



Fort Riley COVID-19 April 1, 2020 Virtual Town Hall Question Follow-up

Note: This document provides general information only and may be subject to change at any time without notice.

FAQ Related:

1. [So, is anyone tracking the questions that are being asked here?](#) Yes, these questions are being answered by subject matter experts and our Public Affairs Office during these Town Hall events and help us create the Town Hall Question Follow-up documents each week.

Medical Related:

1. [What are we doing to safeguard our medical professionals?](#) We are following all CDC guidelines and are taking further precautions to ensure the safety and welfare of our medical staff.
2. [There was an employee at the PX today who was talking about being sick with another employee. She stated she thought it was "allergies". Are they still supposed to be there?](#) PX employees are being held to the same standard as all other mission essential employees on Fort Riley. If they have concerns about a possible COVID-19 infection, they should call 239-DOCS option 7.
3. [What about regular annual appointments for my young children that need regular immunizations?](#) IACH will provide essential medical care to all beneficiaries. Routine care is currently cancelled.
4. [What about the Soldiers with pregnant spouses?](#) In the case of pregnant spouses, please check with your health care provider. Where the provider recommends high-risk precautions, such as sickness, the Soldier should stay at home. You may also call 239-DOCS to discuss with a Registered Nurse to then send a message to your provider.
5. [If quarantine is 14 days why am I seeing people put in quarantine for only 3 days?](#) The guidance for quarantine and self-isolation is that all 11D Soldiers returning from leave, pass or TDY from outside the local area are to immediately report to their unit staff duty desk upon arrival to Fort Riley. After completion of initial screening without meeting any COVID-19 symptoms, all Soldiers are directed to conduct 14-days of self-quarantine and limit all social contact. The same restrictions are encouraged for family members that meet the same criteria.
6. [Have sick call procedures changed?](#) The sick call process in general has not changed; units still maintain the ability to conduct screening and triage at the unit level with direct access to their Battalion PA/MD. We are maintaining the same number of acute "Sick Call" appointments in each of the BDE medical homes which are managed by the BDE medical teams. However, in accordance with the CGs guidance and in line with HPCON Charlie, nurses and providers at all levels are conducting triage to assess level of severity and seeking to leverage virtual processes to the fullest extent. This is to protect both our patient population and staff from potential exposure and spread of the corona virus. Soldiers continue to have the ability to schedule acute in-person patient appointments or virtual appointments through the central appointment line, secure messaging or by calling their medical home directly.

7. [What are the plans regarding shutting down the clinics?](#) At this time all clinics with the exception of Custer Hill Health Clinic (CHHC) and Flint Hills Community based clinic remain open with normal operating hours. The decision to temporarily close the two clinics was made as a precautionary measure with the intent to conserve supply and consolidate staff in order to better prepare and train should IACH need to increase inpatient staffing as a result of the Corona Virus. For CHHC specifically the temporary move allows for more comprehensive support for the 2/1 ABCT rear detachment providers and population.
8. [Does the hospital or clinic what/need homemade masks?](#) Not at this time, but thank you.

Access Related:

1. [Is the dog park still open?](#) Yes, dog parks are open; please keep in mind safe social distancing.
2. [My daughter is traveling to move to base tomorrow from Louisville Kentucky to be with her husband. She and the baby are leaving Thursday morning. Will they be allowed out for diapers and formula?](#) Yes. Grocery shopping is essential travel, and allowed under the current conditions.
3. [Are people from outside the home able to come in and babysit?](#) Effective 01 APR 2020, the first O-5 in the chain of command serves as the approval authority for visitors coming to Fort Riley. Those decisions will be based on a need by the Service Member/Family member to support. Examples include but are not limited to illness, child birth, child care, etc. All visitors will still need to get a pass through the Fort Riley Visitors Center. O-5 memo will serve as the authority for visitor to be granted a pass by DES.
4. [Will Construction Contractors be allowed on base?](#) Anyone with a DOD ID card or approved access pass can use Henry Gate (24/7), Trooper (5 a.m. to 10 p.m. /7 days a week), Ogden (5 a.m. to 10 p.m. /7 days a week). Grant and Estes are conducting normal operations.

