasive" anchoring, to prevent injuries and falling/tripping hazards. Decorations must not interfere with grounds maintenance. Ensure access to building emergency/fire exits, exit ways, and stairs are identified, clear of obstructions, and not locked/blocked to render them inaccessible. Organic decorations such as pumpkins and gourds may attract animals or pests when damaged. You may consider taking them to a nearby forest as a treat for wildlife. Candles, wax warmers, and incense burners when left unattended or misused, are a major cause of fires. Secure items within a suitable mount and make sure the area above, around, and close is clear of materials which are easily ignitable/flammable such as drapes, clothes, paper items, and decorations, etc. Additional information can be found at <https://home.army.mil/wiesbaden/about/us-army-garrison-policy-memorandums>.

*****Temperature Change***** Soon it will be time to store the portable AC units and pull out your blankets. Fall temperatures in Wiesbaden (September-November) average high of about 59F and a low of 34F. All radiators on all four installations get turned on by DPW the first week of October. If your radiator is not functioning properly it may need to be purged or not enough pressure has accumulated to push out heat. Please use the QR code below to schedule an appointment. Radiator settings should not exceed 3.5 and if your windows are sweating the home is too warm. Proper ventilation is required despite the cold to minimize/prevent mildew or mold. Email usarmy.wiesbaden.id-europe.list.hsg-information@army.mil for more details.



Radon- What You Need to know!!



What is Radon? A naturally occurring gas from the ground, it is everywhere. Even outside.

What measurement system does the Garrison use for radon measurements? The measurement is xPCi/L (picocuries per liter). Please avoid purchasing personal radon monitors, as many use different units and may provide misleading results.

What are the risks of Radon? Long term exposure could have health risks at higher levels. Using your basement to do laundry is not considered long term exposure.

What measures can you take as a resident? Open windows in basements, this has continually proved effective in speeding the dissipation of the gas. Additionally, per the Resident Handbook, residents should not utilize basements as living space. i.e.- bedrooms should not be set up in the basement.

What is the Garrison doing to assist? USAG Wiesbaden continually monitors residences for Radon, we have tested a mechanical remediation kit in a facility on Clay Kaserne. It was effective so we are procuring more of these kits to remediate in housing as well.

How significant is the issue at USAG WI? Of the numerous quarters we have tested, there have only been a handful of buildings that require further mechanical mitigation measures. We are programming projects for execution in accordance with all applicable regulations.

What if you are concerned? USAG WI does not have the capability to conduct monitoring at all quarters simultaneously. If you are concerned, please put in an ARMA ticket to request monitoring. We'll prioritize accordingly and ensure your concerns are addressed.

Round Table Discussions- Huge thank you to all that have participated in the Neighborhood Round Tables! Your questions and feedback are very valuable.

We will continue to host routinely and encourage you to invite friends/coworkers to join us for the next one. Submissions can be made via email prior to the event to ensure the directorate/organization is present.

usarmy.wiesbaden.id-europe.list.hsg-information@army.mil



Seasonal depression is real and affects people in different ways. Check on your neighbors. A friendly smile or short conversation can make a huge impact!



Do you need to know who your Area, Section or Building Coordinator is?
Please contact our BUILDING PROGRAM COORDINATOR
POC: Patric Eschborn

patric.eschborn.ln@army.mil

Phone: 314-548-4409 /

0611-143-548-4409



SHIP Store: Due to the hiring freeze, manning the SHIP Store has become an issue. As a result, there may be short notice hours of operation changes. Please check the "MyArmyPost" app for updated closures. We apologize for any inconveniences this may cause your family.



Have a maintenance need? Scan the QR code to submit an ARMA request website: <https://maintenance.army.mil>



Housing Chief Corner

100 % Congressionally mandated housing inspections

Why: Congress has mandated that 100% of all Family housing on Army installations will be inspected by an independent, third-party contractor retained by the Department of the Army. This mandate is fully laid out in Public Law No. 116-92, the National Defense Authorization Act (NDAA) for Fiscal Year 2020, SEC. 3051 and amended in 2021 to include all Army-owned housing. The inspection is a requirement for all homes on the installation.

When: The inspections are scheduled from **02 -16th of December 2025**.

What is Inspected: Inspections include all occupied and unoccupied homes and are conducted in accordance with the Inter NACHI Standards of Practice. Inspectors will collect data on Environment Health / Safety (EHS) deficiencies and the condition of a range of components spanning all building systems and include a visual survey only of the property, components, systems and elements that are easily visible and readily accessible to include the roof, including gutters and downspouts; the house façade; exterior of windows; foundations, walkways, driveways; porches, patios and stairs; landscaping and site gradient. Inspections do not include any intrusions, sampling, boring or disassembly of any components, systems or infrastructure. All smoke detectors will be activated without exception. No furniture or appliances will be moved.

Who: The third party inspectors will be inside your home for approximately one hour. The inspector will be clearly identified as an Army Housing Inspection Team member and will, if you request, wear a mask and shoe covers for the inspection. This inspection will require an adult in your household, over the age of 18, to be home and allow full access to the house during the scheduled inspection time.

How to schedule: A web-based self-scheduling tool has been implemented to allow tenants to schedule or reschedule their inspection at their convenience in addition to shortening time waiting for an assessor as inspections are scheduled in two-hour blocks.

The **self-scheduling tool link** (see below) will be **open the 27th of October and will close the 24th of November 2025**. The installation Housing office will place door hanger notification tags on every home that will provide a QR code that can be scanned to begin the scheduling process and the information will be placed on the Housing social media page.

The Army fully understands the inconvenience these inspections may cause but the benefits gained, by both current and future Residents, from an independent assessment of our entire housing inventory cannot be overstated. The Garrison Commander and Housing Office will receive daily updates on home inspections schedule and completed, and the Army is committed to complete an inspection of every home on the installation, without exception.

Please contact the Housing Office with any questions. Thank you in advance for your cooperation.

POC email: usarmy.wiesbaden.id-europe.list.hsg-information@army.mil

Copy and paste the web address below into your browser or use the QR code to schedule

<https://assetcalc.net/?redirect=army>



Jana Deaton
Chief Housing Division

