U.S. ARMY

USAG Wiesbaden Community Town Hall August 13, 2026

WE ARE THE ARMY'S HOME

Agenda

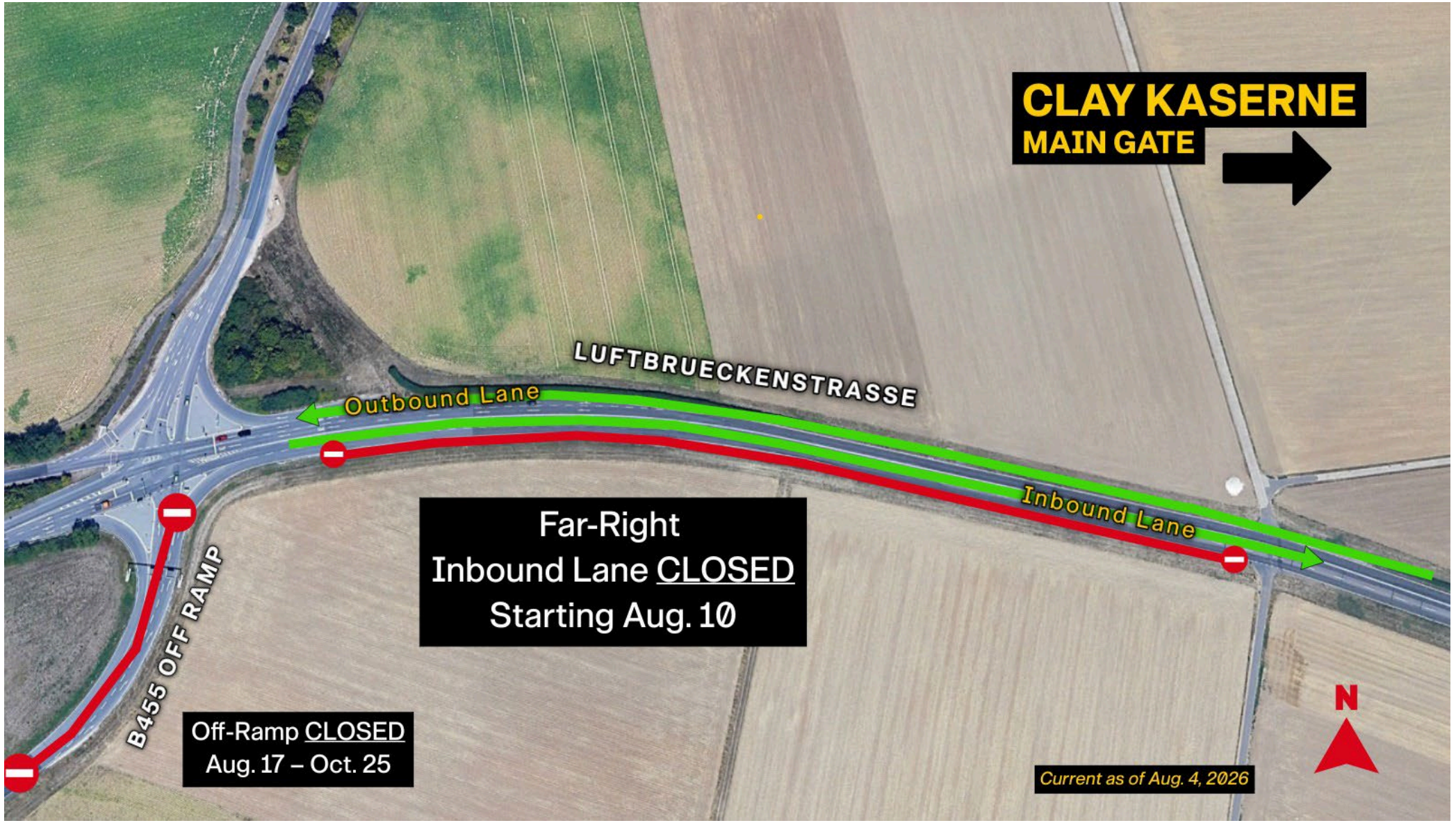
- Opening Remarks
- Traffic Updates
- Halloween
- Clinic Updates
- Army Family Action Plan
- Community Events
- Service Updates
- Q&A
- Closing Remarks

