

JRTC AND FORT POLK COMMISSARY SERVICES UPDATE

ARE YOU AND/OR YOUR FAMILY QUARANTINED AND IN NEED OF ITEMS FROM THE COMMISSARY?

NEW GUIDANCE ON THE ACCEPTANCE OF CREDIT CARD TELEPHONE ORDERS AT THE COMMISSARY

- **DECA is authorized to accept credit card payments by phone in support of the COVID-19 quarantined authorized patron**
- **A friend and/or family member (who is an authorized patron) will shop for a person that is in quarantine and unable to shop for themselves.**
- **The friend and/or family member (who is an authorized patron) will come to the Commissary and shop for the quarantined patron, and when ready to check out will call the quarantined patron to retrieve the credit card number for payment.**
- **The credit card number will be relayed to the cashier and the transaction will be completed.**
- **The friend and/or family member (who is an authorized patron) must legibly print and sign the back of the receipt and provide their contact information.**
- **The original receipt will be given to the friend and/or family member (who is an authorized patron) to be returned to the quarantined patron.**

For the latest updates, please visit the JRTC and Fort Polk Facebook page at <https://www.facebook.com/JRTCandFortPolk> and Fort Polk Family MWR a <https://www.facebook.com/fortpolkmwr>

