

**DEPARTMENT OF THE ARMY  
INSTALLATION MANAGEMENT COMMAND  
HEADQUARTERS, UNITED STATES ARMY GARRISON WEST POINT  
681 HARDEE PLACE  
WEST POINT, NEW YORK 10996-1514**

Dear Retirees and Family Members:

On May 6, 2023, West Point will host the Forty-Ninth Annual Military Retiree Appreciation Day and it will be back to normal!!! This day has been set aside to honor Military Retirees and Family members for their selfless service and support to our Nation. I would be honored for you and your Family to spend the day with us.

When entering West Point, vehicles are permitted to enter through any gate, as long as all occupants over the age of 17 have a military ID, or a valid state or federal ID. Designated parking is available in the vicinity of Eisenhower Hall, North Dock, and west of Gillis Field House. Shuttle buses will be available from 0700-0845 to transport you to Eisenhower Hall. Limited handicapped parking will be available in the Eisenhower Hall Tunnel Area.

Upon arriving at Eisenhower Hall, please proceed to the Ballroom Level (4) to register at Reception Desks. There will be two separate registration areas, one for those with luncheon reservations, and one for those without. All participants must wear name tags during movement in the Cadet area. Take advantage of the "county fair" in the Ballroom to visit with participating service agencies from 0850-1040. At 0820, the Garrison Commander, Colonel Anthony J. Bianchi, will welcome all Retirees and guests in the Theater. Following the guest speaker and the formal portion of the program, you will have the option to attend the Cadet Review in your honor or stay to spend more time visiting the service agencies. Shuttle buses will provide transportation directly to the Review and the Cadet Mess for the luncheon. The initial shuttle run will begin at 0900 and the second will begin at 1030.

At 0920, ten minutes prior to the Review, the Cadet Drill Team will perform on The Plain. Review will begin at 0930 and the luncheon in the USMA Cadet Mess will start promptly 1100. The luncheon is open to all participants, however, reservations are required. Complete the reservation form on page 2 and mail it to the address indicated with your check or money order. Reservations must be received by April 28, 2023. Buses will be available at the conclusion of the program to return those not attending the luncheon to the designated parking areas. Pickup will be on Thayer Road Extension, directly behind the bleachers. Buses will also be available in the same location to take those unable to make the walk to the USMA Cadet Mess for the luncheon. Immediately following the meal, shuttle buses will again be available from the Mess Hall to the designated parking areas.

We are very happy to be able to host this very important event in person this year and hope you can join us in celebrating you and thanking you for your service. Please do not hesitate to contact the Retirement Services Office at (845) 938-4217/2355 or email at [usarmy.westpoint.id-training.mbx.westpoint-rso@army.mil](mailto:usarmy.westpoint.id-training.mbx.westpoint-rso@army.mil) should you have any additional questions. I look forward to seeing you on May 6th.

Sincerely,

A handwritten signature in black ink, appearing to read 'Anthony J. Bianchi', written in a cursive style.

Anthony J. Bianchi  
COL, US Army  
Commanding

# Retiree Appreciation Day (RAD)

## Luncheon Reservation Form

Reservations must be received by 27 April 2023 Pick up tickets at Registration/  
Luncheon Ticket Table on the Ballroom Level, Eisenhower Hall on 6 May from  
0715-1000.

PLEASE COMPLETE AND MAIL TO: Retirement Services Office  
622 Swift Road  
West Point, NY 10996-1926

RANK: \_\_\_\_\_

NAME \_\_\_\_\_

ADDRESS \_\_\_\_\_

CITY/STATE \_\_\_\_\_

ZIP \_\_\_\_\_ TELEPHONE \_\_\_\_\_

PRINT FULL NAMES OF ALL ATTENDEES:

1. \_\_\_\_\_

2. \_\_\_\_\_

3. \_\_\_\_\_

4. \_\_\_\_\_

5. \_\_\_\_\_

6. \_\_\_\_\_

NUMBER OF TICKETS REQUESTED \_\_\_\_\_ X \$9.00 = \$ \_\_\_\_\_

**MAKE CHECKS PAYABLE TO: WPMREC**

## **49th Annual Retiree Appreciation Day**

**SATURDAY, MAY 6, 2023**

**0700 – 0840 Shuttle Service from designated parking areas to Eisenhower Hall**

**0715 – 0930 Reception and Registration at Eisenhower Hall**

**0800 – 0815 Music performed by the “Hellcats”  
United States Military Academy Band**

**0815 – 0820 National Anthem**

**0820 – 0830 Welcome by COL Anthony J. Bianchi,  
Commander, US Army Garrison West Point**

**0830 – 0850 Address by LTG (Ret) David D. Halverson  
Co-Chairman Army Chief of Staff’s Retired Soldier Council**

**0850 – 1040 Visit with Post and Civilian Agencies**

**0900 – 0920 Walk/Shuttle Bus to Reviewing Stands on The Plain\***

**0920 – 0930 Cadet Drill Team Performance on The Plain\***

**0930 Cadet Review\***

**1000 Cadet Sports Parachute Club Demonstration on The Plain\***

**1040 – 1100 Walk/Shuttle Bus to USMA Cadet Mess**

**1100 – 1200 Luncheon USMA Cadet Mess**

**1200 – 1300 Shuttle Bus Service to designated parking areas**

**\* Inclement Weather Schedule: These events will be cancelled if weather is inclement\***



### **WEST POINT MILITARY RETIREE COUNCIL**

The Council assists the Commander, United States Army Garrison West Point and the Superintendent, United States Military Academy in meeting the objectives of the Army Retirement program. It serves as a communication link between the military retired community and the active Army providing an opportunity to discuss key issues affecting retirees.

The Council is chaired by LTC (Ret) Joseph C. Lopez, and has a board consisting of 9 members, both officer and enlisted retirees. It represents the Northeast Region which includes 90,000 Military Retirees of all service branches. All council members are volunteers and are appointed upon the recommendation of the Council Chairman and the approval of the West Point Garrison Commander.

Council members serve as the Commanders “Eyes and Ears” and act as a bridge for continued positive action on a wide variety of activities that support retired Soldiers and family members.

A strong Retiree Council has an enormously positive impact in the military retired community.

The Council meets quarterly on the first Saturday in March, June, September and December at 1000 in the Heritage Room, 622 Swift Road, West Point, NY.

All military retirees are invited to attend Council meetings and participate. For additional information please contact the Retirement Services Office (RSO) at 845-938-4217/2355 or email [usarmy.westpoint.id-training.mbx.westpoint-rso@army.mil](mailto:usarmy.westpoint.id-training.mbx.westpoint-rso@army.mil).

**REMEMBER WE ARE ALL “SOLDIERS FOR LIFE”**

### **RETIREE APPRECIATION DAY LUNCHEON**

The Luncheon will be held in the USMA Cadet Mess beginning at 1100. Luncheon accommodations have been made for 300 people. All military retirees, family members and guests are welcome. Cadets will be invited to dine with you. No more than ten people can be seated at each table. Groups larger than ten will be seated at neighboring tables. The names of all ticket holders are required for admittance into the Mess Hall. The cost of the luncheon is **\$9.00** per person.

***Tickets WILL NOT be available the day of the event.***

Complete the Reservation Form on **Page 2**, enclose your check or money order (NO CASH) and mail them to the address indicated on the form. **Reservations must be received by 28 April 2023.**

**Tickets will be available for pick up at the Registration/Luncheon Ticket Table on the Ballroom Level, Eisenhower Hall on 6 May from 0715-1000.**

**Menu**  
**Chicken Marsala**  
**Mashed Potatoes**  
**Baby Carrots**  
**Garden Salad**  
**New York Cheesecake**  
**Dinner Rolls**  
**Iced Water**  
**Milk**  
**Coffee**

### **CASUALTY ASSISTANCE (Bldg 622)**

The West Point Casualty Operations Office provides Casualty Assistance for survivors of Army retirees who reside in the New York counties of Orange, Rockland, Sullivan, Dutchess, Columbia, Ulster, Greene, Delaware, Putnam and northern Westchester. The phone number is (845) 938-4217. The Fort Drum Casualty Assistance Center supports residents of the other northern New York counties and the states of Massachusetts, Connecticut, Rhode Island, Maine, Vermont and New Hampshire. The phone number is (888) 325-1601 or (315) 772-6465. Immediate notification of a retiree death will enable the Casualty Operations Office to notify the Defense Finance and Accounting Service in a timely manner to stop the retired pay. The sooner this is done the sooner benefits can be received by the surviving Spouse and dependents. Be sure your family knows where your DD 214 is located. It is **required** to receive Military Funeral Honors to include a casket flag.

