



**WE ARE THE ARMY'S HOME!**



# Community Leader's Information Forum

U.S. Army Garrison Rheinland-Pfalz • Germany, Romania & Bulgaria

COL Reid E. Furman  
Garrison Commander

18APR23





# THE ARMY'S #1 GARRISON IN EUROPE

## CLIF Agenda

- ❑ **Garrison Commander's Opening Comments**
- ❑ **Garrison Command Sergeant Major's Remarks**
- ❑ **USAG Rheinland-Pfalz Directorates and Partnered Organization's Quarterly Update:**
  1. Public Affairs Office (PAO) and German American Community Office (GACO)
  2. Plans, Analysis & Integration Office (PAIO)
  3. Directorate of Plans Training Mobilization and Security (DPTMS)
  4. Directorate of Human Resources (DHR)
  5. Directorate of Family and Morale, Welfare, and Recreation (DFMWR)
  6. Department of Defense Education Activity-Europe (DoDEA)
  7. American Red Cross
  8. **10-Minute Break**
  9. The Exchange (AAFES)
  10. Defense Commissary Agency (DeCA)
  11. United Service Organizations (USO)
  12. Directorate of Public Works (DPW)
  13. Directorate of Emergency Services (DES)
  14. Religious Support Office (RSO)
  15. Equal Employment Opportunity (EEO)
  16. Service Credit Union & Community Bank
  17. Installation Safety Office (ISO)
- ❑ **Garrison Commander's Closing Comments**





# THE ARMY'S #1 GARRISON IN EUROPE

## Garrison Commander's Opening Comments





## THE ARMY'S #1 GARRISON IN EUROPE

**Purpose:** This Community Information Leaders Forum serves as a structured quarterly meeting for Garrison, Mission Unit and Service Partners, and our organizations' senior leaders to share short and midterm plans, exchange information, while fostering local networking and cross-communication.

This forum provides a two-way communications opportunity to offer insights on specific concerns and issues, while allowing the USAG Rheinland-Pfalz Command Team to share priorities, updates, and their thoughts on hot-topic items.





# THE ARMY'S #1 GARRISON IN EUROPE

## Garrison Command Sergeant Major's Remarks





### Why is a sound Sponsorship Program so important?

A comprehensive Total Army Sponsorship Program (TASP) WILL;

- Increase readiness and resiliency for Units, Soldiers, and Families
- Build trust between inbound Personnel (and Families) and their new unit (and community)
- Assist with managing the expectations of inbound Personnel/Families
- Ensure a smoother PCS process
- Provide engaged leaders with the opportunity to
  - Reduce risk
  - Reduce stress
  - Reduce negative behaviors/actions
  - Save resources, such as time and money
- Support the prevention of suicide, sexual assault, substance misuse, and domestic violence





## How to sabotage the program

Units without a comprehensive TASP WILL;

- Risk unpreparedness due to compromised readiness/resiliency
- Experience a lack of cohesion and teamwork
- Extend the amount of time it takes to in-process
- By default, create a chaotic and poorly executed PCS experience
- Observe the following consequences;
  - Increased enrollment in punitive/rehabilitative programs
  - Increased accident/incident rate
  - A lack of respect for standards/protocols
  - Wasted time, funds, opportunities
- Fail to prevention of suicide, sexual assault, substance misuse, and domestic violence





### The TASP cannot succeed without Command emphasis

How NOT to represent the intent of the TASP;

- Do NOT misinterpret Sponsorship as an unnecessary luxury
- Do NOT assume that, since Soldiers are adults, each will figure things out independently
- Do NOT assume a Soldier can wait a couple of hours at the Gateway – that they'll be okay
- Soldiers should NOT in-process the unit COMPLETELY before working on the installation checklist
- Anyone CANNOT pick a Soldier up from the airport and deliver him or her to TLA or the barracks. How this is done, or who performs the task, is important.
- Do NOT assume that if all the blocks are checked, no red flags will go up
- Do NOT assume that taking care of our own OUR way is enough.





## Army Family Housing (AFH) Plane to Pillow Program

**Plane to Pillow** is a Department of the Army program to facilitate direct housing and a smoother PCS for incoming Soldiers and Families

1. Inbound families are encouraged to use the “advanced application” for housing. PCS orders, leave forms, data verification are requested by 60 days before arrival
2. **Unit sponsorship** is CRUCIAL to making this process work
3. **Unit sponsors** are encouraged to engage consistently with Housing as they are assigned Families
4. Provide organizational email address and send inquiries and documents to Housing



Housing QR Code and Leadership Team Email:

USARMY Rheinland-Pfalz ID-Europe List USAG RP Housing Division  
[usarmy.rheinland-pfalz.id-europe.list.usag-rp-housing-division@army.mil](mailto:usarmy.rheinland-pfalz.id-europe.list.usag-rp-housing-division@army.mil)





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## Public Affairs Office (PAO)

The Public Affairs Office supports U.S. Army Garrison Rheinland-Pfalz by communicating on behalf of the installation and its leadership -providing clear, accurate, timely information to both internal and external audiences.

Public Affairs employs a variety of communication strategies including internal news and information products, media engagements and public outreach.

**COMMAND INFORMATION:** The Command Information section provides news and information to members of U.S. Army Garrison Rheinland-Pfalz by producing an array of command information products for internal and external audiences and social media.

**COMMUNITY RELATIONS:** The Public Affairs Office has host nation advisors, Mrs. Petra Lessing in Kaiserslautern and Mr. Bernd Mai in Baumholder who interface with community members and elected officials.

**MEDIA RELATIONS:** The Media Relations section assists members of the news media in reporting on U.S. Army Garrison Rheinland-Pfalz, ensuring the American public has access to the information they need to understand the military's role in the community, in support of the nation and in the world.

***"If you don't tell your story, someone else will."***

*-Unknown*





# The German-American Community Office (GACO)

- The GACO is jointly operated by the US Air Force, the US Army, and the City of Kaiserslautern, under the patronage of the KMC commander and Kaiserslautern's Lord Mayor. It is located in the center of Kaiserslautern across from the Rathaus (city hall – look for the helicopter fish in front)
- The office is a drop-in point for everyone with questions or concerns regarding German-American daily live matters (e.g. recycling, pet keeping, traffic rules, offenses, problems with German institutions such as energy companies).
- Our service is free of charge
- Mission: To promote the integration of U.S. military members, civilian DoD employees, and their families into the local community as well as to provide a platform for Germans inquiring about U.S. presence in the area.
- GACO also provides leisure tips, tourist info

### How to contact us:

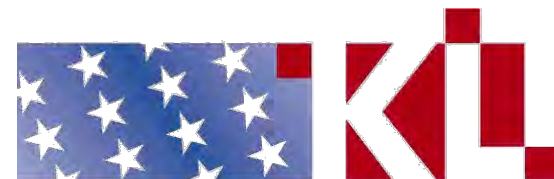
Phone: 0631-3633010

Email: [info@gaco-kl.de](mailto:info@gaco-kl.de)

