



DEPARTMENT OF THE ARMY
UNITED STATES ARMY GARRISON, STUTTGART
UNIT 30483
APO AE 09154-0438

AMIM-SGG-ZA

MEMORANDUM FOR United States Army Garrison Stuttgart (USAG-S) Service Members and Civilian Employees

SUBJECT: USAG Stuttgart Command Policy Memorandum #25-001, Command Open Door Policy

1. References. Army Regulation (AR) 600-20 (Army Command Policy)
2. In compliance with AR 600-20, the USAG-S Command supports an Open Door Policy for all Garrison Service Members and Civilian employees. Issues that warrant the Command Group's--Commander, Command Sergeant Major, or Deputy to the Garrison Commander--attention as deemed by Service Members and employees to warrant a face-to-face meeting, have the full support of the Command. However, personnel should only surface issues with the Garrison Command after they have attempted to resolve their issue(s) at lowest possible echelon within their Chain of Command and Noncommissioned Officer Support Channel. Prior to contacting the Command, Service Members and Civilian employees will inform their Unit/Directorate/Section Chain of Command that they intend to elevate their issue(s) to the Garrison Command.
3. The POC for this policy is the USAG Stuttgart Executive Officer Ms. Sonja Kammerer at DSN: (314) 596-2357, or via email: sonja.a.kammerer.civ@army.mil.

EDWARD J. SANFORD
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Commanding