



U.S. ARMY®



# Community Leader's Information Forum

**COL Reid E. Furman**  
Garrison Commander  
USAG RP



## THE ARMY'S #1 GARRISON IN EUROPE

**Purpose:** This Community Information Leaders Forum serves as a structured quarterly meeting for Garrison, tenant units', and organizations' senior leaders to share short and midterm plans, exchange information, while fostering local networking and cross-communication.

This forum provides a two-way communications opportunity to offer insights on specific concerns and issues, while allowing the USAG Rheinland-Pfalz Command Team to share priorities, updates, and their thoughts on hot-topic items.





# THE ARMY'S #1 GARRISON IN EUROPE

## Agenda

- ❑ **Garrison Commander's Opening Comments**
- ❑ **USAG Rheinland-Pfalz Directorates and Partnered Organizational Quarterly Update:**
  1. Calendar of Events - Public Affairs Office (PAO)
  2. German American Community Office (GACO)
  3. Directorate of Plans Training Mobilization and Security (DPTMS)
  4. Directorate of Human Resources (DHR)
  5. Community Bank
  6. Service Credit Union
  7. Directorate of Family and Morale, Welfare, and Recreation (DFMWR)
  8. Department of Defense Education Activity (DoDea)
  9. Directorate of Public Works (DPW)
  10. 10 Minute Break
  11. 86th Air Wing
  12. The Exchange (AAFES)
  13. Directorate of Emergency Services (DES)
  14. Religious Support Office (RSO)
  15. Equal Employment Opportunity (EEO)
  16. American Red Cross
  17. Installation Safety Office
  18. Plans, Analysis, & Integration Office (PAIO)
- ❑ **Garrison Commander's Closing Comments**





# THE ARMY'S #1 GARRISON IN EUROPE

## Garrison Commander's Opening Comments





# THE ARMY'S #1 GARRISON IN EUROPE

## Calendar of Events - Public Affairs Office (PAO)

- 13 October – Retiree Appreciation Day
  - Ramstein Officers' Club; Opening Ceremony at 0930
  - POC: Mr. Eric Thomsen at 06111-4354-1021
- 31 October – Baumholder Trunk of Treat
  - Hall of Champions parking lot; 1700-1900
  - POC: Garrison DPTMS at 531-2732
- 3 November – ACS Baby Shower (Open to all DOD ID Cardholders)
  - Armstrong's Club (Vogelweh); 1100
  - POC: Family Advocacy at 541-9028
- 4-6 November – USAG-RP Holiday Bazaar
  - Building 237 Rhine Ordnance Barracks; 1000-1900 Fri./Sat. 1000-1700 Sun.
  - POC: FMWR at 541-9058
- 14-18 November – Garrison Fall Cleanup Week
  - POC: DPTMS at 541-3035, DPW at 541-4793, BMC Housing 531-2970
- 16 November – Clean Where You Live Day

Influenza and  
COVID  
Vaccines:  
October 12-  
October 29







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## LET'S GET VACCINATED!



**WHAT:**  
INFLUENZA VACCINE /  
BIVALENT (updated) COVID-19  
BOOSTER VACCINE

**WHO:**  
Vaccine drives are open to all  
eligible  
DOD-ID Cardholders  
(Not available for Local  
Nationals)

**ELIGIBILITY:**

<b>Influenza</b>	<b>COVID-19 booster</b>
Ages - Six months+	Ages - 12+
	Minimum two months since last booster
	Bring verification of last inoculation (Vaccine card)

Dress appropriately (easy access to upper arm)



**Oct. 12:** 10 a.m.-2 p.m., Kleber Gym  
**Oct. 13:** 10 a.m.-2 p.m., Ramstein Officers Club,  
Retiree Appreciation day (Retirees & accompanying  
family member)  
**Oct. 14:** 10 a.m.-2 p.m., Sembach Gym,  
**Oct. 15:** 10 a.m.-2 p.m., Heaton Auditorium,  
LRMC  
**Oct. 19:** 3-6 p.m., Kaiserslautern Middle School  
**Oct. 20:** 10 a.m.-2 p.m., ROB MWR Event Center,  
Bldg. 237  
**Oct. 21:** 8 a.m.-noon, Heaton Auditorium, LRMC  
**Oct. 22:** 10 a.m.-2 p.m., Heaton Auditorium,  
LRMC  
**Oct. 26:** 3-6 p.m., Kaiserslautern High School,  
**Oct. 27:** 8 a.m.-noon, Heaton Auditorium, LRMC  
**Oct. 28:** 10 a.m.-2 p.m., Pulaski Barracks, Bldg.  
2901  
**Oct. 29:** 10 a.m.-2 p.m., Heaton Auditorium,  
LRMC





## THE ARMY'S #1 GARRISON IN EUROPE

# Deutsch-Amerikanisches Bürgerbüro Gemeinsam in die Zukunft



U.S. Army Garrison

**Rheinland-Pfalz**

Kaiserslautern · Landstuhl · Baumholder · Sembach  
Germersheim · Grünstadt · Miesau · Mannheim · Pirmasens

Installation Management Command - Europe



DEUTSCH-AMERIKANISCHES BÜRGERBÜRO  
GERMAN-AMERICAN COMMUNITY OFFICE

German-American Community Office  
**Approaching the Future Together**





# THE ARMY'S #1 GARRISON IN EUROPE



## SETTING:

- Centrally located in the city of Kaiserslautern, in the heart of the largest U.S. military community outside the continental United States (approx. 57,000 members)
- The ONLY facility of its kind, in the vicinity of U.S. Forces, in the world

## MISSION:

- Promote the integration of American service members/civilians and their families into their local German communities
- Provide a platform for the local community and persons of other nations to interact with the U.S. military

## RESULT:

- Living symbol for the continuous German-American friendship in the community

## PATRONAGE:

- Dr. Klaus Weichel, Lord Mayor, City of Kaiserslautern
- Maj Gen Derek France, Kaiserslautern Military Community (KMC) Commander
- COL Reid E. Furman, US Army Garrison Rheinland-Pfalz







# THE ARMY'S #1 GARRISON IN EUROPE



## FACTS:

- Opened on 19 February 2003
- Jointly operated by the City of Kaiserslautern, the 86th Airlift Wing and the United States Army Garrison Rheinland-Pfalz (USAG RP)
- Bi-lingual staff
- Since 2003, almost 40,000 customers – personal inquiries (local, national & international) either via telephone, in person, or in writing (email, “snail mail”) (U.S. citizens = 53%, Germans = 44% and other nations = 3%) In addition, nearly 25,000 during the weekly USO newcomers orientations for US Army Soldiers and their families.
- On average, nearly 3,000 inquiries per year (well over 200 per month)
- GREAT VALUE!!! LOW COST to U.S. government (no lease/rent cost, no utilities cost, etc. – just telecommunications (approx. 200 Euros per month) and “our”) labor)





