

HOW CAN WE HELP?

ARMY HOUSING DISPUTE RESOLUTION PROCESS

EVERY RESIDENT SUGGESTION, CONCERN, OR COMPLAINT IS IMPORTANT. IF YOU ARE NOT SATISFIED WITH ANY SERVICE, WE HAVE A THREE-STEP ISSUE RESOLUTION PROCESS:

STEP 1

IDENTIFY ISSUE

Chris Varmon
Property
Maintenance
24 HR
(845) 446-3570

STEP 2

INCOMPLETE OR NOT
SATISFIED, CONTACT
MANAGEMENT

Manda
Flaherty
Property
Manager
0800-1700
(845) 446-6407

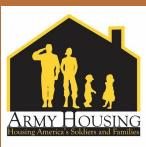
STEP 3

ISSUE UNRESOLVED

Army
Housing
Advocate
MON-FRI
0730-1630
(520) 718-0293

ARMY HOUSING OFFICE

695 Buckner Loop
West Point, NY 10996
845-938-2500
0800-1700 MON-FRI



You can also provide feedback on the DOD Housing Feedback System at www.dhfs.mil