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***FOR IMMEDIATE RELEASE***

## **CACs may be updated online through Sept. 30**

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JOINT BASE SAN ANTONIO, FORT SAM HOUSTON, Texas — Army personnel whose Common Access Cards are expiring between now and Sept. 30 may update their cards online.

Eligible card-holders may log onto ID Card Office Online at [https://pki.dmdc.osd.mil/self\\_service/](https://pki.dmdc.osd.mil/self_service/) to update the certificates on their CACs, Uniformed Services ID Card, and Volunteer Logical Access Credentials within 30 days of the expiration date.

The temporary changes were approved by the DOD April 16 as a safety measure during the coronavirus pandemic.

"The continued operation of ID card facilities is an essential DOD mission," said Michael C. Klemowski, Chief, Soldier Programs Branch, Soldier Programs and Services Division, Installation Management Command.

"We can help maintain health and safety standards by reducing the number of visits to ID card offices for basic actions such as renewing expiring credentials," he said.

Without the change, users who are teleworking would lose access to DOD networks, systems and email, and would be required to visit a DOD ID card office in person for a new card.

Card-holders who have updated their cards online will ~~be granted~~ maintain access to the gates access and to visit post facilities, such as the PX/Commissary, and Family and Morale, Welfare and Recreation programs.

ID cards may be updated online within 30 days of expiration. For example, a card expiring May 30 may be updated no sooner than May 1.

Online updates will not work for cards that already have expired.

The new measures are in place through Sept. 30 and may be extended depending on the scope of the coronavirus national health emergency, according to the DOD.

For additional information, including step-by-step instructions, visit <https://www.cac.mil/coronavirus>.

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***About the U.S. Army Installation Management Command:***

We are “the Army's home.” Army installations require the same types of programs and services found in any small city. IMCOM manages the day-to-day operations of our Army communities such as emergency response teams, housing, utilities and maintenance, parks and recreation and childcare. Our professional workforce strives to deliver on the commitment to honor the sacrifice and service of military Families, while enabling readiness for a self-reliant and globally-responsive all-volunteer Army.

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