

Fort Riley Installation Services

| Agency/Program | Status | Comments | Overall POC |
|---|--|--|---|
| As of: 241730JUL20 | Normal Operations Adjusted Operations Not Operational Telework | | HPCON: BRAVO |
| DFMWR | | | |
| First Division Child Development Center | 0545-1800 | Mission Essential Plus childcare resumed April 15. | |
| Forsyth Child Development Center | 0545-1800 | Mission Essential Plus childcare resumed April 15. | |
| Warren Child Development Center | Closed | | |
| Child Care for Mission Essential Plus | | MWR is providing childcare in four facilities for Mission Essential personnel and those who have a SM deployed in support of rotational requirements (i.e. Korea, 1ID FWD) as well as dual military families. Services are only provided to those who are currently enrolled in CYS and have existing slots in a CDC. Children not previously enrolled, or currently on the waitlist will not be accepted due to capacity limitations IAW COVID mitigation measures. Beginning 29 June, service expanded to 402 slots www.facebook.com/rileycys | |
| WhitSIDE Child Development Center | 0545-1800 | Mission Essential Plus childcare resumed April 15. | |
| WhitSIDE North Child Development Center | Closed | | |
| Family Child Care (In home) | 0545-1800 | Overnight care at discretion of provider | |
| Parent Central | 0800-1700 | Building Closed / CYS Senior Leader Team member can be contacted at 239-9885 | |
| Child Development Center - Hourly and Part Day Care | Closed | | |
| Custer Hill SAC | 0545-1800 | Beginning 15 June, Custer Hill SAC resumes partial operations ISO Mission Essential Personnel (77 pax limit). Hours of Operations: M-F 0545-1800. | |
| Forsyth East SAC | 0545-1800 | Mission Essential Plus childcare resumed April 15. | |
| Leonard Fitness Center | M-F 0500-1000 M-F 1100-1700 S-S and Fed, Training holidays 1000-1700 | Effective 8 June, Leonard patron limit 50 pax, open to support Active Duty Soldiers M-F from 0500-1000, DOD ID Card Holders & dependants age 12 and over from 1100-1700. Sat - Sun and federal and training holidays open from 1000-1700 to all DOD ID Card Holders & dependants age 12 and over. (785) 239-5771 | |
| Robinson Fitness Center | M-F 0500-1000 M-F 1100-1700 S-S Closed | Effective 8 June, Robinson patron limit 50 pax, open to support Active Duty Soldiers M-F from 0500-1000, DOD ID Card Holders & dependants age 12 and over from 1100-1700. Closed on weekends, federal and training holidays. (785) 239-4480 | |
| King Field House | M-F 0500-1000 M-F 1100-1700 S-S and Fed, Training holidays 0800-2000 | Effective 8 June, King patron limit 75 pax, open to support Active Duty Soldiers & DA Civilians M-F from 0500-1000, DOD ID Card Holders & dependants age 12 from 1100-1700. Sat - Sun and federal and training holidays, open from 0800-2000 to all DOD ID Card Holders & dependants age 12 and over. (785) 239-3868 | |
| Craig Fitness Center | M-F 0500-1000 M-F 1100-2000 S-S Closed | Effective 8 June, Craig patron limit 50 pax, open to support Active Duty Soldiers M-F from 0500-1000, all DOD ID Card Holders from 1100-2000. Closed on weekends, federal and training holidays. (785) 239-5562 | |
| WhitSIDE Fitness Center | M-F 0500-1000 M-F 1100-2000 S-S and Fed, Training holidays 0900-1800 | Effective 8 June, WhitSIDE patron limit 75 pax, open to support Active Duty Soldiers & DA Civilians M-F from 0500-1000, all DOD ID Card Holders from 1100-2000. Sat - Sun and federal and training holidays open from 0900-1800 to all DOD ID Card Holders & dependants age 12 and over. (785) 239-2573 | |
| Long Gym | Closed | | |
| Holistic Group Fitness | 0630-0730 | Reopened 8 June, Holistic Performance Training (HPT) Group Fitness opens (30 patron limit), 0630-0730, M-F, WhitSIDE Fitness Center | |
