



USAG RP Directorate of Public Works Facility Manager (FACMAN) **8-Hour Course**



WE ARE THE ARMY'S HOME 🛮 🛠 🛠 🖈

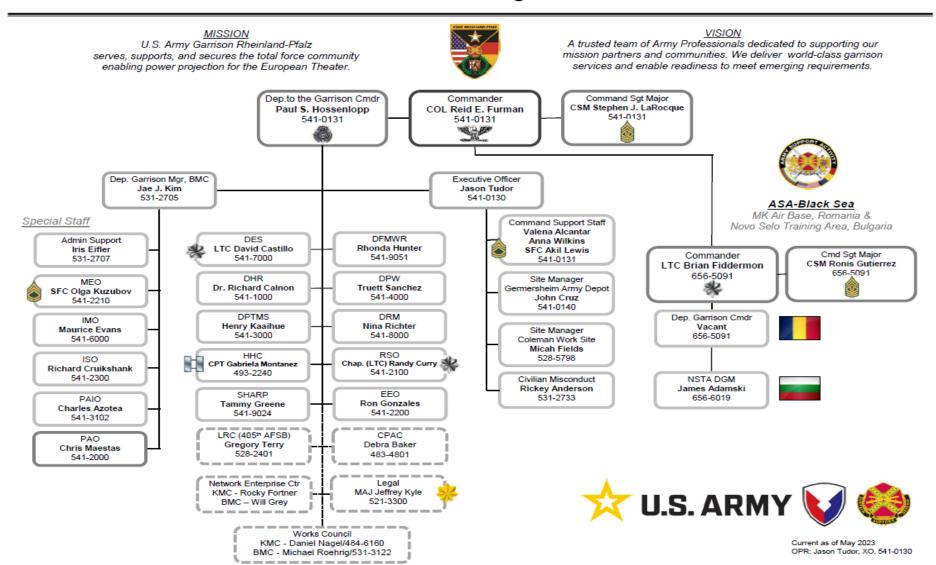


31 May 2023

Truett D Sanchez, P.E, C.E.M **USAG Rheinland-Pfalz DPW, Director** U.S. Army Installation Management Command



USAG Rheinland-Pfalz Organizational Chart





Current Operating Environment

Area of Responsibility / Footprint





FACMAN/DPW Overview

Truett Sanchez
Director

Truett.d.sanchez.civ@mail.mil

DSN: 541-4000





Our mission: IMCOM integrates and delivers base support to enable readiness for a globally-responsive Army.



- We Are the Army's Home
- Our vision: Committed to Service Enhancing Readiness Sustaining the Army Culture
- IMCOM handles the day-to-day operations of U.S. Army installations around the globe We are the Army's Home. Army installations are communities that provide many of the same types of services expected from any small city. Fire, police, housing, and child-care are just some of the things IMCOM does in Army communities every day.

☆ U.S. ARMY

- Welcome/Introductions DPW/Director/AOB: 0900-0930 (30 minutes)
 - ✓ Introductions (Name, Rank/Grade, Position, Unit, Location, HOR)
- DPW Overview Director: 0930-0945 (15 minutes)
- Why FACMAN Director: 0945-1000 (15 minutes)
- Customer Service Overview: 1000-1030 (30 minutes)
- Business Operations BOID: 1030-1100 (30 minutes)
- Installation Status Report-Infrastructure MPRPD: 1100-1200 (1 hour)
- Lunch 1200-1300 hours (1 hours)
- Energy/Environmental EMD: 1300-1400 (1 hour)
- Safety ISO: 1400-1430 (30 minutes)
- eMH, ALERT & ICE- Director/AOB 1430-1445 (15 minutes)
- Stationing: 1445-1515 (30 minutes)
- Test/Graduation DPW: 1515 1600 hours (45 minutes)







DPW ROLES AND RELATIONSHIPS

USAG RHEINLAND-PFALZ Garrison Public Works (DPW)— (Para 50-56) Admin Support Master Planning Business Operations / Housing (CONUS) Environment Operations & & MILCON Integration (Para 056) (Para 054) (Para 053) Maintenance (Para Services (Para 055) 052)Para 051) Conservation Management Housing (OCONUS) Work Management MILCON (Para 053A) (Para 056A) Buildings and (Para 054A) Programming & Design Grounds(Para 052A) Cultural/Natural Resources Mgmt Services Execution Pest control program oversight · Annual Work Planning, UPH (Para 051A) (Para 055A) Facility Maintenance & Minor prioritization, & Execution (Para 054B) Compliance Repairs Reimbursable work planning, Project Designs Surfaced and Unsurfaced (Para 053B) MILCON POM Build A-E Services integration and execution. UOR Report areas, bridges, dams, roads, MILCON Management JOC Management of sustainment CNA ports maintenance Air Quality program UMMCA/ Congressional funding and organization codes CADD Furnishings Railroad maintenance Water Quality programs Work Order / Service Order FSBP (waste/storm/drinking/SPCC) Project Custodial Services HQDA MILCON RFIs reception PAL Facility service contracts Operational Noise program Management Job Estimating · Warrior Transition Grounds maintenance Regulated Waste (hazardous/solid) Work Order/ Service Order (Para 051B) Snow, ice, and sand removal Toxic Substances Master Planning / scheduling (asbestos/LBP/PCBs) AFH/RCI GIS (Para 055B) Supply Operations Underground storage tanks Project acquisition strategy (Para 054C) Self-help store Municipal Services NEPA Facilities Engineer RPLANS DPW Training coordination (Para 052B) Environmental audits/training Services Installation GIS CP-18 career management AFH Management Project Prioritization · Develop and maintain all Pollution Prevention Maintenance and Repair System components of the Pest Control services Long/short range planning Engineering (Para 053C) Statutory and regulatory installation Master Plan Refuse / recycling operations Conversions/diversions Systems requirements Installation Planning Board Sustainment Management GFOQ 6 year plans EPCRA Work classification (Para 056B) Space utilization AFH Budget Systems Recycling policy & reuse · Minor construction Leasing AT/FP Engineering Real Property/ Real · General Fund Enterprise RCI Oversight Engineering Procurement Business System (GFEBS) Restoration (ENVR) Estate Management operations and support Utilities/Energy (Para (Para 053D) Housing Services (Para 055C) DPW performance management 052C) and reporting Office Environmental restoration Contract · Installation Status Reporting (Para 054C) Real Property Accountability Management Water/ waste water operations · Business Engineering Space Assignment

(Para 051C)

- Construction contracts oversight
- Contract Quality Assurance Evaluation
- Utility rates management

- Energy Management
- maintenance

- Utility Usage and Payments
- Utilities Privatization Mgmt
- Utility plants and system
- UEMCS management

Forestry / Ag Grazing (Para 053F)

· Forestry management

Hunting / Fishing (Para 053G)

Agriculture Lease

- Soldier advocacy
- Housing Market Analysis
- BAH surveys
- Homeowners assistance program
- AHRN
- CP-27 career management

Standard Garrison Organization (SGO) TDA Paragraphs

· Real Estate support and

coordination



U.S. ARMY Directorate Public Works (DPW)

MISSION: The Directorate of Public Works' mission is to provide safe, clean, comfortable and functional facilities in an environment to meet the needs of Soldiers, civilians and family members within U.S. Army Garrison Rheinland-Pfalz.



Master Planning and Real Property Division (MPD)

MPD develops and maintains Master Plans, conducts Real Property Planning Board meetings, provides Major Construction Programming Services and provides maximum utilization of Facilities. The Real Property Branch services the acquiring, managing and disposal of Real Property & Estate.



Environmental / Energy Management Division (EMD)

EMD provides environmental and energy guidance, support and liaison services to those who live, work and train on the installation. Their role is to ensure the military community complies with all necessary environmental requirements.



Business Operations & Integration Division (BOID)

BOID provides management of directorate resources, information technology, human resources and organizational strategic planning along with financial planning, analysis, programming support and industrial engineering services.



Facility Engineering Division (FED)

FED provides engineering support and construction project management to the Garrison. The DPW's Engineering Division plans, organizes, coordinates and oversees planning, execution of design, and construction.



Housing Management Division (HMD)

HMD supports personnel with unaccompanied, on post and private rental housing. Administers housing entitlements, furniture support and provides guidance to Command on Exceptional Situations in support of Soldiers and their families.



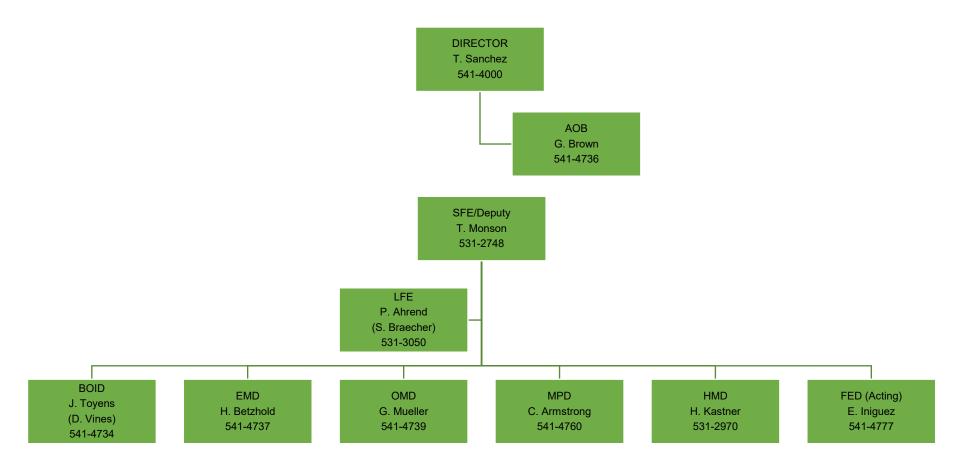
- Operations & Maintenance Division (OMD)

O&M supports the Garrison mission through effective use of energy, providing/maintaining sustainable facilities/infrastructure, and emphasizing a culture of safetv.





DPW ORGANIZATION







DPW Mission

The DPW will enhance the readiness of the forces by:

- 1. Providing quality, responsive support to the community for facilities, utilities, and natural resources.
- 2. Providing a responsive feedback system to the customer concerning requested support.
- Reviewing and technically approving all projects to ensure engineering adequacy and compliance with the USAG Rheinland-Pfalz Facility Plan, the Installation Design Guide (IDG), current Department of Army construction criteria, and the IMCOM Europe Guidelines for Offices.
- 4. Managing the Environmental Program to ensure compliance with the Environmental Quality Control Committee (EQCC), US, and host nation statutes and regulations.
- 5. Managing community construction, maintenance, and repair programs.
- 6. Encouraging customer participation in the self-help program.
- 7. Managing Family Housing, Off-Post Housing and Barracks
- 8. Providing liaison for all US Army personnel and their family members served by the Air Force Housing Office, Vogelweh.





Army Maintenance Application (ArMA)

24/7 App: <u>www.armymaintenance.com</u>

Kaiserslautern Military Community (KMC):

24/7 Army Maintenance: 0631-411-7175 / 7281 / 7385 / 8929 115

24/7 Air Force Housing Maintenance: 06371-463-9510

Email: <u>CE.Customer.Service@us.af.mil</u>



0800-1630 M-F; not on German/American holidays: 0611-143-531-3060 115

Afterhours Emergency: 06783-6-115 (US Fire Department)

Email: usarmy.rheinland-pfalz.usag.mbx.dpw-bmcsubmit4283@mail.mil

Germersheim Army Depot (GAD):

0730-1600; M-Th; 0730-1430 on Fri; not on Ger/Am holidays: 0611-143-541-4542 115

Afterhours Emergency: 0631-303690 (US Fire Department)

Directorate of Public Works (DPW) Headquarters:

0700-1630 M-F; not on American holidays: 0611-143-541-4000

https://home.army.mil/rheinland-pfalz/index.php/about/directorates-support-

offices/directorate-public-works-dpw

Email: usarmy.rheinland-pfalz.id-europe.list.dpwonestop@army.mil

POLICE: 110 FIRE / MEDICAL: 112







Army Regulation 420-1, Army Facilities Management



Summary. This regulation addresses the management of Army facilities. Specifically, it describes the management of public works activities, housing, and other facilities operations and management, military construction program development and execution, master planning, utilities services and energy management, and fire and emergency services. Also, it identifies and synopsizes other regulations that provide detailed facilities management policy.

Purpose

This regulation provides policies and responsibilities for conduct and management of facilities engineering, housing, fire and emergency services, and environmental support.





TASKORD: FACMAN Appointment

- (U) Situation. The US Army Garrison Rheinland-Pfalz (USAG RP), Directorate of Public Works (DPW), like most other Garrison directorates, has seen significant budget reductions impacting both in-house and contracted workforce over the past several years; however, the DPW mission must continue to be accomplished. To assist DPW with accomplishing its mission, this Task Order directs/requests unit leaders appoint a competent individual to be assigned as a Facility Manager (FACMAN).
- (U) Mission. Unit commanders, directors, and tenant organization heads, within the USAG RP AOR, will appoint at least one primary and one alternate FACMAN and provide a copy of appointment memorandums to the USAG RP Directorate of Public Works, Business Operations and Integration Division (BOID).
- (U) Commander's Intent. To ensure adequate assignment of FACMANs to serve as DPW Liaison Officer (LNO) to provide the consolidated responsibilities of the following duties: 1) Installation Status Report-Infrastructure (ISR-I) Inspector, 2) Building Energy Monitor (BEM), 3) Building Environmental Officer (EO), and 4) Hazardous Substances Manager (HMS), if applicable. NOTE: In addition to the previous "mandatory" duties, unit leaders may also consider appointing the FACMAN with the following duties: 4) Collateral Duty Safety Officer, and 5) Building Fire Marshall.







Mr. Eloy Campos

BIO

Education/Certifications:

Master of Business Administration, MBA / IMCOM Certified SCC OPEX Train The Trainer Instructor.

Relevant Work History:

Over 20 years of Government Service delivering outstanding and quality services to Soldiers, Families, Retirees, and Civilians in the areas of Sports & Recreation, CYS, Warrior Zone, BOSS Program, Community Special Events, and Workforce Development.

Facilitator Experience:

Began facilitating adult courses in 2007 to include Red Cross Trainings and Volunteer Coaches Training. Have facilitated OPEX courses since its introduction at the MWR Academy and since 2017 for the APF side and now conduct it in German as well for our LN workforce.





FACMAN = Service Provider

Customer = Building Occupant (and/or Leadership)

Service = * 15 ICE Services

- * Priorities
- 1. Life, Heath & Safety (LHS)
- 2. Supports current mission
- 3. Supports future mission
- 4. All others (SAF)





- C Cheerful Greeting
- U Use Positive Communication
- S Show Positive Image & Attitude
- T Teamwork
- O Own Your Job
- M Make it up to the Customer
- E Extra Mile
- R Remember to Thank the Customer





Directorate of Human Resources (DHR)

Workforce Development Professional Development Courses

COURSE	DATE	LOCATION
Emotional Intelligence (Employees)	4/25/2023	BAUMHOLDER
The Ideal Team Player (Supervisors)	4/27/2023	BAUMHOLDER
Good To Great (Supervisors)	5/2/2023	KLEBER
Accountability (Supervisors)	5/11/2023	KLEBER
Emotional Intelligence (Supervisors)	5/25/2023	KLEBER
Accountability (Employees)	5/30/2023	KLEBER
Emotional Intelligence (Employees)	6/1/2023	BAUMHOLDER
Leaders Eat Last (Employees)	6/13/2023	BAUMHOLDER
Leaders Eat Last (Employees)	6/22/2023	BAUMHOLDER
Leaders Eat Last (Supervisors)	6/27/2023	BAUMHOLDER
Emotional Intelligence (Supervisors)	7/6/2023	KLEBER
Leaders Eat Last (Supervisors)	7/13/2023	KLEBER
Leadership is an Art (Supervisors)	7/25/2023	KLEBER
Start With Why (Employees)	7/27/2023	KLEBER

Training courses are offered to Garrison employees. <u>Any unfilled spaces will be extended to all other Commands five days prior to the training date.</u>
Contact the Garrison Workforce Development Team for registration.