Opening Remarks

Traffic Updates

NEW GATE HOURS
AS OF AUG. 1:
RENNBAHNSTRASSE GATE
EVERY DAY 0500-2300
INBOUND ONLY
AS OF AUG. 3:
MITTELPFAD GATE
MONDAY - FRIDAY 1530-1800
OUTBOUND ONLY
UNITED STATES ARMY GARRISON
WIESBADEN

Luftbrueckenstrasse Construction Phase 0



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U.S. ARMY GARRISON WIESBADEN

B455 CONSTRUCTION & CLAY KASERNE IMPACTS (MAY-OCT26)

PHASE	DURATION	IMPACT
~~PREP~~	~~18 MAY – 07 JUL~~	~~Install median crossings~~
~~01~~	~~18 MAY – 29 MAY~~	~~Off-Ramp Wiesbaden→Clay | On-Ramp Clay→Mainz~~
02	17 AUG – 25 OCT	Off-Ramp Mainz→Clay
03	TBD	On-Ramp Clay→Wiesbaden
04	07 JUL – 25 OCT	Ramp A671 (from Hocheim) →B455 (to Wiesbaden/A66)
05	07 JUL – 25 OCT	Ramp A671 (from Hocheim) →B455 (to Mainz-Kastel)

SETTING CONDITIONS ACROSS THE COMMUNITY

ENGAGEMENT PLAN

- MAPA MESSAGING
- AFN RADIO
- TOWN HALLS
- SOCIAL MEDIA, TRAFFIC WEBPAGE
- NEIGHBORHOOD ROUNDTABLES, WELF, CI2S

RECOMMENDED COMMUNITY BEHAVIOR SHIFTS

Utilize Teams / video meeting capability

Work schedule shifts: stagger arrival/departure from peak hours

Rennbahnstrassse gate hours adjusted to support early PT

VRO registration renewal: recommend use of new online system

Do NOT rely on GPS/mapping apps: check before leaving office

School buses pre-staged on Clay Kaserne

Traffic information can be found at:
https://home.army.mil/wiesbaden/about/Garrison/directorate-public-works/clay-kaserne-traffic-planning

School Safety:

- Follow bus safety protocols
- Don’t speed
- Use crosswalks
- Wear helmets when biking

WINTER TIRE SEASON

- Many German drivers, abide by the general rule of “von O bis O” (from O to O), which means snow tires should be put on in October and remain on until Ostern (Easter)
- EFFECTIVE OCT. 1, 2024: Only models with the Alpine symbol (snowflake in a mountain) will then be permitted. Tires marked with "M+S" (designed to work in mud and snow) are no longer permitted
- If you drive with all-weather tires, make sure they are marked with the snowflake symbol.

UNITED STATES ARMY GARRISON
Our Home in Germany
WIESBADEN

Halloween

Halloween – Operation GHOST Trick-or-Treating

- **Oct. 31, 2026 in Clay Housing, Hainerberg Housing, Aukamm Housing, and Crestview Housing.**
- **Trick or Treating will be limited to the exterior of buildings.** Participants are prohibited from entering stairwells in multi-family dwellings, barracks, and the LSAs. No pets at any event locations.
- DES and Polizei will patrol. Soldiers, and Civilians are encouraged to increase their vigilance during the Trick or Treating, Haunted House, and Trunk or Treat activities.
- Road closures in Newman Village, Crestview, and Aukamm
  - Resident-Only Access: 1600-1730
  - No Traffic: 1730-2000
  - Stay tuned on MAPA and Facebook

Clinic Updates

U.S. Army Health Clinic Wiesbaden

Medication Access: Refer to Wiesbaden Pharmacy Website for more info.

Refill vs Renewal

Testosterone Questions

Access to Care

We are Hiring!

