

CIF Clothing Records and Appointments

A direct link to the ISM page to which the AKO link redirected previously is available as an alternative method for SM's to access their OCIE records now that AKO has been retired.

The following URL can be used by SMs to access the Guest My Clothing Self Service page in ISM without requiring initial access via AKO. Please note that SMs will require an active CAC and their DoD ID must be present on their OCIE record to allow access.

https://ism.army.mil/ism/SelfServiceServlet?nav.nav_id=ssMyClothing

A copy of the information is also available on the "Welcome to ISM" front page of ISM in the Announcements section.

Please note that any SMs without their DoD ID associated with the OCIE records will receive a message that a record could not be found when attempting to access via the link above. If this is the case they will need to reach out to their Home CIF to report the issue. Someone from the CIF will then contact the AHRS Service Desk to request that their DoD ID be assigned to their OCIE record. Once assigned they will be able to access the OCIE record via the link provided above.