



2023 U.S. ARMY GARRISON ALASKA RESOURCE GUIDE



FORT WAINWRIGHT AND FORT GREELY, ALASKA



ACS Vision

ACS will foster a sustained, resilient and cohesive Total Army Family community.

ACS Mission

Empower and advocate for the Total Army Family to be self-sufficient and resilient through the provision of innovative services.

Fort Wainwright, Alaska ACS Tag Line

Customer First! Mission Always!

This Publication is Provided By

Army Community Service
Information, Referral and Follow-Up
Bldg. 3401 | Santiago Ave.
Fort Wainwright, Alaska 99703
907-353-4ACS (4227)

Disclaimer:

Every effort has been made to provide accurate and current information. However, we recommend calling to verify services, location and hours of operation before visiting any agency. Presentation of direct or indirect links to products, services or vendors does not constitute endorsement by the Department of Defense or Fort Wainwright Army Community Service. We have provided these sites because they contain information that might be of interest to our users. The links are presented for informational purposes only. Users are encouraged to thoroughly investigate and evaluate items of interest prior to entering into contractual obligation.

Soldiers and Family Members,

Army Community Service would like to welcome you to Fort Wainwright, Alaska. We hope that you are as excited about your new assignment as we are to have you here. We at ACS have established a centrally located, responsive service for furnishing information, assistance, guidance and referral program to members of the military. This guide is designed to assist you in locating information regarding programs and other vital information that is important to your well-being here in Alaska. If you are unable to locate information or resources in the guide, please call us at 907-353-4ACS (4227).

Sincerely,

Army Community Service

QUICK REFERENCE PHONE NUMBERS

FORT WAINWRIGHT

Army Community Service 907-353-4227
Army Emergency Relief 907-353-4369/3459
Army Family Action Plan 907-353-4332
Army Family Team Building 907-353-4332
Army Volunteer Corps 907-353-4337
Better Opportunities for Single Soldiers 907-353-4145
Employment Readiness Program 907-353-4337
Exceptional Family Member Program 907-353-4335/4460
Family Advocacy Program 907-353-4336
Financial Readiness Program 907-353-4459
Information, Referral and Follow-Up 907-353-4227
Lending Closet 907-353-7908
Mobilization and Deployment, Stability and Support Operations 907-353-4332
New Parent Support Program 907-353-2101/7519
Relocation Readiness Program 907-353-7908
Sexual Harassment/Assault Response and Prevention Program Hotline 907-353-7272
Soldiers Against Drunk Driving 907-353-4145
Survivor Outreach Services 907-384-0272
Victim Advocacy Program 24/7 Hotline 907-799-9770

FORT GREELY

Army Community Service 907-873-2479
Army Family Action Plan 907-873-2479
Army Family Team Building 907-873-2479
Army Volunteer Corps 907-873-2479
Better Opportunities for Single Soldiers 907-873-4058
Employment Readiness Program
Exceptional Family Member Program 907-353-4335
Family Advocacy Program 907-873-2479
Financial Readiness Program 907-873-2479
Information, Referral and Follow-Up 907-873-2479
Lending Closet 907-873-2479
Mobilization and Deployment Readiness Program 907-873-2479
New Parent Support Program 907-353-2101
Relocation Readiness Program 907-873-2479
Sexual Harassment/Assault Response and Prevention Program Hotline 907-505-0275
Survivor Outreach Services 907-353-0272
Victim Advocacy Program 24/7 Hotline 907-799-9770

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ARMY COMMUNITY SERVICE

ACS will assist commanders in maintaining readiness of individuals, Families and communities within America's Army by developing, coordinating and delivering services, which promote self-reliance, resiliency and stability during war and peace.

Service Description

The Army Community Service Center services and programs include Army Emergency Relief, Financial Readiness, Family Advocacy, Exceptional Family Member Program, New Parent Support Program, Prevention and Education Resources, Survivor Outreach Services, Information, Referral and Follow-up, Relocation Assistance Program, Mobilization and Deployment Readiness Program, Employment Readiness Program, Army Volunteer Corps, Army Family Team Building, and Army Family Action Plan.

Fort Wainwright Army Community Service
Bldg. 3401 | Fort Wainwright, Alaska
907-353-4227
Monday – Friday 8 a.m. – 4 p.m.

Fort Greely Army Community Service
Bldg. 661 | Fort Greely, Alaska
907-873-2479
Monday – Friday 8 a.m. – 4 p.m.

Family Advocacy Program
Bldg. 3414 | Fort Wainwright, Alaska
907-353-4336
Monday – Friday 8 a.m. – 4 p.m.

Survivor Outreach Services
Bldg. 600, Room 128 | JBER, Alaska
907-384-0272
Monday – Friday 8 a.m. – 4 p.m.

Need more information?

907-353-4ACS (4227)

<https://wainwright.armymwr.com/programs/army-community-service>

Army Emergency Relief

Fort Wainwright and Fort Greely | 907-353-4369 or 3459



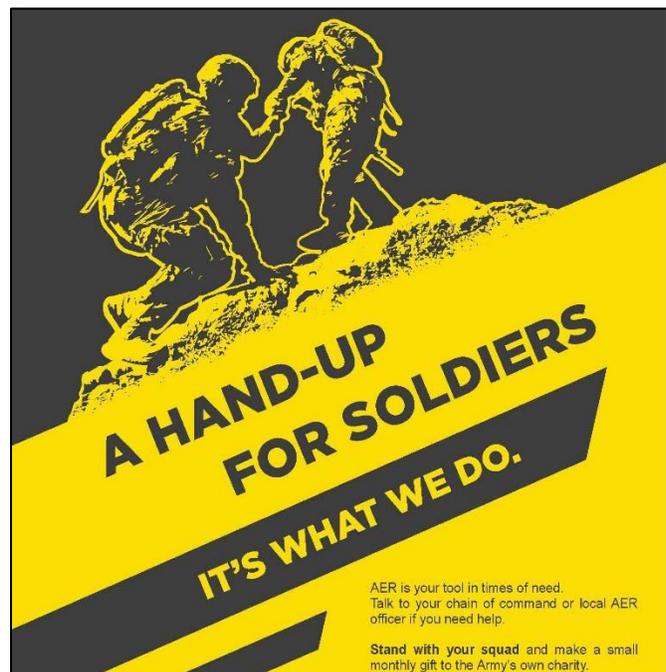
Service Description

Army Emergency Relief provides interest-free loans, grants and scholarships to promote readiness and help relieve financial distress of Soldiers and their Families. AER provides assistance for unexpected emergency financial needs that include emergency travel, housing, car repairs, utilities, dental expenses, food, vehicle winterization upon PCS, PCS-related expenses, funeral costs, and disaster relief (limited furniture, clothing, food). The Quick Assist Program allows command teams to approve up to \$2,000.

AER has a national agreement with the American Red Cross to process AER loans for emergency travel and to avoid privation after normal duty hours by calling 877-272-7337.

Eligibility

Active-duty Army, retirees and their dependents, orphans and widows of active duty or retired personnel, ARNG and USAR Soldiers (while on Title 10 Orders) and their Family members are eligible for AER services. Military identification and documentation are required. Clients must show a need, and the need must fall within categories established by regulations and AER policy. For more information about AER, visit the AER website:
<http://www.armyemergencyrelief.org/>



Army Family Action Plan

Fort Wainwright | 907-353-4332; Fort Greely | 907-873-2479



Service Description

A grassroots, Army-wide initiative to identify and prioritize issues to enhance standards of living for Soldiers and their Families by giving them an opportunity to voice what works, what doesn't and how to create solutions. It is responsible for many of the great benefits that make the Army a great career for Soldiers and their Families. AFAP is responsible for: minimum standards for Army child care, development of first policy for the Better Opportunities for Single Soldiers Program, established Military Thrift Savings Plan, reformed military pay table (targeted pay raises) increased military annual leave carryover from 60 – 75 days and many more improvements that you enjoy today. Submission forms are available at <https://ims.armyfamilywebportal.com/submit>.

Army Family Team Building

Fort Wainwright | 907-353-4332; Fort Greely | 907-873-2479

Service Description

Army Family Team Building strives to educate and encourage service members, military Families and DA/DOD Civilians to become active participants and leaders in their community. AFTB Family training and readiness program that provides participants with an understanding of Army culture and the skills and resources they need to become self-sufficient members of the military community.

Army Volunteer Corps

Fort Wainwright | 907-353-4337; Fort Greely | 907-873-2479

Service Description

Unites all volunteers and organizations who rely on them. Strengthens volunteerism by enhancing the career mobility of volunteers, establishing partnerships, and promoting a lifelong commitment to service. This assists in maintaining readiness, sustaining communities and enriching lives throughout the Army.



Emergency Family Assistance Center

Fort Wainwright | 907-353-4332; Fort Greely | 907-873-2479

Service Description

EFAC Centers operating 24/7, established by garrison commanders with the help of ACS in response to deployments, natural disasters or catastrophic events to assist Soldiers and Family members with basic services. Other agencies may be asked to participate in the EFAC as local needs dictate. The National Guard operates FACs for Families who are geographically dispersed and located in remote sites. Operated as needed and as directed by the garrison command.

Employment Readiness Program

Fort Wainwright | 907-353-4337; Fort Greely | 907-873-2479

Service Description

The Employment Readiness Program provides employment assistance to active duty, Reserve component, transitioning and retired Soldiers, Family members, and DOD Civilian employees in acquiring skills, networks and resources that will allow them to participate in the work force and develop a career/work plan.



Military Spouse Employment Partnership Program

Services available through, <https://msepjobs.militaryonesource.mil>

A self-sustaining and expanding partnership between the Army and corporate America. The partnership provides Army spouses the opportunity to attain financial security and achieve employment/career goals through mobility and enhanced employment options. MSEP is a core component of the Employment Readiness Program to enhance and develop employment opportunities for spouses.



Exceptional Family Member Program

Fort Wainwright and Fort Greely | Bldg. 3414 | Rhineland Ave. | 907-353-4335

System Navigator | 907-353-4460

Bassett Army Community Hospital EFMP Office | 907-361-5959/5825

Service Description

The Exceptional Family Member program is a mandatory enrollment program for any Army Family member with special needs. Program objectives are to advocate resources for Families with special needs, act as a command resource for helping Exceptional Family Member Families, and to work with Families to resolve special needs issues to include resources, housing, education and child services.

The EFMP provides support services, transition information and liaison services between Families, schools and social service agencies in Alaska. The EFMP team works closely with its MEDDAC EFMP partners. Some examples of special needs might include asthma, depression, anxiety, food allergies, behavioral concerns or speech delay. For command sponsorship questions, please reach out to the Bassett Army Community Hospital EFMP Office.

Family Advocacy Program

Fort Wainwright and Fort Greely | 907-353-4336



Service Description

The ACS Family Advocacy Program is designed to preserve and protect the family unit. The emphasis is on the physical, emotional and spiritual well-being of family members through the development of programs that promote healthy family life. This program aims to prevent, identify and treat those families involved in incidents of spouse and child maltreatment. The FAP provides programs to educate commanders, units, Family members and others in the military community about family violence prevention and family wellness.

The ACS FAP offers family enrichment programs that cover the life cycle of the family, infants, children, teens, couples and parents. The classes include parenting, stress management, child development, stepfamily life, support groups and deployment issues. Services are available to unit support groups and family organizations. Call for listing of upcoming classes.

Victim Advocacy

Fort Wainwright and Fort Greely | 24/7 Hotline 907-799-9770

Service Description

Provides 24/7 services for victims of domestic violence. Victims have access to emergency assistance, information, referrals and ongoing support in accessing medical, behavioral health, legal and law enforcement services on and off garrisons. Available for both RESTRICTED (no command or law enforcement involvement) and UNRESTRICTED reports (full investigative process).

Transitional Compensation Program for Abused Dependents

A Congressionally mandated program for abused dependents of military personnel. Legislation authorizes temporary payments for Families in which the active-duty Soldier has been separated administratively or by court-martial for a dependent-abuse offense. The TC Program offers benefits and entitlements for 12 – 36 months to eligible Family members. During this benefit period, beneficiaries are provided temporary financial compensation, and are eligible to receive medical care including behavioral health services as TRICARE beneficiaries. Recipients will also have Commissary and Exchange privileges during this period.