Flu Vaccination Clinic 2026

Army Family Action Plan (AFAP)

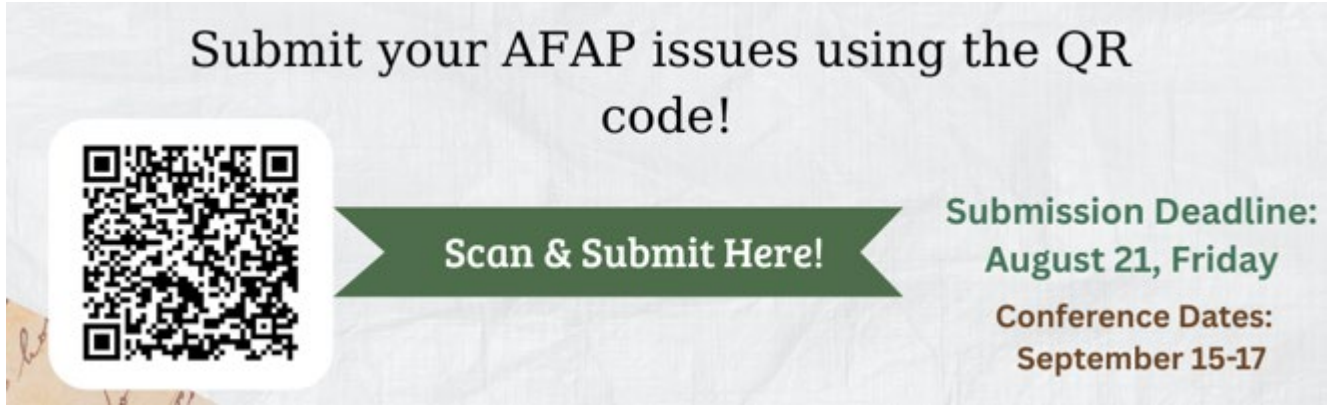
U.S. ARMY

Army Family Action Plan

• A voice for community members to bring quality-of-life concerns to our community's leadership and to the Army's leadership.

• **Active Issues:**
  • Honorable Discharge for Active-Duty Primary Child Caregivers other than Birth Mother
  • Second Privately Owned Vehicle (POV) OCONUS Entitlement
  • Command Sponsorship for Newborns of OCONUS Active-Duty Soldiers with less than 12 months of Assignment

• **Become the voice of your community!**
  • Submit issues to annual forum or Serve as a delegate at the forum!



Community Events

MWR Community Resources

BLUF: Per Army Directive 2026-17, Installation Army Community Service (ACS) and Morale Welfare and Recreation (MWR) offices are not authorized separate accounts and will provide content to the installation sites.

- **MWR Facebook and Instagram social media pages have been sunset as of July 30, 2026. Here are resources to make sure you are still getting all the information you are used to from Family and MWR.**
- **MWR Webpage: Wiesbaden.armymwr.com**
- **Newsletter: see website or scan this QR code:**
- **MAPA (My Army Post App): find the Explore tab at the bottom and it will take you to a page where you can scroll to find MWR at the top.**
- **Garrison PAO Facebook: MWR community engagements will still be listed.**
- **AFN radio: Find up-to-date happenings in your community!**

Scan Here for Newsletter!

Upcoming DFMWR Engagements

Upcoming Events

5 Sept - German/American Flea Market- Opportunity for German/America's to purchase space in lower Hainerberg to sell goods. *This event has been re-scheduled until May 15, 2027

23 Sept - AFE Flag Football Tournament- Youth Clinics conducted by professional players.

26 Sept - Oktoberfest ODR- Take the worry out of traveling to Octoberfest and let ODR get you there and back. Sign up now, spaces are limited.

