



## Non-Medical Counselor (Virtual)

### SUMMARY

Title: Non-Medical Counselor (Virtual)

ID: 5672

Department: Healthcare

Location: Remote

### DESCRIPTION

#### Job purpose

To provide Non-medical counseling to address general conditions of living, such as improving relationships at home and at work, stress management, adjustment issues (like those related to returning from a deployment), marital problems, parenting, and grief and loss issues.

#### Duties and responsibilities

Non-medical counseling is generally short-term, problem solving, and solution focused. For participants seeking non-medical counseling services, clinical assessments shall not be conducted. A brief question and answer series shall be conducted to ascertain the scope of care the caller requires. If the caller's situation is not appropriate for non-medical counseling, assistance shall be provided to the caller to receive referral information for a warm hand-off.

- Work with individuals, groups and communities to improve mental health.
- Encourage clients to discuss emotions and experiences.
- Examine issues including substance abuse, aging, bullying, anger management, careers, depressions, relationships, self-image, stress, and suicide.
- Listening to patients, developing coping strategies.
- Improving relationships at home and work.
- Adjustment difficulties like returning from a deployment.
- Coping with loss

#### Qualifications

- Must be able a U.S citizen and must speak fluent English.
- Minimum of a Master's degree from an accredited graduate program in a mental health related field such as social work, psychology, marriage/family therapy, or counseling.
- Must hold a current valid unrestricted counseling license/certification from a State, D.C., a U.S. Commonwealth, or U.S. Territory that grants the authority to provide counseling services as an independent practitioner in their respective fields and possess demonstrated counseling competence preceding their employment with the Military OneSource Program.
- Shall meet the security requirements – a Tier 2 adjudicated clearance and eventually a secret clearance.
- Possess strong customer service skills, knowledge of call center operations, and knowledge and understanding of the military lifestyle.

For more information and to apply, please visit: <https://8-koi.applicantstack.com/x/detail/a20ry1zcz7zd>