

**DEPARTMENT OF THE ARMY  
US ARMY GARRISON WEST POINT  
DIRECTORATE OF HUMAN RESOURCES (IMML-HRM-T)  
622 SWIFT RD  
WEST POINT, NY 10996-1926**

*A Welcome Letter from the U.S. Army Garrison West Point Commander*

Dear Retirees and Family Members:

On April 26, 2025, West Point will host its Fifty-First Annual Military Retiree Appreciation Day. This day is set aside to honor Military Retirees and family members for their selfless service and support to our nation. I would be honored for you and your family to spend the day with us. When entering West Point, vehicles are permitted to enter through any gate, as long as all occupants over the age of 17 have a military ID, or a valid state or federal ID. Designated parking is available in the vicinity of Eisenhower Hall, North Dock, and west of Gillis Field House. Limited handicapped parking will be available in the Eisenhower Hall Tunnel Area.

Upon arriving at Eisenhower Hall, please proceed to the Riverside Café (Level 2) to register at the Reception Desks. There will be two separate registration areas, one for those with luncheon reservations, and one for those without. All participants must wear name tags during movement in the Cadet area. Take advantage of the "county fair" in Crest Hall (Level 3) to visit with participating service agencies from 0715 -1040. At 0820, welcoming remarks will be followed by Mr. Elijah Asiedu, Military Services Coordinator for the Veterans Affairs New York Regional Office. Following the formal portion of the program, you will have the option to attend the Cadet Review in your honor or stay to spend more time visiting the service agencies. Shuttle buses will provide transportation directly to the Review and the Cadet Mess for the luncheon. The initial shuttle run will begin at 0900 and the second will begin at 1030.

At 0920, ten minutes prior to the Review, the Cadet Drill Team will perform on The Plain. The Review will begin at 0930, and the luncheon in the USMA Cadet Mess will start promptly 1100. The luncheon is open to all participants, however, reservations are required. Complete the reservation form on page 2 and mail it to the address indicated with your check or money order. Reservations must be received by April 18, 2025. **NO EXCEPTIONS.** Buses will be available at the conclusion of the program to return those not attending the luncheon to the designated parking areas. Pickup will be on Thayer Road Extension, directly behind the bleachers. Buses will also be available in the same location to take those unable to make the walk to the USMA Cadet Mess for the luncheon. Immediately following the meal, shuttle buses will again be available from the Mess Hall to the designated parking areas.

We are very happy to be able to host this very important event and hope you can join us. Please do not hesitate to contact the Retirement Services Office at (520) 717-9470/9452/ 9465 or email at [usarmy.westpoint.id-training.mbx.westpoint-rso@army.mil](mailto:usarmy.westpoint.id-training.mbx.westpoint-rso@army.mil) should you have any additional questions. I look forward to seeing you on April 26th.

Sincerely,



Travis E. Robison  
COL, US Army  
Commanding

# **Retiree Appreciation Day (RAD)**

## **Luncheon Reservation Form**

Reservations must be received by 18 April 2025 Pick up tickets at Registration/  
Luncheon Ticket Table in The Riverside Café , Eisenhower Hall on 26 April from  
0715-1000.

PLEASE COMPLETE AND MAIL TO: Retirement Services Office  
622 Swift Road  
West Point, NY 10996-1926

RANK: \_\_\_\_\_

NAME \_\_\_\_\_

ADDRESS \_\_\_\_\_

CITY/STATE \_\_\_\_\_

ZIP \_\_\_\_\_ TELEPHONE \_\_\_\_\_

PRINT FULL NAMES OF ALL ATTENDEES:

1. \_\_\_\_\_
2. \_\_\_\_\_
3. \_\_\_\_\_
4. \_\_\_\_\_
5. \_\_\_\_\_
6. \_\_\_\_\_

NUMBER OF TICKETS REQUESTED \_\_\_\_\_ X \$12.00 = \$ \_\_\_\_\_

**MAKE CHECKS PAYABLE TO: WPMREC**



### **WEST POINT MILITARY RETIREE COUNCIL**

The Council assists the Commander, United States Army Garrison West Point and the Superintendent, United States Military Academy in meeting the objectives of the Army Retirement program. It serves as a communication link between the military retired community and the active Army providing an opportunity to discuss key issues affecting retirees.