<u>usarmy.rheinland-pfalz.id-europe.mbx.garrison-wf-development@army.mil.</u>





FACMAN Execution

Customer Service





BOID Overview

Mr Jesus Toyens
Chief, Business Operations & Integration Division

Jesus.toyens.civ@mail.mil

DSN: 541-4734





U.S. ARMY Business Operations & Integration Division

BOID Primary Functions

BOID Division Functional Responsibilities

- ✓ Work Order preliminary Reviewer
- ✓ Work Order Estimates Reviewer
- ✓ Work Order Approval
- √ GFEBS project release
- ✓ Delegation letters
- ✓ Annual Budget planning
- √ Funding Documents Reviewer
- ✓ Maintain DPW Contracts Plan

Work Mgmt Branch

- ✓ Service/Work Order Desk (DMO, PWO)
- ✓ Work Estimating
- ✓ Self Help Operations
- ✓ Warehouse Operations (BMC)
- ✓ Network Admin
- ✓ Information Assurance
- √ ISR-S
- ✓ GFEBS Queries
- ✓ ICE comments

Budget Branch

- ✓ Resource Allocation
- ✓ Program Mgmt and Review
- ✓ Budget Execution
- ✓ Agreement Review
- ✓ Process Funding Documents (MIPR, PR&C)
- ✓ Process Utility Invoices

Contracting Support Br

- ✓ Maintain DPW Contract Plan
- ✓ COR's for TMC and Mini TMC Contracts
- ✓ COR for GRD Heating Plant
- ✓ Contracts SCA's review





DPW Common Acronyms

AR Army Regulation

CLS Common Levels of Support

COR Contracting Officer's Representative
DFAR Defense Federal Acquisition Regulation

DFAC Dining Facility

DMO Demand Maintenance Order (GFEBS term)

DPW Directorate of Public Works

GFEBS General Fund Enterprise Business System

IJO Individual Job Order

IMCOM Installation Management Command

J-Account Operations of Utilities

K-Account Maintenance and Repair of Real Property

KO Contracting Officer
L-Account Minor Construction
M-Account Municipal Services

OWO Operational Work Order (GFEBS term)

PM Preventive Maintenance

PMO Preventive Maintenance Order (GFEBS term)

PWO Project Work Order (GFEBS term)

SFE Senior Facility Engineer

SO Service Order

SOO Standing Operating Order

SRM Sustainment, Restoration & Modernization

TMC Total Maintenance Contract



U.S. ARMY Facilities Maintenance and Repair

Maintenance and repair includes, but is not limited to, the maintenance and repair of facilities, structures, transportation infrastructure of roads, parking areas, sidewalks, and the storm water management system. Maintenance and repair work are performed on either a scheduled or an unscheduled basis to preserve and maintain a facility in such a condition that it may be used effectively for its designated functional purpose.

- Scheduled services are documented through Preventive Maintenance Orders (PMO) and Operational Work Orders (OWO).
- Unscheduled services are documented through Demand Maintenance Orders (DMO). These services include work that is either corrective in nature (e.g., repairs, modifications, installations, and replacements) or not generally considered to be a maintenance activity. categorized by priority: Emergency, Urgent, or Routine.
- Project Work Orders (PWO) are used for unscheduled work exceeding the scope of a DMO.

New Work: Work that result in the creation or addition to an existing facility or a building component, irrespective of whether the work is funded from a construction or an operation and maintenance (O&M) account.





DPW Primary Funding Sources

TYPE	USAGE	REQUIREMENT	ACTUAL	
Sustainment (Srm)	Maintenance, Repair and Minor Construction (< \$7.5M)	100%	67% FSM	
Restoration & Modernization (sRM)	Repair (< \$7.5M); Minor Construction (< \$2M)	FSM	\$ 0	
Base Operations Support (BOS)	Municipal Services (Grounds, Snow, Pests, Refuse, Recycling) Utilities (Gas, Elect, Water, Fuel)	100% BRM	"SALY"	





U.S. ARMY FY21 Garrison Decision Support Tool (GDST)

1) IMPACT TO LIFE, HEALTH SAFETY (LH

HIGH (RAC 1 or 2) = 50MEDIUM (RAC 3 or 4) = 25LOW (RAC 5) =15 N/A = 0

2) RISK OF ASSET FAILING

HIGH (12 months) = 50MEDIUM (24 months) = 25 LOW (36 months) = 15

3) OACSIM FACILITIES READINESS DRIVER

T1 = 50T2 = 25T3 = 15

4) ISR INFRASTRUCTURE RATINGS

F4=4	Q4=4	R4=4	*C4=4
F3=3	Q3=3	R3=3	*C3=3
F2=2	Q2=2	R2=2	*C2=2
F1=1	Q1=1	R1=1	*C1=1

^{*} Real Property Planning and Analysis System (RPLANS)

5) Army Senior Leadership (ASL) PRI "Facilities Investment Program"

- 1 Quality of Life on Army Installations = 15
- 2 Strategic Readiness & optimized Power Projection Capacity = 14
- 3 Army Training & Readiness Facilities = 13
- 4 Army Industrial Base = 12
- 5 Facility Modernization to support Army Modernization = 11
- 6 Remaining Facilities = 10

6) SRO/GC PRI

7) GBOD/CUSTOMER PRI

HIGH =14 HIGH = 5MEDIUM = 13MEDIUM = 4 LOW = 12LOW = 3

MAXIMUM SCORE = 200





All information acquired from AR 420-1 (2008), DFARS 222.402-70 (2012), and GFEBS (2016).

Task Categorization

DMO (SO)

- Demand Maintenance Order
- Known as Service Order (SO) in AR 420-1
- Unscheduled/Unplanned
- Used for Services/ Maintenance/Repairs in response to customer request
- Orders requiring 32 hours become PWO and are subject to construction wages (per DFARS)
- 3 levels of Priority*

P1—Emergency/Critical:

responded to ASAP and no later than one hour of the request; completed within 24 hours of request unless urgency has been reduced to Urgent

<u>P2 – Urgent:</u> complete in 7 duty days

P3 - Routine: complete in 30 calendar days

OWO (SOO)

- Operational Work Order
- Mostly scheduled work; predictable
- Recurring services other than preventive maintenance in same place(s) and at same frequency
- Can vary significantly in nature, scope, location
- May involve multiple crafts and subcontractors
- Any changes in scheduled workload will be incorporated into contract by modification
- Requires DA Form 4283

PMO

- Preventive Maintenance
 Order
- Known as Preventive Maintenance
- Scheduled work
- Recurring maintenance
- Requires DA Form 4283
- · Fixed prices for each job

PWO

- Project Work Order
- Known as Individual Job Order (IJO) in AR 420-1
- Unscheduled work
- Exceeds scope of DMO
- Individual, non-recurring
- Used for major repair, preventive maintenance, renovation, and/or alteration
- Used for minor construction or services "projects"
- NOT used for A+E design
- Must be Competed
- Threshold of \$150,000 per project
- Requires DA Form 4283-1

* Levels of Priority:

Priority 1 - Emergency/Critical

Priority 2 - Urgent

Priority 3 - Routine





U.S. ARMY Work Execution Examples (1/2)

DMO Demand Maintenance Orders

Priority 1

Emergency/Critical

- · Gas, oil, and steam leaks
- Building floods
- No water, hot water, or steam in medical or dining facilities
- Safe and Secure Alarms/Doors, etc.
- Sewage backing up into building
- Total power outage in a building
- Downed high voltage powerline
- · No heat or air conditioning in soldier living quarters
- Loss of heat during periods of cold weather
- Locksmithing
- Pest Extermination
- Natural Disasters

Priority 2

Urgent

- Inoperative emergency or exit lighting
- No air conditioning if temperature is over 80°F in buildings other than soldier living quarters
- Broken floor decking, stairs, docks, etc.
- Continuously running water (toilets, faucets)
- Inoperability of plumbing fixtures and drain lines when other facilities are available in the same building

Priority Routin

- Replace broken wi
- Repair plumbing fix other fixtures are a not causing damage to the facility
- Repair sticking door or window
- Repair a pothole
- Roof leaks
- Pest Control
- Chemical toilet requests and maintenance
- Washer/dryer repair

PWO **Project Work Orders**

- Repair/Replace air handlers
- Install handicap ramp
- Painting exterior of large building
- Repair/Replace fire escape





Work Execution Examples (1/2)

OWO Operational Work Orde

- Yearly Christmas tree lighting
- Seasonal HVAC system changes
- Scheduled grounds maintenance grass cutting, street sweeping, snow plowing
- Pest Management services
- Refuse removal
- Snow removal

PMO

Preventive Maintenance Orders

- Daily boiler plant operations, sewage plant operations
- Daily testing of water
- Monthly inspections of lift stations
- Annual cleaning of cooling towers
- Annual inspection of sump pumps
- Grounding point testing
- Preventive maintenance of HVAC units (e.g., filter replacements)
- Fire/Security alarm troubleshooting
- Fertilization and Herbicide
- Asbestos inspection/reports
- Lead containing paint surveys and reports



LLS. ARMY Who to call for a Demand Maintenance Order (Service Order)

Location: (KMC Area) Daenner Kaserne, Bldg. 3113

Hours: 0730 - 1600 Monday through Friday

Phone: DSN 483-7175 / 8929 / 7281 CIV 0631-411-7175 / 8929 / 7281

Location: (BMC Area) Smith Barracks, Bldg 8165

Hours: 0800-1630 Monday-Friday

Phone: DSN 531-3060

CIV 0611-143-531-3060; After hours call 115

Location: Germesheim

Hours: 0715-1200 and 1230-1600 Monday to Thursday; Friday 0715-1200 and 1230-1430

Phone: DSN 314-541-4842 or CIV 0611 143 541 4842; After hours call 115

Location: Gruenstadt

Hours: 0730-1600 Monday-Friday

Phone: 06359-808241; after hours 112





Army Maintenance App (ArMA)



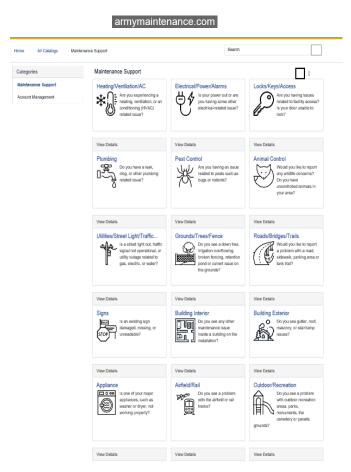




Army Maintenance Application (ArMA) App

 Army Maintenance Application (ArMA) is a new system that allows all tenants on Army instillation from fence to fence (not privatized housing) to electronically submit and track DMOs to the DPW work order desk.

- The app can be launched on a computer or smart phone through a publicly available website.
- Do no use ArMA for emergencies, such as appliance and furnishing.
- Those request should not be submitted using ArMA.
- Contact the Service order desk: BMC 531-3060 or KMC UPH office 541-5260.







ArMA Overview

ArMA Functions

- Quickly and easily submit housing related questions or issues via a phone or web browser
- Include pictures of the issue
- Check the status of an issue on-line
- Communicates with tenants via email and text
- Submit questions, comments, or responses to the DPW customer service desk
- Automated delivery of customer satisfaction survey upon completion of maintenance orders

ArMA Facts

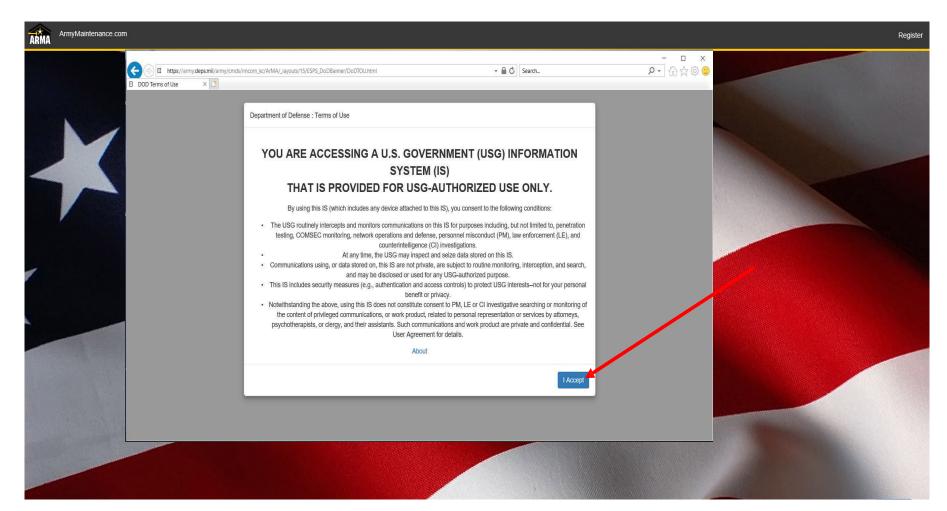
- Self-registration by soldiers and family members with self-identification of installation, building, and unit
- Accounts must be confirmed by a "army.mil" email address
- Linked within the Digital Garrison App
- Common platform for residents command-wide (ServiceNow)
- To request Manager Role in ArMA email: <u>support@armymaintenance.com</u>.





ArMA Account Setup Instructions

ArMA Resident Access Site: https://www.armymaintenance.com



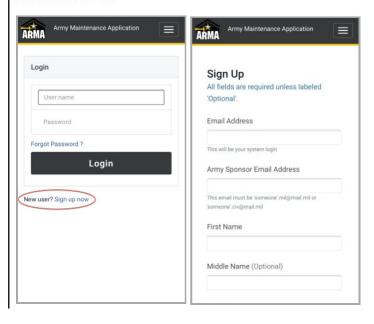




Register now, it's fast and easy!

https://www.armymaintenance.com/arma

REGISTER







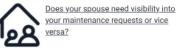
You will be glad to have it when you need it.

Trackable reporting in realtime!

"I PITY THE FOOL THAT WOULD LEAVE THEIR COMMAND or SPOUSE OUT OF THE LOOP!"