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## COMMUNITY LEVEL



- General linguistic support: (e.g. assistance in solving contractual issues, if possible, hands on and on the spot)
- Assistance to enable smooth transition with change of status (e.g. local retirement (European Out) or loss of SOFA status, etc.) by providing pertinent information on pertinent requirements
- Assistance with administrative issues (e.g. assistance with German authorities, visa questions, etc.)
- Mediation to avoid possible court cases (e.g. chimney sweep, noise, pet issues, neighborhood queries)
- Provide information on host nation policies and regulations (e.g. recycling, rules on driving, pet keeping, etc.)
- Help U.S./German citizens/U.S. veterans' widows/widowers to remain in Germany
- Facilitate and help establish official and family contacts





# THE ARMY'S #1 GARRISON IN EUROPE

## Directorate of Plans Training Mobilization and Security (DPTMS)

### Topics:

1. Deployment Readiness and Contingency Operations Support
  - a. Integrates garrison's services and operations
  - b. Capacity and facility requirements
  - c. Soldier Readiness and Pre-Deployment Processing (SRP & PDP)
2. ALERT! (Mass Notification System)
  - a. Individual registration
  - b. Desktop, Email, Text (Emergencies, Accountability, Weather, etc.)
  - c. Challenges/Issues: Registration (Low percentage / Incorrect data)
3. Protection Program (TASKORD 04-23)
  - a. All-Hazards approach
  - b. Protection Coordinators
4. COVID Update
  - a. 7 Day Incidence & Trend Analysis
  - b. Latest guidance and restrictions
  - c. Vaccinations & Boosters (FLU Vaccine)

Email: [usarmy.rheinland-pfalz.id-europe.list.usag-rp-s3-ops@army.mil](mailto:usarmy.rheinland-pfalz.id-europe.list.usag-rp-s3-ops@army.mil)





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## Directorate of Human Resources (DHR)

### 1. Postal Service Centers (PSC) Holiday Hours, 14 Nov 22 – 7 Jan 2023

<u>Facility</u>	<u>Finance Window</u>	<u>Parcel Pick-up</u>
Baumholder PSC	Mon-Sat 1000-1500	Mon-Fri 1100-1730, Sat 1000-1500
Kleber PCS	Mon-Sat 1000-1500	Mon-Fri 1100-1730, Sat 1000-1500
Landstuhl / Sembach PSC	Mon-Sat 1000-1500	Mon-Fri 1100-1730, Sat 1000-1500
ROB PSC	Mon-Sat 1000-1500	Mon-Fri 1100-1730, Sat 1000-1500

Note: SM/FM going on extended leave: Complete DD Form 2258 "Disposition of Mail" and coordinate with the PSC.

**2. Education Center: Services:** Counseling; Tuition Assistance; Army Personnel Testing; Credentialing Assistance; Basic Skills Education Program (GT Score Improvement); ASVAB; Career Exploration Program for DoDEA high schools. **(In-Person College Courses):** UMGC, CTC, ERAU, OU. **Locations:** Sembach, ROB, Landstuhl, and Baumholder.

**3. Transition Assistance Program (TAP):** TAP is a congressionally mandated program for all transitioning Soldiers that helps them prepare for their post-military career. All service members must start TAP NLT 365 days prior to expiration of Term of Service (ETS) or retirement date (*may start TAP up to 18 months before ETS or 24 months before retirement*).

**4. Total Army Sponsorship Program (TASP):** The Total Army Sponsorship Program is a commander's program. The commander is responsible for its implementation, leadership involvement and its success. The USAG-RP DHR Installation Sponsorship Liaison & ACS Relocation Readiness Program Manager are the POCs for training, assistance and resources .

### 5. Army Substance Abuse Program (ASAP):

- The Unit Risk Inventory (URI) is an anonymous 77 question survey which provides a picture of a unit's self-reported high-risk behaviors. USAREUR-AF units are required to conduct URIs at least once every 12 months.
- The Army Substance Abuse Program/Rheinland-Pfalz (ASAP/RP) conducts national awareness campaigns, such as Red Ribbon Week, to mobilize the RP community to educate youth and spread awareness about illicit drug use. Throughout October, ASAP will engage in school visits and community outreach events to increase knowledge and encourage students and parents to sign drug free pledges.

### 6. Workforce Development Courses







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## Community Bank

### **Banking Center/ATM Locations in the KMC (Army Posts):**

- Sembach Kaserne, Bldg. #149 - Mon-Fri 0900-1600
- Vogelweh, Bldg. #2030 – Mon-Fri 1000-1700 Sat 1000-1400
- Kleber Kaserne, Bldg. #3203 – Mon-Fri 0930-1600 Payday 0900-1600
- Landstuhl (LRMC), Bldg. #3774 – Mon-Fri 0900-1600 Payday 0830-1600
- Baumholder, Bldg. #8669 – Mon-Fri 0930-1600 Sat 0930-1300

### **Additional ATMs Kaiserslautern:**

- Sembach Community Activity Center, Bldg. #220
- Rhine Ordnance Barracks (ROB), Bldg. #261
- Vogelweh:
  - Ramstein Lodge, Bldg. #1002
  - Kapaun Post Office, Bldg. #2763
  - Armstrong Club, Bldg. #1036

Esther Zepeda USAG-RP Bank Liaison Officer DSN 541-8007





# THE ARMY'S #1 GARRISON IN EUROPE

## Service Credit Union

Named a  
**Top Military  
Credit Union**

by  
Business Insider,  
Investopedia,  
Newsweek and more.

### Here for You Since 1957

We are proud to provide in-person service at six branches in the Kaiserslautern Military Community:



**Baumholder**  
**Smith Barracks, Bldg 8669**  
branchbaumholder@servicecu.org

**Kapaun/Vogelweh**  
**Kapaun Air Station, Bldg 2762**  
branchkapaun@servicecu.org

**Kleber Kaserne, Bldg 3226**  
kleberbranch@servicecu.org

**Kaiserslautern Military Community  
Center (KMCC)**  
**Ramstein, Bldg 3336**  
kmccbranch@servicecu.org

**Ramstein Air Base, Bldg 2410**  
ramsteinbranch@servicecu.org

**Sembach Kaserne, Bldg 147**  
sembachbranch@servicecu.org

Visit [servicecu.org/locations](https://servicecu.org/locations) for branch hours.



