

CIF Storefront Conversion/ ODO Program

CIF Storefront Conversion / ODO: IAW the HQDA directive, CIF will continue to reduce inventory. What this means to all supported FSGA & HAAF units: units will need to establish an ODO account & complete ODO/ISM training held by TACOM CMO. Most importantly, CIF will support all units but understand that once the unit has established an account in the ODO program, TACOM CMO transfers the unit from CIF support to TACOM RLSC-NE CIF; meaning, CIF no longer has the capability to service the unit and instead the unit representative will need to utilize their ISM account for services (OCIE issue, turn-in, FLIPLs, etc.).

We have created a Teams page and posted all the ODO guidance we have seen from TACOM. "3ID ODO Information Page" link: [Teams Page](https://dod.teams.microsoft.us/l/team/19%3adod%3af0ea18a15717423db213a78142b3d1cf%40thread.tacv2/conversations?groupId=eda66242-6f80-4002-9e99-eebf962f4a53&tenantId=fae6d70f-954b-4811-92b6-0530d6f84c43)
<<https://dod.teams.microsoft.us/l/team/19%3adod%3af0ea18a15717423db213a78142b3d1cf%40thread.tacv2/conversations?groupId=eda66242-6f80-4002-9e99-eebf962f4a53&tenantId=fae6d70f-954b-4811-92b6-0530d6f84c43>>

Finally, TACOM hosts a weekly ODO/ISM training every Thurs at 10am (EST) link: [TACOM Teams Page](https://dod.teams.microsoft.us/l/meetup-join/19%3adod%3ameeting_f3fb316947414cb9ac130ca68510aff2%40thread.v2/0?context=%7b%22Tid%22%3a%22fae6d70f-954b-4811-92b6-0530d6f84c43%22%2c%22Oid%22%3a%22c27fd873-5034-440b-8007-fec09d54d878%22%7d)
<https://dod.teams.microsoft.us/l/meetup-join/19%3adod%3ameeting_f3fb316947414cb9ac130ca68510aff2%40thread.v2/0?context=%7b%22Tid%22%3a%22fae6d70f-954b-4811-92b6-0530d6f84c43%22%2c%22Oid%22%3a%22c27fd873-5034-440b-8007-fec09d54d878%22%7d>

TACOM ODO POCs:

Ms. Jennifer M. Mason, <mailto:jennifer.m.mason.civ@army.mil> <jennifer.m.mason.civ@army.mil> ,
Office: (410) 436-0621/ DSN: 584-0621, Cell: 443-685-5389.

Mr. Clifford N Anderson, <mailto:clifford.n.anderson.civ@army.mil> <clifford.n.anderson.civ@army.mil> ,
Office: 410-436-0620 / DSN: 584-9336

Or reach them both through their USARMY APG TACOM Mailbox ODO CHPSID: [Email](mailto:usarmy.apg.tacom.mbx.odo-chpsid@army.mil)
usarmy.apg.tacom.mbx.odo-chpsid@army.mil <<mailto:usarmy.apg.tacom.mbx.odo-chpsid@army.mil>>

ISM helpdesk: (844) 261-1066, Comm: (703) 545-3102, or [email them](mailto:usarmy.belvoir.peo-eis.mbx.ahrs-service-desk@mail.mil) at usarmy.belvoir.peo-eis.mbx.ahrs-service-desk@mail.mil <<mailto:usarmy.belvoir.peo-eis.mbx.ahrs-service-desk@mail.mil>>