View Details







DA 4283 (PWO)

All DA Forms 4283 must be sent though the Installation Coordinator (IC) to DPW BOID

Assigned by Site Manager FACILITIES ENGINEERING WORK REQUEST "Everything in "Orange to be completed by the customer" For use of this form, see DA Pam 420-6; the proponent agency is OACSIM															
PART A CUSTOMER SI		SERIA	S 0		SHORT JOB DESCRIPTION						DATE				
		NUMBE	R	-								DA	MON	YR	
						Short Work description "Construct Wall"						22	Oct	17	
INSTALLATION ABBREVIATION				BUILDING/FACILITY NUMBERS											
OF FACILITIES 1		1	2		3	4	5	5 6		7 8		9		10	
1	GE-Number		Bldg. Nr.												
2	GE-Number														
3															
	IARKS									00					
	oject complies with I	USC Ti	itle 10, §2811 re	al proper	ty faci	lity, syste	customer of componer		difion that it may	POC NAME	used for its				
IINO		: Daenr	ner Kaserne		F		Sample: 999th M		Sample: Jim W		il adduses		OC PHONE NUMBER N and cell phone		
WOI	RK DESCRIPTION (De			of work req	uest)		Sample, 999th W.	anit Dii	Sample: Jim W	orker & e-ma	in address	Dar	and Co	ii phone	
Work to be done. "I would like an 8 foot Concrete Masonary Unit wall constructed around my building it needs to be reinforced with REBAR and concrete needs to have a bond beam every 4 courses and it needs to have a smooth finish I want it Brown in color with a grey pigment for the grout, the wall will end up being 75 feet long.															
AUT	HORIZED REQUESTOR	R (Type	or print)						REQUESTOR SIGN						
τ	nit Commander/ D	irecto	r or Installation	Site Coo	ordina	tor/Facil	ity Manager	Digital sign	ature of authoriz	ed requestor					
APPROVAL ACTION			N CODE:					SPECIAL INTEREST	CODE:				DATE		
(A	PART B Approving Official Only)	w	ORK REQUEST P	RIORITY:				1	ESTIMATED WORK	START DATE:			DA	MON	YR
		PF	ROGRAM INDICAT	OR CODE				ESTIMATED WORK COMPLETION DATE:							
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Why Work Classification is Important (DA PAM 420-11)

- a. While the current definition of a minor construction project in AR 420-1, Chapter 4 appears simple in concept, its application is often difficult. Misclassification of construction as maintenance or repair and errors in defining minor construction projects may result in a statutory violation of the Anti–Deficiency Act (see AR 37–1).
- b. Antideficiency statutes state that any officer or employee of the United States who commits governmental funds which have not been appropriated is in violation of antideficiency statutes is subject to appropriate administrative discipline, including suspension from duty without pay or removal (31 USC 1349 and 1518). Those convicted of a knowing and willful violation may be fined not more than \$5,000 or imprisoned for not more than 2 years, or both (31USC 1350 and 1519).
- c. Antideficiency violations are serious and affect the Army's credibility. Department of Defense and Department of Army policy calls for disciplinary action in antideficiency violation cases. The fact that a violation was not willful only means that it did not constitute a crime, not that it does not warrant disciplinary action. Circumstances such as "a heavy workload at year—end" or an employee's "past exemplary record" generally are relevant only in determining the appropriate level of discipline, not in determining whether discipline should be imposed. In view of this, care must be taken to ensure that the Army does not violate the Antideficiency Act.



\bigstar

U.S. ARMY Installed Building Equipment Vs Personal Property

IMCOM DPW's are only responsible for the maintenance, repair, and replacement of Installed Building Equipment (IBE), not personal property, and mobile/servable equipment IAW AR 420-1, Chapter 4. The facility tenant is responsible to fund the maintenance and/or replacement of their personal property.

IBE Examples

Personal Property Examples

- √ Boilers
- ✓ Dishwasher equipment (built-in)
- √ Escalators

✓ Incinerators

- ✓ Exhaust systems
- ✓ Cable trays and conduits
- ✓ Gas fittings
- √ Carpet (primary floor covering)
- ✓ Electrical Panel boards
- √ Sprinklers
- ✓ Traffic railings
- ✓ Venetian blinds and window shades

Fixed

- ✓ Banking equipment
- ✓ Drop Arm Barriers
- ✓ Dryers
- ✓ Laundry equipment
- ✓ Ovens and Furnaces
- Mass Notification System that are stand alone
- ✓ Medical and dental equipment
- ✓ Infant Abduction monitoring system
- ✓ Training equipment and simulators
- √ Wash tanks
- ✓ Welding machines
- √ Bleachers
- ✓ Camera system

Movable

- √ Fire extinguisher (portable)
- ✓ Furnishings, including rugs
- √ Food service equipment (portable)
- ✓ Office machines
- √ Shop Equipment
- ✓ Portable Barriers
- √ Filing cabinets
- ✓ Portable safes
- ✓ Wall clocks
- √ Furniture
- Automated data processing equipment
- ✓ Portable Guardhouses
- ✓ Tents

DPW can assist tenants maintaining and replacing their personal property based on a reimbursable agreement.



SELF-HELP (1/3)

General.

Customers are encouraged to supplement DPW support by volunteering to accomplish small construction and repair projects. Where the capability exists, customers are afforded the opportunity to complete their own quality projects.

Definition.

Self-help consists of two levels of customer participation:

- a) Self-help to accomplish minor maintenance and repair. The type of work approved for self-help is similar to work performed by the DPW by demand maintenance orders.
- b) Expanded self-help to accomplish any maintenance, repair, or minor construction work normally requested on a facilities engineering work request (DA Form 4283).



SELF-HELP (2/3)

Self-Help Supplies.

- a) Self-help customers must be certified to perform the type of work they wish to accomplish. Successful attendance at the self-help training is required for certification and to obtain a self-help card.
- b) Supplies can be picked up directly from the Self-Help Issue Point (SHIP) store located in Bldg 395, Rhine Ordnance Barracks, Kaiserslautern.

Expanded Self-Help Supplies.

- a) The same guidance as for the issue of self-help applies for the issue of expanded self-help supplies. In addition, a facilities engineering work request (DA Form 4283) must be submitted and approved prior to starting a project.
- b) Provide sufficient information to explain what work is required, where the work will be done, and what technical assistance or training the customer needs.
- c) Provide funds for non-facility related work such as: Unit mission projects (construction of vehicle enclosures, shelving, interior signs, etc.) and/or Minor construction (construction of walls, picnic pavilions, etc.).





SELF-HELP (3/3)

DPW will:

- a) Establish, maintain, and control self-help and expanded self-help programs.
- b) Verify customer capability to accomplish requested self-help work and provide additional training when required.
- c) Arrange for reimbursement by customer as required.
- d) Obtain and issue self-help materials to customers.
- e) Schedule any required technical assistance or training.
- f) Inspect completed work and ensure facility records are updated.

Smith Barracks, Bldg 8665 0900-1530, Monday-Tuesday 0900-1200, Wednesday 1030-1700, Thursday 0900-1400, Friday (Closed on German and U.S. holidays) DSN 531-3048 CIV 0631-143-531-3048 Rhine Ordnance Barracks, Bldg. 335 0730-1200 and 1300-1600hrs, Monday thru Friday (Closed on German and U.S. holidays) DSN 493-2381 / 2388 CIV 0631-3406-2381 / 2388





★ U.S. ARMY Installation Site Coordinators (ISC)

INSTALLATION	NAME	PHONE NO.	CELL PHONE NO.	EMAIL ADDRESS
Sembach, Daenner, Kleber	FACMAN	N/A	N/A	N/A
Panzer Kaserne, ESCK	SGT Kenisa Warren	523-0289	N/A	Kenisa.l.warren.mil@army.mil
KAD	Heiko Wilhelm	483-7808	N/A	heiko.wilhelm1.ln@army.mil
Miesau, ROB	Christiane Dollwett	481-3660	N/A	christiane.dollwett.ln@army.mil
Landstuhl	Anke Schoen	486-7183	0162-276 2421	anke.schoen.ln@army.mil
Pirmasens	FACMAN	N/A	N/A	N/A
Baumholder	Service Order Desk	541-3060	N/A	N/A
Germersheim	Christian Ritter Sabine Carlisle	541-4656 541-4842	0162-270 0734 N/A	christian.v.ritter.ln@army.mil sabine.carlisle.ln@army.mil
Gruenstadt	Donald F. Henson	06359-808 100	0160-969 22307	hensondf@aafes.com
Mannheim	Bruce D. Fry	528-5797	0162-296 9174	bruce.d.fry.civ@army.mil
Heliport SATCOM	Daniel Luther (Anke Schoen)	565-2617 486-7183	0175-948 2147 0162-276 2421	Daniel.t.luther.civ@army.mil anke.schoen.ln@army.mil
Breitenwald	Robert Squires (Bret Ritzmann) (Anke Schoen)	523-1593 483-7490 486-7183	0162-260 5717 0162-276 2421	Robert.p.squires.civ@army.mil Bert.m.ritzmann.civ@army.mil anke.schoen.ln@army.mil
Pulaski	Christian Pfaffenrath	541-4724	0162-271 6315	christian.pfaffenrath.ln@army.mil





★ U.S. ARMY Demand Maintenance Order (DMO) vs Project Work Order (PWO)

	(1 773)			
	DMO	PWO		
General Fund Enterprise Business (GFEBS) Title	Demand Maintenance Order	Project Work Order		
Previously Known As	Service Order (SO)	Individual Job Order (IJO)		
Usage	Minor maintenance and repair requiring work less than 40 man-hours in labor and less than \$2,000 euro supplies/material/equipt	Minor/major maintenance, repair, and construction (including MILCON) work greater than 40 man-hours in labor and over \$2,000 euro supplies/material/equipt		
	Priority 1, Emergency: Immediate danger to life, health, mission, security, or property (completion 2 -24 hours)			
Execution Priorities	Priority 2, Urgent: Work that is required to correct a condition that could become and emergency or could seriously affect morale (completion 7 days)	Subject to Availability of Funds (SAF); Sustainment work has priority over Restoration & Modernization work		
	Priority 3, Routine: Work, if not accomplished, would only continue to be an inconvenience or unsightly condition (30 days)	Modellization Work		
How to request service	Contact DPW Work Reception Desk/ArMA for AFH and Barracks Residents	Prepare DA Form 4283 and submit thru Installation Site Coordinator to DPW BOID		





Custodial - Basic Service

- Schedules are usually located inside the restroom
- Cleaning frequency depends on BLDG category
- Office cleaning days may vary by floor
- No cleaning will be performed on federal and host nation holidays (Admin, High Use and Enhanced Cat.)
- Service hours: Mo Fr 07.30 -12.00 and 13.00 14.00
- Complaints: please notify the contractor and DPW QA staff immediately when an issue has been brought to your attention

Cleaning	Sch	ned	ule												CUSTOMER SERVICE
Bldg #: Floor	Re	stroo	ms	F	Regular Cleaning				Periodic Cleaning (after scheduling with COR)						
<u>Category:</u> Installation Admin	Clean/ Supply Rest., Locker., Showerrooms Reinigung WC, Duschen + Umkleiden / Auffüllen WC-Artikel	Desinfect Toilets/ Urinals Desinfizieren der Toiletten u. Urinale	Remove Trash & Recycle in Restrooms Abfailbeseitigung in den Toiletten	Clean Drinking Fountains Reinigen der Wasserspender/ Trinkbrunnen	Remove Trash & Recycle Müll entsorgen und trennen	Vacuum Carpet Staubsaugen	Wet Mop Floors Nass wischen - Alle Böden inkl. Sanitäranlagen	Sweep Floors Boden kehren - Alle Böden inkl. Sanitäranlagen	Carpet Cleaning - Periodical Cleaning Teppich shampoonieren/ sprühextrahieren	Dry Buff or Spray/Buff - Periodical Cleaning Boden polieren/ Sprühpflege	Stripping/Finishing Tile - Periodical Cleaning Fiesen Grundreinigen	High Dusting - Periodical Cleaning Abstauben im Hochbereich	Clean Interior Glass - Periodical Cleaning Reinigen Innenglas	Clean Exterior Glass - Periodical Cleaning Reinigen Außenglas	The satisfied Customer is our focus! We are available during regular workhours from Mon-Fri from 07:30 -16:00 hrs. In case of a complaint, please contact us at the Customer-Service-Desk: DSN: 483-6206, civ 0631-411-6206
Monday	Χ	Χ	Χ	Χ											
Tuesday							Do	Po							
Wednesday	Χ	Χ	Χ		Χ		ek [Jez					
Thursday							4th week	3rd week		ep/[L	l	١.	
Friday	Χ	Χ	Χ					3rd	year	S/ui	year	year	year	year	
Saturday							and	1st and	a	März/Jun/Sep/Dez	a	a	a	a	
Sunday							Snd	ıst	once	Mär	once	once	once	once	





U.S. ARMY W564KV-20-C-0007 Customer Service



Contract

W564KV-20-C-0007

Customer Service

The satisfied Customer is our focus!

We are available during regular work hours from Mon-Fri from 07:30-16:00 hrs. In case of a complaint, please contact us at the Customer-Service-Desk:

> DSN: 483-6206, Civ: 0631-411-6206 e-mail: army-contact@geg-online.de

Always CC: usarmy.rheinland-pfalz.imcom-europe.list.dpw-custodial-service@mail.mil

In case you need support from DPW contact: DSN 541-4751, 4752, 4753 or 4750 e-mail: usarmy.rheinland-pfalz.imcom-europe.list.dpw-custodial-service@mail.mil

PLEASE DO NOT REMOVE!





Annual Periodic Cleaning

- What?
- Cleaning of windows/glass doors
- High dusting of surfaces above 2m height (excluding sprinklers, vents, and other electrical installations)
- Stripping and waxing of PVC and vinyl flooring
- Shampooing of carpets
- When?
- During government work hours Monday Friday 08.00 16.00
- How?
- The contractor will contact you in advance to coordinate a date for the periodic service (one to two days depending on building size)
- The inability to agree on a date for service with the contactor or failure to make preparations needed (see next slide) will result in the loss or partial loss of periodic services for the calendar year.

Annual Periodic Cleaning

- Preparation:
- Inform all tenants of your building about the date and necessary preparations
- Please make sure the contractor has access to all parts of the building serviced through the contract
- If your building/parts of your building allows escorted access only, organize for a sufficient amount of escorting personnel to be available
- All doors and windows need to be unlocked
- Remove items from window sills and anything taped to glass doors or windows
- Remove items from surfaces above 2 meter height
- Freshly waxed/shampooed floors should not be stepped on for a minimum of one hour after treatment is completed

Periodic Services Under Custodial Contract

DEPARTMENT OF THE ARMY
UNITED STATES ARMY GARRISON RHEINLAND-PFALZ
UNIT 23152
APO AE 09067-3152



AMIM-RPP-O 3 Aug. 2022

MEMORANDUM FOR FACILIY MANAGERS IN USAG-RP

SUBJECT: PERIODIC SERVICES UNDER CUSTODIAL CONTRACT W564KV20C0007

- IAW the terms of Custodial Contract W564KV20C0007 a building in your range of responsibility has been scheduled to receive a periodic cleaning service. This memorandum outlines the responsibilities of the tenant units in order for the service to be conducted.
- Please notify all tenants of your building about the date of the periodic service as well as the preparations and procedures listed below.
- 3. SCOPE: During periodic services the building will receive
 - a) annual cleaning of windows and interior glass surfaces
 - b) floor maintenance as advised by the contractor
 - c) high dusting of surfaces above 2 meter height
- ACCESS: Please make sure that on the scheduled day of service the building as well as all offices, conference rooms and common areas serviced by the contract are unlocked and accessible to the contractor.
- ESCORT: Should your building require escorted access please make sure to have sufficient personnel available to accompany the contractor's staff.
- WINDOWS: Please make sure all windows are accessible and windowsills and ledges are cleared off. If there are lockable windows in your building (e.g. in stairwells) please make sure you are able to unlock them.
- FLOOR MAINTENANCE: PVC, Vinyl and carpeted floors will get treated. After treatment the floors should not be stepped on for the timeframe advised by the contractor to achieve the best result possible.
- HIGH DUSTING: Surfaces above 2 meter height will be dusted during the week of the scheduled service with the exception of sprinkler systems, cables, and vents (only exterior). Please have any items removed from these surfaces.
- LOSS OF SERVICE: One time cancellation can be done 5 working days prior of scheduled service, if the service cannot be performed on agreed date. Failure to notify us or a second cancellation will result in the loss of periodic service for the calendar year.
- For any questions please contact the DPW Custodial QA Team usarmy.rheinland-pfalz.imcom-europe.list.dpw-custodial-service@army.mil
- 11. POC for this Memorandum is Mr. Dieter Kurtz, Chief QA Branch DSN: 541-4756

0	0 -1 1 1
Customer	Acknowledge:

Print Name & Telephone: Signature:





Installation Status Report - Infrastructure (ISR-I) Mr REH

USAG-RP ISR-I Manager: mathias.k.reh.ln@army.mil

ISR-I Web: https://isr.army.mil/





Installation Status Report-Infrastructure

What: Periodic inspection of Garrison Real Property Facilities (RPF)

Where: All buildings, roads, grounds, and utilities.