The Council is chaired by COL (Ret) Basil N. Apostle, and has a board consisting of 9 members, both officer and enlisted retirees. It represents the Northeast Region which includes 90,000 Military Retirees of all service branches. All council members are volunteers and are appointed upon the recommendation of the Council Chairman and the approval of the West Point Garrison Commander.

Council members serve as the Commanders “Eyes and Ears” and act as a bridge for continued positive action on a wide variety of activities that support retired Soldiers and family members.

A strong Retiree Council has an enormously positive impact in the military retired community.

The Council meets quarterly on the first Saturday in March, June, September and December at 1000 in the Heritage Room, 622 Swift Road, West Point, NY.

All military retirees are invited to attend Council meetings and participate. **We are looking for a new Chairman and new members!** For additional information please contact the Retirement Services Office (RSO) at 520-717-9470 or email [usarmy.westpoint.id-training.mbx.westpoint-rso@army.mil](mailto:usarmy.westpoint.id-training.mbx.westpoint-rso@army.mil).

**REMEMBER WE ARE ALL “SOLDIERS FOR LIFE”**

### **RETIREE APPRECIATION DAY LUNCHEON**

The Luncheon will be held in the USMA Cadet Mess beginning at 1100. Luncheon accommodations have been made for 300 people. All military retirees, family members and guests are welcome. Cadets will be invited to dine with you. No more than ten people can be seated at each table. Groups larger than ten will be seated at neighboring tables. The names of all ticket holders are required for admittance into the Mess Hall. The cost of the luncheon is **\$12.00** per person.

***Tickets WILL NOT be available the day of the event.***

Complete the Reservation Form on **Page 2**, enclose your check or money order (NO CASH) and mail them to the address indicated on the form. **Reservations must be received by 18 April 2024 NO EXCEPTIONS.**

**Tickets will be available for pick up at the Registration/Luncheon Ticket Table at the Riverside Café, Eisenhower Hall on 26 April from 0715-1000.**

#### **Menu**

**Chicken Marsala  
Mashed Potatoes  
Baby Carrots  
Garden Salad  
New York Cheesecake  
Dinner Rolls  
Iced Water  
Milk  
Coffee**

## **51st Annual Retiree Appreciation Day**

**SATURDAY, APRIL 26, 2025**

**0700 – 0840 Shuttle Service from designated parking areas to Eisenhower Hall**

**0715 – 0930 Reception and Registration at Eisenhower Hall**

**0800 – 0815 Music performed by the “Hellcats”  
United States Military Academy Band**

**0815 – 0820 National Anthem**

**0820 – 0830 Welcoming Remarks**

**0830 – 0850 Address by Mr. Elijah Asiedu , Military Services Coordinator for the Veterans Affairs New York Regional Office**

**0850 – 1040 Visit with Post and Civilian Agencies**

**0900 – 0920 Walk/Shuttle Bus to Reviewing Stands on The Plain\***

**0920 – 0930 Cadet Drill Team Performance on The Plain\***

**0930 Cadet Review\***

**1000 Cadet Sports Parachute Club Demonstration on The Plain\***

**1040 – 1100 Walk/Shuttle Bus to USMA Cadet Mess**

**1100 – 1200 Luncheon USMA Cadet Mess**

**1200 – 1300 Shuttle Bus Service to designated parking areas**

**\* Inclement Weather Schedule: These events will be cancelled if weather is inclement\***

### **CASUALTY ASSISTANCE (Bldg 622)**

The West Point Casualty Operations Office provides Casualty Assistance for survivors of Army retirees who reside in the New York counties of Orange, Rockland, Sullivan, Dutchess, Columbia, Ulster, Greene, Delaware, Putnam and northern Westchester. The phone number is (520)717-9470 The Fort Drum Casualty Assistance Center supports residents of the other northern New York counties and the states of Massachusetts, Connecticut, Rhode Island, Maine, Vermont and New Hampshire. The phone number is (888) 325-1601 or (315) 772-6465. Immediate notification of a retiree death will enable the Casualty Operations Office to notify the Defense Finance and Accounting Service in a timely manner to stop the retired pay. The sooner this is done the sooner benefits can be received by the surviving Spouse and dependents. Be sure your family knows where your DD 214 is located. It is **required** to receive Military Funeral Honors to include a casket flag.

