# U.S. Department of Labor



# DOL Vocational Training Workshop

Participant Guide



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# **Getting Started**

# **Section 1:** Getting Started

Welcome to the Department of Labor's Vocational Training Workshop. The purpose of this training is to provide you with information and a range of tools and resources to help you evaluate your career options and gain the necessary training or credentials needed to pursue your vocational career goals.

# 1.1 Objectives

Upon completion of this training, you will have learned how to

- Define the concept of vocational training
- Complete and review self-assessments on skills, knowledge, and values to make informed career decisions
- Identify and explore career opportunities in each of the 16 nationally recognized career clusters
- Identify the training requirements and types of credentials and qualifications needed for your occupations of interest
- Identify the associated costs and potential benefits of various apprenticeships, credentialing, or licensing goals
- Develop a plan of action by which you will accomplish a specific career goal

# 1.2 Course Overview

The goal of this course is to provide you with the essential tools and resources you need to evaluate career options, gain information for training and employment, and identify the next steps you should take to facilitate your transition to the civilian workforce.



# 1.3 High-Quality Civilian Career

The purpose of the DOL's curriculum is to assist Service Members with their transition into a high-quality civilian career. A high-quality civilian career provides meaningful work, which allows one to utilize knowledge, skills, and abilities in an occupation that supports their values while earning a substantive wage. An investment in higher education or a training program can help to secure a high-quality civilian career. Generally, the employment rate and earning potential are greater for those with marketable skills and higher levels of educational attainment. According to the DOL's Bureau of Labor Statistics, individuals with an associate degree, on average, earn 18% more than their counterparts with high school diplomas. Likewise, an individual with a bachelor's degree, on average, earns 64% more. Individuals who complete a Registered Apprenticeship Program, on average, earn 84% more than those with only a high school diploma.



# 1.4 Career Transition Journey

This manual complements the Transition Assistance Program (TAP) curriculum by providing you with access to tools and best practices that will help you to transition from military service to a civilian career. The curriculum's Career Transition Journey Map is presented below. This map provides specific guidelines and timeframes to manage and navigate your journey toward a new career path.

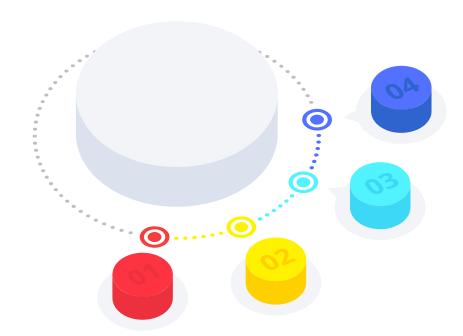
Career Transition Journey Map				
Timetable	18 to 24 Months Before Transition	12 to 18 Months Before Transition	6 to 12 Months Before Transition	0 to 6 Months Before Transition
Primary Activities	Assessment and Career Exploration	Preparation Activities	Engagement Activities	Transition
Description	<ul> <li>Meet with local TAP Counselor</li> <li>Complete self-assessment</li> <li>Create a LinkedIn account</li> <li>Identify a mentor</li> <li>Begin exploring career options</li> <li>Develop an Individual Transition Plan (ITP)</li> </ul>	<ul> <li>Attend any remaining TAP workshops and tracks</li> <li>Explore SkillBridge or Career Skills opportunities</li> <li>Explore other training opportunities</li> <li>Create a master resume</li> <li>Register for and attend TAP workshops and additional tracks</li> </ul>	<ul> <li>Begin &amp; refine job search</li> <li>Complete targeted resume</li> <li>Sign up for a free year of LinkedIn Premium Subscription</li> <li>Targeted networking</li> <li>Practice interviewing</li> </ul>	<ul> <li>Attend career fairs</li> <li>Connect with an American Job Center (AJC) locally or at post-separation location</li> <li>Apply and interview for positions</li> <li>Continue to network and stay involved on LinkedIn and other social media sites</li> </ul>
Outcome		High-Quality	Civilian Career	

As you complete this course, be sure to update your Individual Transition Plan (ITP) and think about how you can incorporate the information from the different modules into a customized, strategic, and actionable plan by which you can achieve your goals. Let's get started!

# 1.5 Activity: What I'd Be Doing If I Wasn't Here?

Share with the class the following information:

- Your name
- What you would be doing at work right now if you weren't here.
- Why you chose to complete the Vocational Track training.
- What you hope to gain from this training.



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# **Vocational Training Foundation**

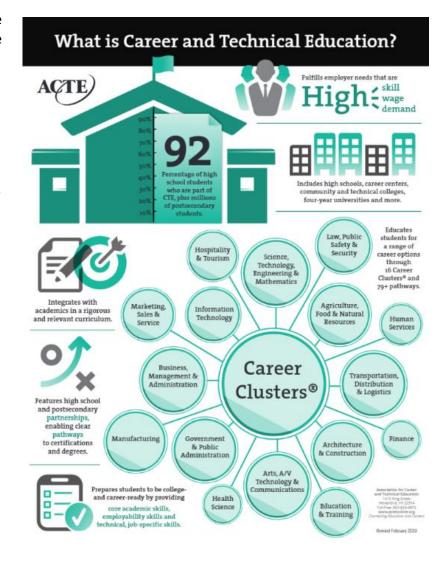
# **Section 2: Vocational Training Foundation**

You may have an idea of your goals and the steps you need to take, but you still may be unsure of the vast career and training options that are available. In this section, you will learn about the foundation of vocational training and how it can help you achieve your career goals.

# 2.1 What Is Vocational Training?

Vocational training is an educational program that provides students with instruction and training for a field or trade. It is also known as Career and Technical Education. The purpose of the program is to train students with a specific skill set to enter the workforce quickly and provide the technical skills they need to compete successfully in the global economy.

Vocational training is typically based on a hands-on approach to learning where students are taught the practical skills and knowledge that employers are seeking. Traditional degree-granting colleges and universities, on the other hand, offer programs that are intended to provide students with a solid foundation of skills



and knowledge related to a broad area of study. For example, vocational training can prepare students for specific roles as dental hygienists, mechanical engineering technicians, fitness trainers, etc., whereas traditional degree-granting colleges prepare students for various careers in the business, science, or engineering fields.

# 2.2 Why Pursue Vocational Training?

There is a big demand for skilled labor. According to the Bureau of Labor Statistics, there are now more job openings than there are workers, making it more challenging for employers to find qualified candidates to fill open positions. Truck driving, construction, information technology, health sciences, and electrical work are just some of the industries that are currently hardest hit by this labor gap. There are simply not enough people entering the skilled labor workforce to replenish the number of baby boomers retiring from these industries.

Here are some reasons you should pursue vocational training:

- **1. Timeframe:** Vocational training programs are shorter than the typical four-year degree programs, which makes it much quicker and easier to transition into a new career.
- 2. Cost: All education programs carry a cost; however, vocational training is notably less expensive than college degree programs. According to the National Center for Education Statistics, the average cost of a four-year university program leading to a degree can be around \$100,000, while the average cost for vocational training is much lower.
- **3. Flexible Career Pathways:** There are numerous career opportunities, such as apprenticeship programs and on-the-job training that are available to students who are interested in learning a skilled trade. Students may start working in the field while they continue their education.
- 4. **Early Start:** Students can complete their career training in less time than those completing conventional four-year degree programs, and they are then able to join the workforce much sooner. Having two additional years in a career can mean students are able to set aside a portion of their income for savings, start repaying any student loans that were acquired during school, and start living the life they want far sooner than their university counterparts.
- **5. Jobs in Demand:** Vocational jobs have taken off in recent years due to high projected job growth and a lack of skilled workers.

These reasons may confirm your interest in the vocational training track, but you may still need clarification on what specific vocational career is a good fit for you. With so many career choices, where do you start?

A good place to start is to take a broad look at all career options through the career clusters and then narrow down your choices.

# 2.3 The Career Clusters

The vocational training program adopts the U.S. Department of Education's Career Clusters to provide a way for schools across the nation to organize instruction and student experience around 16 career clusters and its career pathways. Career Clusters categorize the knowledge and skills students need as they follow a pathway toward their career goals.

There are 16 clusters, and within each cluster are cluster pathways that include hundreds of different careers. Each of the 16 career clusters provides insight into the many occupational options and identifies the diverse pathways with different careers and training levels. Even if you don't possess the skills you believe are required to work at one specific job, there are other options.

For example, if you are interested in the medical field but don't want to go school for four years to be a registered nurse (RN), you can select a career as a license professional nurse (LPN) for less time in school.

# 2.4 Career Clusters and Their Pathways

The table below outlines the 16 career clusters and their respective pathways.

# CAREER CLUSTER

# CAREER PATHWAY

# 1. AGRICULTURE, FOOD, & NATURAL RESOURCES



Do you enjoy working with plants and animals? Are you interested in working to conserve natural resources or protect the environment? This cluster includes careers in the production, processing, distribution, financing, and marketing of agricultural products including food, plants, fiber, animals, wood, and other plant and animal resources.

- Agribusiness Systems
- Animal Systems
- Environmental Service Systems
- Food Products & Processing Systems
- Natural Resources Systems
- Plant Systems
- Power, Structural, & Technical Systems

## 2. ARCHITECTURE & CONSTRUCTION



Do you want to design, build, and maintain structures where people live, work, and play? This cluster includes careers in designing, planning, managing, building, and maintaining the built environment.

- Construction
- Design/Pre-construction
- Maintenance/Operations

# 3. ARTS, AUDIO/VIDEO TECHNOLOGY & COMMUNICATIONS



Do you like to perform? Do you love to use your artistic creativity on the job? This cluster includes careers in designing, producing, exhibiting, performing, writing, and publishing multimedia content, including visual and performing arts and design, journalism, and entertainment services.

- Journalism & Broadcasting
- Performing Arts
- Printing Technology
- Telecommunications
- Visual Arts

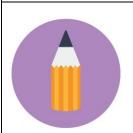
#### 4. BUSINESS MANAGEMENT & ADMINISTRATION



Are you entrepreneurial? Do you like to plan and organize activities? This cluster includes careers in planning, organizing, directing, and evaluating business functions essential to effective and productive business operations.

- Administrative Support
- Business Information Management
- Human Resources Management
- General Management
- Operations Management

#### 5. EDUCATION & TRAINING



Do you enjoy teaching others? Are you comfortable with public speaking? This cluster includes careers in planning, managing, and providing education and training services and related learning support services, including administration and library services.

- Administration & Administrative Support
- Professional Support Services
- Teaching/Training

#### 6. FINANCE



Do you like to work with numbers? Do you want to help people plan for their financial futures? This cluster includes careers in financial and investment planning, banking, insurance, and business financial management.

- Accounting
- Banking Services
- Business Finance
- Securities & Investments
- Insurance

## 7. GOVERNMENT & PUBLIC ADMINISTRATION



Are you interested in government and politics? Does the idea of protecting our country appeal to you? This cluster includes careers in planning and providing government services at the federal, state, and local levels, including services related to national security, legislation, foreign service. .

- Governance
- National Security
- Planning
- Public Management & Administration
- Regulation
- Revenue & Taxation

#### 8. HEALTH SCIENCE



Do you enjoy helping people feel better? Would you like working in a hospital or other medical facility? This cluster includes careers in planning, managing, and providing therapeutic, diagnostic, health informatics, support services, and biotechnological research and development.

- Biotechnology Research & Development
- Diagnostic Services
- Health Informatics
- Support Services
- Therapeutic Services

#### 9. HOSPITALITY & TOURISM



Do you want to help other people enjoy their leisure time? Would you like to work in a hotel or in a restaurant? This cluster includes careers in the management, marketing, and operations of restaurants and other food services, lodging, attractions, recreation events, and travel-related services.

- Lodging
- Recreation, Amusements, & Attractions
- Restaurants & Food/Beverage Services
- Travel & Tourism

#### **10. HUMAN SERVICES**



Do you like to help families solve problems? Would you like to connect people with the assistance they need? This cluster includes careers that provide family and individual services such as counseling and mental health, personal care, and consumer advice.

- Consumer Services
- Counseling & Mental Health Services
- Early Childhood Development & Services
- Family & Community Services
- Personal Care Services

#### 11. INFORMATION TECHNOLOGY



Do you like technology? Do you enjoy working with computer hardware, software, multimedia, or network systems? This cluster includes careers related to the design, development, support, and management of hardware, software, internet, multimedia, and systems integration services.

- Information Support & Services
- Network Systems
- Programming & Software Development
- Web & Digital Communications

# 12. LAW, PUBLIC SAFETY, CORRECTIONS, & SECURITY



Do you like to help protect other people's safety? Do you want to help enforce the law? This cluster includes careers in planning, managing, and providing legal, public safety, corrections, protective services, and homeland security, including professional and technical support.

- Correction Services
- Emergency & Fire Management Services
- Law Enforcement Services
- Legal Services
- Security & Protective Services

#### 13.MANUFACTURING



Do you like to design and make things? Are you comfortable working with machines? This cluster includes careers in planning, managing, and performing the processing of materials into intermediate or final products and related professional and technical support activities, such as production planning and control, maintenance.

- Maintenance, Installation, & Repair
- Manufacturing Production Process Development
- Production
- Quality Assurance

#### 14. MARKETING



Do you like to sell products or services? Are you friendly and outgoing? This cluster includes careers in planning, managing, and performing marketing activities to reach organizational objectives.

- Merchandising
- Marketing Management
- Marketing Communications
- Marketing Research
- Professional Sales

#### 15. SCIENCE, TECHNOLOGY, ENGINEERING, & MATHEMATICS



Do you like science or math? Do you enjoy solving problems? This cluster includes occupations and careers in planning, managing, and providing scientific research and professional and technical services (e.g., physical science, social science, engineering), including laboratory and testing services, and research and development services.

- Engineering & Technology
- Science & Mathematics

## 16. TRANSPORTATION, DISTRIBUTION, & LOGISTICS



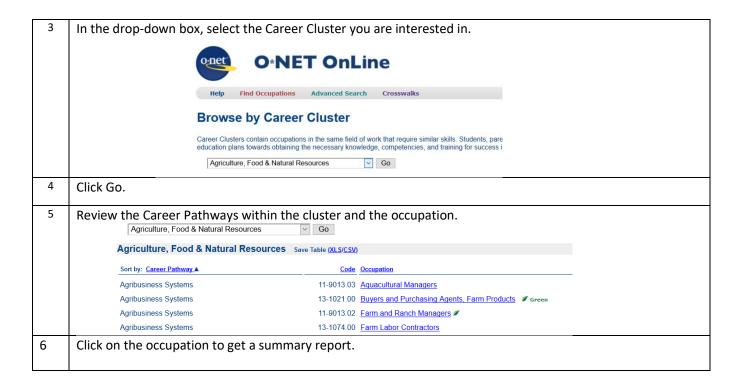
Would you like to fly planes, drive trucks, or pilot ships? Does the idea of fixing these vehicles appeal to you? This cluster includes careers in planning and managing the movement of people, materials, and goods by road, pipeline, air, rail, and water. Professional support services like logistics services and mobile equipment and facility maintenance are also part of this cluster.

- Facility & Mobile Equipment Maintenance
- Logistics Planning & Management Services
- Sales & Service
- Transportation Operations
- Transportation Systems/Infrastructure Planning,
- Management & Regulation

# 2.5 Activity: Identify Occupations Using the Career Cluster on O\*NET

This activity will give you an opportunity to explore the 16 career clusters and the vast occupations within the pathways.





# 2.6 Activity: Career Cluster Game



In this activity, you will determine what career opportunities exist within a single interest. You will use the O\*NET online website to find a career that best meets the needs described in the case scenario.

Step	Action
1	Get in a small group and read your assigned statement.
2	As a group, decide what career would be a good match for the case scenario.
3	Your group will present your recommendations to the class.

1. Jason loves sports, especially basketball, but he doesn't have the skills to become a professional basketball player in the NBA. 2. Anna is good with numbers but would like to combine her interest in accounting and business with something more creative. 3. Saleem's passion is helping people, and he has a background in nursing. But he enjoys being outdoors and doesn't want to work in a hospital setting. 4. Hector enjoys working with animals, but he doesn't feel comfortable around sick or hurt animals. 5. Tom likes to design and work with machines. He wants to be a mechanical engineer, but he is struggling with calculus. 6. Tram is fascinated with studying the law, but she doesn't want to be a lawyer due to the extremely long hours at work. 7. Jayden loves helping others and wants to be a social worker, but social work requires a master's degree. He doesn't have a degree just yet, but he wants to work in a field where he can help others.

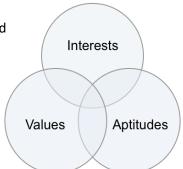
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# **Self-assessments**

# **Section 3:** Self-assessments

During the MOC Crosswalk, you performed a self-assessment to identify skills and a few careers or occupations that may be right for you. You also conducted labor market research on your chosen careers and created an action plan for your next steps.

You have researched career options that are in the Vocational Training Track, and you are now well on your way to creating a clear pathway for your career transition. However, because some time has passed, it is important to pause and verify that the careers or occupations you previously selected are still of interest to you.



Before pursuing a job or investing in a training program, you need to be confident that the occupation is a good fit with your personality, traits, and aspirations. Taking the time to self-reflect can make the difference between accepting an unsatisfying job of convenience or moving on to a rewarding career that gets you excited to go to work every day. In this section, you will get the opportunity and time to perform several assessments to explore occupations that match your interests, abilities, and work values.

You will complete three career assessments that match occupations to your personal interests, abilities, and work values. Each assessment examines your strengths and attitudes from a different perspective and then recommends suitable occupations based on your unique results. These assessments can help you gain insights about yourself so that you can articulate what is important to you, focus your job search, and better evaluate your options. Even if you already know what career you want to pursue, personal assessments can offer you a deeper understanding of how to best position yourself for success.

As you review the career suggestions these tools provide, think about your personal priorities and look for common themes among the assessment results. Think about how the recommendations can help you find a career in the "sweet spot" where your interests, values, and aptitudes intersect.

# 3.1 What Is an Assessment?

Career assessment is the process of evaluating how a variety of personal attributes such as your interests, values, and aptitudes impact your potential success and satisfaction with different career options and work environments. Career assessments are not considered tests because there are no right or wrong answers. The assessments take into consideration how high you score in various careers based on your answers to questions pertaining to your interests, skills, personality traits, and values.

While the assessments are great tools to help you narrow down your career options, it cannot determine the perfect career for you. Career assessments have limitations, so you will need different tools and resources to select a career that is the best fit for you. It can certainly help you get started, but you still need to carefully consider the pros and cons of any occupation that interests you.

# 3.2 Holland Codes – Personality Types

An interest assessment can help you identify careers that match your interests. Most people would agree that when they perform tasks they enjoy; they are more likely to experience job satisfaction.

Dr. John L. Holland created the RIASEC model as a way of classifying personality types by work activity interests and matching them to correlated occupations. The RIASEC is based on the concept that there are six distinct interest categories, which are represented by the letters R, I, A, S, E, and C:

# [R] Realistic



"Doers"

PREFER WORKING WITH: Concrete tasks, objects, machines, tools, plants, or

animals

LIKES: To work on practical,

hands-on problems and answers

[S] Social



"Helpers"

- PREFER WORKING WITH: People
- LIKES: To teach, coach, inform, and help others solve problems

# [I]Investigative



"Thinkers"

- PREFER WORKING WITH: Ideas and facts
- LIKES: To observe, learn, investigate, analyze, and solve problems

# [E] Enterprising



"Persuaders"

- PREFER WORKING WITH: Organizations
- LIKES: To influence, persuade, lead, and direct others

# [A] Artistic



"Creators"

- PREFER WORKING WITH: Selfexpression through various forms including images, materials, music, and movement
- LIKES: To create art, ideas, and programs

# [C] Conventional

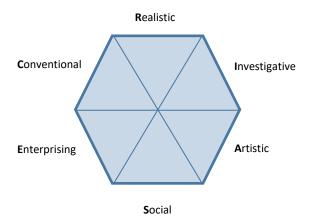


"Organizers"

- PREFER WORKING
   WITH: Data and numbers
- LIKES: To enter information, carry out detailed tasks, and have clerical or numerical interests

Most individuals tend to identify more strongly with a combination of two or three of these areas and less strongly with the others. Commonly, we refer to an individual's RIASEC code using three letters, which represents their top three interest categories. For example, a person whose three strongest interest areas are conventional, realistic, and enterprising would identify as "CRE." Knowing your dominant RIASEC interests can help you identify the type of work that you may find the most interesting and rewarding.

The **RIASEC** model arranges these six categories on a hexagon, with most similar interests adjacent to each other and least similar interests opposite each other.



# 3.3 Activity: RIASEC Game

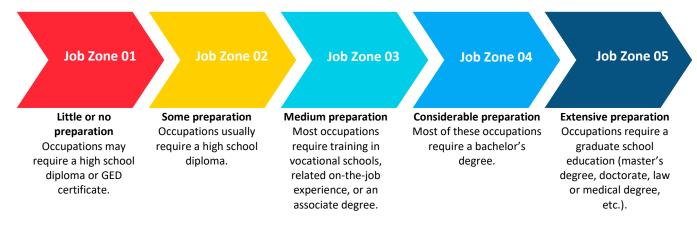
This game is designed to help you learn about your interests. After this game you will identify your Holland Code and take the Interest Profiler Assessment.



Step	Action
1.	You will be attending an all-day training event. You arrive early and do not know anyone. As you look around the room, you notice that there are six distinct groups of people: doers, thinkers, creators, helpers, persuaders, organizers.
2.	You need to move to the group that you like the most.
3.	You will then need to move to your next favorite group.
4.	Lastly, you will move to your third favorite group.
5.	Record your three groups in the order of your most favorite down in the box below:

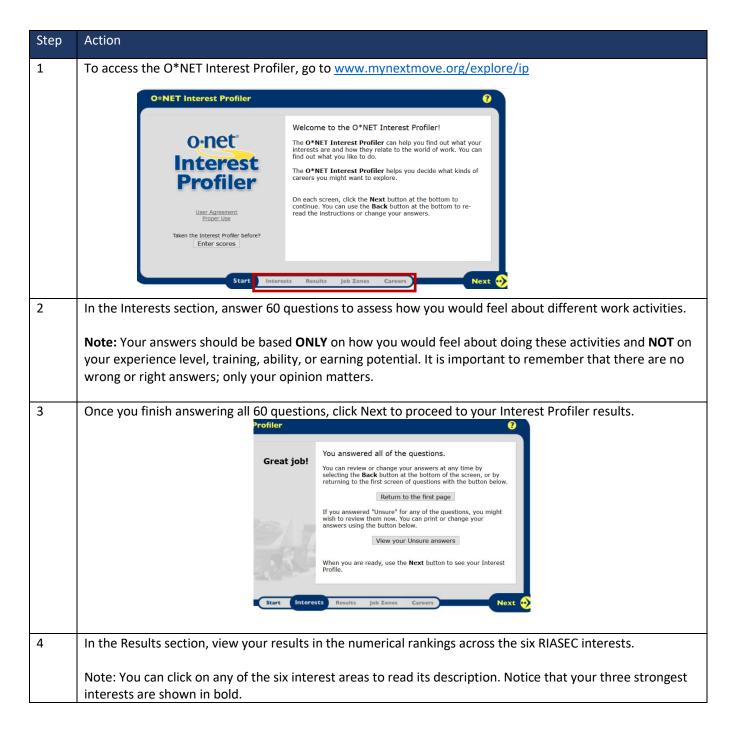
You will take the O\*NET Interest Profiler to identify your dominant RIASEC code and cross reference them with information about more than 900 potential occupations. These occupations have been classified according to associated work activities and five job zones, grouped by length of typical preparation, so that recommendations can be refined to reflect individual interests and related preparation preferences.