### **NATIONAL CEMETERY BURIAL BENEFITS**

Burial benefits available include a gravesite in any of the 135 national cemeteries with available space, opening and closing of the grave, perpetual care, a Government headstone or marker, a burial flag and a Presidential Memorial Certificate, at no cost to the family. Some Veterans may also be eligible for Burial Allowances. Cremated remains are buried or inurned in national cemeteries in the same manner and with the same honors as casketed remains. Burial benefits available for spouses and dependents buried in a national cemetery include burial with the Veteran, perpetual care, and the spouse or dependents name and date of birth and death will be inscribed on the Veteran's headstone, at no cost to the family. Eligible spouses and dependents may be buried, even if they predecease the veteran. The Veteran's family should make funeral or cremation arrangements with a funeral provider. The funeral provider can then contact the Cemetery to make arrangements. Any item or service obtained from a funeral director or cremation office will be at the family's expense.

### **STARS FOR OUR TROOPS INC**

This organization takes used flags and cuts out the individual stars and packages them for presentation to Service members as a thank you for their service. Each retiree attending the RAD will receive his or her own star. Instead of properly disposing of your old flags with **EMBROIDERED** stars, bring them to the RAD to continue this wonderful project. We recommend 3' x 5' flags. Please do not bring printed flags or large flags. If you prefer you can mail them. Please write on the front of the package the number of embroidered flags enclosed and mail them to:

Stars for our Troops Inc.  
2-116th Street, Box 301  
Troy, NY 12182

### **STEWART AIR NATIONAL GUARD BASE OFFERS SPACE A TRAVEL & INFO**

The Retired Activities Office (RAO) at Stewart Air National Guard Base (ANGB), 1 Maguire Way, Newburgh, NY 12550, operates a Space Availability (Space A) Office. The office is manned on flight days only. Volunteer Passenger Agents from all Service Branches can explain the requirements of the Space A Program as well as identify scheduled Space A flights from Stewart ANGB up to 72 hours in advance of a flight. The **contact number is (845) 563-2369**.

Travelers can sign up for Space A flights from Stewart ANGB by sending an email to **takeahop.com** or **amctravel.mil** or by **faxing AMC Form 140 (Request to Travel)** to **(845) 563-2398** or **sign up in person at the Space A Office**.

The 105<sup>th</sup> Airlift Wing at Stewart ANGB flies the C-17 Globemaster III aircraft. The US Marine Detachment at Stewart ANGB offer Space A flights with KC-130 Refueling/Cargo aircraft. Call the **Marine OPS at (845) 563-2965/2968** for flight information.



## **2023 ARMY FOOTBALL SCHEDULE**

<b>Date</b>	<b>Opponent</b>	<b>Location</b>	<b>Time</b>
2 Sep	vs University of Louisiana at Monroe	Monroe, LA	TBA
9 Sep	vs Delaware State University	West Point, NY	TBA
16 Sep	vs UTSA	San Antonio, TX	TBA
23 Sep	vs Syracuse University	Syracuse, NY	TBA
7 Oct	vs Boston College	West Point, NY	TBA
14 Oct	vs Troy University	West Point, NY	TBA
21 Oct	vs Louisiana State University	Baton Rouge, LA	TBA
28 Oct	vs University of Massachusetts	West Point, NY	TBA
4 Nov	vs Air Force	USAF Academy, Denver, CO	TBA
11 Nov	vs Holy Cross	West Point, NY	TBA
18 Nov	vs Coastal Carolina University	West Point, NY	TBA
9 Dec	vs Navy	Foxborough, MA	TBA



Welcome to Family and Morale, Welfare and Recreation at West Point! We are so privileged to live and work at this beautiful and historic national treasure and our Family and MWR team hopes that you take full advantage of the opportunities available nestled in the Hudson Valley.

We have beautiful terrain to explore and unique facilities to take advantage of, from our Recreational Activities to our Child Care, and our Special Events to our Army Community Service we have an abundance of fun. For up to the minute information, visit us online at [www.westpoint.armymwr.com](http://www.westpoint.armymwr.com) or find us at [facebook.com/WestPointFMWR](https://facebook.com/WestPointFMWR).

