

ACCESSING THE SFL-TAP VIRTUAL CENTER

1. Go to <https://www.sfl-tap.army.mil> or call 800.325.4715 to register for a Virtual Center account

The screenshot displays the homepage of the SFL-TAP Virtual Center. At the top, the U.S. Army logo is on the left, and the text "SOLDIER FOR LIFE - TRANSITION ASSISTANCE PROGRAM" and "The Army's Official Transition Website" is centered. A "LOG-IN" button is in the top right. Below the header is a navigation bar with links for "CONTACT", "FAQ", "LOCATIONS", "VIRTUAL CENTER", and "CALL US: 1-800-325-4715". The "VIRTUAL CENTER" link is circled in red. A secondary navigation bar includes "HOME", "SOLDIER RESOURCES", "SUCCESS STORIES", "CALENDAR", "TRANSITION LEADERS", "BENEFITS", and "ALUMNI".

The main content area features a large 3D virtual center environment. A sign on the left reads "Use your arrow keys to move in the ACAP Virtual Center" with instructions: "WALK FORWARD" (up arrow), "WALK BACK" (down arrow), "LOOK LEFT" (left arrow), and "LOOK RIGHT" (right arrow). A central screen displays "Welcome to the ACAP Virtual Center" and provides instructions for navigating the virtual space.

Below the virtual center image is a banner: "Making transition easier for you: virtual assistance and class 24/7." This is followed by three columns of service options:

- GO SFL-TAP Center LOCATIONS**: Find an SFL-TAP Center near you!
- GO VIRTUAL CENTER**: Sign up for a Virtual Center account and SFL-TAP virtually
- 1-800-325-4715 CALL CENTER**: Get support, services and answers via phone. CALL US!

At the bottom, there are three sections:

- SFL-TAP Virtual Center Calendar**: Shows events for Friday, January 16 (8:00am Financial Planning Seminar, 6:00pm Advanced Resume Seminar) and Monday, January 19 (Virtual Center CLOSED).
- Job Fairs**: Shows events for Friday, January 16 (11:00am West Point Mini Job Fair/Emplo) and Wednesday, January 21 (10:00am Fort Hood SFL: TAP Triannual I).
- SFL-TAP Television (SFL-TAP)**: Features a video titled "Medal of Honor Recipient Clinton Romesha".

On the right side of the page, there is a Facebook widget for the "Army Career and Alumni Program (ACAP) - HQ". It includes a "Like" button and a post from January 7 at 11:06am announcing a "VETERANS VIRTUAL CAREER FAIR" on January 21, 2015. The post lists reasons to register, such as exploring opportunities, networking, and winning prizes like an iPad Air. It also notes that 4,948 people like the ACAP - HQ page.

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LOG-IN

SOLDIER FOR LIFE - TRANSITION ASSISTANCE PROGRAM The Army's Official Transition Website

TRANSITION ASSISTANCE PROGRAM
Start Strong • Serve Strong • Reintegrate Strong • Retire Strong

CONTACT | FAQ | LOCATIONS | VIRTUAL CENTER | CALL US: 1-800-325-4715

HOME SOLDIER RESOURCES SUCCESS STORIES CALENDAR TRANSITION LEADERS BENEFITS ALUMNI

> Home > Virtual Center > SFL-TAP Virtual Center

- VIRTUAL CENTER
- REGISTER FOR AN ACCOUNT
- DOWNLOAD REQUIRED SOFTWARE
- SYSTEM REQUIREMENTS
- VIRTUAL CENTER CALENDAR

SFL-TAP Virtual Center



The SFL-TAP Virtual Center is an immersive, three-dimensional, online environment where Soldiers can receive all the transition and education services that they would normally receive at a bricks-and-mortar SFL-TAP Center.

[Click here to register](#) for an account

Click [here to download](#) required software

Click here for Virtual Seminar Calendar

There are many resources to assist with military transition and job preparation. The SFL-TAP counselors can conduct individual counseling sessions, assist with job searching, and provide resume assistance. Seminars are conducted for resume preparation, interviewing training, and preparing for federal employment. Virtual Center visitors can access the resource library which contains transition information, resume materials, seminar slides and many other additional resources.

Beginning October 2012, the new Army Core Curriculum will be offered as mandated by the Veteran's Opportunity to Work (VOW) Hero to Hires Act of 2011. Courses include Orientation/Transition Overview, MOC Crosswalk, Military Family Concerns, Value of a Mentor/Special Issues and Individual Transition Plan (ITP) Review.

We encourage you to visit our virtual center soon. Register today to receive a personal tour by one of our SFL-TAP Counselors. [Click here!](#)

Watch a Demo

Contact Us

ASK SFL-TAP:
Contact Via Email

Virtual Center:
1-800-325-4715

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2. You must register with a “.mil” email account.

