



Leadership Information Networking Connection

LINC Notes

May 2023



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1. ARMY COMMUNITY SERVICE (ACS)

ACS Director:

(334) 255-9888

- REACH is an acronym for Resources Exist, Asking Can Help. The purpose of this specific program is to reduce suicides and suicidal ideations within our Army family. Now, there is a spin-off of this fantastic program designed specifically for Military Spouses. If you are interested, please contact the ACS Chief.
- Every program in ACS is designed to enhance or improve your quality of life. Check us out and see what we can do for you.
- Have a new family joining your unit this month? Get them to the next Newcomers Welcome at The Landing for free breakfast and scores of exciting opportunities on and off-installation. Free breakfast too! 2nd Friday of every month 0900-1100.

Army Emergency Relief:

(334) 255-2341

After Hours Military American Red Cross

(877) 272-7337

You can make a difference in a Soldier's, Family Members or Survivor's life!

Do you know an Active Duty Service Member who is planning on participating in the Army Career Skills Program? **AER is a resource to assist Soldiers.** AER can provide assistance and relieve distress on eligible Active-duty and AGR Soldiers approved for participation in the Army Career Program. Can be used for the purchase of business attire, tools, supplies or even travel costs.

- Army Emergency Relief provides no interest loans and in certain circumstances grants for Active Duty and Retired Soldiers, their Family members and Survivors of the Fallen experiencing unexpected financial hardship. Broad categories of assistance include: emergency travel, vehicle repair, rent, utilities, medical/dental expenses, funerals, minor home repairs, repair or replacement of stove, refrigerators, washer and/or dryer for primary home, basic furniture needs, food and gas.
- Additional information on AER assistance for emergency situations or for the AER scholarship application process, may be obtained by contacting AER at 334.255.2341 or at <https://www.armyemergencyrelief.org/>.

Army Volunteer Corps: Now located with DHR, 2nd floor, bldg. 5700!

(334) 255-9059

Volunteers are reminded to use the **AFWP VMIS** to register their hours!

Employment Readiness Program:

(334) 255-3161/3735/9639

- Are you "searching" for meaningful employment but just can't seem to crack the hiring code to get that job? Perhaps you're unsure about the quality of your professional résumé, cover letter, or interviewing skills. The Employment Readiness Program (ERP) can serve as your catalyst for landing the job that you want at the pay you deserve!
- For more information on the program contact an ACS Specialist at (334) 255-2887.



Exceptional Family Member Program: (ACS) (334) 255-9277/3643 and (Medical EFMP) (334) 255-7431

• The Exceptional Family Member Program (EFMP) is a mandatory enrollment program that works with other military and civilian agencies to provide comprehensive and coordinated medical care, special education, community support, and personal services to families with special needs.

An exceptional family member is a family member, child or adult, with any physical, emotional, developmental, or intellectual disability that requires special treatment, therapy, education, training or counseling.

• Enrollment allows the assignment managers at Army personnel agencies to consider the documented medical and special education needs of exceptional family members in the assignment process. When possible, soldiers are assigned to an area where the medical and special education needs of their exceptional family member can be met.

FAP-Family Advocacy Program: (334) 255-3246

Victim Advocates: 24/7- HotLine: (334) 379-7947 This hotline can also be called in reference to Problematic Sexual Behavior in Children and Youth

- **Domestic Violence/Victim Advocacy Program**
- **Family Advocacy Program Classes:** Active Parenting/Cooperative Parenting and Divorce/Anger Management/Stress Management/ (can bring to the units, organizations, etc. interactive class)
- Command/Unit yearly trainings on Domestic Violence and Child Abuse.
- Call Family Advocacy Program at 334-255-3898 for further information.

New Parent's Support Program: 334-255-9647, 334-255-9805 or 334-255- 3359

- **Mom or Dad, Me Too! Playgroup** -Monday 0930-1100, Bldg 8946 - ages birth to 16 months
- **Tot Time Playgroup** -Wednesday 0930-1100, Bldg 8946-ages 17 to 36 months

For questions or to pre-register, contact NPSP at 334-255-9647, 334-255-9805 or 334-255- 3359

Financial Readiness (FRP): (334) 255-9631/3765

You have the power to gain Financial Freedom – it is up to you to learn about and work for it! No better date to start than today!