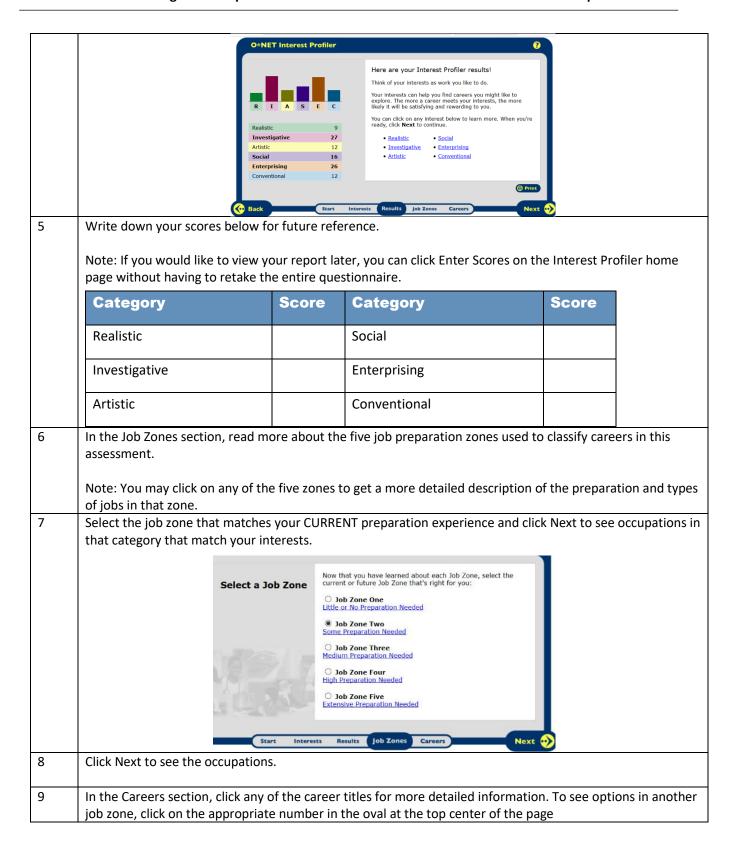
# **5 Job Zones**

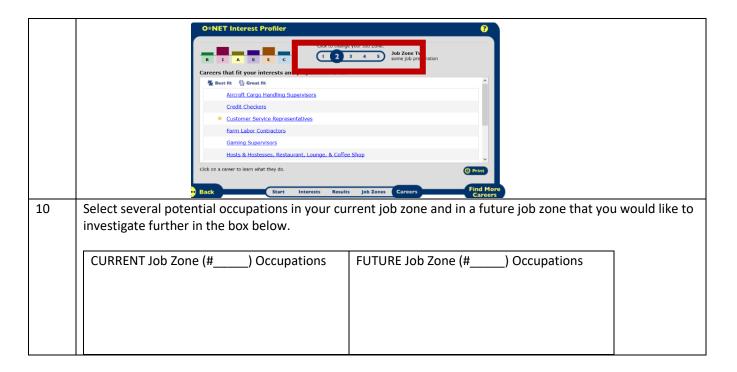


# 3.4 Activity: O\*NET Interest Profiler

This assessment will identify your dominant RIASEC code. It has four sections: Interests, Results, Job Zones, and Careers.

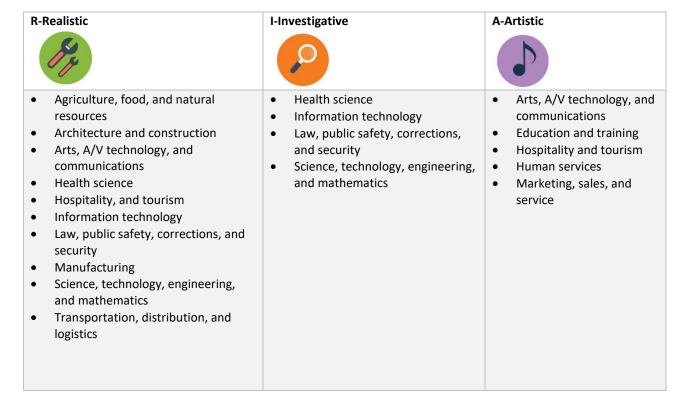






# 3.5 Career Clusters and the Holland Codes

Holland Codes refer to six personality types that can be a great resource to help you find a suitable education pathway. In order to choose a suitable path, you also need a sense of how your interests match up to the various career clusters. Below are Career Clusters that match up with the Holland Codes.



#### S-Social



- Arts, A/V technology, and communications
- Education and training
- Government and public administration
- Health science
- Human services
- Law, public safety, corrections, and security
- Marketing, sales, and service

# **E-Enterprising**



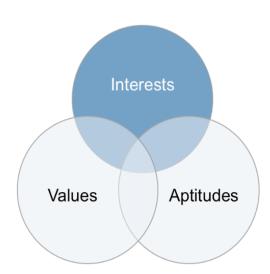
- Arts, A/V technology, and communications
- Business, management, and administration
- Finance
- Government and public administration
- Hospitality and tourism
- Law, public safety, corrections, and security
- Marketing, sales, and service

# C-Conventional



- Architecture and construction
- Business, management, and administration
- Finance
- Health science
- Manufacturing
- Marketing, sales, and service
- Transportation, distribution, and logistics

You have now identified potential careers that match—based solely on your work personality type (interests). You are now one-third of the way toward finding your career "sweet spot."



# 3.6 Aptitude Assessment

When you joined the military, you may recall taking an aptitude test such as the Armed Services Vocational Aptitude Battery (ASVAB), the Aviation Selection Test Battery (ASTB), or the Air Force Officer Qualification Test (AFOQT). This timed test assessed your natural abilities in different areas and was designed specifically to determine your suitability for various military occupations. Now that you are completing your military service, your occupation is no longer determined by the needs of your service branch; as such, it is worth using a different aptitude assessment to take a fresh look at how your strengths may align with a broader array of civilian careers.

CareerScope® is a career planning tool that was created by the Vocational Research Institute. Through valid and reliable assessment tasks, it measures both interest and aptitude using a 12-scale interest inventory and a seven-part aptitude battery.

Your profile results are compared with nearly 1,000 job classifications in the O\*NET taxonomy, the New Guide for Occupational Exploration (GOE), and the older Dictionary of Occupational Titles (DOT) to generate career recommendations that focus on both your interests and abilities.

# **CareerScope® Work Interest Areas**

The following chart shows the 12 different interest areas measured by CareerScope® and includes examples of related occupations that match each area. You will notice that this assessment considers quite a broad array of occupations, both blue-collar and white-collar, technical and non-technical, highly skilled and more general in nature.

Based on your responses to questions about performing different work activities, CareerScope® sorts through these broad options and helps you hone in on those that most closely involve the types of tasks you have indicated that you would enjoy the most.

The 12 interest areas are described in the table below:

Interest Area	Definition	Occupational Examples
1. Artistic	An interest in creative expression of feelings or ideas through literary arts, visual arts, performing arts, or crafts.	Writer, Painter, Actor, Editor, Dancer, Singer, Graphic Designer, Set Designer
2. Scientific	An interest in discovering, collecting, and analyzing information about the natural world and applying scientific research findings to problems in medicine, the life sciences, and the natural sciences.	Physician, Audiologist, Veterinarian, Biologist, Chemist, Speech Pathologist, Laboratory Technician
3. Plants/Animals	An interest in activities involving plants and animals, usually in an outdoor setting.	Gardener, Animal Groomer, Landscaper, Forester, Animal Caretaker
4. Protective	An interest in using authority to protect people and property.	Police Officer, Private Investigator, Security Guard, Bodyguard, Park Ranger, Correctional Officer

Interest Area	Definition	Occupational Examples
5. Mechanical	An interest in applying mechanical principles to practical situations using machines, hand tools, or techniques to produce, build, or repair things.	Electrical Engineer, Architect, Carpenter, Chef, Mechanic, Ambulance Driver, Project Engineer, Computer Equipment Repairer
6. Industrial	An interest in repetitive, concrete, organized activities in a factory setting.	Machinist, Dry Cleaner, Baker, Welder, Laborer, Lathe Operator, Hand Packager
7. Business Detail	An interest in organized, clearly defined activities requiring accuracy and attention to details, primarily in an office setting.	Bill Collector, Secretary, Receptionist, Customer Service Representative, Health Information Technician
8. Selling	An interest in bringing others to a point of view by personal persuasion using sales and promotional techniques.	Sales Representative, Stadium Vendor, Clothing Salesperson, Telephone Solicitor, Financial Planner, Travel Agent
9. Accommodating	An interest in catering to the wishes and needs of others, usually on a one-to-one basis, through hospitality and service work.	Manicurist, Restaurant Host, Waiter, Waitress, Personal Shopper, Flight Attendant
10. Humanitarian	An interest in helping individuals with their mental, social, spiritual, physical, and vocational concerns through medical or social services, therapy, or nursing.	Home Care Aide, Physical Therapist, Nurse, Medical Assistant, Child Care Worker, Dental Hygienist, Counselor, Probation Officer
11. Leading/ Influencing	An interest in leading and influencing others by using high-level verbal or numerical abilities in business, education, research, or management positions.	Database Administrator, Paralegal, Teacher, Computer Engineer, Lawyer, Stockbroker, Computer Programmer
12. Physical Performing	An interest in physical activities performed before an audience, such as sports or daring physical feats.	Athlete, Coach, Movie Stunt Performer, Juggler, Sports Instructor

# **CareerScope® Aptitude Areas**

To help tailor career recommendations even further, the CareerScope® assessment aligns seven major aptitude areas with the specific job tasks required in different occupations. When making recommendations, CareerScope® matches your relative strengths with the combination of aptitude areas required for each occupation.

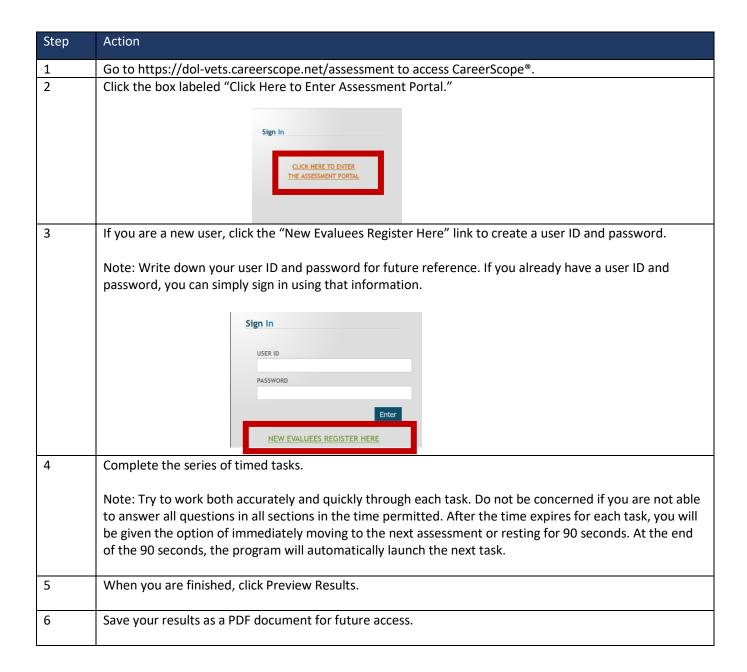
The seven aptitudes measured by CareerScope® are outlined in the table below:

Aptitude	Definition	Specific Job Tasks	CareerScope®
General Learning G	The ability to "catch on" or understand instructions and underlying principles; ability to reason and make judgments. Closely related to doing well in school. Examples: Use logic or scientific facts to define problems and draw conclusions; make decisions and judgments; plan and supervise the work of others.	Diagnose and treat illnesses or injuries; use facts to solve a crime; plan the layout of a computer network; inspect and test engine parts.	Pattern Visualization, Numerical Reasoning, Word Meanings
Verbal Aptitude V	The ability to understand the meaning of words and to use them effectively; ability to comprehend language, to understand relationships between words, and to understand the meanings of whole sentences and paragraphs.  Examples: Understand oral or written instructions or guidelines; understand and use training materials; use work-related reference materials.	Write a novel; interview guests on a radio talk show; edit newspaper articles for publication; write captions for magazine photos; take notes during class.	Word Meanings
Numerical Aptitude N	The ability to perform arithmetic operations quickly and accurately. <a href="Examples">Examples</a> : Make accurate numeric measurements; perform currency calculations; lay out geometric patterns.	Analyze statistical data; develop budgets for an organization; measure wall openings to fit and install windows; add lists of numbers.	Computation, Numerical Reasoning
Spatial Aptitude S	The ability to think visually of geometric forms and to comprehend the two-dimensional representation of three-dimensional objects; ability to recognize the relationships resulting from the movement of objects in space. Examples: Lay out or position objects; observe and comprehend the movements of objects; understand the effects of physical stresses on objects.	Design layouts for new highway systems; create diagrams of wiring systems in buildings; use patterns to make clothing; operate a forklift; use a floor plan to find an office.	Object Identification, Abstract Shape Matching

Form Perception P	The ability to perceive detail in objects or in pictorial or graphic material; ability to make visual comparisons and discriminations and see slight differences in shapes and shadings of figures and widths and lengths of lines.  Examples: Inspect objects for flaws or scratches; determine whether patterns are the same; observe color, texture, and size of objects.	Examine and compare cells under a microscope; check temperature gauges on machinery; inspect parts on an assembly line; sort merchandise by size.	Object Identification, Abstract Shape Matching
Clerical Perception Q	The ability to perceive pertinent detail in verbal or tabular material; ability to observe differences in copy, to proofread words and numbers, and to avoid perceptual errors in arithmetic computation.  Examples: Check work orders and specifications for errors.	Proofread manuscripts for typographical errors; keep inventory records; sort mail by ZIP code; operate a cash register.	Clerical Matching
Manual Dexterity M	The ability to move the hands easily and skillfully; ability to work with the hands in placing and turning motions.  Examples: Move, stack, turn, or place objects; make coordinated movements of the arms and hands.	Stack bricks to construct a wall; pack oranges into crates; position dolls in a toy store window display.	CareerScope® does not directly measure this. However, based upon your use of the computer mouse, it is assumed that your scores are at least average.

# 3.7 Activity: CareerScope® Assessment

CareerScope® includes questions about your work preferences as well as a series of timed assessment tasks. Set aside time to complete it in one sitting with no interruptions. The entire assessment should take approximately one hour.



# **Review Your CareerScope® Results**

Your results consist of a CareerScope® Assessment Profile followed by a short CareerScope® Summary Report. It is important to note that your results are highly personalized and are not better or worse than anyone else's.

# CareerScope® Assessment Profile Section 1: Interest Inventory

The first section (pages 1-2) of your CareerScope® Assessment Profile shows your interest results in two different formats.

Part I—<u>Interest Area Scores</u>: Here, you see the raw scores of your responses to the interest questions. You also see percentile scores, which compare your interest results to other adults aged 18 years and older. Your most significant interest areas have the highest percentile scores and are shown and ranked in the column headed "IPA" on the far-right side of the table.

Part II—<u>Individual Profile Analysis (IPA)</u>: This page shows your interests in the 12 areas relative to each other. The vertical black line shows your average percentage of like responses across all areas. You can quickly see which interest areas stand out as your strongest by looking at the bars that extend farthest to the right of the line.

# CareerScope® Assessment Profile Section 2: Aptitude Assessment

The second section (page 3) of your CareerScope® Assessment Profile shows your aptitude results in two different formats.

Part I—<u>Performance on Tasks</u>: This shows your raw scores in each of the seven aptitude assessment tasks. You can see which tasks were easier for you and which were more challenging.

Part II—<u>Aptitude Profile</u>: Your performance on tasks is compared to other adults aged 18 and older. The space between the two vertical black lines represents the average range performance for adults. The bars that extend farthest to the right reflect your strongest abilities.

Note: By default, manual dexterity tasks are all shown as  $50^{th}$  percentile due to the limitations of measuring this aptitude in an online environment.

# CareerScope® Assessment Profile

## **Section 3: Recommendations**

The third section (beginning on page 4) of your CareerScope® Assessment Profile provides two sets of occupation recommendations based on your interests and aptitudes. Your scores are referenced against the Guide to Occupational Exploration (GOE), the Dictionary of Occupational Titles (DOT), and the O\*NET database of nearly 1,000 occupations, including their associated work activities, vocational preparation, and skill requirements.

<u>GOE/DOT Recommendations</u> (page 4) focus on careers that intersect with your high-interest areas and high-aptitude areas. You will see that your strongest interest areas are subdivided into work groups that require similar aptitudes that align with your own.

Each has its own DOT# for reference and is followed by information related to the General Education Development (GED) and Specific Vocational Preparation (SVP) required for the occupation. This provides you with an understanding of the level of education or training typically associated with these occupations. GED and SVP are explained in more detail on the final page of the Recommendations section.

O\*NET Recommendations are listed after the GOE/DOT pages. The O\*NET recommendation report includes detailed O\*NET occupations that are related to your interest and aptitude profile (drawn from the O\*NET 15.0 database). O\*NET Occupation Titles are listed along with O\*NET Occupation Codes. An occupation is a cluster of related positions/jobs that share similar tasks and work activities.

# CareerScope® Assessment Profile

# **Section 4: Summary Report**

Your CareerScope® Summary Report is included in the final three pages of your document. The top of Page 1 of the Summary Report shows your Interest and Aptitude Results.

The bottom of Page 1 shows recommendations summarized in chart form. Interest Areas and their associated work groups are listed in order. Numbers in the "I" column appear next to work groups based on precedence of interest (your IPA). Symbols appearing in the "A" column appear where your aptitude scores qualify you for that work group. Solid dots indicate strong confidence in the recommendation, while hollow dots represent less confidence in the recommendation. This coding is based upon your aptitude scores.

Any Work Group that has both a number (high interest) and a solid dot (high aptitude) is a good place to start your career exploration. If no Work Groups have both, you may decide to look further into those careers that have either a number or a solid dot.

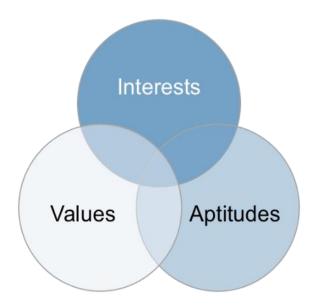
Keep in mind that you can have high aptitude, but if you have little interest, you will likely find yourself in a job that you may not enjoy. Conversely, if you have high interest but very low or no aptitude, you may find it a significant struggle to perform the work. However, you should be aware that almost every job involves some aspects or tasks that you may not enjoy.

The key is to find jobs in which you enjoy *most* of the work activities and, as such, some of the less desirable aspects are balanced out.

Look through your recommendations and write down a few of the career options below that interest you:

1	2.
3.	4.

Note: If your report does not include any recommendations, it could be that there is no overlap between your high interest and high aptitude areas. If this happens, please speak to your facilitator during a break about your options. Also, use the recommendations from the other two assessments in this section.



You have now identified potential careers based on your interests and aptitudes and are two-thirds of the way toward finding your career "sweet spot."

# 3.8 Values Assessment

Work values (such as achievement, autonomy, and conditions of work) are important considerations in career planning. While your aptitudes and interests may determine if a job is suitable for you, the extent to which the job is aligned with your work values determines your level of satisfaction in that job.

The O\*NET Work Importance Locator (WIL) is a self-assessment career exploration tool that allows you to pinpoint what is most important to you in a job: Achievement, Independence, Recognition, Relationships, Support, and Working Conditions. How you rank each value, relative to the others, can help form a list of careers that match your values and is likely to satisfy you.

Though many of the people who leave military service choose their first civilian job based primarily on their immediate needs, there is tremendous value in understanding what work situations will best support your long-term needs. Think about opportunities not only from a practical standpoint but also from a strategic one.

# 3.9 Activity: O\*NET Work Importance Locator-Assessment

This is a paper and pencil exercise through which you will rank statements about different aspects of work in order of importance to you in your ideal job. There are no right or wrong answers, so take your time to carefully consider what you imagine your optimal work environment would look like.

Step	Action
1	Review the Work Value Cards
	Think about how important it would be for you to have a job like the one described on each card
2	<ul> <li>Find the Work Value Card Sorting Sheet in your participant's guide and use it to sort the cards in order of importance.</li> <li>Notice the five columns printed under the importance scale at the top of the sheet. Each column contains a number that ranges from 1 (least important) to 5 (most important).</li> <li>Put each card into the column that best matches how important it is for you to have a job like the one described on the card.</li> <li>Put exactly four cards in each column.</li> <li>When you are finished, the four most important statements should be in Column 5, the four next most important statements should be in Column 4, and so on.</li> <li>The four least important statements should be in Column 1. You may have to move the cards around until you have exactly four cards in each column.</li> <li>If individual cards are not available, you may record the letter associated with each statement in the appropriate space on the sorting sheet.</li> </ul>
3	<ul> <li>Calculate Your Scores</li> <li>Use the worksheet on the page 38 to calculate your six work value scores.</li> <li>Look at your Card Sorting Sheet. Your score for each card equates to the number of the column in which you placed it. The cards in Column 5 each score 5, the cards in Column 4 each score 4, and so on.</li> <li>In the Achievement box on the Work Value Worksheet, note that Card A is listed first. On your Card Sorting Sheet, find the column in which you placed Card A. Write the number of that column in the scoring space beside Card A in the Achievement box. Do the same thing for all the other cards.</li> <li>For each box on your Work Value Worksheet, add up the numbers in the Score Column and write the TOTAL in the space provided.</li> <li>Multiply each TOTAL score by the number shown below that box and write your score next to the "=" sign in the box provided.</li> </ul>

#### **Work Value Cards**

	T		
A	I	В	N
On my ideal job it is important that	On my ideal job it is important that	On my ideal job it is important that	On my ideal job it is important that
I make use of my abilities.	I could try out my own ideas.	I would be treated fairly by the company.	the job would provide for steady employment.
F	J	G	0
On my ideal job it is important that	On my ideal job it is important that	On my ideal job it is important that	On my ideal job it is important that
the work could give me a feeling of accomplishment.	I could work alone.	my pay would compare well with that of other workers.	I could do things for other people.
С	K	Н	Р
On my ideal job it is important that	On my ideal job it is important that	On my ideal job it is important that	On my ideal job it is important that
I could be busy all the time.	I would never be pressured to do things that go against my sense of right and wrong.	my co-workers would be easy to get along with.	I have supervisors who would back up their workers with management.
<b>D</b>		•	c
On my ideal job it is important that	On my ideal job it is important that	On my ideal job it is important that	On my ideal job it is important that
the job would provide an opportunity for advancement.	I could receive recognition for the work I do.	I have supervisors who train their workers well.	the job would have good working conditions.
E	M	R	Т
On my ideal job it is important that	On my ideal job it is important that	On my ideal job it is important that	On my ideal job it is important that
I could give directions and instructions to others.	I could make decisions on my own.	I could do something different every day.	I could plan my work with little supervision.