### **VETERANS BURIAL BENEFITS**

Burial benefits are offered to eligible Veterans, their spouses and dependent children by the Federal Government, through the Department of Veterans Affairs' (VA) National Cemetery Administration (NCA). They are earned by military service to our grateful Nation. These benefits are potentially worth thousands of dollars but are provided at no cost. A national cemetery burial includes: the gravesite, opening and closing of the grave, a headstone or marker, and perpetual care.

Funeral home directors usually arrange for the following benefits by request: • A VA-provided headstone or marker for a Veteran buried in a private cemetery anywhere in the world. • A burial flag to drape the Veteran's casket or urn during the funeral. • A Presidential Memorial Certificate (PMC) honoring the Veteran. • Military Funeral Honors for the Veteran (e.g., burial flag folding and presentation, "Taps" played on a bugle or by recording).

### **PRESIDENTIAL MEMORIAL CERTIFICATES**

A Presidential Memorial Certificate (PMC) is an engraved paper certificate that honors the memory of honorably discharged deceased Veterans. Next of kin, other relatives, and friends may request PMCs. There is no time limit for requesting the certificate(s), but requests should include a copy (not the original) of the deceased Veteran's discharge document and death certificate and must clearly indicate to what address the certificate(s) should be sent. For more information about PMCs and obtaining a Presidential Memorial Certificate Request Form, (VA Form 40-0247), go to: [www.cem.va.gov/pmc.asp](http://www.cem.va.gov/pmc.asp). How and Who to Contact The form is also available at <https://www.va.gov/vaforms/va/pdf/VA40-0247.pdf>. 6 Intro Eligibility PMC Funeral Ceremony Burial Allowances. A request may be submitted in person at any VA Regional office.

### **STARS FOR OUR TROOPS INC**

This organization takes used flags and cuts out the individual stars and packages them for presentation to Service members as a thank you for their service. Each retiree attending the RAD will receive his or her own star. Instead of properly disposing of your old flags with **EMBROIDERED** stars, bring them to the RAD to continue this wonderful project. We recommend 3' x 5' flags. Please do not bring printed flags or large flags. If you prefer you can mail them. Please write on the front of the package the number of embroidered flags enclosed and mail them to:

Stars for our Troops Inc.  
2-116th Street, Box 301  
Troy, NY 12182

### **SPACE A TRAVEL & INFO**

Space A no longer operates out of Stewart Air National Guard Base (ANGB). Joint Base McGuire-Dix-Lakehurst provides SPACE A Travel. Their address is :Passenger Terminal 1706 Vandenberg Ave Joint Base McGuire-Dix-Lakehurst, NJ 08641. Volunteer Passenger Agents from all Service Branches can explain the requirements of the Space A Program as well as identify scheduled Space A flights from Joint Base McGuire-Dix-Lakehurst up to 72 hours in advance of a flight. **The contact information is Phone: (609-754-5023) Email: 305.APS.McGuire.Space.A@us.af.mil**



## **2025 ARMY FOOTBALL SCHEDULE**

<b>Date</b>	<b>Opponent</b>	<b>Location</b>	<b>Time</b>
29 Aug	vs Tarleton State	West Point, NY	TBA
6 Sep	vs Kansas State	Manhattan, KS	TBA
20 Sep	vs North Texas	West Point, NY	TBA
25 Sep	vs East Carolina	Greenville, NC	TBA
4 Oct	vs UAB	Birmingham, AL	TBA
11 Oct	vs Charlotte	West Point, NY	TBA
18 Oct	vs Tulane	New Orleans, LA	TBA
1 Nov	vs Air Force	USAF Academy, CO	TBA
8 Nov	vs Temple	West Point, NY	TBA
22 Nov	vs Tulsa	West Point, NY	TBA
28 Nov	vs UTSA	San Antonio, TX	TBA
5 Dec	vs AAC Championship Game	TBD	TBA
13 Dec	vs Navy	Baltimore, MD	3:00 pm



Welcome to Family and Morale, Welfare and Recreation at West Point! We are so privileged to live and work at this beautiful and historic national treasure and our Family and MWR team hopes that you take full advantage of the opportunities available nestled in the Hudson Valley.

We have beautiful terrain to explore and unique facilities to take advantage of, from our Recreational Activities to our Child Care, and our Special Events to our Army Community Service we have an abundance of fun. For up to the minute information, visit us online at [www.westpoint.armymwr.com](http://www.westpoint.armymwr.com) or find us at [facebook.com/WestPointFMWR](https://facebook.com/WestPointFMWR).