* **Think of purchasing a home?** Home purchasing is one of the largest purchases made in a lifetime. Obtain information on financing, mortgage paperwork, loan options (VA, conventional, FHA...), and resources to help streamline the process, by meeting with an ACS financial counselor.

*The Financial Readiness Program, in the Soldier Service Center (Room 350) offers:

- Free Credit Analysis and CARFAXs.
- Tips for developing a working spending plan and alleviating debt
- Blended Retirement System touchpoint consulting/counseling.
- Investing through the Thrift Savings Plan or thinking of purchasing a home? Let a financial counselor answer questions you may have.

* **Mandatory Common Military Training (CMT) Financial Touchpoint** classes are provided by the Financial Readiness Program or on-line at <https://olms.armyfamilywebportal.com/> Certificates of completion must be uploaded into Soldier's DTMS record by the S3.

Relocation Readiness Program: (334) 255-3735

- **Newcomers Welcome: 12 May 2023** Newcomer's Welcome is held the 2nd Friday of every month with the exception being December. Mandatory for all newly arrived Soldiers; rank and number of times assigned to Fort Novosel regardless.
- **Overseas Briefings** are available for Soldiers PCSing to Germany, Alaska, Hawaii, and Korea. These mandatory briefings are scheduled on Tuesday Afternoons at 1400hrs and the 1st / 3rd Thursday at 1030. Must call to schedule, no walk-ins.

For more information, please call the Relocation Readiness Program at (334) 255-3735



Survivor Outreach Services (SOS) –Support Coordinator/ACS Specialist (334) 255-9639/ (334) 226-0979

- If you're a surviving Family member, Survivor Outreach Services (SOS) offers you access to support, information, and services, closest to where you live, when you need it and for as long as you need it.
- Designed to provide long-term support to surviving Families of Fallen Soldiers. Our goal is to reassure Survivors that they remain valued members of the Army Family.

FOR ADDITIONAL INFORMATION:

Click the hyperlinks

Webpage: <https://novosel.armymwr.com/categories/community-support>

Facebook: <https://www.facebook.com/FtNovoselACS?mibextid=LQQJ4d>

Instagram: [fortnovoselacs](https://www.instagram.com/fortnovoselacs)

2. CHILD & YOUTH SERVICES

Child & Youth Services Director

(334) 255-2375

School Liaison Officer

(334) 255-9812

- **Parent Central Services** is open Monday – Friday, 7:30 a.m. – 4:30 p.m.

Patrons must complete the required Registration for all CYS program(s) at Parent Central Services.

Documentations to include shot records, health assessments and special needs forms are to be turned in here.

For assistance or information, please call (334) 255-9638.

- **The Child Development Center** is open Monday – Friday, 5:30 a.m. – 5:50 p.m. for registered children 6 weeks-4 years old. Hourly and Part-day programs are not currently available. To begin the Registration process for childcare, please visit www.mcc.com, and complete the online portion. For more information, call the CDC at 255-2262 or Parent Central Services at 334-255-9638.

- **The School Age Center** is open for Before/After School care for registered children, grades Kindergarten-5th Grade. Hours of operations are 530a.m.-5:30 p.m. Hourly Care is not currently available at this facility. Summer Camp registration has begun and for more information please call the SAC at 255-9108 or Parent Central Services at 334-255-9638.

- **The Youth Center** continues to offer FREE Open Recreation activities after school: Monday-Friday 2:30 p.m-5:30 p.m. at the School Age Center. Building 2806. No Saturday events offered at this time. Summer Camp interest and registration has begun and the youth must be a registered CYS patron. You can stop by the School Age Center to see the new set up and pick up a registration packet. Call 255-2271/2243 for more information.

- **Youth Sports and Fitness:** Seasonal Hours for Functional Fitness: 3:30pm-5:00pm. Homeschool PE class will be held every Wednesday for ages 6-18; with ages 6-12 at 9:00am -1000am and ages 13-18 from 10:00am-11:00am. Classes for Homeschool PE are only 1 hour long and are held at the Youth Sports and Fitness building 8950. To register please visit Parent Central Services, building 5700, room 193 between the hours of 7:30am to 4:30pm. The SKIES unlimited programs are postponed at this time due to lack of instructors. Spring soccer, T-ball and Track & Field are in full swing, and we appreciate all of our volunteer coaches who made the season possible. For more information, please call the Youth Sports and Fitness Program at 255-9105/2254 or Parent Central Services at 255-9638.