**NEW** - FMWR Shuttles - Must be 18 & older. "Lunch Loop Shuttle" Mon.-Fri., 11am-2pm., Free. This shuttle service will run a continuous loop with stops at the following locations: West Point Bowling Center, the West Point Club, the top of Howard Rd, DPW, Garrison HQ and KACH; so that you can enjoy lunch at one of our facilities without worrying about parking! For more info, call (845) 938-0140

### **WEST POINT CLUB**

Bldg. 603 (845) 938-5120 or (845) 446-5504

We offer all club services at West Point, including private party functions, off premises catering, tailgate and graduation parties and booking of party facilities. No time for dinner? Try our Dinner-To-Go Program. The program runs Wednesday through Friday. Just place your order by 2pm; specify a pick up time between 4:00-6:30pm and pick up at the Club's Benny Haven Lounge. 15 minute parking in front of the club is authorized for dinner pick up. Brunch is offered on special Holidays such as Valentine's Day, Easter, and Mothers Day. The Club is a full catering facility so book your next event at one of our fabulous rooms the Grand Ballroom, Pierce Dining Room, Hudson Room, the rustic '49er Lodge, or the old world feel of the Train Station. All these facilities are available to the public, so book your next private event with us. Please go to our website at [www.thewestpointclub.com](http://www.thewestpointclub.com) or follow us on Facebook.com/WestPointClub.

### **ARMY COMMUNITY SERVICE (ACS)**

Bldg. 622 (845) 938-4621/2519—ACS is a comprehensive blend of quality of life programs supporting the military Family and is open Monday through Friday 0800-1630, excluding Federal holidays. ACS is outfitted with a reception area and lounge, a resource center complete with computers, fax machine, scanner, telephones and various reference materials. ACS can be reached at (845) 938-4621 or [westpoint.armymwr.com](http://westpoint.armymwr.com) or like us on Facebook at West Point Army Community Service.

**Arts & Crafts Center** (Bldg. 693 (845) 938-4812)

**Auto Shop** (Bldg. 648 (845) 938-2074)

**West Point Bowling Center** (Bldg. 622 (845) 938-2140/8142)

**Family & MWR Fitness Center** (Bldg. 683 (845) 938-6490)

**Morgan Farm Stables & Kennel** (Bldg. 2026 (845) 938-3926)

**Lake Frederick** (Route 293 (845) 938-2503)

**Round Pond Recreation Area** (Route 293 (845) 938-2503)

**Victor Constant Ski Slope** (Route 218 (845) 938-3726)

**West Point Golf Course** (Route 218 & 9W (845) 938-2234/2327)

**Leisure Travel Services** (Bldg. 683 (845) 938-3601/2401) — LTS is the hub for information about the **Armed Forces Vacation Club** (AFVC). For AFVC information, contact LTS, or visit the AFVC website at AFVC.com. Don't leave home without consulting the LTS travel professionals! It's well worth it!

### **ANNUAL EVENTS**

Golf Tournaments - May thru October  
Oktoberfest - September  
Conquer the Vic 5K Trail Run—September

Ski Swap - November  
Macy's Thanksgiving Day Parade - November  
Holiday Tree Lighting Ceremony - December  
Radio City Christmas Spectacular - December And MORE!!



## **Keller Army Community Hospital**

**Commander:** COL Brianna M. Perata

**Command Sergeant Major:** CSM Richard Chandler

**Deputy Commander for Administration (Chief of Staff):** MAJ Nathan Kiser

**Deputy Commander for Clinical Services:** COL Downing Lu

**Deputy Commander for Nursing & Health Services:** LTC Eric Mutchie

**Mission Statement:** Provide Health Service Support, Force Health Protection, and a ready, responsive medical force that enables readiness and health for the West Point community.

**Vision Statement:** Empowering our community to achieve a lifetime of optimal health and readiness.

**Values Statement:** We are the bedrock of health and readiness dedicated to providing compassionate quality care to the West Point Health Service Area community.

**Priorities:** People, Health, Readiness

**WEB SITE** <https://keller.tricare.mil/>

- The Keller Internet page provides information on getting care, health services, patient resources, and CODE RED/WHITE (inclement weather) information.

**FACEBOOK** <https://www.facebook.com/kellerarmycommunityhospital>

- The Keller Facebook page provides medical information, highlights events at Keller, job listings, monthly recognition campaigns, and CODE RED/WHITE (inclement weather) information.