New Parent Support Program

Fort Wainwright and Fort Greely | 907-353-2101

Service Description

Provides professional social workers and nurses who offer supportive and caring services to military Families with children from birth to 3-years of age. Through a variety of programs including home visits and parenting classes, the NPSP provides opportunities to learn to cope with stress, isolation, post-deployment, reunions and the everyday demands of parenthood. The program is committed to developing strong Army Families and the prevention and treatment of Family violence. Its coordinated efforts are designed to prevent and intervene in cases of Family distress and to promote healthy Family life.

Financial Readiness

Fort Wainwright | 907-353-4459; Fort Greely | 907-873-2479

Service Description

Provides education, training and counseling in personal financial readiness. Topics include wealth building, financial life-skills training, retirement planning, indebtedness, consumer advocacy and protection, money management, credit, financial planning, insurance, identity theft and consumer issues. Other services offered are mandatory personal financial readiness training for first termers, the Thrift Savings Plan, Blended Retirement System planning, Smooth Move (PCS) and financial readiness for deployed Soldiers and their Families. Personal financial counselors are nationally accredited financial counselors, and are available for individual, couple and family sessions. Unit trainings are available upon request.



Information, Referral and Follow-up

Fort Wainwright | 353-4227; Fort Greely | 907-873-2479

Service Description

The Army Community Service Information, Referral and Follow-up Program assists clients who are seeking answers or resources to address specific needs. The IR&F staff assesses the scope of the problem and provides resources for developing solutions. If necessary, referrals to other military and civilian agencies are provided to assist with personal, financial, family and marital problems. IR&F strives to provide Soldiers and Families with timely, comprehensive information on both military and community resources that will assist in meeting basic needs and improve quality of life.

Eligibility

Active duty and retired Soldiers, their Family members and DOD Civilians.



Mobilization and Deployment, Stability And Support Operations

Fort Wainwright | 907-353-4332; Fort Greely | 907-873-2479

Service Description

The Mobilization and Deployment Readiness Program provides active component and Reserve component Soldiers, Family members and DOD Civilians with assistance and services in support of mission readiness. MDRP provides a variety of classes, interactive workshops, Pre- Deployment Expos, Reintegration Workshops and support services to assist Soldiers and their Family members through the Contingency Response Force Readiness Cycle, ensures Soldier awareness of ACS Educational and Prevention Programs; Family Readiness Resources, Soldier Readiness Processing and Reverse SRP.

Master Resiliency Training

Fort Wainwright | 907-353-4332; Fort Greely | 907-873-2479

Service Description

This training replaces Battle Mind Training. MRT training offers strength-based, positive psychology tools to aid Soldiers, leaders and Families in their ability to grow and thrive in the face of challenges and bounce back from adversity. Family Resilience Training trains the Soldiers' Families in preparing for and managing the realities of the deployment and the transition back home. Operational Resilience trains Soldiers and leaders in preparing for and managing the realities of the deployment and the transition back home.

Relocation Readiness

Fort Wainwright | 907-353-7908; Fort Greely | 907-873-2479

Service Description

The Relocation Readiness Program provides services to inbound and outbound Soldiers and Family members with resources to ease the stressors that are often associated with relocating. Specialized programs and services include individual or group counseling, sponsorship and pre-arrival information, Newcomer Expo for all newly-arrived Soldiers and Family members and a Levy briefing for those departing, lending closet services (i.e. household kitchen items and appliances, mattresses, ironing boards, vacuum cleaners, flat screen TV's and more), Citizenship Immigration Services, and multi-cultural programs. The Relocation Program manager chairs the Relocation Assistance Coordinating Committee and advises the Garrison Commander on relocation issues beyond the authority of individual RACC members.

Eligibility

Active duty and retired Soldiers, their Family members and DOD Civilians on PCS orders

Lending Closet

Basic household items are loaned at no charge to Soldiers and Family members in transition. For more information on Lending Closet please call 907-353-7908.



Soldier and Family Readiness Group Training

Fort Wainwright | 907-353-4332; Fort Greely | 907-873-2479

Service Description

This training is designated for targeted positions within the Soldier and Family Readiness Group with six different modules: Foundations, Command Team, Command Family Readiness Representative, SFRG Leader, Key Contact and Informal Funds Custodian. Training focuses on mission-essential tasks and builds on the concept of Family readiness through the SFRG Mission. The SFRG Mission: act as an extension of the unit in providing official, accurate command information. Provide mutual support between command and the SFRG membership. Advocate for efficient use of available community resources. Help Families solve problems at the lowest level.



Survivor Outreach Services

Fort Wainwright and Fort Greely | 907-384-0272



Service Description

The Survivor Outreach Services program provides long-term support to Families who have lost their active-duty Soldier. SOS works to build a unified support system for Surviving Families that links them to the Army Family and private organizations for as long as they desire. SOS is committed to providing local, convenient support, information, services and to serve as a single point of contact for questions and concerns. SOS also provides support groups, events and activities for Families to help them connect and heal. Financial counseling and grief resources are available to Families through SOS.

Eligibility

Survivor Outreach Services is available to all spouses, children, parents, siblings and anyone grieving the loss of a Soldier. Survivor Outreach Services will not turn anyone away and will tailor services based on the person's eligibility.



CHILD AND YOUTH SERVICES



Parent Central Services

907-353-7713/7826 | 3414 Rhineland Ave., Fort Wainwright, Alaska
907-873-4593 | Bldg. 847, Fort Greely, Alaska
Monday – Friday 8 a.m. – 5 p.m., closed federal holidays

Services Provided

One stop registration for all CYS patrons, full day and part-day preschool waiting lists for on-post care; vacancies filled as they occur, referral list for off-post child care, providers and babysitters; referral list for teenage babysitters 13 – 18 years of age who are certified in CPR and first aid, and Parent Education Services.

Registration requirements

Proof of age, current immunization record for children from birth to 5th grade, current sports physical (within last year) for enrollment in sports, health assessment for Child and Youth Services and School Age Service programs (required 30 days after registration), medical documentation and/or Individual Education Plan or evaluations.

Child Development Center I

907-361-4190 | 4024 600th St., Fort Wainwright, Alaska
907-873-4593 | Bldg. 847, Fort Greely, Alaska
Monday – Friday 6 a.m. – 6 p.m.

Child Development Center II

907-361-9056 | 4176 Neely Road, Fort Wainwright, Alaska
Monday – Friday 6 a.m. – 6 p.m.

Services Provided

Child care provisions can be made for children from 6-weeks old to 12-years of age for full day, part day, hourly, extended, long term and special needs care. It is our belief that a high-quality early childhood program enhances the physical, social, emotional, cognitive and language development of young children while responding to their individual needs.

Family Child Care Program

907-353-7595 | Bldg. 1045 Gaffney Road, Fort Wainwright, Alaska

Services Provided

Available for children 6-weeks through 12-years old. Smaller environment with a maximum of six children, more intimate surroundings where providers really get to know your child on a personal basis fostering your child's home away from home, FCC homes have activity centers, such as dramatic play area, arts, manipulative games, blocks and reading areas. Providers have a daily lesson plan that parents can view to keep up with their child's learning opportunities through the week. Nationally accredited and state certified, providers and homes meet the same Department of the Army regulatory requirements including monthly inspection by fire, safety, USDA food program and health programs. Extended care hours for early mornings, evenings, over nights, weekends and long-term care options are available as well as before and after school. Some FCC providers are even available on holidays.

School Liaison Officer

907-353-1043 | Fort Wainwright, Alaska

Services Provided

Transition Support; partnership in education; installation/school communications; home school linkages; post-secondary prep opportunities.



School Age Center

907-361-7394 | 4166 Neely Road, Fort Wainwright, Alaska
Monday – Friday 6 a.m. – 6 p.m.

Services Provided

School Age Services offers care before and after school with options for before school only or after school only. Each of these options entitles program participants to full day care services during out of school periods, excluding federal holidays, during the school year. Additionally, separate SAS camps are operated during Christmas and Spring Breaks for those patrons who normally do not require daily before and after school care. During the summer months, SAS operates a full day camp option, in 10, one-week sessions and eight, one-week half-day sessions.



Youth Center

907-361-5437 | 4109 Neely Road, Fort Wainwright, Alaska
School Days
Monday – Friday 2 – 8 p.m.
Saturday 1 – 10 p.m.



CRISIS AND EMERGENCY SERVICES

If you have a medical emergency, please call 911 or contact your local hospital right away.

National Hotlines

988 Suicide and Crisis Lifeline, 988 and select 1 (for veterans) or
Veterans Suicide Prevention Hotline, 800-273-TALK (8255)

988 Suicide and Crisis Lifeline, 988

or

National Suicide Prevention Hotline, 800-SUICIDE (800-784-2433)

DOD Safe Helpline, 877-995-5247

U.S. Army Wounded Soldier and Family Hotline, 800-984-8523

Wounded Warrior Resource, 877-746-8563

Military One Source, 800-342-9647

Poison Control, 800-222-1222 (24 hours)

Alaska Behavioral Health Crisis, 907-563-3200 (24 Hours)

Mobile Outreach for Children and Families 907-371-1359 (7 days a week, 8
a.m. – 8 p.m.)

Bassett Army Community Hospital

907-361-4000 | 4076 Neely Road Fort Wainwright, Alaska

A premier healthcare organization in the Department of Defense located on Fort Wainwright, Alaska.

Victim Advocacy

Fort Wainwright and Fort Greely | 24/7 Hotline 907-799-9770

Provides 24/7 services for victims of domestic violence. Victims have access to emergency assistance, information, referrals and ongoing support in accessing medical, behavioral health, legal and law enforcement services on and off garrisons. Available for both RESTRICTED (no command or law enforcement involvement) and UNRESTRICTED reports (full investigative process).

Careline

907-452-HELP (4357) or 877-266-4357

Text 4help to 839863

www.carelinealaska.com

Service Description

24-hour crisis intervention and suicide prevention hot line. Provides emotional support for all ages experiencing life problems.

An online resource guide with agency information for Fairbanks.

Emergency Management – Fairbanks and North Star Borough

907-459-1481

<https://www.cofairbanks.ak.us/27/Government>

Service Description

The emergency management department coordinates the management of emergency operations in the Fairbanks area. They provide assistance and information to the citizens of Fairbanks and to the general public.

Fort Wainwright Emergency Management

907-353-9755

Service Description

Provides education and outreach services to Soldiers, Families, Army Civilians and contractors to prepare for natural disasters and man-made hazards. They provide information and assistance ensuring the safety of service members, Families and government employees.

Poison Control

800-222-1222 (24/7)

<https://www.poison.org>

Agency advises what to do in suspected or actual poisoning. Information needed will include:

1. Poison brand name
2. Amount of poison eaten
3. How long ago the poison was eaten
4. Age of person involved

5. Weight of person involved
6. Email
7. Zip Code

Sexual Harassment/Assault Response and Prevention

24/7 Hotline 907-353-7272 | Fort Wainwright, Alaska

24/7 Hotline 907-505-0275 | Fort Greely, Alaska

DOD SHARP Hotline 877-995-5247

Service Description

The Army's SHARP program exists to prevent sexual harassment and sexual assaults before they occur. This program reinforces the Army's commitment to eliminate incidents of sexual assault through a comprehensive policy that centers on awareness and prevention, training and education, victim advocacy, response, reporting, and accountability. Services are available for RESTRICTED (no command or law enforcement involvement) and UNRESTRICTED (full investigative process).

Golden Valley Electric Association

907-452-1151 or 800-770-4382 | 758 Illinois St., Fairbanks, Alaska 99701

www.gvea.com

The Golden Valley Electric Company provides emergency electric services during power outages 24 hours a day.

Fairbanks Rescue Mission

907-331-6292 | 723 27th Ave., Fairbanks, Alaska 99701

www.fairbanksrescuemission.org

Service Description

The Fairbanks Rescue Mission operates the only overnight men's emergency shelter and women's emergency shelter in the Interior of Alaska. They provide emergency housing, food, clothing, a residential recovery and relapse prevention program, job program, veteran's program, case management, transition support, bible studies and chapel services.

