# DENTAL CARE IN POLAND

SGT CHIVERS, SHARYTA & SPC WILLIAMSON, FAITH

### WHAT YOU WILL NEED

- PHONE
- COMPUTER
   WITH PRINTER
   ACCESS
- YOUR ORDERS

### CALL AND ENROLL-MEDICAL

- Tricare Overseas-Prime Remote
- Customer Service Regional Direct
- +(44)20-8762-8384
- Customer Service Toll Free
- 800702237

• You will need a copy of your orders

### CALL TO ENROLL-DENTAL

- United Concordia
  - **OCONUS:** 1-844-653-4058

- Sunday: 6 p.m. ET Friday: 10 p.m. ET
- Saturday: 8 a.m. 5 p.m. ET

### **REQUEST A CONTROL NUMBER**

RICARE <sup>®</sup> ACTIVE DUTY DENTAL PROGRAM DART <sup>®</sup> +	United Concordia
est Appointment Control Number W guest Appointment Control Number	• <u>https://secure.addp-</u>
coordinate your routine covered dental care, you must first get an Appointment Control Number (ACN). Complete the form below to a dapproval to schedule your care with a United Concordia network dentist.	instantly receive your ACN ucci.com/daddap/public/acnfc
ields with asterisks (*) are required.   Member Information   * First Name:   * Last Name:   * Information	<u>xhtml</u>
Social Security Number:     Benefits Number: 20       - OR -     - OR -       * Date of Birth:     mm/dd/yyyy	
Submit	
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### TRICARE® ACTIVE DUTY DENTAL PROGRAM

DART®+



Appointment Control Number Confirmation

Wednesday, October 16, 2024

**Appointment Control Number Confirmation** 



Below is your Appointment Control Number (ACN) from United Concordia.

You must give this number to your United Concordia dentist. If you need assistance locating a dentist near you, please use our Find a Dentist tool to search for United Concordia network dentists near your home or work.



If you need immediate assistance, please call us at 1-866-984-2337 during normal business hours of 6 PM Sunday-10 PM Friday.

### PLEASE PRINT THIS PAGE FOR YOUR RECORDS.

Service members must be eligible for the ADDP at the time dental care is provided. Claims received for service members who are not eligible for the ADDP will be denied, and the service member will be responsible for all charges related to that care.

• You will be given a control number.

# • PRINT OUT

- This will be given to your provider
- Next Click OCONUS FAD

# FIND A DENTIST

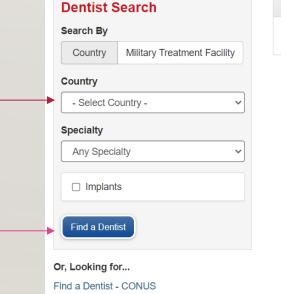
TRICARE® Active Duty Dental Program

United **Concordia**™

**FIND A DENTIST - OCONUS** 

• <u>https://secure.addp-ucci.com/tp2opd/</u>

• Select country and click Find A Dentist



Find a Dentist Near You

Use the menu to search by Country or Military Treatment Facility.

This OCONUS Find a Dentist application is available to help **remote OCONUS ADSMs** find a TRICARE OCONUS Preferred Dentist (TOPD). TOPDs have been trained on ADDP requirements, meet ADDP quality criteria, will **not** request payment from ADSMs (authorized/approved ADDP care is paid for by the Government), and will file all ADDP claims.

Important! Remote OCONUS ADSMs may self-refer for routine care (e.g., dental examination and cleaning); however, OCONUS ADSMs **MUST** receive an appointment control number (ACN) from United Concordia prior to receiving ANY civilian dental care. For this reason, it is **strongly recommended** that all remote OCONUS ADSMs contact United Concordia for assistance with obtaining an ACN and appointment scheduling.

OCONUS ADSMs can reach United Concordia by telephone at 1-844-653-4058 (country-specific access codes available here).

FIND A DENTIST - OCONUS			
Dentist Search	60 Providers Found	Sort By City 🗸	
Search By Country Military Treatment Facility	Kowalczyk, Igor, DDS Male	General Dentistry	
Country Poland ~	UI. Stefan Starzynski 2a Boleslawiec Poland	Tel: +48 572 864058	
Specialty Any Specialty	Alfa-Med Bydgoszcz A. Flader Sp.J.	Dental Multi-Specialty Group	
Implants	14 Destelarizer 7	Implants Tel: +48 691 199901	
Find a Dentist	UI. Pestalozziego 7 Bydgoszcz Poland	Iei, +40 03 I 13330 I	
Filter by City	Bizlozyk, Pawel, DDS Male	Oral And Maxillofacial Surgery Implants	
Boleslawiec (1) Bydgoszcz (8) Elblag (1)	UI. Pestalozziego 7 Bydgoszcz Poland	Tel: +48 691 199901	
Elk (3) Gorzow Wielkopolski (13) Lask (4)	Kasperski, Adam, DDS Male	Periodontics	
□ Poznan (4) ▼	UI. Pestalozziego 7 Bydgoszcz Poland	Tel: +48 691 199901	

• A list of doctors will be given.

• You call and make appointments with any on the list to receive care.

### **EMERGENCIES**

- Emergency dental care includes any treatment that you may need to relieve pain, treat infection, or control bleeding. When needed to relieve pain and infection, some root canal treatments fall under emergency dental care. But your crowns, bridges, and denture services don't count as emergency dental care.
- Most providers will not see you without authorization or ACN.
- It only takes a few mins to request.

## MY CARE OVERSEAS APP

### MYCARE OVERSEAS<sup>™</sup> BENEFICIARY MOBILE APP & PORTAL



MyCare Overseas<sup>™</sup> is an easy-to-use, innovative tool designed to enhance your health care experience by offering the following services:

- Checking your TRICARE Health Plan and Claims
- Finding a TOP Network Provider
- Verifying TRICARE Covered Services
- 24/7 Access to the Local Near Patient Team (in Specified Locations), the Global First Call Desk (GFCD), Beneficiary Support Center (BSC), and Technical Support
- My Appointments & Referrals
- My Medical Translations
- Country Information (Emergency Numbers, Medical Risk Ratings, Cultural Tips)
- Translation Help and Local Language Support
- Chat Directly with the Near Patient Team\*
- FAQs & Direct Link to the BSC



# **THANK YOU**

SGT SHARYTA CHIVERS

ANY QUESTIONS PLEASE REACH OUT

SIGNAL/WHATSAPP: 937-620-1109

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