Facebook: [facebook.com/GACOKaiserslautern](https://facebook.com/GACOKaiserslautern)

Office hours: Mon, Tue, Wed: 0800 – 1300; Thu 1400 -1800

Appointment is needed



DEUTSCH-AMERIKANISCHES BÜRGERBÜRO  
GERMAN-AMERICAN COMMUNITY OFFICE



## Welcome to Rheinland-Pfalz! Our Neighbors from the USA

- State program funded by Ministry of the Interior Rheinland-Pfalz
- Make it easier for American families to settle in
- Assist villages initiate projects to bring together locals and Americans
- **Online resources** for U.S. service members & their families:

➔ One-stop-shop **website** in English with local information

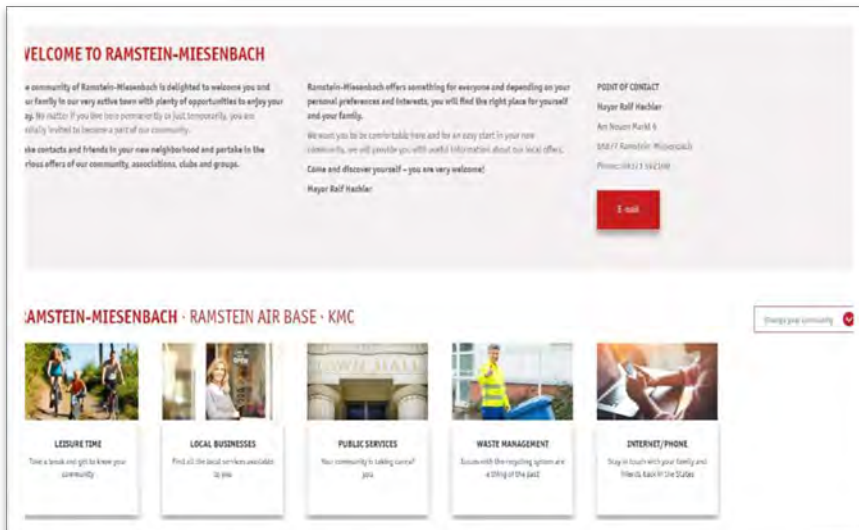


[www.welcome-to-rlp.org](http://www.welcome-to-rlp.org)

➔ Information about life in Germany on **social media**



@WelcometoRLP





# THE ARMY'S #1 GARRISON IN EUROPE

## Plans, Analysis & Integration Office (PAIO-Stationing)

2023				2024				2025				2026				2027			
Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4
◆ 52nd ADA BDE-KMC				◆ 7th MSC units x 3 - KMC				◆ POL Co - KMC ★				SOF2BH- BMC							
◆ DHAR-E - KMC				◆ 510th RSG - KMC															
◆ 42nd TC-KMC				◆ 7th MSC - KMC															
				◆ 68th TMC - KMC															
◆ 720th EOD - BMC (+8 PAX)				◆ 361st CA - Inactivation - KMC (-110 PAX)															
IMCOM-E HQ				◆ 773rd CST - Inactivation - KMC (-17 PAX)															
★								Renovation of B-1237 (Miesau), begins FY24; anticipate renovations complete by end of FY27											
★								Pulaski Barracks Renovation - ongoing; anticipate renovations complete by end of FY26											
★								Kleber Kaserne Renovation - anticipate renovations complete by end of FY30											
KEY: ◆ = Activation				◆ = Conversion				◆ = Inactivation				◆ = Re-stationing				◆ = Consolidation			
												▲ = Critical Event Milestone				★ = Friction Point			

- ❑ **Population Growth:** 5,489 Soldiers, Civilians, and Family Members (Thru-FY26)
- ❑ **Transform KMC to accommodate ARSTRUC Growth:** ~2,460 SM, CIV, and FM
  - Renovate maintenance facility on Miesau
  - Revitalize Pulaski Barracks – future centralized community center
  - Renovate select facilities on Kleber Kaserne
  - Enables additional barracks, administrative, and maintenance facilities to address deficits
- ❑ **Barracks:** 2x barracks renovation projects programed in KMC to add additional barracks capacity
  - B-210 (Sembach) adds ~300 barracks rooms; construction starts FY24-26
  - B-3210 (Kleber) adds ~288 barracks rooms; anticipate construction will start FY28; must relocate all tenant organizations out of B-3210 before initiating barracks project
    - Tied to Pulaski Barracks critical event mile-stone or “Domino Project”
  - SM required to “double-up” in existing barracks in KMC footprint
  - EMH (barracks system of record) updates are critical
    - Provides DPW Housing with capability to identify vacant rooms





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## Interactive Customer Evaluation (ICE)

**Did you Know:** There's a simple and fast way to provide feedback?

- ☐ Visit ICE at <https://ice.disa.mil/index.cfm>
- ☐ Encourages communication by comparing best practices to increase performance results, which saves money.
- Gives leadership timely data on **service quality**.
- Allows customers ability to provide **quick and easy feedback**.
- Designed to improve customer service.

# got ICE?

We look forward to hearing from you!

➤ Help us-Please provide contact information IOT follow up.





# THE ARMY'S #1 GARRISON IN EUROPE

## Directorate of Plans Training Mobilization and Security (DPTMS)



**Mr. Henry Kaaihue**  
**DPTMS Director**

### Organizational Structure

- ❑ Total staff of 22 Army Professionals



### Mission

Directs, coordinates and synchronizes installation Operations, Training Support, Protection, Mobilization and Demobilization, Operational Planning, and Security in order to support the Soldiers, Families and Civilians of the United States Army Garrison Rheinland-Pfalz Community.

### Contact Information

USAG Rheinland-Pfalz  
DPTMS

Bldg. 162 Rhine Ordnance Barracks (ROB)  
Kaiserslautern

Director's Office DSN 541-3000

[usarmy.rheinland-pfalz.id-europe.list.usag-rp-s3-ops@army.mil](mailto:usarmy.rheinland-pfalz.id-europe.list.usag-rp-s3-ops@army.mil)

### Interactive Customer Evaluation (ICE)

<http://ice.disa.mil>



### MISSION ESSENTIAL TASK LIST (METL):

#### Antiterrorism/Force Protection.

- Troop Diversion / Community Reaction Force Management
- AT Plan Management & Execution
- Special Events & Risk Assessments
- Facility design reviews

#### Personnel / Industrial / Info Security.

- Personnel Security: Security Clearances / Fingerprinting
- Industrial Security: Contract reviews
- Information security: Classified Documents

#### Emergency Management.

- Emergency Management Response Exercise Planning/Execution
- Emergency Operations Center Management
- Mass Notification System (Giant Voice)
- ATHOC Management