More Important

# **Work Value Card Sorting Sheet**

Less Important

COLUMN	COLUMN	COLUMN	COLUMN	COLUMN
1	2	3	4	5

#### **Work Value Worksheet**

ACHIEVEMENT		
CARD	SCORE Column number	
Α		
F		
Add scores for total	+	
Multiply total by 3	х3	

Achievement Score	=
RELATI	ONSHIPS
CARD	SCORE Column number
н	
К	
0	

Multiply total by 2	x2
Relationships Score	=

Add scores for total

INDEPENDENCE		
CARD	SCORE Column number	
I		
М		
Т		
Add scores for total	+	
Multiply total by 2	x2	
Independence	=	

Independence Score	=
-----------------------	---

SUPPORT

CARD	SCORE
	Column number
В	
Р	
Q	
Add scores for total	+
Multiply total by 2	x2
Support	=

Support Score	=
------------------	---

<sup>\*</sup>Note: The score for the value Working Conditions does not need to be multiplied.

RECOGNITION		
CARD	SCORE	
	Column number	
D		
E		
L		
Add scores for total	+	
Multiply total by 2	x2	
Recognition	=	

Sy Z	
Recognition	_
Score	_

WORKING CONDITIONS		
CARD	SCORE	
CAND	Column number	
С		
G		
J		
N		
IN		
R		
S		
Add scores		
for total		
*Working	=	
Conditions		
Score		

#### What Your Work Values Mean

You can think of work values as the aspects of work that are important to you. The Work Importance Locator measures the extent to which you perceive the six values listed below to be of importance in your future career.



#### **Achievement**

If Achievement is your highest work value, look for jobs that let you use your best abilities. Look for work that allows you to see the results of your efforts. Explore jobs in which you can get the feeling of accomplishment.



#### Independence

If Independence is your highest work value, look for jobs in which you'll be allowed to use your initiative. Explore work that will allow you to make decisions on your own.



#### Recognition

If Recognition is your highest work value, explore jobs with good possibilities for advancement. Look for work with prestige or with the potential for leadership.



#### **Relationships**

If Relationships is your highest work value, look for jobs where your co-workers are friendly. Look for work that lets you be of service to others. Explore jobs that do not make you do anything that goes against your sense of right and wrong.



#### Support

If Support is your highest work value, look for jobs where the company stands behind its workers and the workers are comfortable with management's style of supervision. Explore work with a reputation for competent, considerate, and fair management.



#### **Working Conditions**

If Working Conditions is your highest work value, consider pay, job security, and good working conditions when looking at jobs. Some people like to be busy all the time, work alone, or have many different things to do. Explore jobs where you can take best advantage of your work style.

#### **Step 4: Use Your Scores to Identify Occupations**

- Now that you have identified your important work values and have read the associated descriptions, you are ready to find the occupations that are linked with your work values.
- To help you identify occupations that you will likely find satisfying, the O\*NET Work Importance Locator tool provides six occupational lists, one for each of the six work values areas (refer to the Appendix 7). Each list shows the occupations that link best with that work value.

- You will notice that each of the lists of occupations is divided into five job zones. Each job zone contains occupations that require a similar level of education, training, and/or experience (See the Appendix for detailed descriptions of each job zone.).
- Copy your two highest work values from this activity here:

Highest Work Value:	
Next Highest Work Value: _	

To look at occupations linked with your highest work value, locate the section for your highest work value in the Appendix 7.

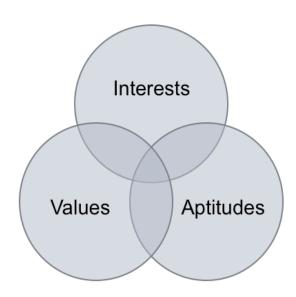
List some career options from these results that you might like to explore further.

1		
1.		

2.

4.\_\_\_\_\_

You have now identified potential careers based on all three areas under consideration: interests, aptitudes, and values. It's time to tie all this together and use this information to find your career "sweet spot."



#### 3.10 Status Check

As you put all the pieces together and review your results from all assessments, look for common themes. Are there certain careers that appear on all assessment recommendations? Do you find yourself gravitating towards careers in one job zone more than the others?

You may find that your assessment results are consistent with what you know about yourself and validate the plans that you already had in place when you first started this course. If that is the case, you should feel confident that you are on the right track.

You may, on the other hand, be surprised by your assessment results. The recommendations may have opened your eyes to occupations you had not previously considered. If so, now is a great time to explore something new and decide if you want to make a change. Previous work experiences or organizational demands do not have to define your future.

It is important to recognize that once you complete your military contract, there are no rules in place that dictate what path you must pursue. You are not bound by your enlisted or officer status, your current level of education, or your role in the field or at a desk.

Whatever path you choose, seek the opportunities to include your interests, leverage your aptitudes, and align with your values to find the "sweet spot."

# 3.11 Activity: Putting the Pieces Together

This activity will help you put all your assessment results together to select a career option.



Step	Action
1.	Take the occupations you selected from your three assessments and record it on the "Putting the Pieces Together" worksheet.
2.	Record your RIASEC codes, 3 highest interest areas and aptitude areas, and 2 highest work values.
3.	Observe your list of occupations from your assessments and see if there are any overlapping occupations.

like to explore?

What are your RIASEC Codes?

# PUTTING THE PIECES TOGETHER

It's time for you to put all the information together to form a career action plan.

 $O*Net\ Interest\ Profiler-What\ are\ some\ careers\ that\ match\ those\ interests\ that\ you'd$ 

		2.						
3.		4.				e your 3 l r Scope?	nighest Into	erest Areas
Career Scope-What are son like to explore?	ne careers th	at match your interes	ts and aptit	udes that you'd				
1.		2.						
3.		4.						
Work Importance Locate	or-What are	some careers that ma	atch your va	llues that you'd		e your 3 l Career So	nighest Apt cope?	titude
1.		2.						
3.		4.						
Conduct a market labor se	earch for ea	onal Research ch of your three occu	upations ar	nd then select		C your 2 i	ingricat wo	rk values?
ob Title	1.		2.			3.		
Salary median								
Salary range								
mployment								
Projected growth								
Projected job openings								
Education to get started								
nterests								
Work values								
Career goal								

4

# Labor Research Market

# Section 4: Labor Market Research

Until now, the focus has been inward, discovering how your personal strengths, interests and values align with various jobs. You have viewed your assessment results and identified several potential career options. It is time to focus outward, to consider external factors that may influence your career decisions now and in the years ahead. External factors include location, industry trends, education required for entry or progression in the career field, salary, and growth potential. In this section, you will research the labor market to see if pursuing the occupations, you identified in Section 3 will support your long-term goals.

#### 4.1 External factors

External factors can make a big difference in planning your career goals. Neglecting to consider the external factors in your career decision making process would be a waste of your time. For example, if your assessment results point you to marine architecture and you are planning to relocate to Montana, you won't find any job opportunities in that field. You must either reevaluate where you will relocate or reevaluate your career choice. In this section, you will look at the external factors and evaluate your career decision that will support your long-term goals.

These are the questions you need to ask when considering your career options.

- Location: Is there a high demand or job available in my area?
- Industry: Is this career in an industry that is growing?
- Education: Do I have the skills or education to start working in the career or do I need to get more training?
- Salary: Is the salary enough to support me and my family?
- Growth potential: Does this career have growth potential for promotion?



45

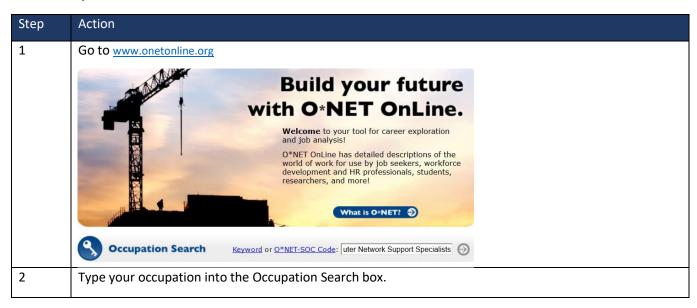
# 4.2 Occupational Research

Occupational research can help you decide if the career you selected would be good fit for you. It will provide you with detailed information about knowledge, skills, abilities, job outlook, compensation, certification, and education as it relates to your selected occupations. Your research will give you a clearer picture of the nature of the work, how it aligns with your goals, and what kind of training you may need to pursue as you transition from the military.

In the following activity you will conduct occupational research on the three occupations you selected in section 3. Refer to your "Putting the Pieces Together" worksheet and fill in the Occupational Research section.

# 4.3 Activity: O\*Net Summary Report

The O\*Net summary report includes work activity descriptions, typical education requirements, wages and compensation, growth rates, and more. This level of detail can help you narrow down the occupations you have already identified.



3	Select your desired occupation from the list.  Quick Search for: Computer Network Support Specialists  Showing top 20 occupations for Computer Network Support Specialists. Closest matches are shown first.				
	How do they match? Code Occupation				
	15-1152.00 Computer Network Support Specialists				
	15-1142.00 Network and Computer Systems Administrators				
	15-1143.00 Computer Network Architects				
	15-1151.00 Computer User Support Specialists				
	15-1199.02 Computer Systems Engineers/Architects				
4	View the summary report for your occupation.				
	Summary Report for: 15-1152.00 - Computer Network Support Specialists  Analyze, test, troubleshoot, and evaluate existing network systems, such as local area network (LAN), wide area network (WAN), and Internet systems or a segment of a network system. Perform network maintenance to ensure networks operate correctly with minimal interruption.  Sample of reported job titles: Computer Network Specialist, IT Consultant (Information Technology Consultant), Network Engineer, Network Specialist, Network Support Specialist, Network Technical Analyst, Network Technician, Personal Computer Network Analyst, Senior IT Assistant (Senior Information Technology Assistant), Systems Specialist  View report: Summary  Details  Custom  Tasks   Technology Skills   Tools Used   Knowledge   Skills   Abilities   Work Activities   Detailed Work Activities   Work Centext   Job Zone   Education   Credentials   Interests   Work Styles   Work Values   Wages & Employment   Job Openings   Additional Information				
5	Record your answers in your "Putting the Pieces Together" worksheet.				
6	Conduct occupational research for the other occupations and record your answers on your worksheet.				

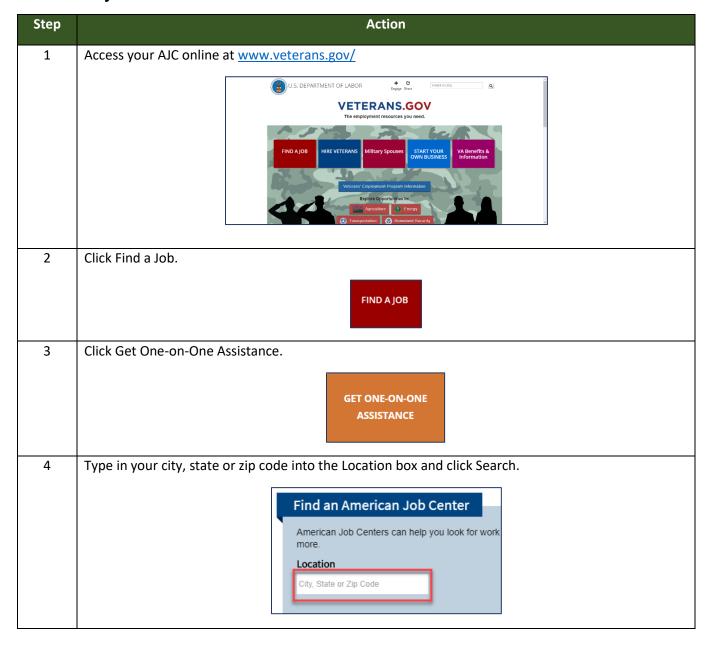
# 4.4 Getting Help at the American Job Center (AJC)

You can gather a lot of information on websites, but there is no substitute for connecting in-person with industry leaders, employers, fellow job seekers, and local labor market experts. American Job Centers (AJC) serve nearly one million Veterans each year.



There are more than 2,400 AJC locations nationwide. You should connect with the AJC in your local or desired working area to receive direct access to local employers and local labor market information, as well as access to free technology courses and local, state, and federal programs that may help you.

## 4.5 Activity: Access the AJC Online





5

# **Exploring Training Opportunities**

# **Section 5: Exploring Training Opportunities**

Now that you have gained more information about the vocational training and selected a career you are interested in; it is time to take a closer look at the training opportunities that are available to you.

In this section, you will learn about different types of civilian credentials and opportunities to improve your skills, prepare for civilian jobs, and enhance your career outlook. You will consider these options with regard to learning environment, length of program, and costs. Finally, you will learn about the programs that are available to help you achieve your credentialing goals. This information will enable you to evaluate which opportunities may be best for you and your individual situation.

# 5.1 Why Are Credentials Important?

Credentials are important because they let your employer and your customers know that you have the knowledge and skills to perform your job. Credentials are college degrees, apprenticeships, certifications, and licenses. The value of credentials to employers, workers, and society at large cannot be overstated.

For employers, credentials demonstrate and document skills. Recruiting employees with credentials increases the organization's ability to meet resource and skill requirements.

For employees, credentials provide marketable skills which can lead to higher earnings, greater mobility, and enhanced job security.

For society, credentials give the community peace of mind. Areas with many credentialed employees can attract more businesses which in turn may create more job opportunities for local workers.

Other reasons why credentials are important:

- They may be required by law or by an employer for entry into employment.
- They demonstrate to civilian employers that the training and skills achieved in the military are on par with those gained through traditional civilian pathways.
- They ensure that credentialed employees share a common understanding of the best practices for their industry.
- They can lead to higher pay or promotion.



# 5.2 Common Types of Credentials

The term "credential" refers to verification of an individual's qualifications or competence by a recognized third-party authority. Many different types of credentials are offered or awarded by various types of organizations (such as an industry-recognized association or accredited educational institution).

Some examples of common credentials are occupational licenses, professional certifications, educational degrees, and certificates.

#### **Occupational License**



An occupational license is **mandatory** for many professions. It is typically granted by a federal, state, or local government agency, and is intended to set professional standards and ensure safety and quality of work. It is often required in addition to other credentials. Examples of occupations that require licenses are electricians, plumbers, real estate brokers, massage therapists, nurses, and lawyers.

If an occupation is licensed, you must have the license in order to attain employment. It is important to note that some states recognize licenses from other states, but some do not. If you are pursuing an occupation that requires a license, think about where you plan to work and research licensing requirements for the state in which you plan to live.

#### **Professional Certification**



A professional certification can be voluntary or mandatory and is a credential that is issued by a certifying body, such as an association (for example, the National Commission for Certification of Crane Operators) or a private sector company. It validates that an individual has passed an examination process and demonstrates that he or she has the required knowledge, skills, and abilities to perform a specific job. The examination can be written, oral, or performance based.

Like licensure, certification is a time-limited credential that may be renewed through a recertification process, which may require additional professional development courses, experience, exams, or fees.

Some state licensure boards and some employers may require one or more certifications for a particular career field. Earning additional certifications, even if not mandatory, may make you a more competitive candidate and may increase your salary.

#### **Educational Degree**



The terms most commonly used for educational credentials are diploma or degree. Academic credit hours are the building blocks of these educational credentials. These degrees, which are granted by institutions of higher learning, include an associate degree (two-year) or bachelor's degree (four-year) as well as other graduate and professional degrees that require education beyond the undergraduate level.

#### Certificate



Do not confuse certificates with certification. When you receive a certificate, it is for course completion and not necessarily for demonstrating knowledge or competence. Many certificates require less than a year to complete, and some can be completed in a matter of days or weeks. For instance, you could receive a Traffic Flagger certificate for a one-day class or a Computer-aided Drafting and Design certificate for a program consisting of seven courses over nine months.

You can receive a skill or educational certificate after attending a training course, but you are not certified in the subject unless you go through a process of testing and apply for the certification.

Certificates can, however, document that you have taken steps to stay current in your field of work and make you more marketable. In addition, certificates can help you during the license or certification renewal process because you will have documented continuing education units, hours, or points. The length of time it takes to obtain the certificate and the prestige of the organization that awards it can have an impact on how valuable it is in the labor market.

# 5.3 Activity: Identify Qualifications and Requirements

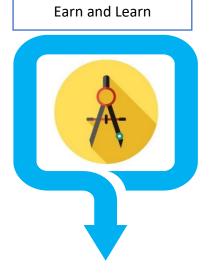
Identifying the required credentials and training for your career of choice will assist you in becoming a more marketable candidate in the job market. The best way to identify the required training and credentials for your career of choice is to conduct a job search. The job search will give you an accurate picture of what employers are looking for. Choose one of the occupations you selected in the previous activity to identify the credentials and training required to qualify for the job.

Step	Action
1	Use an online job search engine to enter 1 or two job titles or keywords and a location to generate a list
	of open positions for the area in which you want to work. Here are some resources to get you started:
	https://usnlx.com
	The National Labor Exchange (NLx) can help you find legitimate job openings in your area in
	vetted public, private, and nonprofit sector organizations.
	www.careeronestop.org/JobSearch/job-search.aspx
	CareerOneStop is a great resource for career exploration, training, and jobs.
	www.usajobs.gov/
	USAJOBS is the main job listing site for federal job vacancy announcements.
	www.veterans.gov
	The Veterans.gov, a Department of Labor website, provides the employment resources you
	need, including military spouse information, individual state resources, and more.
2	Click on a position to see the job description, qualifications—both required and preferred.
3	Record your findings in the table below:

Position:		
Certification(s):		
License(s):		
Degree(s):		
Certificate(s):		
Status Check:	Am I ready to apply for the job?	Do I still require training or experience before applying for the job?
Position:		
Certification(s):		
License(s):		
Degree(s):		
Certificate(s):		
Status Check:	Am I ready to apply for the job?	Do I still require training or experience before applying for the job?

# 5.4 Ways to Gain Credentials

There are numerous ways to earn credentials. It is important to find training opportunities that fit with your lifestyle, learning preferences, and goals.





Earn and Learn	Study and Learn			
Training is incorporated into the normal work activities.	Training occurs at a higher education institution.			
Registered Apprenticeships	Two-year Community and Technical Colleges			
<ul> <li>Offer paid salary, practical training, and national industry certification</li> </ul>	<ul> <li>Offer associate degrees and formal certificate programs</li> </ul>			
<ul> <li>Typically last between one to six years (average length: four years)</li> </ul>	<ul> <li>Vary widely in length by program of study</li> </ul>			
On-the-job Training	Career, Technical, Vocational, or Trade Schools			
<ul> <li>Offer paid salary and skill-building directly relevant to a job</li> </ul>	<ul> <li>Offer specific career training and certificates</li> </ul>			
<ul> <li>Vary widely in length, structure, and quality</li> </ul>	<ul> <li>Typically last no more than two years</li> </ul>			
	Four-year Colleges and Universities			
	<ul> <li>Offer many certifications and degree programs</li> </ul>			
	<ul> <li>Vary widely by length and complexity</li> </ul>			

# **EARN AND LEARN: Registered Apprenticeship Program**



The Registered Apprenticeship program is an earn-and-learn training model that provides a unique, flexible combination of structured learning and on-the-job training under the guidance of an assigned mentor. Related instruction, technical training, or other certified training is provided by apprenticeship training centers, technical schools, community colleges, and/or institutions via distance and computer-based learning approaches. It is an immediate job; apprentices earn a paycheck from day one.

The Registered Apprenticeship system represents the ideal opportunity for workers who are seeking high-skilled jobs that pay well and employers who are looking to build a qualified workforce. In this way, apprenticeships effectively meet the needs of both employers and workers.

Registered Apprenticeships are highly active in traditional industries, such as construction and manufacturing, and are also instrumental in delivering training and development interventions that prepare workers for roles in emerging industries such as healthcare, energy, information technology, advanced manufacturing, and homeland security. Programs are available in over 1,000 occupations, including able seaman, construction craft trades, elevator installer, dental assistant, and law enforcement agent.

The Registered Apprenticeship program is sponsored by an individual business or an employer association and may collaborate with a labor organization through a collective bargaining agreement. Upon finishing the training program, an apprentice earns a Completion of Registered Apprenticeship certificate, an industry-issued, nationally recognized credential that validates proficiency in an occupation. To find apprenticeships within the Registered Apprenticeship program visit **Apprenticeship.gov.** 

# 5.5 Activity: Apprenticeship.gov

The Apprenticeship gov website is full of helpful information about various apprenticeship programs and resources that can help you obtain an apprenticeship. The website contains a list of DOL-registered apprenticeship programs, which are apprenticeship programs that have been reviewed by the DOL to ensure the quality of the program.



#### Factors to consider:

- A Registered Apprenticeship is an immediate job. Apprentices start working from day one, and there are incremental wage increases as skill levels improve.
- Apprenticeships range from one to six years, but the majority are four years in length.
- Upon completion of a Registered Apprenticeship program, participants receive an industryrecognized, nationally issued (from the U.S. Department of Labor) credential that certifies occupational proficiency and is transferrable.
- The average salary for those who have successfully completed apprenticeships is \$65,000-\$70,000 per year.
- Training is occupation-focused, hands-on, and immediately applicable.
- Agreements between certain apprenticeship training programs and two- and four-year colleges create opportunities for college credit and future degrees.

# **EARN AND LEARN: On-the-Job Training**

On-the-job training (OJT) focuses on gaining skills while working on the job. Through OJT, workers acquire both general skills that they can transfer from one job to another and specific skills that are unique to a job. OJT typically includes oral and written instruction, demonstration and observation, and hands-on practice.

In these programs, employers often provide structured hands-on experience and peer or supervisor mentoring and training before the trainee assumes the responsibilities of the job. OJT programs may take as little as one day of informal training or span several weeks or months of formal training and employer-mandated testing for program completion.

#### **Factors to consider:**

- OJT will provide you with a paid job while you learn your position and what the employer expects from an experienced employee.
- Common OJT programs include a combination of hands-on practical and formal training.
- OJT is performed in the work area, so training focuses on real job tasks that you can use immediately in your position.
- The quality of the OJT is dependent on how developed the training materials are and the extent of the mentor's communication and training skills.
- OJT is often the most practical training method that is used to train one or a very small number of employees; as such, it may facilitate more opportunities for individual questions that can be addressed.

#### STUDY AND LEARN: Community and Technical Colleges



Community colleges—also known as technical colleges in some states—are publicly funded institutions focused on the local community and committed to responding to its changing workforce needs. Today's comprehensive community colleges are both principal providers of academic instruction and major providers of vocational education training programs.

Community colleges have long granted associate degrees that typically take two years of full-time study to complete. These programs offer students the traditional college-level courses that lead to an associate

degree and prepare students for further study toward a bachelor's degree. They also offer technical or vocationally-oriented associate degrees that directly prepare students for careers.

