



Congratulations on your recent selection for assignment to Fort Novosel, Alabama.
Home of Army Aviation and the United States Army Aviation Center of Excellence.

On behalf of the Army Community Service (ACS) and the Relocation Readiness Program (RRP) staff, we would like to welcome you and your Family to the area. We are here to assist you and your Family and act as a bridge between the numerous local, community and state resources in the area. We are eager and prepared to help make your transition a smooth adjustment. The official United States Army Aviation Center of Excellence and Fort Novosel, web site is <https://home.army.mil/novosel/>. The Fort Novosel Installation Automated Information line is 334-255-1110.

Mission

AVCOE trains, educates, and develops Aviation warfighters; continuously drives change and transformation to maximize manned and unmanned Aviation's effect as a member of the combined arms team on current and future battlefields.

If you do not have a pinpoint assignment or a **Sponsor** contact you're Fort Novosel Total Army 334-255-3490. If you are calling DSN, use 558 instead of 255 and all other numbers the same as above. Your assigned **sponsor** is there to ease your transition and will help expedite your ability to become productive at your new command.

Emergencies:

While enroute to Fort Novosel and extenuating emergency situations arise, please contact 1-877-272-7337

Directions to Fort Novosel:

An excellent road network makes it easy to drive to the post from any direction. Entry to the post is through three main gates: the Ozark Gate from the east, the Daleville Gate from the south and the Enterprise Gate from the west.

- If you are coming from Ozark via Highway 231, turn onto Alabama 249 westbound (also known as Andrews Ave.) and continue driving until you reach the Ozark Gate.
- If you are traveling from Enterprise, take Rucker Blvd. (Alabama 248) to the Enterprise Gate.
- From Dothan, take Highway 84 West, turn right at the Daleville exit, continue driving on Daleville Ave. (Alabama 85) for about two miles and then enter the post at the Daleville Gate.

Nearby Air Transportation:

The Dothan Regional Airport <https://flydothan.com/>, located on the north side of the city in Houston County, provides regional airline service. There are rental car services in the airport for your convenience.

Driving Directions from Dothan Airport (DHN)

1. Travel SOUTHWEST on FLIGHT LINE DR toward CENTRAL ST (0.9 miles)
2. Turn SLIGHT RIGHT onto NAPIER FIELD RD/CR-112 (1.7 miles)
3. NAPIER FIELD RD/CR-112 becomes AL-134 (0.6 miles)

4. Turn SLIGHT LEFT onto ramp. (0.2 miles)
5. Merge onto US-231 N/AL-53 N. (14.4 miles)
6. Turn LEFT onto AL-249 (6.8 miles)
7. Arrive at Fort Novosel

Driving Directions from Montgomery, Alabama

1. Travel NORTH on S UNION ST (less than 0.1 miles)
2. Merge onto I-85 N/MARTIN LUTHER KING JR EXPY (4.8 miles)
3. Merge onto US-231 S/US-80 W/AL-21 S via EXIT 6 toward TROY (3.3 miles)
4. Turn LEFT onto US-231 S/US-82 E/TROY HWY. Continue to follow US-231 S (73.7 miles)
5. Turn RIGHT onto AL-249 (6.8 miles)
6. Arrive at Fort Novosel

Public Transportation:

From the Dothan Airport: Fort Novosel does not have a shuttle bus from the airport to the installation. After you pick up your luggage from the baggage claim, you will take a taxi (which is reimbursable if a receipt is turned in to the Military Pay Office) from Dothan Airport to Fort Novosel. The Greyhound Bus Line is available in Dothan, AL. (<https://www.greyhound.com/>). Soldiers and / or Family members arriving in Dothan, AL on the Greyhound bus line will need to take a taxi to Fort Novosel. The guests of the International Hotel Group (IHG), Army Lodging on Fort Novosel are able to use the IHG shuttle bus within the installation.

Uber and Lift is also available in the local area.

Cab Services

Wiregrass Safe Cab	334 699 3159
AAA Cab	334 598 3304
A&J Enterprizez	334 568 6066

Check-In Procedures:

Upon arrival at one of the Fort Novosel gates, personnel must present a valid Common Access Card (CAC), Retiree ID, Military Dependent ID, DA Form 1602 Civilian ID card, or any other U.S. Government issued personal identity verification (PIV) credential to access Fort Novosel without a Visitor's Badge. Only Active Duty and Retired U.S. Service Members and their dependents (18 and older), and DA Civilians with a valid DOD-issued ID card may escort un-vetted visitors.