Red Cross of Alaska

Service Description

The Red Cross provides temporary relief for disaster victims of natural or other disasters. They can provide clothing, food and temporary shelter services. They provide training on water safety, First Aid, CPR and babysitting classes. American Red Cross also provides Reconnection Workshops held in small groups and facilitated by licensed, trained Red Cross mental health workers to help service members reconnect with their families.

24/7 Emergency Communication Line 877-272-7337

Fort Wainwright

907-444-9529 | 3401 Santiago Ave., Fort Wainwright, Alaska

907-456-5937 | 3501 Lathrop St, Fairbanks, Alaska

www.alaska.redcross.org/local/alaska.html

9 a.m. – 5 p.m.

(Calling before stopping in is highly encouraged)



American Red Cross
of Alaska



POLICE, FIRE AND AMBULANCE SERVICES

Bassett Army Community Hospital
907-361-4000 | 4076 Neely Road, Fort Wainwright, Alaska
<https://bassett-wainwright.tricare.mil/>
Emergency and Inpatient open 24/7

Fire Chief of Fairbanks
907-450-6604
Emergency/Non-Emergency Services

Fairbanks Fire Department
907-450-6600 | 1101 Cushman St., Fairbanks, Alaska 99701
<https://fairbanksalaska.us/fire>

Fairbanks Memorial Hospital
907-452-8181 | 1650 Cowles St., Fairbanks, Alaska 99701
<https://www.foundationhealth.org/fmh>

Fairbanks Police Department
907-459-6500 | 911 Cushman St., Fairbanks, Alaska 99701
<https://www.fairbanksalaska.us/police>

Fort Wainwright Police
907-353-7536 | 3025 Montgomery Rd, Fort Wainwright, Alaska
<https://home.army.mil/alaska.index.php/garrison/des>

Fort Wainwright Ambulance Service
907-353-7535
Emergency/Non-Emergency Service

Fort Wainwright Fire Department
907-353-9170 | 3004 Santiago Ave., Fort Wainwright, Alaska
<https://home.army.mil/alaska.index.php/garrison/des>

Fort Greely Fire Division
907-873-4625/4627 | Bldg. 111, Fourth Ave., Fort Greely, Alaska



HEALTHCARE RESOURCES

Breast Cancer Detection Center

907-479-3909 | 1905 Cowles St., Fairbanks, Alaska

Service Description

Services are all free of charge and include breast examination by medical doctors, mammograms and referral services.

Chief Andrew Isaac Health Center

907-451-6682 | 1717 W. Cowles, Fairbanks, Alaska
www.tananachiefs.org

Service Description

Services include OB/GYN care, well child, dental, mental health counseling, general medical, immunizations and school physicals. Must be Alaska Native or American Indian, must show tribal enrollment at first visit.

Children's Waiting Room

907-361-5612 | Bassett Army Community Hospital | Bldg. 4076, Fort Wainwright, Alaska
<https://www.asymca.org/alaska-acwr>

Service Description

The Children's Waiting Room is located at Bassett Army Community Hospital on Fort Wainwright, Alaska. The Children's Waiting Room provides a nurturing environment for children (ages 6-months – 12-years) while their parents attend medical appointments at the Bassett Army Community Hospital. Before care can be established parents must complete a registration packet, and children must be up to date on immunizations.

Denali KidCare/Info and Guidance

800-780-9972 | Public Assistance 907-478-7778
<https://www.benefits.gov/benefit/1595>

Service Description

A State of Alaska program that provides health insurance coverage for children through the age of 18 and pregnant mothers.

Alaska Behavioral Health (Fairbanks Community Behavioral Health Center)

907-371-1300 | 1423 Peger Road, Fairbanks, Alaska
<https://alaskabehavioralhealth.org/>

Service Description

Offering health services for adults and children such as for ailments and well child checks. Not providing prenatal care or immunizations. Medicaid, Medicare and Denali KidCare accepted.

Stone Soup Group

907-561-3701
<https://www.stonesoupgroup.org>

Stone Soup Group works with families of children with special needs from birth up to age 26. Our services are available statewide to help families with medical, disability, mental health and special education issues, most are at no cost to families.

Interior AIDS Association

907-452-4222 | 710 Third Ave., Fairbanks, Alaska

Service Description

HIV/Aids prevention and education for youth and adults, free condoms, Sexually Transmitted Disease and HIV testing are available at no charge. All visits and client information are strictly confidential.

Interior Community Health Clinic

907-455-4567 | 1606 23rd Ave., Fairbanks, Alaska
<https://www.interiorcommunityhealth.org>

Service Description

Clinic provides comprehensive medical care for the entire family (from babies to seniors). Clinic accepts most insurance (Medicaid and Medicare) and offers a schedule of discounts on fees to eligible clients (based on household size and income).

Planned Parenthood of Alaska

800-769-0045 | 1867 Airport Way, Suite 160B, Fairbanks, Alaska

<https://www.plannedparenthood.org>

Provides confidential and affordable reproductive health care services to men, women and teens. Fees are based on a sliding scale according to individual's income and family size.

FYNDout Free Pregnancy Center

907-455-8255 | 4474 Pikes Landing Rd, Fairbanks, Alaska
<https://fyndoutfree.com>

Service Description

Provides free pregnancy tests, limited OB ultrasounds and parenting support.

Epilepsy/Seizure Support Network

844-721-3369
<https://www.epilepsy.com/local/alaska>

Service Description

The Epilepsy Foundation Alaska provides programs and services that support people and families impacted by epilepsy.

Fairbanks Regional Public Health Center

907-452-1776 | 1025 W. Barnette St., Fairbanks, Alaska

Service Description

Services include general health screening and developmental assessment for children, immunization services for adults and children, services for sexually transmitted diseases, family planning services, and teen clinic – including reproductive health education, communicable disease information and referral. In addition, public health nurses provide home visits for health promotion services to individuals/families. Such as prenatal, infant and child health, and elder health services.

Healthy Alaskans Information Line

800-478-2221
<https://www.healthyalaskans.org/about/contact-us/>

Healthy Alaskans brings together partners from many sectors across the state to improve health and ensure health equity for all Alaskans through shared

understanding, united efforts and collective accountability.

MENTAL HEALTH AND COUNSELING SERVICES

There are many Therapists in private practice offering services such as play therapy for children and marriage/relationship counseling for couples. Many accept insurance.

Military and Family Readiness Center

907-377-2178 | 2631 Wabash Ave. First Floor, Eielson AFB

Service Description

Provides recourse required to support active-duty Airmen, their Family members, DOD Civilians, retirees and single airmen. Programs include Employment Assistance, Personal and Family Readiness, Personal and Work Life, Financial Readiness, Relocation Assistance, Transition Assistance, Exceptional Family Member Program, and Military and Family Life Counselors.

National Alliance for the Mentally, Fairbanks

907-456-4704 | 3504 Industrial Ave., Rm 104, Second Floor, Fairbanks, Alaska

Service Description

NAMI provides advocacy, education, support and public awareness so that all individuals and families affected by mental illness can build better lives.

Fairbanks Centered Services of Alaska, Inc.

907-474-0890 | 1825 Marika Rd. Fairbanks, Alaska

Service Description

Family Centered Services of Alaska, Inc. is a mental health center that serves severely emotionally disturbed children and their families.

Alaska Behavioral Health (Fairbanks Community Behavioral Health Center)

907-371-1300 | 1423 Peger Rd, Fairbanks, Alaska
<https://alaskabehavioralhealth.org>

Service Description

Comprehensive community mental health center providing diagnosis and evaluation, psychiatric services, individual, group, marital and family therapy

for people experiencing grief, depression, suicidal thoughts, phobias, anxiety, relationship problems or personality disorders. Adjustable payment schedule, Medicaid and TRICARE accepted; no one is denied due to inability to pay.

Steven A Cohen Military Family Clinic at Alaska Behavioral Health

907-762-8668 | 926 Aspen St., Fairbanks, Alaska

Service Description

The Steven A. Cohen Military Family Clinic at Alaska Behavioral Health provides confidential, high-quality behavioral healthcare services and local resource connection to post-9/11 veterans (including National Guard and Reserves), their Families, active-duty service members and the Families of active-duty service members, which includes spouse or partner, children, parents, siblings, caregivers and others. Services are available regardless of discharge status, role while in uniform, combat experience, ability to pay or insurance.

Fairbanks Vet Center

907-456-4238 | 540 Fourth Ave., Suite 100, Fairbanks, Alaska

Service Description

Provides counseling to veterans, counseling to family members of certain eligible veterans, outreach and public education. Assists vets with military related problems, educational benefits and substance abuse counseling.

Fairbanks Psychiatric and Neurological Clinic

907-452-1739 | 1919 Lathrop St., Suite 220, Fairbanks, Alaska

Service Description

Provides private medical care specializing in psychiatric and neurological disorders in children and adults.

Continuing Hope Counseling

907-451-8208 | 534 10th Ave., Fairbanks, Alaska
<https://www.continuinghope.org>

Service Description

Offers trained professionals who work with individuals and offer comprehensive

services including psychological testing and assessment as well as counseling. Most insurance accepted and a client assistance program is available.

Foundation Health Partners Hospice Services

907-458-3090 | 2001 Gillam Way, Fairbanks, Alaska

https://www.foundationhealth.org/services/assisted_longterm_care/hospice

Service Description

Hospice of the Tanana Valley provides support for people who are dying, their families and their loved ones. Support groups and community support for those who have experienced loss through death. Bereavement counselors are available for one-on-one counseling.

Interior Alaska Center for Non-violent Living

907-452-2293 or 800-478-7273 | 726 26th Ave. Suite 1, Fairbanks, Alaska

<https://www.iacnvl.org>

Service Description

Provides counseling services to women who have been victims of assault, abuse, incest, elder abuse and to people who are in a crisis. The program provides shelter care for women and children as well as a legal advocate.

LEAP Alternatives to Violence Programs

907-452-2473 | 600 University Ave. Suite 3, Fairbanks, Alaska

<https://www.leapfbks.com>

Service Description

LEAP is an agency that provides a state-approved batterer's intervention program for men, groups for women who use violence, an alternative to violence program for adolescents, and an anger management program.

Military and Family Life Consultants

Service Description

Whether you want to strengthen a relationship or talk through a difficult situation, non-medical, short-term, solution focused counseling can help you thrive in your military life. MFLC's are available to help service members, spouses, family members, children and staff with marriage and relationships, stress and anxiety, depression, grief and loss, as well as daily life issues.

Please Contact Army Community Services for the most up to date number 907-353-4227.

Resource center for Parents and Children, Stevie's Place

907-374-2850 | 726 26th Ave., Fairbanks, Alaska
<https://www.rcpcfairbanks.org/stevies-place>

Service Description

A program of the Resource Center for Parents and Children, offers child sexual abuse response, evaluation and information center.

Grace in Motion Counseling

907-452-4673 | 3504 Industrial Ave. Suite 214, Fairbanks, Alaska
<https://www.graceinmotioncounseling.com>

Service Description

Professional faith-based counseling for individuals, couples, groups and families dealing with life challenges.

Arctic Resource Center for Suicide Prevention

907-987-6829 | 816 28th Ave., Fairbanks Alaska

Service Description

ARCSP believes that openly discussing the topic of suicide lowers the stigma surrounding the issue and brings health to those suffering with suicidal related concerns. Speaking on suicide is a life-saving act. Discussing suicide, however, needs to be done in a safe manner.

Tanana Chiefs Conference Counseling Services

907-459-3800 | 122 First Ave., Fairbanks, Alaska
<https://www.tananachiefs.org/services/behavioral-health>

Service Description

Provides outpatient behavioral health services, behavioral health screening and referral and crisis intervention to Indian Health Services beneficiaries.

UAF Community Mental Health Clinic

907-474-1999 | Gruening Building, UAF Campus, Fairbanks, Alaska
<https://www.uaf.edu/mentalhealth>

Service Description

Graduate student therapists from UA Psychology Doctoral Program (supervised by licensed psychologist) offer individual and couple therapy for adults. This service is available to everyone, and you do not need to be a student. For appointments or questions call.