Insured by NCUA

Esther Zepeda USAG-RP Bank Liaison Officer DSN 541-8007





# THE ARMY'S #1 GARRISON IN EUROPE



## Directorate of Family and Morale, Welfare and Recreation (DFMWR)

baumholder.armymwr.com

### Connect & Get Involved



For community events, family programs, leisure and recreational activities, visit [baumholder.armymwr.com](http://baumholder.armymwr.com)



For news and announcements and all other garrison support services, visit [home.army.mil/rheinland-pfalz](http://home.army.mil/rheinland-pfalz)

 [facebook.com/BaumholderFMWR](https://facebook.com/BaumholderFMWR)

 [instagram.com/rheinlandpfalzmwr](https://instagram.com/rheinlandpfalzmwr)

kaiserslautern.armymwr.com

### Connect & Get Involved



For community events, family programs, leisure and recreational activities, visit [kaiserslautern.armymwr.com](http://kaiserslautern.armymwr.com)



For news and announcements and all other garrison support services, visit [home.army.mil/rheinland-pfalz](http://home.army.mil/rheinland-pfalz)

 [facebook.com/RheinlandPfalzFMWR](https://facebook.com/RheinlandPfalzFMWR)

 [instagram.com/rheinlandpfalzmwr](https://instagram.com/rheinlandpfalzmwr)

Rhonda D. Hunter  
Director

DSN: 541-9051

[Rhonda.d.hunter6.naf@army.mil](mailto:Rhonda.d.hunter6.naf@army.mil)





# THE ARMY'S #1 GARRISON IN EUROPE

## Child Care Update – Placement Priorities



Priority Categories		Can Displaced By:
<b>1A</b>	CYS Personnel	<b>None</b>
<b>1B</b>	a - Single/Dual Active Duty Members	<b>None</b>
	b - Single / Dual Guard/Reserve (Active or Inactive Training Status)	<b>None</b>
	c - Active Duty w/ Full-Time Working Spouse	<b>None</b>
	d - Guard/Reserve (Active or Inactive Training Status) w/ Full-Time Working Spouse	<b>None</b>
<b>1C</b>	a - Active Duty Members w/ Part-Time Working Spouse (or seeking employment)	<b>1A &amp; 1B</b>
	b - Guard/Reserve (Active or Inactive Training Status) w/ Part-Time Working Spouse (or seeking employment)	
<b>1D</b>	a - Active Duty Members w/ Full-Time Student Spouse	<b>1A, 1B &amp; 1C</b>
	b - Guard/Reserve (Active or Inactive Training Status) w/ Full-Time Student Spouse	
<b>2</b>	a - Single/Dual DoD Civilians	<b>1A &amp; 1B</b>
	b - DoD Civilian w/ Full-Time Working Spouse	
<b>3</b>	Space Available - All Others	<b>1A, 1B, 1C, 1D &amp; 2</b>

## Department of Defense Child Care Program Priorities

The policy, [signed 21 Feb 2020](#), by [Secretary of Defense Mark Esper](#), implemented a policy change to priorities for childcare.

The DoD's waitlist management system, MilitaryChildCare.com, is the access point for all waitlist requests. [These changes were effective beginning 1 Sep 2020.](#)

**Potential for Displacement:** When there is a waitlist for high priority categories exceed our capacity, lower priorities are displaced with a 45-day notice.







# THE ARMY'S #1 GARRISON IN EUROPE

## Childcare Update – Kaiserslautern Common Operating Picture

TOTAL:	Authorized	On-Board	%	Physical Capacity	Current Enrollment	Waitlist
Landstuhl CDC 1	32	20	74%	122	56	153
Kleber CDC	20	19		62	57	
Landstuhl CDC 2	24	23		82	73	
Miesau CDC	16	7		50	20	
Sembach CDC	20	14		62	38	
<b>TOTAL ARMY</b>	<b>112</b>	<b>83</b>		<b>378</b>	<b>244</b>	
Ramstein BLDG 799 (IN)	16	16	52%	32	32	250
Ramstein BLDG 800 (PT)	14	0		60	0	
Ramstein BLDG 832 (PT/T)	32	20		96	61	
Ramstein BLDG 1029 (T/PS)	28	13		125	86	
Ramstein BLDG 1030 (IN/PT)	36	16		82	23	
Ramstein BLDG 862 (PS)	24	13		120	60	
<b>TOTAL AIR FORCE</b>	<b>150</b>	<b>78</b>		<b>515</b>	<b>262</b>	
<b>TOTAL CDCs</b>	<b>262</b>	<b>161</b>	<b>61%</b>	<b>893</b>	<b>506</b>	
Landstuhl SAC	12	12	75%	105	98	13
Sembach SAC	12	6		60	54	
<b>TOTAL ARMY</b>	<b>24</b>	<b>18</b>		<b>165</b>	<b>152</b>	
Ramstein BLDG 1003	32	20	61%	204	172	69
Kapaun BLDG 2785	17	7		168	60	
Vogelweh BLDG 1028	10	9		93	60	
<b>TOTAL AIR FORCE</b>	<b>59</b>	<b>36</b>		<b>465</b>	<b>292</b>	
<b>TOTAL SACs</b>	<b>83</b>	<b>54</b>	<b>65%</b>	<b>630</b>	<b>444</b>	

- ✓ Physical Child Care Development Spaces – 893
- ✓ Physical School Age Care Spaces – 630
- ✓ Personnel on-board strength level impacts delivery
- ✓ Good News: We've reduced the waitlist in USAG RP facilities by 97 spaces since July 2022!





# THE ARMY'S #1 GARRISON IN EUROPE

## Childcare Update



### 1. Hiring CYS Professionals

#### More CYS Professionals = More Childcare Spaces!

This is a profession you can take with you that has the opportunity for career advancement!

We have reoccurring hiring fairs and onboard professionals throughout the month!

Apply today at:  
<https://www.usajobs.gov>

**WE NEED YOUR HELP! CHILD CARE SPACE AVAILABILITY IS LIMITED DUE TO STAFFING LEVELS**

### 2. Family Child Care (FCC) Homes

#### More FCC Homes = More Childcare Spaces!

Own your own business and make a difference! This career option provides flexibility and can travel with you. FCC providers receive subsidies, equipment support & training at no cost. FCC providers now have transfer options!

#### Bonuses are available for new and transferring providers.

Call Baumholder Parent Central Services  
531-3437

### 3. Future Projection

#### Future Grown = More Childcare Requirements

US Army Garrison Rheiland-Pfalz is in the planning stages for:

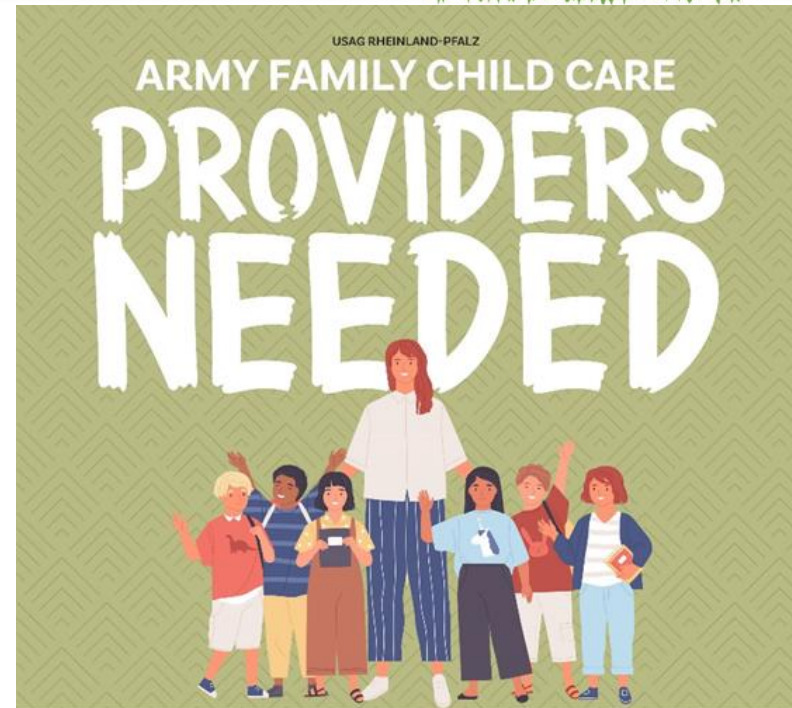
#### Kaiserslautern Military Community:

One new Child Development Center (CDC) with ~120 spaces on Pulaski Barracks  
End State: 498 CDC Spaces

#### Baumholder Military Community:

Preparing to re-open Clinic Kaserne CDC in ~2023 with ~80 spaces  
Planning renovations for Wetzel CDC

End State: 277 CDC Spaces



### OWN YOUR OWN BUSINESS & MAKE A DIFFERENCE

by providing quality & affordable child care

#### Benefits:

- Expedited background check clearance process
- Comprehensive training program
- Professional development opportunities to increase salary
- Business that moves when you move
- Earn money by working from home and staying with your children at the same time

### A CAREER IN FAMILY CHILD CARE (FCC) AWAITS YOU!

More Information:  
Baumholder Parent Central Services  
Wetzel Kaserne, Bldg. 8876  
0611-143-531-3437 or 531-3437  
[baumholder.armymwr.com](mailto:baumholder.armymwr.com)





# THE ARMY'S #1 GARRISON IN EUROPE

## SKIES Unlimited

Schools of Knowledge, Inspiration, Exploration & Skills

*"School of Knowledge, Inspiration, Exploration and Skills"*

- Instructional classes for children 1-18 years of age
- Open to ID cardholders from all branches of Service and registered with [CYS](#)

### Current Instructional Class offerings:

Kaiserslautern: Gymnastics, Soccer, Irish Dance, Ballet, Karate, Kickboxing, Kuk Sool Won, Performing Arts, Drawing, STEM & Engineering Classes, Private Piano Lessons, Yoga, Driver's Ed and Social Skills

Baumholder: Gymnastics, Soccer Classes and Camps, Private Piano and Drum Lessons

- We are always looking for instructors! Open to US citizens LNs! Contact us at:  
[USAGRhineland-PfalzCYS-SKIES@army.mil](mailto:USAGRhineland-PfalzCYS-SKIES@army.mil)

DSN 486.5412/8991 CIV: 06371-86-5412/8991

Landstuhl Bldg. 3819



UNITED STATES ARMY  
CHILD & YOUTH SERVICES





# THE ARMY'S #1 GARRISON IN EUROPE

## *Upcoming Events to Watch For*

- ✓ **Domestic Violence Awareness Month - October**
  - **Salsa with Salsa:** 14 Oct 22, 1800 – 2000, The Rheinlander (Smith Barracks)
  - **I Still Do (Vow Renewal):** 21 Oct 22, 1800 – 2000, The Rheinlander (Smith Barracks)
- ✓ **Army Community Service Baby Shower:** 3 Nov 22, 1100 – 1400, Armstrong's Club (Vogelweh Housing Area)
- ✓ **Army Family Action Plan:** 15 Nov 22, Kleber Kaserne, Building 3210
- ✓ **The Non-Appropriated Funds (NAF) Sale:** 18 Nov 22, 0800 – 1700, DFMWR Special Events Center (Rhine Ordnance Barracks)
- ✓ **The Tampa Bay Buccaneers Cheerleaders Show:** 19 Nov 22, 1800, Kazabra Club (Vogelweh)







# THE ARMY'S #1 GARRISON IN EUROPE

## ***Physical Fitness Centers (PFCs)***

- ✓ Locker fees for Long Term Locker Rental – Effective 1 October
  - Monthly Charge: \$15 (Medium) and \$25 (Large)
  - Service not available in 24 / 7 Fitness Sites (Landstuhl and Mountaineer)
- ✓ Participating Physical Fitness Centers:
  - Sembach PFC (28 lockers)
  - Kleber PFC (24 lockers)
  - ROB PFC (30 lockers)
  - Miesau PFC (20 lockers)
  - Hall of Champions PFC (24 lockers)

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- ✓ Training Holiday Schedules – Effective 28 October
  - Sembach PFC: 0900-1700
  - Kleber PFC : 0900-1700
  - ROB PFC : 0900-1700
  - Landstuhl PFC : 0900-1700 (24/7)
  - Mountaineer PFC: 0900-1700 (24/7)
  - Air Force: Ramstein Northside Fitness Center: 0600-1800 (24/7)
  - Air Force: Ramstein Southside Fitness Center: 0600-2200 (24/7)
  - Air Force: Vogelweh Fitness Center: 1100-1900 (24/7) \* Currently under renovation

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- ✓ 24/7 Availability – Working on initiatives for additional PFCs
  - Can be supplemented with Borrow Military Manpower (BMM) to expand





# THE ARMY'S #1 GARRISON IN EUROPE

## ***Value Added Tax (VAT) and Utility Tax Avoidance Program (UTAP)***

- ✓ NF1 (unpriced): \$7.00 per VAT form (\$10.00 per form effective 1 October 2022)
- ✓ NF2 (priced): \$90.00 per VAT form (\$100.00 per form effective 1 October 2022)
- ✓ UTAP: To provide tax relief services on utilities for eligible customers residing within the USAG Rheinland-Pfalz footprint. Electricity and Gas - 19% tax; Water - 7% tax

### **VAT Office Locations (\*denotes UTAP location):**

- ✓ Kleber Kaserne\*, Building 3245, Room 116 (VAT), Room 115 (UTAP)  
VAT Office: DSN: 541-9120 | 0611-143-541-9120, Monday – Friday: 0830-1200 & 1230-1600  
UTAP Office: DSN: 541-9091/9086 | 0611-143-541-9091/9086, Monday – Friday: 0900-1600
- ✓ Rhine Ordnance Barracks (ROB), Building 273, located inside Java Café  
DSN: 541-9089 | 0611-143-541-9089, Monday – Friday 0900 – 1230 & 1300 – 1600
- ✓ Armstrong's Club VAT Office, Building 1036 (Vogelweh Housing)  
DSN: 541-9118 | 0611-143-541-9118, T & Th: 1000-1300 & 1400-1700; W: 1100-1400; 1500-1800
- ✓ Landstuhl Post, Building 3810, located inside Landstuhl Library  
DSN: 541-9126 | 0611-143-541-9126, Monday – Thursday 1000-1400; Friday 1200-1600
- ✓ Baumholder\*, Smith Barracks, Building 8661  
DSN: 531-2896 | 0611-143-531-2896, Monday – Friday 1000- 1300; 1400-1700

### **Official Mailbox E-mail:**

[usarmy.rheinland-pfalz.id-europe.mbx.dfmwr-vat-office@army.mil](mailto:usarmy.rheinland-pfalz.id-europe.mbx.dfmwr-vat-office@army.mil)





# THE ARMY'S #1 GARRISON IN EUROPE

## ***Home Based Business (HBB) on Army Installations***

### **HBB Establishment Steps**

1. Submit Application Packet to Liaison Office:
  - a) Application with Formal Business Proposal attached
  - b) AEF 210-70A Certificate of Understanding
  - c) AEF 210-70B Statement of Understanding
  - d) Copy of Passport with SOFA stamp and copy of ID card
  - e) Approved HBB Memorandum from Housing
  - f) Documents can be found at:  
<https://kaiserslautern.armymwr.com/programs/home-based-business>
  - g) HBB owner needs to register the business at German Trade Office for a Tax ID. They are also encouraged to engage legal advisors and contact customs office as they need to comply with German tax laws.
2. Packet is submitted for Legal Review and Garrison Commander Approval by PO Liaison.
3. Written Approval is provided to HBB owner after favorable legal review and Garrison Commander approval has been received.

