

HOW DO I USE THE FR LANE?

Facial Recognition (FR) lanes are designed to provide a seamless and secure entry process. To use the FR lane, follow these steps:

- 1. Identify the FR lane:** Look for the **green “Facial Recognition”** signs posted near the lane entrance and camera. These signs indicate that the FR capability is active.
- 2. Approach the Lane:** Drive at a speed of 3-5 MPH while maintaining approximately two car lengths between your vehicle and the one in front of you. Roll down your driver side window.
- 3. Face the Camera:** As you approach the designated FR lane, make your face visible to the cameras. Continue looking forward through your windshield as you proceed.
- 4. Wait for the Signal:** Once the signal light on the guard booth turns green, you can proceed. Be prepared to follow the instructions of the guard (hand signals and verbal). There may be instances when the guard will need to conduct additional manual checks.
- 5. Troubleshooting:** If the signal light does not turn green, stop and take instructions from the guard. Failure to turn green may indicate:
 - You are not registered in the AIE system.
 - Your photo on file is invalid or outdated.
 - The system is experiencing technical issues.

If you are not registered in AIE or believe your photo is outdated, visit the Visitor Control Center on 885 Henry Drive to update your information.

6. Ensure Visibility: Keep your window down as you proceed through the gate so the guard can visually confirm your identity as the person registered in AIE.

ADDITIONAL GUIDELINES

Avoid wearing facial or head coverings (e.g., masks, hats, glasses) that may interfere with the recognition process. Prescription glasses required for driving may be worn but could affect recognition accuracy.

Ensure your windshield and dashboard are free of items that may obscure your face (e.g., items hanging from mirrors, GPS/phones sitting on the dash, heavy tint on the windshield).

DO I STILL HAVE THE ABILITY TO USE TRUSTED TRAVELER?

No. The Trusted Traveler Program is currently suspended at Fort Riley.

WHEN DOES FACIAL RECOGNITION GO ACTIVE?

The Facial Recognition Program is scheduled to go active on or about December 19, 2025. Please follow the Fort Riley homepage and social media for updates.

HOME <https://home.army.mil/riley>

 [Facebook.com/fortriley](https://www.facebook.com/fortriley)

 [Instagram.com/fortrileypao](https://www.instagram.com/fortrileypao)

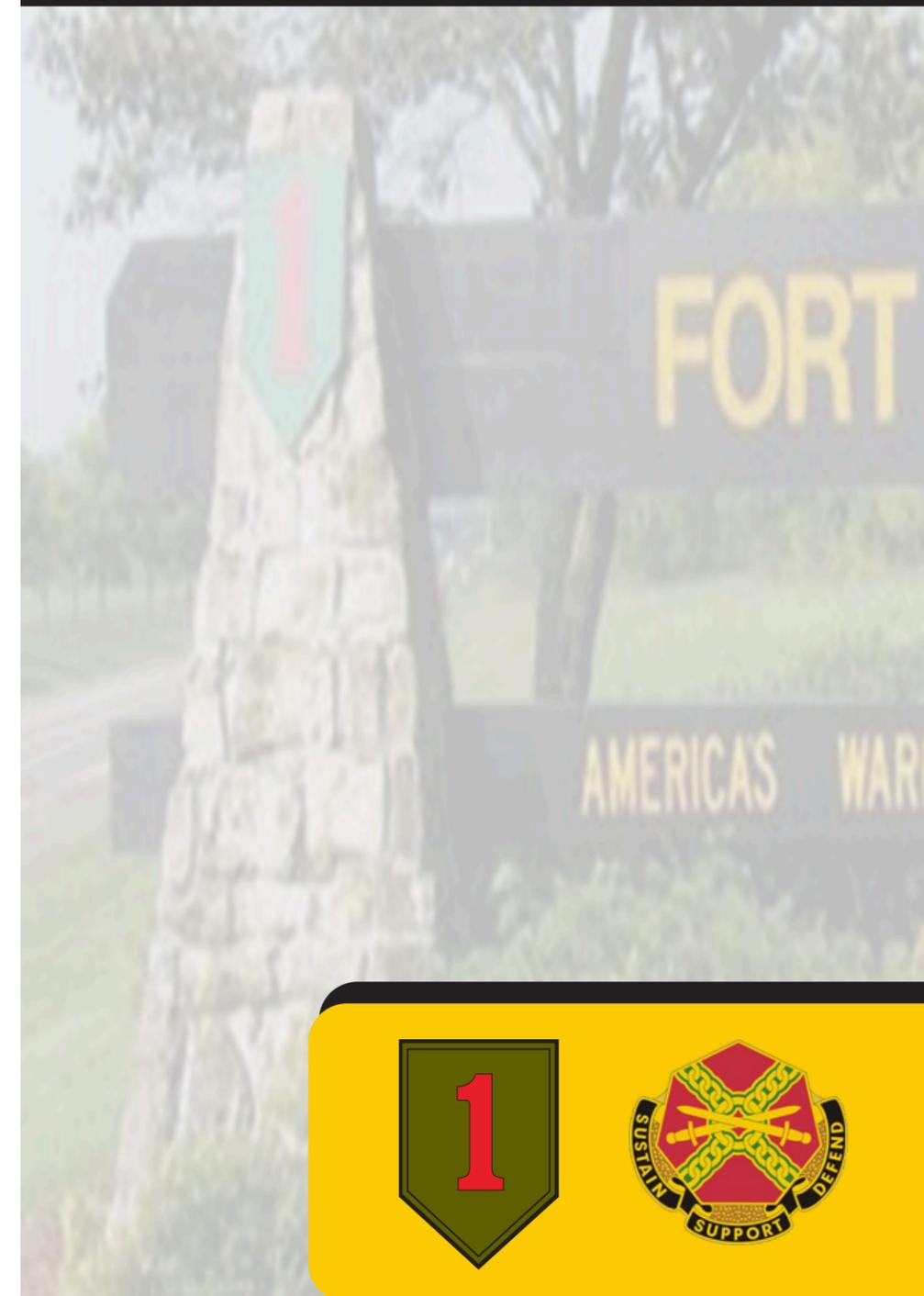
 [X.com/fortriley](https://www.x.com/fortriley)