SOLDIER FOR LIFE - TRANSITION ASSISTANCE PROGRAM
The Army's Official Transition Website

LOG-IN

CONTACT | FAQ | LOCATIONS | VIRTUAL CENTER | CALL US: 1-800-325-4715

HOME SOLDIER RESOURCES SUCCESS STORIES CALENDAR TRANSITION LEADERS BENEFITS ALUMNI

> Home > Virtual Center > SFL-TAP Virtual Center Sign-up

- VIRTUAL CENTER
- REGISTER FOR AN ACCOUNT
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- VIRTUAL CENTER CALENDAR

Contact Us

ASK SFL-TAP:
Contact Via Email

Virtual Center:
1-800-325-4715

SFL-TAP Virtual Center Sign-up

Welcome to the Virtual Center Sign-up

The SFL-TAP Virtual Center provides all the information and resources of a brick-and-mortar SFL-TAP Center using a 3D digital environment. SFL-TAP Counselors will greet you, assist you with your transition needs and answer any of your questions. Visit SFL-TAP's newest office from the comfort of your living room.

 **Virtual Sign-Up**

Fill out the form below and you will be sent an email with information on how to access the SFL-TAP Virtual Center including logon credentials. If you need assistance, please contact the SFL-TAP Call center at 1-800-325-4715. Please allow up to 48 hours for your login information to be sent. (Note: In some cases, it may take up to 24hrs for you to receive your login information.)

First Name:

Last Name:

Phone:

Email Address: (MUST BE .MIL)

 **ARMY HUMAN RESOURCE CMD**
1-800-325-4715

Privacy Policy | Contact | Disclaimer | Locations

CALL US: 1-800-325-4715

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The security accreditation level of this site is UNCLASSIFIED and below. Do not process, store, or transmit any Personally Identifiable Information (PII), UNCLASSIFIED/FOUO or CLASSIFIED information on this system.

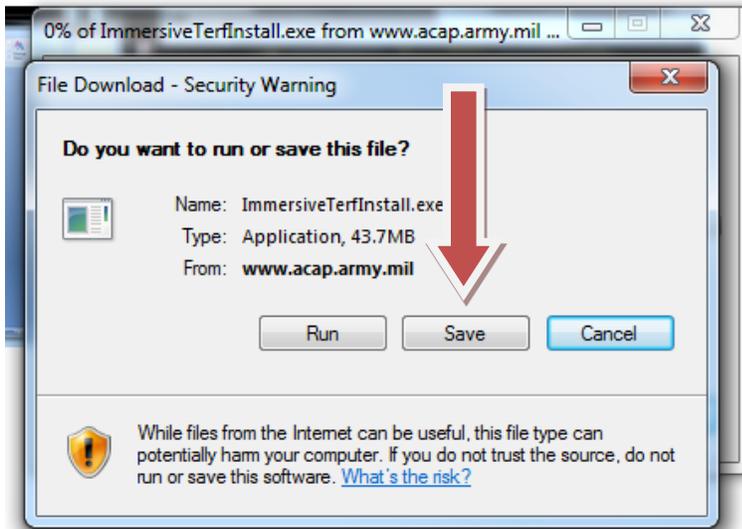
ACCESSING THE SFL-TAP VIRTUAL CENTER

3. Immediately after submitting, a download screen will appear. Choose the appropriate version to download to your computer.