Who: Occupants of Army Real Property

- Military Units
- Garrison Functions
- Community Support Partners

<u>How:</u> Using supplied worksheets detailing Army standard criteria, provided by the ISR-I Coordinator.

Why:

- AR 210-14, Installation Status Report Program, 19 July 2012
- ISR-I serves as first screening criteria for repair projects and space assignments Better position the DPW to "fight" for needed SRM funding
- Informs leadership of user-identified requirements
- ALL Space Requests and Repair Request must include updated ISR
- TASKORD 10-21

When: No later than 30 APR 21 return worksheets to DPW

Outcome: Building ratings that support repair projects





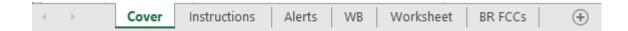
U.S. ARMY Inspection Standards Workbooks

- Workbooks provide a uniform, Army-wide standard for evaluating condition and functionality
- Workbooks consist of components that can be evaluated for Mission or Quality or both
- Components consist of elements with text descriptions of Green, Amber, or Red criteria
- ISR-I has several Inspection Standards Workbooks
 - Workbook No. depends on Catcode
 - A Bldg. can consist of more than one Catcode
- If a component or element is shown in the Workbook and is not present BUT is needed, the component may marked as "Needed (Component)" / "Needed (Element)"
- If the component or element is shown in the Workbook AND is not present and is not needed, the component may marked "N/A (Component)" / "N/A (Element)"
- Workbooks get published every FY. DON'T use Workbooks of previous years.





□.S. ARMY Digital Inspection Standards Workbook



Installa	ation Status Report (IS	SR) - Infrastructure
6 - MAIN	TENANCE FACILITIES	
		PROPONENTS:
		Mission Components:
REVISION DATE		Deputy Chief of Staff, G-4, DALO-SM (703) 614- 3875/DSN 224-3875, (Army Materiel Command, AMCBT-F (703) 806-8724 /DSN 806-8724)
OR USE WITH	THE FY 2019 ISR-I DATA COLLECTION	Quality Components:
		Assistant Chief of Staff for Installation Management, DAIM-ODR (571)-256-8157/DSN (312) 260 8157
CATCD	TITLE	Description
14166	DISPATCH BUILDING	A building that provides a space for the dispatcher of a motor pool to check the operational paperwork on vehicles prior to their departure. The facility is normally placed at the motor pool entrance/exit and may be combined with the Access Control Building (14113).
14178	EMPLOYEE CHANGING BUILDING	A building that provides an area for workers to shower and change clothes.
14960	GREASE RACK	(Business Rule Rated) A structure consisting of drive-on, drive-off, or drive-through ramps with or without a pit for wheeled or tracked vehicles. They provide access to the underside of vehicles for scheduled maintenance, inspection, lubrication, and oil changes. Greate racks are frequently collegated with or attached to Vehicle.

- The cover provides a list of applicable CATCDs, associated with the workbook.
- The description helps the inspector, if the Facility has the right Catcode.





Instructions Tab and Alert Tab

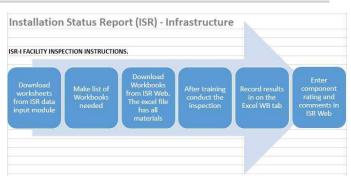
Cover Instructions Alerts WB Worksheet BR FCCs +

Instructions:

- Included in each Inspection Standards Workbook
- Provide step by step guidance for documenting the inspection

Special Instructions

- Provided by Army Component Headquarters to give inspectors instructions
- Applies to the entire Workbook



SPECIAL INSTRUCTIONS APPLICABLE TO THIS WORKBOOK ONLY:

(ALL) Army Standard Design Criteria. The WB tab has a checkbox at the top left for optional use if construction meets Army Standard Design Criteria. When checked all Mission Functional Elements become green. Other ratings that will override this selection are: Component ratings of NA, Needed, or by rating a high value 4L element amber or red. (Latrine Accommodations, Lounge, Lobby, Living Area)

Alert:

3 Alert Levels

- Warning
- Caution
- Note
- Provides information for a single component within the Workbook

Compone nt	Description	Alert
5	Building Exterior - Roof	(WARNING) Do not climb on the roof to conduct an inspection.
6	Building Exterior - Walls	(CAUTION) If the Structural Frame cannot be safely observed mark the element NA
12	Heating Ventilation Air Conditioning (HVAC)	(NOTE) The element for window air conditioning units has been deleted and those units will be rated as "through the wall" units.





Worksheet Tab



Fill in

- Inspector name, email, phone number, and date completed
- SITE UID, Facility Number, Site Name can be found the Excel List your ISR-I
 Coordinator is providing
- Select Category code also on the List
 - DON'T Select a different Catcode even if doesn't match the current use

SITE UID:		
Facility Number:		
Site Name:		
Unit Id Code (UIC):		
Category Code (FCC):		
Inspector Name:	14166 - Dispatch Building 14178 - Employee Changing Building	
Work Email:	21406 - Vehicle Maintenance Shop: Transient Training	
Work Phone, no DSN:	21408 - Component Cleaning Facility 21410 - Vehicle Maintenance Shop	
Date Inspected:	21411 - Repair Bays, Non-DOL/DPW	
Workbook #:	21412 - Maintenance Storage, Non-DOL/DPW 21413 - Administration And Shop Control, Non-DOL/DPW	





Worksheet Tab



- When a category code is chosen the components recommended for use are highlighted in Orange

Component Description

Calculated Component Rating

Component No

Mission Rating - (F)

Comments from the WB

	F - Mission Rating: Component													
Comp Num	Description	Weight	Other	Green	Amber	Red	New	Rating	Comments					
1	CATCD Agreement	1		10	0	0	1.00	Green						
2	Site	7		0	10	0	2.00	Amber						
3	Grounds	3		0	0	10	3.00	Red	No Lighting for Signage and					
4	Antiterrorism	6		0	0	0		-						
5	Accessibility	4		0	0	0		-						
12	Lobby	0		0	0	0		-						
13	Building Interior - Corridors	0		0	0	0		-						
14	Stairs	0		0	0	0		-						
15	Conveyance	0		0	0	0		-						
16	Administrative Areas	0		0	0	0		-						
17	Electrical Service - Interior	7		0	0	0		-						

Quality Rating - (Q)

	Q - Quality Rating: Component												
Comp Num	Description	Other	Green	Amber	ATOG	Red	RTOG	New I	Rating	Comments			
6	Building Exterior - General		0	0	8.85	0	34.45		-				
7	Building Exterior - Roof		0	0	2.04	0	16.89		-				
8	Building Exterior - Walls		0	0	21.29	0	42.91		-				
9	Building Exterior - Windows		0	0	0.79	0	15.49		-				
10	Building Exterior - Doors		0	0	1.07	0	5.51		•				
11	Foundation		0	0	0.96	0	3.72		•				
12	Lobby		0	0	0.00	0	0.00		•				
13	Building Interior - Corridors		0	0	0.00	0	0.00		•				
14	Stairs		0	0	0.00	0	0.00						
15	15 Conveyance		0	0	0.00	0	0.00		•				
16	Administrative Areas		0	0	0.00	0	0.00		•				
17	Electrical Service - Interior		0	0	3.68	0	14.32		-				



WB Tab

Cover Instructions Alerts WB Worksheet BR FCCs +

The first component in each workbook ask if the CATCD in the workbook matches the actual use of the facility. Green is Yes, and Red is No. This refers to the design use and the current use and lowers the mission score when the two are not the same.

Each component rating section has elements that you will evaluate as GREEN, AMBER, or RED.

WB:	31		Meets Army Standard Design Criteria						
#	Component	Rating Area	Element	Green	Amber	Red	Points	Selection	Comments
1	CATCD Agreement	F	Facility Use	matches the current use of the facility.	NA	The FCC (CATCD) used for this inspection does not match the current use of the facility.	10	Green	
2	Site	F	External Factors	- Location is convenient and appropriate Facility function is not limited by the site Resrictions are not present: Visibility Access Light / Noise Safety concerns	inspected is not fully acceptable.	A. One or more criteria applicable to the facility being inspected is significantly deficient in the opinion of the evaluator.	10	Amber	
3	Grounds	F	Grounds Lighting	5 5	A. Not more than 1 of the types of lighting in the GREEN column is missing.	A. Two or more of the types of lighting in the GREEN column are missing. B. No site and grounds lighting exists.	10		No Lighting for Signage and Pedestrian movement
3	Grounds	F	Paved Sidewalks	B. Installed from adjacent streets to facility.	A. Not installed from parking to facility. B. Not installed from streets to facility C. Less than 4 feet wide.	A. Not installed at all or condition of sidewalk poses a tripping hazard.	6		/
3	Grounds	F	Landscaping		A. Displays few color plantings or greenery. B. Plants are not native.	A. No plantings.	4		
3	Grounds	F	Signage	A. Signage is coordinated, clearly visible and readable. B. Building exterior signage includes directions to parking, entrances, and facilities and information is current.	NA	A. Does not meet GREEN column minimum condition requirements.	6		

Comments on "RED" Ratings





WB Tab



(F) - Mission Ratings addresses configuration, and functionality of the facility. Does the facilitysupport the mission of the user?

(Q)Quality Ratings addresses the physical condition of the facility.

component or element is not present BUT is needed: Needed

Drop-Down for Selection

#	Omponent	Rating Area	Element	Green	Amber	Red	Points	Selection	Comments
24	Lounge	Q	Windows	A. Hardware is easy to operate. B. Glass, weather-stripping, and vapor seal between panes are intact.	A. Hardware is difficult to operate. B. Glass intact, weather-stripping or vapor seal between panes is deteriorating.	A. Hardware is broken or missing. B. Panes cracked, weather-stripping or lapor seals needs replacement.	6		
24	Lounge	Q	Doors	A. Fully functional, with lever handles, push plates and kick-plates B. No more than 10% show damage and wear with dents, gouges, or stains. C. No more than 10% of hardware mechanisms are difficult to operate.	A. Lever handles, push plates, or kick-plates are chipped or worn. B. 10%–25% show damage and wear with dents, gouges, or stains. C. 10%–25% of hardware mechanisms are difficult to operate.	A. Lever handles, push plates, or kick-plates need major repairs or replacement. B. More than 25% show damage and wear with dents, gouges, or stains C. More than 25% of hardware mechanisms are difficult to operate.	6		
	Parking Functionality		Parking	For buildings with 11 or more residents: A. A parking space is available within a 1/4 mile for residents B. On installations with a controlled perimeter, the parking is not closer than 33 feet from the building C. On installations without a controlled perimeter. The parking is not closer than 82 feet from the building For buildings with less than 11 residents: D. A parking space is available within ¼ mile for all residents	NA	For buildings with 11 or more residents: A. Does not meet GREEN column minimum condition requirements For buildings with less than 11 residents: B. Does not meet GREEN column minimum condition requirements.	10	Green Amber Red LCCarponent MA (Edement) MA (Edement) MA (Edement) Maddel (Component) Meeded (Component) Meeded (Component) Meeded (Component) Meeded (Component)	
26	Laundry Building	F	Capability	A. Enough washing and drying machines are available to meet the demand at all times. B. KIOSK for change machines and soap are present.	A. During peak demand periods the number of machines is not adequate. B. KIOSK are available but are empty or do not work.	A. Demand for washing and drying machines commonly exceeds availability. B. KIOSK are not available for change or soap.	10	N/A (Compon ent)	
26	Laundry Building	Q	Condition	A. The facility is in good condition with only routine maintenance required.	A. The facility is in adequate condition but requires more than routine maintenance.	A. Building is in poor to failing condition and requires significant repair or replacement.	10		

component or element is not present BUT is

needed: N/A





ISR-I - Hands-on presentation

List with Facilities to Inspect:



ISR_InspectedAsse ses_FY20 to Units.x

Site Map:



Smith Site Map_Example

Example Workbook:



FACMAN k Exampple - 19-U





https://isr.army.mil

To request an ISR Account, click on ACCESS ISRWeb (the dog tag) using your AKO enabled CAC card and pin number









Click, Request a new ISRWeb Account





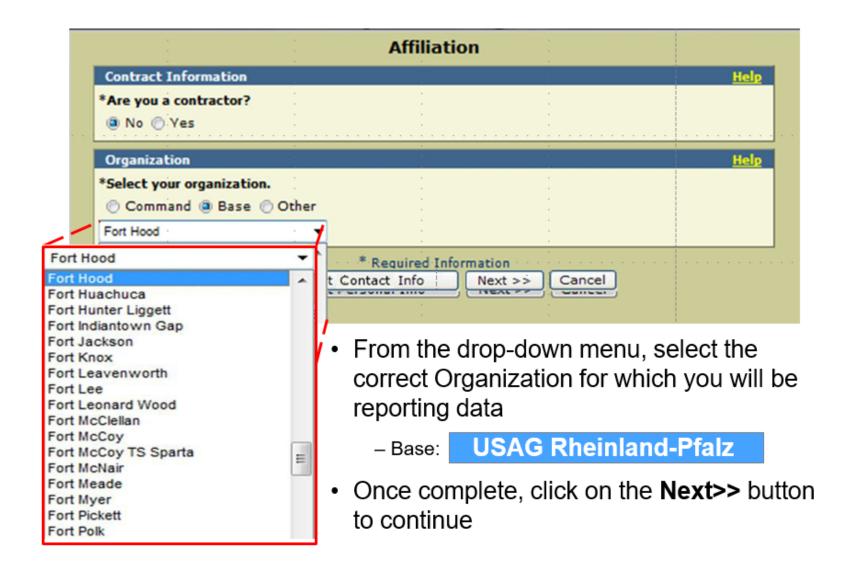


- Enter your contact information
 - Provide your commercial office phone number; NOT a DSN line
 - Examples: US 123-456-7890 or Int'l 49-6221-57-5555
 - Note, you must provide your enterprise e-mail address
- Once complete, click on the Next>> button to continue

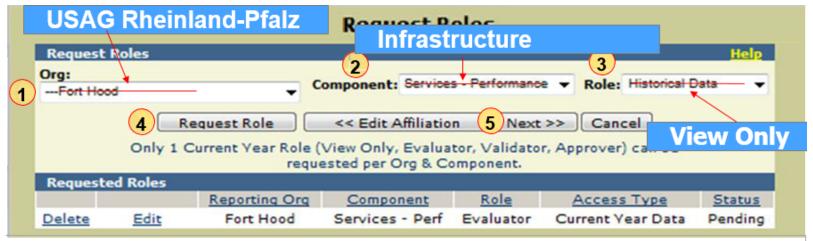




U.S. ARMY Role Requests (for new accounts)







- 1 The reporting organization you selected will appear as the default when requesting a Component(s)
 - You have the ability to select other organization(s) from the drop-down menu Remember, the User Administrator for that organization must approve your request
- Select your appropriate Component from the drop-down menu
- 3 Then, choose the appropriate Role from the drop-down menu
- 4 Click on the Request Role button
 - Multiple roles can be requested repeating the above procedures

 When requesting multiple roles ensure you click on the Request Role button after each selection
- Once complete, click on the Next>> button



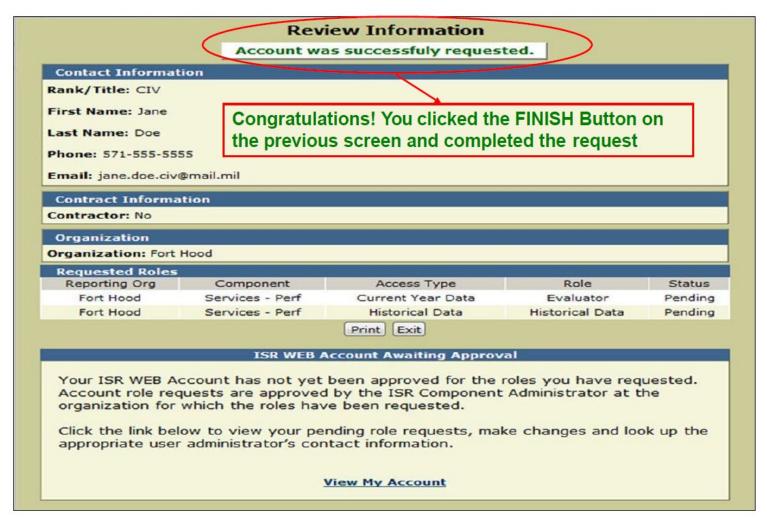




- Last step: Review your information for accuracy
- Click on Edit Roles to make any modifications
- If everything is correct, click on the Finish button
- Failure to click the <u>Finish</u> button results in nullifying your request(s)
- Send e-mail to <u>mathias.k.reh.ln@mail.mil</u> for Account approval







Send email to: mathias.k.reh.ln@mail.mil to inform that account got requested





ISR-I web - Overview

Log on to ISR Website: https://isr.hqda.pentagon.mil

click on ACCESS ISRWEB (the dog tag).