**Point of Contact: Kerstin Reed (Rhine Ordnance Barracks, Bldg. 162, Room 117)**

**DSN 541-9075, CIV 0611-143-541-9075**

**Email: [usarmy.rheinland-pfalz.id-europe.mbx.private-orgs@army.mil](mailto:usarmy.rheinland-pfalz.id-europe.mbx.private-orgs@army.mil)**





# THE ARMY'S #1 GARRISON IN EUROPE

## ***Private Organizations (PO) on Army Installations***

### **PO Establishment**

1. Submit valid documents to PO Liaison Office:
    - a) USAG RP Application
    - b) Constitution and Bylaws (Must include the articles of agreement listed in AR 210-22)
    - c) Officer Listing (Include address, phone number email and SOFA status)
    - d) SOFA Status Memo (51% of members must have SOFA status)
    - e) Valid Proof of Insurance
    - f) Request to establish a bank account with IRS SS-4 document
  2. Packet is submitted for Legal Review by PO Liaison.
  3. Written Approval from Director, Family and MWR is provided to Private Organization POC after favorable legal review is received.
- POs requesting space must initiate a space request through the USAG-RP Plans, Analysis, and Integration Office to pursue a real estate license or agreement if space is available.

**Point of Contact: Kerstin Reed (Rhine Ordnance Barracks, Bldg. 162, Room 117)**

**DSN 541-9075, CIV 0611-143-541-9075**

**Email: [usarmy.rheinland-pfalz.id-europe.mbx.private-orgs@army.mil](mailto:usarmy.rheinland-pfalz.id-europe.mbx.private-orgs@army.mil)**







# THE ARMY'S #1 GARRISON IN EUROPE

## ***Fundraisers on Army Installations***

### **Fundraiser Submission Approval Process for approved Private Organizations, Informal Funds (units), or Soldier Family Readiness Groups**

1. Fundraiser Requests should be submitted a minimum of 30 days before the event date to PO Liaison Office (PO's must have current approval to operate and be current on insurance – it can't be lapsed):
  - a) Event Application
  - b) Valid Food Handler Card (if food is involved at fundraiser)
  - c) PO is limited to 12 Fundraisers/FY
2. Packet is submitted for Legal Review by PO Liaison.
3. Written Letter of Approval from Director, Family and MWR is provided to POC after favorable legal review is received, reflecting the number of fundraisers remaining for the FY.

**Point of Contact: Kerstin Reed (Rhine Ordnance Barracks, Bldg. 162, Room 117)**

**DSN 541-9075, CIV 0611-143-541-9075**

**Email: [usarmy.rheinland-pfalz.id-europe.mbx.private-orgs@army.mil](mailto:usarmy.rheinland-pfalz.id-europe.mbx.private-orgs@army.mil)**





# THE ARMY'S #1 GARRISON IN EUROPE

Department of Defense Education Activity (DoDea)

## School Year 2022-2023 Calendar

### Kaiserslautern Military Community

**Thursday, October 27**

**Friday, October 28**

**Monday, October 31**

**Thursday, November 3**

**Friday, November 4**  
**Schools**

**Friday, November 11**

**Thursday, November 24**

**Friday, November 25**

**End of First Quarter**

**Teacher Record Keeping Day**

**No School for Students**

**Begin Second Quarter**

**Parent / Teacher Conferences ES/IS**

**No School for Students**

**Parent /Teacher Conferences All**

**No School for Students**

**Veterans Day – Federal Holiday**

**Thanksgiving – Federal Holiday**

**Thanksgiving Day – No School**



# Department of Defense Education Activity (DoDea)

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## Fall Sports Schedule

Football  
October 29

DoDEA Europe Division 1 & 3 Championships

**Division 3 Championship Game @ 1500 @ KHS**

**Division 1 Championship Game @ 1700 @ KHS**

Winter Sports

**Boys Basketball Games Begin December 2 Weekend**

**Girls Basketball Games Begin December 2 Weekend**

**Wrestling Matches Begin on Saturday, December 3**

**Finalized Schedules to be released by mid-October**



# THE ARMY'S #1 GARRISON IN EUROPE

## Directorate of Public Works (DPW)



**Mr. Gregory A. Williams, PMP, CEM**  
**Director**

### Organizational Structure

- ❑ Total staff of 395 Army Professionals

20 DAC, 375 LN, and 100's of contractors, executing all elements of Garrison Public Works activities.



### Mission

The Directorate of Public Works' mission is to provide safe, clean, comfortable and functional facilities in an environment to meet the needs of Soldiers, civilians and family members within U.S. Army Garrison Rheinland-Pfalz.

### Contact Information

USAG Rheinland-Pfalz  
DPW Main Offices  
Bldg. 164 Rhine Ordnance Barracks (ROB)  
Kaiserslautern  
Director's Office DSN 541-4000

### Interactive

### Customer

### Evaluation (ICE)

<http://ice.disa.mil>



### MISSION ESSENTIAL TASK LIST (METL):

1. Providing quality, responsive support to the community for facilities, utilities, and natural resources.
2. Providing a responsive feedback system to the customer concerning requested support.
3. Reviewing and technically approving all projects to ensure engineering adequacy and compliance with the USAG Rheinland-Pfalz Facility Plan, the Installation Design Guide (IDG), current Department of Army construction criteria, and the IMCOM Europe Guidelines for Offices.
4. Managing the Environmental Program to ensure compliance with the Environmental Quality Control Committee (EQCC), US, and host nation statutes and regulations.
5. Managing community construction, maintenance, and repair programs.
6. Encouraging customer participation in the self-help program.
7. Managing Family Housing, Off-Post Housing and Barracks
8. Providing liaison for all US Army personnel and their family members served by the Air Force Housing Office, Vogelweh.







# THE ARMY'S #1 GARRISON IN EUROPE

## Directorate of Public Works (DPW)

**MISSION:** The Directorate of Public Works' mission is to provide safe, clean, comfortable and functional facilities in an environment to meet the needs of Soldiers, civilians and family members within U.S. Army Garrison Rheinland-Pfalz.



### Master Planning and Real Property Division (MPD)

MPD develops and maintains Master Plans, conducts Real Property Planning Board meetings, provides Major Construction Programming Services and provides maximum utilization of Facilities. The Real Property Branch services the acquiring, managing and disposal of Real Property & Estate.



### Environmental/Energy Management Division (EMD)

EMD provides environmental and energy guidance, support and liaison services to those who live, work and train on the installation. Their role is to ensure the military community complies with all necessary environmental requirements.