RELIGIOUS SUPPORT

Service Description

The Chaplains' Offices provide religious services and sacraments, including worship, marriage, baptism, retreats and more. Religious education and pastoral care (i.e. visitation, hospital confinement counseling) are also offered. For information on worship services and events please visit, <https://home.army.mil/wainwright/about/garrison/rso>

Chapels

Northern Lights Chapel
3430 Luzon Ave., Fort Wainwright, Alaska
907-353-6112

Southern Lights Chapel
4107 Eighth St., Fort Wainwright, Alaska
907-353-4375

Bassett Army Community Hospital
4706 Neely Road, Fort Wainwright, Alaska
907-361-5002

Fort Greely Chapel
845 Big Delta Ave., Fort Greely, Alaska
907-873-2476

Chaplain Contact Information

Garrison Religious Support Office 907-353-6112

Fort Wainwright Family Life Chaplain 907-353-3476

Religious Support Resource Management 907-353-4261

Religious Education Director 907-353-2702

Catholic Parish Coordinator 907-361-4261

1st Brigade, 11th Airborne Division 907-353-6100

Bassett Army Community Hospital Chaplain 907-361-5002

70th Brigade Engineer Battalion 907-353-7019

1st Battalion, 25th Aviation Regiment 907-353-2514

1st Battalion, 52nd Aviation Regiment 907-353-4419

25th Brigade Support Battalion 907-353-2687

1st Battalion, 5th Infantry Regiment 907-353-2534

1st Battalion, 24th Infantry Regiment 907-353-2420

3rd Battalion, 21st Infantry Regiment 907-353-4610

5th Squadron, 1st Cavalry Regiment 907-353-6908

2nd Battalion, 8th Field Artillery Regiment 907-353-1506

The Emergency On-Call Duty Chaplain can be reached during off-duty hours (evenings, weekends and holidays) through the Arctic Warrior Operations Center at 907-353-1899.

SINGLE SOLDIER RESOURCES

Better Opportunities for Single Soldiers

Fort Wainwright | 907-353-4145

Fort Greely | 907-873-4058

Service Description

BOSS supports the overall quality of life for single and unaccompanied Soldiers (including single parents) focusing on three core components:

1. Quality of Life
2. Recreation and Leisure Activities
3. Community Service

On Fort Wainwright, BOSS meetings are held the first and third Tuesday of each month.



Soldiers Against Drunk Driving

Fort Wainwright | 907-353-4145

Service Description

A key BOSS program at Fort Wainwright, SADD is a volunteer-driven designated driver and call-in program to aid in preventing Soldiers from driving while intoxicated. NO COST SERVICE. Services available on Friday and Saturday from 11 p.m. – 3:30 a.m.; Holiday schedule varies.

SUPPORT SERVICES

Alaska 211

Service Description

No matter where you live in Alaska, Alaska 2-1-1 is your one-stop resource for connecting with a wide variety of vital resources in your community including emergency food and shelter, disability services, counseling, senior services, healthcare, child care, drug and alcohol programs, legal assistance, transportation needs, educational opportunities, and much more.

American Red Cross of Alaska

888-316-4272 | 3501 Lathrop St, Fairbanks, Alaska
<https://www.redcross.org/local/alaska.html>

Service Description

Temporary help for disaster victims of fire, earthquake and flooding. They can provide clothing, food and shelter. Also teaching people how to respond to an emergency. They provide training on water safety, First Aid and CPR and baby-sitting classes.

Fairbanks Native Association

907-452-1648 | 3830 S. Cushman Suite 100, Fairbanks, Alaska
<https://www.fairbanksnative.org>

Service Description

FNA is a nonprofit organization, which conducts a wide variety of programs intended to serve the Native community of Fairbanks and the community of Fairbanks as a whole.

Fairbanks Resource Agency

907-456-8901 | 805 Airport Way, Fairbanks, Alaska
<https://fra-alaska.org>

Service Description

Fairbanks Resource Agency is a community-based nonprofit organization dedicated to providing supportive services, housing, referrals, employment and information for individuals who experience a disability and their family or caregiver.

Lifeline Phone Program

Call one of the following local phone carriers for more information:

Alaska Communications 800-808-8083
General Communications, Inc. 907-770-3022

Service Description

The Life Line program provides \$1 per month basic telephone, and is offered by several local phone carriers to families who are enrolled in one of the following programs: Head Start Programs (under income qualifying eligibility only), National School Lunch Program (free meals program only), Supplemental Security Income, Food Stamps, Medicaid, Public Housing, Low-Income Home Energy Assistance, Alaska Temporary Assistance Program, Adult Public Assistance, or Tribally Administered Temporary Assistance.

Helping Alaska

907-452-3876 | 609 Third St., Fairbanks, Alaska
www.helpingalaska.org

Service Description

Network of local Christian churches committed to helping people in need. It operates numerous programs including a Telephone Clearinghouse that connects people in need with community and church resources that can address many different needs through programs such as the Budget Counseling Program, Furniture Garage, Personal Needs Closet and Firewood Project.

Resource Center for Parents and Children

907-456-2866 | 726 26th Ave. Suite 2, Fairbanks, Alaska
www.rcpcfairbanks.org/

Service Description

The prevention of child abuse and neglect begins with strengthening the family structure, helping parents with parenting skills, and providing a safe place for parents to share and deal with parenting issues.

Safe Rider Program

907-458-7233 | 1650 Cowles St., Fairbanks, Alaska

Service Description

Call to schedule a car seat safety check to ensure that your child's car seat is properly installed. Free car seats are available.

Salvation Army Emergency Family Services

907-452-3103 | 1602 10th Ave., Fairbanks, Alaska 99701
<https://www.fairbanks.salvationarmy.org>

Service Description

The Salvation Army provides comprehensive emergency services for people in need. Services include food boxes, clothing and household goods, utility assistance, literacy services, disaster relief and casework services.

Salvation Army Thrift Store

907-456-2085 | 2222 S. Cushman St, Fairbanks, Alaska

Tanana Chiefs Conference

907-452-8251 | 122 First Ave., Fairbanks, Alaska
<https://www.tananachiefs.org/services/#client>

Service Description

A multi-service agency providing information, support and services to tribal members enrolled and living in Interior tribal communities. They provide a wide range of family services to the outlying villages and Alaska Natives living in the Fairbanks community.

Combat Fishing Tournament

For more information or to register visit, <https://alaska.asymca.org/combat-fishing-tournament/>

Service Description

Founded in 2006, the Combat Fishing Tournament was established to give thanks to the brave young men and women of the United States Armed Services who have served our nation with honor and courage in both the Iraq and Afghanistan theaters of war. In just a few short years the Armed Services Fishing Tournament has become the largest military appreciation fishing tournament in the United States.



Armed Service YMCA

Fort Wainwright

907-353-5962 | 1047 Nysteen Road #4, Fort Wainwright, Alaska

Service Description

The Armed Services YMCA enhances the lives of military members and their Families in spirit, mind and body through programs relevant to the unique challenges of military life.

For more information visit, <https://www.asymca.org/alaska>

Eligibility

Active-duty military and Family members. Services are provided to active duty, Reservists, retirees and Family members.

Kid Comfort Quilts

907-353-5962 | 1047 Nysteen Road #4, Fort Wainwright, Alaska

Service Description

The Armed Services YMCA of Alaska strives to make deployments as easy as possible on military families. One of the ways we do this is through Kid Comfort Quilts. Upon request, we provide every child, age 6 and under, with an original quilt made from photos submitted by his or her parent. For children aged 7 and older, a standard-size, custom pillow case is made. Each keepsake is hand-made by a volunteer and donated with love and good wishes for the recipient child. These quilts can help serve as a surrogate for a deployed parent by providing warmth, memories and comfort to children who are separated from their deployed parent.

Request a quilt online, <https://www.asymca.org/alaska-okc>

ASYMCA Thrift Store

907-356-1211 | 1031 102nd St., Fort Wainwright, Alaska.

Service Description

Special deals are available to DOD ID card holders. Our Bargain Shops feature weekly deals, seasonal sales and everyday low prices designed to help military families' dollar go further. The ASYMCA Bargain Shops accept donations year-round of household goods, apparel, military uniforms, furniture and other

serviceable items that thrifty families can use. This regular influx of donations also creates flexible volunteer opportunities for those who'd like to donate their time toward supporting military families.

After 5 Boutique

907-353-5962 | 1047 Nysteen Rd, #4, Fort Wainwright, Alaska.

Service Description

The ASYMCA after 5 Boutique is a formal gown lending closet available to service members and their families. The After 5 Boutique offers a selection of dresses in all lengths and colors, styles from date night to formal, and sizes from children's through a woman's 24W. The After 5 Boutique also offers accessories, shoes and clutches to polish your look for your special night.

Y On Wheels

Please register at, <https://alaska.asymca.org/y-on-wheels/>

Service Description

For service members and military families experiencing transportation challenges, Y on Wheels provides a solution. Y on Wheels is an affordable transportation service that helps military families meet their needs using door-to-door transportation options. Whether in- or out- processing, attending medical appointments, getting groceries, or accessing recreational facilities and activities, Y on Wheels can get you there and home. On Fort Wainwright, we work with Lyft to provide rides. This program offers active-duty military families the ability to get to medical appointments and recreational activities in the Fairbanks area that would otherwise be inaccessible. You will need a Lyft account and use the same email address when you register with the Armed Services YMCA of Alaska for credits.

Guardian Angel Program

Service Description

When tragedy strikes, the emotional, physical and financial burden can be unbearable. The United States military offers a wide range of resources to help shoulder the burden during crisis—but sometimes, unusual circumstances cause these resources to fall short. When all other avenues of help have been exhausted, the Armed Services YMCA Alaska's Guardian Angel Program assists military families by providing transportation, housing and other necessities during times of crisis. This includes emergency trips for serious injuries, illnesses or funerals. The Guardian Angel Program also brings family members

to Alaska to support an injured service member or to attend a memorial for a loved one killed in the line of duty. To initiate a GAP request, first sergeants (or equivalent) can contact us at 907-552-9622.

FOOD PANTRY

Fort Wainwright ASYMCA Market Place

907-353-5962 | 1047 Nysteen Rd, #4, Fort Wainwright, Alaska.

Service Description

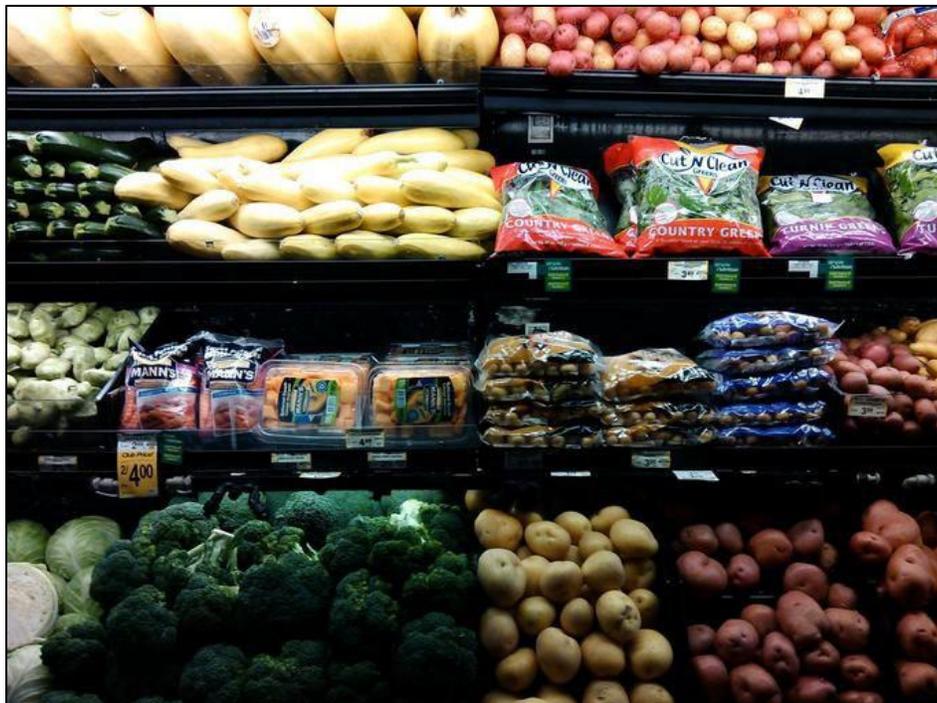
The ASYMCA Food Pantry is available to active duty, Guard and Reserve service members and their dependents—no questions asked. No referral or financial documentation is needed. Any information collected during sign-in is completely confidential.