Increasingly, however, community colleges provide another option: short-term career training through vocationally-oriented courses that lead to a certificate in less than two years. This expanded service has increased the extent to which community colleges can serve the needs of local businesses, workers, and communities. Students of any age can participate in these relatively inexpensive, convenient, and flexible workforce training courses to advance their careers. Community colleges partner with local businesses and workforce development agencies to ensure programs meet local labor market needs.

#### **Factors to consider:**

- Generally, all students are accepted, regardless of past academic performance.
- Tuition is often lower at publicly funded community colleges than career schools or other private educational institutions, although it does not include books and other required supplies.
- Community colleges typically operate on traditional semester or quarter schedules.
- Class schedules are often flexible to fit the lifestyles of working students and students with families.
- Courses may be lecture-based, hands-on, online, or delivered via a hybrid of these formats.
- There are many programs to choose from that can either lead you directly into a career or help you transfer to a higher-level college or university program. Individual institutions can accept transfer credit at their discretion. A Joint Services Transcript will be required.

Resources about colleges can be found here:

#### www.careeronestop.org/FindTraining/Types/college.aspx

CareerOneStop is a guide to college degrees. From here, you can use links to find local college programs, learn how to prepare for college, and assess school affordability and value using the College Scorecard.

#### www.nces.ed.gov/collegenavigator/

The College Navigator tool from the National Center for Educational Statistics allows you to search and access detailed information about more than 7,000 post-secondary institutions.

#### www.benefits.va.gov/gibill/docs/factsheets/Choosing\_a\_School.pdf

The U.S. Department of Veterans Affairs' guide to choosing a school.

#### STUDY AND LEARN: Career Technical Schools

Career technical schools offer focused education and specialized preparation for employment through courses and programs that teach the specific knowledge and skills associated with particular jobs. The first technical colleges offered degrees and certificates in subjects such as computer hardware maintenance and electronics, construction trades, nursing, and criminal justice. Now, they include a wider array of fields including culinary arts, bartending, travel, real estate, healthcare, and graphic design.

Program time frames vary from a few months to two years, depending on the program type and course load. Learning is hands-on; students immediately use what they learn. Students receive a certificate upon completion of the required coursework and training.

Attending a career technical school can be an option if you have already identified your ideal career and want to get started quickly.

#### **Factors to consider:**

- Most technical school programs are flexible, offer classes year-round, and have frequent session start dates to allow rapid entry into the workforce.
- The specialized programs prepare students for certifications in a specific trade or industry.
- Tuition may be more expensive than other options but may include everything a student will need throughout the length of the program—books, miscellaneous fees, laboratory tools, and other necessary supplies.
- Most instructors have professional experience and are highly skilled in what they teach.
- Learning is hands-on and often includes job shadowing, externships, and other real-world experiences.
- Credits are typically not transferable to other technical, community, or four-year colleges.

Resources about career technical schools can be found at the following sites:

- www.consumer.ftc.gov/articles/0241-choosing-vocational-school
   Federal Trade Commission advice on choosing a vocational school.
- www.benefits.va.gov/gibill/school\_locator.asp
   Department of Veterans Affairs WEAMS Institution Search—Find VA-approved non-degree schools or certificate programs.

#### **STUDY AND LEARN: Four-year Colleges and Universities**

Institutions of higher learning (degree-granting colleges and universities) may offer longer, more in-depth programs of study lasting four years or more. Programs vary from undergraduate- to graduate-level study and may be classroom-based, online, or a hybrid of the two. Because these programs are longer, there is often time for exploration and general liberal arts foundational learning before students focus on a particular area of study.

A four-year university is one avenue that is worth exploring depending on your aspirations. This can be a great option for those who know they want, or need, to pursue a degree to achieve their career goals.

#### **Factors to consider:**

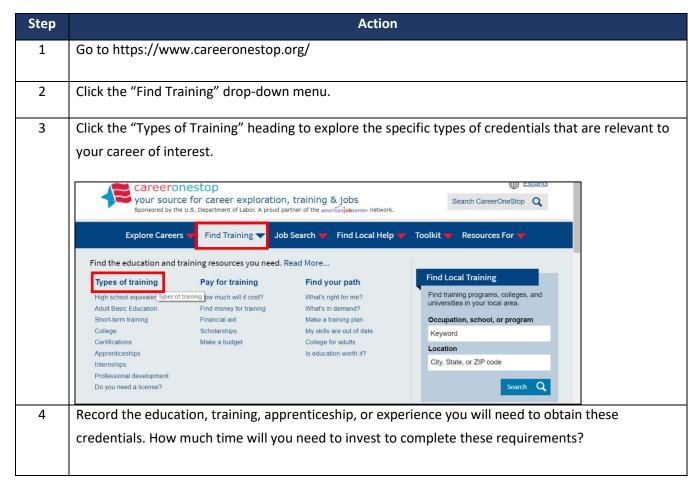
- Admission requirements may be rigorous and include components such as transcripts, minimum test scores, writing samples, and personal references.
- Tuition may be more expensive than community colleges and usually does not include books and supplies. Publicly funded colleges and universities (or state schools) often have lower tuition fees than private institutions.
- Classes may be lecture-based, hands-on, online, or delivered via a hybrid format. Studio time, research, or internships may be offered or required as part of different degree programs.
- Schedules and courses vary widely depending on the program and degree requirements; degrees may or may not lead directly to a job or a career. For example, graduating with a degree in English does not automatically qualify you to work as an English teacher.
- Individual institutions accept transfer credits at their own discretion. The Joint Services Transcript
  will be required to determine if any of your previous education or military training will be accepted
  for credit.
- Higher education involves a significant investment of time and money but can lead to higher paying
  jobs. Consider the return on your investment based on the major and typical wages for related
  careers.

For more guidance on exploring this option and choosing a program that is right for you, contact your military installation's Transition Assistance Program (TAP) team to find out how to enroll in the two-day Education Track module called Managing Your Education. You may also find more information at the Department of Defense Transition Assistance Program virtual curriculum.

www.dol.gov/vets/programs/tap.htm

# 5.6 Activity: Identify Training and Credentials Opportunity

Now that you have identified the required qualifications for your career of choice, it is important to research what training and credentials opportunities are available for you. Choose one of the credentials you researched in the last activity.



Education/Training/Apprenticeship/Experience	Time Required

# 5.7 Gaining More Skills Before Transition

There are a number of other ways to gain experience that may help you develop your skills and either qualify you for a job or help you to earn a credential. You may also be able to leverage your experiences in active-duty military service to achieve these goals.

#### **United Services Military Apprenticeship Program (USMAP)**

Did you participate in USMAP while on active duty? The United Services Military Apprenticeship Program (USMAP) is a formal military training program that provides active-duty Coast Guard, Marine Corps, Navy, and Army Service Members with the opportunity to improve their job skills and complete their civilian apprenticeship requirements while on active duty. The DOL provides the nationally recognized Certificate of Completion upon program completion.



This certificate can provide you with a definite advantage and help you secure better civilian jobs, as employers know the value of apprenticeships.

If you haven't enrolled in USMAP, you may be missing out on recognition and certification of hours trained and worked. By completing an apprenticeship program through USMAP, you can save time and money in the long term.

If you have not participated in USMAP and want to, you can select an apprenticeship through USMAP according to your rating or military occupational specialty and current assignment. Based on the apprenticeship selected, you must complete a defined number of work hours in the subcategories specific to that apprenticeship.

#### Factors to consider:

- You are not allowed to enroll in two trades you can ONLY enroll into one trade at a time.
- You are not allowed to back date hours The Department of Labor does not allow back dating; you can only log hours from your log start date forward.
- You are not allowed to enroll in a trade when you have less than 1 year on your enlistment contract.
- You are not allowed to transfer hours from one trade to another. Each trade has its own Work Processes Schedule (WPS).

#### Information about USMAP can be found here:

https://usmap.netc.navy.mil/usmapss/static/index.htm
 USMAP provides information on identifying and applying for apprenticeships related to military experience.

# 5.8 Activity: United Services Military Apprenticeship Program (USMAP)

Step	Action		
1	Go to https://usmap.netc.navy.mil/usmapss/static/index.htm		
2	Click on the "overview" to get an overview of the program.		
	Welcome to the USMAP website		
	The United Services Military Apprenticeship Program (USMAP) website provides active duty members of the Navy, Marines, Coast Guard, and Army with a streamlined ability to identify and register for Apprenticeships.		
	Make the most of your military experience — Get an apprenticeship!  The process for selecting and signing up for an apprenticeship is easy. Read in overview, or explore the steps below.		
	Select an apprenticeship trade  Select an apprenticeship trade that is related to your current military occupational and primary duties  Select an Apprenticeship Trade  Review the program requirements and enroll in UsMAP.  Learn how to erroll  Learn how to report progress  Learn how to submit signed progress/status reports  Learn how to report progress  Complete trade/instruction hours and submit signed progress/status reports  Out hours, then submit a signed progress/status report. Once approved and processed, you will recover your official Department of Labor Completion Certificate.  Learn how to submit signed report and get certificate		

# DoD SkillBridge www.dodskillbridge.com

The DoD SkillBridge can provide you with an excellent opportunity to use the last 180 days of Service to work and learn with their industry partners. During SkillBridge participation you continue to receive military compensation and you are covered by your military benefits. SkillBridge connects you with industry partners in real-world job experiences.

You may be eligible to participate in SkillBridge if you:

- Have 180 days of service or fewer remaining prior to your date of separation and you have at least 180 continuous days of active service
- Obtain approval from your unit commander
- Agree that participation in SkillBridge can be terminated at any time by the Service if mission requirements dictate

SkillBridge provides an overview of program requirements and eligibility—For details about the specific programs/positions that are available at your installation, contact your local Transition Services office.

#### **Credentialing Opportunities On-Line (COOL)**

Credentialing Opportunities On-Line (COOL) helps Army, Navy, Marine Corps, Air Force, and Coast Guard Service Members find information on certifications and licenses related to their jobs. COOL can provide background information on civilian credentials related to a military occupational specialty and identify any potential gaps between military experience and the training/experience required to earn a civilian credential. COOL can also identify potential resources to help Service Members fill the identified gaps.

Spend a little time getting acquainted with COOL and credentialing using the main navigation links at the top of the page. Then, dive into your occupation-specific information using the "Find and Select Related Credentials" information accessible from the tab in the left margin of every page.

- U.S. Army credentialing site www.cool.army.mil
- Department of the Navy credentialing site www.cool.navy.mil/usn/
- U.S. Marine Corps credentialing site www.cool.navy.mil/usmc/

- U.S. Air Force credentialing site
   http://afvec.us.af.mil/afvec/Public/COOL/
- Coast Guard credentialing site www.cool.uscg.mil

# 5.9 Activity: Using COOL

Credentialing Opportunities On-Line (COOL) can help you find information on certifications and licenses related to your jobs.

Step	Action
1	Go to your service branch link to access information on certification and licenses.
2	Go to "Find and Select Related Credentials."  I Find & Select Related Credentials  Complete Voucher and Apply  Get Credential  Find & Select Related Credentials  Complete Voucher and Apply  Find & Select Related Credentials
3	Locate your occupation code.
4	Click Go.

# 5.10 Funding Your Training and Education

Now that you understand some of the different training options available to you, you should think about how these options will impact your budget and lifestyle once you leave military service. Whether you choose an "earn and learn" option that pays you a wage from day one, a "study and learn" path where you may or may not be employed while attending school, or a short-term certification or testing process, you should understand the many funding options available to you.

#### The U.S. Department of Education

https://studentaid.ed.gov/sa/prepare-for-college/choosing-schools
 U.S. Department of Education information on funding your education.

#### **GI Bill Overview**

Since many of you have earned GI Bill benefits through your service, you should also understand how the GI Bill can help you pursue your credentialing, apprenticeship, or training goals. The GI Bill is not just for traditional college degrees. For more information on GI Bill specifics, please visit www.benefits.va.gov.

www.benefits.va.gov/gibill/post911\_gibill.asp
 The U.S. Department of Veterans Affairs summary of GI Bill programs—Click on any of the "types of training" from the list to see details on benefits, eligibility, and links to payment rates.

The GI Bill programs can be used for many types of training, including:

- Apprenticeships
- Vocational/technical training (non-college degree programs)
- Institutions of higher learning (undergraduate and graduate degrees)
- Licensing and certification reimbursement
- National testing reimbursement
- On-the-job training
- Independent and distance learning
- Entrepreneurship training

#### Institutions of Higher Learning and Vocational/Technical Training

In some instances, such as degree-granting colleges and universities and educational certificate or college degree programs, benefits may cover all or a portion of your program expenses and include a monthly housing allowance (MHA) and funds to offset the cost of books and supplies.

In other cases, such as licensing or certification testing, you may receive a check to reimburse you for some or all of your testing costs; however, benefits may not include additional money for living expenses.

- www.benefits.va.gov/gibill/higher\_learning.asp
  - U.S. Department of Veterans Affairs GI Bill information for degree-granting institutions.
- www.benefits.va.gov/gibill/non\_college\_degree.asp
  - U.S. Department of Veterans Affairs GI Bill information for vocational/technical training.

#### Apprenticeship and OJT

Those pursuing on-the-job training or apprenticeships may be eligible for additional GI Bill benefits, including monthly housing allowance (on top of your hourly wages from your employer) and a stipend for books and supplies. The housing allowance is paid at a rate that decreases over time as your hourly apprenticeship wages increase.

- www.benefits.va.gov/gibill/onthejob\_apprenticeship.asp
  - U.S. Department of Veterans Affairs GI Bill benefits for apprenticeships or OJT.

#### **Licensing and Certification**

The VA may reimburse those pursuing the professional license or certification required for their career field of up to \$2,000 toward the cost of the exam.

#### www.benefits.va.gov/gibill/licensing\_certification.asp

U.S. Department of Veterans Affairs GI Bill benefits for licensing and certification.

#### **Vocational Rehabilitation and Employment**

For some Service members, another path to training may involve utilizing Vocational Rehabilitation and Employment (VR&E). VR&E provides no-cost assistance to eligible Service members and Veterans with service-connected disabilities to enable them to prepare for, obtain, and maintain suitable employment or achieve independence in daily living. VR&E may include many resources, such as education, retraining, tools, and career counseling.

Veterans must have at least a 10% service-connected disability and have received an honorable or general discharge. If you have questions about VR&E, please consult with your VA Benefits Advisor.

www.benefits.va.gov/vocrehab/index.asp
 U.S. Department of Veterans Affairs information about VR&E.

#### **VA Work Study Program**

If you're a full-time or 3/4-time student of a college degree, vocational, or professional program, you can "earn while you learn" with a VA work-study allowance. For student Veterans looking for part-time employment while collecting VA benefits, this program offers an opportunity to work at a college's Veterans office, a VA medical facility, a VA regional office, or an approved state employment office. Active-duty military personnel are not eligible for this program.

www.benefits.va.gov/gibill/workstudy.asp

U.S. Department of Veterans Affairs explanation of the work-study program.

#### **Yellow Ribbon Program**

Some students may be interested in attending private colleges or universities that leverage tuition and fees that exceed the maximum amount of the Post-9/11 GI Bill benefit. These institutions may participate in the Yellow Ribbon Program, which could significantly offset any or all out-of-pocket expenses you encounter as you earn your degree. To find out more about the Yellow Ribbon Program and to verify if your school takes part, please visit the VA website.

www.benefits.va.gov/gibill/yellow\_ribbon.asp

Department of Veterans Affairs information about the Yellow Ribbon program, including links to see which schools participate and current payment rates.

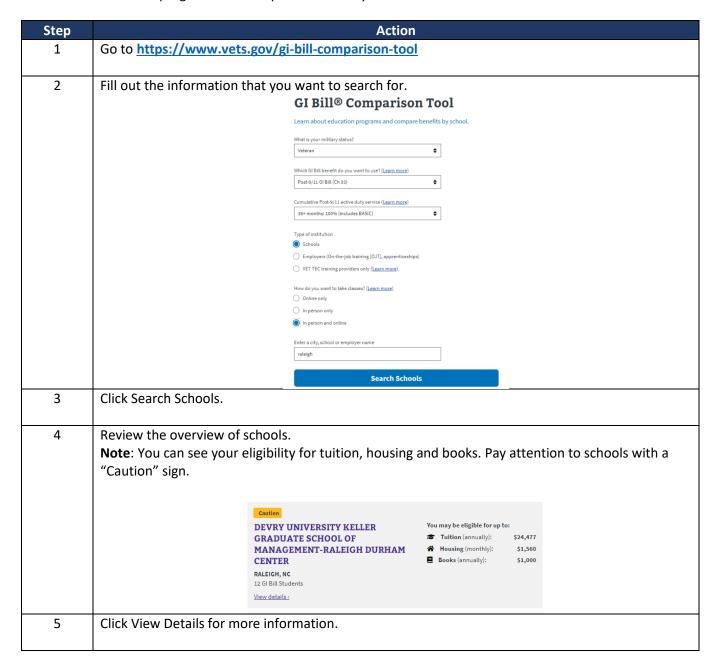
#### **Explore Funding with the GI Bill Comparison Tool**

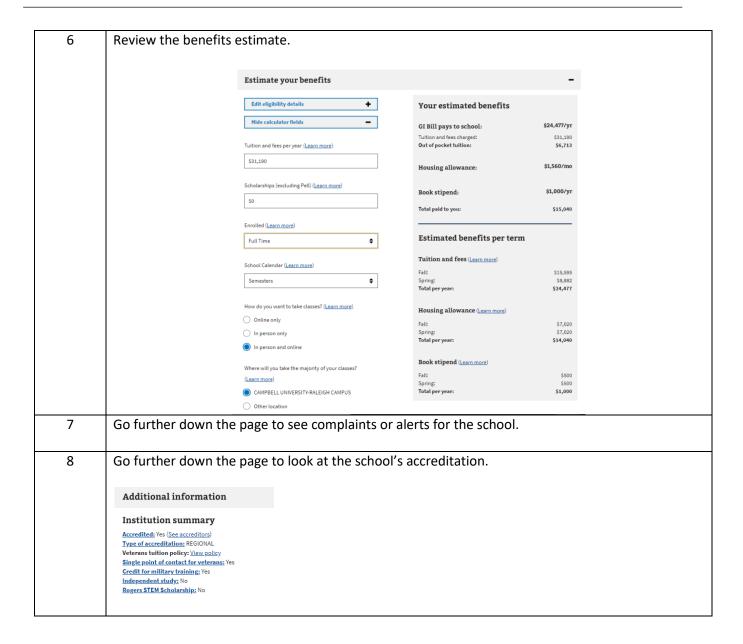
The GI Bill Comparison Tool is a useful resource to learn about education programs and compare benefits by school. You can use it to learn more about programs and see how various factors may impact or even eliminate your out-of-pocket expenses as you pursue training or education.

Before you commit to any educational program, you should become familiar with this tool.

# 5.11 Activity: GI Bill Comparison Tool

Learn about education programs and compare benefits by school.





# 5.12 Factors to Consider When Seeking Vocational Training

Due diligence is the process of evaluating a prospective financial decision by getting as much information about it as possible. The process involves careful examination, such as reading the fine print and interviewing customers, management, and leaders. The goal is to make sure there are no hidden drawbacks or traps associated with an option you are considering.

Selecting the right school and program also requires exercising due diligence before sharing too much information or making any financial commitments. There are predatory institutions and commercial sites that will attempt to recruit you rather than provide impartial information. Sometimes their goal is to gain personal information so they can continue to pursue you or collect your GI Bill benefits without providing a legitimate service.

Until you have fully verified the credentials of a school, do not share your Social Security number, date of birth, information about your spouse/partner or parents, phone number, or address with any institution.

#### 1. Accreditation

An important way to evaluate institutions or programs is to look for accreditation. Accrediting agencies are independent private educational or professional associations of regional or national scope. They develop standardized evaluation criteria and conduct peer evaluations to assess whether or not those criteria are met. Accreditation validates that the training or education offered by an institution meets acceptable quality levels.

It is expected that students will complete an accredited program to qualify for professional licensure once they graduate. Vocational schools are typically accredited by an organization which has been approved by the Department of Education as an accrediting agency. Thoroughly research the accreditation of the school you want to attend to ensure the program has the proper accreditation. Lack of proper accreditation can lead to the inability to take the exam needed for licensure.

- https://ope.ed.gov/dapip/#/home
   U.S. Department of Education website to search for accreditation by institution name.
- www.chea.org/chea-and-usde-recognized-accrediting-organization
   Council for Higher Education Accreditation and U.S. Department of Education list of recognized accrediting organizations.

#### 2. Admission and Completion Rates

It is important to check the school's level of success by researching the school's admission and completion rates. Low admission rates indicate that the program is selective, while high graduation rates indicate the success of their programs.

www.accreditedschoolsonline.org/vocational-trade-school/
 Accredited online website to search for vocational school admission and completion rates.

#### 3. Tuition and Fees

If you do not perform your due diligence when it comes to tuition and fees, you may end up buying something you didn't bargain for. You should inquire not only about the tuition and fees, but additional costs for technology resources and equipment requirements. It can also be helpful to find out about different payment plans or options available and when tuition and fees are due. Be sure to visit the school's website. If the tuition and fees are not easily found, this may be a red flag for the school.

#### 4. Admission Requirements

The admissions process is different for every program and school; you should research the various requirements of a given school before applying to ascertain if there are any specific prerequisites in terms of work experience, education, or standardized test scores. These admission requirements may delay the start date or lengthen the training program.

#### 5.13 Red Flags to Avoid When Seeking Vocational Training

Below are some red flags to avoid when you are researching a training program.

#### 1. High Job Placement Rate

Be careful of vocational programs that sell the success of their former students, publicize high job placement rates, and list the salary potential for graduates of each program. Review this information carefully and confirm each point independently. In some cases, former students may obtain jobs outside their fields or may even have inflated their salary on surveys. Ask the college if you may reach out to the former students to gain their perspective on the program.



#### 2. Lack of Qualified Instructors

Instructors and faculty play an important factor in the success of the training program. You should inquire about the program's instructors and faculty to verify that they have academic and professional experience in the area of study. Check to see if they hold licenses and certifications. If possible, visit a class to get a feel for the quality of instruction.

#### 3. High Program Complaints

Before applying, you should check for complaints that have been filed against the school. Check the Attorney General's office in the state where you live, as well as the state where the school is based, and the state department of education for complains. Also, check the Better Business Bureau and the Consumer Financial Protection Bureau to research complaints that have been filed against the institution or school.

#### www.bbb.org/

Better Business Bureau website to search for complaints against the institution or school.

www.consumerfinance.gov/complaint/
 Consumer Financial Protection Bureau website to search for complaints against the institution or school.

# Here are some questions to consider as you perform due diligence:

- Is the school or program accredited? If so, by what organization?
- Does the school readily share job placement rates for the program you are considering? Are graduates finding jobs in their field of study?
- Are admission requirements clear or unclear? Are they missing or lax?
- Is there a specific point of contact that you can reach by phone and/or email to answer any program questions you have?