ISR-I web - Overview



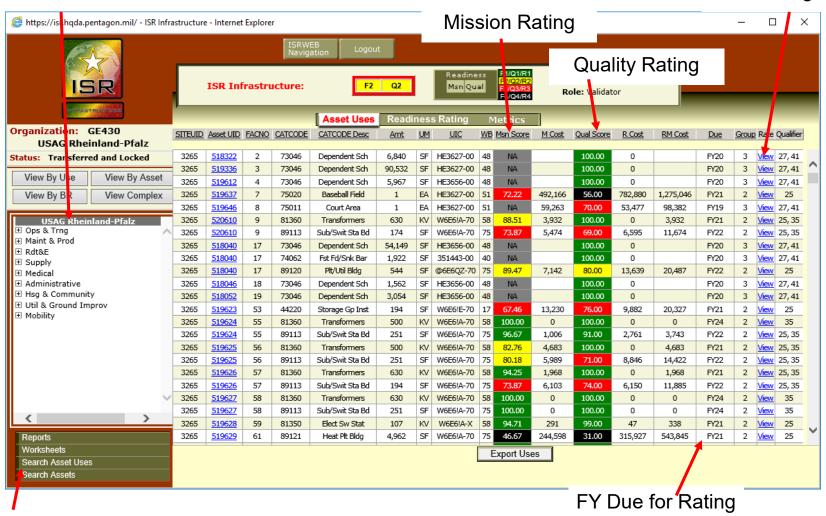




ISR-I web - Overview

See Component Ratings

Click on USAG Rheinland-Pfalz to see all Facilities



Search





Summary

What does ISR-I do?

The Army's Installation Status Report - Infrastructure:

- ✓ Apply established, Army-wide standards to assess the condition of facilities and infrastructure
- ✓ Identify substandard facilities or shortfalls
- ✓ Coordinate facility restoration efforts across reporting locations





Summary

How the Army is Using ISR

ISR helps Commanders/Directors to:

- ✓ Manage their facilities and infrastructure assets
- ✓ Prioritize and defend resource requirements
- ✓ Improve their readiness posture

ISR-I is used to determine the best value for the Army when considering:

- √Work Requests (DA 4283s),
- ✓ Military Construction (1391's),
- ✓ R&M Projects

The reality is that SRM funding is intimately linked to ISR ratings





Questions?





Break For Lunch 1200-1300





DPW FACMAN 8-Hour Course

•

Your role as Building Energy Monitor

Reference: Para. 22-12 a.(2) of AR 420-1, Army Facilities Management, 24 August 2012





DPW FACMAN 8-Hour Course

Army Energy and Water Management Program







Army Energy and Water Management Program

- ❖ Reduce energy use by 2.5% per square foot per year.
- ❖ Reduce water use by 2.0% per square foot per year.



Reference: Sec. 3 (a)(i) and (f)(i) of EO 13693, Planning for Federal Sustainability in the Next Decade, 19 March 2015



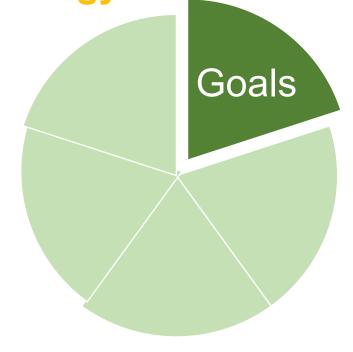


Goals for Building Energy Monitors

Help identify energy and water waste.

Help reduce energy use and water use.

Note:
A 2.5%
savings
earns a
Green Boot
Award.



Reference: Introduction of IMCOM Building Energy Monitor Handbook, 14 December 2016





Identify Energy and Water Waste

Note: These steps make up the basis for an Energy and Water Audit.

How to

- 1. Simplify Start in a single room.
- 2. What types of energy and water are present?
- 3. How and how often is that energy and water being used?
- 4. Are there opportunities to use less energy and water?
- 5. Repeat these steps in the next room.





How to

Reduce Energy Use and Water Use

Note: Remember, simple administrative changes can yield significant savings.

- 1. Simplify Start in a single room.
- 2. Brainstorm what changes could reduce energy and water waste.
- 3. Ask how those changes might be brought about.
- 4. Implement those changes now or implement them later.
- 5. Repeat these steps in the next room.





Consider the following:

1. Start in a single room.

2. What types of energy and water are present?

- 3. How and how often is that energy and water is being used?
- 4. Are there opportunities to use less energy and water?
- 5. Repeat these steps in the next room.





Types of

Energy

- Electric
- Electro-Magnetic
- Thermal
- Chemical

... etc.

Water

- Domestic Cold Water
- Domestic Hot Water
- Heating Hot Water
- Chilled Water

... etc.



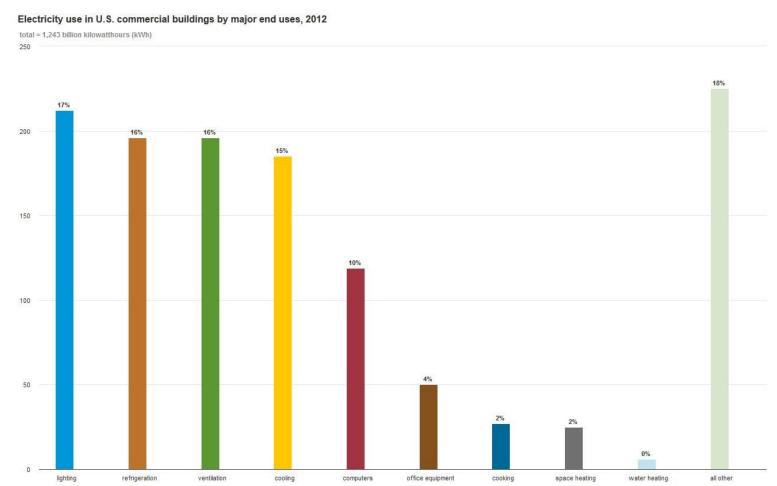


Consider the following:

- 1. Start in a single room.
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- 5. Repeat these steps in the next room.



U.S. ARMY DPW FACMAN 8-Hour Course









Consider the following:

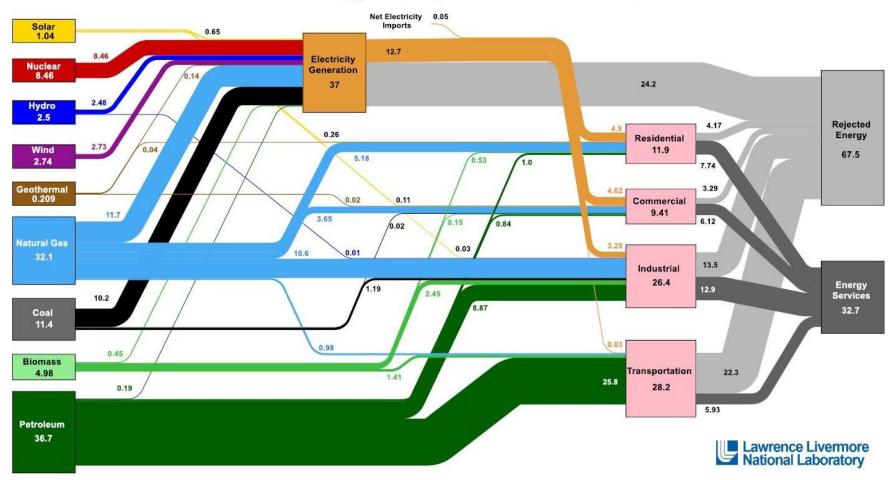
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- 2. What types of energy and water are present?
- 3. How and how often is that energy and water is being used?
- 4. Are there opportunities to use less energy and water?
- 5. Repeat these steps in the next room.





U.S. ARMY DPW FACMAN 8-Hour Course

Estimated U.S. Energy Consumption in 2019: 100.2 Quads





How to

Reduce Energy Use and Water Use

Note: Remember, simple administrative changes can yield significant savings.

- 1. Simplify Start in a single room.
- 2. Brainstorm what changes could reduce energy and water waste.
- 3. Ask how those changes might be brought about.
- 4. Implement those changes now or implement them later.
- 5. Repeat these steps in the next room.





Example: Energy Conservation Measure (Thermal)

Thermostatic Radiator Valve Settings

Radiator Valve







Example: Energy Conservation Measure (Thermal)

Ensuring windows and doors remain closed during winter.







Information on Air Conditioning





Requirements for Air Conditioning

- ❖ Air conditioning requirements for comfort cooling will be evaluated and approved by the garrison commander based on local conditions.
- ❖ Facilities are eligible for air conditioning where facilities of similar structure and function in the local private sector are equipped with air conditioning.

Reference: Para. 22-44 a. of AR 420-1, Army Facilities Management, 24 August 2012

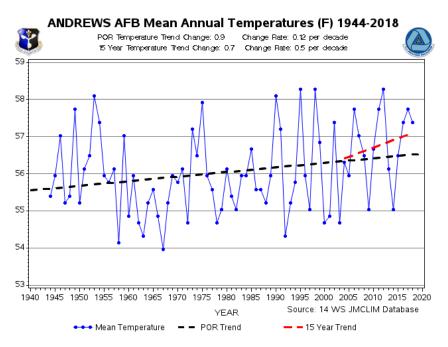
Reference: Para. 3-5.1 of UFC 3-410-01, Heating, Ventilating, and Air Conditioning Systems, 1 November 2017

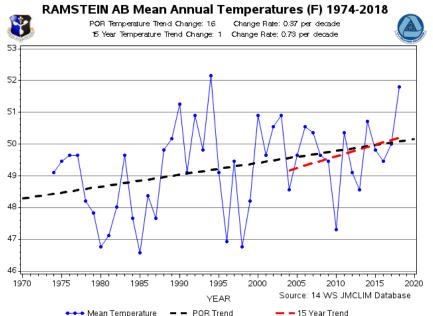




Climate in the U.S.

Climate in Germany









Requirements for Air Conditioning

When can air conditioning be installed?

Note: In brief, AC may be approved when there's a iustifiable requirement for it.

HVAC Approval Authorities.

- a. The Director, IMCOM-Europe is the approval authority for the Installation of new AC systems, or the complete replacement of an existing system, when a renewable energy offset is not provided, and the installation of AC is beyond the Garrison Commander approval authority as specified in 5.b.
- b. The Garrison Commander is the approval authority for all other requirements. Approval authority may be delegated to the Director of Public Works (DPW).
- (1) Installation of new AC systems, or the complete replacement of an existing systems, when a renewable energy offset is provided. An offset is when a renewable energy source is funded and implemented in conjunction with the installation of the AC and exceeds the electrical consumption of the AC unit.
- (2) Facilities or spaces that have air conditioning and change use or are assigned to a new organization.
 - (3) Communications and Server Equipment Rooms.
 - (4) Health Care Facilities.
- (5) Secure facilities where windows cannot open or do not exist and mechanical ventilation is not life-cycle cost effective.
- (6) Use of portable AC devices in AFH and spaces when justified due to a medical condition that warrants AC (if not currently approved) or when justified due to Life, Health. Safety. The medical condition and need for portable AC must be recognized as a medical necessity through the Exceptional Family Member screening program or confirmed by the Commander of the medical facility and O-5 or above,

Reference: Para. 5 of IMCOM-E Air Conditioning Policy, 4 September 2019

(7) Use of portable devices in accordance with paragraph 6.b.



Consider para. 5. b.(1) - Energy Offset





Requirements for

Air Conditioning

How do you request air conditioning?

Work Order

			Fo			ENGINEERIN e DA Pam 420-1			ı.					_	
This proje	ct complies w	ith Title 10, U	JSC Section	n 2461	for mainten	ance, repair and	construction o	ontracts for real	property using C	peration a	nd Mainter	nance fu	nds.	_	
PART A (See requestor	CUSTOME	SERIA	AL >	NPE	SHORT JOB DESCRIPTION						DATE				
instructions)		NUMB	ER	-								DA	MON	YR 19	
INSTALLATI							BUILDING/FAC	ILITY NUMBERS	:						
ABBREVIATION OF FACILITIES		1	1 2		3 4		6	5 6		7 8		9		10	
1			_		-			_				_		10	
2															
3															
REMARKS															
INSTALLATION NAME					CUSTOMER NAME				POC NAME	POC NAME F			POC PHONE NUMBER		
WORK DESCRIPTION				_											
AUTHORIZED REQUE		OVAL ACTIO	N CODE:				-	REQUESTOR SIG					DATE		
PART B (Approving Official O	word	WORK REQUEST PRIORITY:					В	ESTIMATED WORK START DATE:				DA	MON	YR	
, ,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,		PROGRAM INDICATOR CODE:						ESTIMATED WORK COMPLETION DATE:							
ENVIRONMENTAL IMPACT YES NO ENVIRONMENTAL CONSIDERATION EIS / EIA		WORK TO	WORK TO BE PERFORMED WORK IN-HOUSE SELF-HELP CONTRACT			ASS		AL AMOUNTS UNFUND \$	UNFUNDED DIRECT		OURCE OF FUNDS T MATIC REIMBURSEMENT ED REIMBURSEMENT				
EIS/EIA		TRO		TOT	S AL S			ACC	ACCOUNT PROCESSING CODE						
DESIGN APPROVAL	Please type or	print name)		DATE	AP	PROVAL AUTHO	RITY (Please t	ype or print name,	APPRO	OVAL ACTION	ON		DATE		
DESIGN APPROVAL SIGNATURE			DA	MON	YR APPROVAL AUTHORITY SIGNATURE					APPROVED			MON	YR	
					-				<u> </u>)ISAPPROV	ED				
DA FORM 4283, N	OV 2018				PREV	10US EDITIONS	ARE OBSOLET	E.	•			_		LC VI.DEE	

Justification Memo

	DEPARTMENT OF THE ARMY (Requesting Agency Name) (Unit Number) (APO AE Zip Code)	
(Office Symbol)		DD Month YYYY
(If the request meets following:	an exception to IMCOM-E's AC Policy refer	renced below, use the
	umy Garrison Rheinland-Pfalz; Directorate o e Barracks; Unit 23152; APO AE 09067-315;	
(If the request doesn use the following:	't meet an exception to IMCOM-E's AC Police	cy referenced below,
	RU United States Army Garrison Rheinland- PW; Rhine Ordnance Barracks; Unit 23152;	
FOR Director, IMCOI)	M Europe, APO AE 09136-3103	
	for Approval for Operation of Air Conditionin er, and room number if applicable), U.S. Arr	





Consider Alternatives to Air Conditioning

Exterior shutters, blinds, jalousie, rollladens all significantly reduce solar heat gain.



