

A Welcome Letter from the U.S. Army Garrison West Point Commander

Dear Retirees and Family Members,

On April 23, 2022, West Point will host the Forty-eighth Annual Military Retiree Appreciation Day. We are thrilled to announce the return of the Cadet Review in your honor, and I look forward to welcoming you and your family there.

You and your guests may use Washington, Stony Lonesome or Thayer gates to enter West Point, as long as all visitors over the age of 17 have a military ID, or a valid State or Federal ID. Designated parking is available in the vicinity of The Plain.

At 9:20 a.m., ceremonies will begin with a performance by the Cadet Drill Team on The Plain, followed by The Review at 9:30 and concluding with a demonstration jump onto The Plain by the Cadet Sports Parachute Team.

You and your authorized family members will be able to renew your ID Cards at the ID Facility from 8 a.m. until 4 p.m., on a walk-in basis, with no appointment necessary.

Although we are still limited by some COVID mitigation measures, we look forward to celebrating Retiree Appreciation Day with you, and to a larger, more traditional event next year. Please reach out to my staff at the Retirement Services Office, (845) 938-4217/2355, if you need any other information or assistance, and ensure that you have two forms of ID for each person requiring a new ID card.

Thank you again for all you have done for our nation!

Sincerely,

A handwritten signature in black ink, appearing to read 'E. Rosel', with a long horizontal flourish extending to the right.

**Evangeline G. Rosel
Colonel, AG
Commanding**

CASUALTY ASSISTANCE (Bldg 622)

The West Point Casualty Operations Office provides Casualty Assistance for survivors of Army retirees who reside in the New York counties of Orange, Rockland, Sullivan, Dutchess, Columbia, Ulster, Greene, Delaware, Putnam and northern Westchester. The phone number is (845) 938-4217. The Fort Drum Casualty Assistance Center supports residents of the other northern New York counties and the states of Massachusetts, Connecticut, Rhode Island, Maine, Vermont and New Hampshire. The phone number is (888) 325-1601 or (315) 772-6465. Immediate notification of a retiree death will enable the Casualty Operations Office to notify the Defense Finance and Accounting Service in a timely manner to stop the retired pay. The sooner this is done the sooner benefits can be received by the surviving spouse. Be sure to update your checklist and let your family know where it is located. Also, be sure your family knows where your DD 214 is located. It is **required** to receive Military Funeral Honors.

NATIONAL CEMETERY BURIAL BENEFITS

Burial benefits available include a gravesite in any of the 135 national cemeteries with available space, opening and closing of the grave, perpetual care, a Government headstone or marker, a burial flag and a Presidential Memorial Certificate, at no cost to the family. Some Veterans may also be eligible for VA Burial Allowances. Cremated remains are buried or inurned in national cemeteries in the same manner and with the same honors as casketed remains. Burial benefits available for spouses and dependents buried in a national cemetery include burial with the Veteran, perpetual care, and the spouse or dependents name and date of birth and death will be inscribed on the Veteran's headstone, at no cost to the family. Eligible spouses and dependents may be buried, even if they predecease the Veteran. The Veteran's family should make funeral or cremation arrangements with a funeral provider. Any item or service obtained from a funeral director or cremation office will be at the family's expense.

STEWART AIR NATIONAL GUARD BASE OFFERS SPACE A TRAVEL & INFO

Service still suspended due to Covid restrictions

The Retired Activities Office (RAO) at Stewart Air National Guard Base (ANGB), 1 Maguire Way, Newburgh, NY 12550, operates a Space Availability (Space A) Office. The office is staffed Mon-Fri, 9 a.m.-noon, except holidays. Volunteer Passenger Agents from all Service Branches can explain the requirements of the Space A Program as well as identify scheduled Space A flights from Stewart ANGB. The contact number is (845) 563-2369.

Travelers can sign up for Space A flights from Stewart ANGB by sending an email to takeahop.com or usaf.ny.105-space-a@mail.mil or by faxing AMC Form 140 (Request to Travel) to (845) 563-2398 or sign up in person at the Space A Office.