### **MHS GENESIS**

On Saturday, January 21, 2023, the Department of Defense's new electronic health record (EHR), MHS GENESIS, launched at Keller Army Community Hospital, and replaced TRICARE Online.

MHS GENESIS is the new EHR that provides you and your doctors enhanced, secure technology to manage your health information. When fully deployed, MHS GENESIS will be the single health record for service members, veterans, and their families. Learn more at <https://www.health.mil/MHSGENESIS>.





## **Keller Army Community Hospital**

Additional information and instructional videos can be found at <https://keller.tricare.mil/Patient-Resources/MHS-GENESIS-Info>.

The MHS GENESIS Patient Portal is a secure website available 24/7 that gives you access to your health information. Through the MHS GENESIS Patient Portal, you can:

- View health information
- Schedule appointments
- Communicate securely with providers
- Request prescription refills

The MHS GENESIS Patient Portal is replacing the TRICARE Online Secure Patient Portal.

MHS GENESIS and the MHS GENESIS Patient Portal are replacing TRICARE Online, including the patient portal and secure messaging at this facility.

If you have a current TRICARE Online account, it will migrate to MHS GENESIS on Saturday, January 21, 2023. No action is necessary from you.

If you don't already have a TRICARE Online account, you can log onto <https://patientportal.mhsgenesis.health.mil> using your DS Logon Premium Account.

If don't have a DS Logon Premium Account or if you have questions about DS Logon, visit the <https://milconnect.dmdc.osd.mil/milconnect/> or call 1-800-538-9552.

### **KELLER STATUS DURING INCLEMENT WEATHER CONDITIONS**

If the Greater West Point area weather forecast calls for freezing rain and/or snow (inclement weather), Keller Army Community Hospital's inclement weather policy is as follows:

If the post designation is "CODE RED," all outpatient appointments – during the CODE RED period – are cancelled and your respective clinic will call you to re-schedule. If you have not been contacted within 24 hours of the CODE RED, contact the Appointment Center or the respective clinic.

Elective patient encounters, including surgeries, will be re-scheduled.

The Pharmacy, Radiology, and Laboratory Departments will be closed for outpatient services during a CODE RED weather designation.

The Emergency Room will remain open. If you have an emergency, it is recommended you call 9-1-1.

If the post designation is "CODE WHITE," your appointment is still scheduled, but it is recommended you call the Appointment Center, at (845) 938-7992 or (800) 552-2907, for the status of your appointment.



## **Keller Army Community Hospital**

If during inclement weather/CODE WHITE you are unable to make it to your appointment, please contact the Appointment Center or go to the MHS GENESIS Patient Portal (<https://patientportal.mhsgenesis.health.mil>) to re-schedule.

For updated West Point weather/road conditions, call the West Point Garrison Operations' Inclement Weather line at (845) 938-7000 or go to the West Point Garrison and Community Facebook page at <https://www.facebook.com/USAGWestPoint> to verify road conditions at West Point before making the drive.

As a secondary source, the post designation – and status of the hospital – will be posted on the Keller Army Community Hospital Facebook at <https://www.facebook.com/kellerarmycommunityhospital> and Internet page at <https://keller.tricare.mil/>.

If you would like to reschedule your appointment due to inclement weather conditions, please contact the Appointment Center or go to TRICARE Online.

Your health and safety is our #1 concern. Please use caution when driving always.

### **IMPORTANT NUMBERS**

Appointment Line (845) 938-7992 or (800) 552-2907  
Monday-Friday, 0700-1630

Patient Advocate (845) 938-5874

Health Benefits Advisor (845) 938-6027 or – 4838

Pharmacy (845) 938-2271  
MON-WED, FRI : 0800-1700  
THU : 0800 – 1400, 1500 – 1700  
CLOSED on Federal Holidays

### **ScriptCenter kiosk at Keller**

ScriptCenter kiosk will provide a locker for secure and safe pickup of refill prescriptions and will allow for pharmaceutical pickup after the pharmacy has closed. Full information can be found at <https://www.army.mil/article/250422>.