- Registration for CYS Bus transportation from Enterprise Schools during the 2023-2024 School Year is coming up in April 2023. Please visit Parent Central Services, School Age Center, or the Youth Center to complete the bus registration packet. Space is available on a first come first serve basis and your child must be registered in a CYS Program to utilize the transportation service. All children and youth must register for bus transportation annually and there is a monthly fee for this transportation. You may also reach out to our School Liaison, Ms. Kimberly Kozel for more information at 255-9812.

School Liaison:

(334) 255-9812

- The High School Senior Stabilization Policy, which promotes a Soldier initiated assignment procedure



to schedule Permanent Change of Station (PCS) moves to occur at times that avoid disruption of the school schedule has now been expanded to include high school juniors, as well. Policy designed to provide stability to Families with students in their junior and senior years of high school.

- Ozark City Schools and Daleville City Schools will again be providing free lunches to all students for SY 22-23, thanks to the Community Eligibility Provision. Enterprise City Schools and Parker Elementary School will be accepting free/reduced lunch applications which are available on the school web sites:

www.enterpriseschools.net and www.dodea.edu

- The Military Child Education Coalition has designed an interactive tool, SchoolQuest, specially designed to support highly mobile military families and students. Making the best choices for your student before, during and after a PCS move increases the chance of academic success and social well-being. Check out SchoolQuest at www.militarychild.org to help you manage an upcoming school transition.

- Tutor.com provides military affiliated learners of all ages with free online live tutoring, 24/7, throughout the year. Also, SAT/ACT test preparation with practice problems, drills and video lessons. For free tutoring and so much more, please visit www.tutor.com/military.

- If you are new or you know someone new to the Ft. Novosel community, please know that I will gladly arrange school tours before deciding where you'd like to live. Please contact me to better assist in making the school district of choice decision.

3. DEFENSE COMMISSARY AGENCY (FT NOVOSEL COMMISSARY): (334) 255-6671 EXT. 3300
Assistant Commissary Officer: (334) 255-6671 EXT. 3302

The following patrons have priority shopping during the first hour of operation Tuesday-Saturday (0900-1000). Regular Hours 1000-1900: Sunday No Priority Shopping (1000-1700)

- Military in Uniform
- 62 Years or Older
- Immunocompromised
- Disabled
- Spouses of Deployed Soldiers with Young Children

✓ Click2Go – Online Shopping 24/7 up to 6 days ahead. NO SERVICE FEE. Pickup days and time are Tuesday-Friday 1100-1730

✓ Come Visit your Ft. Novosel grab-n-go Dietitian Approved Fueling Station which has been developed to demonstrate that the commissary is a great destination for an alternative to fast food where we provide quick meals and snacks that are also dietitian-approved.

4. DIRECTORATE OF PUBLIC WORKS / CORVIAS: (334) 255-2984 / (440) 8988/8992/8990

FOR ADDITIONAL INFORMATION: <i>Click the hyperlinks</i>	Webpage: https://novosel.corviaspm.com/ Scholarship Information: http://corviasfoundation.org/
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5. DIRECTORATE OF PUBLIC SAFETY

Director/Provost Marshal for Directorate of Public Safety (DPS) (334) 255-0056
Deputy Director, DPS: (334) 255-3166
Provost Sergeant Major, DPS: (334) 255-1922
Military Police Desk: (334) 255-2222 / 911

Army Directive 2020-16 (Reporting of Missing Soldiers):

- DPS must be notified no later than three hours after a Soldier is determined unaccounted for.



- We will create a blotter entry, create a “Be on Lookout” (BOLO) order for all law enforcement, notify all local law enforcement agencies, and conduct a phone-ping to help determine the Soldier’s location.
- It is ideal to notify DPS immediately after the Soldier is unaccounted for so we know this may be coming and we can start creating the BOLO and may even be able to conduct the phone-ping earlier than the three hour mark.