The 105th Airlift Wing at Stewart ANGB flies the C-17 Globemaster III aircraft. Space A flights are now scheduled from Stewart ANGB to Europe every month. Passenger Agents can tell you about the Guard Lifts that go to Hawaii and elsewhere and provide information about Space A travel and Temporary Military Lodging. The US Marine Detachment at Stewart ANGB offer Space A flights with KC-130 Refueling/Cargo aircraft. Call the Marine OPS at (845) 563-2965/2968 for flight information.

ARMY COMMUNITY SERVICE (ACS)

ACS is a comprehensive blend of quality of life programs supporting the military Family and is open Monday through Friday 0800-1630, excluding Federal holidays. ACS is outfitted with a reception area and lounge, a resource center complete with fax machine, scanner, telephones and various reference materials. ACS is in building 622 on West Point, near Buffalo Soldier Field, and can be reached at (845) 938-4621 or westpoint.armymwr.com or like us on Facebook at West Point Army Community Service.



WEST POINT MILITARY RETIREE COUNCIL

The Council assists the Commander, United States Army Garrison West Point and the Superintendent, United States Military Academy in meeting the objectives of the Army Retirement Services program. It serves as a communication link between the military retired community and the active Army providing an opportunity to discuss key issues affecting retirees. The Council is chaired by COL (Ret) Basil Apostle, and has a board consisting of 9 members, both officer and enlisted retirees. It represents the Northeast Region which includes 80,000 Military Retirees of all service branches. All council members are volunteers and are appointed upon the recommendation of the Council Chairman and the approval of the West Point Garrison Commander. Council members serve as the Commanders "Eyes and Ears" and act as a bridge for continued positive action on a wide variety of activities that support retired Soldiers and Family Members. A strong Retiree Council has an enormously positive impact in the military retired community. The Council will meet 4 June, 10 September, 3 December, and 4 March 2023 at 1000 in the Heritage Room, 622 Swift Road, West Point, NY.

All military retirees are invited to attend Council meetings and participate. For additional information please contact the Retirement Services Office (RSO) at 845-938-4217/2355 or email usarmy.westpoint.id-training.mbx.westpoint-rso@army.mil.

WEST POINT DEERS/ID CARD OFFICE / Bldg 622

HOURS OF OPERATION: Mon-Fri 0800-1130 and 1300-1530
Closed 0800-1300 on the first and third Thursday of each month for training

Appointments can be scheduled at www.rapids-appointments.dmdc.osd.mil

Two valid forms of identification are required for issuance of all military ID cards to personnel 18 years of age and older. One must be an unexpired photo ID issued by state or federal government. Other documentation may be necessary if your military ID card has expired i.e. birth certificate and social security card. The New England area ID card issuing facilities are listed at <https://www.dmdc.osd.mil/rsl>.



CONNECTICUT RETIREE COUNCIL LOOKING FOR MEMBERS

The Connecticut Army Retiree Council is looking to fill vacancies for both officer and enlisted positions. Our face to face meetings are held three times a year at the Veteran's Hospital on Willard Avenue in Newington, Connecticut. It is a great opportunity to stay informed on updated information from various military sources, and to interact with other retirees with varied military experience. For additional information and application contact SGM Nathan Zimmerman. Call or text at 860-280-5929 or email at znatezimmerman@aol.com or mail at P.O. Box 160 Bantam, CT 06750.

PHASE-OUT of the SBP-DIC Offset Section 622 of the National Defense Authorization Act for Fiscal Year 2020

We are currently into the second year of the three year phase out of the offset between the Survivor Benefit Plan (SBP) and Dependency and Indemnity Compensation (DIC). The repeal will completely phase out the offset on January 1, 2023. If you have any questions about the impact of this change you can find more information on the Defense Finance & Accounting (DFAS) website at: <https://www.dfas.mil/retiredmilitary/survivors/SBP-DIC-News.html>. You may also contact Military One Source at 800-342-9647.