#### Additional resources that can assist with research:

- www2.ed.gov/students/prep/college/diplomamills/diploma-mills.html U.S. Department of Education information about diploma mills.
- www.benefits.va.gov/gibill/school\_locator.asp
   Department of Veterans Affairs WEAMS Institution Search—Provides information for schools that are approved to accept VA benefits.

## **5.14 Comparing Programs**

You have already identified a desirable occupation and researched the credentials needed to qualify for a specific position. Now it is time to identify which training programs can help you achieve those credentials.

As you evaluate the different program options, think about your personal priorities, constraints, and budgetary needs. Take into consideration the factors examined in Sections 3 and 4 to decide which program is most relevant and achievable for you.

## 5.15 Activity: Compare Programs

Step	Action
1	Identify three programs or schools that support your training goals.
2	Complete the Program Comparison Chart on the following pages to conduct a side-by-side analysis of each option. A sample chart has been provided as a guide.
3	Add any notes that are relevant to your specific situation.
4	<ul> <li>Use the resources below to conduct your research. Be sure to use the individual school or program websites for specific details.</li> <li>www.careeronestop.org/FindTraining/find-training.aspx         CareerOneStop allows you to click on the type of training you are looking for from the list, enter keywords and a zip code to find learning opportunities, and follow any links to individual program sites.     </li> </ul>
	<ul> <li>nces.ed.gov/collegenavigator/         The College Navigator tool from the National Center for Educational Statistics allows you to search and get detailed information about over 7,000 post-secondary institutions, enter search criteria to find program details, and follow links to school websites for more information.</li> <li>www.benefits.va.gov/gibill/school_locator.asp         The Department of Veterans Affairs WEAMS Institution Search allows you to verify if your school or program is VA-approved.</li> </ul>

## **Sample Program Comparison Chart**

Details	Program 1	Program 2	Program 3
School/Program Name	North County Community College	Medical Training Institute	Lennard Tech, Paramus NJ campus
Desired Credential	Medical billing certificate or medical coding certificate	Medical administration and billing/coding certificate	Medical coding and billing certificate
Length of Program	15 weeks	37 weeks (AM classes) 62 weeks (PM classes) *flexible AM/PM	900 hours (39 weeks daytime or 54 weeks evening)
DOL Registered Apprenticeship	None	None	None
Accreditation	Yes, regional	Yes, ACCSC	Yes
Program format	Mostly online, meet once/week in person	In person, onsite	Day or evening, blended delivery
Transfer credit policy, if applicable	May have scholarships for students transferring to four-year college programs; send JST	No credit for prior coursework	N/A
VA approved	Yes	Yes	Yes
Estimated funding			
GI Bill	\$4,560 tuition	\$13,745 tuition	\$14,970 tuition
Monthly Housing Allowance	\$2,282/month	\$2,753/month	\$2,972/month
Books/Supplies	Up to \$1,000	Up to \$1,000	Up to \$1,000
Wages/OJT	\$2,050/month	\$2,050/month	\$2,050/month
Estimated expenses			
Tuition	\$1520/ semester	\$3520/ semester	\$5120/ semester

Details	Program 1	Program 2	Program 3
Housing Books/Supplies	\$7000/semester \$450/semester	\$7000/semester \$1450/semester	\$7000/semester \$1750/semester
Application requirements or prerequisites	Fill out online form to request admissions assistance	Online application, appt. with representative, HS diploma, placement testing	Need to fill out form to request information
Application deadline	???	???	???
Anticipated Program start date and end date	6 SEP 20XX-19 DEC 20XX	???	???
Contact information (POC, phone, email, website)	Admissions: Devon Williams 222-333-4450 Veteran Rep: Jay Watts j.watts@email.edu	MTIadmissions@email.edu	Admissions: Jane Smith 844-277-2770
Notes:	On campus Veteran support group	Extremely flexible course schedule.  97% placement rate	Caution on GI Bill Comparison Tool. Need to learn more about why.

Details	Program 1	Program 2	Program 3
School/Program Name			
Desired Credential			
Length of Program			
DOL Registered Apprenticeship			
Accreditation			
Program format			

Details	Program 1	Program 2	Program 3
Transfer credit policy, if applicable			
VA approved			
Estimated funding GI Bill Monthly Housing Allowance Books/Supplies Wages/OJT			
Estimated expenses Tuition Housing Books/Supplies			
Application requirements or prerequisites			
Application Deadline			
Anticipated Program start and end date			
Contact information (POC, phone, email, website)			
Notes:			

#### 5.16 Additional Resources

It is important for you to understand that it is highly likely that you will continue to refine your career path throughout the transition process and even well into your future. In this section, you will find additional resources that may prove to be helpful as you pursue your career goal. If you think they would be useful, consider how you can incorporate them into your plan.

## **Free or Low-cost Learning Opportunities**

In recent years, many public agencies, private sector businesses, and nonprofit organizations have made significant investments and public commitments to support our nation's Veterans in their transition from military service to civilian careers. These organizations understand that Veterans bring unique value to the workplace but face challenges competing for civilian positions without civilian-recognized credentials or experience. To alleviate this disconnect, many partner organizations offer free, low-cost, or accelerated learning opportunities for Veterans.

The wide range of offerings may include accelerated wind turbine technician programs, expedited routes to a commercial driver's license, project management certification courses, entrepreneurship training and support, free online cybersecurity classes at beginner and advanced levels, business internships, and partnership with a local mentor in your desired industry or occupation.

Program availability and scope are determined by local, regional, or national partners and vary widely by geographic location and local labor market conditions. Please contact the transition services office at your local military installation to find out about the partners and opportunities that are currently available in your area. You may also gain access to local training, partners, and grant programs by contacting the American Job Center in your area.

www.careeronestop.org/LocalHelp/local-help.aspx
 CareerOneStop link for finding your local American Job Center.

#### **DoD Voluntary Education Program**

Voluntary Education is a DoD organization that can help you pursue your educational goals and earn a degree or certification. Through various programs, your local education services office or online education portal have tools and resources required to help you attain your educational goals.

#### www.dantes.doded.mil

Information about college entrance or placement testing, application procedures, tuition assistance and financial aid, Troops to Teachers, and counselors who can help you with other education-related planning.

#### Joint Services Transcript (JST)

JST provides a description of military schooling and work history in civilian language. It serves as a tool for academic and career counselors who advise Service Members and Veterans, and it could save you time and money if your desired program accepts transfer credits. Consult individual institutions for transfer credit policies. jst.doded.mil/smart/signln.do

#### Massive Open Online Course (MOOC)

Massive Open Online Courses (MOOCs) are free online courses available for anyone to enroll. MOOCs provide an affordable and flexible way to learn new skills, advance your career, and deliver quality educational experiences.

These courses often take the form of partnerships between colleges and providers such as edX or Coursera. Though MOOCs can be free, Coursera and edX offer paid "verified certificates" for successful completion. Students must pass assessments and prove their identities. Employers can confirm certificates online.

#### www.coursera.org/

Coursera provides all Veterans with one free verified certificate upon completion of any Coursera course. Visit the Veteran Employment Center or website to learn how to redeem your free credential youcher.

## www.edx.org/

EdX is an open-source platform that provides free online classes.

## www.linkedin.com/learning

LinkedIn provides a 1-year free subscription to LinkedIn learning for Services members and their spouses.

#### **Managing Your Education**

Managing Your Education is a track for those Service members who are interested in pursuing higher education. Participants will learn the vocabulary of higher education, identify a potential career and degree, explore the factors for choosing a quality institution, research the requirements for admission, explore funding options, and compare two institutions of higher education. You can attend this course as a workshop or use the virtual curriculum provided through Joint Knowledge Online (JKO).

### https://jkodirect.jten.mil/Atlas2/page/login/Login.jsf

Transition Assistance Program Online Curriculum – TGPS – US009

## **SBA Boots to Business**

The Small Business Administration (SBA) offers the Boots to Business program, which includes a two-day Introduction to Entrepreneurship workshop. You will receive information related to the benefits and challenges of entrepreneurship and the steps required for business ownership. Once you have completed the Entrepreneurship Track, you will have developed the initial components of a business feasibility plan. Additionally, you will be given the opportunity to enroll in a follow-on entrepreneurship development courses that help you conduct market research, complete a business plan, and connect with a successful business mentor to assist with the business start-up process. This course can be completed as an in-class workshop or by the virtual curriculum provided through JKO.

## • www.SBA.gov/bootstobusiness

The Small Business Administration website has resources for Veterans who want to start their own businesses.

## https://jkodirect.jten.mil/Atlas2/page/login/Login.jsf

Transition Assistance Program Online Curriculum – TGPS – US010

## **On-Campus Veterans' Support**

Many campuses have Veterans' services offices or Veteran centers that can help connect student Veterans with the resources they need to successfully transition from combat to classroom to career. This includes help navigating the admissions process, applying for financial aid, using VA education benefits, getting academic assistance, and ultimately preparing to enter (or re-enter) the workforce.

The Veterans' service office should:

- Give you referrals to relevant campus or community resources
- Provide information on VA benefits
- Help you to navigate the campus and its administrative policies
- Invite you to workshops and social events throughout the year
- Connect you with other student Veterans on campus

## **School Certifying Official (SCO)**

The SCO is the representative at a training institution who serves as a liaison between that school and the VA. This individual validates your program enrollment status, which is necessary for the VA to process education benefit payments. Check with each individual school about how to reach the SCO.

Note: The SCO is not a VA employee. In all VA matters, any final decision should come from VA, not the school representative.



# **Designing the Path**

# **Section 6:** Designing the Path

All the preparation you have done to this point—and the work you still need to do—will be more valuable to you if you organize the information into a formal plan that is supported by concrete goals. Whether your career of choice entails several weeks or several years of education, training, or apprenticeship, planning can make a huge difference in moving you forward in a productive direction.

## 6.1 Making a Plan for Success

Everything you have done and will continue to do requires that you begin creating a formal plan. Some people may struggle to meet their goals because they neglect to put their ideas into writing. The following activity will give you a chance to put your plan into action plan

## 6.2 Activity: Create an Action Plan

Review your notes and research. Consolidate this information on a single page and formalize your plan. A sample action plan is provided below as a guide.

Career of Choice: Electrician				
Long-range Goal (>5 years)	Own and operate an independent electrical contracting business.			
Medium-range Goal (1-5 years)	Complete a four-year electrician apprenticeship and obtain journeyman license.			
Short-range Goal (<1 year)	Register for VA education benefits and complete application for apprenticeship by March 30.			
Skills and Credentials				
Current	H.S. Diploma, some relevant military training may transfer (see Joint Service Transcript)			
Desired/Required	Electrician apprenticeship certificate and Electrical Contractor, Electrical Journeyman, or Line Electrician License1			
Training Program				
Training Program	North Alabama Craft Training Foundation Apprenticeship			
(Length/Dates)	(Four years starting in September)			
Cost and Funding				
Estimated Program Costs	\$3,000/year (costs covered by program) plus			

<del>-</del>
GI Bill Monthly Housing Allowance (tapering down over time)
Potential GI Bill offset for books
Trainee wages (starting \$11.50/hr. ending \$25.55/hr.)
Program provides interest-free loans for books
*top trainee gets book fees waived
Confirm benefits entitlement and amounts with VA
Confirm health insurance benefits/costs with program
I need to set up an appointment with the VA counselor to confirm my benefits entitlement.
I need to know more about the apprenticeship program that would help me get the electrician apprenticeship certificate.
Do I qualify for the USMAP program?
Find one person in the field to request informational interview to gain knowledge about the ins and outs of being an electrician.
Need to contact my local Transition Services Office about my interest in the DoD SkillBridge program. Need to do this before 6 months out.

Career of Choice:	<del></del>
Long-Range Goal	
(>5 years)	
Mid-Range Goal	
(1-5 years)	
Short-Range Goal	
(<1 year)	
Skills and Credentials	
Current	
Desired/Required	
Training Program	
Training Program	
(Length/Dates)	
Costs and Funding	
Estimated Program Costs	
Potential Funding	
Other Notes	

Action Plan	
Whom do I need to call, write or visit?	
What do I need more information about? What am I unclear about?	
What specific questions do I need to ask to get clarifications?	
What things must I do next?	
Other	

## 6.3 Summing It Up

Congratulations! You have taken significant steps toward setting yourself up for success.

- ✓ You have learned the foundation of a Vocational Track and its Career Clusters and Pathways.
- ✓ You have used your results from self-assessments to validate your career choices or identify potential new occupations.
- ✓ You have prepared yourself by identifying which learning opportunities will best facilitate the achievement of your career goals.
- ✓ You have written a plan of action.

You are informed, organized, and well on your way to a successful transition into a new and rewarding career. Combine the information you have gained during this course with information acquired in other Transition Assistance Program classes to proceed with your plan and achieve your goals.

Enjoy this next stage and proceed with confidence!

7

# **Appendix**

# **Section 7:** Appendix

# 7.1 O\*Net Occupational Lists by Work Value

### **ACHIEVEMENT**

## **ACHIEVEMENT-JOB ZONE 1** (Little or No Preparation Needed)

O*NET-SOC#	O*NET-SOC Title	O*NET-SOC#	O*NET-SOC Title
53-3011.00	Ambulance Drivers and Attendants,	51-9123.00	Painting, Coating, and Decorating
	Except Emergency Medical Technicians***		Workers**
51-9194.05	Etchers, Hand**	51-5023.09	Printing Press Machine Operators and
45-2093.00	Farmworkers, Farm and Ranch Animals***		Tenders**
45-4011.00	Forest and Conservation Workers	51-9061.05	Production Inspectors, Testers, Graders,
45-2092.02	General Farmworkers***		Sorters, Samplers, Weighers***
31-1011.00	Home Health Aides***	51-9141.00	Semiconductor Processors***
41-9012.00	Models***	53-3033.00	Truck Drivers, Light or Delivery Services***

## **ACHIEVEMENT-JOB ZONE 2** (Some Preparation Needed)

O*NET-SOC#	O*NET-SOC Title	O*NET-SOC#	O*NET-SOC Title
45-2091.00	Agricultural Equipment Operators	33-2011.01	Municipal Fire Fighters
49-3023.02	Automotive Specialty Technicians	33-9021.00	Private Detectives and Investigators
47-2031.03	Carpenter Assemblers and Repairers	27-3011.00	Radio and Television Announcers
49-9092.00	Commercial Divers	41-4011.01	Sales Representatives, Agricultural
29-2041.00	<b>Emergency Medical Technicians</b>	41-4011.03	Sales Representatives, Electrical/Electronic
	And Paramedics	41-4011.04	Sales Representatives, Mechanical
51-6092.00	Fabric and Apparel Patternmakers		Equipment and Supplies
33-2021.01	Fire Inspectors	41-4012.00	Sales Representatives, Wholesale and
27-1023.00	Floral Designers		Manufacturing, Except Technical and
33-2011.02	Forest Fire Fighters		Scientific Products
33-2022.00	Forest Fire Inspectors and Prevention	33-3051.03	Sheriffs and Deputy Sheriffs
	Specialists	51-6041.00	Shoe and Leather Workers and Repairers
51-9071.06	Gem and Diamond Workers	27-2042.01	Singers
39-5091.00	Makeup Artists, Theatrical and	47-2044.00	Tile and Marble Setters
	Performance	51-2093.00	Timing Device Assemblers, Adjusters
29-2012.00	Medical and Clinical Laboratory Technicians		and Calibrators
51-9082.00	Medical Appliance Technicians	33-3052.00	Transit and Railroad Police
49-3052.00	Motorcycle Mechanics		

<sup>\*\*</sup> Indicates that the occupation was assigned to the group based on its second highest work value.

<sup>\*\*\*</sup> Indicates that the occupation was assigned to the group based on its third highest work value.

# **ACHIEVEMENT-JOB ZONE 3** (Medium Preparation Needed)

O*NET-SOC#	O*NET-SOC Title	O*NET-SOC#	O*NET-SOC Title
27-2011.00	Actors	51-9194.02	Engravers/Carvers
41-3011.00	Advertising Sales Agents	13-1041.01	Environmental Compliance Inspectors
49-3011.03	Aircraft Body and Bonded Structure	49-3041.00	Farm Equipment Mechanics
	Repairers	27-1022.00	Fashion Designers
27-2021.00	Athletes and Sports Competitors	39-1021.00	First-Line Supervisors/Managers of
49-3021.00	Automotive Body and Related Repairers		Personal Service Workers
49-3023.01	Automotive Master Mechanics	33-3051.02	Highway Patrol Pilots
47-2021.00	Brickmasons and Blockmasons	17-3026.00	Industrial Engineering Technicians
49-3031.00	Bus and Truck Mechanics and Diesel	13-1031.02	Insurance Adjusters, Examiners, and
	Engine Specialists		Investigators
51-7011.00	Cabinetmakers and Bench Carpenters	41-3021.00	Insurance Sales Agents
27-3043.03	Caption Writers	27-3091.00	Interpreters and Translators
19-4031.00	Chemical Technicians	17-3031.02	Mapping Technicians
17-3011.02	Civil Drafters	27-1026.00	Merchandise Displayers and Window
13-1072.00	Compensation, Benefits, and Job Analysis		Trimmers
	Specialists	49-3051.00	Motorboat Mechanics
49-2094.00	Electrical and Electronics Repairers,	25-4013.00	Museum Technicians and Conservators
	Commercial and Industrial Equipment	29-2091.00	Orthotists and Prosthetists
47-2111.00	Electricians	49-3053.00	Outdoor Power Equipment and Other
17-3012.01	Electronic Drafters		Small Engine Mechanics
27-4021.02	Photographers, Scientific	47-2031.02	Rough Carpenters
51-9131.01	Photographic Retouchers and Restorers	41-4011.02	Sales Representatives, Chemical and
33-3051.01	Police Patrol Officers		Pharmaceutical
51-9194.01	Precision Etchers and Engravers, Hand or	51-9071.02	Silversmiths
	Machine	27-1013.02	Sketch Artists
27-4021.01	Professional Photographers	27-4014.00	Sound Engineering Technicians
27-3012.00	Public Address System and Other	51-9195.03	Stone Cutters and Carvers
	Announcers	49-9063.02	Stringed Instrument Repairers and Tuners
27-4013.00	Radio Operators	27-2023.00	Umpires, Referees, and Other Sports
49-3043.00	Rail Car Repairers		Officials

# **ACHIEVEMENT-JOB ZONE 4** (Considerable Preparation Needed)

O*NET-SOC#	O*NET-SOC Title	O*NET-SOC#	O*NET-SOC Title
25-3011.00	Adult Literacy, Remedial Education and	11-9031.00	Education Administrators, Preschool and
	GED Teachers and Instructors		Child Care Center/Program
11-2011.00	Advertising and Promotions Managers	19-3031.01	Educational Psychologists
17-3021.00	Aerospace Engineering and Operations	21-1012.00	Educational, Vocational, and School
	Technicians		Counselors
53-2021.00	Air Traffic Controllers	17-3012.02	Electrical Drafters
49-3011.02	Aircraft Engine Specialists	17-3023.03	Electrical Engineering Technicians
49-3011.01	Airframe-and-Power-Plant Mechanics	17-3023.01	Electronics Engineering Technicians
53-2011.00	Airline Pilots, Copilots, and Flight Engineers	25-2021.00	Elementary School Teachers, Except
17-1011.00	Architects, Except Landscape and Naval		Special Education
17-3011.01	Architectural Drafters	19-1041.00	Epidemiologists
27-1011.00	Art Directors	27-1027.02	Exhibit Designers
19-2021.00	Atmospheric and Space Scientists	25-9021.00	Farm and Home Management Advisors
29-1121.00	Audiologists	11-3031.02	Financial Managers, Branch or Department
47-2031.05	Boat Builders and Shipwrights	33-2021.02	Fire Investigators
27-3021.00	Broadcast News Analysts	33-1012.00	First-Line Supervisors/Managers of Police
27-4012.00	Broadcast Technicians		and Detectives
27-4031.00	Camera Operators, Television, Video, and	19-4092.00	Forensic Science Technicians
	Motion Picture	51-9195.04	Glass Blowers, Molders, Benders, and
17-1021.00	Cartographers and Photogrammetrists		Finishers
27-1013.03	Cartoonists	11-1011.01	Government Service Executives
19-2031.00	Chemists	27-1024.00	Graphic Designers
33-3021.04	Child Support, Missing Persons, and	11-3040.00	Human Resources Managers
	Unemployment Insurance Fraud	27-1025.00	Interior Designers
	Investigators	51-9071.01	Jewelers
21-1021.00	Child, Family, and School Social Workers	13-1111.00	Management Analysts
17-3022.00	Civil Engineering Technicians	19-3021.00	Market Research Analysts
17-2051.00	Civil Engineers	11-2021.00	Marketing Managers
27-1021.00	Commercial and Industrial Designers	15-3011.00	Mathematical Technicians
53-2012.00	Commercial Pilots	17-3013.00	Mechanical Drafters
11-3041.00	Compensation and Benefits Managers	17-3027.00	Mechanical Engineering Technicians
17-2061.00	Computer Hardware Engineers	29-2011.00	Medical and Clinical Laboratory
15-1021.00	Computer Programmers		Technologists
15-1031.00	Computer Software Engineers, Applications	21-1022.00	Medical and Public Health Social Workers
15-1032.00	Computer Software Engineers, Systems	19-1042.00	Medical Scientists, Except Epidemiologists
	Software	21-1023.00	Mental Health and Substance Abuse Social
15-1041.00	Computer Support Specialists		Workers
47-2031.01	Construction Carpenters	21-1014.00	Mental Health Counselors
27-3043.02	Creative Writers	25-2022.00	Middle School Teachers, Except Special
33-3021.03	Criminal Investigators and Special Agents		and Vocational Education
27-2031.00	Dancers	49-3042.00	Mobile Heavy Equipment Mechanics,
29-1031.00	Dietitians and Nutritionists		Except Engines
27-3041.00	Editors	51-4061.00	Model Makers, Metal and Plastic

11-9032.00 Education Administrators, Elementary and 51-7031.00 Model Makers, Wood

## **ACHIEVEMENT-JOB ZONE 4** (CONTINUED)

O*NET-SOC#	O*NET-SOC Title	O*NET-SOC#	O*NET-SOC Title
33-1021.01	Municipal Fire Fighting and Prevention	27-3022.00	Reporters and Correspondents
	Supervisors	25-2031.00	Secondary School Teachers, Except
27-2041.02	Music Arrangers and Orchestrators		Special and Vocational Education
15-1081.00	Network Systems and Data	25-3021.00	Self-Enrichment Education Teachers
	Communications Analysts	11-9151.00	Social and Community Service Managers
29-2033.00	Nuclear Medicine Technologists	25-2042.00	Special Education Teachers, Middle School
29-1122.00	Occupational Therapists	25-2041.00	Special Education Teachers, Preschool,
29-2081.00	Opticians, Dispensing		Kindergarten, and Elementary School
29-1041.00	Optometrists	25-2043.00	Special Education Teachers, Secondary
27-1013.01	Painters and Illustrators		School
51-7032.00	Patternmakers, Wood	29-1127.00	Speech-Language Pathologists
51-9071.05	Pewter Casters and Finishers	15-2041.00	Statisticians
29-1051.00	Pharmacists	47-2022.00	Stonemasons
51-5022.03	Photoengravers	21-1011.00	Substance Abuse and Behavioral Disorder
29-1123.00	Physical Therapists		Counselors
29-1071.00	Physician Assistants	17-1022.00	Surveyors
47-2152.01	Pipe Fitters	11-3042.00	Training and Development Managers
29-1081.00	Podiatrists	19-3051.00	Urban and Regional Planners
27-3043.01	Poets and Lyricists	25-1194.00	Vocational Education Teachers,
33-3021.01	Police Detectives		Postsecondary
27-3031.00	Public Relations Specialists	25-2023.00	Vocational Education Teachers, Middle
13-1023.00	Purchasing Agents, Except Wholesale,		School
	Retail, and Farm Products	25-2032.00	Vocational Education Teachers, Secondary
29-2034.01	Radiologic Technologists		School
29-1111.00	Registered Nurses		

<sup>\*\*</sup> Indicates that the occupation was assigned to the group based on its second highest work value.

