

# VA Benefits Advisors are **REMOTE!**



VA Benefits Advisors are available to provide remote One-On-One Assistance sessions via phone or email (**don't send attachments**). They can answer questions, explain benefits, and connect service members, Veterans, and loved ones to helpful resources.

Contact one of the below remote VA Benefits Advisors supporting your installation to get started!

Please do not send any personally identifiable information (PII) or protected health information (PHI), including medical records, social security numbers, driver's license information, education and employment history, passport information, DD Form 214, to VA Benefits Advisors.

## Remote VA Benefits Advisor Contact Sheet

Name	Phone	Email ( <b>Don't send attachments</b> )
<b>Baumholder Site Lead</b> Cassandra Hall	+49 (0) 152 2986 6711	cassandra.hall@vatap.calibresys.com
<b>Kaiserslautern Site Lead</b> Kevin Mahana	+49 (0) 152 2989 2855	kevin.mahana@vatap.calibresys.com

In the rare instance you have difficulty contacting a remote VA Benefits Advisor on this list directly or are reaching out after normal business hours (0730 – 1630 local time), please leave a voicemail with your contact information. All voicemails will be returned within 24 hours.

Remote Hours: 0730-1630  
Monday through Friday

**VA**



U.S. Department  
of Veterans Affairs