10 Oct -Shadow Run Army 10 miler – Sign up for the Army 10 Mile Run. Free to participate

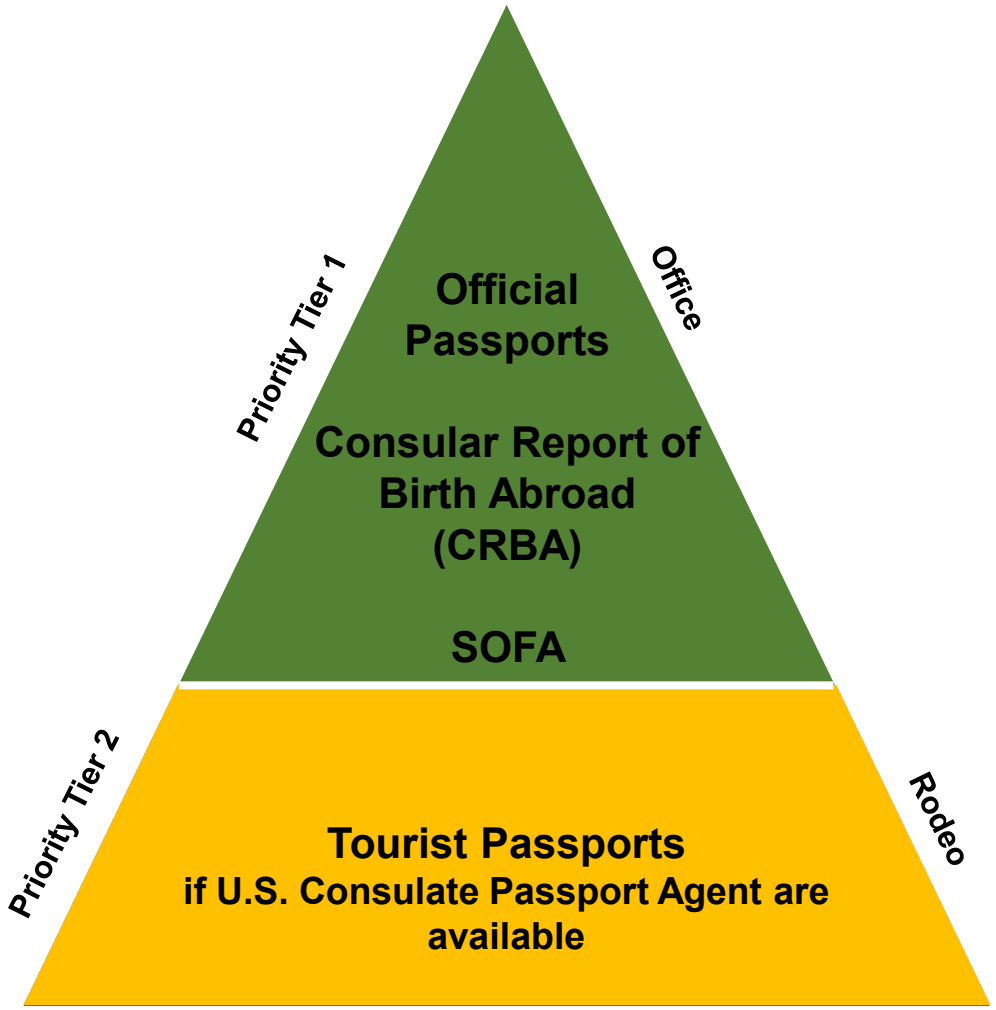
16-18 Oct - Fall Bazaar 40+ vendors from all over Europe to sell Tax Free items, ie; rugs, pottery, jewelry, furniture, antiques, cheese, wine, etc..

Upcoming Community Engagements

Date	Event Name	Location
Aug. 21	Garrison Commander/CSM AFN Discussion	AFN the Eagle 103.7
Sept. 11	Garrison Commander/CSM AFN Discussion	AFN the Eagle 103.7
Sept. 15	Newman/Clay Housing Round Table	Clay Chapel, Clay Kaserne
Sept. 16	Aukamm Housing Round Table	Aukamm Elementary MPR
Sept. 17	Crestview/Hainerberg Housing Round Table	SHIP Store, Hainerberg
Oct. 9	Garrison Commander/CSM AFN Discussion	AFN the Eagle 103.7
Nov. 12	Garrison Town Hall	Micheal B. Riley Fitness Center
Nov. 13	Garrison Commander/CSM AFN Discussion	AFN the Eagle 103.7

Services Update

Passport Update



Mitigation Strategies:

- Request Hiring Approval
- Military Support
- Cross Training Staff

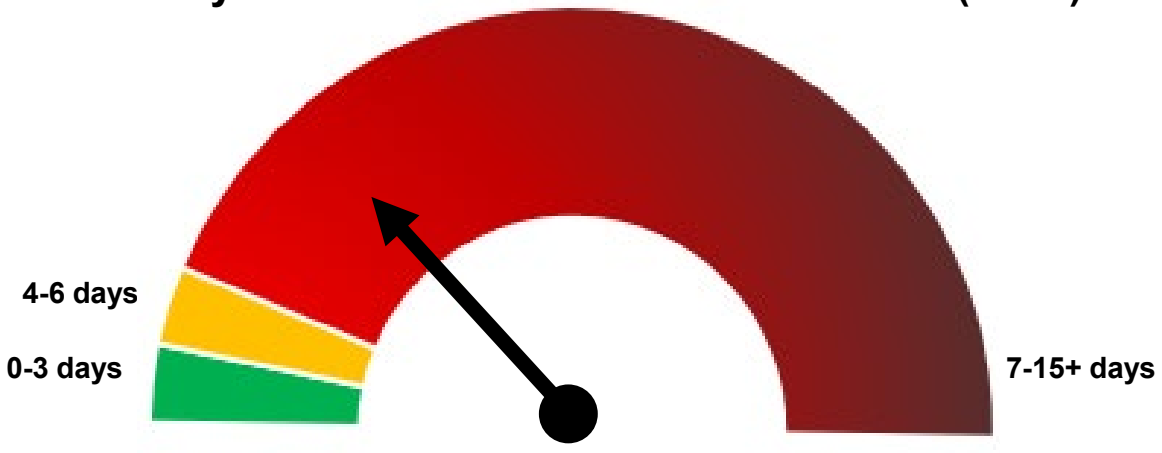
Wiesbaden Passport Office Hours:

- Monday 0800-1100 / 1300-1500 SOFA Appointments
- Tuesday 1300-1500/ CRBA Appointments
- Wednesday 0800-1100 / 1300-1500, Official Passport Appointments
- Thursday 0800-1100 / 1300-1500, Official Passport Appointments / Passport Pick-up
- Friday 0800-1100 / 1300-1500, Walk-in service for Member of Household and Ration Cards

Link:
https://home.army.mil/wiesbaden/about/Garrison/directorate-human-resources/passportvisa

Postal Update

Mail Backlog – 8 business days (30 July 2026) (per Military Postal Service Procedures Manual (MPM)



Mitigation Strategies:

- Request Hiring Approval
- Military Support

Volunteers and BMM:

- Very Welcome!
- Need Training
- Only helpful if available over a longer period.

Link:
https://home.army.mil/wiesbaden/about/Garrison/directorate-human-resources/postalservices

Vehicle Reg Update

Mission

Ensure mission readiness by providing timely, compliant vehicle processing, registrations, and customs clearances for Service Members, DoD Civilians, and their families across the Wiesbaden community.

Current Challenges

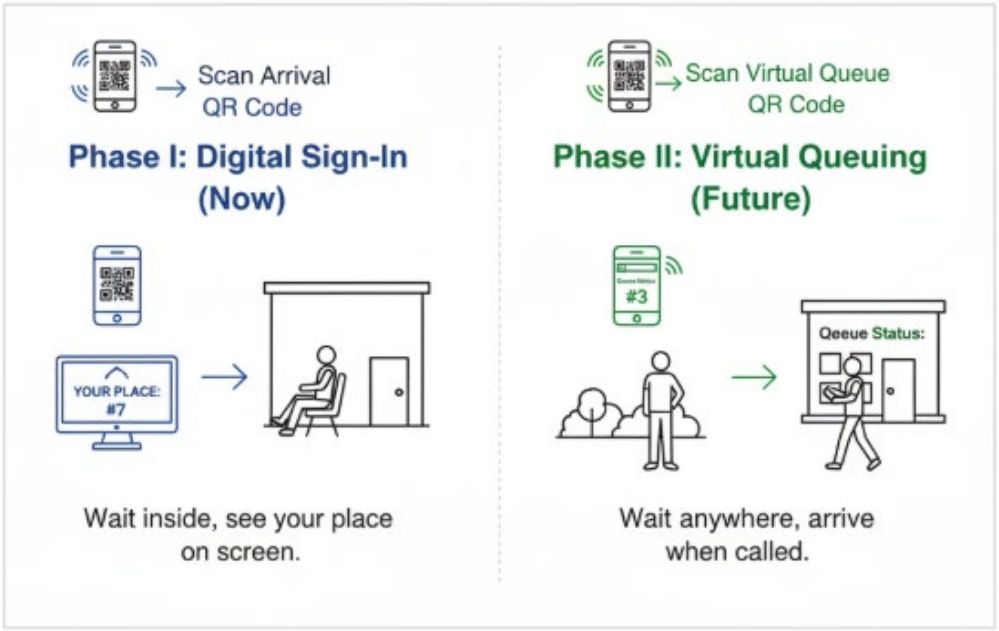
- Low Manning: Unforeseen staff sick leave has severely reduced available processing windows.
- Wasted Capacity: Over 55 appointment no-shows August 3 - 7, leaving staff idle while walk-in queues grow