Fairbanks Community Food Bank

907-457-4273 | 725 26th Ave., Fairbanks, Alaska

Programs include:

- Church of the Day – A 3-day supply of groceries ordered through the Church of the Day between 10 a.m. and noon. (Call the Food Bank. Up to four orders per year)
- Temporary Emergency Food Assistance Program – Apply with your Family Advocate or at the Food Bank to receive a monthly supplemental box of nonperishable foods on the third Saturday of each month from noon – 2 p.m.
- Commodity Supplemental Food Program – For ages 60 and over.



Women, Infants and Children

907-500-8451 | Midnight Sun State of Alaska

<https://health.alaska.gov/dpa/pages/nutri/wic/default.aspx>

Service Description

WIC Supplementary Food Program is a nutrition program that helps pregnant women, postpartum/breastfeeding mothers, and young children under the age of 5 eat well, learn about nutrition and stay healthy. WIC provides free milk, cheese, eggs, tuna fish, cereal, fruit juice, infant formula, peanut butter, carrots, dried beans and dried peas to families with children under the age of 5.

The Breadline, Inc. Stone Soup Café

907-452-1974 | 507 Gaffney Road, Fairbanks, Alaska

Serving hot meals Monday – Friday from 7:30 – 9:30 a.m.

Service Description

Five days a week, Stone Soup Cafe serves free, nutritious breakfasts and sack lunches to those in need. Volunteers serve an average of 28,000 meals per year. Our guests teach us that poverty does not discriminate. We serve mothers and young children, the elderly, homeless, unemployed, and those who are working but can't make ends meet.

Fairbanks Rescue Mission

907-331-6292 | 723 27th Ave., Fairbanks, Alaska

Breakfast 8 – 8:30 a.m.; Lunch noon – 12:30 p.m.; Dinner 5:30 – 6 p.m.

Hot meals are only available to those staying at the Rescue Mission. Sack lunches are available to anyone needing food.

Immaculate Conception Church

907-452-3533, then press 5 | 2 Doyon Place, Fairbanks, Alaska

Serving hot meals Wednesday – Sunday from 11 a.m. – 1 p.m. Sack lunches available on the weekends.

The Well

907-452-2406 | 547th Ave. First Presbyterian Church, Fairbanks, Alaska

Free hot meals on Wednesdays, 6 – 7 p.m. Open to the community, available September – May.

Operation Helping Hands

907-353-6278/907-353-1899 | 1051 Gaffney Rd. Unit 10, Fort Wainwright, Alaska

Operation Helping Hands provides commissary voucher cards to service members and families who are in need of extra assistance for food and necessities.

Service members must coordinate with unit chaplain.

CLOTHING RESOURCES

Armed Services YMCA

907-356-1211 | 1031 102nd St., Fort Wainwright, Alaska
<https://www.asymca.org/alaska-bargainshop>

Service Description

The Armed Services YMCS provides a variety of activities and events for military families to participate in throughout the year. ASYMCA Bargain Shops offer weekly deals for feature items at deep discounts.

Fairbanks Rescue Mission

907-331-6292 | 723 27th Ave., Fairbanks, Alaska
<https://www.fairbanksrescuemission.org>

Service Description

Offers both a men's and women's center providing a bed and three meals a day. They also offer counseling, clothing and long-term recovery programs for men and women. There are no fees for these services.

Salvation Army Thrift Store

907-456-2085 | 2222 S. Cushman St, Fairbanks, Alaska

Value Village Thrift Store

907-474-4828 | 3023 Airport Way, Fairbanks, Alaska

CHILD CARE, LICENSING AND REFERRAL SERVICES

Parent Central Services

907-353-7713/7826 | 3414 Rhineland Ave. Fort Wainwright, Alaska
907-873-4593 | Bldg. 847 | Fort Greely, Alaska
Monday – Friday 8 a.m. – 5 p.m., closed federal holidays

Service Description

Child and Youth Services provides a variety of child care and youth services to meet the needs of the Army Family. CYS programs include day care centers, Family Child Care, and before/after school programs.

THREAD Child Care Assistance

907-479-2212 | 1949 Gillam Way, Suite G, Fairbanks, Alaska
<https://www.threadalaska.org>

Service Description

Children’s Advocates, Resources and Education Services. Providing training and resources to child care providers, parents, students, educators and others working with young children. Also serves as a referral service for child care providers.

Tanana Chiefs Conference Child Care Information and Assistance

907-452-8251 x 3362 | 122 First Ave., Suite 600, Fairbanks, Alaska

Service Description

Provide services to children who are enrolled members of or eligible for enrollment in a federally recognized Tribe.



CHILD DEVELOPMENT AND EDUCATION SERVICES

Alaska 4-H Club

907-474-2427 | 1000 University Ave. Rm. 109, Fairbanks, Alaska
<https://www.alaska4h.org>

Service Description

The Alaska 4-H program reaches thousands of young Alaskans. The youth learn a wide range of life skills while enjoying the activities. As in Alaska's other extension programs, district agents maintain the programs in their community.

Big Brothers Big Sisters

907-202-8529
<https://www.bbbsak.org>

Service Description

Big Brother Big Sisters focus on providing children facing adversity with strong and enduring, professionally supported one-to-one relationships that change their lives for the better, forever. They partner with parents/guardians, volunteers and others in the Community.

Boy Scouts of America – Midnight Sun Council

907-452-1976 | 1400 Gillam Way, Fairbanks, Alaska
<https://www.midnightsunbsa.org>

Service Description

The mission of the Midnight Sun Council, Boy Scouts of America is to serve others by helping to instill values in young people to prepare them to make ethical choices during their lifetime in achieving their full potential.

Fairbanks Native Association – Early Head Start

907-451-8814 | 3830 South Cushman St, Fairbanks, Alaska
<https://www.fairbanksnative.org/our-services/education/head-start>

Service Description

Offers parenting classes, child, family, community and staff development. Home-visits for ages 0 – 5 and expectant mothers. Full-day and part-day center-based child care for ages 3 – 5. Provides family support and advocacy.

Fairbanks Native Association – Tribal Home Visiting

907-451-1005 | 3830 South Cushman Ave., Fairbanks, Alaska
<https://www.fairbanksnative.org/our-services/tribal-home-visiting-thv>

Service Description

FNA Tribal Home Visiting offers early childhood education and family support for families with children from birth to age 5. They serve Alaskan Natives/American Indians residing in the Fairbanks North Star Borough, teen parents regardless of ethnicity, foster parents of Alaskan Native/American Indian children and parents who have adopted Alaskan Native/American Indian children. There are no income requirements.

Girl Scouts Fairbanks

907-456-4782
www.fairbanksgirlscouts.org

Service Description

The Girl Scout Program is an informal educational experience where girls learn to work together cooperatively and as part of a team. Girls engage their interests, and are exposed to new challenges and develop leadership skills. There are many types of activities girls can do as Girl Scouts. Girls are exposed to a variety and balance of program choices and encouraged to build upon each experience in Girl Scouting.



Military Child and Education Coalition

254-953-1923
www.militarychild.org

Service Description

The Military Child and Education Coalition provides educational services and opportunities for military children through advocacy, education and

individualized support services. Staff work closely with students and families to ensure that a meaningful and successful school year is experienced by every student.

School Liaison Officer

907-353-1043

Service Description

Transition Support; Partnership in Education; Installation/School Communications; Home School Linkages; Post – Secondary Prep Opportunities.

YOUTH PROGRAMS

4-H Club

907-474-2427 | 1000 University Ave. Rm. 109, Fairbanks, Alaska
<https://www.alaska4h.org>

Service Description

The Alaska 4-H program reaches thousands of young Alaskans. The youth learn a wide range of life skills while enjoying the activities. As in Alaska's other extension programs, district agents maintain the programs in their community.

Alaska Job Corps

907-861-8800
<https://alaska.jobcorps.gov>

Service Description

Comprehensive residential education and vocational training program for youth ages 16 – 24.

Young Life

907-456-7029/253-355-0680 | P.O. Box 80786, Fairbanks, Alaska
<https://fairbanks.younglife.org/find-us>

Service Description

Adults reaching out to teenagers and walking with them through adolescence with an emphasis on Christian spirituality.



SERVICES FOR SPECIAL NEEDS

Access Alaska

907-479-7940 | 3399 Peger Rd, Fairbanks, Alaska
<https://www.accessalaska.org>

Service Description

Full range of disability assistance: referral, independent living skills, advocacy, accessibility assessments, modification of homes and businesses, service orientation, rural services, adaptive equipment and loan closet, Americans with Disabilities Act information, peer support groups, consumer directed Personal Care Attendant program, benefits counseling, and vision program.

Alaska Autism Resource Center

907-334-1331
<https://www.alaskaarc.org>

Service Description

Supporting Alaskans with autism spectrum disorders, their families and communities through education, collaboration, communication and resources.

Autism-Learn the Signs, Act Early

<https://health.alaska.gov/dhp/wcfh/pages/autism/overview.aspx>

Alaska Center for Children and Adults

907-456-4003 | 1020 Barnette St., Fairbanks, Alaska
<https://alaskacenter.org>

Service Description

Alaska Center for Children and Adults assists in improving the lives of people with disabilities and their families by providing quality diagnostic, therapeutic, educational and referral services in conjunction with other community providers without regard to ability to pay.

Building Blocks Rehab

907-374-4911 | 398 Hamilton Ave., Fairbanks, Alaska
<https://www.bbrehabak.com>

Service Description

Provides occupational therapy, physical therapy and speech therapy.

Disability Law Center of Alaska

(Listed under Legal Services)

Division of Vocational Rehab

(Listed under Employment Resources)

Exceptional Family Member Program

Fort Wainwright and Fort Greely | 907-353-4335/4460 | Bldg. 3414 Rhineland Ave., Fort Wainwright, Alaska

Service Description

A mandatory enrollment program that works with other military and civilian agencies to provide comprehensive and coordinated community support, housing, educational, medical, personnel and respite care services to Families with special needs.

Fairbanks North Star Borough School District Special Education Department

907-452-2000

<https://www.k12northstar.org>

Service Description

A special Education Parent Resource Center for parents of children with special needs. Also provides Individualized Education Program or special needs services to children 3 – 5 in a preschool setting. Call 907-452-2000, ext. 11448 to schedule a screening.

Special Education Service Agency

907-334-1300/907-313-2029 | 2600 Denali St., Suite 200, Anchorage, Alaska

<https://www.sesa.org>

Service Description

SESA is an educational service agency comprised of a low incidence disability service inclusive of a statewide lending library. Low incidence disabilities include autism, deaf and hard of hearing, vision impairment, emotional

disabilities and multiple disabilities.

Fairbanks Resource Agency

907-456-8901 | 805 Airport Way, Fairbanks, Alaska
<https://fra-alaska.org>

Service Description

Fairbanks Resource Agency is a community-based nonprofit organization dedicated to providing supportive services, housing, referrals, employment and information for individuals who experience a disability and their family or caregiver.

Infant Learning Program through ACCA

907-456-4003 | 1020 Barnette St., Fairbank, Alaska
www.acca-ilp.org

Service Description

Provides early intervention services for children ages birth to 3-years of age such as developmental assessments, early education and therapy, family services coordination, speech therapy for all ages, adaptive equipment and loan closet.

Senior Disability Services of Alaska

907-451-5045 | 751 Old Richardson Hwy, Suite 100a, Fairbanks, Alaska
<https://dhss.alaska.gov/dsds/Pages/default.aspx>

Service Description

To promote health, well-being and safety for individuals with disabilities, seniors and vulnerable adults by facilitating access to quality services and supports that foster independence, personal choice and dignity.

Tanana Chiefs Early Infant Program and Head Start

907-452-8251 | 122 First Ave., Suite 500, Fairbanks, Alaska
<https://www.tananachiefs.org/services/infant-learning-program>

Service Description

Early Infant program for 0 – 3-year-olds who live outside the Fairbanks/North Pole area. The child must have a developmental measurable delay or a

diagnosed condition. There is no income guideline requirement and both Native as well as non-Native are served. The head start preschool program offers both center-based and home-base programs in various villages in the in the Interior.