### Business Operations Integration Division (BOID)

BOID provides management of directorate resources, information technology, human resources and organizational strategic planning along with financial planning, analysis, programming support and industrial engineering services.



### Facility Engineering Division (FED)

FED provides engineering support and construction project management to the Garrison. The DPW's Engineering Division plans, organizes, coordinates and oversees planning, execution of design, and construction.



### Housing Management Division (HMD)

HMD supports personnel with unaccompanied, on post and private rental housing. Administers housing entitlements, furniture support and provides guidance to Command on Exceptional Situations in support of Soldiers and their families.



### Operations & Maintenance Division (OMD)

O&M supports the Garrison mission through effective use of energy, providing/maintaining sustainable facilities/infrastructure, and emphasizing a culture of safety.



## **Army Maintenance Application (ArMA)**

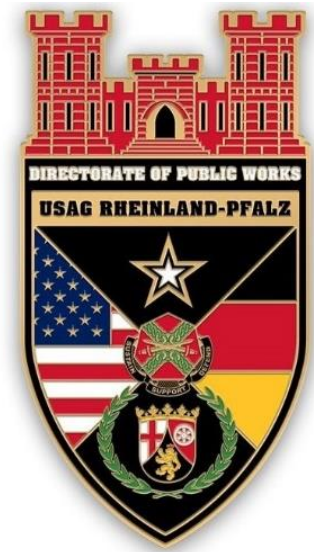
24/7 App: [www.armymaintenance.com](http://www.armymaintenance.com)

## **Kaiserslautern Military Community (KMC):**

24/7 Army Maintenance: 0631-411-7175 / 7281 / 7385 / 8929

24/7 Air Force Housing Maintenance: 06371-463-9510

Email: [CE.Customer.Service@us.af.mil](mailto:CE.Customer.Service@us.af.mil)



## **Baumholder Military Community (BMC):**

0800-1630 M-F; not on German/American holidays: 0611-143-531-3060

Afterhours Emergency: 06783-6-115 (US Fire Department)

Email: [usarmy.rheinland-pfalz.usag.mbx.dpw-bmcsubmit4283@mail.mil](mailto:usarmy.rheinland-pfalz.usag.mbx.dpw-bmcsubmit4283@mail.mil)

## **Germersheim Army Depot (GAD):**

0730-1600; M-Th; 0730-1430 on Fri; not on Ger/Am holidays: 0611-143-541-4542

Afterhours Emergency: 0631-303690 (US Fire Department)

## **Directorate of Public Works (DPW) Headquarters:**

0700-1630 M-F; not on American holidays: 0611-143-541-4000

<https://home.army.mil/rheinland-pfalz/index.php/about/directorates-support-offices/directorate-public-works-dpw>

**POLICE: 110**

**FIRE / MEDICAL: 112**



# THE ARMY'S #1 GARRISON IN EUROPE

## Directorate of Public Works (DPW)

1. Heating/Snow/Ice Season for USAG RP: “Historically” 01 Oct – 30 Apr (Trigger: 3 consecutive days of outside temperature below 15° C / 59° F); “Actual” 19 Sep 2022
2. All heating equipment will be controlled by DPW
  - Occupied Facility: 70° F +/- 2 degrees
  - Warehouse or similar Facility: 60° F +/- 5 degrees
  - “No” Space Heaters (exception for medical exemptions, approved by supervisor)  
Email: [usarmy.rheinland-Pfalz.id-europe.list.dpwonestop@army.mil](mailto:usarmy.rheinland-Pfalz.id-europe.list.dpwonestop@army.mil)
3. Snow/Ice Removal: Joint Responsibility (Trigger: Accumulation 2 inches or 30 minutes after last snow fall)
  - Building Occupants (Facility Managers) / Family Housing Residents: Sidewalks, Entranceways, and Steps Self-Help: Building #335 on ROB and Building #8665 on Baumholder (Shovels, Salt, and Sand)
  - DPW: Primary Roads and Major Parking Lots:
    - ✓ Priority 1: Roads and walkways / access ways to Critical Buildings (within 4 hours)
    - ✓ Priority 2: Cross connecting roads, Range roads, Service roads, Roads to Administrative Facilities, Training Facilities, Schools, and Community Facilities, Parking lots and sidewalks (within 12 hours)
    - ✓ Priority 3: All others (once 100% Pri 1 and Pri 2 completed)







# THE ARMY'S #1 GARRISON IN EUROPE

## Directorate of Public Works (DPW)



09 Apr 2022







# 10 Minute Break





# 86th Airlift Wing



1. LVIS gate construction closure for POVs
  - a. Effective 11 Oct 2022
  - b. Reopen to POVs TBD
2. Ramstein Exercise – 17-21 Oct 2022
3. FMS closed for inventory 25-27 Oct 2022
4. Upcoming 3rd Quarter USAFE-AFAFRICA Family Days
  - a. Mon, 14 Nov 2022
  - b. Fri, 25 Nov, 2022
  - c. Fri, 23 Dec 2022
  - d. Fri, 30 Dec 2022
5. Vehicle Registration and Inspection
  - a. Registration – M-F 0700-1500 (0700-1100 last duty day of the month)
  - b. Inspection – M-F 0700-1130 & 1230-1530
  - c. Appointments can be made with both via the 2meter app
  - d. Closed all US Holidays and USAFE down days





# 86th Airlift Wing



## 6. 86 FSS

### a. Calendar of Events

- i. 1-31 Oct – Scavenger Hunt – 86 FSS Libraries
- ii. 14 Oct – Spooky Family Bingo – Ramstein Community Center
- iii. 15-16 Oct – E-Bike the Netherlands – Ramstein Outdoor Rec
- iv. 21 Oct – Graveyard Friday – Ramstein Community Center
- v. 22 Oct – Bingo Night – Ramstein Enlisted Club
- vi. 27 Oct – Halloween Crafternoon – Vogelweh Library
- vii. 29 Oct – Monster Mash – Ramstein Bowling Center
- viii. 29 Oct – Haunted Golf Night – Woodlawn Golf Course

### b. Childcare

- i. Ramstein/Vogelweh CDC: 250 waitlisted, 52% staffed
- ii. Ramstein/Vogelweh/Kapaun SAC: 96 waitlisted, 61% staffed
- iii. All 86 FSS youth programs closed on US Holidays and USAFE down days

## 7. Food options

- a. No changes to current vendors
- b. Five Guys to open Fall 2022 – date TBD





# THE ARMY'S #1 GARRISON IN EUROPE

## The Exchange (AAFES)

### Holiday Fee Free Layaway:

1. Through 24 December the Exchange will waive the \$3 service fee for Layaways paid in full.

### Self Check Out:

1. Coming Soon to the KMCC Exchange.
2. Offering safe and secure faster check outs.

### You Made the Grade:

1. KMC kids in first through 12th grades can bring their report cards to their Exchange customer service area with proof of a B average or higher each grading period for prizes.
2. Students with straight A's will receive a \$20 gift card and an Exchange coupon sheet. Students with at least a B average will receive a \$10 gift card and an Exchange coupon sheet.

### Five Guys Restaurant:

1. Coming to Ramstein
2. Five Guys Enterprises LLC is an American chain restaurant focused on hamburgers, hot dogs, and French fries.