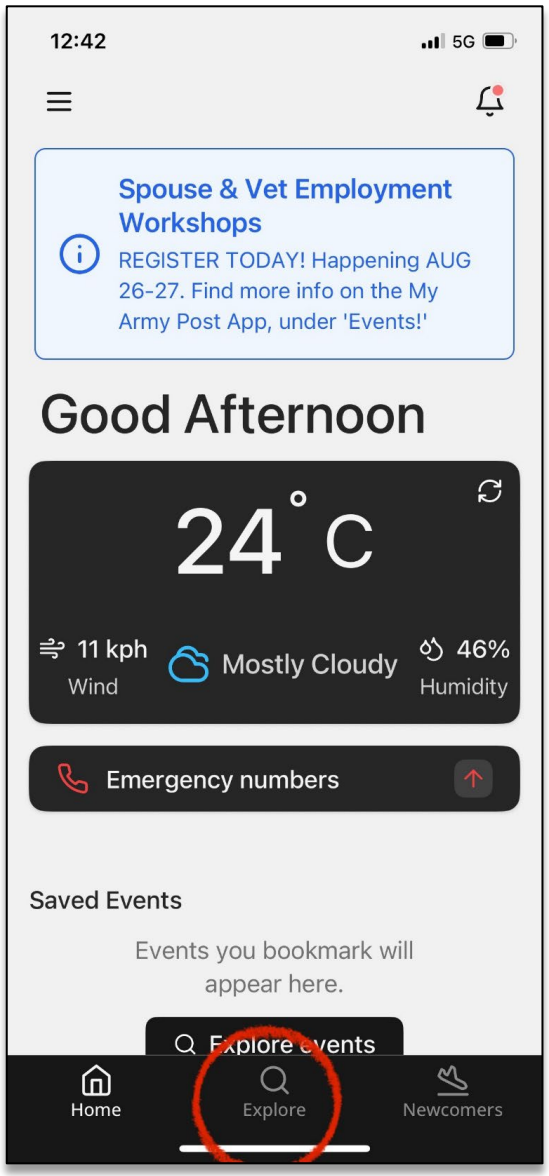
The Path Forward

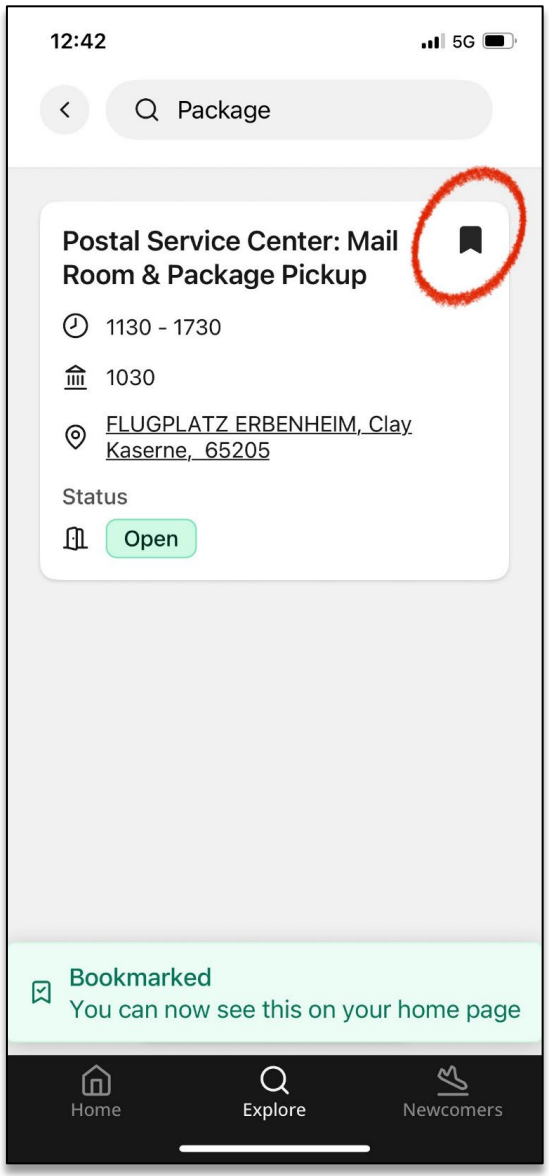
- New Clerk already certified onboarding.
- Additional Clerk hired with start time scheduled this month.
- Requested additional Soldier support.
- Implementation of Queue Management System

