



Housing Newsletter



*Wiesbaden:
Our Home in Germany!*

September 2024

Housing Office

Hours of Operation On-Post:

Mon. to Fri. 08:00 to noon;
13:00 to 16:00

Last customer sign-in is at 15:30
Weekends & U.S. Holidays: Closed
Local National Holidays: Limited Staff

Telephone both Clay and
Hainerberg Neighborhood Center:
DSN 548-4450

Civ.: 0611-143-548-4450

SHIP store Open T-F: 08:00 to noon;
13:00 to 17:15, Saturday 08:00 to noon

Locked out after 16:00?

Civ: 0611-705-5315
DSN: 337-5315

Email on-post housing at:
usarmy.wiesbaden.id-europe.list.hsg-information@army.mil

Hello Residents!

This summer PCS season brought roughly **400** families to USAG Wiesbaden. We are now officially a medium Kaserne. If you are new to the community, WELCOME! The Housing newsletter is drafted to educate both new and old residents of upcoming events, policy changes/updates, future DPW projects and much more. It is a digital print only and will be delivered to both government and personal email addresses we have on file for you on a quarterly basis. We are excited to provide a condensed new look and welcome your feedback!

Fall Clean Up

Crazy how time flies! It is already football season and time for leaves to start falling. Although we have an amazing DPW grounds/maintenance crew, the expectation is for all of us to do our part to upkeep our neighborhoods and place of work. This year the week of 4-7 November is set aside for Fall Clean Up. This is an installation wide initiative to tidy up and extra attention is given to providing waste receptacles on all posts, recycling bins, in addition to bulk item pickup. Please note that the Housing Resident Handbook discusses maintaining quarters and common areas. Details may be found on the following pages: 9-10(Resident Responsibilities), 14(Health/Welfare Inspections),18(Grounds Maintenance),20 (Vehicle Repairs/Abandoned Vehicles), and 31(Recycling Center.) Unfortunately, this past PCS season, we had many families disregard the policies regarding terminating with bulk trash. It is the civil duty of all residents that reside in government quarters to properly dispose of their bulk trash prior to departing by arranging special pick-up appointments and/or utilizing the "special" waste pick-up days marked on the trash schedule for items that do not fit your trash bin. The Building Coordinator Program should also be enforced upon move out. If you are unfamiliar with the program, please speak directly with a Housing Counselor for details. Residents that do not follow policy may be subject to a financial fine at time of final inspection.

Did you know ???



Seasonal/Holiday Decorations- USAG Wiesbaden Policy #81

Halloween will be here before we know it! It is a very popular holiday celebrated on all installations. It is not mandated that everyone participate in trick or treating however if you choose to and have not already started to stock up on candy, you better! Families love to dress up and decorate their homes. We love it! There are a few guidelines we must follow/consider that relate to overall safety and are necessary to prevent accidents. The Housing Office encourages you to review the policy regarding "Seasonal/ Holiday Decorations" that may be found on the USAG Wiesbaden Homepage Garrison Policies & Memorandums link can be viewed via the link attached to email. Open post residents please pay close attention to policies involving Host Nation considerations. There are specific exterior lighting/decorations that are authorized for operation from sunset to 22:00 hours Sunday-Thursday and from sunset to midnight on weekends/holidays. Halloween is NOT a German holiday however many locals love our generosity and will play an active role. For those with a competitive spirit, be on the lookout for the Garrison post regarding balcony and yard decorating contests. Historically, prizes have been given for several categories and is judged by the Garrison Command Team.

September is Suicide Prevention Month

The Housing Office recognizes September as Suicide Prevention Month and support all efforts being given by agencies installation wide. Home is where we typically feel the safest, however there are factors that may prevent us from feeling this way. Your quality of life is our priority. We want to make certain your housing area is safe, clean, maintained, and comfortable. We pride ourselves in listening to, working with, and learning from the most important in our business- the customer! Small complaints can generate big improvements. If anything is affecting your quality of life, please do not hesitate to contact us. The National Suicide Prevention Hotline: 001800-273-TALK(8255) or the DOD Safe Helpline: 0611-143-537-SAFE(7233) are great resources also. September 20th is Suicide ASAP is hosting Prevention Paintball Challenge. The event is free to sign up. Please contact Rita M Martin to enroll a team . 548-1413/rita.m.martin6.civ@army.mil



Upcoming Projects:

On September 23rd converting locking systems to the new key-less fob system will begin in Newman Village. Expect an email from the Housing Office with upcoming details. According to German law, starting October 1st shrub and tree trimming will resume on ALL installations. Expect ongoing pavement work on streets in Hainerberg until the new year. Questions regarding Housing projects may be directed via email to either christopher.m.albertson.civ@army.mil or patric.eschborn.ln@army.mil.

Scan the QR code to submit an ARMA request