| Pools | | Effective 23 June, Eyster Pool opens for lap swim (Mon-Fri. 0500-0730 and 1100-1300) to all DOD cardholders aged 18+. Effective 15 June, Eyster Pool opens for mission essential training (0800-1700, by reservation only), 24 pax limit. Eyster Pool closed federal holidays and 1ID training holidays. No installation pools (MWR, Corvias, IHG) are open to support recreational swimming | Rex Willey (785) 239-2508 |
| BOSS | 0900-1600 | Reopened effective 01 Jun (Monday-Friday 0900-1600); facility co-located with Warrior Zone, personnel limits tied to joint capacity (no more than 45 patrons) | |
| SKIES | | Effective 15 Jun conducting Private Piano or Kindermusik | |
| CYS Youth Sports | | Effective 15 Jun conducting Tennis Club; Running Club | |
| Youth / Adult Sports, Intramural Programs | | Softball; Skeeet & Trap; events and programs TBA | |
| MST | Closed | | |
| SpareTime Interactive Entertainment | Wed-Sun Closed Mon-Tue | Standard Hours of Operations are Wed-Fri 1100-1400 & 1700-2000, Sat 1100-2100, Sun 1100-1800, Mon-Tue Closed (no more than 45 patrons in the facility). | |
| Warrior Zone | | Opened 18 May (effective 6 June, patron limit expanded from 45 to 60 in the facility). Standard Hours of Operation are Mon-Thurs 0900-1800, Fri/Sat 1100-2000, Sun 1200-1800. | |
| Leisure Travel | | Effective 15 June, services reopened (4 patron limit). Ticket sales will only occur for facilities, services that are already open. Hours of Operation: Mon-Fri 1000-1700 | |
| Auto Skills | Fri-Sun. | Standard Hours of Operations are Friday 1600-2000 and Saturday/Sunday 1100-1700 (patrons limited to every other work day) | |
| Riley's Community Center | Varies | Reopened effective 08 Jun, modified June 15, with limited services (Rooms A & D, total capacity of 45 Personnel mirrored in each room, 90 total), gym and entertainment rooms remain closed. Hour of Operation: Tue-Wed 0900-1800, Thu-Fri 1100-2000, Sat 1200-1900, Sun-Mon Closed. | |
| Hobby Studio | 1100-1800 | Thur - Sat 1100-1800 (no more than 10 patrons) | |
| Outdoor Adventure Park | 1000-1700 | Open: Mon - Sat 1000-1700 (no more than 10 patrons); Belay Café opened 18 May, Mon - Fri 1100-1330 for to-go orders. Beginning 15 June, Warrior Adventure Quest approved for opening. | |
| Outdoor Recreation Equipment Checkout | Varies | Standard Hours of Operations are Monday 0800-1700, Tues 1000-1700, Wed - Closed, Th-Fri 0900-1800, Sat 0800-1200, Sun - Closed. | |
| Library | | Open - Tue-Sat 1100-1800, Sun 1200-1700; curbside pick service or lobby checkout (no more than 2 patrons for lobby checkout) | |
| Animal Shelter | | Open for adoption services by appointment only (no more than 2 patrons) | |
| Thrift Shop | | Opened 9 Jun | |
| Army Community Service (All Programs) | 0800-1700 | Email: usarmy.riley.imcom.mbx.acs@mail.mil , Call: (785) 239-9435 | |
| Financial Readiness and AER | 0800-1700 | Effective 01 Jun reopened for limited face to face services (0800-1700) Call: (785) 492-2652 https://www.armyemergencyrelief.org/resources/ https://www.facebook.com/FortRiley/photos/a.102650731305/1015811831727130 | |
| Outreach/Mobilization & Deployment/SFRG | 0800-1700 | Call: (785) 210-9949 | |
| Survivor Outreach Services | 0800-1700 | Call: (785) 221-8535 | |
| Family Advocacy | 0800-1700 | Call: (785) 213-6077 | |
| Victim Advocacy | 0800-1700 | Call: (783) 307-1373 | |
| Solder & Family Assistance Center | 0800-1700 | Effective 15 Jun reopened for face to face services (0800-1700 Mon-Fri) Call: (785) 226-5761 Note: SRU (WTB) will continue to operate out of the SFAC | |
| Clearing MWR FMB | 0730-1630 | Resumed operations 1 Jun. Bldg 500, Room 108 (239-2703) | |
| DHR | | | |