Social Security Administration – Income for Individuals with a Disability

800-478-0391 or 800-772-1213 | 101 12th Ave., Room 138, Fairbanks, Alaska
<https://www.ssa.gov>

Special Olympics of the Tanana Valley

907-222-7625 or 888-499-7625

Service Description

Special Olympics Alaska provides year-round sports training and athletic competition in a variety of Olympic-type sports for children and adults with intellectual disabilities.

Stone Soup Group

907-561-3701
<https://www.stonesoupgroup.org>

Stone Soup Group works with families of children with special needs from birth up to age 26. Our services are available statewide to help families with medical, disability, mental health and special education issues, most are at no cost to families.

Talkabout, Inc.

907-452-4517 | 1327 Kalakaket St., Fairbanks, Alaska
<https://www.talkaboutinc.com>

Service Description

A locally owned private therapy clinic, composed of occupational and speech therapists who are experienced, caring professionals dedicated to improving the

quality of life of children with special needs. Services include evaluations and assessments of all aspects of speech, language and communication behavioral issues, as well as all aspects of occupational therapy.

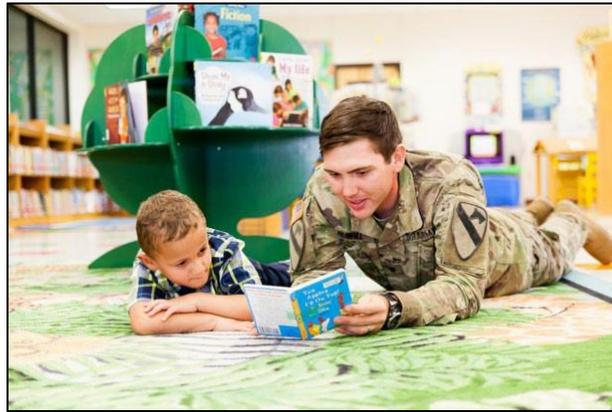
Therapeutic Recreation Program (FNSB Parks and Recreation)

907-459-1070 | Big Dipper Building, 1920 Lathrop St., Fairbanks, Alaska
<https://www.fairbanksak.myrec.com>

Service Description

The Parks and Recreation program provides recreational opportunities adapted for people with any disability.

LIBRARIES



Noel Wien Public Library

907-459-1020 | 1215 Cowles, Fairbanks, Alaska

North Pole Branch Library

907-488-6101 | 601 Snowman Lane, Fairbanks, Alaska

North Star Imagination Library

907-374-7030

www.imaginationlibrary.com

Service Description

This free program provides a new, carefully selected book each month for children from birth – 5-years old; Interior for children ages 3 – 5. It will be mailed in your child's name directly to your home.

FAMILY AND PARENTING RESOURCES

Department of Health and Social Services, Office of Children Services

907-451-2650 | 751 Old Richardson Highway, Suite 300, Fairbanks, Alaska

Service Description

This State agency provides for child protection, licensed day care facilities, adoptions, foster care and elder abuse enforcement. The State Respite Care program provides for child care assistance for families with children having special needs as well as those families who may be at high risk of abuse or neglect.

Department of Mental Health and Developmental Disabilities

<https://health.alaska.gov/dbh/Pages/default.aspx>

Service Description

This State agency provides mental health services to individuals who are Alaska residents.

USO Alaska Fort Wainwright

907-370-0009

Service Description

USO centers offer service members the chance to record themselves reading a favorite story to their child, or “Stronger Families” workshops for military couples. They support troop deployments and homecomings, host baby showers, meals and many other supportive programs.

New Parent Support Program

Fort Wainwright and Fort Greely | 907-353-2101

Service Description

Provides professional social workers and nurses who offer supportive and caring services to military families with children from birth to 3-years of age. Through a variety of programs including home visits and parenting classes, the NPSP provides opportunities to learn to cope with stress, isolation, post-deployment, reunions and the everyday demands of parenthood. The program is committed to developing strong Army Families and the prevention and

treatment of family violence. Its coordinated efforts are designed to prevent and intervene in cases of family distress and to promote healthy family life.

Fairbanks Native Association

907-452-1648 | 3830 Cushman Suite 100, Fairbanks, Alaska

Service Description

FNA is a nonprofit organization which conducts a wide variety of programs intended to serve the Native community of Fairbanks and the community of Fairbanks as a whole.

Fairbanks North Star Borough Parks and Recreation

907-459-1070

Mothers of Preschoolers

Eielson Air Force Base and North Pole Locations

<https://www.mops.org>

Service Description

At MOPS, we gather and support moms. A MOPS meeting includes practical teaching through speakers, demonstrations and videos.

Resource Center for Parents and Children

907-456-2866 | 726 26th Ave. Suite 2, Fairbanks, Alaska

www.rcpcfairbanks.org

Service Description

Promotes lifelong healthy families through a variety of services and programs. RCPC offers parenting education resources, family support services, parenting classes, case management, respite services, information and referrals, babysitter training, grand parenting groups, divorce and separation classes, and lending library. RCPC has a lending library full of books, articles and videos on a range of topics: Positive Discipline, Age/Stage Development and Special Needs Children.

Tanana Chiefs Conference

907-452-8251 | 122 First Ave., Fairbanks, Alaska

<https://www.tananachiefs.org/services/#client>

Service Description

A multi-service agency providing information, support and services to tribal members enrolled and living in Interior tribal communities. They provide a wide range of family services to the outlying villages, and Alaska Natives living in the Fairbanks community.

Women, Infants and Children

907-500-8451 | Midnight Sun State of Alaska

<https://health.alaska.gov/dpa/pages/nutri/wic/default.aspx>

Service Description

WIC Supplementary Food Program is a nutrition program that helps pregnant women, postpartum/breastfeeding mothers, and young children under the age of 5 eat well, learn about nutrition and stay healthy.

PREGNANCY RESOURCES

New Parent Support Program

Fort Wainwright and Fort Greely | 907-353-2101

Service Description

Provides professional social workers and nurses who offer supportive and caring services to military families with children from birth to 3-years of age. Through a variety of programs including home visits and parenting classes, the NPSP provides opportunities to learn to cope with stress, isolation, post-deployment, reunions and the everyday demands of parenthood. The program is committed to developing strong Army Families and the prevention and treatment of family violence. Its coordinated efforts are designed to prevent and intervene in cases of family distress and to promote healthy family life.

FYNDout Free Pregnancy Center

907-455-8255 | 4474 Pikes Landing Rd, Fairbanks, Alaska
<https://fyndoutfree.com>

Provides free pregnancy tests, limited OB ultrasounds and parenting support, free diapers, wipes and clothing.

Fairbanks Regional Public Health Center

907-452-1776 | 1025 W. Barnette St., Fairbanks, Alaska
<https://www.health.alaska.gov/dph/nursing>

Service Description

The Public Health Center provides children's immunizations and well-baby examinations on a sliding scale. Breastfeeding support, and child health information are available. Pregnancy testing, counseling and referral for medical care. Confidential sexually transmitted infections and HIV testing are available. Transportation assistance is also available for medical appointments.

Women, Infants, and Children

(See Health and Nutrition)

Helping Alaska

907-452-3876 | 609 Third St., Fairbanks, Alaska
www.helpingalaska.org

NUTRITION RESOURCES

Bassett Nutrition Clinic

907-361-5178

Alaska Cooperative Extension

907-474-2426/2437 | 1000 University Ave., Fairbanks, Alaska

Service Description

This free program provides information about nutrition and cooking, menu planning, low-cost meals and how to use your WIC food items.

Women, Infants, and Children

907-500-8451 | Midnight Sun State of Alaska

<https://health.alaska.gov/dpa/pages/nutri/wic/default.aspx>

Service Description

WIC Supplementary Food Program is a nutrition program that helps pregnant women, postpartum/breastfeeding mothers, and young children under the age of 5 eat well, learn about nutrition, and stay healthy. WIC provides free milk, cheese, eggs, tuna fish, cereal, fruit juice, infant formula, peanut butter, carrots, dried beans and dried peas to families with children under the age of 5.

Nutrition Assistance Program

907-474-2437 | 1000 University Ave., Fairbanks, Alaska

<http://www.uaf.edu/ces/hhfd/fnp/>

Service Description

The University of Alaska Fairbanks Cooperative Extension Health, Home and Family Development Program and the Food Nutrition Program provide training and education to families and children about healthy eating and nutrition. Nutrition educators can meet with families or provide trainings to families about health, food choices and nutrition assistance programs.

FINANCE AND BUDGET INFORMATION

Army Finance

907-353-1307 | Bldg. 3401 | Fort Wainwright, Alaska

Service Description

The Defense Military Pay Office helps Soldiers stationed at Fort Wainwright and Fort Greely. The Finance Office provides the following services:

- Assists units with the proper preparation and timely submission of pay-related documents.
- Resolves pay-related problems with the ability to make check payments for health and comfort items, and casual payments or advance payments as appropriate.
- In-processes Soldiers upon their arrival in the command. Computes and prepares settlement payments for Permanent Change of Station travel, Family member travel and in-bound Temporary Lodging Allowance payments.
- Assists Soldiers prior to their departure from the command. Provides advance payments for PCS travel, Family member travel and out-going TLA settlements.
- Computes and prepares miscellaneous payments to qualified Soldiers or their Family members. These payments include all reenlistment bonuses, accrued leave payments upon reenlistment, and death gratuity payments to family members of deceased Soldiers.
- No check cashing services are available.

Eligibility

Active-duty military and Reservist. Family members may inquire about service member pay issues as long as the Family member has a current and eligible power of attorney.

THREAD Child Care Assistance

907-479-2212 | 1949 Gillam Way, Suite G, Fairbanks, Alaska
<https://www.threadalaska.org>

Service Description

Children's Advocates, Resources and Education Services. Providing training and resources to child care providers, parents, students, educators and others working with young children. Also serves as a referral service for child care

providers.

Child Support Enforcement Division

907-269-6900 | 655 F St., Anchorage, Alaska

Service Description

Services include assisting parents in the collection of child support owed to them by the non-custodial parent. They will establish administrative orders for the collection of child support payments, establish paternity and enforce the child support orders. The absent parent does not need to reside in Alaska for these services to be provided. There are no fees for these services.

Division of Public Assistance/Food Stamps

800-478-7778 | Fax 888-269-6520

<https://www.health.alaska.gov/dpa/pages/default.aspx>

Service Description

Services include cash, food stamps, Medicaid, Denali KidCare, Alaska Temporary Assistance Program, health preventative screening services and pregnancy health care to eligible persons. Anyone living outside of Fairbanks area can communicate by mail. Pickup application for energy assistance (fuel and electricity bills) Oct. 1 – Sept. 30.

Financial Readiness Program

Fort Wainwright | 907-353-4459; Fort Greely | 907-873-2479

Service Description

Provides comprehensive educational and counseling programs in personal financial readiness. The program covers indebtedness, consumer advocacy and protection, money management, credit, financial planning, insurance and consumer issues. Other services offered are mandatory personal financial readiness training for first-termers and financial counseling for deployed Soldiers and their Families. Personal financial counselors are nationally accredited financial counselors.

HOUSING INFORMATION

North Haven Communities

907-356-7000 | 3401 Santiago Ave., Fort Wainwright, Alaska
www.fw.nhcalaska.com

Service Description

North Haven Communities is a vibrant, master-planned development with communities at Fort Wainwright and Fort Greely. Our more than 2,500 homes offer families the convenience of being close to work, schools and important support services as well as modern community amenities and engaging activities for the whole family. Throughout our communities, our team of property management professionals will personally work with you to ensure an outstanding experience.

Alaska Housing Finance Corp.

907-456-3738 or 800-478-2432 | 1441 22nd Ave., Fairbanks, Alaska
<https://www.ahfc.us>

Service Description

Assistance with housing/rent and Section 8 program to provide Alaskans access to safe, quality, affordable housing. Eligibility is based on income and program criteria.