#### Plans & Operations.

- OPORDs / TASKORDs
- Commander's Critical Information Requirements (CCIRs)
- Installation Operations Center / Emergency Operations Center
- Deployment Support (Soldier Readiness Processing, Installation Staging Areas)
- OPSEC
- Garrison Master Calendar





# THE ARMY'S #1 GARRISON IN EUROPE

## Directorate of Plans Training Mobilization and Security (DPTMS)

- Troop Diversion conflicts w/ Defender '23
- 3<sup>rd</sup> QTR S3/G3 Operations Sync
  - 17 May: MS Teams
- Remaining FY23 Orders
  - Combined Federal Campaign (CFC)
  - Installation Planning Board (IPB)
- FY24 Orders
  - Organizational POCs for Volunteer Management Information System (VMIS)
  - Funeral Detail
  - Troop Diversion
  - Community Reaction Force (CRF)
  - Fall and Spring Cleanup
  - Casualty Assistance
  - Army Emergency Relief (AER) Campaign





# THE ARMY'S #1 GARRISON IN EUROPE

## Directorate of Human Resources (DHR)

### 1. Postal Service Center (PSC) Regular Operating Hours for All Locations.

#### Finance Window

Mon-Fri 1000-1500

B'holder only: Wed until 1600

#### Parcel Pick-up

Mon-Fri 1100-1730

NOTE: SM/FM on extended mission or leave, complete DD Form 2258 "Disposition of Mail" and coordinate with PSC

**2. Education Center. Services:** Counseling; Tuition Assistance; Army Personnel Testing; Credentialing Assistance; Basic Skills Education Program (GT Score Improvement); ASVAB; Career Exploration Program for DoDEA high schools. **(In-Person College Courses):** UMGC, CTC, ERAU, OU. **Locations:** Sembach, ROB, Landstuhl, and Baumholder.

**3. Transition Assistance Program (TAP).** TAP is a congressionally mandated program for all transitioning Soldiers that helps them prepare for their post-military career. All service members must start TAP NLT 365 days prior to expiration of Term of Service (ETS) or retirement date (*may start TAP up to 18 months before ETS or 24 months before retirement*).

**4. Total Army Sponsorship Program (TASP).** The Total Army Sponsorship Program is a commander's program. The commander is responsible for its implementation, leadership involvement and its success. The USAG-RP DHR Installation Sponsorship Liaison & ACS Relocation Readiness Program Manager are the POCs for training, assistance and resources.

### 5. Army Substance Abuse Program (ASAP).

- Next CR2C Meeting: 19 May from 1030-1200, Panzer bldg. 3029 (COIC), Rm #104. Brigade commanders attend in-person.
- ACE-SI Instructor Certification Course offered quarterly; will provide dedicated training to BN/BDE with guaranteed 12 students
- Mock Barracks Room Training conducted in collaboration with CID; provides command teams hands-on experience conducting effective barracks health & wellness checks; Hidden-in-Plain-Site Teen Room experience can be provided to FRGs
- Four Employee Assistance Program (EAP) counselors throughout AOR; assist civilians/retirees with work-life balance issues.

### 6. Workforce Development Courses.

- List of leadership development courses and how to sign-up on next slide.





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## Directorate of Human Resources (DHR)

### Workforce Development Professional Development Courses

COURSE	DATE	LOCATION
Emotional Intelligence (Employees)	4/25/2023	BAUMHOLDER
The Ideal Team Player (Supervisors)	4/27/2023	BAUMHOLDER
Good To Great (Supervisors)	5/2/2023	KLEBER
Accountability (Supervisors)	5/11/2023	KLEBER
Emotional Intelligence (Supervisors)	5/25/2023	KLEBER
Accountability (Employees)	5/30/2023	KLEBER
Emotional Intelligence (Employees)	6/1/2023	BAUMHOLDER
Leaders Eat Last (Employees)	6/13/2023	BAUMHOLDER
Leadership is an Art (Employees)	6/22/2023	BAUMHOLDER
Accountability (Supervisors)	6/27/2023	BAUMHOLDER
Emotional Intelligence (Supervisors)	7/6/2023	KLEBER
Leaders Eat Last (Supervisors)	7/13/2023	KLEBER
Leadership is an Art (Supervisors)	7/25/2023	KLEBER
Start With Why (Employees)	7/27/2023	KLEBER

Training courses are offered to Garrison employees. Any unfilled spaces will be extended to all other Commands five days prior to the training date. Contact the Garrison Workforce Development Team for registration.

[usarmy.rheinland-pfalz.id-europe.mbx.garrison-wf-development@army.mil](mailto:usarmy.rheinland-pfalz.id-europe.mbx.garrison-wf-development@army.mil).





# THE ARMY'S #1 GARRISON IN EUROPE



baumholder.armymwr.com

## Connect & Get Involved



For community events, family programs, leisure and recreational activities, visit [baumholder.armymwr.com](http://baumholder.armymwr.com)



For news and announcements and all other garrison support services, visit [home.army.mil/rheinland-pfalz](http://home.army.mil/rheinland-pfalz)

 [facebook.com/BaumholderFMWR](https://facebook.com/BaumholderFMWR)

 [instagram.com/rheinlandpfalzmwr](https://instagram.com/rheinlandpfalzmwr)

kaiserslautern.armymwr.com

## Connect & Get Involved



For community events, family programs, leisure and recreational activities, visit [kaiserslautern.armymwr.com](http://kaiserslautern.armymwr.com)



For news and announcements and all other garrison support services, visit [home.army.mil/rheinland-pfalz](http://home.army.mil/rheinland-pfalz)

 [facebook.com/RheinlandPfalzFMWR](https://facebook.com/RheinlandPfalzFMWR)

 [instagram.com/rheinlandpfalzmwr](https://instagram.com/rheinlandpfalzmwr)

Jason Etchell  
Deputy Director, Family and Morale, Welfare and  
Recreation  
DSN: 541-9116  
[william.j.etchell.naf@army.mil](mailto:william.j.etchell.naf@army.mil)





### ***Physicals Preparing for Youth Sports***

- Child and Youth Services (CYS) requires children of all ages enrolled in CYSSports and Fitness programs to have a Sports Physical completed by the parent and a Licensed Independent Practitioner (LIP).
- The physical is considered valid for 12 months from the date and signature of the LIP. Physicals must be valid for the duration of the program that the child or youth is registered for.
- Stay tuned for a CYSS and Landstuhl Regional Medical Center hosted "Sports Physical Rodeo" in May (DTG TBD).
- A second rodeo will be conducted at the end of August (DTG TBD).





## THE ARMY'S #1 GARRISON IN EUROPE

### ***Preparing for PCS - Vehicle Donations & Vehicle Detailing***

#### **Don't Abandon your Vehicle, Donate It!**

Donated vehicles are accepted Monday - Friday, 0900-1600

There is a \$30 processing fee (and applicable towing fees)

Valid vehicle registration is required, and all personal belongings must be removed from the vehicle prior to processing the donation.