| ID Card (DEERS) | 0730-1600 | Normal Operations. Please see website for required documents at https://home.army.mil/riley/index.php/my-fof/all-services/deers-id-cards | https://rapids.appointments.dmdc.osd.mil/appointment/building.aspx?BuildingId=471 or call 785-239-3654 POC Mr. Johnnie Eaves |
| Emergency Orders (ETPs) | 0730-1600 | Call ahead for appointment after coordination through 1ID G1. | Angela Martin (785) 239-2128 |
| Soldier for Life - Transition Assistance | 0730-1600 | Limited face to face services available up to 15 classroom attendees with appropriate PPE and social distancing; all training will be conducted using a combination of face to face and zoom, virtual center, or JKO. For zoom classes; attendees will be sent a zoom invitation and password, all zoom classes will be interactive with an actual instructor. If using JKO go to https://jko.jten.mil/ , once user is logged in they can use the Course catalog TGPS for all required classes. Personnel are available to clear retiring and separating Soldiers please call 785-239-2278/2248 for access/appointment | Please contact Mr. Mitch Foley for any questions or clearing at 785-239-2278/2248 For Any Other Questions please go to: https://www.facebook.com/RileySFLTAP/ or email: usarmy.riley.imcom.mbx.dhr-sfl-tap-soldiers-for-life@mail.mil |
| ASAP | 0730-1600 | Lab personnel will be available from 0730-1700 Monday through Friday. Units can bring in samples but will call the number posted on the door to be allowed in to the lab to control traffic flow and social distancing; All face-to-face services/classes are being conducted in accordance with physical distancing and PPE; Counselors are available for scheduling and/or counseling/questions with appropriate PPE | POC is Mr. Aaron Harrop at aaron.h.harrop.civ@mail.mil for all services or call Rene Douglas for Drug Testing specific related questions at 785-239-4151 |
| Adult Continuing Education | 0730-1600 | Online classes only, all face to face college courses have been suspended. Consortium is conducting online classes only. Counselors available by calling 785-239-6481 for scheduling classes, discussion of degree program and BSEP/LSEC questions. While doors to the facility are locked to control social distancing, Retirement and Separation clearing are still being done in person at the Education Center by appointment only. | POC Ms. Shirley Avant-Ferguson, Phone 785-239-6481 to schedule telephonic/email counseling or email: usarmy.riley.imcom.mbx.education-services@mail.mil Visit us at https://home.army.mil/riley/index.php/about/direct/dhr/ed-svcs or https://www.facebook.com/fortrileyeducationservices/about/ |
| Freedom of Information, Records Management/Publications/PII | 0730-1600 | Face to face training available with appropriate PPE and all unit inspections available upon request. FOIA and PII normal operations; Publications Management/Records Management available upon request. | POC is Tuanna Jeffery for FOIA/PA services at tuanna.p.jeffery.civ@mail.mil or contact Mr. Michael Westphal for Postal/Pubs and records management at 785-240-0360 from 1300-1630 daily |
| Military Personnel Division | 0730-1600 | All Services resumed: normal operations with PPE requirement | Angela Martin (785) 239-2128 |
| SRP | 0730-1600 | Normal Operations, social spacing required and enforced | Mr. Robert Smith at 785-239-4024 |

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| Retirement/Separations | 0730 - 1600 | In person or telephonic briefing for Retirement planning and SBP available or online at: HTTPS://soldierforlife.army.mil/retirement/retirement-planning HTTPS://soldierforlife.army.mil/retirement/survivor-benefit-plan For assistance contact: o Ms. Debra Shelly at 785-239-3320 or email debra.k.shelly.civ@mail.mil o Mr. Nicholas Harris at 785-239-3667 or email nicholas.a.harris.civ@mail.mil o usarmy.riley.rso@mail.mil | Ms. Deb Shelly at 785-239-3320 |