Visitors may go to the Visitor Control Center (VCC) at the Daleville Gate or Ozark Gate to receive a background check and visitor badge. You'll need a valid government issued picture identification card, such as a driver's license, passport, and state identification card. When accessing Fort Novosel, visitors must present a Visitor Badge and a valid Government-issued picture identification card in order to enter the installation.

Our two VCC are located at the Daleville or Ozark gates and are open between the normal operating hours of 8 a.m. to 4 p.m., Monday through Friday. Additionally, the Daleville gate will be open Saturdays and Sundays from 8 a.m. to 4 p.m. to make it easier to access post on the weekends. Check for gate hours of operation on holidays on the installation website: <https://home.army.mil/novosel/index.php>.

Signing In:

Permanent Party

During duty hours, 0800-1600, Monday through Friday, all incoming permanent party Soldiers will report to the Soldier Service Center, Military Personnel Division, Building 5700, Room 280, to sign-in. Soldiers will need PCS orders and Leave Form. Soldiers may contact the Military Personnel Division at 334-255-1814/2869.

Soldiers reporting after duty hours, on weekends, or holidays, will report to building 101, Fort Novosel IOC, 334-255-3100. On the first duty day after arrival, Soldiers will report to building 5700, Room 280, to formally in-process at 0800. Soldiers must be in duty uniform to in-process. For additional information, Sponsorship Program information, requesting a leave extension, or reporting a change in your arrival date, contact the Military Personnel Division, Bldg. 5700, Room 280, during duty hours at 334-255-1814/2869 or DSN 312-558-1814/2869.

Flight/Captain's Career Course Students:

All Flight and Captain's Career Course Students reporting to Fort Novosel will report to their unit and sign-in. Unit phone number is 334-255-9730. Students will report the next duty day to building 5700, Room 280, at 0800 to in-process the installation. Soldiers must have PCS orders with a 1-145th stamp and a signed leave form. Students may contact the Military Personnel Division at 334-255-1814/2869 or DSN 312-558-1814/2869.

Warrant Officer Candidates (WOC):

All Warrant Officer Candidates will report to building 5910 during or after duty hours.

WOSC/WOSSC:

During hours all WOSC/WOSSC will report to building 5910.

After duty hours, all WOSC/WOSSC will report to building 308, IHG Army Hotel, (334) 598-5216.

AIT Students:

All AIT students will report to A Co, 1-13th AVN Regt, Building 6202, (334) 255-3491.

ALC/SLC:

All ALC/SLC students will report to the NCO Academy, Building 4301.

All other students not listed above will report to the unit indicated on their orders.

Civilians:

Civilians arriving for work at Fort Novosel will report to the Civilian Personnel Advisory Center in building 5700, Room 280 for in processing.

What to do if you get married enroute?

If you get married before you PCS, contact your losing S-1 for instructions on what you need to do to have your spouse added to your orders. Do not sign into Fort Novosel, AL until your orders have been amended to include your dependent. The military will not pay for travel and housing of your spouse if

you do not follow proper procedures. If you get married enroute, you need to travel to Fort Novosel, AL alone. During in-processing, you will receive instructions on how to acquire Command Sponsorship and necessary steps for travel arrangements for your new Family. (Once your orders reflect dependents "yes," your spouse will be authorized travel.) Please in-process the installation accordingly.

Temporary Lodging / Billeting:

Unaccompanied Personnel Housing (UPH) is available on Fort Novosel for bona fide bachelors in the rank of E-1 to E-4. Enlisted Service Members (E-1 to E-4) are required to check with the housing personnel prior to making housing arrangements. More information can be found on the Army Housing website or contact the Housing office at 334-255-3705/1205.

The International Hotel Group (IHG) Army Hotels Fort Novosel is located in Building 308, on 6th Avenue. Transient personnel may telephone 24 hours a day, 7 days a week 877-711-TEAM.

Post Office Box:

If you are PCSing to Fort Novosel go to www.usps.com to request a box at the Fort Novosel Post Office. Contact the Fort Novosel Post Office to request rate information which are subject to change from time to time and to get your box number. Contact the Fort Novosel Post Office at (334) 598-6446.

