

**Exemptions to Policy In
Response to COVID-19**

October 31, 2021

**Dependents of Active Duty,
Reserve, National Guard.**

**All Others Please call 912-
315-5726**

a. This does not apply to children turning age 21. If your child is attending college full-time, contact your local ID card issuance site. For secondary dependency information for incapacitated children, visit DFAS website at <https://www.dfas.mil/>

b. Common Access Cards (CACs) will not be re-issued prior to 30-days of expiration date, or determined locally per installation mission capability.

2. Printed information on all ID cards: CAC or USID card will not be reissued for the purposes of changing information printed on the card.

a. No re-issuances on all ID cards to reflect new promotion (grade/rank).

b. Last names changes due to marriage or divorce.

3. Increased minimum age for all ID card issuances requirement from age 10 to 14.

4. Mobilized Reserves (includes NG) and their eligible dependents continued use of the Reserve USID card to obtain active duty benefits.

5. DoD civilians transferring between components (i.e., Air Force to Army) will retain existing CAC, no re-issuance.

**Requesting family member DEERS enrollment
and other DEERS updates remotely by eMail,
Fax, Online, or Mail**

1. Sponsor completes DD Form 1172-2:

[https://www.cac.mil/Portals/53/Documents/dd1172-](https://www.cac.mil/Portals/53/Documents/dd1172-2.pdf)

[2.pdf](https://www.dmdc.osd.mil/self_service) or https://www.dmdc.osd.mil/self_service

2. Provide copies of 2-acceptable identity documents, i.e., Military ID card, Driver's license, and Passport. Refer to "List of Acceptable Identity Documents for ID Card Issuance" at <https://www.cac.mil/> along with a copy of front and back of sponsors military ID card

3. Documents supporting request to determine eligibility as listed below. For a complete listing of acceptable eligibility documents, refer to AFI 36-3026, Vol 1, Attachment 5, page 310.

Lawful spouse - Photo ID, Marriage cert & SSN card,
Birth certificate, or court order

Legitimate Child (newborn of marriage) - Birth
certificate, SSN card (if available)

Stepchild - Child & Parent Birth certificate, Parent
Marriage certificate & SSN card (if available)

Student (age 21-23) - Proof of full-time school
enrollment at an accredited college

100 Percent Disabled Veteran - VA letter with 100%
disability, DD Form 214 indicating Honorable or General
discharge. Less than 100% do not warrant Military ID card,
unless unemployed due to disability; VA provides VHIC for
shopping privileges.

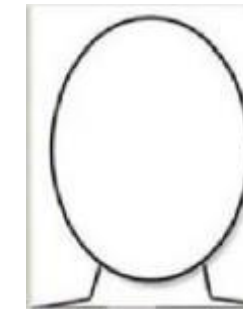
Divorce - Refer to Army Former Spouse Eligibility
Determination Table 3-2 thru 3-4 AFI 36-3016 Page
72. All cases are handled at the Army Project Office.

**ID card requests remotely for dependents &
retirees (*renewals only accepted if USID
expired after 01 Jan 2020 or lost*)**

1. Print passport type photo

High resolution-not blurry or grainy

Size - 5"x7" or 8"x10"



2. Sponsor completes DD Form 1172-2:

[https://www.cac.mil/Portals/53/Documents/dd1172-](https://www.cac.mil/Portals/53/Documents/dd1172-2.pdf)

[-2.pdf](https://www.cac.mil/Portals/53/Documents/dd1172-2.pdf) or

https://www.dmdc.osd.mil/self_service

3. Provide copies of 2-acceptable identity documents i.e., Military ID card, Driver's license, or Passport, complete list of acceptable identity documents, visit <https://www.cac.mil/>. Police report/MP report if replacing lost or stolen card. 4. Contact nearest ID card issuance site for local procedures, visit RAPIDS Site Locator at <https://idco.dmdc.osd.mil/idco/#/locator>. *Note:*

Logistical processing and availability of services is determined locally per ID card office and installation mission capability.

Contact information for Fort Stewart, GA

SSM: Sulema Overton

Sulema.c.overton.ctr@mail.mil (912) 315-4733

ASSM: Stephanie Beckett

Stephanie.s.beckett.ctr@mail.mil (912) 767-5726

Fort Stewart DEERS Contact Information

<https://home.army.mil/stewart/index.php>

Initial DEERS enrollment (newborn, spouse, etc.)

USID card Mail-in services

Contact information:

SSM: Sulema Overton

sulema.c.overton.ctr@mail.mil (912)315-4733

ASSM: Stephanie Beckett

Stephanie.s.beckett.ctr@mail.mil (912)767-5726

DEERS/ID Cards

Soldier Center

171 Haley Ave. Bldg 1286

Hunter Army Airfield, Ga 31409

Questions, contact local ID card issuance site at
<https://idco.dmdc.osd.mil/idco/#/locator>

Useful Websites & Contact Information

DoD Reference Center

-Information on all ID cards, www.cac.mil

ID Card Online (IDCO)

-Update contact/personal information to include your email address update on your CAC

-Create DD FORM 1172-2

<https://idco.dmdc.osd.mil/idco>

ID Card Site Locator

<https://idco.dmdc.osd.mil/idco/#/locator>

ID Card Appointment Scheduler

<https://idco.dmdc.osd.mil/idco/#/locator>

MilConnect Portal

-Obtain proof of head care coverage

<https://milconnect.dmdc.osd.mil/milconnect/>

DoD DEERS Beneficiary Helpdesk

[\(800\) 538-9552](tel:8005389552)

Army Project Office [\(888\) 276-9472](tel:8882769472) or

usarmy.knox.hrc.mbx.tagd-ask-hrc@mail.mil

In Response to 2019 Novel Coronavirus (COVID-19) ID Card Services

This trifold expires 30 Jun 2021, and may warrant additional modifications without notice based on DoD policy.



Trifold current as of 2 June 2020
(expires on 31 January 2022)