| Casualty Assistance | 0730 - 1600 | At work: currently still providing honors support as scheduled | Mike Hollibaugh at 785-239-3750 |
| Official Postal Operations | 0800-1300 | Units/Directorates may pick up/delivery of mail M,W, and F between 0800-1300 unless mission critical mail and then contact post directly. All mail must be picked up and/or accept delivery of mail, any mail not picked up will be returned to sender per US Postal regulations. Units should attempt to pick up mail on designated days or contact postal operations to coordinate pickup. No walk-ins are authorized. For inquiries please call 785-239-2228. Directorates that are all telework please contact Postal Operations for POC and possible delivery. Post office personnel will sign for unit mail clerks to avoid passing clipboard back and forth. Each mail clerk will be issued their own Parcel tracking sheet to avoid passing the master tracking sheet from being passed between mail clerks. | Mr. Juan Rosario at 785-239-2228 |
| Replacement Operations | 0730-1700 | In Processing continues as Soldiers arrive at which time Soldiers will be given a training package and will receive the finance brief from cadre and fill out paperwork which then will be sent to finance before being transferred to gaining units. Gaining unit chain of command will monitor required training package and annotate when complete internally. Staff duty will be available 24/7 and continue to conduct screening per directive for COVID-19 symptoms. For any questions contact POCs | POC is Replacement CDR and 15G at 785-239-8302/8332 or after hours staff duty 785-239-2119. |
| DPW | | | |
| Service Order Desk | 0600-1730 | Service order reception 0600-1730 reduced hours/staffing. Submit by email or website any time. Service order desk email: usarmy.riley.incom-central.mbx.pw-service-order@mail.mil Online service order request: https://home.army.mil/riley/index.php/about/dir-staff/dpw/public-works-online-service-order-request | Work Order Desk 785-239-0900 After hour emergencies: FROC 795-239-2222 |
| Engineering Division | 0630-1600 | Closed except by call back for emergency response. | David Scruggs 785-250-9945 |
| Operations and Maintenance | 0700-1630 | Monitor LHS and limited barracks maintenance and repairs | Sandy Walker 785-250-9958 |
| Housing | 0700-1630 | Limited Meeting/Briefings; Limited Data Bases Management; Project Financial Oversight; COP; On Call L/H/S Support | Steve Milton 785-318-0102 |
| Candlewood Suites | | BAH room rates are honored. Adjoining single rooms are available. https://www.ihg.com/armyhotels/hotels/us/en/fortriley/mfyd/hoteldetail | 785-560-3080 |
| Waste Management | 0700-1630 | Normal Operations for trash pickup and COR oversight. <i>Recycling program is suspended.</i> | Johnny Webb 785-307-1236 |
| Pollution Prevention | 0730-1630 | Closed except by call back for emergency response. | Herb Abel 785-260-1670 |
| Recycling Center | 0500-2200 | Open. Recycle Center Bldg 1980 4th Street (no more than 10 patrons) Bins not emptied weekends, holidays. | Herb Abel 785-260-1670 |
| DES | | | |
| Visitor Control Center | 0500-2100 (M/F) | 0800-1600 Weekends/Federal Holidays. Face mask wear, as with all facilities, is required. | |
| Henry Gate | 24hrs | DOD ID Card Holders, Contractor w/ existing Ft. Riley Access Badge (ie. Covias, IAG), Approved Visitor Sponsored by DOD ID Card Holder. Effective 1900, 22 June, traffic will be detoured around Ray Road effective for construction. Henry Gate will remain open, but drivers are advised to consider alternate routes. | |