Garrison Commander Policy Memorandum 21-39 (Child Supervision Policy):

- Applies to all personnel and children when on the installation.
- Children 11 and under cannot be left in a car unattended whether the car is running or not.
- Children nine and under must always have direct supervision (within sight and hearing distance) at all times.
 - Indirect Supervision (Parent/Supervisor makes hourly checks and is in the immediate area in case of an emergency):
 - ❖ 10 years of age; unsupervised up to 1 hour/ cannot babysit siblings
 - ❖ 11 years of age; unsupervised up to 3 hours/ can babysit siblings up to 1 hour
 - ❖ 12-13 years of age; unsupervised up to 6 hours/ 13 years of age can babysit siblings and other children up to 5 hours during daylight hours only.
 - ❖ 14-16 years of age; unsupervised up to 9 hours; can babysit siblings and other children up to 9 hours/ cannot babysit overnight.
 - ❖ 17-18 years of age; unsupervised up to 2 consecutive nights; can babysit siblings and other children overnight.
- The above policies are strictly enforced.

Garrison Commander Off-Limits Memorandum:

- Avenue 6 Bar and Grille (Daleville, Alabama) due to drugs and violence.
- Teaser’s Gentlemen’s Club (Newton, Alabama) due to drugs and violence.

Garrison Commander Policy Memorandum 22-51 (Mandatory Pet Microchipping):

- All privately owned cats and dogs residing on the installation must be microchipped at the time of pet registration at the Veterinary Treatment Facility or within 72 hours of arrival and assignment of government quarters on the installation.

Fort Novosel Regulation 40-16 (Animal Control):

- If you spot a stray animal, contact the police desk at 334-255-2222.
- Animals declared a nuisance by DPS or the Vet Clinic are subject to removal from the installation.
- Dog breeds prohibited on the installation are Bull Terriers, Chows, Pit Bulls, Rottweiler, Doberman Pinschers, and Wolf Hybrids.

Fort Novosel Regulation 215-1 (DFMWR Hunting, Fishing, Water Safety and Trapping):

- Contains all laws and regulations for hunting, fishing, trapping, and boating.
- Visit “isportsman.net” to obtain an on-post fishing and hunting license. Visit “outdooralabama.com” for a hunter education card and download the app for hunting, fishing, and trapping resources.
- Trail bikes and all-terrain vehicles are prohibited from use anywhere on the installation.
- Campers, boats, and trailers must be stored in the Fort Novosel RV Storage lot. They may not be stored in the housing areas. Point of Contact for the storage lot is 334-255-9020.

Privately Owned Firearms:

- Conceal or Open Carry is prohibited on the installation. Effective 01January2023, the state of Alabama no longer requires a license to conceal carry.
- If living on post, all weapons must be registered at DPS within 24 hours of moving in. All weapons on post must be stored unloaded in a locked container or with a trigger locking mechanism. Best practice is utilizing both.



- Soldiers who purchase a weapon and reside on the installation must get a Commander's signature on a DPS Form 818 when they register their weapon with DPS.
- Weapons may only be transported on post if going to a sporting event such as on-post hunting, the POW range, or skeet shooting. During transportation the weapon must be unloaded.
- Firearms cannot be stored in the barracks, vehicles, or work areas. They may be stored in the unit arms room.

Driving Hazards:

- Speed limit on the installation is 30 MPH unless otherwise posted. 20 MPH in housing areas. 10 MPH in parking lots.
- Local wildlife (mainly deer and wild hogs) cause most accidents during nighttime and early morning hours.
- Zero tolerance policy for speeding in a school zone.
- Motorcyclist must ensure they are in compliance with all motorcycle rules and regulations.

