



DEPARTMENT OF THE ARMY
HEADQUARTERS, 1ST INFANTRY DIVISION and FORT RILEY
BUILDING 580, 1ST DIVISION ROAD
FORT RILEY, KANSAS 66442-7000

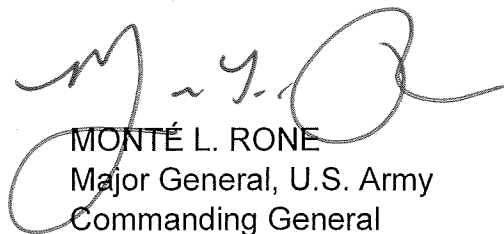
AFZN-CG

28 June 2024

COMMANDER'S POLICY MEMORANDUM #1

SUBJECT: Open Door Policy

1. As the Commanding General, I am committed to addressing the concerns of all members of my command that cannot be resolved through other channels. Commanders will ensure Soldiers are aware of my open door policy.
2. I am a strong advocate of the value of using the chain of command to resolve issues arising in my formations and organizations. I expect Soldiers will make every attempt to address issues with their supervisory chain of command before arranging to see me. In turn, I expect all supervisors and members of the chain of command to promptly and appropriately resolve problems at their level and within their authority.
3. This open-door policy does not apply to disciplinary matters or issues appropriately addressed by an existing procedure. Examples include, but are not limited to, proceedings under the Uniform Code of Military Justice, administrative investigations, administrative and negotiated grievances, equal opportunity complaints, and disciplinary actions. If you are involved in an action with a formal review process, you may only schedule an open-door meeting with me after the conclusion of the review process to avoid interfering with due process requirements.
4. Should a member of this command wish to utilize this Open Door Policy, they will arrange to speak with me by coordinating with the Chief of Staff's office at 785-239-1428.


MONTE L. RONE
Major General, U.S. Army
Commanding General