#### **Save time and let us help you prepare your vehicle for shipping!**

### **SERVICES ARE AVAILABLE AT THE FOLLOWING LOCATIONS**

#### **Pulaski Auto Skills Center**

Pulaski Barracks, BLDG 2859

Kaiserslautern, Rhineland-Palatinate 67661

Phone: +49 (0)631-3406-4167

Military DSN: (314) 493-4167

[Automotive Skills Center \(armymwr.com\)](http://armymwr.com)

#### **Baumholder Auto Skills Center**

Smith Barracks, BLDG 8438

Baumholder, Rhineland-Palatinate 55774

Phone: +49 (0)611-143-531-2949

Military DSN: (314) 531-2949

[Automotive Skills Center & Parts Yard ::](#)

[Baumholder :: US Army MWR](#)





# THE ARMY'S #1 GARRISON IN EUROPE



## ROB Functional Fitness Annex (Building 229) & 24/7 CCTV Physical Fitness Center (PFC) Installation Schedule

Building 229 – ROB Functional Fitness Center Annex



- Floor and equipment installed by MWR in March. Combative mat and select cardio equipment to follow.
- Contractor began synthetic turf install the week of 10 APR. Estimated completion in four weeks.
- Synthetic turf will accommodate ACFT SDC training and will include five painted 25-meter lanes.
- Projected facility opening, 1 JUN 23. Initial operation hours will be limited to Physical Training hours, M-F, 0600-0800 due to staffing.

CCTV Installation Schedule for future 24/7 operation

- ROB PFC: Started 4 April (on-going)
- Kleber PFC: Started 5 April (on-going)
- Sembach PFC: TBD. Awaiting schedule from Contractor.
- Projected opening dates TBD pending RecTrac Q-scanners, security matters (e.g., off-limit barriers), Installation Safety Office inspection and staff training post CCTV install.





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## *Upcoming Events & Programs to Watch For*

- ✓ **Emergency Placement Care Recruitment**, 1-30 Apr 23
- ✓ **Volunteer of the Year Awards Ceremony**, 21 Apr 23, Armstrong's Club (KMC)
- ✓ **Newsies**, 21-23 April 23, KCAC On Daenner Kaserne (KMC)
- ✓ **Month of the Military Child Festival**, 22 Apr 23, 11:00-14:00, Pulaski Park (KMC)
- ✓ **Warrior Challenge Run**, 22 Apr 2023, Hall of Champions (BMC)
- ✓ **Sock Hop Family Dance Night**, 28 Apr 23, 18:00-20:00, Rheinlander Club (BMC)
- ✓ **Car Safety Day**, 28 Apr 2023, Pulaski Auto Skills Center, FREE car checks all day
- ✓ **Color Fun Run 5K**, 13 May, Hall of Champions (BMC)
- ✓ **MWR Expo**, 26 May 2023, 11:30-13:30, Kazabra Club (KMC)
- ✓ **Summer Bazaar, 2-4 June**, Bldg 237, Rhine Ordnance Barracks Special Events Center (KMC)
- ✓ **Military Spouse Appreciation Programs and Specials in May!**

**Event Flyers and ACS Class Calendars are in the back-up slides for additional information and sharing!**





## KMC Schools SY 2022/2023

### SCHOOL YEAR 2022-2023 DoDEA School Calendar

#### Kaiserslautern Military Community

- **Mon, April 10**      **CCR PD Day / No School for Students**
- **Wed, April 12**      **PURPLE UP!**
- **Tues, May 9**      **Accelerated Withdrawal Date with PCS move**
- **Mon, May 29**      **Memorial Day – Federal Holiday**
- **Wed, June 7**      **End of Fourth Quarter and Second Semester – Early Release**
- **Thurs, June 8**      **Teacher Record Keeping Day / No School for Students**





# THE ARMY'S #1 GARRISON IN EUROPE

## DoDEA Europe Spring Sports Schedule

### Boys Baseball / Girls Softball

April 22 **Kaiserslautern @ Ramstein**  
April 29 **Ramstein @ Vilseck / Kaiserslautern @ Lakenheath**  
May 6 **SHAPE @ Ramstein / Vilseck @ Kaiserslautern**  
May 13 **Ramstein @ Kaiserslautern**  
May 18-20 **European Championships in the KMC**

### Boys Soccer / Girls Soccer

April 22 **Kaiserslautern @ Ramstein**  
April 29 **Wiesbaden @ Kaiserslautern / Ramstein @ SHAPE**  
May 6 **Kaiserslautern @ Black Forest Academy / Ramstein @ Stuttgart**  
May 15-18 **European Championships in the KMC**

### Track and Field

April 22 **@ Wiesbaden / Ramstein, K-Town, Baum, Spang, FIS**  
April 29 **@ BFA / K-Town, Wies, Baum/ @ Stuttgart / Ramstein, Vicenza, Brussels**  
May 6 **@ Spangdahlem / K-Town, Ramstein, AFNORTH, Lakenheath**  
May 19-20 **European Championships @ Kaiserslautern**





U.S. AIR FORCE

# American Red Cross

KAISERSLAUTERN MILITARY COMMUNITY



## Community Safety Training

- Adult and Pediatric CPR / AED / First Aid
- Basic Life Saver (BLS) for Professional Rescuer
- Babysitting Basics with Pediatric CPR
- First Aid / CPR / AED Instructor Courses



## Volunteer Opportunities

- Outreach and Events
- Training Services
- Disaster Response
- Volunteer Leadership
- Emergency Messaging



[www.redcross.org/volunteer/become-a-volunteer](http://www.redcross.org/volunteer/become-a-volunteer)

## Community Resiliency Programs

- Reconnection Workshops
- Mind-Body Workshops
- Psychological First Aid: Coping with Deployments
- Preparedness Education
- Home Fire Campaign Outreach

We take a holistic approach to helping build a resilient community. Not only do we encourage individuals and families to plan for the worst, but we also help build tools for responding to life's challenges.