# THE ARMY'S #1 GARRISON IN EUROPE

## Directorate of Emergency Services (DES)

### Organizational Structure

- ❑ Total staff of 309 Employees
  - 34 Military
  - 20 DAC
  - 255 LN
- 10 IACS/DBIDS registrar contractors
- 525 Contract Security Guards (POND)



### Mission

The U.S. Army Garrison Rheinland-Pfalz Directorate of Emergency Services is committed to providing the highest quality professional law enforcement, fire support and emergency services. The top three priorities are prevention, response and support to the community.



### Contact Information

USAG Rheinland-Pfalz  
Directorate of Emergency Services  
Bldg. 164, Rhine Ordnance Barracks  
Director DSN 541-7011  
Deputy Director DSN 541-7022  
Operations DSN 541-7075



- ❑ **Fire and Emergency Services Division** The Fire Department safeguards the health, safety and welfare of the community through code enforcement, loss prevention and effective fire prevention and public education programs.
- ❑ **Physical Security** Physical Security Program Management. Budget and planning functions necessary for the executable PS Program
  - Execute Intrusion Detection System and Other Infrastructure Program and Operations. Provide administration and operation of electronic security systems, PS infrastructure, and PS equipment contracts
  - Execute Physical Security Program. Execution of the core PS mission functions – Inspections, surveys, SAVs, PS training, new construction and renovation surveys with DPW
  - Execute Installation Access Control Program Operations. Provide administration and operation of ACPs, visitor control, access control equipment, contracts, and IACs oversight
- ❑ **Law Enforcement Division** Military Police patrols are responsible for enforcing all laws, regulations and policies; deterring crime through alert patrolling; and responding to calls for assistance.

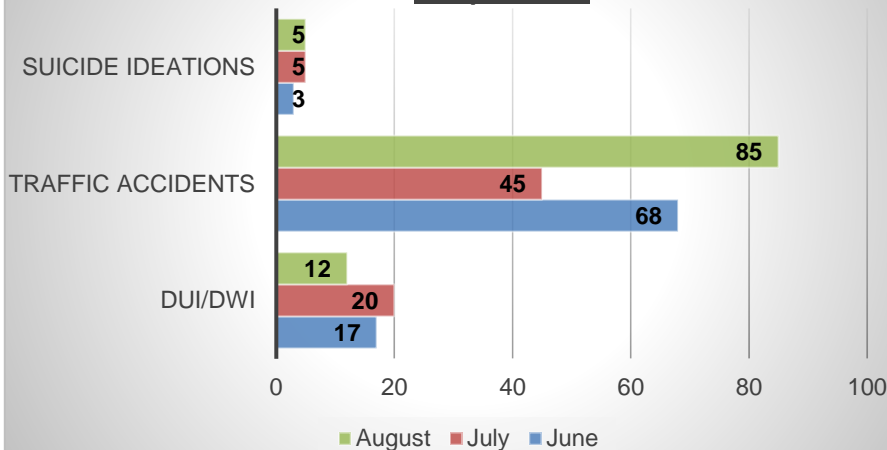




# THE ARMY'S #1 GARRISON IN EUROPE

## Directorate of Emergency Services (DES)

### Crimes Committed / Incidents Reported



#### Suicide Ideations

Jun-Aug 2022: **13 Total**

Jun-Aug 2021: **5 Total**



**160%**

From last year

#### Traffic Accidents

**USAG RP leads in total TAs in USAREUR**

##### Top 5 Causes

Improper Distance: **38 Total**

Inattentive Driving: **28 Total**

Improper Backing: **24 Total**

Yield Right of Way: **16 Total**

Following to Close: **13 Total**



**11%**

From last year

#### DUI / DWI

BAC level

.05 - .079: **11 Total**

.08 - .10: **21 Total**

> .10: **17 Total**



**8%**

From last year

### Abandoned Vehicles

- An Increasing issue within USAG Rheinland-Pfalz
- Problem Statement: How do we properly manage the disposition of 898 potentially abandoned vehicles within USAG Rheinland-Pfalz, while systematically develop a procedure to resolve future concerns

#### Developing:

- ☐ Garrison Abandon Vehicle Policy
- ☐ Refinement of Out-Processing Procedures
- ☐ Surge to Identify AV 15 OCT – 15 DEC
- ☐ Increase Impound Lot Capacity
- ☐ AV Disposition Board 05 OCT
  - Every two months
- ☐ Unit Assistance
  - Identification and Reporting
  - Unit Action to Ensure SMs Do Not Depart Prior to Disposing of their Vehicle
- ☐ PAO Messaging Campaign / Community Education



Further Crime Analysis: USAG RP has seen an increase in crimes of opportunity occurring off the installations. Thieves tend to look for "easy targets." Easy targets include unlocked car doors, open windows and doors that are not locked with a deadbolt. Ensure you are checking your property before departing.



# THE ARMY'S #1 GARRISON IN EUROPE

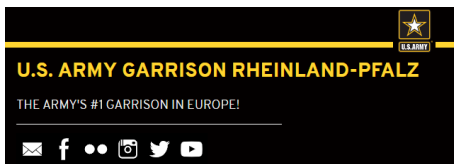
## Religious Support Office (RSO) *Kleber Kaserne and Smith Barracks locations*

Committed, professional ministry personnel performing or providing effective Religious Support programs, enabling the free exercise of religion.

1. Worship services, spiritual growth, religious education, auxiliary programs (Club Beyond [Youth], Protestant Women of the Chapel, Catholic Women of the Chapel, Cadence International)
2. Family Life Center (counseling services to strengthen relationships)
3. Confidential leader engagement and support

### Garrison Religious Programs

- RSO contact information
- Chapel Locations
- Chapel Program times



### USAG Chapel Programs Online Giving

- Scan the QR code
- Select “ONLINE TITHINGS”
- Installation: USAG Rheinland Pfalz
- Select a chapel under “Category”
- Follow the rest of the prompts





# THE ARMY'S #1 GARRISON IN EUROPE

## Equal Employment Opportunity (EEO)

### Complaints

- Pre-Complaint “Focus on Resolution”
- Formal Complaint Trends

### EEO Training

- Think “All” training

### Services

- ADR/Mediation
- Focus Groups
- Training

### Visits

- Will be visiting with Commanders in the near future

USAG Rheinland-Pfalz EEO contact info:

Ron Gonzales	EEO Manager	DSN 541-2200
Leah Holly	EEO Specialist	DSN 541-2203







# THE ARMY'S #1 GARRISON IN EUROPE



## American Red Cross

1. **Emergency Communications** 24/7 call toll free **1-877-272-7337** or download the Hero Care App
2. **Volunteer Opportunities** Leadership positions, training, medical, blood drives, disaster response, youth volunteerism, and more
3. **CPR / AED / First Aid, BLS, and Babysitters Training** call or email for more information
4. **Resiliency Programs** (In-Person and Virtual) small group workshops can be scheduled for your organization