Mission Related:

1. [Why is Fort Riley on stay at home but as I was leaving work there were 300 cars trying to return to the post at 3:30 today?](#) Mission essential staffing is still ongoing in the surrounding areas. This requires a significant workforce from Fort Riley residents to commute to and from work.
2. [Off post people may be issued citations for being out in a social interaction. Is there a plan to enforce this on post?](#) Yes. Violations on post by military personnel are punishable under UCMJ. If you see something say something to the chain of command, or the military police.
3. [What about workers? If they don't feel safe what are their options?](#) They should bring their concerns up to the chain of command. Commanders have the leeway to make decisions based on individual cases.
4. [Are the AAFES workers being provided PPE?](#) It depends on their mission. If they require PPE to conduct their operations they will be issued the appropriate protection.
5. [What if your chain of command isn't listening or wanting to work with their soldiers about staying home? They say its mission essential not their problem?](#) Utilize your chain of command at the next higher level to raise your concern and refer them to the Commanding General's guidance; however, commanders have discretion as to what personnel they need to accomplish essential missions.

6. I want to say that since we've gone Charlie. My other half is working more. Why is it necessary to have a 24 hour work day with 3 shifts now? Can essential things not get accomplished during a regular work day? Commanders have discretion as to what personnel they need to accomplish their essential mission, and the time they need to work. If you have specific concerns you can contact your chain of command to gain insight into the process.
7. Why does it seem like there is such a hit or miss about details of the Stay At Home order with different companies? Why can't Fort Riley enforce this blanket order and NOT leave it up "to chain of command"? Fort Riley is set in a dynamic operational theater. This requires the units to be flexible in conducting their operations.
8. For vehicle registration, is Fort Riley following the executive order by the Kansas Governor for 60 day extension? States like Kansas have extended expiration dates/renewal deadlines for vehicle registration until after the COVID-19 crisis. Vehicle owners commuting to Fort Riley are responsible for complying with the state/territory guidelines in which their vehicle is registered.
9. At what point do we consider leaders checks as being too many leaders checks, such as PX and Shoppettes? Wouldn't the more different people checking on those locations possibly spread the virus more if they happen to have it? Leader checks ensure proper precautions are taking place to safeguard the population. Leadership will weigh the opportunity costs of the checks to make the final decision on the frequency of those checks.
10. How will you be enforcing the stay at home order? The order includes specific repercussions for offenders. If you see something say something to your chain of command, or call the Military Police.
11. How do I know if I'm mission essential as a contractor? With regard to contractor employees, note that contracting officers, contracting officer representatives, and contract specialists must assess each contract for necessity and criticality on a case-by-case basis and consistent with established guidance, the performance work statement, and the statement of work. Leaders at echelon will tailor the following guidance to their formations while maintaining the intent. Missions must be approved by the CG. Units will report their essential missions with the number of personnel required and the impact if not conducted.

Housing Related:

1. Is there a memo about Corvias not allowing Soldiers to move out of housing? We are following the Army guidelines and do not have an internal memo.
2. What is the process or who do we call for a L/H/S work order/concern? The process for emergency and Life/Health/Safety Work Orders has not changed. They will continue to call our WO line at 844-533-0456.
3. Response below is for the various questions concerning trash and recycling.
 - All Household (HH) trash must be managed and disposed of in your provided trash bin. Trash is collected on a weekly basis. Bins may be placed at the curb as early as 5:00 p.m. the day before and no later than 6:30 a.m. on your trash day. Please ensure all trash is bagged and placed in your bin; Waste Management will not pick up bags of trash outside of the bin. Bins should be returned to storage on the same day of pickup.

- Bulk trash is collected on a weekly basis on the same day as your regular trash. Bulk trash consists of moving/packing materials, clothing items, furniture and other large household items. Packing materials are considered bulk items, boxes will need to be broken down and stacked up. Items that are not considered bulk trash will not be picked up; including tree limbs, rocks, dirt, yard waste, tires, vehicle components, and construction/renovation materials and debris.
- Cannot use other entities (AAFES, CDC's, Chapel's, Etc.) trash dumpsters to dump excess HH trash.
- If you have excess HH trash: Excess Trash: Bagged trash that does not fit inside your trash bin and/or does not qualify as bulk trash (as described above) is considered excess trash. Waste Management will not pick up excess trash. Residents with excess trash will need to wait for the next trash cycle or utilize the Geary County Transfer Station located at 1509 N. Perry in Junction City. (\$13.50 per load up to 500 lb. load and then so much a ton with one ton minimum) Please visit their website at <https://www.gearycounty.org/183/Transfer-Station> for details on what they accept, fees and hours of operation.