## Upcoming Events and Activities

- APRIL (various dates) – **Reconnection Workshop “Stress Solutions”** – AFOSI, 86<sup>th</sup> FSS MFRC, 786<sup>th</sup> FSS, 86 MXG/MXOT, 76 Airlift Squadron
- TBD APRIL – MAY – **Youth Preparedness Training** - Kaiserslautern and Vogelweh Elementary Schools
- 12 MAY 23 - **KMC Military Spouse Appreciation Day Event** – Pulaski Park, Vogelweh
- 14 MAY 2023 – **KMC Red Cross Volunteer Recognition** – Kazabra Club, Vodelweh – **Happy Mother's Day!**



American  
Red Cross

**Ramstein AB**, Bldg. 2118 4<sup>th</sup> Floor • DSN 480-2171 • [Ramstein@redcross.org](mailto:Ramstein@redcross.org)  
**Baumholder**, Clinic Kaserne 2<sup>nd</sup> Floor • DSN 531-3153 •  
[Baumholder@redcross.org](mailto:Baumholder@redcross.org)  
**Landstuhl (LRMC)**, Bldg. 3998 • DSN 590-7298 • [Landstuhl@redcross.org](mailto:Landstuhl@redcross.org)



# THE ARMY'S #1 GARRISON IN EUROPE



## The Exchange

### ➤ Ramstein Air Base

- **Five Guys** - New Extended Hours (Mon-Thu 1100-2100 – Fri-Sun 1100-2200)
  - Order ahead for pick-up (QR code on KMC Facebook or Instagram)
  - **Coming Soon: Curbside Delivery**
- **Panda Express** – New Catering Options
  - Call 06371-497-8440 or email: ramstein896@lagardere-tr.de

### ➤ KMCC Mall

- **Meet the Manager** 19 May (Main Store / Services / Food)
- **Beauty Night Out** (cosmetic event) 6 May - Skin care/cosmetics focused with special demos and vendor offers and services
- **Bicycle Safety Event** 13 May - Vendor giveaways, LP safety event
- **Pet Show Event** 3 June - Vendor giveaways, SF K9, Outdoor Recreation Center, Vet clinic
- **Sizzling Summer Family Fun Event** 10 June - Joint event with Services, Food, Retail teams / 86th FSS / Vendors partners - grill/outdoor living sales

### ➤ Kleber

- **New! Coffee Bike** at Kleber Snack Bar Open Mon-Fri 0700-1400

### ➤ Landstuhl

- **Stein signing event & raffle give away** at the Landstuhl Hospital Express 15 June 2023



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## Defense Commissary Agency

**DISCOVER MORE  
Savings, One Tap Away!**



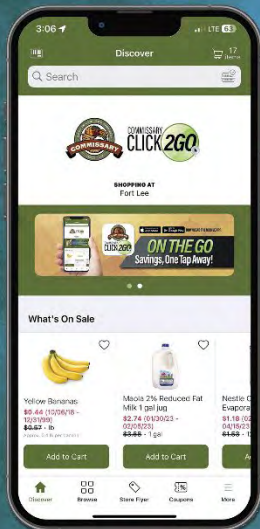
DOWNLOAD THE MOBILE APP



Download on the  
App Store



GET IT ON  
Google Play



### SMART FEATURES BUILT JUST FOR YOU



PERSONALIZED SEARCHES



QUICK ACCESS TO SALES FLYERS



SEARCH & LOAD COUPONS AND SAVE MORE



NUTRITIOUS RECIPES AND QUICK MEAL SOLUTIONS



SCAN AND IDENTIFY PRODUCT BARCODES



LOCATE COMMISSARY STORES NEAR YOU

### MANAGE YOUR ACCOUNT INSTANTLY



**MY LISTS**  
Build & Edit Custom Lists



**MY FAVORITES**  
Mark & Edit Favorite Items



**REORDER**  
View Recent or Past Orders & Shopping Lists



**FOR ADDED  
CONVENIENCE**  
Sign in with Face ID!

shop.commissaries.com



2022 DEFENSE COMMISSARY AGENCY IMP2186

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Schedule free curbside pickup from your desktop or mobile devices while shopping online.

Take advantage of this service to save time.





# THE ARMY'S #1 GARRISON IN EUROPE

## Defense Commissary Agency

### The Defense Commissary Agency is Hiring!

**JOIN OUR TEAM**

- Full Time and Part Time Positions with Flexible Scheduling
- 11 Paid Holidays
- Paid Annual and Sick Leave
- Health, Dental, Vision, and Life Insurance
- Retirement Savings and Investment Plans
- Global Career Growth Opportunities

*Pursue your PASSION with THE grocery provider of choice*

**APPLY NOW!**

Learn more about career opportunities @ [www.commissaries.com/our-agency/careers-with-deca](http://www.commissaries.com/our-agency/careers-with-deca)

The Defense Commissary Agency (DeCA) is always looking for new members to join our team.

To search open positions in your area, please go to:

[WWW.USAJOBS.GOV](http://WWW.USAJOBS.GOV) – Search, input “commissary” into the Keywords box and input your location into the search box.

Positions vary from initial entry positions through managerial positions.

Interested military spouses can send inquiries directly to:

[Militaryspouse.employment@deca.mil](mailto:Militaryspouse.employment@deca.mil).





# THE ARMY'S #1 GARRISON IN EUROPE

## Vogelweh Commissary

Vogelweh AB, 5th Ave. BLDG 2030, Kaiserslautern 67661



### Store Director Name and Contact Information:

Name: Scott Huckins

E-Mail: [Vogelweh.Commissary@deca.mil](mailto:Vogelweh.Commissary@deca.mil)

DSN: 489-6828

Commercial: 0631-536-6828

### Store Operating Hours:

Sunday	0730 - 2000
Monday	0730 - 2100
Tuesday	0730 - 2100
Wednesday	0730 - 2100
Thursday	0730 - 2100
Friday	0730 - 2100
Saturday	0730 - 2100



# USO Kaiserslautern

Administrative Office

POC Jeanie Butler :: Area Operations Manager

Facebook/USOKaiserslautern  
kaiserslautern.uso.org  
kaiserslautern@uso.org

## Baumholder:

Family-friendly center

Facebook/USOBaumholder  
baumholderuso@uso.org

## Deployment Processing Center

Deployed service members only

Facebook/USOKaiserslautern  
deploymentprocessingcenters@uso.org

## Ramstein (PAX Terminal)

Passenger support

Facebook/USORamstein  
ramstein@uso.org

## Spangdahlem

Family-friendly center

Facebook/USOSpangdahlem  
spangdahlem@uso.org

## Warrior Center (LRMC)

Wounded, ill & injured (18+)

Facebook/USOWarriorcenter  
warriorcenter@uso.org



# USO CENTERS



Kaiserslautern

# USO UNITES

## Coffee Connections

Allows military spouses to connect over coffee and activity

## Reading Program

Virtual on-demand story time to connect families

## Special Delivery

Provides a touch of home for moms-to-be

 [www.uso.org/programs/#unites](http://www.uso.org/programs/#unites)

# USO OUTREACH

## Upcoming Special Events

22 & 29 April: MOMC events

19 May: LRMC staff appreciation

June: TBD single service-member event

## Outreach

Support for community organizations

 [kaiserslautern.uso.org/support/kaiserslautern-request-event-support](http://kaiserslautern.uso.org/support/kaiserslautern-request-event-support)





Kaiserslautern

# USO TRANSITIONS

Helps service members and spouses with

- Employment Resources
- Education Benefits
- Certifications
- Financial-Readiness
- Mentorship
- Veteran Benefits