**Ramstein AB**, Bldg 2118 4<sup>th</sup> Floor • DSN 480-2171 • [Ramstein@redcross.org](mailto:Ramstein@redcross.org)

**Baumholder**, Clinic Kaserne 2<sup>nd</sup> Floor • DSN 531-3153 • [Baumholder@redcross.org](mailto:Baumholder@redcross.org)

**Landstuhl (LRMC)**, Bldg 3998 • DSN 590-7298 • [Landstuhl@redcross.org](mailto:Landstuhl@redcross.org)





# THE ARMY'S #1 GARRISON IN EUROPE

## Safety

1. Seasonal Safety Messages:
  - Halloween- Costumes, traffic, food, drinking and driving
  - Veterans Day- Suicide awareness and travel planning
  - Thanksgiving- Travel planning
  - Christmas- Suicide awareness and travel planning
  - New Years- Drinking and Driving
2. We are currently in the process of certifying a new Motorcycle Training Facility located at SATCOM in Landstuhl.
3. The Garrison Safety Office has partnered with Baumholder Army Family Housing Office. We will now provide safety training to designated Building Coordinators. The training will consist of one online course and onsite training, to include playground hazard awareness.
4. Collateral Duty Safety Officers are the key to successful safety programs.

Installation Safety Director: Richard Cruikshank, DSN: 541-2300

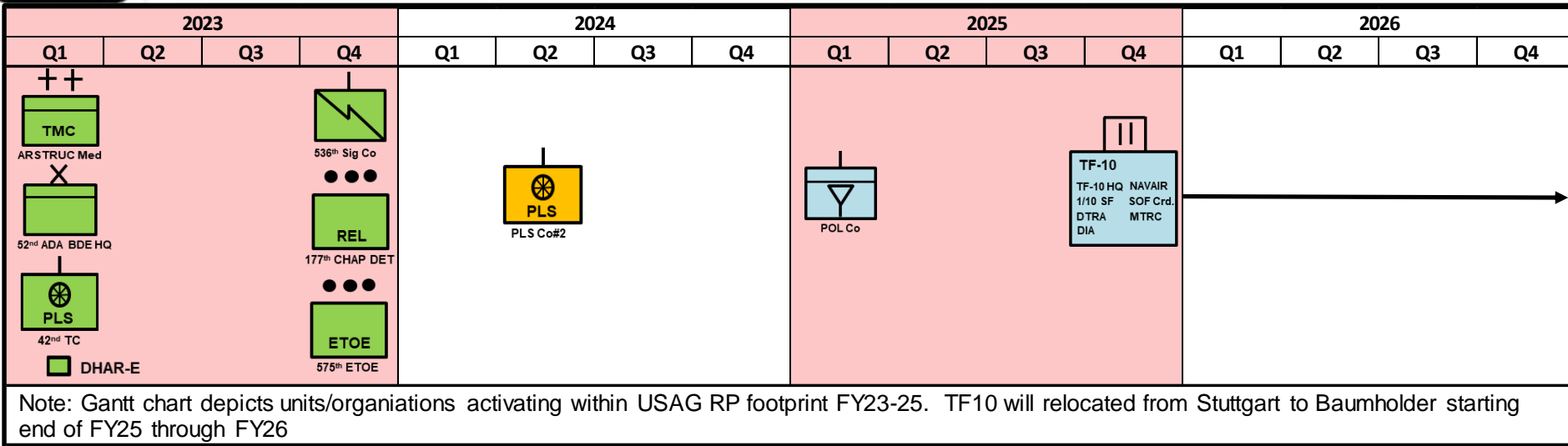
Safety E-Mail Box: [usarmy.rheinland-pfalz.id-europe.mbx.garrison-safety-office@army.mil](mailto:usarmy.rheinland-pfalz.id-europe.mbx.garrison-safety-office@army.mil)





# THE ARMY'S #1 GARRISON IN EUROPE

## Plans, Analysis & Integration Office (PAIO-Stationing)



- ☐ **Population Growth:** 5,520 Soldiers, Civilians, and Family Members (Thru-FY26)
- ☐ **Transform KMC to accommodate ARSTRUC Growth:**
  - Revitalize Pulaski Barracks – future centralized community center
  - Renovate maintenance facility on Miesau
  - Renovate select facilities on Kleber Kaserne
  - Enables additional barracks, administrative, and maintenance facilities to address deficits
- ☐ **Stationing Process:**
  - USAREUR-AF G5 SPP validates unit/organization requirements (activations, RFF, relocations, etc...)
  - IMCOM-E and USAREUR-AF coordinates to determine if facilities are available to resource requirements
  - PAIO (Stationing) provides stationing packet to unit/organization to document requirements
    - Coordinate with DPW and unit/organization for facility assignment
    - Coordinate with DPW to ensure facility projects are resourced in Facility Investment Plan (FIP)





# THE ARMY'S #1 GARRISON IN EUROPE

## *Army Stationing Installation Plan (ASIP)*

### Regulatory Guidance: AR 5-18 (5 August 2022)

- Paragraph 1-14. Commanders of Army commands, Army service component commands, and direct reporting units; senior commanders; and installation/garrison commanders **will** -
  1. Review the ASIP installation report quarterly. Within 60 days of receipt of the report, provide recommended changes through appropriate channels to the HQDA proponent for inclusion in the source databases (such as SAMAS, DRRS – A, FMSWEB, ATRRS, ARNG, and USAR unit locations). Provide an information copy of these submissions to DCS, G – 9 (DAIN – ODR ).
  2. Report improperly identified or undocumented derivative units' strength (officer, warrant officer, enlisted, and civilian) and location to the DCS, G – 9 (DAIN – ODR) for inclusion in the ASIP.
  3. Report improperly identified or undocumented derivative units' changes to appropriate channels to update ASIP data in DRRS – A and FMSWEB.
  4. Submit report on transient training data (not including ATRRS training) for inclusion in the ASIP to DCS, G – 9 (DAIN – ODR).
  5. Designate an ASIP point of contact (POC) and provide the POC name, position, and phone number to the DCS, G – 9.
    - Your **FORCE MANAGER** is most likely going to be your POC, and needs to understand this responsibility.

**Key Takeaway.** IMCOM is no longer the lead agency for ASIP integrity. It is the responsibility of every unit Commander (at levels stated above) to self-report, identify discrepancies, and provide revisions to HQDA (DCS G-9).

- DRSS-A is one method of communicating these revisions/discrepancies to HQDA

**Why you should care.** ASIP directly feeds the Real-Property Planning and Analysis System (RPLANS) database, which ensures proper funding for the maintenance and renovations of your facilities!

[HTTPS://ASIP.ARMY.MIL](https://asip.army.mil)







THE ARMY'S #1 GARRISON IN EUROPE

# Interactive Customer Evaluation (ICE)

## Did you Know:

- ☐ There's a simple and fast way to provide feedback?
- ☐ Visit ICE at <https://ice.disa.mil/index.cfm>

Encourages communication by comparing best practices to increase performance results, which saves money.

- Gives leadership timely data on service quality.
- Allows customers ability to provide quick and easy feedback.
- Designed to improve customer service.

# got ICE?

We look forward to hearing from you!





# THE ARMY'S #1 GARRISON IN EUROPE

## Garrison Commander's Closing Comments