2022 ARMY FOOTBALL SCHEDULE

Date	Opponent	Location	Time
3 Sep	vs Coastal Carolina	Conway, SC	TBA
10 Sep	vs UTSA	West Point, NY	TBA
17 Sep	vs Villanova	West Point, NY	TBA
1 Oct	vs Georgia State	West Point, NY	TBA
8 Oct	vs Wake Forest	Winston-Salem, NC	TBA
15 Oct	vs Colgate	West Point, NY	TBA
22 Oct	vs UL Monroe	West Point, NY	TBA
5 Nov	vs Air Force	Arlington, TX	TBA
12 Nov	vs Troy	Troy, AL	TBA
19 Nov	vs UConn	West Point, NY	TBA
26 Nov	vs UMass	Amherst, MA	TBA
10 Dec	vs Navy	Philadelphia, PA	TBA



Welcome to Family and Morale, Welfare and Recreation at West Point! We are so privileged to live and work at this beautiful and historic national treasure and our Family and MWR team hopes that you take full advantage of the opportunities available nestled in the Hudson Valley. We have beautiful terrain to explore and unique facilities to take advantage of, from our Recreational Activities to our Child Care, and our Special Events to our Army Community Service we have an abundance of fun. For up to the minute information, visit us online at www.westpoint.armymwr.com or find us at [facebook.com/WestPointFMWR](https://www.facebook.com/WestPointFMWR).

Arts & Crafts Center (Bldg. 693 (845) 938-4812)
Auto Craft Shop (Bldg. 648 (845) 938-2074)
West Point Bowling Center (Bldg. 622 (845) 938-2140/8142)
Family & MWR Fitness Center (Bldg. 683 (845) 938-6490)
Morgan Farm Stables & Kennel (Bldg. 2026 (845) 938-3926)
Lake Frederick (Route 293 (845) 938-2503)
Round Pond Recreation Area (Route 293 (845) 938-2503)
Victor Constant Ski Slope (Route 218 (845) 938-3726)
West Point Golf Course (Route 218 & 9W (845) 938-2234/2327)
Leisure Travel Services (Bldg. 683 (845) 938-3601/2401) — LTS is the hub for information about the **Armed Forces Vacation Club (AFVC)**. For AFVC information, contact LTS, or visit the AFVC website at AFVC.com. Don't leave home without consulting the LTS travel professionals! It's well worth it!

ANNUAL EVENTS

Polar Fest - February
Golf Tournaments - May thru October
Oktoberfest - September

Ski Swap - November
Macy's Thanksgiving Day Parade - November
Holiday Tree Lighting Ceremony - December
Radio City Christmas Spectacular - December And MORE!!

West Point Main Exchange

1204 Stony Lonesome Rd.
West Point, NY 10996

(845) 446-5404

Store Hours:
Sun: 1000-1800

Mon-Sat: 1000-1900



**MILITARY
CLOTHING**

Mon-Sun 1000-1800
Located inside the Exchange
Bldg. 1204
(845) 446-5446
Ext 116/ 147



STARBUCKS

Mon-Thurs 0630-1900
Fri 0630-2000
Sat 0830-2000
Sun 0830-1900
Bldg. 683
845-839-0579



Mon-Sat 1000-1730
Bldg. 1204

(845) 446-6565



Mon-Sat 1030-1800
Sun 1100-1800
Bldg. 1204
(845) 446-5446
Ext 391



PenFed Credit Union
Mon-Fri 0900-1700
Sat 0900-1300
Sun Closed
Bldg. 1204



Athletic Gift Shop
Mon-Sun 1000-1730
Bldg. 1204
(845) 926-2703



EXPRESS

with Class Six &
Service Station
Mon-Wed 0700-2000
Thurs-Sat 0700-2100
Sun 0800-2000
Bldg. 1202
(845) 446-3666