 [www.uso.org/programs/uso-pathfinder-transition-program](http://www.uso.org/programs/uso-pathfinder-transition-program)  
 [transition@uso.org](mailto:transition@uso.org)

# USO DELIVERS

## USO2GO Kits

Customizable kits with entertainment items for service members in remote locations

## USO Care-Package Program

Snack packs and toiletry kits delivered to deployed troops

 [uso.org/programs/uso-care-package-program](http://uso.org/programs/uso-care-package-program)  
 [kaiserslautern@uso.org](mailto:kaiserslautern@uso.org)

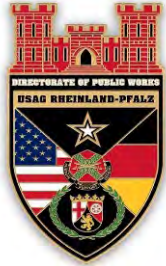


Kaiserslautern



# THE ARMY'S #1 GARRISON IN EUROPE

## Directorate of Public Works (DPW)



Mr. Truett D. Sanchez, PE, CEM  
Director

DSN: 541-4000 CIV: 0611-143-541-4000

[Usarmy.Rheinland-Pfalz.id-europe.list.dpwonestop@army.mil](mailto:Usarmy.Rheinland-Pfalz.id-europe.list.dpwonestop@army.mil)

**Mission:** The Directorate of Public Works' mission is to provide safe, clean, comfortable and functional facilities in an environment to meet the needs of Soldiers, civilians and family members within U.S. Army Garrison Rheinland-Pfalz.

1. Spring Clean-up
2. Recycle Centers
3. ISR-I Inspections
4. FACMAN
5. ArMA



Directorate of Public Works





THE ARMY'S #1 GARRISON IN EUROPE

**SAVE THE DATE!**



**USAG RP TASKORD 01-23: USAG Rheinland-Pfalz  
FY23 Fall and Spring Cleanup/Clean Where You Live Day**

**17 – 21 April 2023**

**Spring Cleanup Week**

**19 April 2023:**

**Spring "Clean Where You Live Day"**



# THE ARMY'S #1 GARRISON IN EUROPE

## On-Post Recycling Yards



### OPERATION OF RECYCLING YARDS

	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday	Holidays (HN & US)	Recyclables
<b>Panzer</b>	15:00 - 17:00	15:00 - 17:00	15:00 - 17:00	15:00 - 17:00	15:00 - 17:00	closed	closed	closed	Refuse, Paper, Mixed Plastic, Bulk Trash, Scrap Wood, Scrap Metal, Electronic Scrap, Glass
<b>Daenner</b>	09:00 - 12:00 13:00 - 15:00	09:00 - 12:00 13:00 - 15:00	09:00 - 12:00 13:00 - 15:00	09:00 - 12:00 13:00 - 15:00	09:00 - 12:00 13:00 - 15:00	closed	closed	closed	Refuse, Paper, Mixed Plastic, Electronic Scrap, Glass
<b>Kleber</b>	09:00 - 12:00 13:00 - 17:00	09:00 - 12:00 13:00 - 17:00	09:00 - 12:00 13:00 - 17:00	09:00 - 12:00 13:00 - 17:00	09:00 - 12:00 13:00 - 17:00	closed	closed	closed	Refuse, Paper, Mixed Plastic, Bulk Trash, Scrap Wood, Scrap Metal, Electronic Scrap, Glass
<b>ROB</b>	09:00 - 12:00 13:00 - 17:00	09:00 - 12:00 13:00 - 17:00	09:00 - 12:00 13:00 - 17:00	09:00 - 12:00 13:00 - 17:00	09:00 - 12:00 13:00 - 17:00	closed	closed	closed	Refuse, Paper, Mixed Plastic, Bulk Trash, Scrap Wood, Scrap Metal, Electronic Scrap, Glass
<b>Miesau</b>	09:00 - 12:00 13:00 - 17:00	09:00 - 12:00 13:00 - 17:00	09:00 - 12:00 13:00 - 17:00	09:00 - 12:00 13:00 - 17:00	09:00 - 12:00 13:00 - 17:00	closed	closed	closed	Refuse, Paper, Mixed Plastic, Bulk Trash, Scrap Wood, Scrap Metal, Electronic Scrap, Glass
<b>Landstuhl</b>	09:00 - 12:00 13:00 - 17:00	09:00 - 12:00 13:00 - 17:00	09:00 - 12:00 13:00 - 17:00	09:00 - 12:00 13:00 - 17:00	09:00 - 12:00 13:00 - 17:00	closed	closed	closed	Refuse, Paper, Mixed Plastic, Bulk Trash, Scrap Wood, Scrap Metal, Electronic Scrap, Glass
<b>Sembach</b>	09:00 - 12:00 13:00 - 17:00	09:00 - 12:00 13:00 - 17:00	09:00 - 12:00 13:00 - 17:00	09:00 - 12:00 13:00 - 17:00	09:00 - 12:00 13:00 - 17:00	closed	closed	closed	Refuse, Paper, Mixed Plastic, Bulk Trash, Scrap Wood, Scrap Metal, Electronic Scrap, Glass
<b>Baumholder Bldg.# 8468</b>	08:00 - 15:30	08:00 - 15:30	08:00 - 15:30	08:00 - 15:30	08:00 - 15:30	closed	closed	closed	Refuse, Paper, Mixed Plastic, Bulk Trash, Scrap Wood, Scrap Metal, Electronic Scrap, Glass

### Contact Information:

- USAG RP DPW Solid Waste Manager: DSN 541-4798, civ. 0611-143 541 4798  
(email: [usarmy.rheinland-pfalz.id-europe.list.dpw-solid-waste@army.mil](mailto:usarmy.rheinland-pfalz.id-europe.list.dpw-solid-waste@army.mil)).

- Baumholder Area Solid Waste Manager: DSN 531-3043, civ. 06783-6 3043

- Environmental Management Division / Hazardous Waste (HW) & Hazardous Material (HM): DSN 541-4744, civ. 0611-143 541 4744 (email: [usarmy.rheinland-pfalz.usag.mbx.dpw-hw@army.mil](mailto:usarmy.rheinland-pfalz.usag.mbx.dpw-hw@army.mil)).

- Army Family Housing (AFH) Baumholder curbside pick-up request call DSN 531-3043, civ. 06783-6 3043





## THE ARMY'S #1 GARRISON IN EUROPE

### *Off-Post Recycling Policies*

#### Best Practices:

- Landlord can give you instructions on your towns recycle policy.
- Usually glass, clothing, vegetation can be taken to drop off areas.
- Bulk drop-off and schedule pick-up vary from town to town
- KAISERSLAUTERN County has excellent site that show information and even an APP for your smartphone.



# GarbageGUIDE

Waste management in  
**KAISERSLAUTERN COUNTY**



**2021-  
2023**

JANUARY 2022



Visit our website Waste management in Kaiserslautern County:  
<https://www.kaiserslautern-kreis.de/en/administration/waste-management.html>  
Or scan this QR code with a reader app via smartphone.