| Ogden Gate | 0500-2200 | DOD ID Card Holders, Contractor w/ existing Ft. Riley Access Badge (ie. Covias, IAG), Approved Visitor Sponsored by DOD ID Card Holder | |
| Trooper Gate | 24/7 | Effective 22 June, Hours transitioned to 24/7 from 0500-2300 (Daily) DOD ID Card Holders, Contractor w/ existing Ft. Riley Access Badge (ie. Covias, IAG), Approved Visitor Sponsored by DOD ID Card Holder | |
| Grant Gate | 0500-2000 (M/F) | Effective 22 June, Hours transitioned to both inbound and outbound traffic 5 a.m. to 8 p.m., M-F. Closed on weekends and Federal holidays. | |
| Estes Gate | 24 hrs beginning 21 JUN | Effective 28 June, Estes Gate ACP is open normal hours, 0500-1900 to inbound & outbound traffic (M-F), closed weekends and federal holidays. | Vic Dimattia (785) 240-2849 |
| 12th Street Gate | 0500-1900 (M/F) | All Contractors who do not possess a Valid Pass/Badge | |
| Rifle Range Road | Closed | | |
| Four Corners | 24hrs | Tactical Vehicles Only; Effective 8 June, supports all traffic | |
| FR Operations Center/911 | 24hrs | | |
| Records Section | 0700-1630 | No Clearing in person; Call (785) 239-8941. | |
| Physical Security | 0700-1630 | Inspections resumed. Weapons registration moved to VCC. | |
| Trusted Traveler | | Resumed 4 June for individuals traveling within 150 mile radius of Fort Riley. More info at https://home.army.mil/riley/index.php/about/visitor-info | |
| Military Police Investigations | 0700-1630 | | |
| Traffic Accident Investigations | | Non-injury traffic investigations suspended | |
| AWOL Apprehension | | | |
| DPTMS | | | |
| Range Control | 0730-1600 | Open for operations. 239-4200 or 226-0329 | |
| Training Support Center | 0800-1600 | Open for operations. 239-5381 | |
| Mission Training Complex (MTC) | 0730-1500 | Open for operations. 240-3003 | |
| Marshall Army Airfield | 0800-0100 | Open for operations. 239-2530 | |
| Military Schools | 0730-1630 | Open for operations. 239-5500 | |
| DPTMS Operations | 0730-1700 | Open for operations. 239-1857 | Steve Crusinberry (785) 239-3095 |
| Fort Riley Operations Center | 24hrs | Open for operations. 239-2222 | |
| Fort Riley Emergency Manager | 0730-1700 | Open for operations. 240-0400 | |
| Visual Information | 0730-1600 | Command Photos Only; Appointments made online at www.vios.army.mil | |
| Security Clearances and Fingerprinting | 0730-1600 | Open for operations. 239-1857 | |
| Installation Support Offices | | | |
| Equal Employment Opportunity | 0730-1700 | Open for operations. 239-6698 | Kathy Bellinder (785) 239-6698 |
| Staff Judge Advocate | 0730-1630 | Director onsite | Harry Hardy (785) 239-6207 |
| Legal Assistance | 0900-1600 | As of June 8, the Legal Assistance Office will provide the full suite of in-person services at the OSIA, to include wills, divorces, powers of attorney and notarial services. These services are still provided BY APPOINTMENT ONLY, arranged by calling the appointment line at 239-3117. All personnel must have a mask on their person as a condition of entry. | Appointments at (785) 239-3117 |
| Fort Riley Tax Center | CLOSED | Service closed until Jan. 2021 for 2020 tax season. | (785) 239-1040 |
| Plans, Analysis and Integration Office | 0730-1630 | Director onsite | Ben Van Beceleere (785) 239-3823 |
| Public Affairs Office | 0730-1630 | Director onsite | Steve Elstrom (785) 226-5098 |
| Resource Management Office | 0730-1630 | Director onsite | Bill Bunting (785) 239-2962 |
| Religious Support Office | | Director onsite, Services live streamed from the "Fort Riley Religious Support" Facebook page. As of 14 JUN, in person services resume at reduced capacity: Main Post Chapel (30 pax), Victory Chapel (50 pax), Morris Hill Chapel (50 pax). Families may sit together, individuals and family groups must be physically separate. | LTC David Meyer (785) 318-0217 |