Mon-Sat 0900-1800
Sun 1000-1700
Bldg. 1204
(845) 839-0019



Legacy Studios
Bldg 605
(845) 560-5670
By appointment
legacystudios.com



SUBWAY

Mon-Sat 0900-2000
Sun 1000-1900
Bldg. 683
845-446-2096



Mon-Sat 1000-1800
Sun 1000-1600
Bldg. 1204
(845) 446-0046

STEWART FIELD ARMY NATIONAL GUARD BRANCH STORE

Bldg 271, Bruenig Rd,
New Windsor, NY (845) 564-7600

Sun & Mon Closed
Tue-Fri 1000-1800/Sat 1000-1700



**WEST POINT COMMISSARY (BLDG 1200)
845-938-FOOD (3663)**

Open Tuesday-Sunday 9 a.m. - 7 p.m.
Closed Monday

Tuesday-Sunday 8 a.m. - 9 a.m. for the immune compromised, elderly and pregnant patrons

For special orders, questions or concerns, call the respective managers at
845 938-3663 at the extensions below:

Customer Service x3012 Bakery x3327 Deli x3227 Produce x3008
Meat x3007 Grocery x3009 Secretary x3004 Store Administrator x3002
Store Director-Carol Robertin x3001

For additional information on Commissary Stores in your area check www.commissaries.com



TRICARE SERVICE

Beneficiaries in the TRICARE North Region can connect to Health Net's mobile site at www.hbfs.com/go/mobile. This streamlined version of www.hnfs.com can be accessed on smart phones and tablets with no download required. You can locate TRICARE-authorized providers, Health Net contact information, mental health resources and answers to frequently asked TRICARE questions. Health Net also offers an app for your smart phone called "Health Net Mobile," which enables you to view details about your TRICARE benefits and to find a provider.

TRICARE AND THE AFFORDABLE CARE ACT (ACA)

Beneficiaries who receive TRICARE benefits at no cost, by paying an enrollment fee or by paying monthly premiums have minimum essential coverage under the ACA. Benefit options include: TRICARE Standard, Prime and Prime Remote; TRICARE Reserve Select (TRS); TRICARE Young Adult (TYA); TRICARE Retired Reserve (TRR); and the Continued Health Care Benefit Program (CHCBP). Beneficiaries eligible for TRS, TYA, TRR and CHCBP must be current with their premiums in order to maintain coverage and for these TRICARE programs to qualify as minimum essential coverage. Visit www.tricare.mil for further information and to request email alerts about these TRICARE programs and other TRICARE issues.

TRICARE beneficiaries are required to declare other health insurance (OHI) to ensure coordination of benefits. If OHI is no longer available, the coverage termination date must be provided to TRICARE by calling Health Net Federal Services at (877) 874-2273. In most cases, TRICARE will become the primary payer and understanding the benefit will become vital. Become more informed by visiting www.tricare.mil or www.hnfs.com or by calling Health Net at (877) 874-2273. Our Health Benefits Advisors can also explain the various options such as enrolling in TRICARE Prime at Keller or with a civilian network provider or perhaps enrolling in TRICARE Plus to receive guaranteed access to primary care at Keller. Call (845) 938-4838 to get answers to your questions and to find the TRICARE options best suited to you and your Family members.



Delta Dental's FEDVIP Plans for Retired Military Families: Good Dental Health is Vital to Good Overall Health

Use Your Plan <https://feds.deltadentalins.com/fedvip/support/index.php>

This page has great information on how to save money and has help-ful resources like our plan video, claim form, link to our SmileWay Wellness Site <https://www.deltadentalins.com/oral_health/> and more!

- **[Print an ID Card and Manage Your Account](https://www.memberportal.com/mp/fgp/)**
< <https://www.memberportal.com/mp/fgp/> >

– If you ever need or lose your ID card, you can go on the Member Portal < <https://www.memberportal.com/mp/fgp/> > which allows you to manage your dental program by **Printing an ID Card**, viewing annual maximums used-to-date as well as processed claims, and even sign up to **receive paperless statements** and more. When registering, please note that the Subscriber ID is the sponsor's social security number or ALT ID.