**NEW** - FMWR Shuttles - Must be 18 & older. "Lunch Loop Shuttle" Mon.-Fri., 11am-2pm., Free. This shuttle service will run a continuous loop with stops at the following locations: West Point Bowling Center, the West Point Club, the top of Howard Rd, DPW, Garrison HQ and KACH; so that you can enjoy lunch at one of our facilities without worrying about parking! For more info, call (845) 938-0140

### **WEST POINT CLUB**

Bldg. 603 (845) 938-5120 or (845) 446-5504

We offer all club services at West Point, including private party functions, off premises catering, tailgate and graduation parties and booking of party facilities. No time for dinner? Try our Dinner-To-Go Program. The program runs Wednesday through Friday. Just place your order by 2pm; specify a pick up time between 4:00-6:30pm and pick up at the Club's Benny Haven Lounge. 15 minute parking in front of the club is authorized for dinner pick up. Brunch is offered on special Holidays such as Valentine's Day, Easter, and Mothers Day. The Club is a full catering facility so book your next event at one of our fabulous rooms the Grand Ballroom, Pierce Dining Room, Hudson Room, the rustic '49er Lodge, or the old world feel of the Train Station. All these facilities are available to the public, so book your next private event with us. Please go to our website at [www.thewestpointclub.com](http://www.thewestpointclub.com) or follow us on Facebook.com/WestPointClub.

### **ARMY COMMUNITY SERVICE (ACS)**

Bldg. 622 (520) 717- 9823

ACS is a comprehensive blend of quality of life programs supporting the military Family and is open Monday through Friday 0800-1630, excluding Federal holidays. ACS is outfitted with a reception area and lounge, a resource center complete with computers, fax machine, scanner, telephones and various reference materials. ACS can be reached at (520) 717- 9823 or [westpoint.armymwr.com](http://westpoint.armymwr.com) or like us on Facebook at West Point Army Community Service.

**Arts & Crafts Center** (Bldg. 693 (315) 774-9505)

**Auto Shop** (Bldg. 648 (845) 938-2074)

**West Point Bowling Center** (Bldg. 622 (315) 774-9477)

**Family & MWR Fitness Center** (Bldg. 683 (315) 774-9510)

**Morgan Farm Stables & Kennel** (Bldg. 2026 (315) 717-9736)

**Lake Frederick** (Route 293 (845) 938-2649)

**Round Pond Recreation Area** (Route 293 (315) 774-9525)

**Victor Constant Ski Slope** (Route 218 (315) 774-9525)

**West Point Golf Course** (Route 218 & 9W (845) 938-2435)

**Leisure Travel Services** (Bldg. 683 (315) 774-9635) — LTS is the hub for information about the **Armed Forces Vacation Club** (AFVC). For AFVC information, contact LTS, or visit the AFVC website at AFVC.com. Don't leave home without consulting the LTS travel professionals! It's well worth it!

### **ANNUAL EVENTS**

Golf Tournaments - May thru October	Ski Swap - November
Oktoberfest - September	Macy's Thanksgiving Day Parade - November
Conquer the Vic 5K Trail Run—September	Holiday Tree Lighting Ceremony - December
	Radio City Christmas Spectacular - December And MORE!!



## **Keller Army Community Hospital**

**Commander:** COL Sean J. Hipp

**Command Sergeant Major:** CSM Julie C. Morris

**Deputy Commander for Administration (Chief of Staff):** MAJ Nathan Kiser

**Deputy Commander for Clinical Services:** LTC Scott R. Ostrander

**Deputy Commander for Nursing & Health Services:** LTC Jessica E. Stone

**Deputy Commander for Quality & Safety:** LTC Robert “Jody” Shipley

**Mission Statement:** Provide Health Service Support, Force Health Protection, and a ready, responsive medical force that enables readiness and health for the West Point community.

**Vision Statement:** Empowering our community to achieve a lifetime of optimal health and readiness.

**Values Statement:** We are the bedrock of health and readiness dedicated to providing compassionate quality care to the West Point Health Service Area community.

**Priorities:** People, Health, Readiness

**WEB SITE** <https://keller.tricare.mil/>

- The Keller Internet page provides information on getting care, health services, patient resources, and CODE RED/WHITE (inclement weather) information.