U.S. ARMY

Fort Riley Facial Recognition Entry System

<https://home.army.mil/riley/about/visitor-info>



WHAT IS THE FACIAL RECOGNITION IDENTIFICATION (FR) LANE?

The FR lane provides rapid continuous vetting and a non-stop transition through the ACP by using a camera and facial-recognition systems which allows registered travelers to enter the installation without stopping to present identification.

HOW DOES FACIAL RECOGNITION WORK?

The facial-recognition capability allows the camera located at the FR lane to view facial features of a vehicle operator and compare those to a photo on file in the Automated Installation Entry (AIE) database using feature-analysis software.

FREQUENTLY ASKED QUESTIONS (FAQs)

Q. Who can use the facial recognition lane?

A. Anyone with a valid pass registered in AIE (CAC, Dependent ID, Retiree ID, AIE paper pass or hard card, VHIC, registered REAL ID driver's license, etc.) may use the facial recognition lane. Only single occupancy vehicles will be waved through. Multiple-occupancy vehicles **MUST STOP** to have credentials scanned by the guard.

Q. How will I know if facial recognition is active?

A. Look for the green facial recognition signs as you enter the lane. If facial recognition is not active, the sign will say **"NOT IN USE."** There will be times where the lane will be open and facial recognition is turned off due to environmental conditions.

Q. What if my windshield is tinted?

A. Heavy tint on your windshield may obstruct the camera's view of your face which may lead to a facial recognition failure.

Q. Is my facial recognition data secure?

A. Yes. Your facial recognition data is securely stored and used only for identity verification purposes. Fort Riley follows strict DOD security protocols to protect your information.

Q. Who can I contact for questions or assistance?

A. Visit the Visitor Control Center at 885 Henry Drive, Fort Riley, Kansas (Exit 301 on I-70), or contact the VCC at 785-239-2982 or email usarmy.riley.id-readiness.mbx.visitor-control-center@army.mil.

HOW WILL I KNOW WHICH LANE TO USE?

Facial Recognition lanes are clearly marked with **"Facial Recognition"** signs to help drivers identify the correct lane.

At Fort Riley, the FR lanes are:

- Lane 1 at Henry ACP
- Lane 1 at Ogden ACP



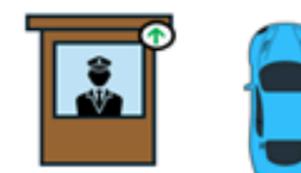
STOP

- RED X remains
- Guard signals you to stop
- Stop and present access credential (CAC, Dependent ID, Pass)



GO

- GREEN ARROW (↑) appears
- Guard waves you through
- Proceed to your destination on Fort Riley



- Enter lane at 3-5 mph
- Maintain 1-2 car length distance
- Watch for light indicator and guard signal



- Approach the facial recognition lane.
- Look straight ahead, as you normally would driving.
- Roll down driver side window