Recommend putting in a work order if your building does not have exterior blinds.





Information on Ventilation





Requirements for **Ventilation**

required occupied space needs to have ventilation.

Note:

In brief, every

ASHRAE 62.1-2016

- Installation of mechanical ventilation and separate exhaust systems when needed for personnel safety or for proper function of equipment as required by the manufacturer.
- ❖Provide the interior design conditions, including temperature humidity, filtration, ventilation, air changes, etc. that are used for the design.

Reference: ASHRAE 62.1-2016, Ventilation for Acceptable Indoor Air Quality

Reference: Para. 4-63 b.(8) of AR 420-1, Army Facilities Management, 24 August 2012

Reference: Para. 5-1.1.1 of UFC 3-410-01, Heating, Ventilating, and Air Conditioning Systems, 1 November 2017





Ventilation

- 1. Close radiator valve.
- 2. Open the window completely.
- 3. Leave window open for about 5-10 minutes.
- 4. Close window lock your windows so they will seal tight.
- 5. Open radiator valve.
- 6. Air rooms frequently.







Information on the Green Boot Program





Goals for

Green Boot Program

- ❖ Reduce energy use by 2.5% per square foot per year.
- ❖ Reduce water use by 2.5% per square foot per year.
- ❖ Reduce waste generation by 2.5% per square foot per year.





Green Boot Program











Environmental Officer Content

- Environmental Officer Appointment
- EO Requirements and Responsibilities
- Environmental Quality Control Committee
- Environmental Audits and Inspections
- NOTE: EO must complete separate training! Hazardous Materials
- Hazardous Waste
- Transportation of Hazardous Goods
- Spill Response
- Asbestos
- Stormwater Pollution Prevention
- Natural Resource Management
- Cultural and Historic Resource Management
- SharePoint





Environmental Officer Appointment

USAG RP TASKORD 19-124, Facility Manager (FACMAN) Appointment:

3.D.4. (U) Execution of EO duties are hands-on and depending upon the daily activities of a building can be time-consuming. A separate EO appointment, in addition to the FACMAN, is suggested for this situation. When no separate EO appointment exists, the FACMAN will perform all required EO duties and complete all required EO training.

Environmental Officer Requirement:

 Unit commanders and commanders of major supported missions must designate environmental officers (EO) if the organization handles hazardous materials (HM) or generates hazardous waste (HW) or otherwise affects the environment.

Army in Europe Regulation 200-1





Environmental Officer Responsibilities

- Act as POC for the Environmental Management Division
- Manage Unit's Environmental Programs
- Ensure environmental instructions are given to all unit members
 - Document the training provided







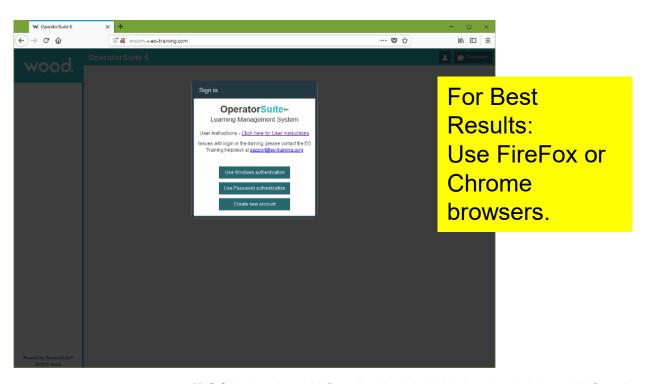




EO Responsibilities: Training

- ✓ Complete the Initial 40-hour Online Training within 60 days of Appointment
- ✓ Complete the Annual 8-hour EO Refresher Course (Classroom or Online)

Online training is available at: imcom-e.eo-training.com



(POC: kai.weber.LN@mail.mil, 531-3103; benjamin.kriger.LN@mail.mil, 531-3113)





Environmental Officer: Training

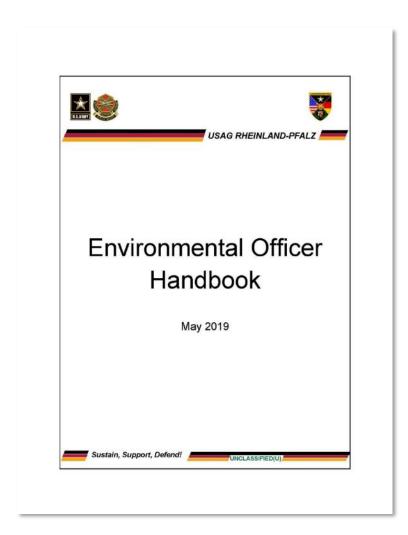
- Environmental Officer Training 8 Hour Refresher
 - Conducted via MS Teams (Currently)
 - [Team: USAG RP Environmental Officer Training]
 - Contact Dr. Anja Kotzerke to register
 - Training typically offered 2 times per month
 - Training can be provided in English or German

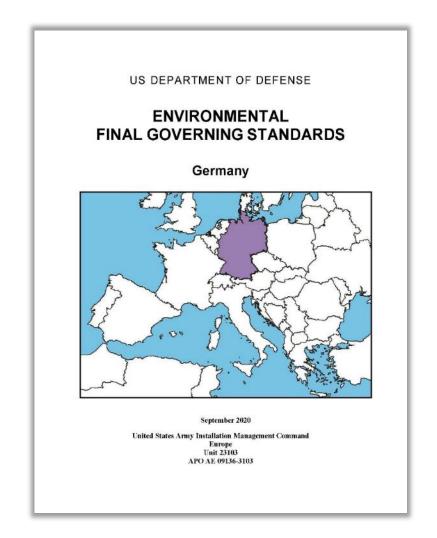
(POC: anja.kotzerke.LN@mail.mil, 541-4739





U.S. ARMY Environmental Guidance Documents







U.S. ARMY Environmental Program Oversight

- Environmental Quality Control Committee (EQCC)
- Meets quarterly to monitor USAG RP's environmental/energy compliance
- Commanders' Forum: FY24 Qtr 1, 24 OCT 2023
 - Chaired by USAG RP Garrison Commander
 - MS Teams [USAG RP EQCC]
 - Results from Working Group Forum presented to Command level
- Working Group Forum: FY23 Qtr 4, 19 JUL 2023
 - Chaired by DPW Director
 - MS Teams [USAG RP EQCC]
 - Environmental Officers are encouraged to attend and discuss issues





U.S. ARMY Environmental Audits and Inspections

Regular Inspections and Courtesy Visits

- DPW EMD performs (sometimes unannounced) inspections to check for compliance
- Units handling hazardous waste are inspected quarterly
- · Units can ask for courtesy visits at any time if in need of assistance

Environmental Performance Assessment and Assistance System (EPAAS)

- Assessment of environmental compliance with legal and Army requirements
- Internal EPAAS (annually): FY23 Rolling
- External EPAAS (every 3 years) Last: 7 17 September 2021

(POC: brandy.l.reeves.civ@mail.mil, 541-4707)





Hazardous Substances

HS represent hazards to health and the environment



On average, \$3 million per year is spent on clean-up projects here at USAG RP.



A single liter of oil can contaminate a million liters of ground water.



Chemical agent spills can result in rust and structural breakdowns.





Hazardous Materials

How do you identify Hazardous Material (HM)?

– Look for labels or text on the container!









Hazardous Waste

What is Hazardous Waste?

 HW includes all used, no longer usable, expired (if the shelf life cannot be extended) or spilled HM.



(POC: marc.k.gross.ln@mail.mil, 541-4744)

(Current POC for Baumholder: benjamin.krieger.ln@mail.mil, 531-3113)



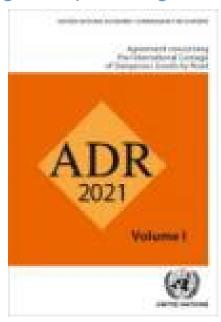




U.S. ARMY Transportation of Dangerous Goods

Hazardous substances transportation on public roads follows the ADR 2021:

https://unece.org/transportdangerous-goods/adr-2021-files



For questions and advice contact the USAREUR Command Dangerous Goods Advisor

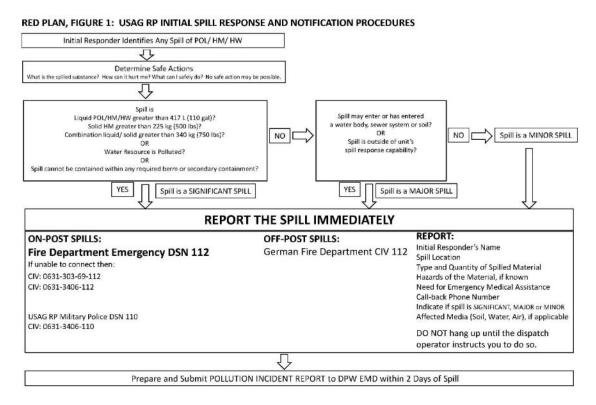
(POC: ehrenfried.j.dengler.ln@mail.mil 537-0396)





Spill Response

In the event of a hazardous substance spill, the Red Plan serves as an immediate action tool to initiate the correct response at the earliest possible time.



Red Plan

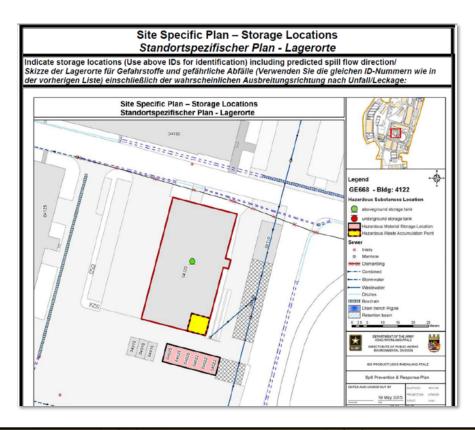




Spill Response

Site-Specific Spill Response Plan

- Spill flow directions
- Storage locations and content



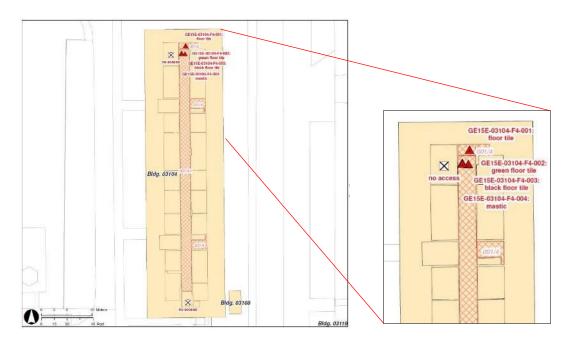




Asbestos

Facility Asbestos Data maintained by DPW EMD

- Reevaluation IAW Host Nation Regulations
 - Dependent on Condition (5 Years or 2 Years)
- Asbestos information available upon request





amec

(POCs: johannes.haid.ln@mail.mil, 541-4239; benjamin.krieger.ln@mail.mil, 531-3113)



Condition: Poor



U.S. ARMY Solid Waste and Recycling Requirements

"Storage containers should be leakproof, waterproof, and vermin-proof... Storage containers should have functional lids and **shall be kept closed** except at times of filling and emptying" FGS C7.3.7.





(POCs: Kaiserslautern: franz.j.schork.ln@mail.mil, 541-4798; Baumholder: clemens.bambach2.ln@mail.mil, 531-3043)





Stormwater Pollution?!?





Drinking Water Quality

- Drinking water is periodically analyzed for selected chemical, physical, and radiological water quality parameters by PHCE.
- DPW is responsible for DoD public water systems and ensures that they are properly operated, maintained, and monitored IAW GFGS.
 - ➤ Refer to FY22 CCR for more details (USAG RP Drinking Water Consumer Confidence Report FY22)
 - ➤ Please support routine testing and ensure that access to sampling locations is granted.
- Self-help:
 - ➤ Flush (underutilized) water to prevent stagnation and risks, like Legionella bacteria occurrence or brown water formation.
 - Refer to SOP for Flushing Building Water Lines (SOP Flushing Water Lines of Family Housing and Barracks Buildings)
 - ➤ Clean or replace aerators (offered at the on-post Self-Help Stores).
- Report any drinking water deficiencies with a Service Order.
- Occupants will be notified if any contaminant levels require corrective actions.





Some species use building façades as substitute for natural nesting and resting sites.

GOOD TO KNOW WHEN MANAGING ARMY FACILITIES:



Several building dwelling species like bats (e.g. pipistrelle bat, serotine bat, mouse eared bat) and birds (e.g. swift, house martin, swallow, sparrow, and black redstart) are legally protected species in accordance with European, German Federal (§44 BNatSchG) and State Nature Protection Law (§24 LNatSchG).



Any work request affecting building exterior will be evaluated by EMD for potential impact to legally protected building dwelling species and appropriate actions will be coordinated accordingly.

(POC: claudia.weber1.ln@mail.mil, 541-4701)





Environmental crime in the light of recent events:

OFFENSE AGAINST GERMAN FOREST LAWS

- Game trespassing (against wildlife, poaching)
- Forest trespassing (against vegetation)



Poaching:

- Intrusion into third party hunting rights as defined by Federal Penal Code:
 - Preying on, trapping, killing or taking possession of game
 - Taking possession, damaging or destroying of wildlife subject to German Federal Hunting Act
- 2) Offense against §292 Federal Penal Code and subject to monetary fine or imprisonment up to 5 years.

Legal hunting requirements IAW Federal Hunting Act:

- 1) Acquisition of hunting license IAW §15 Federal Hunting Act, license must be produced at request of Police or Game Protection Authority (§ 25 Federal Hunting Act)
- 2) Assigned game reserve by hunting lease (agreement and fee) or hunting permit or personal invitation by game reserve authority





Environmental crime in the light of recent events:

OFFENSE AGAINST GERMAN FOREST LAWS

- Game trespassing (against wildlife, poaching)
- Forest trespassing (against vegetation)

Forest on installation is property of governmental Forest Agencies.





Vandalism to forest vegetation:

- Intrusion into third party property rights as defined by Federal Penal Code: Willful or attempted damage to property
- 2) Offense against §303 Federal Penal Code and subject to monetary fine or imprisonment up to 2 years.
- Damage including loss of wildlife habitat (e.g. holes used by birds or mammals) is offense against §39 Federal Nature Protection Act

(POC: Federal and State Forest Agency)





Environmental crime in the light of recent events:

OFFENSE AGAINST GERMAN FOREST LAWS

- Game trespassing (against wildlife, poaching)
- Forest trespassing (against vegetation)

AS A CONSEQUENCE:

Any illegal hunting or vandalism to forest vegetation will be reported to Military and German Police.

Damages will be claimed IAW §903 German Civil Code based on property rights granted by German Constitution.

(POC: Federal and State Forest Agency)



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Cultural and Historic Resources

Several protected cultural and historical sites exist within the USAG RP:

- Roman road (ROB/MAD)
- Garrison-wide about 10 archeological sites with Celtic/bronze age barrows or barrow fields
- Historical building ensemble (Kleber Kaserne)
- Historical church (Coleman Barracks)

GOOD TO KNOW WHEN MANAGING ARMY FACILITIES:

Any work request affecting protected historical sites and buildings will be evaluated by EMD for need to coordinate work with Host Nation Cultural Heritage Authorities.







Cultural and Historic Resources

KEEP IN MIND:

"Installation commanders shall ESTABLISH MEASURES TO PREVENT DOD PERSONNEL FROM DISTURBING OR REMOVING HISTORIC OR CULTURAL RESOURCES without permission of the host nation." (Final Governing Standards, C12.3.6)

For on-post AND off-post activities:

- It is prohibited to search (e.g. by digging or with the help of a metal detector) for historical or cultural artifacts without a HN permit.
- Accidently found historical or cultural ARTIFACTS ARE OWNED BY THE FEDERAL STATE and the finds and location shall be reported to the local Cultural Protection Agency.