Family Housing in Fairbanks and North Pole

Contact each independently for availability and eligibility requirements:

- Chenana Apartments – 5190 Amherst Drive | 907- 479-3655
- Park West Apartment – 2006 Sandvik | 907-479-4918
- Executive Estates – 1620 Washington Drive | 907-479-3655
- Tanana Apartments – 350 Santa Claus Lane #14 | 907-488-3215
- Rental Assistance – Department of Public Assistance | 800-478-7778

Fairbanks Neighborhood Housing Services

907-451-7230 | 1427 Gillam Way, Fairbanks, Alaska
<https://www.fnhs.org>

Service Description

Counsels families on the home purchase process, providing funding and technical assistance for home improvement and loans, and grants to help people get into affordable housing.

Interior Regional Housing Authority

907-452-8315 | 828 27th Ave., Fairbanks, Alaska
<https://www.irha.org>

Service Description

Provides affordable HUD housing for Alaska Native and American Indians in the Tanana Chiefs Conference region. Programs include rental assistance, home rehabilitation and mortgage assistance.

Interior Weatherization Program

907-452-5323 | 713 15th Ave., Fairbanks, Alaska

Service Description

Provides weatherization work such as thermal doors, windows, insulation, air sealing and heating system repair of homes. The program covers homes, apartments and trailers for both owners and renters.

USDA, Rural Development

907-479-6767 | 590 University Ave., Fairbanks, Alaska

Service Description

Assists families who qualify purchase a home with zero-down loans and interest subsidized programs.

EMERGENCY HOUSING

Fairbanks Rescue Mission

907-331-6292 | 723 27th Ave., Fairbanks, Alaska
<https://www.fairbanksrescuemission.org>

Service Description

Offers both a men's and women's center providing a bed and three meals a day. They also offer counseling, clothing and long-term recovery programs for men and women. There are no fees for these services.

Interior Alaska Center for Non-violent Living

907-452-2293 or 800-478-7273 (24/7) | 726 26th Ave. Suite 1, Fairbanks, Alaska
<https://www.iacnvl.org>

Service Description

A 24-hour shelter providing advocacy, crisis intervention, support groups, legal advocacy for individuals who have endured domestic violence and sexual assault. Also offering community education and training on the prevention and effects of domestic violence and sexual assault.

Fairbanks Native Association Community Services

907- 452-5225 | 319 First Ave., Fairbanks, Alaska
www.fairbanksnative.org

Service Description

The Fairbanks Native Association Community Services provides human and social services to individuals in need. Services include assistance with housing and shelter, weekly food boxes, assistance with financial services for venerable adults, referrals for clothing and household items, outreach and advocacy, and adult protective services.



LEGAL RESOURCES

JAG Office Fort Wainwright

907-353-6518/6518 | 1562 Gaffney Rd., Bldg. 1562 | Fort Wainwright, Alaska

Service Description

The Fort Wainwright Consolidated Legal Assistance Office provides worldwide support to United States Army Alaska and the Fort Wainwright military community. Its mission is to enhance combat readiness by providing a number of client and preventative law services, during both routine office appointments and pre-deployment processing. The office provides free advice and assistance to eligible clients on personal legal matters. We encourage you to bring leases, agreements, contracts, etc. to the Legal Assistance Office for review before you sign them. Eligible clients include Soldiers, retirees and their Family members (military ID card holders).

Alaska Lawyers Referral Service

907-272-0352 or 800-770-9999
<https://alaskabar.org>

Service Description

All lawyers are members of the Alaska Bar Association and provide services for general, civil and criminal matters. The Alaska Lawyer Referral Service is organized by types of law, such as real estate, adoption, etc. Call for cost information.

Alaska Legal Services

907-452-5181 or 800-478-5401 | 100 Cushman St., Suite 500, Fairbanks, Alaska
<https://alsc-law.org>

Service Description

Provides free legal counsel in certain types of civil matters to applicants who meet the financial eligibility criteria. Conducts clinics on self-representation in divorce and custody matters and seminars on other legal topics.

Child Support Services Division

907-269-6900 | 655 F St., Anchorage, Alaska

Service Description

Services include assisting parents in the collection of child support owed to them by the non-custodial parent. They will establish administrative orders for the collection of child support payments, establish paternity and enforce the child support orders. The absent parent does not need to reside in Alaska for these services to be provided. There are no fees for these services.

Disability Law Center of Alaska

907-456-1070
<https://dlcak.org>

Service Description

Provides rights protection for children and adults with disabilities through legal-based advocacy. Services include special education advocacy and entitlements.

Human Rights Commission

800-478-4692
<https://humanrights.alaska.gov>

State of Alaska Department of Corrections (Adult Probation)

907-458-6830 | 455 Third Ave., Suite 130, Fairbanks, Alaska
<https://www.correct.state.ak.us>

Service Description

Felon court-mandated supervision and parole supervision.

State of Alaska Ombudsman

800-478-3257

Service Description

Investigates complaints of administrative actions of State of Alaska agencies.

Tanana Chiefs Conference

907-452-8251 | 122 First Ave., Fairbanks, Alaska
<https://www.tananachiefs.org/services/#client>

Service Description

A multi-service agency providing information, support and services to tribal members enrolled and living in Interior tribal communities. Departments include Family Services, Education, Employment, Natural Resource, Village Government, Realty and Health.

Violent Crimes Victim's Compensation

800-764-3040

<https://www.dps.alaska.gov/VCCB/Home>

Service Description

The Violent Crimes Compensation Board provides limited financial help to victims. The financial loss has to be the direct result of a violent crime and not reimbursable through another source such as insurance or worker's compensation. The maximum that may be awarded is \$40,000.

LIFE SKILLS

Army Volunteer Corps

Fort Wainwright | 907-353-4337; Fort Greely | 907-873-2479

Service Description

Unites all volunteers and organizations using volunteers and strengthens volunteerism by enhancing the career mobility of volunteers, establishing partnerships and promoting a life-long commitment to service. This in turn assists in maintaining readiness, sustaining communities and enriching lives throughout the Army.

Employment Readiness Program

Fort Wainwright | 907-353-4337; Fort Greely | 907-873-2479

Service Description

Provides employment assistance to active duty, Reserve component, transitioning and retired Soldiers, Family members, and DOD Civilian employees in acquiring skills, networks and resources that will allow them to participate in the work force and develop a career/work plan.





Financial Readiness Program

Fort Wainwright | 907-353-4459/7453; Fort Greely | 907-873-2479

Service Description

Provides comprehensive educational and counseling programs in personal financial readiness. The program covers indebtedness, consumer advocacy and protection, money management, credit, financial planning, insurance and consumer issues. Other services offered are mandatory personal financial readiness training for first-termers and financial counseling for deployed Soldiers and their Families. Personal financial counselors are nationally accredited financial counselors.

Hutchinson Career Development Center

907-479-2261 | 3750 Geist Road, Fairbanks, Alaska
<https://www.k12northstar.org/page/6375>

Service Description

Services include career counseling, employment assistance, vocational training in office occupation, cook/chef, aircraft mechanics, auto mechanics, welding and drafting. The programs are open to those 16-years and older. There are no fees for students in grades nine – 12, but there are fees for adults.

Literacy Council of Alaska

907-456-6212 | 517 Gaffney Road, Fairbanks, Alaska
www.literacycouncilofalaska.org

Service Description

Offering one-on-one tutoring in reading, writing, math and English. Services include English as a second language, and reading, writing and math instruction for adults and children; help for those with dyslexia and other reading disorders. The Literacy Council gives away thousands of books each year through their book recycling program. They also give away hundreds of computers through their computer recycling program. Computer literacy classes are available.



ENGAGING, EMPOWERING, CONNECTING



EMPLOYMENT RESOURCES

Fairbanks Job Center

907-451-5967 | 675 Seventh Ave., Fairbanks, Alaska
<https://jobs.alaska.gov>

Service Description

Employment training, typing test, resource room for computer availability, workshops for interviewing skills and resume building, vocational counseling, individual employment counseling and access to internet.

Fairbanks Vet Center

907-456-4238 | 571 Old Richardson Hwy, Fairbanks, Alaska
<https://www.va.gov/fairbanks-vet-center/>

Service Description

Offers confidential help for veterans, service members and their families at no cost in a non-medical setting. Our services include counseling for needs such as depression, post-traumatic stress disorder and the psychological effects of military sexual trauma. We can also connect you with more support in VA and your community.

Alaska Works Partnership

907-457-2597 | 3580 Cartwright Court, Fairbanks, Alaska
<https://www.alaskaworks.org>

Service Description

A nonprofit organization that gives Alaskans access to jobs and careers in the construction industry, where you can learn skills that last a lifetime and earn good pay with health care and retirement benefits.

Division of Vocational Rehabilitation

907-451-3150 | 455 Third Ave., Suite 150, Fairbanks, Alaska
<https://labor.alaska.gov/dvr/>

Service Description

Helps Alaskans with disabilities find jobs by providing counseling, evaluation of physical or mental impairment, benefits analysis/counseling, career assessment, vocational counseling, job training, assistive technology, job

search assistance and/or placement, and other services.

Tanana Chiefs Conference - Yukon Tanana Sub Region

907-452-8251 | 122 First Ave., Fairbanks, Alaska

Service Description

A multi-service agency providing information, support and services to tribal members enrolled and living in Interior tribal communities. Providing employment training, resumes, job search services, North Slope oil positions through Doyon.

Wage and Hour Administration

907-451-2886 | 675 Seventh Ave., Station J, Fairbanks, Alaska

Service Description

Responsible for administration and enforcement of all state labor laws within the following areas: employment practices and working conditions, child labor, public works and contracts, and labor organization.

Worker's Compensation Division

907-451-2889 | 675 Seventh Ave., Station K, Fairbanks, Alaska

Service Description

Provides information about workers' compensation laws and mediates between insurance companies and the employee incapacitated due to job-related injury or illness.

Employment Readiness Program

Fort Wainwright | 907-353-4337; Fort Greely | 907-873-2479

Service Description

Provides employment assistance to active duty, Reserve component, transitioning and retired Soldiers, Family members, and DOD Civilian employees in acquiring skills, networks and resources that will allow them to participate in the work force and develop a career/work plan.

Unemployment Insurance

907-451-2871

Service Description

Recruitment, selection and referral of workers to job openings. On-the-job training. Youth Corps project and specials programs for groups such as veterans, handicapped persons, youth, elderly, etc. Also administers the employment insurance program.

UAF Community and Technical College

907-455-2800 | 604 Barnett St., Fairbanks, Alaska
<https://www.ctc.uaf.edu>

Service Description

Community interest credit and non-credit courses, certificate and associate degree programs in academic and technical areas. Student development and learning center, career counseling, advising and support for entering college. Free placement and interest testing.



SUBSTANCE ABUSE PROGRAMS

Fort Wainwright
Bldg. 4055 Tamarack Rd
907-361-1370
Monday – Friday 8 a.m. – 4 p.m.

Fort Greely
Bldg. 702 | RM 8 | Big Delta Ave.
907-873-3785

Special Services

Employee Assistance Program
Army's Sexual Harassment/Assault Response and Prevention Program
Army Suicide Prevention Program
ASAP Drug Testing

Service Description

The Army Substance Prevention Program offers evidence-based programs to educate Soldiers, DOD Civilians and Family members regarding the dangers of alcohol, THC, illegal drugs and controlled substances. We provide community outreach through campaigns and a variety of media platforms. Below are programs we currently offer:

- PRIME for Life® 12 Hours (two-day course)
 - The 12 hour Prime for Life Course fulfills the Alcohol and Drug Abuse Prevention Training requirement outlined in AR 600-85 Chapter 9 section 13. This regulation requires all Soldiers with an alcohol or drug related incident to attend a 12-hour substance abuse prevention course prior to separation of service, PCS or deployment. Commanders, first sergeant and unit prevention leaders can enroll a Soldier in this course by contacting the prevention coordinator. Commanders can refer a Soldier to the course even if they do not have an alcohol or drug related incident if that commander believes it would be a benefit to the Soldier.
- PRIME for Life® 4.5 (four and a half hour instruction requiring five hours of class time)
 - PFL 4.5 is a half day, evidenced based substance abuse prevention/education course designed for any individual 16 and older as a general prevention course or for those who may have

increased risk for problems associated with alcohol use. The program provides general education about addiction but can also enhance motivation for behavior change around the use of alcohol or drugs. Classes can be scheduled at the unit level for up to 20 individuals provided an appropriate teaching space is available with social distance.

