CLAIMS

• 652-4332 / 4742 • BUILDING 218, ROOM 222 •

Filing a Claim: Sister Service Procedures

BLUF: Personnel from all branches may file claims for property loss or damage (non-weather related). While each service uses a different online portal and centralized claims office, local assistance is available for the respective service branches at Torii Station, Kadena Air Base and Camp Foster.

Service-Specific Filing Portals & Contacts

Branch	Primary Online Portal	Centralized Claims Office
Army (Claims for theft, vandalism, and household goods shipment)	PCLAIMS Online: https://www.jagcnet.army.mil/Apps/PCLAIMS/PCLAIMSPublic.nsf	Center for Personnel Claims Support (CPCS) at Fort Knox Email: usarmy.knox.hqda-otjag.mbx.cpcs@army.mil Phone: (502) 626-3000 Local assistance: Building 218, Rm 222, Torii Station Phone: 652-4742/4332
Navy	OJAG Personnel Claims Unit Norfolk (PCUN): https://www.jag.navy.mil/organization/code_15_addresses.htm	PCUN Norfolk Email: NorfolkClaims@navy.mil Phone: (888) 897-8217 Local assistance: Building 3554, Kadena Air Base Phone: 634-1662
Air Force	AF Claims Service Center (AFCSC): https://claims.jag.af.mil	AFCSC Email: af.jacc2.afloa@us.af.mil Phone: (877) 754-1212 DSN: 986-8044 Local assistance: Building 15, Kadena Air Base Phone: 634-1662
Marines	MCIPAC Claims Office: https://www.mcipac.marines.mil/Staff-and-Sections/Special-Staff/Office-of-the-Staff-Judge-Advocate/Claims/Personal-Property-Claims/	Camp Foster: DSN 315-645-7460 Local assistance: Building 5715, Camp Foster Phone: 645-7460