(POC: claudia.weber1.ln@mail.mil, 541-4701)

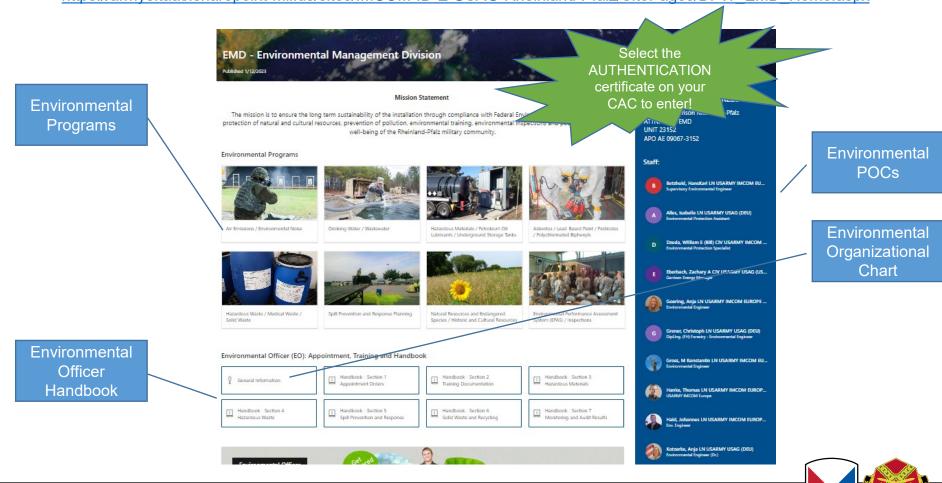




DPW EMD SharePoint

All environmental information posted on new DPW EMD SharePoint:

https://armyeitaas.sharepoint-mil.us/sites/IMCOM-ID-E-USAG-Rheinland-Pfalz/SitePages/DPW EMD Home.aspx



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**



USAG RHEINLAND-PFALZ FACMAN / SAFETY ORIENTATION





FACMAN/SAFETY ORIENTATION

USAG RHEINLAND-PFALZ SAFETY OFFICE POINTS OF CONTACT

Rhine Ordnance Barracks

Mr. Richard L. Curikshank Safety Director 541-23	
Vacant Deputy Safety Director 541-23	301
Mr. Curt Hoyer Safety Specialist 541-23	303
Mr. Herbert Nold Safety Specialist 541-23	302
Mr. Michael Kah Safety Specialist 541-23	305

Baumholder

Ms. Robert Backert	Safety Specialist	531-2752
Vacant	Safety Specialist	531-2753





FACMAN/SAFETY ORIENTATION

GOALS of The Program

- 1. Identify deficiencies and coordinate mitigation / correction through DPW (service/work orders)
- 2. Report near misses, mishaps, and injuries to Safety Office
- 3. Perform monthly safety inspections
- 4. Follow up on 1, 2 and 3 to insure that DPW and Garrison Safety are involved, and your deficiencies are addressed and corrected.







Common Office Safety and Health Hazards

Safety Inspection Common Findings

- Housekeeping and Physical layout
- Are walking working surfaces free from debris, depressions, tripping hazards, strong enough to support the weight of workers, and dry?
- Are cabinets and racks secured from falling over, and not top heavy?
- Exits and Egress
- Fire hazards
- Are ramps and walk ways kept free from debris, snow or ice?
- Are items secured from falling on workers or the public?
- Electrical equipment & 'daisy-chaining'





U.S. ARMY Physical Layout / Housekeeping Controls

- Regularly inspect, and repair or replace faulty carpeting.
- Remove excess debris from the work area.
- Clean up spills promptly



Excess debris in work area





Exits and Egress Hazards

- Emergency Exits must remain free of obstructions at all times.
- Blocked or improperly planned means of egress can lead to injuries as a result of slips, trips, and falls.
- Temporarily blocking an exit, even if unintentional, can lead to accidents happening.



Blocked exit





Fire Hazard Controls

To reduce office fire hazards:

- Fire extinguishers and alarms must be conspicuously placed and accessible.
- Fire extinguishers should never be placed / stored on the floor, but mounted a minimum of 4" from floor.
- Store excess paper materials inside cabinets, files or lockers.



Blocked fire extinguisher



Fire Hazard Controls – cont'd

- ✓ Fire Extinguisher are NOT to be used to prop open doors!
- ✓ If doors need to be "propped" then ensure proper hardware is installed to do so.
- ✓ Fire doors are to remain closed unless they have automatic closures installed.



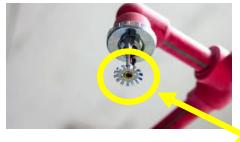




Stacking & Storage

At least **18 inches** of space should be left below a sprinkler head as a general **rule**. (NFPA 13, subsection 8.5.5.2.1)







Fire sprinkler head





Hazardous Chemicals

Common Findings

- 1. Is there an inventory of all chemicals used in the workplace?
- 2. Does each chemical have a Safety Data Sheet (SDS)?
- 3. Are all employees trained on the chemical and know where the SDS is? (SDS must be accessible to all personnel 100% of time, and should be centrally located.)
- 4. Do you have the right Personnel Protective Equipment for the chemical?
- 5. Are solvents in use approved by the Department of Public Works Environmental Office?



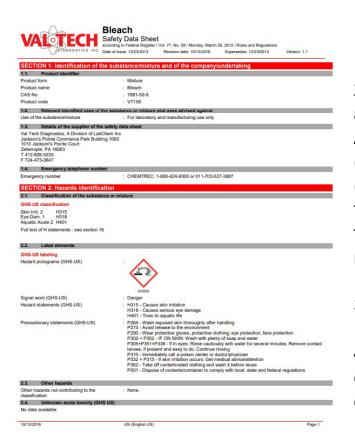




Safety Data Sheet (SDS)

Safety Data Sheet

Common Information



- 1. SDS replaced the MSDS on 01 June 2016
- 2. SDS contains 16 sections, when initialing reviewing pay attention to section 2 (Hazards Identification), section 4 (First Aid Measures), section 7 (Handling and Storage), section 8 (Exposure Controls / Personal Protection), and section 10 (Stability and Reactivity). ALL sections are pertinent, but these will provide you with the initial information on hazards, first aid measures, how to store the product, safe handling requirements, and capability with other products.
- 3. Where is the **Safety Data Sheet binder**?
- 4. Hazmat labeling shall be correct for a secondary container. Notice percentages of mixture and points of contact for manufacturer.

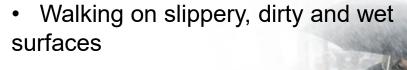




Slips, Trips and Falls

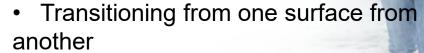


 Ensure your working areas are free from things that can injure your employees





 Weather hazards (ice, snow, rain, etc.)





 Rumpled or rolled up carpets / mats or carpets with curled edges

"A spill, a slip, a hospital trip"





Environmental Considerations Slips, Trips and Falls

What can you do?

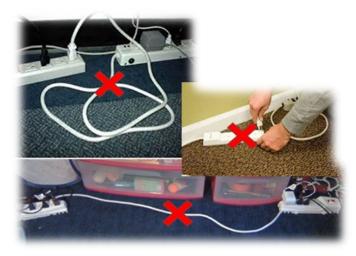


- Good housekeeping practices
- Reduce wet or slippery surfaces; use signage as necessary
- Keep aisles and walkways clear of obstacles and clutter
- Keep desk or file cabinet drawers closed
- Remove trip hazards such as electrical cords, hoses and cables
- Report ice, snow or water accumulation on walking surfaces



Electrical Outlets & Plugs

* Per DA Pam 385-26, The Army Electrical Safety Program



Electrical devices should be plugged directly into a wall receptacle outlet or into only one temporary extension unit as required (daisy-chaining is prohibited).

Use power strips / relocatable power taps (RPTs) only for **low amperage** equipment such as computer monitor, fan, computer, small printer, and so forth. Do NOT plug extension cords into RPTs.

Replace damaged power strips (RPTs) no matter how slight / minor the damage may be.







Witnessed office area discrepancies:



- 1. Power cords daisy-chained from computer to power strip to another power strip to the wall.
- 2. High amperage draw devices (specifically a microwave oven, coffee pot and refrigerator plugged into a RPT [that was also daisy chained]).
- 3. RPTs were filled up and daisy chained.





High Capacity Electrical

Employee should not reach blindly into areas which may contain energized parts.





Why are breakers tripping?

Are you a certified electrician?

If not, stay out of the box!



Electric Cabinet Clearance

Maintain a 3-foot clearance around ALL electrical cabinets.







Uncovered cable / internet Box

Cover is broken / dislodged and exposes workers to box internals and potential "live" wires.









Electric Wiring Issues

An employee cut a hole in the wall to route electrical cords that power a copier and other electrical devices.

Per DA Pam 385-26, para. 2-4q, "Do not run extension cords through windows, holes in walls, in between doors, or under carpets or rugs."





Temporary Electrical Cords



- An electrical cord is used as temporary wiring to the racquetball court and is running through several doors.
- In order to prevent electrical fires, the use of extension cords should be used only when a temporary, flexible connection is necessary. They will not be substituted for fixed wiring.
- Furthermore the extension cord is running along the floor and creating a trip hazard.

Recommendation: Either rearrange the location of electrical devices so that they can be plugged into a wall outlet or submit a work order to the DPW to have additional wall outlets installed.





Secure Storage

Storage of material shall not create a hazard.

Bags, containers bundles, etc., stored in tiers shall be stacked, blocked, interlocked and limited in height so that they are stable and secure against sliding or collapse.





Employee Working Areas

Employees use of filing cabinets in the back part of the office, is accumulated with boxes, chairs and personal belongings which reduces the safe moving space.







Storage Shelves

Replace the unstable shelves with wider and stronger shelves, and column base plates, and anchor to the floor or wall with anchor bolts capable of resisting the forces caused by the loads on the rack. Store heavier items on the bottom shelves.







Lighting_ighting

Are exit routes, access ways, gangways, stairs, work areas and walkways sufficiently lit?

Are lighting fixtures in good working order?

Are lighting fixtures clean, allowing for optimal lighting levels?







Exit Lighting

The fire exit sign in the main foyer of the building has a burnt-out bulb and does not illuminate.

Each exit route and exit sign must be adequately lighted so that an employee can see along the exit route







Questions?







enterprise Military Housing





U.S. ARMY Enterprise Military Housing

What is eMH?

Enterprise Military Housing (eMH) is the only authorized information Management system for barracks management day-to-day procedures, such as assignment, termination, schedule inspections, furnishings accountability. It provides information on asset management, associated reports and dashboards.

eMH is mandated by the office of the Secretary of Defense.

What does it do?

eMH, when used correctly, will provide oversight of all barracks management details. Reports can easily be pulled by all Stakeholders and data used for reports.

Who should be trained?

Our frontline trainees are the barracks managers, Commanders and 1SG's. All should have a basic understanding of eMH so they would be able to look up information or reports.

*Stakeholders that have already access to eMH, can always use the Training Tools on the eMH website.

Everyone is welcome to attend the new implemented eMH online training (even those not registered with eMH)

Next In Person Training events: Every Tuesday 0800-1000 in KMC Monthly in BMC

https://conference.apps.mil/webconf/ID-EuropeABMP





ALERTS

Enterprise Mass Warning and Notification (EMWN) is a critical aspect to alert, warn and provide instructions to military base populations of current and predicted threats.

This emergency mass notification capability must be able to send notifications via available communication methods including voice communications, visible signals, text displays, text messaging, and computer notification. Additional service-specific guidance further mandates details regarding how quickly various categories of mission essential personnel, such as military first responders, fire, or police units must be notified in the event of different categories of events.

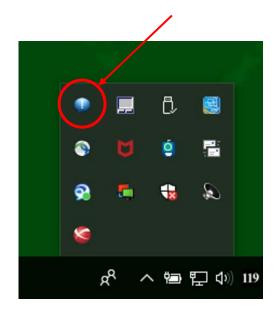
Alert! is capable of notifying registered users via a number of communication methods including desktop popups, phone, Short Message Service (SMS) text messages, email, mobile application, Giant Voice (GV) and Indoor Voice (IV).

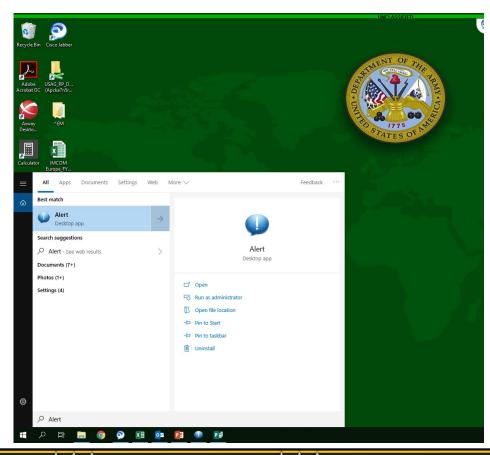




★ U.S. ARMY How to Register (Step-by-step guide)

Step 1 – locate the ALERT icon or search ALERT in your window's search bar



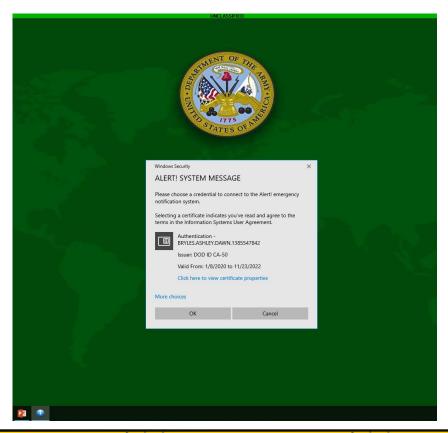






u.s. ARMY How to Register (Step-by-step guide)

 Select appropriate certificate and log into the system (you might have to relocate the blue exclamation globe if it does not pop up)

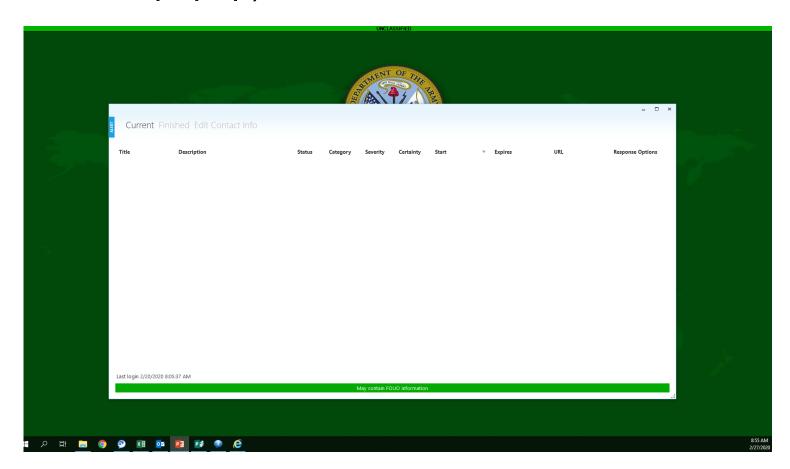






How to Register (Step-by-step guide)

Edit Contact Information (wait for Internet Explorer to popup)