**FACEBOOK** <https://www.facebook.com/kellerarmycommunityhospital>

- The Keller Facebook page provides medical information, highlights events at Keller, job listings, monthly recognition campaigns, and CODE RED/WHITE (inclement weather) information.

**INSTAGRAM** <https://www.instagram.com/kellerachpao> or @kellerachpao

- The Keller Instagram page matches the Facebook page, but additionally provides snapshots into day-to-day events, action, training, etc. at Keller.

### **MHS GENESIS**

MHS GENESIS is the Department of Defense’s new electronic health record (EHR) system. MHS GENESIS replaced TRICARE Online.

MHS GENESIS provides you and your doctors enhanced, secure technology to manage your health information. Service members, veterans, their families, and beneficiaries can view their health records, make appointments, securely chat with their PCM, get medical results, view prescriptions, and more through MSH GENESIS. Learn more at <https://www.health.mil/MHSGENESIS>.





## **Keller Army Community Hospital**

Additional information and instructional videos can be found at <https://keller.tricare.mil/Patient-Resources/MHS-GENESIS-Info>.

The MHS GENESIS Patient Portal is a secure website available 24/7 that gives you access to your health information. Through the MHS GENESIS Patient Portal, you can:

- View health information
- Schedule appointments
- Communicate securely with providers
- Request prescription refills

MHS GENESIS and the MHS GENESIS Patient Portal are replacing TRICARE Online, including the patient portal and secure messaging at this facility.

If you had a current TRICARE Online account, it migrated to MHS GENESIS. No action is necessary from you.

If you don't already have a TRICARE Online account, you can log onto <https://patientportal.mhsgenesis.health.mil> using your DS Logon Premium Account.

If don't have a DS Logon Premium Account or if you have questions about DS Logon, visit the <https://milconnect.dmdc.osd.mil/milconnect/> or call 1-800-538-9552.

### **KELLER STATUS DURING INCLEMENT WEATHER CONDITIONS**

If the Greater West Point area weather forecast calls for freezing rain and/or snow (inclement weather), Keller Army Community Hospital's inclement weather policy is as follows:

If the post designation is "CODE RED," all outpatient appointments – during the CODE RED period – are cancelled and your respective clinic will call you to re-schedule. If you have not been contacted within 24 hours of the CODE RED, contact the Appointment Center or the respective clinic.

Elective patient encounters, including surgeries, will be re-scheduled.

The Pharmacy, Radiology, and Laboratory Departments will be closed for outpatient services during a CODE RED weather designation.

The Emergency Room will remain open. If you have an emergency, it is recommended you call 9-1-1.

If the post designation is "CODE WHITE," your appointment is still scheduled, but it is recommended you call the Appointment Center, at (315) 774-8200 for the status of your appointment.



## **Keller Army Community Hospital**

If during inclement weather/CODE WHITE you are unable to make it to your appointment, please contact the Appointment Center (315-774-8200) or go to the MHS GENESIS Patient Portal (<https://patientportal.mhsgenesis.health.mil/>) to reschedule.

For updated West Point weather/road conditions, go to the West Point Garrison and Community Facebook page at <https://www.facebook.com/USAGWestPoint> to verify road conditions at West Point before making the drive.

As a secondary source, the post designation – and status of the hospital – will be posted on the Keller Army Community Hospital Internet, Facebook, and Instagram pages.

If you would like to reschedule your appointment due to inclement weather conditions, please contact the Appointment Center (315-774-8200) or go to the MHS GENESIS Patient Portal at <https://my.mhsgenesis.health.mil/>.

Your health and safety is our #1 concern. Please use caution when driving always.

### **IMPORTANT NUMBERS**

Appointment Line	(315) 774-8200 Monday-Friday, 0700-1600
Patient Advocate	(315) 774-8473
Health Benefits Advisor	(315) 774-8214
Pharmacy	(315) 774-8300 MON-WED, FRI : 0800-1700 THU : 0800 – 1400, 1500 – 1700 CLOSED on Federal Holidays

### **ScriptCenter kiosk at Keller**

ScriptCenter kiosk will provide a locker for secure and safe pickup of refill prescriptions and will allow for pharmaceutical pickup after the pharmacy has closed. Full information can be found at <https://www.army.mil/article/250422>.