Housing:

Reporting Requirements

Upon arrival to Fort Novosel, the Service Member **will** report to the Housing Services Office (HSO) (<https://home.army.mil/novosel/housing>) The Housing Services Office (HSO) is located in room 160 on the first floor of the Soldier Service Center, Bldg. 5700. Office hours are Monday – Friday from 7:15 a.m. to 4:15 p.m. Enjoy living on post with Corvias Military Living. Housing is available to Active-Duty (Single or Married), Retirees and DOD Employees. There are several on-post options to choose from and a chance to save BAH while still having the amenities and full benefits of living on post. Corvias Military Leasing center is conveniently located across from the commissary at 9700 Division Road. Their contact number is 334-440-8988. Housing information with virtual tours can be found on their website at <https://novosel.corviaspm.com/>.

Please review lease agreements and any other related documents before signing. If you have any questions or concerns while viewing the lease contact HSO or the Office of the Staff Judge Advocate (OSJA) they will review your lease for you. The HSO serves as a third party, mediate disputes, and provide guidance for all incoming and departing personnel. If you have any questions prior to your move you may contact HSO at 334-255-2224 or 9230. The Housing Services Office's mission is to assist you with all your housing needs.

(Basic Allowance for Housing: BAH Rates: <https://www.travel.dod.mil/Allowances/Basic-Allowance-for-Housing/>)

Off-Post Estimated Housing Costs:

Type	Bedrooms	Square Feet	Deposit	Rent	Purchase
Apartment	2	1400	1430	1430	N/A
Apartment	3	2000	2100	2100	NA
Home	3	2070	1700	1700	250000
Townhouse	3	1495	1300	1300	170,000

Schools:

The School Liaison Office (SLO) assists Ft. Novosel Families living both on and off post. The SLO can assist you in locating points of contact in the schools and makes appropriate referrals. For more information call the Fort Novosel School Liaison Office (334)255-9812. Also visit <https://novosel.armymwr.com/programs/school-liaison-officer>. <https://www.youtube.com/user/MilitaryKidsConnect>, a helpful tool for youth who are relocating.

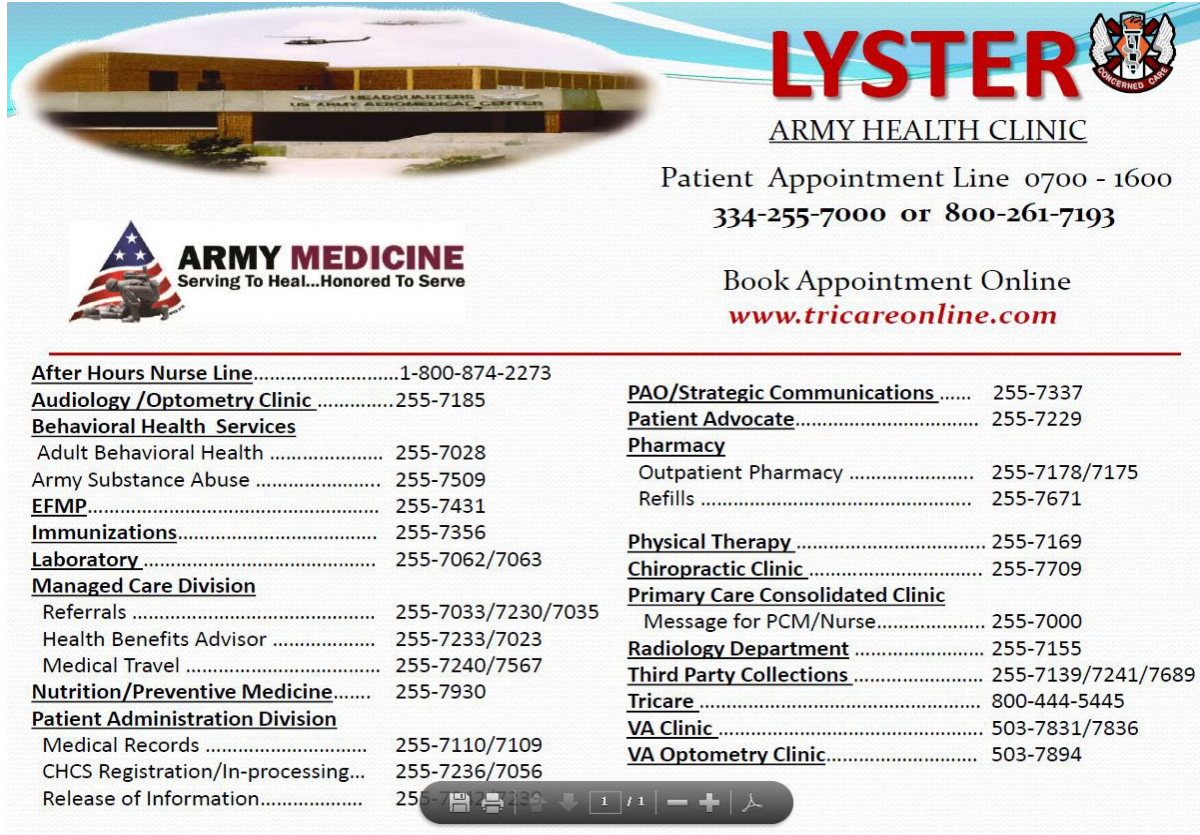
Enrolling your children into Alabama Schools:

Please go to the website listed below for the enrollment procedures for the State of Alabama <https://www.enterpriseschools.net/registration/overview>

Foreign Born Spouses:

If you are engaged to or considering marrying a non-US citizen, please go to the US Citizenship & Immigration Services website, www.uscis.gov, to familiarize yourself with the forms that you will need to complete to either apply for a Fiancé visa or petition for your alien relative and/or make an adjustment to status. Having an international driver's license before they travel to the US will help make the transition less stressful for your significant other. For questions on the permanent residence process or naturalization, call the USCIS military help line at 877-247-4645.

Lyster Army Health Clinic



The banner features a large, modern, white, dome-shaped building with a flat roof, surrounded by greenery. To the right of the building is the word "LYSTER" in large, bold, red letters, followed by "ARMY HEALTH CLINIC" in smaller, black, sans-serif font. Below this is the patient appointment line information: "Patient Appointment Line 0700 - 1600" and "334-255-7000 or 800-261-7193". To the left of the building is the "ARMY MEDICINE" logo, which includes a stylized American flag and the text "Serving To Heal...Honored To Serve". Below the logo is the "Book Appointment Online" text and the website "www.tricareonline.com". At the bottom of the banner is a list of services and their phone numbers, organized into two columns. The list includes: After Hours Nurse Line, Audiology /Optometry Clinic, Behavioral Health Services, Adult Behavioral Health, Army Substance Abuse, EFMP, Immunizations, Laboratory, Managed Care Division, Referrals, Health Benefits Advisor, Medical Travel, Nutrition/Preventive Medicine, Patient Administration Division, Medical Records, CHCS Registration/In-processing, Release of Information, PAO/Strategic Communications, Patient Advocate, Pharmacy, Outpatient Pharmacy, Refills, Physical Therapy, Chiropractic Clinic, Primary Care Consolidated Clinic, Message for PCM/Nurse, Radiology Department, Third Party Collections, Tricare, VA Clinic, and VA Optometry Clinic.

LYSTER
ARMY HEALTH CLINIC

Patient Appointment Line 0700 - 1600
334-255-7000 or 800-261-7193

Book Appointment Online
www.tricareonline.com

After Hours Nurse Line	1-800-874-2273	PAO/Strategic Communications	255-7337
Audiology /Optometry Clinic	255-7185	Patient Advocate	255-7229
Behavioral Health Services		Pharmacy	
Adult Behavioral Health	255-7028	Outpatient Pharmacy	255-7178/7175
Army Substance Abuse	255-7509	Refills	255-7671
EFMP	255-7431	Physical Therapy	255-7169
Immunizations	255-7356	Chiropractic Clinic	255-7709
Laboratory	255-7062/7063	Primary Care Consolidated Clinic	
Managed Care Division		Message for PCM/Nurse.....	255-7000
Referrals	255-7033/7230/7035	Radiology Department	255-7155
Health Benefits Advisor	255-7233/7023	Third Party Collections	255-7139/7241/7689
Medical Travel	255-7240/7567	Tricare	800-444-5445
Nutrition/Preventive Medicine	255-7930	VA Clinic	503-7831/7836
Patient Administration Division		VA Optometry Clinic	503-7894
Medical Records	255-7110/7109		
CHCS Registration/In-processing...	255-7236/7056		
Release of Information.....	255-7236/7056		

Local Emergency Rooms:

Patients seen at a hospital must present their Military ID card and inform the front desk that they have TRICARE insurance.

