The Southeast Scoop

Southeast Regional Newsletter
August 2024

NOTEWORTHY

- SIPR DoD365 Groups have been created for applicable V-Teams. Associated group email addresses found in the SPO V-Team Master List HERE.
- NEW! Unit Identification Code (UIC) Search Tool found HERE. Navigate here via the Regional Dashboards dropdown on the SharePoint Online site navigation bar.
- Army Civilian Education System (CES) Policy Updates Memo HERE
- Try out the GuideOn app here for navigating around post. (Note: The GuideOn app is not affiliated with or endorsed by the Southeast RNEC).
- NEW! Knowledge Management Page HERE
- MS Teams Voice User Guide HERE and DSN Integration Info HERE

SENSITIVITY LABELING & DATA TAGGING

Although the auto sensitivity labels are considered a pilot, they should be successfully incorporated into our daily communication method and routine because eventually these policies will be permanent. Using sensitivity labels to tag data will help the Army protect data from being overshared or over-exposed and attain Zero Trust target capabilities NLT the end of FY27. Find more information HERE.

SPECIAL THANKS

*Special thanks to **Eddie Simpson**, Fort Stewart, and **James Woodworth**, Fort Moore, for continuous support of The Southeast Scoop and encouraging the flow of information across the region.*

NEWS FEEDBACK

Dad Joke & Story Submissions, Comments, & Special Recognition Requests

Email us!
sernec_RegionalNews @army.mil

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SOUTHEAST DAD JOKE CORNER

Why don't skeletons fight each other?
Because they don't have the guts!

Submitted by Thomas Trammell, Fort Stewart Business Regional Ops Branch

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"Where do you keep your dad jokes?"
"I keep my dad jokes in a dadabase."

Submitted by Stephen Giza, Ft. Stewart RNEC Director

BASIC LIFE SUPPORT TRAINING
FORT MOORE LNEC

Working with the MACH training team, nine Fort Moore NEC volunteers received Red Cross Basic Life Support training on August 22, 2024. This training consisted of Cardiopulmonary Resuscitation (CPR), Automated External Defibrillator (AED) use, Airway Management, Rapid Assessment and Visual Survey, Opioid Overdose response, critical thinking, problem solving, communication, and teamwork.

From left to right:
Brandon South, Jessica Johnson, Jason Ketcham

The Red Cross Basic Life Support training is now a blended training with both hands-on and virtual learning. Once the employees finish the virtual learning portion, they will be fully certified by the Red Cross. It was a good day for Safety!

From left to right,
Front row: Jessica Johnson, Brandon South
Second row: Anastasia Hollinger, non-NEC employee
Third row: Trevor Arnold, Frank Rodriguez
Back row: Nicholas Toler

Click here for pictures!

DOMAIN SPECIFIED IS NOT AVAILABLE

Ever been unable to login to your laptop or workstation due to the below error message?:

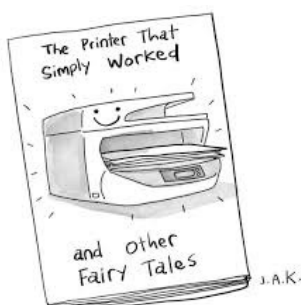*"The domain specified is not available. Please try again later."*

Though there are several reasons a user may receive this message, one reason is due to not having cached credentials on your machine. Our laptops/workstations are configured to cache the most recent credentials. "Cache" means it "remembers" you logged into the machine so that if you try to log in to it again when it's not on the network then it will assume you're still authorized to log into it and allows you to log in.

Otherwise, you would authenticate to the Domain Controller - meaning your login request would be sent to the Domain Controller and other servers, such as the OCSP server, which verifies the certificate on your CAC card is still valid.

However, when you use cached credentials, your machine doesn't/can't authenticate to the Domain Controllers/OCSP Server/etc. It remembers the certificate on your CAC card that you use for authenticating. However, if you get a new CAC card and haven't logged onto your laptop yet, the NEW certificate wasn't cached. Your computer sees the new certificate as a completely different user because the certificate is different. Thus, you are not allowed to log on to your laptop while off the network since the cached credentials would be looking for a different certificate (your OLD certificate).

Moral of the story: Log in to your machine at work after getting a new CAC before taking your machine home for telework.

PRINTER HELP GUIDE

If you are unable to connect to printers or are having trouble printing to PDF format, there are a few steps you can take on your own before submitting a help ticket.

Find instructions HERE!

CALL FOR KM CHAMPIONS!

Knowledge Management (KM) is the process of enabling knowledge flow to enhance shared understanding through the alignment of people, processes, and tools within the organizational structure and culture to increase collaboration and interaction across an enterprise.

The Southeast KM team is looking for motivated Knowledge Management Representatives (KMR) across all divisions and LNECs!

Because all personnel generate knowledge, consume knowledge, or a combination of the two, Knowledge Management is everyone's responsibility!

Performing KM can be as simple as contributing to The Southeast Scoop newsletter, writing and sharing SOPs, etc. It can also be more involved, such as developing or defining complex processes or maintaining an organizational knowledge repository, such as the region's SharePoint Online site!

See the KM Repository page for more information or contact Information Operations V-Team!

NEAR MISS: DIVISION CHIEF SAVES THE DAY

On his way back to the office, Patrick Latta (Ft. Moore Division Chief) noticed another unit's (non-NEC) cigarette butt container had smoke and flames coming out of it. Mr. Latta's quick action of filling the container with water allowed him to safely extinguish the embers and save the surrounding trees from potentially catching on fire! There were at least *12 to 14 inches* of cigarette butts accumulated along with other trash! *Remember: do not put other trash in cigarette butt containers and empty the container regularly!*