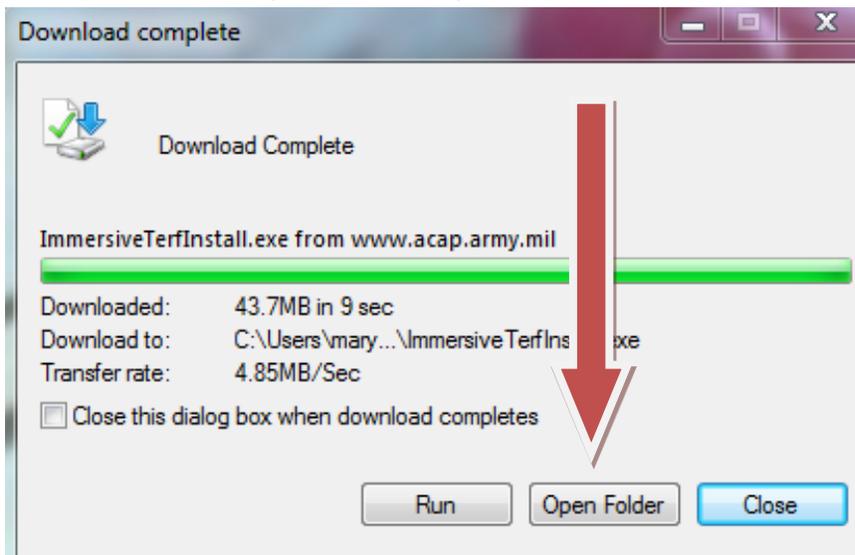
The screenshot shows the SFL-TAP Virtual Center Sign-up page. At the top, there is a navigation bar with the U.S. Army logo and the text "SOLDIER FOR LIFE - TRANSITION ASSISTANCE PROGRAM The Army's Official Transition Website". Below this is a secondary navigation bar with links for HOME, SOLDIER RESOURCES, SUCCESS STORIES, CALENDAR, TRANSITION LEADERS, BENEFITS, and ALUMNI. The main content area features a breadcrumb trail: > Home > Virtual Center > SFL-TAP Virtual Center Sign-up. On the left, there is a sidebar with a list of links: VIRTUAL CENTER, REGISTER FOR AN ACCOUNT, DOWNLOAD REQUIRED SOFTWARE, SYSTEM REQUIREMENTS, VIRTUAL CENTER, and CALENDAR. Below the sidebar is a "Contact Us" section with the text "ASK SFL-TAP: Contact Via Email" and "Virtual Center: 1-800-325-4715". The main content area has a large heading "SFL-TAP Virtual Center Sign-up" and a sub-heading "Welcome to the Virtual Center Sign-up". Below this is a paragraph explaining that the SFL-TAP Virtual Center provides all the information and resources of a brick-and-mortar SFL-TAP Center using a 3D digital environment. To the right of the text is a small image of a soldier in camouflage uniform standing at a counter. Below the text is a "Virtual Sign-Up" section with a U.S. Army logo and the text "Thank you for Signing up!". This section explains that users will receive an email with their username and password information and that they should download the software required to enter the SFL-TAP Virtual Center. Below this are two buttons: "3d ICC Immersive Terf for Windows" and "3d ICC Immersive Terf for Mac". At the bottom, there is a footer with the Army Human Resource CMD logo and contact information (1-800-325-4715), a privacy policy link, a disclaimer link, and a locations link. The footer also includes the text "CALL US: 1-800-325-4715", a copyright notice "COPYRIGHT © 2015 U.S. Army. All Rights Reserved.", and social media icons for Facebook and YouTube. At the very bottom, there is a security accreditation notice: "The security accreditation level of this site is UNCLASSIFIED and below. Do not process, store, or transmit any Personally Identifiable Information (PII), UNCLASSIFIED/FOUO or CLASSIFIED information on this system."

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- At the File Download window, choose SAVE.



- Once download is complete, choose Open Folder.



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6. Look for the following icon or the words “Immersive TerfInstall” and double click on it.

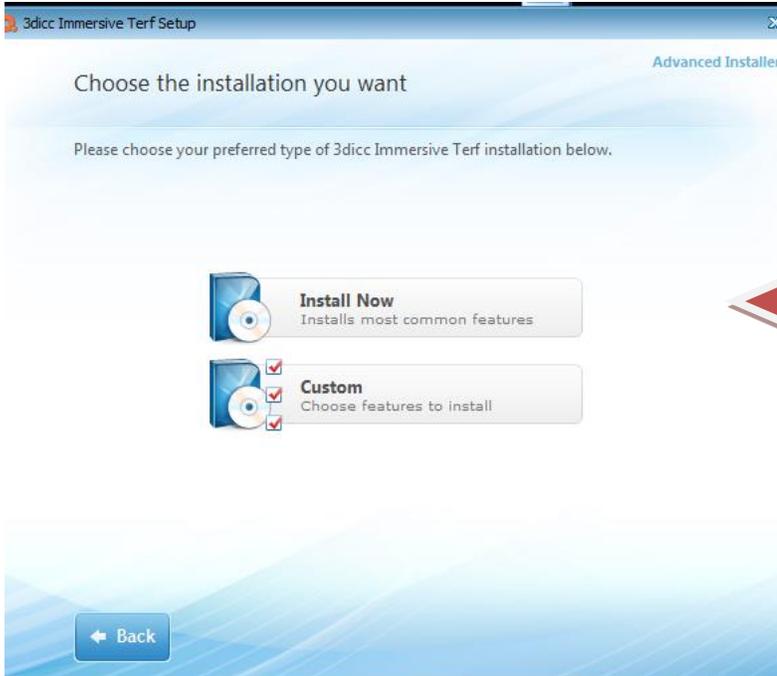


Immersive TerfInstall

7. Follow the window prompt to install software.



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8. Once complete, you should see this icon on your desktop.