| Safety | 0730-1630 | Open for operations. 239-8469 | Rick Hearron (785) 239-8469 |
| Partner Organizations | | | |
| AFSbn-Riley | | | |
| AFSbn Headquarters | | Minimal Manning, Cell phone, 785-226-4740 | |
| Installation Supply Division | 0800-1630 | | |
| Central Issue Facility | 0800-1630 | For Emergency or Mission Essential cases contact Mr. John Ford - john.c.ford18.civ@mail.mil or (785) 492-3783. | |
| Ammunition Supply Point | 0800-1630 | | |
| Installation Property Book Office | 0800-1630 | | |
| Bulk Fuel Point | 0800-1630 | | |
| Installation Laundry Facility | 0800-1630 | | |
| Dining Facilities | | Weekdays- BRK: 0745-0900, LUN: 1130-1300, DIN: 1700-1830 (Open Dine-In Areas beginning 16 May) Weekend- BRK: 0830-1000, LUN: 1200-1330, DIN: 1600-1730 (Open Dine-In Areas beginning 16 May) Physical (Social) Distancing enforced in lines (10 ft cueing lines) and dining areas (6 ft), sign-in rosters for trace investigations | Randy Zelenka (785) 239-4544 |
| Transportation Motor Pool | 0800-1630 | | |
| CECOM | | 50% telecom POC Lou Courtapassi 915-929-0127 | |
| TACOM | | 50% telecom POC Jeff Robertson, 585-381-3685 | |
| AMCOM | | 50% telecom POC Dennis Pipkin, 785-370-1952 | |
| DECA | | | |
| Commissary | | Mon - Sat 0900 - 2000 (0900-1000 supports pregnant patrons and senior population [60+]; Sun 1000 - 1800, Starting 13 Apr all patrons must wear face masks. | Peter Howell Peter.Howell@deca.mil |
| Exchange | | | |
| NOTE: Curtailment of Alcohol Sales effective 24 March 2020. All alcohol sales will be suspended from 2200-0900. | | | |

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| | | Adjusted Operations | |
| | | Not Operational | |
| | | Telework | |
| Main Exchange | | Mon - Sat 0900 - 1800, Sun 1000 - 1800. (0900-1000 supports pregnant patrons and senior population [60+] All Food Court restaurants close at 1800. All patrons must wear face masks at all AAFES facilities. Effective 16 May, Food Dining Areas scheduled to open for patrons; Physical (Social) Distancing enforced in lines and dining area (no more than 150 patrons). Effective 25 JUN, mobile vendors are approved to reopen (4 at Main PX, 2 at Mini Mall) | |
| Custer Hill Express (Bldg 5322) | | Closed, effective 10 APR | |
| Main Post Express (Huebner) | | Mon - Fri 0730-1830, Sat-Sun 0900-1700. | |
| Riley Big Red One Express (Bldg 6914) | | 0500-2300 7 days/week (increased patron limit to 150 pax) | |
| Forsyth Express (Bldg 2597) | | Mon - Fri 0630-2030, Sat-Sun 0800-2000 | |
| Troop Store (Bldg 720 Air Field) | | Mon - Fri 0800-1400, Sat-Sun Closed. | |
| Normandy Express #3 (Bldg 7840) | | Mon-Fri 0700-1800, Sat-Sun 1100 - 1700. | |
| Subway (Main Exchange Food Court) | | Mon-Fri 0830-1800, Sat-Sun 1000-1800. | |
| Subway (Food Court at Furniture Store, Bldg 6914) | | Mon-Fri 1000-1700, Sat-Sun 1100-1700. | |
| Taco Bell (Food Court at Furniture Store, Bldg 6914) | | Mon-Fri 1100-1700, Sat-Sun 1100-1700. | |
| Charleys (Main Exchange Food Court) | | Mon-Fri 1100-1700, Sat-Sun 1100-1700. | |
| Charleys (Food Court at Furniture Store, Bldg 6914) | | Mon-Fri 1100-1700, Sat-Sun 1100-1500. | |
| Burger King | | Drive-Thru, Mon-Fri 0800-2000, Sat-Sun 1000-1900; effective 15 June dining area opens (10 patrons). | |
| Military Clothing & Sales store | | Mon-Fri 1000-1700, Sat-Sun Closed. | |
| Furniture Store | | Mon-Fri 1100-1800, Sat 1100-1600 (no more than 10 patrons). | |
| Manchu Wok | | Reopened as of July 20 | |
| Vista Optical Shop | | Open by appointment only | |
| Game Shop | | 1000-1700 Open Mon - Sun 1000-1700 | |
| Barber Shop at Main Exchange, Bldg 2210 | | 0800-1600 Open by appointment only, reserve appt.; call 785-492-2340. | |
| Barber Shop at Mini Mall, Bldg 6914 | | 0800-1600 Open by appointment only, reserve appt.; call 785-492-2222. | |