<sup>\*\*\*</sup> Indicates that the occupation was assigned to the group based on its third highest work value.

# **ACHIEVEMENT-JOB ZONE 5** (Extensive Preparation Needed)

O*NET-SOC#	O*NET-SOC Title	O*NET-SOC#	O*NET-SOC Title
17-2011.00	Aerospace Engineers	25-1071.00	Health Specialties Teachers, Postsecondary
25-1041.00	Agricultural Sciences Teachers,	25-1125.00	History Teachers, Postsecondary
	Postsecondary	29-1063.00	Internists, General
29-1061.00	Anesthesiologists	17-1012.00	Landscape Architects
25-1061.00	Anthropology and Archeology Teachers,	23-1011.00	Lawyers
	Postsecondary	17-2121.02	Marine Architects
25-4011.00	Archivists	17-2121.01	Marine Engineers
25-1062.00	Area, Ethnic, and Cultural Studies Teachers,	25-1022.00	Mathematical Science Teachers,
	Postsecondary		Postsecondary
25-1121.00	Art, Drama, and Music Teachers,	15-2021.00	Mathematicians
	Postsecondary	27-2041.01	Music Directors
29-9091.00	Athletic Trainers	27-2042.02	Musicians, Instrumental
25-1042.00	Biological Science Teachers, Postsecondary	17-2161.00	Nuclear Engineers
19-1020.01	Biologists	25-1072.00	Nursing Instructors and Teachers,
17-2041.00	Chemical Engineers		Postsecondary
25-1052.00	Chemistry Teachers, Postsecondary	29-1064.00	Obstetricians and Gynecologists
29-1011.00	Chiropractors	29-1022.00	Oral and Maxillofacial Surgeons
21-2011.00	Clergy	29-1023.00	Orthodontists
25-1021.00	Computer Science Teachers,	29-1065.00	Pediatricians, General
	Postsecondary	17-2171.00	Petroleum Engineers
19-3031.03	Counseling Psychologists	19-2012.00	Physicists
29-1021.00	Dentists, General	25-1054.00	Physics Teachers, Postsecondary
21-2021.00	Directors, Religious Activities and Education	25-1065.00	Political Science Teachers, Postsecondary
25-1063.00	Economics Teachers, Postsecondary	17-2111.03	Product Safety Engineers
19-3011.00	Economists	29-1024.00	Prosthodontists
11-9033.00	Education Administrators, Postsecondary	29-1066.00	Psychiatrists
25-1032.00	Engineering Teachers, Postsecondary	25-1066.00	Psychology Teachers, Postsecondary
25-1123.00	English Language and Literature Teachers,	41-9031.00	Sales Engineers
	Postsecondary	27-1013.04	Sculptors
19-2041.00	Environmental Scientists and Specialists,	27-1027.01	Set Designers
	Including Health	53-5031.00	Ship Engineers
29-1062.00	Family and General Practitioners	25-1067.00	Sociology Teachers, Postsecondary
25-1124.00	Foreign Language and Literature Teachers,	29-1067.00	Surgeons
	Postsecondary	27-3042.00	Technical Writers
25-1043.00	Forestry and Conservation Science	11-3031.01	Treasurers, Controllers, and Chief Financial
	Teachers, Postsecondary		Officers
19-2042.01	Geologists	29-1131.00	Veterinarians
21-1091.00	Health Educators	19-1023.00	Zoologists and Wildlife Biologists

## **INDEPENDENCE**

## **INDEPENDENCE-JOB ZONE 1** (Little or No Preparation Needed)

O*NET-SOC#	O*NET-SOC Title	O*NET-SOC#	O*NET-SOC Title
39-9011.00	Child Care Workers***	39-5092.00	Manicurists and Pedicurists**
41-9091.00	Door-to-Door Sales Workers, News and	41-9041.00	Telemarketers***
	Street Vendors, and Related Workers***	53-3032.01	Truck Drivers, Heavy***
45-3011.00	Fishers and Related Fishing Workers**		

## **INDEPENDENCE-JOB ZONE 2** (Some Preparation Needed)

O*NET-SOC#	O*NET-SOC Title	O*NET-SOC#	O*NET-SOC Title
45-2091.00	Agricultural Equipment Operators**	41-9022.00	Real Estate Sales Agents
49-3091.00	Bicycle Repairers**	41-4011.01	Sales Representatives, Agricultural**
27-1023.00	Floral Designers**	41-4011.03	Sales Representatives,
33-2022.00	Forest Fire Inspectors and Prevention		Electrical/Electronic**
	Specialists**	41-4011.04	Sales Representatives, Mechanical
51-7021.00	Furniture Finishers**		Equipment and Supplies**
45-3021.00	Hunters and Trappers	41-4012.00	Sales Representatives, Wholesale and
39-5091.00	Makeup Artists, Theatrical and		Manufacturing, Except Technical and
	Performance***		Scientific Products
53-5022.00	Motorboat Operators	27-2042.01	Singers**
33-9021.00	Private Detectives and Investigators**	33-3052.00	Transit and Railroad Police**
27-3011.00	Radio and Television Announcers**	41-3041.00	Travel Agents**
53-6051.04	Railroad Inspectors***	39-6022.00	Travel Guides**

## **INDEPENDENCE-JOB ZONE 3** (Medium Preparation Needed)

O*NET-SOC#	O*NET-SOC Title	O*NET-SOC#	O*NET-SOC Title
13-1011.00	Agents and Business Managers of Artists,	43-1011.01	First- Line Supervisors, Customer Service
45-2021.00	Performers, and Athletes	35-1012.00	First-Line Supervisors/Managers of Food
	Animal Breeders		Preparation and Serving Workers
39-2011.00	Animal Trainers	53-1021.00	First-Line Supervisors/Managers of Helpers
15-1051.00	Computer Systems Analysts		Laborers, and Material Movers, Hand
47-4011.00	Construction and Building Inspectors	41-1012.00	First-Line Supervisors/Managers of Non-
51-9194.03	Etchers		Retail Sales Workers
11-9012.00	Farmers and Ranchers	39-1021.00	First-Line Supervisors/Managers of
45-1011.01	First-Line Supervisors and		Personal Service Workers
	Manager/Supervisors - Agricultural Crop	51-1011.00	First-Line Supervisors/Managers of
	Workers		Production and Operating Workers
45-1011.03	First-Line Supervisors and	41-1011.00	First-Line Supervisors/Managers of Retail
	Manager/Supervisors - Animal Care		Transportation and Material-Moving
	Workers, Except Livestock		Machine and Vehicle Operators

# **INDEPENDENCE-JOB ZONE 3** (CONTINUED)

O*NET-SOC#	O*NET-SOC Title	O*NET-SOC#	O*NET-SOC Title
45-1011.02	First-Line Supervisors and	39-9031.00	Fitness Trainers and Aerobics Instructors
	Manager/Supervisors - Animal Husbandry	11-9071.00	Gaming Managers
	Workers	39-1011.00	Gaming Supervisors
47-1011.02	First-Line Supervisors and	37-1011.02	Janitorial Supervisors
	Manager/Supervisors- Extractive Workers	11-9081.00	Lodging Managers
45-1011.06	First-Line Supervisors and	51-5022.07	Platemakers
	Manager/Supervisors - Fishery Workers	41-3031.02	Sales Agents, Financial Services
45-1011.04	First-Line Supervisors and	41-4011.06	Sales Representatives, Instruments
	Manager/Supervisors - Horticultural	41-4011.05	Sales Representatives, Medical
	Workers	51-9071.02	Silversmiths
37-1012.02	First-Line Supervisors and	19-3041.00	Sociologists
	Manager/Supervisors - Landscaping	27-2012.04	Talent Directors
	Workers	51-6093.00	Upholsterers
43-1011.02	First-Line Supervisors, Administrative	13-1022.00	Wholesale and Retail Buyers, Except Farm
	Support		Products
33-3031.00	Fish and Game Wardens		

# **INDEPENDENCE-JOB ZONE 4** (Considerable Preparation Needed)

O*NET-SOC#	O*NET-SOC Title	O*NET-SOC#	O*NET-SOC Title
11-3011.00	Administrative Services Managers	11-9011.03	Fish Hatchery Managers
11-9011.02	Agricultural Crop Farm Managers	19-1012.00	Food Scientists and Technologists
19-3091.01	Anthropologists	11-9051.00	Food Service Managers
13-2021.02	Appraisers, Real Estate	19-1032.00	Foresters
19-3091.02	Archeologists	11-9061.00	Funeral Directors
51-5022.04	Camera Operators	19-3092.00	Geographers
35-1011.00	Chefs and Head Cooks	11-1011.01	Government Service Executives
19-3031.02	Clinical Psychologists	19-3093.00	Historians
15-1071.01	Computer Security Specialists	17-2112.00	Industrial Engineers
11-9021.00	Construction Managers	11-3051.00	Industrial Production Managers
27-3043.04	Copy Writers	17-2111.01	Industrial Safety and Health Engineers
13-1041.06	Coroners	25-2012.00	Kindergarten Teachers, Except Special
39-3092.00	Costume Attendants		Education
25-4012.00	Curators	37-1012.01	Lawn Service Managers
51-6052.02	Custom Tailors	19-2032.00	Materials Scientists
15-1061.00	Database Administrators	17-2141.00	Mechanical Engineers
27-2012.02	Directors- Stage, Motion Pictures,	11-9111.00	Medical and Health Services Managers
	Television, and Radio	13-1121.00	Meeting and Convention Planners Mining
27-4032.00	Film and Video Editors		And Geological Engineers, Including Mining
17-2111.02	Fire-Prevention and Protection Engineers		Safety Engineers

45-1011.05	First-Line Supervisors and	11-9011.01	Nursery and Greenhouse Managers
	Manager/Supervisors - Logging Workers	15-2031.00	Operations Research Analysts

# **INDEPENDENCE-JOB ZONE 4** (CONTINUED)

O*NET-SOC#	O*NET-SOC Title	O*NET-SOC#	O*NET-SOC Title
47-1011.01	First-Line Supervisors and	19-1031.03	Park Naturalist
	Manager/Supervisors- Construction Trades	51-9195.05	Potters
	Workers	25-2011.00	Preschool Teachers, Except Special
49-1011.00	First-Line Supervisors/Managers of		Education Producers
	Mechanics, Installers, and Repairers	19-1031.01	Soil Conservationists
11-9141.00	Property, Real Estate, and Community	11-3071.02	Storage and Distribution Managers
	Association Managers	51-5022.06	Strippers
13-1021.00	Purchasing Agents and Buyers, Farm	27-2012.05	Technical Directors/Managers
	Products Sales	13.1073.00	Training and Development Specialist
41-3031.01	Agents, Securities and Commodities	11-3071.01	Transportation Managers
11-2022.00	Sales Manager		
53-5021.01	Ship and Boat Captains		

## **INDEPENDENCE-JOB ZONE 5** (Extensive Preparation Needed)

O*NET-SOC#	O*NET-SOC Title	O*NET-SOC#	O*NET-SOC Title
23-1021.00	Administrative Law Judges, Adjudicators,	33-1021.02	Forest Fire Fighting and Prevention
	and Hearing Officers		Supervisors
17-2021.00	Agricultural Engineers	19-2043.00	Hydrologists
19-1011.00	Animal Scientists	19-3032.00	Industrial-Organizational Psychologists
23-1022.00	Arbitrators, Mediators, and Conciliators	25-9031.00	Instructional Coordinators
19-2011.00	Astronomers	23-1023.00	Judges, Magistrate Judges, and Magistrates
19-1021.01	Biochemists	17-2131.00	Materials Engineers
19-1021.02	Biophysicists	19-1022.00	Microbiologists
27-2032.00	Choreographers	11-9121.00	Natural Sciences Managers
27-2022.00	Coaches and Scouts	29-9011.00	Occupational Health and Safety Specialists
27-2041.03	Composers	53-5021.03	Pilots, Ship
11-3021.00	Computer and Information Systems	19-1013.01	Plant Scientists
	Managers	19-3094.00	Political Scientists
17-2071.00	Electrical Engineers	11-1011.02	Private Sector Executives
17-2072.00	Electronics Engineers, Except Computer	27-2012.03	Program Directors
11-9041.00	Engineering Managers	19-1031.02	Range Managers
13-2051.00	Financial Analysts	19-1013.02	Soil Scientists

## **RECOGNITION**

# **RECOGNITION-JOB ZONE 1** (Little or No Preparation Needed)

*O\*NET-SOC# O\*NET-SOC Title* 41-9012.00 Models\*\*

## **RECOGNITION-JOB ZONE 2** (Some Preparation Needed)

O*NET-SOC#	O*NET-SOC Title	O*NET-SOC#	O*NET-SOC Title
53-5011.01	Able Seamen***	41-9022.00	Real Estate Sales Agents***
43-5031.00	Police, Fire, and Ambulance Dispatchers***		

# **RECOGNITION-JOB ZONE 3** (Medium Preparation Needed)

O*NET-SOC#	O*NET-SOC Title	O*NET-SOC#	O*NET-SOC Title
27-2021.00	Athletes and Sports Competitors***	53-1021.00	First-Line Supervisors/Managers of
17-3012.01	Electronic Drafters***		Helpers, Laborers, and Material Movers,
45-1011.01	First-Line Supervisors and		Hand**
	Manager/Supervisors - Agricultural	41-1012.00	First-Line Supervisors/Managers of Non-
	Crop Workers***		Retail
45-1011.02	First-Line Supervisors and		Sales Workers**
	Manager/Supervisors - Animal Husbandry	51-1011.00	First-Line Supervisors/Managers of
	Workers***		Production and Operating Workers***
47-1011.02	First-Line Supervisors and		and Operating Workers***
	Manager/Supervisors- Extractive		
	Workers***	41-1011.00	First-Line Supervisors/Managers of Retail
45-1011.06	First-Line Supervisors and		Sales Workers**
	Manager/Supervisors - Fishery Workers***	53-1031.00	First-Line Supervisors/Managers of
45 4044 04	First Line Companies as a		Transportation and Material-Moving
45-1011.04	First-Line Supervisors and Manager/Supervisors -Horticultural	33-3031.00	Machine and Vehicle Operators*** Fish and Game Wardens***
	Workers***	19-4041.02	Geological Sample Test Technicians***
	First-Line Supervisors and	19-4041.02	deological sample rest reclinicians
37-1012.02	Manager/Supervisors - Landscaping	53-5021.02	Mates- Ship, Boat, and Barge
	Workers***	27-2012.04	Talent Directors***
43-1011.02	First-Line Supervisors, Administrative	27-2023.00	Umpires, Referees, and Other Sports
	Support***	<del>-</del>	Officials***
43-1011.01	First-Line Supervisors, Customer Service***		
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<sup>\*\*</sup> Indicates that the occupation was assigned to the group based on its second highest work value.

<sup>\*\*\*</sup> Indicates that the occupation was assigned to the group based on its third highest work value.

# **RECOGNITION-JOB ZONE 4** (Considerable Preparation Needed)

<i>O*NET-SOC#</i> 11-3011.00 53-2011.00	O*NET-SOC Title  Administrative Services Managers**  Airline Pilots, Copilots, and Flight  Engineers**	O*NET-SOC# 47-1011.01	O*NET-SOC Title First-Line Supervisors and Manager/Supervisors-Construction Trades Workers**
53-2021.00 27-1011.00	Air Traffic Controllers***  Art Directors***	49-1011.00	First-Line Supervisors/Managers of Mechanics, Installers, and Repairers**
17-2051.00 53-2012.00	Civil Engineers***  Commercial Pilots**	33-1012.00	First-Line Supervisors/Managers of Police and Detectives***
27-2012.02	Directors- Stage, Motion Pictures, Television, and Radio***	17-2112.00 17-2151.00	Industrial Engineers*** Mining and Geological Engineers, Including
11-9032.00	Education Administrators, Elementary and Secondary School**	27-2012.01	Mining Safety Engineers*** Producers***
11-9031.00	Education Administrators, Preschool and Child Care Center/Program**	41-3031.01	Sales Agents, Securities and Commodities***
13-2061.00	Financial Examiners**	11-2022.00	Sales Managers**
11-3031.02	Financial Managers, Branch or	53-5021.01	Ship and Boat Captains***
	Department**	27-2012.05	Technical Directors/Managers***

# **RECOGNITION-JOB ZONE 5** (Extensive Preparation Needed)

O*NET-SOC#	O*NET-SOC Title	O*NET-SOC#	O*NET-SOC Title
17-2011.00	Aerospace Engineers***	27-2041.01	Music Directors***
17-2041.00	Chemical Engineers***	17-2171.00	Petroleum Engineers***
27-2032.00	Choreographers***	53-5021.03	Pilots, Ship***
21-2011.00	Clergy***	27-2012.03	Program Directors***
27-2022.00	Coaches and Scouts***	27-1027.01	Set Designers***
11-9033.00	Education Administrators, Postsecondary**	53-5031.00	Ship Engineers***
33-1021.02	Forest Fire Fighting and Prevention	29-1067.00	Surgeons***
	Supervisors***	11-3031.01	Treasurers, Controllers, and Chief Financial
25-9031.00	Instructional Coordinators***		Officers***
17-2121.01	Marine Engineers***		

## **RELATIONSHIPS**

25-4031.00 Library Technicians

O*NET-SOC#	O*NET-SOC Title	O*NET-SOC#	O*NET-SOC Title
53-3011.00	Ambulance Drivers and Attendants, Except	49-9098.00	Helpers-Installation, Maintenance, and
	Emergency Medical Technicians		Repair Workers
39-3091.00	Amusement and Recreation Attendants	47-3014.00	Helpers-Painters, Paperhangers, Plasterers,
39-6011.00	Baggage Porters and Bellhops		and Stucco Masons
35-3011.00	Bartenders	31-1011.00	Home Health Aides
39-9011.00	Child Care Workers	37-2011.00	Janitors and Cleaners, Except Maids and
53-7061.00	Cleaners of Vehicles and Equipment		Housekeeping Cleaners
35-3021.00	Combined Food Preparation and Serving	37-3011.00	Landscaping and Groundskeeping Workers
	Workers, Including Fast Food		Locker
35-2015.00	Cooks, Short Order	39-3093.00	Room, Coatroom, and Dressing Room
41-2021.00	Counter and Rental Clerks		Attendants
35-3022.00	Counter Attendants, Cafeteria, Food	37-2012.00	Maids and Housekeeping Cleaners
	Concession, and Coffee Shop	39-5092.00	Manicurists and Pedicurists
43-5021.00	Couriers and Messengers	43-9061.00	Office Clerks, General
33-9091.00	Crossing Guards	53-6021.00	Parking Lot Attendants
41-9011.00	Demonstrators and Product Promoters	51-6021.03	Pressers, Hand
35-9011.00	Dining Room and Cafeteria Attendants and	51-9198.01	Production Laborers
	Bartender Helpers	53-6031.00	Service Station Attendants
35-9021.00	Dishwashers	51-6051.00	Sewers, Hand
45-2093.00	Farmworkers, Farm and Ranch Animals	51-6011.01	Spotters, Dry Cleaning
45-3011.00	Fishers and Related Fishing Workers	53-3041.00	Taxi Drivers and Chauffeurs
35-2021.00	Food Preparation Workers	49-3093.00	Tire Repairers and Changers
35-3041.00	Food Servers, Nonrestaurant	39-6021.00	Tour Guides and Escorts
39-4021.00	Funeral Attendants	39-6032.00	Transportation Attendants, Except Flight
45-2092.02	General Farmworkers		Attendants and Baggage Porters
47-3011.00	Helpers-Brickmasons, Blockmasons,	39-3031.00	Ushers, Lobby Attendants, and Ticket
	Stonemasons, and Tile and Marble Setters		Takers
47-3012.00	Helpers-Carpenters	35-3031.00	Waiters and Waitresses
	<b>RELATIONSHIPS-JOB ZONE</b>	2 (Some Prena	ration Needed)
O*NET-SOC#	O*NET-SOC Title		O*NET-SOC Title
49-3091.00	Bicycle Repairers	33-9092.00	Lifeguards, Ski Patrol, and Other
35-2011.00	Cooks, Fast Food	00 000=.00	Recreational Protective Service Workers
35-2012.00	Cooks, Institution and Cafeteria	39-5091.00	Makeup Artists, Theatrical and Performance
47-4031.00	Fence Erectors	31-1012.00	Nursing Aides, Orderlies, and Attendants
39-6031.00	Flight Attendants	31-2012.00	Occupational Therapist Aides
47-2043.00	Floor Sanders and Finishers	31-2011.00	Occupational Therapist Assistants
47-3015.00	Helpers-Pipelayers, Plumbers, Pipefitters,	47-2142.00	Paperhangers
., 3013.00	and Steamfitters	39-9021.00	Personal and Home Care Aides
43-4081.00	Hotel, Motel, and Resort Desk Clerks	37-3012.00	Pesticide Handlers, Sprayers, and
43-4001.00	rioter, Moter, and nesoft Desk Clerks	37-3012.00	restitive manufers, sprayers, and

**RELATIONSHIPS-JOB ZONE 1** (Little or No Preparation Needed)

Applicators, Vegetation

## **RELATIONSHIPS-JOB ZONE 2** (CONTINUED)

O*NET-SOC#	O*NET-SOC Title	O*NET-SOC#	O*NET-SOC Title
29-2052.00	Pharmacy Technicians	47-5051.00	Rock Splitters, Quarry
31-2022.00	Physical Therapist Aides	43-3071.00	Tellers
31-2021.00	Physical Therapist Assistants	41-3041.00	Travel Agents
47-2072.00	Pile-Driver Operators	43-4181.01	Travel Clerks
47-2152.03	Pipelaying Fitters	39-6022.00	Travel Guides
51-6021.01	Pressers, Delicate Fabrics	37-3013.00	Tree Trimmers and Pruners
31-1013.00	Psychiatric Aides	43-4061.02	Welfare Eligibility Workers and Interviewers