Please be advised that you are responsible for the cost of the visit if seen for other than an emergency reason, such as a toothache. TRICARE defines an emergency as a medical, maternity, or psychiatric condition that would lead a "prudent layperson" to believe that a serious medical condition exists, or the absence of immediate medical attention would result in a threat to life, limb, or eyesight.

Be sure to call or follow up with your Primary Care Manager on the next working day.

If a hospital wants to send your prescription to a pharmacy that doesn't accept TRICARE, request to be given enough medication (if possible) to last until a TRICARE-approved pharmacy opens. You may also request the written prescription and take it to a TRICARE-approved pharmacy the next day or the Lyster Pharmacy during the weekdays.

Medical Center Enterprise

400 North Edwards St.
Enterprise, AL 36330
(334) 347-0584

Southeast Alabama Medical Center

1108 Ross Clark Circle
Dothan, AL 36301
(334) 793-8111

Flowers Hospital

4370 West Main Street
Dothan, AL 36305
(334) 793-5000

Dale Medical Center

126 Hospital Avenue
Ozark, Alabama 36360
(334) 774-2601

ACS Relocation Readiness Program (RRP).

Soldier Service Center
Bldg. 5700 RM 177
Fort Novosel, AL 36362
334-255-3161/3735
334-255-0434 (FAX)
DSN 317-558-3161

The ACS Lending Hangar provides small kitchen appliances and kitchen items for temporary loan. Driving maps, community information, and other ACS services and support are also available. The Monthly Newcomers' Welcome is—mandatory for all permanent party Soldiers—is held from 0900-1130 on the 2nd Friday of each month at The Landing. English as a Second Language is offered at the local Enterprise State Community College (ESCC) on Tuesdays and Thursdays. For more information go to <https://www.escc.edu/index.php/academics/adult-education>.

ACS programs are available <https://novosel.armymwr.com/programs/army-community-service>
<https://www.armyfamilywebportal.com/content/army-community-service>

If you have additional questions or concerns regarding your move, please contact the Relocation Program Manager at (334) 255-3735.

Helpful Moving Websites:

Military Installation www.militaryonesource.mil : Information on the installation, as well as Plan My Move which creates a moving plan for the service member and his/her family.

How to Move Your Pets: <https://www.atlasvanlines.com/resources/moving-tips-tools/how-to-move-guides/moving-pets>

Pay Entitlements: <http://www.defensetravel.dod.mil/site/allowances.cfm>

Transportation: Household Goods: <https://dps.move.mil/cust/standard/user/home.xhtml>

Privately Owned Vehicle: www.pesmypov.com

Military OneSource: www.militaryonesource.mil (24/7: 800-342-9647)

www.ahrn.com

www.zillow.com

www.militarytogo.com

Community Awareness: <https://www.nsopw.gov/search-public-sex-offender-registries>

If you are not in the Fort Novosel Area, do not send money or sign a lease / agreement until you can inspect the property yourself. You may be asked to pay the first month's rent or a non-refundable deposit.

Employment for Family Members:

www.usajobs.gov

www.indeed.com

www.passportcareer.com

<https://myseco.militaryonesource.mil>: Research career options; search for scholarships; build a resume; find a school for you.

<https://www.armyfamilywebportal.com/content/employment-readiness-program>

General and Community Information:

<https://www.enterprisealabama.com/>

<https://www.dalevilleareachamber.com/>

<http://www.dothan.com/>

<https://www.ozarkalchamber.com/>

<http://alabama.travel/>

National Peanut Festival: <http://nationalpeanutfestival.com/>

Opp Rattlesnake Rodeo: <http://www.rattlesnakerodeo.com/>

Veterinary Clinic:

Monday – Friday 0800 – 1600
Building 9402 Dust Off Street
(334) 255-9061

On Fort Novosel, pets are required to be micro-chipped, have yearly vaccinations and undergo heartworm testing and de-worming. Personnel moving into on-post quarters should register their pets within three business days of arrival. Bring your ID card and the pets medical records. Services are available to active-duty military members, retirees, and their family members. Authorized patrons can bring their pets for: vaccinations, sick call, check-ups, medications, and micro-chipping. Pets are seen by appointment only and must be registered prior to making an appointment. For treatment questions or to make an appointment, please call (334) 255-9061.