### **Health Services at Keller Army Community Hospital**

To learn about the health services provided at Keller Army Community Hospital, go to the Keller Internet site, at <https://keller.tricare.mil/>, hover over the “Health Services” drop menu, and select a service



## **Keller Army Community Hospital Preventative and Routine Services for Beneficiaries**

**Colorectal Cancer:** Colorectal cancer is the third most common cancer in the United States and the second leading cause of death from cancer. There are often no signs or symptoms of colorectal cancer – that’s why it’s so important to get screened. The U.S. Preventive Services Task Force (USPSTF) recommends screening for colorectal cancer beginning at age 45 years and continuing until age 75 years. People over age 50 have the highest risk of colorectal cancer. You may also be at higher risk if you are African American, smoke, or have a family history of colorectal cancer.

**Prostate Cancer:** Prostate cancer is one of the most common types of cancer in men. Men who are 45 to 69 years old should make individual decisions about being screened for prostate cancer. Those with a family history of prostate cancer should talk to their PCM about frequency of testing. This includes a blood test and examination (while under the same anesthetic).

**Breast Cancer:** Women in the United States get breast cancer more than any other type of cancer except skin cancer. Breast cancer is second to lung cancer as a cause of cancer death in American women. However, deaths from breast cancer have decreased a little bit every year since 2003. Breast cancer also occurs in men, but the number of new cases is small. Routine mammograms can be scheduled at Keller.

### **Women’s Health/Wellness Services:**

- Women’s Health & Wellness information can be found at <https://keller.tricare.mil/Health-Services/Womens-Health-Pregnancy>
- Walk-in Contraceptive Care information can be found at <https://keller.tricare.mil/Health-Services/Contraceptive-Care>

**Esophageal/Gastric Cancer:** An endoscopic evaluation of the esophagus and stomach is indicated for certain symptoms. This is accomplished by an Esophagogastroduodenoscopy, or EGD. The procedure can be combined with a screening colonoscopy while under the same anesthetic. Esophageal malignancy due to recurring heartburn or reflux is one of the fastest growing cancer diagnoses in the United States, especially among men over age 50. If you experience (men or women) reflux symptoms despite prescribed medications to control heartburn, experience weekly heartburn events for over the past five years, experience recurring difficulty swallowing, or experience recurring mid/upper abdominal pain, then an upper endoscopy may be considered.

All services are available at Keller Army Community Hospital and can be accessed through your Primary Care provider. **To make an appointment call the Appointment Center at (315) 774-8200).**

## **Delta Dental's FEDVIP Plans For Retired Military Families:**

### **Delta Dental's FEDVIP Plans For Retired Military Families: It'll Save You Money and Could Even Save Your Life**

Research shows that more than 90 percent of all systemic diseases have oral manifestations, including swollen gums, mouth ulcers, dry mouth and excessive gum problems. Did you know that more than 120 different diseases are first detected in the mouth? And that going for your annual dental exams can actually help in detecting heart disease, oral cancer, diabetes, pancreatic cancer and more and can help catch some things before they become life-threatening?

**Delta Dental's FEDVIP** plan was designed with all of these things in mind. When seeing a PPO or Legion network dentist, Delta Dental FEDVIP enrollees get 2 annual exams, 2 cleanings (or 3 for Type 1 or 2 diabetics and pregnant women), topical fluoride applications and an x-ray covered at 100% with no out-of-pocket costs. This not only allows enrollees to pretty much recoup all of their annual premiums, but more importantly, it makes sure that their dental and overall health is being well cared for.

With Delta Dental FEDVIP, you have the option of enrolling in either the Standard or High plan. In the High Plan, there is an Unlimited annual in-network maximum and your out-of-pocket expense for procedures will be less. The High plan is recommended for those who might need root canals, crowns, dentures, bridges or extractions and then implants. If you are pretty healthy and don't require a lot of these major services, the Standard Plan and its lower premiums might work better for you. With whatever Delta plan you choose, you'll still get the free in-network services mentioned above. Here are some of the other aspects of the program:

- No waiting periods for any covered services, including orthodontics
- Worldwide coverage
- Over 372,000 network access points nationwide
- Additional cleaning if you are pregnant or have Type 1 or 2 Diabetes
- Network dentists can't charge you any more than their allowable amount
- Ability to coordinate benefits with other non-FEDVIP dental plans, allowing you to maximize your coverage under both plans.