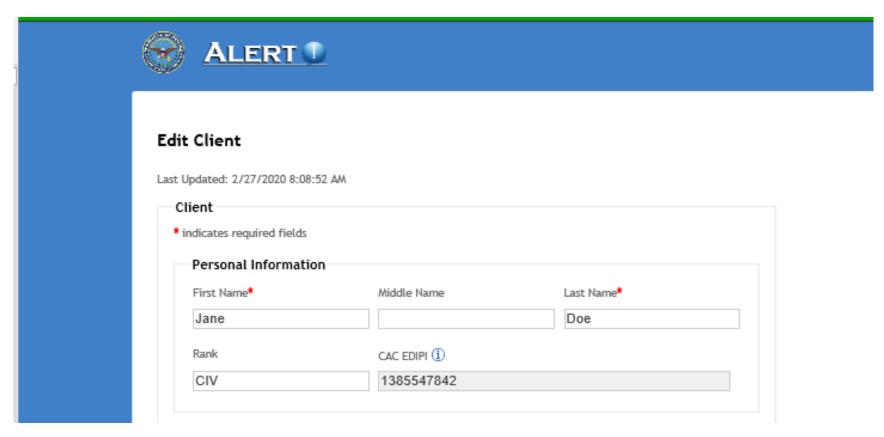






Edit Personal Information

- Edit Personal information with First and Last name
- EDPI is auto-populated

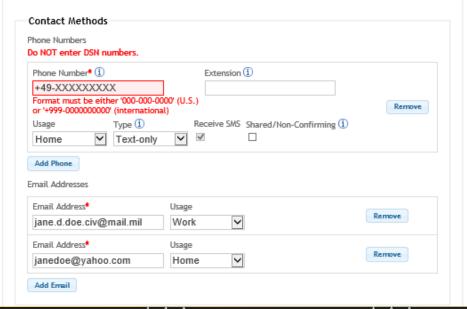






Add Contacts

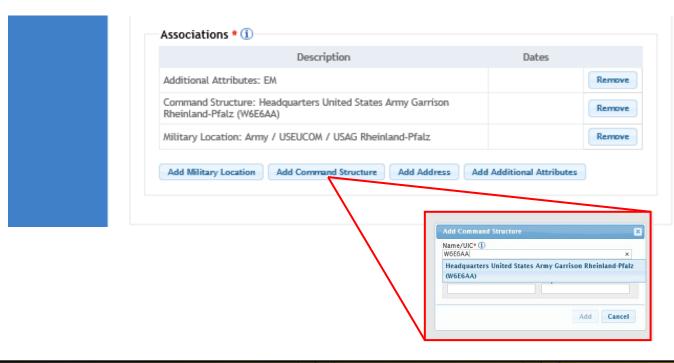
- Phone number MUST be a work phone at a minimum!
 - DSN numbers must be international format (+49-61143 and then the DSN +49-611435413030)
- You can opt to only receive text messages, but must enter a valid cell phone number (+49-number)
- Email MUST be a work email at a minimum!
 - Personal emails are not required but will ensure you receive the information when not at work for emergencies and closures/delays







- ALL PERSONNEL will add the below command structure:
 - Headquarters United States Army Garrison Rheinland-Pfalz (W6E6AA)
- Add "Military Locations" and "Additional Attributes" based on your leadership's advisory







Additional Information

- SAVE the added information!
- It is important to remember:
 - Ensure your telephone numbers are in the correct format
 - Add a personal email
 - Add the Command Structure: Headquarters United
 States Army Garrison Rheinland-Pfalz (W6E6AA)
 - Update information as needed (Information change/PCS/Lateral Move)!





Interactive Customer Evaluation (ICE)





ICE ICE Baby!!!

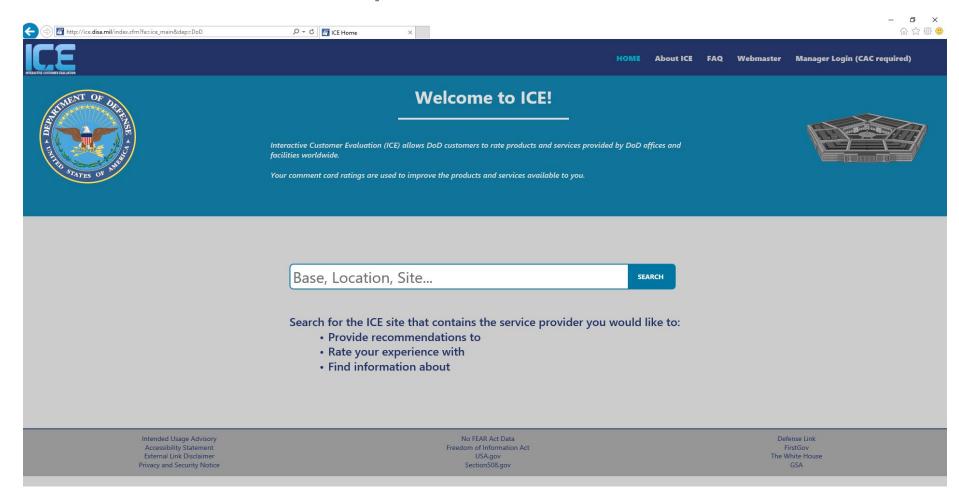






U.S. ARMY Interactive Customer Evaluation (ICE)

http://ice.disa.mil







http://ice.disa.mil



FAQ Webmaster Manager Login (CAC required)

About ICE 2.3.4 (December 2016)

The Interactive Customer Evaluation (ICE) system is a web-based tool that collects feedback on services provided by various organizations throughout the Department of Defense (DoD). The ICE system allows customers to submit online comment cards to provide feedback to the service providers they have encountered at military installations and related facilities around the world. It is designed to improve customer service by allowing managers to monitor the satisfaction levels of services provided through reports and customer comments. ICE provides the following benefits:

- Allows DoD customers to quickly and easily provide feedback to service provider managers.
- · Gives leadership timely data on service quality.
- Allows managers to benchmark the performance of their service providers against like services in other DoD organizations.
- Saves money by providing an enterprise wide capability to manage the resources necessary to collect and report on customer feedback and satisfaction ratings.

Joint Service Provider (JSP) is responsible for high-level system administration and maintenance. Organizations using ICE are responsible for maintaining their own service providers/comment cards.

If your organization is interested in becoming an ICE participant, please visit Become an ICE Participant page.

For additional information or to submit comments/suggestions about the ICE system, please use our contact form.

Intended Usage Advisory Accessibility Statement External Link Disclaimer Privacy and Security Notice

No FEAR Act Data Freedom of Information Act USA.gov Section508.gov

Defense Link The White House GSA





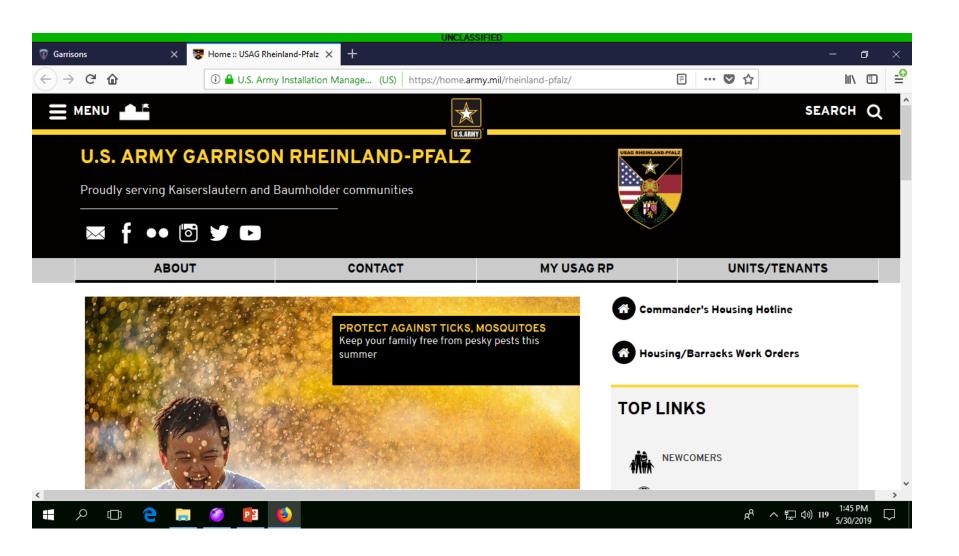
★ U.S. ARMY DPW ICE (15 Service Providers)

Service Provider Name	Site(s)
Administration (Public Works Director's Office) - DPW	ROB
Army Family Housing (On-Post) - DPW	Smith Bks
Army Housing Services Office (Off-Post) - DPW	Smith Bks, Germersheim
Building Operations, Maintenance, and Repair (Service Order) Services - DPW	Sembach, Smith Bks, Kleber Kaserne, Daenner Kaserne, Pulaski Bks, ROB, Miesau Army Depot, Panzer Kaserne
Custodial Services - DPW (Rhine Ordnance Barracks, Bldg 164)	Sembach, Smith Bks, Kleber Kaserne, Daenner Kaserne, Pulaski Bks, ROB, Miesau Army Depot, Panzer Kaserne
Environmental Management Services - DPW (Rhine Ordnance Barracks, Bldg 164)	ROB
Master Planning and Real Estate Services - DPW (Rhine Ordnance Barracks Bldg 164)	ROB
Pest Management Services - DPW	Sembach, Smith Bks, Kleber Kaserne, Daenner Kaserne, Pulaski Bks, ROB, Miesau Army Depot, Panzer Kaserne
Planning, Design, and Construction (Work Order, DA Form 4283) Services - DPW	Sembach, Smith Bks, Kleber Kaserne, Daenner Kaserne, Pulaski Bks, ROB, Miesau Army Depot, Panzer Kaserne
Recycling Services - DPW	Sembach, Smith Bks, Kleber Kaserne, Daenner Kaserne, Pulaski Bks, ROB, Miesau Army Depot, Panzer Kaserne
Roads and Grounds Services - DPW	Sembach, Smith Bks, Kleber Kaserne, Daenner Kaserne, Pulaski Bks, ROB, Miesau Army Depot, Panzer Kaserne
Self Help Store Services - DPW (Rhine Ordnance Barracks, Bldg 335; Smith Barracks, Bldg 8218)	Smith Bks, ROB
Solid Waste Removal Services - DPW	Sembach, Smith Bks, Kleber Kaserne, Daenner Kaserne, Pulaski Bks, ROB, Miesau Army Depot, Panzer Kaserne
Transient Billeting Services - DPW (Kleber Kaserne, Bldg 3213)	Landstuhl, Smith Bks, Kleber Kaserne, ROB, Sembach
Unaccompanied Personnel Housing (UPH - Barracks) Services - DPW	Landstuhl, Smith Bks, Kleber Kaserne, Daenner Kaserne, ROB, Panzer Kaserne

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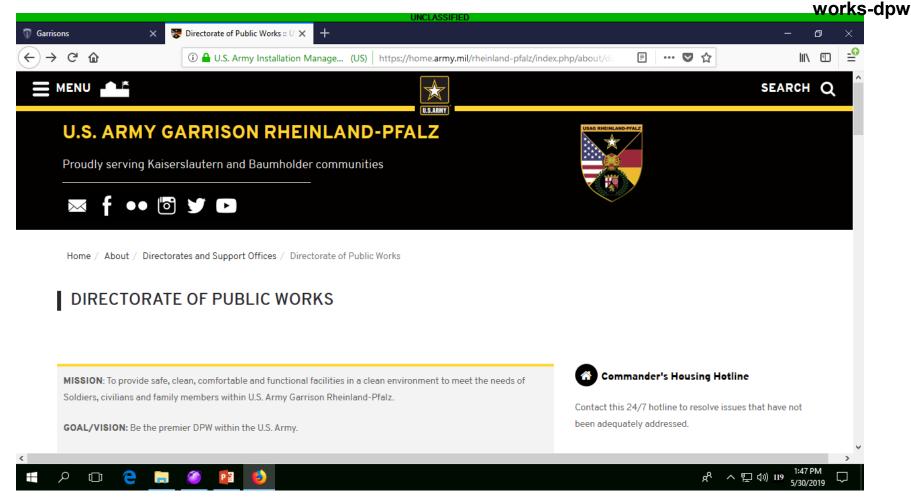
太 u.s. army https://home.army.mil/rheinland-pfalz/







https://home.army.mil/rheinland-pfalz/index.php/about/directorates-support-offices/directorate-public-







★ U.S. ARMY DPW FACMAN FINAL EXAMINATION







Facility Manager (FACMAN), 8-Hour Couse Final Exam

- 1. The Army Regulation for "Army Facilities Management" is...
 - a) 2-21
 - b) 3-24
 - c) 420-1.
 - d) 4-3
- 2. If a FACMAN has a question about a PWO, they should contact...
 - a) Installation Site Coordinator, first, and then DPW BOID.
 - b) Unit leadership, first, and then DPW Director
 - c) Garrison CSM, first, and then Garrison Commander
 - d) DPW SFE, first, and then the oldest person within DPW
- 3. Who conducts the ISR-I Inspections?
 - a) Garrison Commander
 - b) DPW Director
 - c) Occupants of Army Real Property.
- 4. What is the last step of an ISR-I Account Request?
 - a) Send email to mathias.k.reh.ln@mail.mil for Account approval.
 - b) Go for lunch
 - c) Shout: "Yes, I did it"
- 5. What are ISR-I ratings used for?
 - a) Prioritize projects
 - b) Identify substandard facilities
 - c) Both a) and b).





Facility Manager (FACMAN), 8-Hour Couse Final Exam

- 6) What may be used to conduct the ISR-I inspection?
 - a) ISR-I Worksheets/Workbooks.
 - b) A napkin to put the Rating green/amber/red on
 - c) Dice
- 7) What would you do if a room needs painting due to normal fair, wear and tear condition of the walls?
 - a. Paint yourself
- b. Place maintenance request using ArMA website to get room painted by DPW (BMC) or contractor (KMC).
 - c. Leave as it is
- 8) Resident lost keys to his/her barracks room, what do you as the FACMAN / Barracks Manager do:
 - a. Keep door open so resident has access at all times.
 - b. Place a DMO request.
 - c. Charge occupant for lost key.
 - d. Answer a and b
 - e. Answer b and c.
- 9) What prevents mildew?
 - a. Create a subtropical environment in the bathroom
 - b. Don't use the bathroom, use your neighbor bathroom
 - c. Keep windows and the doors closed at all times
 - d. keep bathroom clean and dry. Proper ventilation after every shower. (Open windows and doors 10 15 minutes).



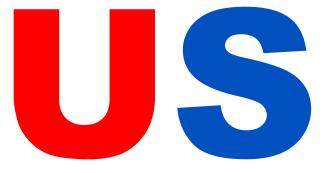


Facility Manager (FACMAN), 8-Hour Couse Final Exam

- 10) When does a location require an appointed and trained Environmental Officer?
- a. Storage or Use of a Hazardous Material
- b. Generation of a Hazardous Waste
- c. Otherwise Effects the Environment
- d. Any of the Above Activities.
- 11) What are the Final Governing Standards (FGS)?
- a. Environmental rules based ONLY on United States' requirements
- b. Environmental rules based ONLY on Germany's requirements
- c. Environmental rules that combine United States and Germany requirements that US forces must follow in Germany.
- 12) True or False: According to the Lawrence Livermore National Laboratory's energy flow charts, losses due to "rejected energy" (e.g. heat losses) amount to approximately 2/3 of all energy consumed in the U.S. annually.
- a. True.
- b. False
- 13) True or False: Exterior shutters on windows (e.g. rollladens) can be requested through a work order and significantly help to keep buildings cool during the summer.
 - a. True.
 - b. False
- 14) The most efficient unit level FACMAN is synchronized and equipped to relay all unit facility concerns to the DPW staff. (NOT A TRICK QUESTION)
 - a. True.
 - b. False







Arbeitsplätze und Ausbildungsplätze verfügbar!

USAG RHEINLAND-PFALZ

Die US-Armee stellt ortsansässige Bewerber ein: portal.chra.army.mil

Kontaktinformation (Directorate of Human Resources):

usarmy.rheinland-pfalz.id-europe.mbx.garrison-dhr-actions@army.mil







- > Alibis
 - Recap
 - Closing Comments

