



U.S. ARMY OKINAWA

★ TORII STATION ★



CLAIMS

• 652-4332 / 4742 • BUILDING 218, ROOM 222 •

Filing a Claim – Sister Services

Army: You may file your claim for loss or damage to your personal property by theft, vandalism, shipment moves and other **non-weather related unusual occurrences** with U.S. Army Center for Personnel Claims Support (CPCS / aka Military Claims Office) electronically via PCLAIMS, the Army's online filing program at <https://www.jagcnet.army.mil/Apps/PCLAIMS/PCLAIMSPublic.nsf>. You must possess an AKO username and password to access the system. Filing a claim consists of 2 steps – creating or updating your personal profile and filing a notice of loss or claim. In PCLAIMS you may not only file a notice of loss or claim but also track or view the status of your previous claims.

CPCS is located at Fort Knox, Kentucky. The phone numbers are: 502-626-3000 or DSN: 312-536-3000. The email address is: usarmy.knox.hqda-otjag.mbx.cpcs@army.mil.

You can call 315-652-4742 or visit Building 218, Room 222, Torii Station, for more information.

Navy: Claims packets for filing your claim with the Navy can be found on-line at https://www.jag.navy.mil/organization/code_15_addresses.htm. Select “packets and forms” on the right side of the screen. You may also obtain packages from the Office of the OJAG Personnel Claims Unit Norfolk (PCUN). The phone number is toll free (888) 897-8217, commercial (757) 440-6315. The fax numbers are (866) 782-7297 and 564-3337. The email address is NorfolkClaims@navy.mil. You can call 315-634-8255 or visit Building 3554, Kadena Air Base, for more information.

Air Force: Claims instructions for filing your claim with the Air Force can be found on-line at <https://claims.jag.af.mil/>. The phone numbers for the Air Force Claims Center are toll free (877) 754-1212, commercial (937) 656-8044, DSN 986-8044. The email address is af.jacc2.afloa@us.af.mil. You can call 315-634-1662 or visit Building 15, Kadena Air Base, for more information.

Marines: The web site for the Okinawa Marine Corps Claims Office is <https://www.mcipac.marines.mil/Staff-and-Sections/Special-Staff/Office-of-the-Staff-Judge-Advocate/Claims/Personal-Property-Claims/>. The phone number for the Marine Corps Claims Office is DSN 315-645-7460. The website above gives instruction, samples and forms needed to file a claim. The Office of the Staff Judge Advocate, Marine Corps Base, Claims Section, is located on Camp Foster, Building 437, first floor.

Coast Guard: Claims instructions and contact information for filing your claim with the Coast Guard can be found on-line at <https://www.uscg.mil/Resources/legal/LSC/LSC-Claims-Division/>. For questions about Household Goods Claims call (757) 628-4212 or email D05-SMB-Claims@uscg.mil.