### **Health Services at Keller Army Community Hospital**

To learn about the health services provided at Keller Army Community Hospital, go to the Keller Internet site, at <https://keller.tricare.mil/>, hover over the “Health Services” drop menu, and select a service



**Keller Army Hospital**  
**Endoscopic Services through the General Surgery Clinic**

**Colorectal Cancer:** Approximately 1 of every 23 men/26 women in the United States will be diagnosed with colorectal cancer. More than 90% of those diagnosed are people ages 50 years or older. It is recommended that you undergo your first screening colonoscopy at age 45. This should occur earlier if you are at higher risk such as having a first degree relative who has been diagnosed with colon cancer. A typical encounter for colorectal cancer screening involves a full day of bowel cleanse prior, followed by the colonoscopy procedure the following morning as a same-day service. You will be under an intravenous sedative for the entire procedure which lasts typically 45-60 minutes. The risk for a serious complication is remarkably low for most patients, and the recovery is generally very minimal.

**Prostate Cancer:** For men, prostate cancer screening can also be accomplished at the same time. This includes a blood test and examination (while under the same anesthetic). Prostate cancer risk increases with age with an occurrence of 1 per 456 men at ages less than 50 years, then increasing to 1 in 54 for ages 50-59, and 1 in 19 for ages 60-69. Screening should begin at age 50 unless you are at higher risk or experience symptoms, in which case earlier is warranted.

**Esophageal/Gastric Cancer:** An endoscopic evaluation of the esophagus and stomach is indicated for certain symptoms. This is accomplished by an Esophagogastroduodenoscopy, or EGD. The procedure can be combined with a screening colonoscopy while under the same anesthetic. Esophageal malignancy due to recurring heartburn or reflux is one of the fastest growing cancer diagnoses in the United States, especially among men over age 50. If you experience (men or women) reflux symptoms despite prescribed medications to control heartburn, experience weekly heartburn events for over the past five years, experience recurring difficulty swallowing, or experience recurring mid/upper abdominal pain, then an upper endoscopy may be considered. The procedure typically takes 20 minutes and requires no special preparation. The procedure is performed under sedation and has little if any aftereffects.

All services are available at Keller Army Community Hospital and can be accessed through your Primary Care provider or the General Surgery Clinic. **To make an appointment (1) call the Appointment Center at (845) 938-7992 or (800) 552-2907; or (2) contact General Surgery, directly, at (845) 938-6624.**

## **Delta Dental's FEDVIP Plans For Retired Military Families:**

### **Good Dental Health Is Vital To Good Overall Health**

Research shows that more than 90 percent of all systemic diseases have oral manifestations, including swollen gums, mouth ulcers, dry mouth and excessive gum problems. Did you know that more than 120 different diseases are first detected in the mouth? And that going for your annual dental exams can actually help in detecting heart disease, diabetes, pancreatic cancer and more? The good news is that most dental diseases are actually preventable.

**Delta Dental's FEDVIP** plan was designed with all of these things in mind. When seeing a PPO network dentist, Delta Dental FEDVIP enrollees have the peace of mind of knowing that they get their 2 annual exams, 2 cleanings (or 3 for Type 1 or 2 diabetics and pregnant women), topical fluoride applications and an x-ray covered at 100% with no out-of-pocket costs. This not only allows enrollees to pretty much recoup all of their annual premiums, but more importantly, it makes sure that their dental and overall health is being well cared for.

With Delta Dental FEDVIP, you have the option of enrolling in either the Standard or High plan. In the High Plan, there is an Unlimited annual in-network maximum and your out-of-pocket expense for procedures will be less, but the premiums will be less with the Standard plan. With both options, routine services are covered at 100% and there is no deductible when seeing a network PPO provider. Here are some of the other important aspects of the program:

- Seeing a network dentist helps you save on your covered dental care. Delta Dental's FEDVIP offers a large nationwide network of dentists from which to choose. To find a network dentist near you, use the "Find a Dentist" link at <https://feds.deltadentalins.com/federal/fedvip/find-a-dentist.html>.
- Network dentists accept the FEDVIP allowed fee for covered services, so there are no surprise costs beyond your expected cost share and deductible, where applicable.
- The Delta Dental FEDVIP plans coordinate benefits with other dental plans, allowing you to maximize your coverage under both plans.

Enrollment in the FEDVIP plans is all handled by BENEFEDS and is mostly done during Open Season or within 60 days after a Qualifying Life Event. To view the enrollment and eligibility rules, and all of the plans available, please visit [BENEFEDS.com](https://BENEFEDS.com).