# THE ARMY'S #1 GARRISON IN EUROPE

## Installation Status Report – Infrastructure (ISR-I)

**Tenants have direct impact on these scores**  
**( 70 of 100 total points; 70%)**



**Who:** Occupants:

- Military Units
- Garrison Functions
- Community Support Partners

**What:** Conduct inspections of your facilities.  
 (FACMAN, or ISR-I Coordinator)

**How:** Using supplied worksheets  
 detailing Army standard criteria

- USAG R-P POC – Mathias Reh,  
 Master Planning (541-4790)
- Email: mathias.k.reh.ln@army.mil

**Outcome:** Building ratings that  
 support repair/replacement projects

Rating Group	Inspection Status	#	%
Group 1 Special Emphasis	Barracks, Dams, Indoor Firing Ranges, Child Development Centers, Youth Centers	203	
	Completed	37	18.23
	Incomplete	166	81.77
Group 2 has two parts. Your requirement is all Part 1 <a href="#">Rates</a> and the Part 2 balance making up the 20%		Part 1	Part 2
Group 2	Part 1 - Must <a href="#">rates</a> (previously sampled, rating expires this FY, or never rated) Part 2 - What is left to make up the 20% inspection requirement (may be 0 if Part 1 exceeds 20%)	911	109
	Completed	29	34
	Incomplete	882	75
Group 1 & Group 2 Totals Combined		#	%
Total Required Inspections	Total Inspections Completed	100	8.18
	Total Inspections Incomplete	1123	91.82
	Total DoD Group	316	
Group 3 DoD Sustained	Topload Completed	210	66.46
	ISR Rated by Business Rule	106	33.54

Real Property Cutoff Date by HQIIS	01 Apr 23
Current Quarter Topload	17 May 23
Next Quarter Topload	16 Aug 23

**FY23 ISR-I Inspection Roll-Up (as of 9 Mar 23)**





THE ARMY'S #1 GARRISON IN EUROPE

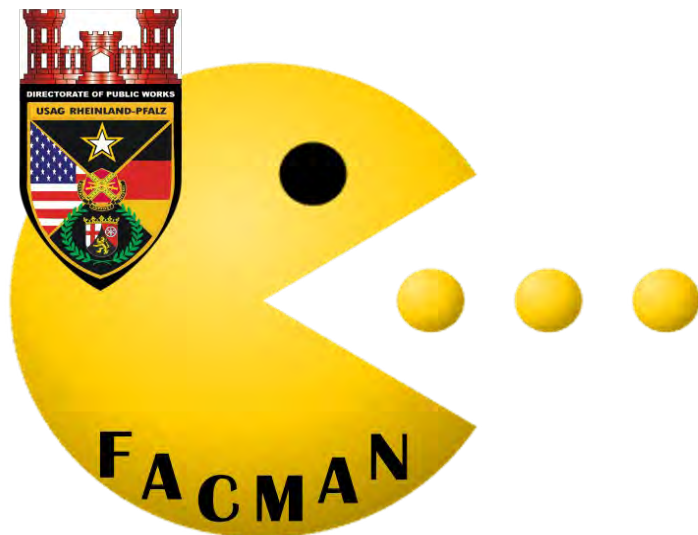
# Facility Manager (FACMAN) Course

Dates: **31 MAY 23 / 30 AUG 23**

Time: **0900 – 1630**

Class conducted virtually via MS Teams

*\*MS Teams link provided to those that RSVP*



Recommended Participants: Building Managers, Barrack Managers, and Leaders who want to gain a greater understanding of DPW facility management support

> For the MS Teams link < Email: [ronnell.a.gillespie.civ@army.mil](mailto:ronnell.a.gillespie.civ@army.mil)

DPW FACMAN POC: Mr. Ronnell Gillespie DSN 541-4695 / 4000

Innovative, committed professionals effectively delivering extraordinary services  
and facilities for our premier

U.S. Army Garrison Rheinland-Pfalz Military Community

*We are the Army's Home*





# THE ARMY'S #1 GARRISON IN EUROPE

## Army Maintenance Application (ArMA) App

- Army Maintenance Application (ArMA) is a new system that allows all occupants to electronically submit and track DMOs to the DPW work reception desk.
- The app can be launched on a computer or smart phone through a publicly available website.
- ArMA Resident Access Site:  
<https://www.armymaintenance.com>

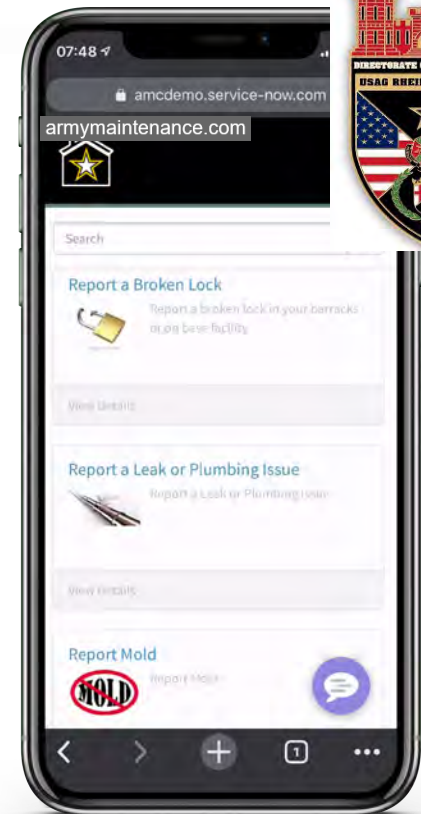
**IS SOMETHING BROKEN?**

Do you need DPW/maintenance help?  
You can now use ArMA for **ANY** DPW maintained facility.

Scan the code below with your smartphone camera  
to open the Army Maintenance Application (ArMA) and submit a case.



**ARMYMAINTENANCE.COM**







# THE ARMY'S #1 GARRISON IN EUROPE

## Directorate of Emergency Services (DES)

### Abandoned Vehicles

- ❖ As of 01APR23, units will be responsible for providing funds for the disposal of Abandoned Vehicles

AER 190-1 (Driver and Vehicle Requirements and the Installation Traffic Code for the U.S. Forces in Germany), Appendix E, para. E-10, e.(2)b

*b) Funding for the cost of disposing an unclaimed POV will be provided by the operating funds of the unit to which the owner is or was assigned.*



### Gate Closure/Maintenance Schedule

05 May 23, 0900-1100; KAD Main Gate  
08 May 23, 0900-1100; Kleber Main Gate  
09 May 23, 0900-1300; Kleber Clock Tower Gate  
11 May 23, 0900-1100; LRMC Gate 1 ((ER)  
12 May 23, 0900-1100; Miesau Main Gate  
16 May 23, 0900-1100; Panzer Main Gate  
17 May 23, 0900-1100; Pulaski Main Gate  
16 May 23, 0900-1100; ROB Main Gate

### Enhanced Security Pedestrian Gate (ESPG)

Daener and Kleber Kaserne's are in programing/testing stage. Delays caused by machinery, logistics and personnel access issues. Expected completion date 15 May 23.