- Unit Briefs
 - Unit briefs can be tailored to fit your individual needs and can include topics of alcohol abuse prevention, consequences of alcohol/drug abuse, safe drinking guidelines, the dangers of THC or other needed topics. The prevention coordinator is available to meet with unit prevention leaders to assist them in preparing their classes.

- Experiential Learning Activities
 - ASAP has multiple sets of Fatal Vision Goggles that can be signed for by unit prevention leaders. In tandem UPLs can also sign for cornhole boards, go carts and or giant trikes to use with the goggles. These are popular items, especially in summer. So please plan in advance.

- Education Materials
 - ASAP has a variety of educational items that UPLs can sign for or be issued including large substance abuse displays, posters, DVDs, teaching binders and brochures. We have materials on a variety of topics including alcohol, substance abuse and suicide, marijuana, opiates and other illicit substances.

Eligibility

The program provides services for active duty and retired personnel, their Family members and Department of Army Civilians.

Al-Anon

907-456-6458

<https://www.al-anon-ak.org>

Service Description

Al-Anon is a support group for family and friends of practicing and recovering

alcoholics. Follows the 12 steps adapted from AA. Meeting times and places change. Call for current information.

Alcoholics Anonymous

800-371-7844 | 24-Hour Hotline
<https://www.fairbanksaa.org>

Service Description

Information, education and support for people who think they may have a problem with alcohol or who are self-identified as alcoholics. Call for a schedule.

Fairbanks Rescue Mission

907-331-6292 | 723 27th Ave., Fairbanks, Alaska
<https://www.fairbanksrescuemission.org>

Service Description

Offering a one-year recovery program from drugs and alcohol.

Graf Rheeneerhaanjii

907-455-4725 | 2550 Lawlor Road, Fairbanks, Alaska
<https://www.fairbanksnative.org>

Service Description

Residential treatment and rehabilitation program for youth who have substance abuse and coexisting disorders.

Narcotics Anonymous

866-258-6329

Service Description

Supportive group for those recovering from addiction to narcotic drugs. Contact phone number to reach answering service with schedule of NA meetings.



Ralph Purdue Center for Alcohol and Other Addictions

907-452-6251 | 3100 S. Cushman St., Fairbanks, Alaska
www.fairbanksnative.org

Service Description

Ralph Purdue Center is a detoxification, residential and outpatient treatment service for persons 18 or older. Services include individual psychotherapy, group and family therapy, alcohol/drug education, anger management and case management.

Women and Children's Center for Inner Healing

907-451-8164 | 3100 South Cushman St., Fairbanks, Alaska
www.fairbanksnative.org

Service Description

A residential substance abuse treatment program for women 18-years and older that provides child care, educational resources, substance abuse resources, family support services, recreational activities, case management, mental health/therapeutic resources, and services for children with disabilities. Transportation is provided for clients.

True North Recovery

907-313-1333 | 4880 Old Airport Way, Fairbanks, Alaska
<https://www.tnrak.org>

Service Description

True North offers crisis services, behavioral health assessments, withdrawal management services, residential in-patient treatment program, intensive out-patient program, recovery residence program, reentry services and care coordination.

MISCELLANEOUS RESOURCES

CWT Sato Travel

Fort Wainwright
3401 Santiago Ave., RM 72
855-729-8687

Fort Greely
Bldg. 600 | JBER
855-732-8455

Service Description

The CWT Sato Travel offices are used for official travel only.

DRIVER'S LICENSE AND VEHICLE REGISTRATION

Fairbanks DMV
907-269-5551 | 414 Third St., Fairbanks, Alaska
Monday – Friday 8:30 a.m. – 4:30 p.m.
Closed Saturday, Sunday and Holidays
Closed the first Tuesday of each month from 8:30 – 9:30 a.m.
For more information visit, <https://online.dmv.alaska.gov>

UMV (Express DMV Solutions)
844-373-3681 | 607 Old Steese Highway, Fairbanks, Alaska
Monday – Friday 9 a.m. – 5:30 p.m.
For more information visit, <https://umvak.com>

UMV (Express DMV Solutions)
844-373-3681 | 320 N. Santa Claus Lane, North Pole, Alaska
Monday – Friday 9 a.m. – 5:30 p.m.
For more information visit, <https://umvak.com>

Turbo Tags and Title LLC
907-455-8247 | 3413 Airport Way, Fairbanks, Alaska
For more information visit, <http://www.turbotagstitles.com>

Express Title and Tags
907-488-3106 | 2156 Bunge St., North Pole, Alaska
For more information visit, <https://www.expresstitleandtag.com>

ID CARDS/ CAC Processing

The Fort Wainwright DEERS/ID Cards office ensures enrollment in the Defense

Enrollment Eligibility Reporting System and provides Common Access Cards and/or Official Identification Cards to Soldiers, Family members, retirees as well as Civilian and contract employees working within the Pacific Rim.

Fort Wainwright
3401 Santiago Ave., RM 135, Fort Wainwright, Alaska
907-353-2195

Fort Greely
Bldg. 556 | Big Delta Ave., Fort Greely, Alaska
907-873-3662

To make an appointment for ID cards, go to the ID Card Office Online website, <https://idco.dmdc.osd.mil/idco/>

Passports

The Fort Wainwright passport office is for official passports.

Fort Wainwright
3401 Santiago Ave., Fort Wainwright, Alaska
907-353-2303

Fairbanks Downtown STA Post Office

315 Barnette St, Fairbanks, Alaska
907-352-3223
An appointment is required.

LODGING



Holiday Inn Express
Bldg. 3402 Santiago Ave. | Fort Wainwright, Alaska
907-370-0999 for general questions and reservations

Service Description

The Holiday Inn Express is conveniently located on Fort Wainwright, Alaska. The hotel has a business center, fitness center, laundry rooms, a playground, picnic areas and complimentary daily breakfast.

For more information about the Holiday Inn Express visit,
<https://www.ihg.com/armyhotels/hotels/us/en/fort-wainwright/mfwak/hoteldetail>

ALASKA VA SERVICES		
Frequently Used Numbers		
	Service	Phone Number
*	Veteran Crisis Hotline	800-273-8255 - option 1
1	Rural Veteran Coordinator	888-353-7574 then 0 ask for Rural Veteran Coordinator
2	Dental	888-353-7574, ext. 4940
3	Eligibility	907-328-1750 - option 3
4	Fairbanks VA CBOC appointments	907-328-1750 - option 2
5	Integrated Care Questions about Authorizations from ICS	888-353-7574, ext. 6904
6	Medication refill of VA prescribed (no refills left or refills expired)	907-328-1750 - option 1
7	Medication refill of VA prescribed (which have refills left)	907-328-1750 - option 1
8	National Benefits Hotline	800-827-1000
9	Travel Questions	855-574-7292
10	Triage Nurse* after 1630 Weekdays, weekends and Holidays	800-874-2273 - option 3
11	Billing	907-328-1750 - option 4
12	Veterans Center-Fairbanks	907-456-4238
13	Vocational Rehabilitation	800-827-1000 - option 6
14	Veteran Service Officer	907-353-2203
15	Veteran Service Officer	907-651-9337

MILITARY ONESOURCE



“What can Army OneSource do for you?”

800-342-9647

En Español llamar 800-342-9647

TTY/TDD accessible 800-342-9647

Service Description

Connecting with confidential help is simple with Military OneSource. Available 24/7 using the phone numbers listed or tools found at, <https://www.militaryonesource.mil/>

CONSULTATION, RESEARCH and REFERRALS

Need child care, spouse employment, help with home repairs or have a special needs issue? Call or email a master’s-level consultant anytime! No question is too small. No issue too big.

INTERPRETATION AND TRANSLATION

In more than 140 languages. Written documents can be translated, and interpreters can facilitate three-way phone calls to ensure communication between you and a third party.

COUNSELING

You have access to six in-person non-medical counseling sessions right in your own community at no cost to you. Licensed counselors can help with issue such as:

- Coping with deployment and return
- Adjusting to your new location
- Marital and couple’s concerns
- Parenting and family matters
- Grief and Loss
- Combat stress and more...

EDUCATIONAL MATERIALS

Whether you're a new parent, dealing with relationship issues or buying your first car, Military OneSource has booklets, CDs and audiotapes to help. Order your free copies online or by phone.

INTERACTIVE WEB SITE

You'll find locations for education, child care, elder care, information articles, referrals to military and community resources, financial calculators, webinars, relocation tools, audio podcasts, access to consultants and much more!

Serving active duty, Guard, Reserve and their Families

OPERATION HOMEFRONT



“Supporting our troops and helping the families they leave behind.”

<https://www.operationhomefront.org>

Service Description

Operation Homefront provides emergency assistance and morale to our troops, to the Families they leave behind and to wounded warriors when they return home. A nonprofit 501(c)(3), Operation Home front leads more than 4,500 volunteers in 30 chapters nationwide and has provided critical assistance to more than 45,000 military Families in need. Some of the support services provided by Operation Home front include assistance with vehicle repair, food and financial assistance, moving assistance and other not for profit support. For more information, visit the Operation Homefront webpage.

SCOUTING PROGRAMS

Boy Scouts

1400 Gilliam Way

907-452-1976

<https://www.midnightsunbsa.org/contact.html>

Girl Scouts

431 Old Steese Highway, Suite 100

907-456-4782

<https://www.fairbanksgirlscouts.org>

U.S. SOCIAL SECURITY ADMINISTRATION OFFICE

101 12th Ave., Fairbanks, Alaska

800-478-0391

<https://www.ssa.gov/>

Service Description

The Fairbanks Social Security Office determines eligibility and pays benefits to those entitled to survivor benefits. Determines eligibility and pays benefits to the entitled legally blind. Determines and pays retirement benefits to those aged 62 and older.

AMC SPACE AVAILABLE TRAVEL

Eielson AFB Passenger Terminal Information

732d AMC OL-A

2939 Flight Line Ave.

Eielson AFB, Alaska 99702

24-Hour Flight Recording 907-377-1623

Service Counter 907-377-1250/1854

E-mail 354LRS.EielsonSpaceA.SpaceA@us.af.mil

EDUCATION CENTER

Fort Wainwright
4391 Neely Rd, Fort Wainwright, Alaska
907-361-7486

Fort Greely
Bldg. 661 | Fort Greely, Alaska
907-873-4369

Service Description

Education centers provide academic and vocational programs and services for the Total Army Family. Services offered include professional counseling, testing and instructional support. Programs and services include graduate and undergraduate college classes, basic skills programs, tuition assistance, Military Occupational Specialty libraries, computer labs and apprenticeship programs. The Education Center on Fort Wainwright offers college programs from three colleges and universities that serve the armed forces nationwide and overseas.

The institutions that offer classes on post are:

Central Texas College 907-428-1317
University of Alaska Fairbanks 907-356-3826
Wayland Baptist University 907-356-2403

Eligibility

Active-duty military and Family members. Services are provided to active duty, Reservists, retirees, Family members and DOD Civilians.

POST EXCHANGE

Bldg. 3703B | Fort Wainwright, Alaska
907-356-1357 (for all the food concessions below unless otherwise noted)

COMMISSARIES

Fort Wainwright
3703 Oak Ave., Fort Wainwright, Alaska
907-353-6218
Daily 10 a.m. – 7 p.m.

Fort Greely
Bldg. 601, First St, Fort Greely, Alaska
907-873-3114
Monday and Saturday 11 a.m. – 7 p.m.
Tuesday – Thursday 10:30 a.m. – 7 p.m.
Sunday CLOSED

Service Description

Commissaries provide a wide range of grocery and sundry items at a reduced cost to military personnel and families. There is a five percent surcharge on all prices. <http://www.commissaries.com/>

Eligibility

Commissary services are offered to all active-duty military, Reservists, retirees and their Family member(s).



FORT WAINWRIGHT ACS
Bldg. 3401 Santiago Ave.
907-353-4227
Monday – Friday 8 a.m. – 4 p.m.
Closed U.S. Holiday
Closed Training Holiday