## **RELATIONSHIPS-JOB ZONE 3** (Medium Preparation Needed)

O*NET-SOC#	O*NET-SOC Title	O*NET-SOC#	O*NET-SOC Title
51-3011.01	Bakers, Bread and Pastry	29-2061.00	Licensed Practical and Licensed Vocational
39-5011.00	Barbers		Nurses
51-3021.00	Butchers and Meat Cutters	31-9092.00	Medical Assistants
29-2031.00	Cardiovascular Technologists and	29-2071.00	Medical Records and Health Information
	Technicians Cement		Technicians
47-2051.00	Masons and Concrete Finishers	13-2052.00	Personal Financial Advisors
35-2014.00	Cooks, Restaurant	47-2152.02	Plumbers
31-9091.00	Dental Assistants	29-2053.00	Psychiatric Technicians
29-2021.00	Dental Hygienists	39-9032.00	Recreation Workers
13-1071.01	Employment Interviewers, Private or Public	39-9041.00	Residential Advisors
	Employment Service	29-1126.00	Respiratory Therapists
47-2042.00	Floor Layers, Except Carpet, Wood, and	47-2181.00	Roofers
	Hard Tiles	29-2055.00	Surgical Technologists
47-2121.00	Glaziers	25-9041.00	Teacher Assistants
39-5012.00	Hairdressers, Hairstylists, and	47-2053.00	Terrazzo Workers and Finishers
	Cosmetologists	31-9096.00	Veterinary Assistants and Laboratory Animal
49-9031.01	Home Appliance Installers		Caretakers
35-9031.00	Hosts and Hostesses, Restaurant, Lounge,		
	and Coffee Shop		

## **RELATIONSHIPS-JOB ZONE 4** (Considerable Preparation Needed)

O*NET-SOC#	O*NET-SOC Title	O*NET-SOC#	O*NET-SOC Title
27-4011.00	Audio and Video Equipment Technicians	47-2141.00	Painters, Construction and
29-1121.00	Audiologists**		Maintenance
25-9011.00	Audio-Visual Collections Specialists	29-1123.00	Physical Therapists**
47-2041.00	Carpet Installers	29-1071.00	Physician Assistants**
29-2051.00	Dietetic Technicians	47-2161.00	Plasterers and Stucco Masons
29-1031.00	Dietitians and Nutritionists**	29-1124.00	Radiation Therapists
39-4011.00	Embalmers	29-2034.02	Radiologic Technicians
37-1011.01	Housekeeping Supervisors	29-1125.00	Recreational Therapists
25-4021.00	Librarians	29-1111.00	Registered Nurses**
29-1122.00	Occupational Therapists**	29-1127.00	Speech-Language Pathologists**
29-2081.00	Opticians, Dispensing**		

## **RELATIONSHIPS-JOB ZONE 5** (Extensive Preparation Needed)

O*NET-SOC#	O*NET-SOC Title	O*NET-SOC#	O*NET-SOC Title
25-1041.00	Agricultural Sciences Teachers,	25-1043.00	Forestry and Conservation Science
	Postsecondary***		Teachers, Postsecondary***
29-1061.00	Anesthesiologists**	25-1191.00	Graduate Teaching Assistants
25-1061.00	Anthropology and Archeology Teachers,	21-1091.00	Health Educators**
	Postsecondary***	25-1071.00	Health Specialties Teachers,
25-1062.00	Area, Ethnic, and Cultural Studies Teachers,		Postsecondary***
	Postsecondary***	25-1125.00	History Teachers, Postsecondary***
25-1121.00	Art, Drama, and Music Teachers,	29-1063.00	Internists, General***
	Postsecondary***	25-1072.00	Nursing Instructors and Teachers,
29-9091.00	Athletic Trainers		Postsecondary***
25-1042.00	Biological Science Teachers,	29-1064.00	Obstetricians and Gynecologists***
	Postsecondary***	29-1022.00	Oral and Maxillofacial Surgeons***
25-1052.00	Chemistry Teachers, Postsecondary***	29-1023.00	Orthodontists***
29-1021.00	Dentists, General***	29-1065.00	Pediatricians, General***
25-1063.00	Economics Teachers, Postsecondary***	25-1054.00	Physics Teachers, Postsecondary***
25-1123.00	English Language and Literature Teachers,	25-1065.00	Political Science Teachers,
	Postsecondary***		Postsecondary***
29-1062.00	Family and General Practitioners***	25-1066.00	Psychology Teachers, Postsecondary***
25-1124.00	Foreign Language and Literature Teachers,	25-1067.00	Sociology Teachers, Postsecondary***
	Postsecondary***		

<sup>\*\*</sup> Indicates that the occupation was assigned to the group based on its second highest work value.

<sup>\*\*\*</sup> Indicates that the occupation was assigned to the group based on its third highest work value.

## **SUPPORT**

# **SUPPORT-JOB ZONE 1** (Little or No Preparation Needed)

O*NET-SOC#	O*NET-SOC Title	O*NET-SOC#	O*NET-SOC Title
33-3011.00	Bailiffs	45-2041.00	Graders and Sorters, Agricultural Products
43-3021.03	Billing, Posting, and Calculating Machine	51-9022.00	Grinding and Polishing Workers, Hand
	Operators	47-5081.00	Helpers-Extraction Workers
51-5011.02	Bindery Machine Operators and Tenders	49-9098.00	Helpers-Installation, Maintenance, and
53-3021.00	Bus Drivers, Transit and Intercity		Repair Workers
41-2011.00	Cashiers	47-4051.00	Highway Maintenance Workers
51-9191.00	Cementing and Gluing Machine Operators	53-7041.00	Hoist and Winch Operators
	and Tenders	53-7051.00	Industrial Truck and Tractor Operators
43-2021.02	Central Office Operators	43-4111.00	Interviewers, Except Eligibility and Loan
51-9192.00	Cleaning, Washing, and Metal Pickling	51-6011.03	Laundry and Drycleaning Machine
	Equipment Operators and Tenders		Operators and Tenders, Except Pressing
51-9121.02	Coating, Painting, and Spraying Machine	43-4121.00	Library Assistants, Clerical
	Operators and Tenders	53-7063.00	Machine Feeders and Offbearers
53-7011.00	Conveyor Operators and Tenders	43-9051.02	Mail Clerks, Except Mail Machine Operators
51-9193.00	Cooling and Freezing Equipment Operators		and Postal Service
	and Tenders	43-9051.01	Mail Machine Operators, Preparation and
43-4041.01	Credit Authorizers		Handling
43-4041.02	Credit Checkers	49-9043.00	Maintenance Workers, Machinery
51-9021.00	Crushing, Grinding, and Polishing Machine	51-5023.05	Marking and Identification Printing Machine
	Setters, Operators, and Tenders		Setters and Set-Up Operators
51-9031.00	Cutters and Trimmers, Hand	43-5081.02	Marking Clerks
51-9032.04	Cutting and Slicing Machine Operators and	51-3022.00	Meat, Poultry, and Fish Cutters and
	Tenders		Trimmers
43-2021.01	Directory Assistance Operators	51-4072.04	Metal Molding, Coremaking, and Casting
53-3031.00	Driver/Sales Workers		Machine Operators and Tenders
43-9071.01	Duplicating Machine Operators	43-5041.00	Meter Readers, Utilities
51-9194.05	Etchers, Hand	51-9023.00	Mixing and Blending Machine Setters,
51-6091.01	Extruding and Forming Machine Operators		Operators, and Tenders
	and Tenders, Synthetic or Glass Fibers	51-4193.04	Nonelectrolytic Plating and Coating Machine
51-9041.02	Extruding, Forming, Pressing, and	20 2024 00	Operators and Tenders, Metal and Plastic
	Compacting Machine Operators and	39-2021.00	Nonfarm Animal Caretakers
40,0000,00	Tenders	45-2092.01	Nursery Workers
49-9093.00	Fabric Menders, Except Garment	43-9061.00	Office Clerks, General
45-4021.00	Fallers	51-9111.00	Packaging and Filling Machine Operators
43-4071.00	File Clerks	F2 7064 00	and Tenders
51-3091.00	Food and Tobacco Roasting, Baking, and Drying Machine Operators and Tenders	53-7064.00	Packers and Packagers, Hand  Rainting Coating and Decorating Workers
51-3093.00	Food Cooking Machine Operators and	51-9123.00 51-9194.04	Painting, Coating, and Decorating Workers Pantograph Engravers
31-3033.00	Tenders	33-3041.00	Parking Enforcement Workers
	TEHUEIS	33-3041.00	raiking eniorcement workers

53-7062.03	Freight, Stock, and Material Movers, Hand	51-4072.02	Plastic Molding and Casting Machine
51-9051.00	Furnace, Kiln, Oven, Drier, and Kettle		Operators and Tenders
	Operators and Tenders	43-5052.00	Postal Service Mail Carriers
51-9032.03	Glass Cutting Machine Setters and Set-Up	51-4052.00	Pourers and Casters, Metal
	Operators		

## **SUPPORT-JOB ZONE 1** (CONTINUED)

O*NET-SOC# 51-6021.02	O*NET-SOC Title Pressing Machine Operators and Tenders- Textile, Garment, and Related Materials	O*NET-SOC# 51-6031.01 51-6031.02	O*NET-SOC Title Sewing Machine Operators, Garment Sewing Machine Operators, Non-Garment
51-5023.09	Printing Press Machine Operators and Tenders	43-5071.00 51-6042.00	Shipping, Receiving, and Traffic Clerks Shoe Machine Operators and Tenders
43-3061.00	Procurement Clerks	51-4121.04	Solderers
51-9198.02 51-9061.05	Production Helpers Production Inspectors, Testers, Graders,	51-4122.04	Soldering and Brazing Machine Operators and Tenders
	Sorters, Samplers, Weighers	53-7062.01	Stevedores, Except Equipment Operators
53-4021.02	Railroad Yard Workers	43-5081.01	Stock Clerks, Sales Floor
47-4061.00	Rail-Track Laying and Maintenance Equipment Operators	43-2011.00	Switchboard Operators, Including Answering Service
43-4171.00 49-9045.00	Receptionists and Information Clerks Refractory Materials Repairers, Except	51-6061.00	Textile Bleaching and Dyeing Machine Operators and Tenders
	Brickmasons	51-9197.00	Tire Builders
53-7081.00	Refuse and Recyclable Material Collectors	53-3033.00	Truck Drivers, Light or Delivery Services
33-9032.00	Security Guards	43-5111.00	Weighers, Measurers, Checkers, and
51-9141.00	Semiconductor Processors		Samplers, Recordkeeping
51-9012.00	Separating, Filtering, Clarifying,	51-4121.01	Welders, Production
	Precipitating, and Still Machine Setters,	51-7042.02	Woodworking Machine Operators and
	Operators, and Tenders		Tenders, Except Sawing

## **SUPPORT-JOB ZONE 2** (Some Preparation Needed)

O*NET-SOC#	O*NET-SOC Title	O*NET-SOC#	O*NET-SOC Title
53-5011.01	Able Seamen	51-9121.01	Coating, Painting, and Spraying Machine
43-4051.01	Adjustment Clerks		Setters and Set-Up Operators
19-4011.01	Agricultural Technicians	51-2021.00	Coil Winders, Tapers, and Finishers
33-9011.00	Animal Control Workers	51-4081.02	Combination Machine Tool Operators and
49-3022.00	Automotive Glass Installers and Repairers		Tenders, Metal and Plastic
51-8013.02	Auxiliary Equipment Operators, Power	47-5021.01	Construction Drillers
49-2092.03	Battery Repairers	47-2061.00	Construction Laborers
43-3011.00	Bill and Account Collectors	33-3012.00	Correctional Officers and Jailers
51-5011.01	Bindery Machine Setters and Set-Up	43-4021.00	Correspondence Clerks
	Operators	53-7021.00	Crane and Tower Operators
19-4021.00	Biological Technicians	43-4051.02	Customer Service Representatives, Utilities
51-4121.05	Brazers	43-9021.00	Data Entry Keyers
53-6011.00	Bridge and Lock Tenders	47-5011.00	Derrick Operators, Oil and Gas
51-4033.02	Buffing and Polishing Set-Up Operators	43-5032.00	Dispatchers, Except Police, Fire, and
53-3022.00	Bus Drivers, School		Ambulance

43-5011.00	Cargo and Freight Agents	53-7032.02	Dragline Operators
51-9011.01	Chemical Equipment Controllers and	53-7031.00	Dredge Operators
	Operators	51-4032.00	Drilling and Boring Machine Tool Setters,
51-9011.01	Chemical Equipment Tenders		Operators, and Tenders, Metal and Plastic

# **SUPPORT-JOB ZONE 2** (CONTINUED)

O*NET-SOC#	O*NET-SOC Title	O*NET-SOC#	O*NET-SOC Title
51-8091.00	Chemical Plant and System Operators	47-2081.02	Drywall Installers
43-4061.01	Claims Takers, Unemployment Benefits	49-2092.05	Electrical Parts Reconditioners
51-4193.02	Electrolytic Plating and Coating Machine	49-9095.00	Manufactured Building and Mobile Home
	Operators and Tenders, Metal and Plastic		Installers
53-7032.01	Excavating and Loading Machine Operators	31-9093.00	Medical Equipment Preparers
47-5031.00	Explosives Workers, Ordnance Handling	51-4072.03	Metal Molding, Coremaking, and Casting
	Experts, and Blasters		Machine Setters, and Set-Up Operators
51-4021.00	Extruding and Drawing Machine Setters,	51-4051.00	Metal-Refining Furnace Operators and
	Operators, and Tenders, Metal and Plastic		Tenders
51-9041.01	Extruding, Forming, Pressing, and	49-9012.03	Meter Mechanics
	Compacting Machine Setters and Set-Up	47-5042.00	Mine Cutting and Channeling Machine
	Operators		Operators
51-9032.01	Fiber Product Cutting Machine Setters and	51-9195.06	Mold Makers, Hand
	Set-Up Operators	51-9195.07	Molding and Casting Workers
51-4022.00	Forging Machine Setters, Operators, and	39-3021.00	Motion Picture Projectionist
	Tenders, Metal and Plastic	53-6051.05	Motor Vehicle Inspectors
51-4071.00	Foundry Mold and Coremakers	43-4031.02	Municipal Clerks
49-2022.02	Frame Wirers, Central Office	43-4141.00	New Accounts Clerks
53-6051.06	Freight Inspectors	51-4011.01	Numerical Control Machine Tool Operators
39-3012.00	Gaming and Sports Book Writers and		and Tenders, Metal and Plastic
	Runners	43-4151.00	Order Clerks
39-3011.00	Gaming Dealers	43-5081.04	Order Fillers, Wholesale and Retail Sales
51-8092.01	Gas Processing Plant Operators	53-5011.02	Ordinary Seamen and Marine Oilers
53-7071.01	Gas Pumping Station Operators	51-9122.00	Painters, Transportation Equipment
47-2073.01	Grader, Bulldozer, and Scraper Operators	51-9196.00	Paper Goods Machine Setters, Operators,
53-7062.02	Grips and Set-Up Workers, Motion Picture		and Tenders
	Sets, Studios and Stages	41-2022.00	Parts Salespersons
51-4191.02	Heat Treating, Annealing, and Tempering	47-2071.00	Paving, Surfacing, and Tamping Equipment
	Machine Operators and Tenders, Metal		Operators
	and Plastic	43-3051.00	Payroll and Timekeeping Clerks
51-4191.03	Heaters, Metal and Plastic	37-2021.00	Pest Control Workers
47-3013.00	Helpers – Electricians	51-5022.13	Photoengraving and Lithographing Machine
43-4081.00	Hotel, Motel, and Resort Desk Clerks		Operators and Tenders
43-4161.00	Human Resources Assistants, Except	51-9132.00	Photographic Processing Machine
	Payroll and Timekeeping		Operators
43-9041.01	Insurance Claims Clerks	47-2151.00	Pipelayers

43-9041.02	Insurance Policy Processing Clerks	51-4072.01	Plastic Molding and Casting Machine Setters
47-4041.03	License Clerks		and Set-Up Operators

## **SUPPORT-JOB ZONE 2** (CONTINUED)

SUPPORT-JUB ZUNE Z (CONTINUED)				
O*NET-SOC#	O*NET-SOC Title	O*NET-SOC#	O*NET-SOC Title	
53-7033.00	Loading Machine Operators, Underground	43-5031.00	Police, Fire, and Ambulance Dispatchers	
	Mining	43-5051.00	Postal Service Clerks	
43-4131.00	Loan Interviewers and Clerks	51-5023.01	Precision Printing Workers	
45-4023.00	Log Graders and Scalers	51-4031.03	Press and Press Brake Machine Setters and	
45-4022.01	Logging Tractor Operators		Set-Up Operators, Metal and Plastic	
43-5061.00	Production, Planning, and Expediting Clerks	53-7111.00	Shuttle Car Operators	
43-9081.00	Proofreaders and Copy Markers	51-3023.00	Slaughterers and Meat Packers	
53-7072.00	Pump Operators, Except Wellhead Pumpers	21-1093.00	Social and Human Service Assistants	
51-4031.02	Punching Machine Setters and Set-Up	51-4122.03	Soldering and Brazing Machine Setters	
	Operators, Metal and Plastic		and Set-Up Operators	
53-4013.00	Rail Yard Engineers, Dinkey Operators, and	43-3021.01	Statement Clerks	
	Hostlers	43-5081.03	Stock Clerks – Stockroom, Warehouse, or	
53-6051.04	Railroad Inspectors		Storage Yard	
49-3092.00	Recreational Vehicle Service Technicians	51-9032.02	Stone Sawyers	
43-4181.02	Reservation and Transportation Ticket	53-4041.00	Subway and Streetcar Operators	
	Agents	47-2082.00	Tapers	
41-2031.00	Retail Salespersons	13-2082.00	Tax Preparers	
51-4023.00	Rolling Machine Setters, Operators, and	23-2093.01	Title Searchers	
	Tenders, Metal and Plastic	53-3032.02	Tractor-Trailer Truck Drivers	
47-5061.00	Roof Bolters, Mining	53-4021.01	Train Crew Members	
47-5071.00	Roustabouts, Oil and Gas	43-4181.01	Travel Clerks	
51-7041.02	Sawing Machine Operators and Tenders	51-5022.12	Typesetting and Composing Machine	
51.7041.01	Sawing Machine Setters and Set-Up		Operators and Tenders	
	Operators	51-8031.00	Water and Liquid Waste Treatment Plant	
51-4031.01	Sawing Machine Tool Setters and Set-Up		and System Operators	
	Operators, Metal and Plastic	51-4121.02	Welders and Cutters	
43-6014.00	Secretaries, Except Legal, Medical, and	51-4122.02	Welding Machine Operators and Tenders	
	Executive	51-7042.01	Woodworking Machine Setters and Set-Up	
47-4071.00	Septic Tank Services and Sewer Pipe		Operators, Except Sawing	
	Cleaners	43-9022.00	Word Processors and Typists	
51-4031.04	Shear and Slitter Machine Setters and Set-			
	Up Operators, Metal and Plastic			

# **SUPPORT-JOB ZONE 3** (Medium Preparation Needed)

O*NET-SOC#	O*NET-SOC Title	O*NET-SOC#	O*NET-SOC Title
51-2011.03	Aircraft Rigging Assemblers	47-2131.00	Insulation Workers, Floor, Ceiling, and Wall
51-2011.01	Aircraft Structure Assemblers, Precision	47-2132.00	Insulation Workers, Mechanical
51-2011.02	Aircraft Systems Assemblers, Precision	51-4034.00	Lathe and Turning Machine Tool Setters,
49-2011.01	Automatic Teller Machine Servicers		Operators, and Tenders, Metal and Plastic
51-3011.01	Bakers, Bread and Pastry	51-4192.00	Lay-Out Workers, Metal and Plastic
51-3011.02	Bakers, Manufacturing	43-6012.00	Legal Secretaries

## **DOL Vocational Training Workshop**

51-4072.05	Casting Machine Set-Up Operators	51-5023.03	Letterpress Setters and Set-Up Operators
19-4061.01	City Planning Aides	13-1041.02	Licensing Examiners and Inspectors
51-4081.01	Combination Machine Tool Setters and Set-	53-4012.00	Locomotive Firers
	Up Operators, Metal and Plastic	49-9042.00	Maintenance and Repair Workers, General
49-2022.03	Communication Equipment Mechanics,	51-9061.01	Materials Inspectors
	Installers, and Repairers	53-5021.02	Mates- Ship, Boat, and Barge
43-9011.00	Computer Operators	49-9011.00	Mechanical Door Repairers
43-4031.01	Court Clerks	43-6013.00	Medical Secretaries
51-5023.04	Design Printing Machine Setters and Set-Up	51-4035.00	Milling and Planning Machine Setters,
	Operators		Operators, and Tenders, Metal and Plastic
49-9012.01	Electric Meter Installers and Repairers	51-4193.03	Nonelectrolytic Plating and Coating Machine
51-2022.00	Electrical and Electronic Equipment		Setters and Set-Up Operators, Metal and
	Assemblers		Plastic
51-9061.04	Electrical and Electronic Inspectors and	19-4051.01	Nuclear Equipment Operation Technicians
	Testers	19-4051.02	Nuclear Monitoring Technicians
49-2093.00	Electrical and Electronics Installers and	49-2011.03	Office Machine and Cash Register Servicers
	Repairers, Transportation Equipment	47-2073.02	Operating Engineers
51-4193.01	Electrolytic Plating and Coating Machine	13-1071.02	Personnel Recruiters
	Setters and Set-Up Operators, Metal and	51-8093.01	Petroleum Pump System Operators
	Plastic	33-3021.02	Police Identification and Records Officers
51-2023.00	Electromechanical Equipment Assemblers	51-9061.03	Precision Devices Inspectors and Testers
49-2096.00	Electronic Equipment Installers and	51-6011.02	Precision Dyers
	Repairers, Motor Vehicles	51-9195.01	Precision Mold and Pattern Casters, except
51-5023.07	Embossing Machine Set-Up Operators		Nonferrous Metals
			Probation Officers and
51-2031.00	Engine and Other Machine Assemblers	21-1092.00	Correctional
51-9194.06	Engravers, Hand		Treatment Specialists
51-3092.00	Food Batchmakers	47-2171.00	Reinforcing Iron and Rebar Workers
51-8092.02	Gas Distribution Plant Operators	49-9096.00	Riggers
51-8093.03	Gaugers	47-5012.00	Rotary Drill Operators, Oil and Gas
19-4041.01	Geological Data Technicians	51-5023.06	Screen Printing Machine Setters and Set-
19-4041.02	Geological Sample Test Technicians		Up Operators
13-1041.04	Government Property Inspectors and	47-2211.00	Sheet Metal Workers
	Investigators	51-8021.02	Stationary Engineers
51-4033.01	Grinding, Honing, Lapping, and Deburring	47-2221.00	Structural Iron and Steel Workers
	Machine Set-Up Operators	53-7121.00	Tank Car, Truck, and Ship Loaders
51-4191.01	Heating Equipment Setters and Set-Up	49-2022.04	Telecommunications Facility Examiners
	Operators, Metal and Plastic	49-9052.00	Telecommunications Line Installers and
33-3021.05	Immigration and Customs Inspectors		Repairers
51-6062.00	Textile Cutting Machine Setters,	23-2093.02	Title Examiners and Abstractors
	Operators, and Tenders	51-4194.00	Tool Grinders, Filers, and Sharpeners
51-6063.00	Textile Knitting and Weaving Machine	49-9012.02	Valve and Regulator Repairers
	Setters, Operators, and Tenders	51-4122.01	Welding Machine Setters and Set-Up
51-6064.00	Textile Winding, Twisting, and Drawing		Operators
	Out Machine Setters, Operators, and	47-5021.02	Well and Core Drill Operators
	Tenders		

## **SUPPORT-JOB ZONE 4** (Considerable Preparation Needed)

O*NET-SOC#	O*NET-SOC Title	O*NET-SOC#	O*NET-SOC Title
53-6051.01	Aviation Inspectors	51-4041.00	Machinists
49-2091.00	Avionics Technicians	51-9061.02	Mechanical Inspectors
47-2011.00	Boilermakers	51-2041.01	Metal Fabricators, Structural Metal Products
51-5012.00	Bookbinders	49-9044.00	Millwrights
17-3023.02	Calibration and Instrumentation Technicians	51-8011.00	Nuclear Power Reactor Operators
47-2081.01	Ceiling Tile Installers	51-9083.02	Optical Instrument Assemblers
49-2022.01	Central Office and PBX Installers and	51-4062.00	Patternmakers, Metal and Plastic
	Repairers	51-8093.02	Petroleum Refinery and Control Panel
13-1031.01	Claims Examiners, Property and Casualty		Operators
	Insurance	51-8012.00	Power Distributors and Dispatchers
13-2041.00	Credit Analysts	51-8013.01	Power Generating Plant Operators, Except
49-9051.00	Electrical Power-Line Installers and		Auxiliary Equipment Operators
	Repairers	51-9195.02	Precision Pattern and Die Casters,
17-3024.00	Electro-Mechanical Technicians		Nonferrous Metals
47-4021.00	Elevator Installers and Repairers	13-1041.05	Pressure Vessel Inspectors
51-5023.08	Engraver Set-Up Operators	53-6051.02	Public Transportation Inspectors
13-1041.03	Equal Opportunity Representatives and	53-4031.00	Railroad Conductors and Yardmasters
	Officers	49-9021.02	Refrigeration Mechanics
43-6011.00	<b>Executive Secretaries and Administrative</b>	47-5013.00	Service Unit Operators, Oil, Gas, and Mining
	Assistants	49-9097.00	Signal and Track Switch Repairers
51-2041.02	Fitters, Structural Metal- Precision	49-2022.05	Station Installers and Repairers, Telephone
49-9031.02	Gas Appliance Repairers	17-3031.01	Surveying Technicians
53-7071.02	Gas Compressor Operators	13-2081.00	Tax Examiners, Collectors, and Revenue
51-5022.01	Hand Compositors and Typesetters		Agents
13-1032.00	Insurance Appraisers, Auto Damage	51-4111.00	Tool and Die Makers
13-2053.00	Insurance Underwriters	53-6041.00	Traffic Technicians
13-2071.00	Loan Counselors	49-2092.04	Transformer Repairers
13-2072.00	Loan Officers	51-4121.03	Welder-Fitters
53-4011.00	Locomotive Engineers	53-7073.00	Wellhead Pumpers

<sup>\*\*</sup> Indicates that the occupation was assigned to the group based on its second highest work value.