Your oral health plays a big role in your overall well-being and quality of life. To learn more about the Delta Dental FEDVIP plans, visit [www.deltadentalins.com/fedvip](https://www.deltadentalins.com/fedvip). If you have any questions or need additional information, contact Doug Schobel, the regional Delta Dental FEDVIP representative, at [dschobel@delta.org](mailto:dschobel@delta.org).

## **West Point Main Exchange**

1204 Stony Lonesome Rd.  
West Point, NY 10996

Store Hours:  
Sun: 1000-1800

### **Military Clothing**

Mon-Sun 1000-1800  
Located inside the Exchange  
Bldg. 1204  
**(845) 446-5446**  
Ext 501/502

### **Barber Shop**

Mon-Sat 0900-1700  
Sun 1000-1700  
Bldg. 1204  
**(845) 839-0019**

### **Vista Optical**

Mon-Sat 1000-1800  
Sun Closed  
Bldg. 1204  
**(845) 446-6565**

### **Burger King**

Mon-Fri 1030-1900  
Sat-Sun 1030-1800  
Bldg. 1204  
**(845) 446-5446**  
Ext 301/391

### **PenFed Credit Union**

Mon-Fri 0900-1700  
Sat 0900-1500  
Sun Closed  
Bldg. 1204

### **Cleaners**

Mon-Sat 1000-1800  
Sun 1000-1600  
**(845) 446-0046**

### **Class Six & Service Station**

Mon-Sat 0700-2000  
Sun 0800-2000  
Bldg. 1202  
**(845) 446-3666**

### **Starbucks**

Mon-Fri 0630-1800  
Sat-Sun 0800-1700  
Bldg. 683  
**(845) 839-0579**

### **Subway**

Mon-Sat 0900-2000  
Sun 1000-1900  
Bldg. 683  
**(845) 446-2096**

### **USAA Interactive Teller Machines**

Mon-Fri 0900-1800  
Sat 0900-1500  
Sun Closed



### **Stewart Field Army National Guard Branch Store**

Bldg. 271 Brueing Rd  
New Windsor, NY 12553  
Sun & Mon Closed  
Tue-Fri 1000-1800  
Sat 1000-1700  
**(845) 564-7600**



## WEST POINT DEERS/ ID CARD OFFICE

WEST POINT DEERS/ID CARD OFFICE / Bldg. 622  
HOURS OF OPERATION: Mon-Fri 0800-1100 and 1300-1530

Closed 0800-1300 on the first and third Thursday of each month for training. Appointments can be scheduled at <https://idco.dmdc.osd.mil/idco/> Please go to the website <https://idco.dmdc.osd.mil/idco/locator> for the nearest facility to your home.

Two valid forms of identification are required for issuance of all military ID cards to personnel 18 years of age and older. One must be an unexpired photo ID issued by state or federal government. Other documentation may be necessary if your military ID card has expired i.e., birth certificate and social security card. All lost ID cards must be reported to the nearest local police station or at the West Point Military Police desk. A copy of the report is required to issue a new ID card. There are numerous ID Card Issuing facilities in the New England area.

We service all Military members to include Active and Reserve component , Retired military members, and 100% Disabled Veterans and their dependents/survivors.

Spouses of retired military members can now receive **their indefinite ID Card at age 65** as long as they have completed their MEDICARE A&B process (either purchasing or declining). When coming in for the ID Card appointment please bring your MEDICARE card that shows the status of A&B.

We are able to enroll all dependents into DEERS virtually: Please email us at [usarmy.westpoint.usag.mbx.personnel-services-branch@army.mil](mailto:usarmy.westpoint.usag.mbx.personnel-services-branch@army.mil) for questions on which documents may be needed.

As of February 24, 2023, DMDC's Online USID Card Renewal Pilot has gone to production and is available for USID cardholders to request online renewal of currently active USID (dependent & retiree) cards. Please see the IDCO Frequently Asked Questions, online at: <https://www.cac.mil/Next-Generation-Uniformed-Services-ID-Card/Renewing-Online/>

For all other questions please feel free to contact us at: 845-938-2607 or [usarmy.westpoint.usag.mbx.personnel-services-branch@army.mil](mailto:usarmy.westpoint.usag.mbx.personnel-services-branch@army.mil)