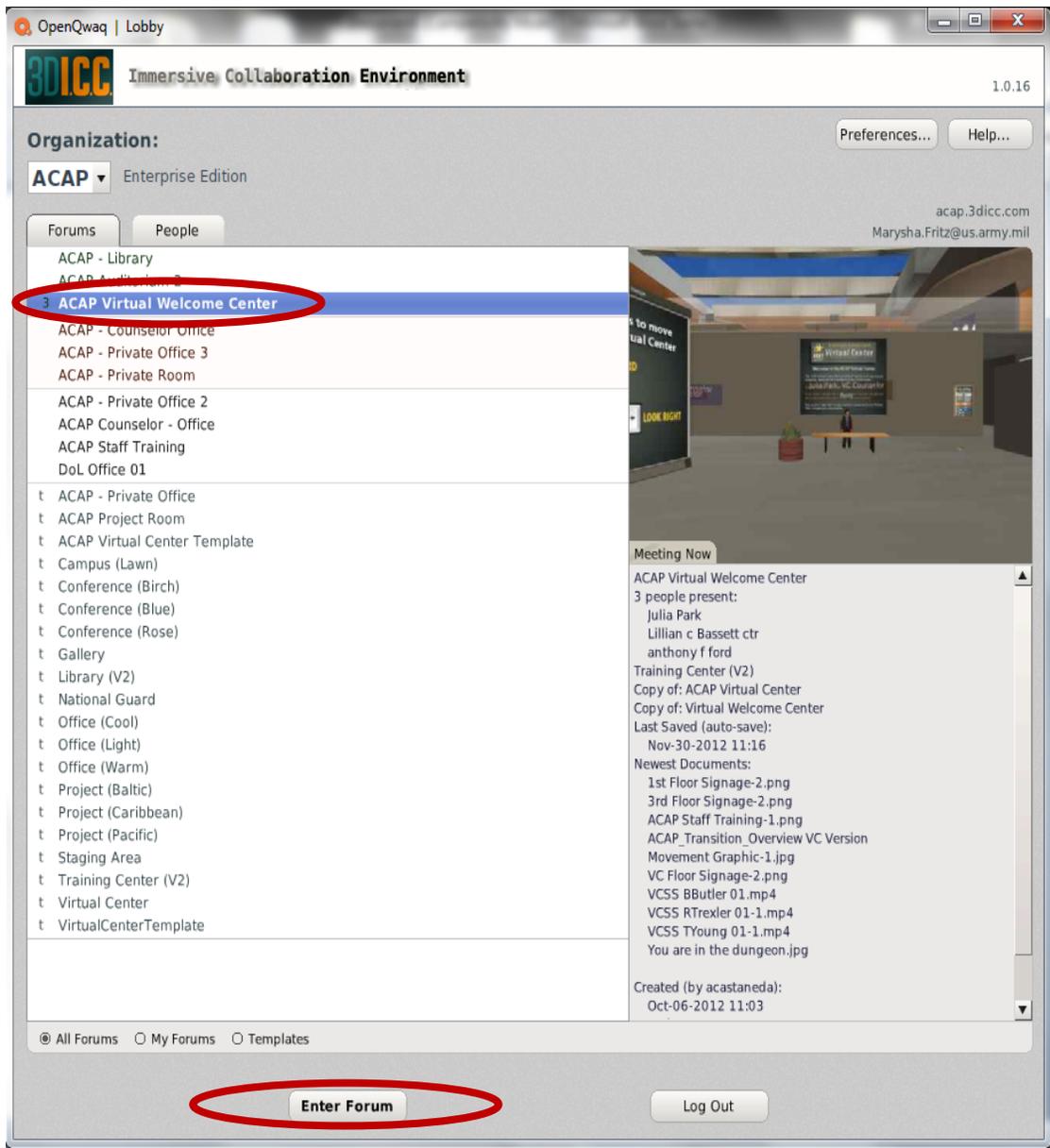


9. Check the email with which you registered for an email from “3DICC” that will contain your username and password to access the SFL-TAP (ACAP) Virtual Center. Once you receive this then you may log into the SFL-TAP Virtual Center.
10. Use your username and password to login.

A screenshot of the OpenQwaq login window. The window title bar shows 'OpenQwaq' and standard window controls. The main content area has a header with the '3DICC' logo, the text 'Immersive Collaboration Environment', and the version number '1.0.16'. Below the header, there is a 'Welcome to OpenQwaq!' message and a 'Help...' button. The login form includes a 'Login (E-Mail):' field with the text 'john.t.doe.mil@mail.mil', a 'Password:' field with asterisks, a 'Remember Password' checkbox which is checked, and a 'Forgot Password?' button. At the bottom of the form, there is a 'More Options...' button, a 'Login' button, and an 'Exit' button.

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11. NOTE: The first time you attempt to use the software, you are likely to get an error about “MagicPatch”. Please continue to click okay until the patch is deployed. Once this process is complete, it will not happen again. Once you log in, highlight “ACAP Virtual Welcome Center” and click “Enter Forum” at the bottom.



12. Upon entering you will be greeted and assisted by a Transition Virtual Center Counselor to check your settings and receive an orientation tour.

We look forward to working with you!