



DEPARTMENT OF THE ARMY
UNITED STATES ARMY GARRISON STUTTGART
UNIT 30401
APO AE 09154-0401

AMIM-SGG-ZA

21 July 2023

MEMORANDUM FOR All Service Members, Civilian Employees and Family Members of the United States Army Garrison (USAG) Stuttgart

SUBJECT: USAG Stuttgart Command Policy Letter #1, Commander's Open Door Policy

1. REFERENCE: AR 600-20, Army Command Policy, 24 July 2020.
2. Members of the USAG Stuttgart (Service Members, Civilians, and their Family Members) seeking assistance are encouraged to use their Chain of Command (military or civilian) and Non-Commissioned Officer (NCO) Support Channel to resolve their problems at the lowest possible level. However, this recommendation to use the Chain of Command should not be interpreted as a restriction against consulting the Commander, Deputy to the Commander, or Command Sergeant Major.
3. All personnel are free to approach the command team to discuss concerns during visits to your workplace, training locations, or during other Garrison activities.
4. If a problem arises during duty hours that does not require an immediate solution, arrange an appointment by calling my office at DSN 596-1300, CIV 09641-70-596-1300. Sometimes, a problem may be so pressing that it requires my immediate attention. In this case, personnel can contact me at my office, Building 2949 Room 214. During non-duty hours, utilize the Military Police Desk Sergeant (596-3102/3095) or the USAG Stuttgart Installation Operations Center (596-3742) to reach me.
5. I fully support the chain of command and will use it to resolve most concerns. For this reason, consider consulting your immediate chain of command first.
6. This letter will be permanently posted on all USAG Stuttgart unit bulletin boards.
7. Point of contact for this policy is the DHR at DSN 596-2406.


G. KIRK ALEXANDER
COL, FA
Commanding