# THE ARMY'S #1 GARRISON IN EUROPE

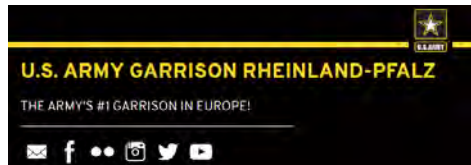
## Religious Support Office (RSO) *Kleber Kaserne and Smith Barracks locations*

Committed, professional ministry personnel performing or providing effective Religious Support programs, enabling the free exercise of religion.

1. Worship services, spiritual growth, religious education, auxiliary programs (Club Beyond [Youth], Protestant Women of the Chapel, Catholic Women of the Chapel, Cadence International)
2. Family Life Center (counseling services to strengthen relationships)
3. **Confidential leader engagement and support**

### Garrison Religious Programs

- RSO contact information
- Chapel Locations
- Chapel Program times



### USAG Chapel Programs Online Giving

- Scan the QR code
- Choose between 'Give one time' or 'Set up recurring'
- Select a chapel under "Category"
- Follow the rest of the prompts





# THE ARMY'S #1 GARRISON IN EUROPE

## Equal Employment Opportunity (EEO)

### Complaints

- Pre-Complaint "Chain of Command" involvement
- Complaint Process
- Formal Complaint Trends

### EEO Training

- Think "All" training
- Training when needed, don't wait for annual.



### Services

- Alternative Dispute Resolution (ADR) / Mediation
- Focus Groups
- Training

### Visits

- Invite us into your "house" to check the climate



EQUAL EMPLOYMENT OPPORTUNITY

USAG Rheinland-Pfalz EEO contact info:

Ron Gonzales

EEO Manager,

DSN 541-2200

Leah Holly

EEO Specialist

DSN 541-2202





# THE ARMY'S #1 GARRISON IN EUROPE

## Community Banks and Service Credit Unions

### Community Bank

Mr. Stefan Broschart

(when CLIFs are held in Kaiserslautern)

AVP/Banking Center Manager

[Stefan.Broschart@dodcommunitybank.com](mailto:Stefan.Broschart@dodcommunitybank.com)

DSN 486-7930

Ms. Claudia Eissler

Officer/Banking Center Manager

(when CLIFs are held in Baumholder)

[Claudia.Eissler@dodcommunitybank.com](mailto:Claudia.Eissler@dodcommunitybank.com)

DSN 531-3455

### Service Credit Union

Mr. Michael Besant (primary)

Assistant VP Member Services

[mbesant@servicecu.org](mailto:mbesant@servicecu.org)

0631-351-20823

To attend on a rotational basis:

Mr. Shane Ledesma

Branch Manager, Baumholder

[sledesma@servicecu.org](mailto:sledesma@servicecu.org)

DSN 531-3457

Mr. Christopher Hooper

Manager, Kleber

[chooper@servicecu.org](mailto:chooper@servicecu.org)

DSN 483-7940

Ms. Elizabeth Fromm

Manager, Sembach

[efromm@servicecu.org](mailto:efromm@servicecu.org)

DSN 544-0092





# THE ARMY'S #1 GARRISON IN EUROPE

## **Community Bank**

*Helping you through Life-stages of:*

*Deployment, Changing Family Needs, Relocation, Your First Big Purchase, and Retirement Planning*

- Friendly Overseas-Specific Financial Planning Assistance
- Local and Stateside Bill Payment Options
- Local Currency Exchange
- Account Alerts Keep You Informed of Account Changes and Transactions
- Online and Mobile Banking with Fraud Protection

### **What are the requirements to open a Community Bank Account?**

- To be eligible for full banking services at Community Bank, you must meet at least one of the requirements below:
- Active duty U.S. Military, stationed in a country serviced by Community Bank
- A DOD civilian employee who is a U.S. citizen, residing in a country serviced by Community Bank
- A U.S. citizen who is an employee of all other U.S. Government departments, agencies, and Non–appropriated Fund Instrumentalities carrying on functions on a DOD installation in a country serviced by Community Bank
- An authorized family member of such military or civilian employee listed above
- In addition, DOD Component Commands may approve banking services for other individuals when they qualify for individual logistic support under regulations of the appropriate military service which is not precluded by Status of Forces Agreement (SOFA), other intergovernmental agreements, or hosting country or local law.



**Banking Services: Local Bill Pay, Currency Exchange, Credit Services, & Basic Banking**



# THE ARMY'S #1 GARRISON IN EUROPE

## Installation Safety Office (ISO)

<https://home.army.mil/rheinland-pfalz/index.php/about/directorates-support-offices/safety-office>

ISO professionals are “in-house” safety advocates who provide commanders from brigade up with hands-on technical assistance to support the preservation of combat resources.

### Trained to:

- Anticipate and identify hazardous conditions and conduct risk assessments
- Develop hazard control designs, methods, procedures and programs
- Implement, administer and advise others on hazard control initiatives
- Measure, audit and evaluate accident prevention program effectiveness

### Can assist with:

- |   |   |
|---|---|
| • Risk Assessments                                  | • Risk Management                             |
| • Resource Threat Assessments                       | • Tactical Safety                             |
| • Live/Simulated Tactical Training Operations       | • Deployment/Redeployment Accident Prevention |
| • Ground Operations                                 | • Joint Accident Investigation and Analysis   |
| • Railhead Operations                               | • Electrical/Fire Safety                      |
| • Airlift and Sealift -Transport of Personnel/Cargo | • Range Safety                                |
| • Wheeled and Tracked Vehicle Operations            | • Explosives Safety                           |
| • Combat Engineer/Construction Operations           | • Aviation Safety                             |
| • Field Maintenance and Maneuver Operations         | • Contracting Safety                          |





# THE ARMY'S #1 GARRISON IN EUROPE

## Installation Safety Office (ISO)

### Performance Objectives

- Enhanced awareness and leader engagement: Develop and implement/conduct initiatives to enhance awareness and leader engagement on accident prevention and risk management application
- Accident and injury prevention: Effectively manage the command safety program and affect accidental injury rate reductions through application of lessons learned and best business practices
- Effective program and resource management: Identify, assess and effectively manage resources necessary for effective safety program execution
- Supervise: Lead safety and occupational health efforts, ensuring continuity of effort within the area of operation
- Support the mission: Provide accurate and timely safety, loss control and risk management advice





# THE ARMY'S #1 GARRISON IN EUROPE

## Garrison Commander's Closing Comments