| Stylique Riley Salon Spa, Bldg 2210 | | 0900-1700 Effective 02 JUN, open by appointment only, reserve appt on line (https://www.fresha.com/stylique-riley-salon-spa-myflow/booking?menustyle) | |
| Daily Buzz Coffee Shop, Bldg 206 | | 0645-1400 Mon., - Fri. More info: https://www.facebook.com/dailybuzzcoffeehop or (785) 717-3060 | |
| Barlow Theater (Movies) | | Effective 18 JUN, open for movies (based on ability of AAFES to order movies), 45 patron limit | |
| USO Kansas | | | |
| USO Kansas Center | | Mon-Thu 0800-1800, Fri 0800-1530, Sat-Sun 1000-1500 (no more than 30 patrons). https://kansas.uso.org/ | Mark Claussen (757) 709-3814 mclaussen@uso.org |
| USO Pathfinder | | 0730-1600 Open at Bldg 212 Custer Ave, Register at: www.uso.org/pathfinder by appointment only | (785) 492-5531 |
| Corvias | | | |
| Corvias | | Available by phone or email. Centers closed for customers. | Angela Watson (785) 717-2032 |
| Corvias Self Help Kiosk | | Open, M-F 08:30-16:30 for Curbside Assistance | |
| American Red Cross | | By Appointment Only. Call or 785-307-3340 or 785-477-1751 | Patrick Montandon (785) 307-3340 patrick.montandon@redcross.org |
| USD 475 | | See enrollment info for 2020-21 school year at www.usd475.org | Mr. David Wild DavidWild@usd475.org |
| Veterinary Clinic | | Open by appointment only | (785) 239-3886 |
| Travel Assistance, Army Service Center | | Available via phone | (888) 276-9472 |
| RNEC | | | |
| NIPR / RA-VPN / LMR / VTC | | 0730-1630 Mission essential on-site personnel, surge support with telework recall as req'd; 2hr recall available if outside normal duty hrs | |
| SIPR / VTC | | 0730-1630 Mission essential on-site personnel, surge support with telework recall as req'd; 2hr recall available if outside normal duty hrs | |
| COMSEC / PKI | | 0730-1630 Mission essential on-site personnel, surge support with telework recall as req'd; 2hr recall available if outside normal duty hrs | |
| Voice Telephone and Outside Plant (Infrastructure support) | | 0730-1630 Mission essential on-site personnel, surge support with telework recall as req'd; 2hr recall available if outside normal duty hrs | |
| | | 0730-1630 100% Telework | Jackie Frederick (785) 239-6863 |
| L/MER | | 0630-1500 100% Telework | |
| DA Civilian Benefits (Retirements - Voluntary and Disability, Deaths, and general inquiries) | | 0800-1600 85% Telework | Overall POC: Kristine Troch 785 239-6000 or Greg Buchanan 785 239 6149 Army Benefits Center-Civilian 240-2222 DSN 520 1 877 276 9287 |
| FECA (Assistance with worker's compensation claims input and general inquiries) | | 0800-1600 90% Telework | Overall POC Marla Kline Branch Chief 785 239-2323 ABC-C, Injury Compensation Center of Excellence 785 239-9863 (DSN 856) or 866 792-7620 |
| Logistics Readiness Center | | | |
| Transportation Office | | Mon -Fri 0800-1615 | (785) 239-MOVE (6683) |
| Dental Clinics | | Emergency services only at Custer Hill Dental Clinic, 7670 Estes Road. Phone (785) 239-4261/4262. Exam services by appointment only (clinics will contact service members) at Whiteside Dental Clinic, 602 Huebner Road (785) 240-7410/11 and 1st Division Dental Clinic, 4010 1st Division Road Phone - (785) 239-1765/4174. Service members who may be experiencing COVID-19 type symptoms should call the clinic prior to arrival. A provider will speak with the service member about possible exposure current symptoms, and potential treatment needs. When they arrive for their appointment, wash or sanitize hands, be screened (including temperature check) and wear facemasks at all times inside the clinic unless instructed to remove by dental providers. | |

Robin Ayling
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