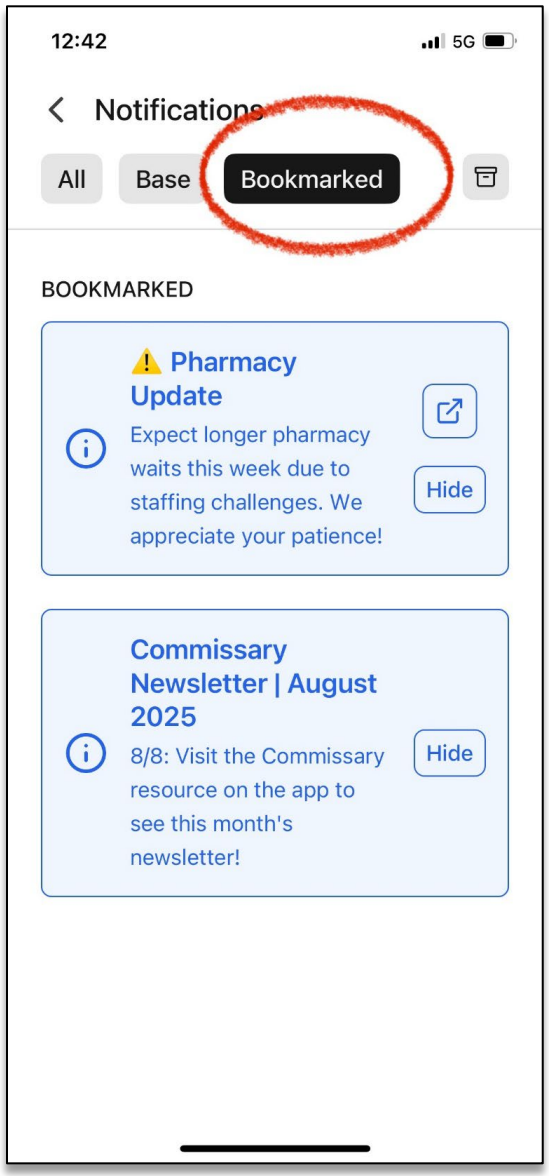
Queue Management System (QMS)

- Phase I: Digital Sign-In Sheet
- Phase II: Virtual Queuing







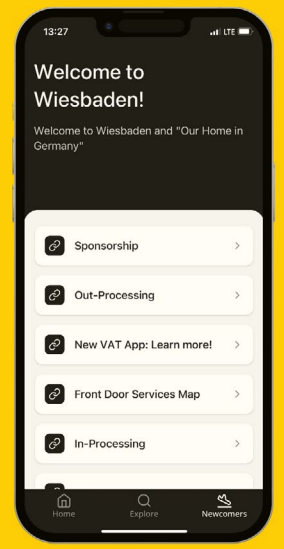


Follow the Postal Service Center in MAPA to receive updates

MY ARMY POST APP

- Installation Services Info
- Status of Gates
- Events
- ArMA Requests
- Newcomers Checklist
- Push Notifiations

... and MORE!



DOWNLOAD TODAY!

Q & As

Closing Remarks

Garrison Command Team

USAG Wiesbaden

Senior Responsible Officer

Multi-Domain Command - Europe