- **[Find a Network Dentist](https://feds.deltadentalins.com/fedvip/find-a-dentist/)** < <https://feds.deltadentalins.com/fedvip/find-a-dentist/> > -- To maximize benefits, enrollees should have their care performed by a Delta Dental FEDP network dentist. Network dentists save you a lot of time, paperwork and mon-ey! Not only that, when seeing a network dentist you receive a higher annual and orthodontic maximum, a higher coverage percentage, you will never be charged a co-pay for your 2 rou-tine cleanings (or 3 if you're a Type 1 or 2 diabetic), 2 exams and annual x-ray, and you will never be charged a deductible. To find a network dentist, visit <https://feds.deltadentalins.com/fedvip/find-a-dentist/>



KELLER ARMY COMMUNITY HOSPITAL

Commander: COL Amy L. Jackson
Command Sergeant Major: CSM Jan “Eddy” Miller
Deputy Commander for Administration (Chief of Staff): LTC Casey McKenna
Deputy Commander for Clinical Services: COL Neil McMullin
Deputy Commander for Nursing & Health Services: COL Alicia Madore

Mission Statement: Provide safe, high-quality, compassionate, patient-centered healthcare for the West Point community while optimizing the medical readiness of the force and enhancing the well-being of all we serve.

Vision Statement: West Point Health Service Area’s premier provider and first choice for world-class care.

WEB SITE <https://keller.tricare.mil/>

- The Keller Internet page provides information on getting care to health services provided to patient resources and COVID-19 information. **COVID-19 GUIDELINES:** The COVID-19 guidelines are being reduced in New York and neighboring states. Additionally, West Point has a new mask policy; but the Defense Health Agency/Medical mask mandates – within ALL Military Treatment Facilities, including Keller, Mologne, DENTAC, etc. – remain in place. If you have an appointment at a medical facility on West Point, please bring your mask and wear it at all times when inside the medical facility. We THANK YOU for your patience and understanding, and encourage you to continue utilizing non-pharmaceutical interventions such as social distancing, proper sneezing/coughing etiquette, and hand sanitizer.

FACEBOOK <https://www.facebook.com/kellerarmycommunityhospital>

- The Keller Facebook page continues to provide medical information, events at Keller, job listings, and monthly recognition campaigns.

IMPORTANT NUMBERS

Front Desk	(845) 938-5169
Appointment Line	(845) 938-7992 or (800) 552-2907 Monday-Friday, 0700-1630
Patient Advocate	(845) 938-5874
Health Benefits Advisor	(845) 938-6027 or – 4838
TRICARE East	(800) 444-5445
Pharmacy	(845) 938-2527
Refills	OPTION 1 – Pharmacy, OPTION 1 – Refills
Staff	OPTION 4 – Speak to Pharmacy Staff MON-WED, FRI : 0800-1700 THU : 0800 – 1400, 1500 – 1700 CLOSED on Federal Holidays

For updated West Point weather/road conditions, call the West Point Garrison Operations' Inclement Weather line at (845) 938-7000 or go to the West Point Garrison and Community Facebook page at <https://www.facebook.com/USAGWestPoint> to verify road conditions at West Point before making the drive. As a secondary source, the post designation - and status of the hospital - will be posted on the Keller Army Community Hospital Facebook at <https://www.facebook.com/kellerarmycommunityhospital> and Internet page at <https://keller.tricare.mil/>.

Health Services at Keller Army Community Hospital

To learn about the health services provided at Keller Army Community Hospital, go to the Keller Internet site, at <https://keller.tricare.mil/>, hover over the “Health Services” drop menu, and select a service.

48th Annual Retiree Appreciation Day

SATURDAY, APRIL 23, 2022

- *0920 Cadet Drill Team Performance on The Plain**
- *0930 Cadet Review**
- *1015 Cadet Sports Parachute Club Demonstration
on The Plain**

0800—1600 ID Card Facility open for walk-ins

*** Inclement Weather Schedule: These events will be cancelled if
weather is inclement***