<sup>\*\*\*</sup> Indicates that the occupation was assigned to the group based on its third highest work value.

## **SUPPORT-JOB ZONE 5** (Extensive Preparation Needed)

O*NET-SOC#	O*NET-SOC Title	O*NET-SOC#	O*NET-SOC Title
51-5022.08	Dot Etchers***	51-5021.00	Job Printers**
49-2095.00	Electrical and Electronics Repairers,	53-6051.03	Marine Cargo Inspectors
	Powerhouse, Substation, and Relay	51-5023.02	Offset Lithographic Press Setters and Set-
51-5022.10	Electrotypers and Stereotypers		Up Operators
25-1191.00	Graduate Teaching Assistants***	51-5022.11	Plate Finishers

## **WORKING CONDITIONS**

## **WORKING CONDITIONS-JOB ZONE 1** (Little or No Preparation Needed)

O*NET-SOC#	t O*NET-SOC Title	O*NET-SOC#	O*NET-SOC Title
43-3021.03	Billing, Posting, and Calculating Machine Operators**	51-9061.05	Production Inspectors, Testers, Graders, Sorters, Samplers, Weighers**
51-5011.02	Bindery Machine Operators and Tenders**	49-9045.00	Refractory Materials Repairers, Except
53-3021.00	Bus Drivers, Transit and Intercity**		Brickmasons**
39-9011.00	Child Care Workers**	51-9141.00	Semiconductor Processors**
43-4041.01	Credit Authorizers**	51-6031.01	Sewing Machine Operators, Garment**
43-4041.02	Credit Checkers**	51-6031.02	Sewing Machine Operators, Non-
41-9091.00	Door-To-Door Sales Workers, News and		Garment**
	Street Vendors, and Related Workers	43-2011.00	Switchboard Operators, Including
43-9051.02	Mail Clerks, Except Mail Machine		Answering Service**
	Operators and Postal Service**	41-9041.00	Telemarketers
49-9043.00	Maintenance Workers, Machinery**	53-3032.01	Truck Drivers, Heavy
41-9012.00	Models	53-3033.00	Truck Drivers, Light or Delivery
43-5052.00	Postal Service Mail Carriers**		Services**
43-3061.00	Procurement Clerks**		

## **WORKING CONDITIONS-JOB ZONE 2** (Some Preparation Needed)

O*NET-SOC#	O*NET-SOC Title	O*NET-SOC#	O*NET-SOC Title
43-3021.02	Billing, Cost, and Rate Clerks	51-9082.00	Medical Appliance Technicians**
43-3031.00	Bookkeeping, Accounting, and Auditing	43-4031.02	Municipal Clerks**
	Clerks	43-3051.00	Payroll and Timekeeping Clerks**
43-4011.00	Brokerage Clerks	29-2052.00	Pharmacy Technicians**
51-8091.00	Chemical Plant and System Operators**	51-9131.03	Photographic Hand Developers
49-9091.00	Coin, Vending, and Amusement Machine	51-5023.01	Precision Printing Workers**
	Servicers and Repairers	43-9081.00	Proofreaders and Copy Markers**
19-4011.02	Food Science Technicians	41-4011.03	Sales Representatives,
51-7021.00	Furniture Finishers		Electrical/Electronic**
51-9071.06	Gem and Diamond Workers**	43-6014.00	Secretaries, Except Legal, Medical, and
49-2092.06	Hand and Portable Power Tool Repairers		Executive**

43-4161.00	Human Resources Assistants, Except	43-9111.00	Statistical Assistants
	Payroll and Timekeeping**	23-2093.01	Title Searchers**

## **WORKING CONDITIONS-JOB ZONE 3** (Medium Preparation Needed)

<i>O*NET-SOC#</i> 51-9071.04 51-9081.00	O*NET-SOC Title Bench Workers, Jewelry Dental Laboratory Technicians	<i>O*NET-SOC#</i> 29-2071.00	O*NET-SOC Title  Medical Records and Health Information Technicians
49-2092.01	Electric Home Appliance and Power Tool Repairers	51-9071.03 51-4012.00	Model and Mold Makers, Jewelry Numerical Tool and Process Control
49-2092.02	Electric Motor and Switch Assemblers and Repairers	49-9063.04	Programmers Percussion Instrument Repairers and
49-2097.00	Electronic Home Entertainment Equipment		Tuners
19-4091.00	Installers and Repairers Environmental Science and Protection	51-9131.02 51-9083.01	Photographic Reproduction Technicians Precision Lens Grinders and Polishers
	Technicians, Including Health	49-2021.00	Radio Mechanics
49-9041.00	Industrial Machinery Mechanics	47-2031.04	Ship Carpenters and Joiners
49-9063.01	Keyboard Instrument Repairers and Tuners	51-6052.01	Shop and Alteration Tailors
43-6012.00	Legal Secretaries	49-9063.02	Stringed Instrument Repairers and Tuners
49-9094.00	Locksmiths and Safe Repairers	49-9064.00	Watch Repairers
49-9062.00	Medical Equipment Repairers		

## **WORKING CONDITIONS-JOB ZONE 4** (Considerable Preparation Needed)

O*NET-SOC#	O*NET-SOC Title	O*NET-SOC#	O*NET-SOC Title
13-2011.01	Accountants	51-9131.04	Film Laboratory Technicians
45-2011.00	Agricultural Inspectors	13-2061.00	Financial Examiners
13-2021.01	Assessors	49-9021.01	Heating and Air Conditioning Mechanics
13-2011.02	Auditors	23-2092.00	Law Clerks
13-2031.00	Budget Analysts	23-2011.00	Paralegals and Legal Assistants
49-9061.00	Camera and Photographic Equipment	51-5022.02	Paste-Up Workers
	Repairers	11-9131.00	Postmasters and Mail Superintendents
13-1051.00	Cost Estimators	11-3061.00	Purchasing Managers
49-2011.02	Data Processing Equipment Repairers	49-9063.03	Reed or Wind Instrument Repairers and
43-9031.00	Desktop Publishers		Tuners
51-5022.09	Electronic Masking System Operators	51-5022.05	Scanner Operators

## **WORKING CONDITIONS-JOB ZONE 5** (Extensive Preparation Needed)

O*NET-SOC#	O*NET-SOC Title	O*NET-SOC#	O*NET-SOC Title
15-2011.00	Actuaries	23-1023.00	Judges, Magistrate Judges, and
23-1021.00	Administrative Law Judges, Adjudicators,		Magistrates***
	and Hearing Officers**	53-6051.03	Marine Cargo Inspectors**
23-1022.00	Arbitrators, Mediators, and Conciliators**	51-5023.02	Offset Lithographic Press Setters and Set-
19-1021.01	Biochemists***		Up Operators**

19-1021.02	Biophysicists***	19-2012.00	Physicists***
29-1011.00	Chiropractors***	51-5022.11	Plate Finishers**
19-3031.03	Counseling Psychologists***	11-1011.02	Private Sector Executives***
51-5022.08	Dot Etchers	29-1066.00	Psychiatrists***
49-2095.00	Electrical and Electronics Repairers,	11-3031.01	Treasurers, Controllers, and Chief Financial
	Powerhouse, Substation, and Relay**		Officers**
51-5022.10	Electrotypers and Stereotypers**	29-1131.00	Veterinarians***
51-5021.00	Job Printers		

<sup>\*\*</sup> Indicates that the occupation was assigned to the group based on its second highest work value.

<sup>\*\*\*</sup> Indicates that the occupation was assigned to the group based on its third highest work value.

## 7.2 Job Zone Definitions

#### Job Zone 1: Little or No Preparation Needed

- Overall Experience No previous workrelated skill, knowledge, or experience is needed for these occupations. For example, a person can become a general office clerk even if he/she has never worked in an office before.
- Education These occupations may require a high school diploma or GED certificate. Some may require a formal training course to obtain a license.
- Job Training Employees in these occupations need anywhere from a few days to a few months of training. Usually, an experienced worker could show you how to do the job.
- Examples These occupations involve following instructions and helping others. Examples include bus drivers, forest and conservation workers, general office clerks, home health aides, and waiters/waitresses.

## Job Zone 2: Some Preparation Needed

- Overall Experience Some previous work-related skill, knowledge, or experience may be helpful in these occupations, but usually is not needed. For example, a drywall installer might benefit from experience installing drywall, but an inexperienced person could still learn to be an installer with little difficulty.
- Education These occupations usually require a high school diploma and may require some vocational training or jobrelated course work. In some cases, an associate's or bachelor's degree could be needed.

- Job Training Employees in these occupations need anywhere from a few months to one year of working with experienced employees.
- Examples These occupations often involve using your knowledge and skills to help others. Examples include drywall installers, fire inspectors, flight attendants, pharmacy technicians, retail salespersons, and tellers.

#### **Job Zone 3: Medium Preparation Needed**

- Overall Experience Previous work-related skill, knowledge, or experience is required for these occupations. For example, an electrician must have completed three or four years of apprenticeship or several years of vocational training, and often have passed a licensing exam, in order to perform the job.
- Education Most occupations in this zone require training in vocational schools, related on-the-job experience, or an associate degree. Some may require a bachelor's degree.
- Job Training Employees in these occupations usually need one or two years of training involving both on-thejob experience and informal training with experienced workers.
- Examples These occupations usually involve using communication and organizational skills to coordinate, supervise, manage, or train others to accomplish goals. Examples include dental assistants, electricians, fish and game wardens, legal secretaries, personnel recruiters, and recreation workers.

#### **Job Zone 4: Considerable Preparation Needed**

- Overall Experience A minimum of two to four years of work-related skill, knowledge, or experience is needed for these occupations. For example, an accountant must complete four years of college and work for several years in accounting to be considered qualified.
- Education Most of these occupations require a four-year bachelor's degree, but some do not.
- Job Training Employees in these occupations usually need several years of work-related experience, on-the-job training, and/or vocational training.
- Examples Many of these occupations involve coordinating, supervising, managing, or training others. Examples include accountants, chefs and head cooks, computer programmers, historians, and police detectives.

#### **Job Zone 5: Extensive Preparation Needed**

- Overall Experience Extensive skill, knowledge, and experience are needed for these occupations. Many require more than five years of experience. For example, surgeons must complete four years of college and an additional five to seven years of specialized medical training to be able to do their job.
- ➤ Education A bachelor's degree is the minimum formal education required for these occupations. However, many also require graduate school. For example, they may require a master's degree, and some require a Ph.D., M.D., or J.D. (law degree).
- Job Training Employees may need some on-the- job training, but most of these occupations assume that the person will already have the required skills, knowledge, work-related experience, and/or training.
- Examples These occupations often involve coordinating, training, supervising, or managing the activities of others to accomplish goals. Very advanced communication and organizational skills are required. Examples include lawyers, instrumental musicians, physicists, counseling psychologists, and surgeons.

#### 7.3 Index of Online Resources

#### **ACCREDITATION**

- Accredited online website to search for vocational school's admission and completion rates:
   www.accreditedschoolsonline.org/vocationaltrade-school/
- Better Business Bureau website to search for complaints against the institution:
   www.bbb.org
- Consumer Financial Protection Bureau website to search for complaints against the intuition:
   www.consumerfinance.gov/complaint/
- Council for Higher Education Accreditation and US
   Department of Education list of recognized accrediting organizations:

   www.chea.org/chea-and-usde-recognized-
- Federal Trade Commission advice on choosing a vocational school: www.consumer.ftc.gov/articles/0241-choosingvocational-school

accrediting-organization

- U.S. Department of Education information educational institutions accreditation: ope.ed.gov/dapip/#/home
- U.S. Department of Education information about diploma mills:
   www2.ed.gov/students/prep/college/diplomami lls/diploma-mills.html
- U.S. Department of Veterans Affairs WEAMS
   Institution Search. Check to see if the school is approved to accept VA benefits:

www.benefits.va.gov/gibill/school\_locator.asp

 VA-approved non-degree schools or certificate program finder:

www.benefits.va.gov/gibill/school\_locator.asp

#### **ACTIVE-DUTY RESOURCES AND OPPORTUNITIES**

- Community College of the Air Force: www.airuniversity.af.mil/Barnes/CCAF/
   Credentialing Opportunities On-Line for activeduty Service members (by branch of service):
  - U.S. Army credentialing opportunities online website www.cool.army.mil
  - Department of the Navy credentialing opportunities online website www.cool.navy.mil/usn/
  - U.S. Marine Corps credentialing opportunities online website www.cool.navy.mil/usmc/
  - U.S. Air Force credentialing opportunities online website afvec.us.af.mil/afvec/Public/COOL/
  - Coast Guard credentialing opportunities online website

www.cool.coastguard.mil/cg

- Voluntary Education information related to attending college while still on active duty: www.dantes.doded.mil
- DoD SkillBridge overview of program requirements and eligibility: www.dodskillbridge.com
- United States Military Apprenticeship Program (USMAP) information and instructions: usmap.netc.navy.mil/usmapss/static/index.htm
- Free online classes:
  - www.coursera.org
  - www.edx.org
  - www.linkedin.com/learning

#### **AMERICAN JOB CENTER**

 U.S. Department of Labor online portal for Veterans; Click "Find a Job" and enter your location in the "American Job Center Finder": www.veterans.gov/

#### **APPRENTICESHIP**

 Apprenticeship USA Toolkit answers to FAQ's about apprenticeships:

www.apprenticeship.gov

CareerOneStop apprenticeship finder:

www.careeronestop.org/Toolkit/Training/findapprenticeships.asp

Department of Labor Employment and Training Administration general information about apprenticeships:

www.apprenticeship.gov/

 Department of Labor Employment and Training Administration four ways to find and apply to apprenticeships:

www.doleta.gov/OA/usmap\_find\_apply.cfm

#### **ASSESSMENT**

- CareerScope®: dol-vets.careerscope.net/assessment
- O\*NET Interest Profiler: www.mynextmove.org/explore/ip

#### **CAREER COUNSELING**

 VA Chapter 36 Educational and Career Counseling benefits:

www.va.gov/careers-employment/educationand-career-counseling/

#### **CAREER EXPLORATION**

- Browse careers using the 16-career clusters: www.onetonline.org/find/career
- Bureau of Labor Statistics Occupational Outlook Handbook provides occupation descriptions: www.bls.gov/ooh/
- O\*NET military-to-civilian occupation translator: www.onetonline.org/crosswalk/MOC/
- My Next Move for Veterans search by keyword, industry, MOS:

#### www.mynextmove.org/vets/

 Reverse civilian to military skill translator (for business seeking to recruit Veterans):
 www.careeronestop.org/BusinessCenter/Toolkit /civilian-to-militarytranslator.aspx

#### **CERTIFICATION**

 The CareerOneStop Certification Finder tool can identify available certifications by keyword or by occupation:

www.careeronestop.org/Toolkit/Training/find-certifications.aspx

#### **COLLEGE**

CareerOneStop guide to colleges:

www.careeronestop.org/FindTraining/Types/coll ege.aspx

 College Navigator school search tool with detailed school data:

nces.ed.gov/collegenavigator/

 U.S. Department of Education guide to choosing a school:

studentaid.ed.gov/sa/prepare-forcollege/choosing-schools

• U.S. Department of Veterans Affairs guide to choosing a school:

www.benefits.va.gov/gibill/docs/factsheets/Choosing\_a\_School.pdf

#### **CREDENTIALING**

 CareerOneStop education and training finder for Veterans:

www.careeronestop.org/Veterans/BackToSchool/back-to-school.aspx

CareerOneStop training finder:

www.careeronestop.org/FindTraining/findtraining.aspx

#### **INTERNSHIPS**

 AmeriCorps program descriptions and application for national community service opportunities: www.nationalservice.gov/programs/americorps USAJOBS Pathways for federal government internships:

www.usajobs.gov/StudentsAndGrads

U.S. Chamber of Commerce internship opportunities:

www.uschamber.com/aboutus/careers/internship-opportunities

#### **JOB SEARCH ENGINE**

 The National Labor Exchange (NLx) database of job openings in public, private, and nonprofit sector organizations:

usnlx.com

 CareerOneStop, a great resource for career exploration, training and jobs:

www.careeronestop.org/JobSearch/jobsearch.aspx

 U.S. Department of Labor Veteran's portal; click link to find jobs:

veterans.gov/

USAJOBS house most federal job vacancy announcements:

www.usajobs.gov/

## JOINT SERVICE TRANSCRIPT (JST)

Joint Service Transcript access information and access:

jst.doded.mil/smart/signIn.do

#### LABOR MARKET INFORMATION

- Bureau of Labor Statistics site for comprehensive and up-to-date LMI; provides deep dive into current economic situation in the United States: www.bls.gov/
- Bureau of Labor Statistics resources for jobseekers:

www.bls.gov/audience/jobseekers.htm

 CareerOneStop links to up-to-date industry trends, career trends, occupation profiles, business finder and job finder tools: www.careeronestop.org/  O\*NET data on emerging careers; including descriptions, outlook, wages and relevant indemand technologies: www.onetonline.org/

#### LICENSING

 The CareerOneStop License Finder tool can help you determine if an occupation is licensed in a particular state and provide links to the state agency website for information on requirements and how to apply:

www.careeronestop.org/Toolkit/Training/find-licenses.aspx

#### **TECHNOLOGY**

 CareerOneStop alphabetical list of "hot" technologies:

www.onetonline.org/search/hot\_tech/

#### TRANSITION ASSISTANCE PROGRAM

- TAP Virtual Curriculum: jkodirect.jten.mil/Atlas2/page/login/Login.jsf
- Small Business Administration website has resources for Veterans who want to start their own businesses:

www.SBA.gov/bootstobusiness

#### **USMAP**

- United States Military Apprenticeship Program (USMAP) information and instructions: usmap.netc.navy.mil/usmapss/static/index.htm
- U.S. Department of Labor Employment and Training Administration link for USMAP: doleta.gov/OA/usmap.cfm

#### **VA BENEFITS AND PROGRAMS**

 U.S. Department of Veterans Affairs comparison tool for finding estimated benefits by school or program:

www.va.gov/gi-bill-comparison-tool

- U.S. Department of Veterans Affairs summary of GI Bill programs. Click on any of the "types of training" from the list to see details on benefits, eligibility, and links to payment rates: www.va.gov/education/about-gi-billbenefits/post-9-11/
- U.S. Department of Veterans Affairs explanation of work-study program:
   www.va.gov/education/about-gi-billbenefits/how-to-use-benefits/work-study/
- U.S. Department of Veterans Affairs GI Bill benefits for licensing and certification: www.va.gov/education/about-gi-billbenefits/how-to-use-benefits/test-fees/
- U.S. Department of Veterans Affairs information about the Yellow Ribbon program, including links to see which schools participate and current payment rates:
   www.va.gov/education/about-gi-bill-

benefits/post-9-11/yellow-ribbon-program/

 U.S. Department of Veterans Affairs GI Bill benefits for apprenticeships or OJT: www.va.gov/education/about-gi-billbenefits/how-to-use-benefits/on-the-jobtraining-apprenticeships/

- U.S. Department of Veterans Affairs GI Bill information for degree granting institutions: www.benefits.va.gov/gibill/higher\_learning.asp
- U.S. Department of Veterans Affairs GI Bill information for vocational/technical training: www.benefits.va.gov/gibill/non\_college\_degree. asp

#### **VETERANS' RESOURCES**

- Small Business Administration has resources for Veterans who want to start their own businesses: www.SBA.gov/bootstobusiness
- U.S. Department of Labor online portal for Veterans; Click "Find a Job" and enter your location in the "American Job Center Finder": www.veterans.gov/
- Veterans Benefits Administration information about Veterans' benefits, including education and training:
   www.va.gov/education/
- Vocational Rehabilitation and Employment (VR&E):
   www.va.gov/careers-employment/vocational-rehabilitation/