Enrollment in the FEDVIP plans is all handled by BENEFEDS and is mostly done during Open Season or within 60 days after a Qualifying Life Event. To view the enrollment and eligibility rules, and all of the plans available, please visit <https://www.benefeds.gov/learn/fedvip/fedvip-plans>.

Your oral health plays a big role in your overall well-being and quality of life. To learn more about the Delta Dental FEDVIP plans, visit <https://www1.deltadentalins.com/federal/fedvip.html>. If you have any questions, need additional information, or need to contact the regional Delta Dental FEDVIP representative, call 855-410-3255, or go to <https://www1.deltadentalins.com/federal/fedvip/benefits-officers/local-support.html>.

## **West Point Main Exchange**

1204 Stony Lonesome Rd.  
West Point, NY 10996

Store Hours:  
Mon-Sun: 1000-1900

### **Military Clothing**

Mon-Sun 1000-1800  
Located inside the Exchange  
Bldg. 1204

### **Barber Shop**

Mon-Sat 0900-1800  
Sun 1000-1700  
Bldg. 1204

### **Vista Optical**

Mon-Sat 1000-1730  
Sun Closed  
Bldg. 1204

### **Burger King**

Mon-Fri 1030-1800  
Sat-Sun 1100-1800  
Bldg. 1204

### **PenFed Credit Union**

Mon-Fri 0900-1700  
Sat 0900-1500  
Sun Closed  
Bldg. 1204

### **Cleaners**

Mon-Sat 1000-1730  
Sun 1000-1600

### **Class Six & Service Station**

Mon-Sat 0700-2000  
Sun 0800-2000  
Bldg. 1202  
**(845) 446-3666**

### **Starbucks**

Mon-Fri 0630-1800  
Sat-Sun 0800-1700  
Bldg. 683  
**(845) 839-0579**

### **Subway**

Mon-Sat 0900-2000  
Sun 1000-1900  
Bldg. 683  
**(845) 839-0490**

### **Phenomenal Tees**

**Screen Printing**  
Tue-Sun 1000-1730

### **My Flag of Honor:**

Tue-Sun 1000-1800  
Monday Closed

### **Express Gas Station:**

Mon-Wed 0700-2000  
Thurs-Sat 0630-1830  
Sun Closed



### **USAA Interactive Teller Machines**

Mon-Sun 0900-1800

### **Stewart Field Army National Guard Branch Store**

Has permanently closed



## WEST POINT DEERS/ ID CARD OFFICE

WEST POINT DEERS/ID CARD OFFICE / Bldg. 622  
HOURS OF OPERATION: Mon-Fri 0800-1100 and 1300-1530

Closed 0800-1300 on the first and third Thursday of each month for training.  
Appointments can be scheduled at <https://idco.dmdc.osd.mil/idco/>  
Please go to the website <https://idco.dmdc.osd.mil/idco/locator> for the nearest facility to your home.

Two valid forms of identification are required for issuance of all military ID cards to personnel 18 years of age and older. One must be an unexpired photo ID issued by state or federal government. Other documentation may be necessary if your military ID card has expired i.e., birth certificate and social security card. All lost ID cards must be reported to the nearest local police station or at the West Point Military Police desk. A copy of the report is required to issue a new ID card. There are numerous ID Card Issuing facilities in the New England area.

We service all Military members to include Active and Reserve component , Retired military members, and 100% Disabled Veterans and their dependents/survivors.

Spouses of retired military members can now receive **their indefinite ID Card at age 65** as long as they have completed their MEDICARE A&B process (either purchasing or declining). When coming in for the ID Card appointment please bring your MEDICARE card that shows the status of A&B.

Dependents need to be accompanied by their sponsor or have a Power of Attorney (POA) or a signed (electronically or in front of a notary) DD1172-2 April 2020 version by their sponsor.

DMDC's Online USID Card Renewal Pilot has gone to production and is available for USID cardholders to request online renewal of currently active USID (dependent & retiree) cards. Please see the IDCO Frequently Asked Questions, online at: <https://www.cac.mil/Next-Generation-Uniformed-Services-ID-Card/Renewing-Online/>

For all other questions please feel free to contact us at: 520-706-8658 or [usarmy.westpoint.usag.mbx.personnel-services-branch@army.mil](mailto:usarmy.westpoint.usag.mbx.personnel-services-branch@army.mil)