



DEPARTMENT OF THE ARMY
UNITED STATES ARMY GARRISON RHEINLAND-PFALZ
UNIT 23152
APO AE 09067-3152

AMIM-RPG-ZA

AUG 01 2022

MEMORANDUM FOR All Personnel Assigned or Attached to United States Army Garrison Rheinland-Pfalz (USAG RP) to Include Subordinate Units

SUBJECT: USAG RP Command Policy, Open Door Policy (Cmd Memo 2022-007)

1. Reference: AR 600-20 (Army Command Policy), 24 July 2020.
2. Purpose: To notify all personnel assigned or attached to USAG-RP to include subordinate units of the Commander's Open Door policy.
3. Applicability: This policy applies to all Soldiers, Civilians (US and Host Nation), and Family Members assigned or attached to USAG RP.
4. Policy.
 - a. My door stands open to all members of the US Army Garrison Rheinland-Pfalz to discuss issues with anyone who believes the matter warrants my personal attention. Members of USAG RP seeking assistance are encouraged to use their chain of command/supervisors, whether military or civilian, and NCO support channels to resolve problems at the lowest level possible. This recommendation does not prohibit you from requesting a personal meeting with me to discuss your concerns if you feel that your chain of command has not adequately addressed them.
 - b. You do not need approval from your chain of command before seeing me on an open door matter. I am the only person who may disapprove a request for an open door meeting. When appropriate, I ask that Soldiers inform their chain of command and Civilians notify their supervisory chain of their intent to seek my assistance. I also ask that any Soldier, Civilian, or Family member seeking my assistance give their chain of command, or other key leaders, the opportunity to assist them.
 - c. This policy does not apply to issues that are under disciplinary review, concern adverse personnel action, or have already been addressed through other procedures or subordinate authority. Examples include ongoing investigations, reassignment orders, inspector general inquiries, administrative separations, Military Equal Opportunity (MEO) or Equal Employment Opportunity (EEO) issues, and issues relating to grades or the discipline of civilian employees.
 - d. Requests to schedule a meeting with me must go through the Deputy of the Garrison Commander or the Garrison Command Sergeant Major via memorandum or

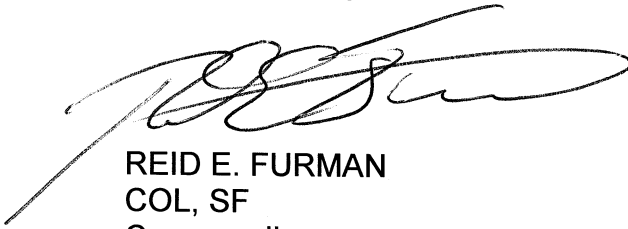
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email. You are not required to disclose the purpose of your request. However, to facilitate efficient resolution of your concerns, advance notice of the nature of the request would be extremely helpful.

e. No one may prevent an individual assigned to or living in the USAG RP theater of operations the opportunity to request assistance from the chain of command, an inspector general, a staff judge advocate, an MEO or EEO adviser, or a member of Congress.

5. The point of contact for this memorandum is the undersigned.

A handwritten signature in black ink, appearing to read 'REID E. FURMAN', is written over a horizontal line.

REID E. FURMAN
COL, SF
Commanding