6. ARMY & AIR FORCE EXCHANGE SERVICE

GM: (334) 262-3533

- Fort Novosel and Maxwell AFB-Gunter Consolidated Exchange welcomes our new General Manager, Patricia Murauskas.
- **Until 14 May**- Take an additional 10% off Toys with **MILITARY STAR**.
- **Until 14 May** - Shop our **Mother's Day Gift Guidebook** in-store and online at shopmyexchange.com
- Save an extra 15% off on women's clothing, footwear, handbags, sunglasses, accessories, jewelry and watches with **MILITARY STAR**.
 - Save an additional 10% on beauty products and fragrances with **MILITARY STAR**.
- Work hard and earn big at the Exchange! Students in first through 12th grades with a B average or better can bring their report cards to their local PX to receive an Exchange gift card, coupon sheet and a chance to win a \$2,000 grand prize.
- **5 May - Class Six Cinco de Mayo Fiesta tasting from 1300 -1700. Quikeatz food truck will be onsite.**
- **Self-Check-Out** coming soon to the Fort Novosel Exchange. Follow us on Facebook for updates and more information.
- **20 May:** PX Pet Expo from 1100 – 1300
- **29 May:** Memorial Day PX Holiday Hours: 1030 - 1800
- Save at your favorite restaurants Food Court Coupons (shopmyexchange.com)
- Celebrate at the movies! Host your celebration at the Reel Time Theaters. Call for details on special party packages at (334)-235-0156 or at (334)-235-0699.
- **Until May 11** – Firearms Savings Event at the PX. Save 10% on all GLOCK Firearms when you use your MILITARY STAR card.
- **Full Throttle Snack Bar** is NOW OPEN at Lowe Army Airfield!
 - Mon – Friday: 0700 –1300
- **Exchange Micro Market** is NOW OPEN at the Mini Mall MCS area across from Laundry Dry Cleaners stocked with quick grab and go food options.
- **AAFES Brings Value to the Fort Novosel Community** Soldiers and families can save where it counts with their hard-earned shopping benefit at the Fort Novosel Exchange. **#ItMattersWhereYouShop** has a seat waiting for you! Theater opens 30 minutes before first showing. Call 334-255-2408 for movie showings.
- **Fort Novosel Community Can BE FIT with Tips, Resources from Exchange Online Hub** the Exchange's BE FIT 360 Hub is the Fort Novosel community's all-in-one online resource for a healthy lifestyle. Find workout videos, nutrition tips, the latest wellness information and more at ShopMyExchange.com/BeFit.



- **Book Travel with MILITARY STAR** Customers with exchange shopping privileges can book vacation amenities with MILITARY STAR through American Forces Travel (AFT) for great military discounts on hotels and vacation packages. With over 1 million hotels and over 76,000 destinations, military families can access exclusive discounts up to 50% off hotels and receive 24/7 traveler support.

- PLUS, opening a new MILITARY STAR account saves 10% on travel if used on first day's purchases. Purchases with MILITARY STAR also earn points towards a \$20 digital rewards card. Customers can book travel by visiting <https://www.americanforcestravel.com/star> today!

- **AAFES Brings Value to the Fort Novosel Community** Soldiers and families can save where it counts with their hard-earned shopping benefit at the Fort Novosel Exchange. **#ItMattersWhereYouShop.**

- **Healthy with Healthier Choices, and Salad Wednesdays:**

- **Healthier Choices** - Take the guess work out of eating on the go! At the Main Exchange and Express locations, military shoppers can identify Healthier Choices BE FIT food and beverage options by "an easy-to-spot" Healthier Choices, Healthier Lifestyle shelf tag.

- **Salad Wednesdays:** \$2 off any salad over \$4.00 or more each Wednesday at any Exchange direct-operated restaurants. Save an additional 10% off when you purchase with you Military Star Card.

- **You Made the Grade Program:**

- **Exchange Rewards High-Achieving Military Students** - For military children at Fort Novosel, good grades can earn great rewards and a chance at an Exchange Gift Card thanks to the Army & Air Force Exchange Service's You Made the Grade the program.

- Bring your student's A or B average report card to PX for a \$20 gift card for A's and a \$10 gift card for B's along with a coupon sheet to take advantage of your great Exchange offers. Students can also pick up an entry form to win a \$2,000, a \$1,500 or a \$500 Exchange gift card! See a Customer Service representative for details.

- **Military Star Card Rewards:** Earn 2% Rewards (2 points per \$1 spent!) on every purchase, rewards are sent via email and are valid for 3 months to redeem.

- **We are Hiring!** If you know of anyone who is interested in a fun job in a safe on-post environment serving the greatest customers in the world, please let them know to apply at www.applymyexchange.com. Positions starting at \$15 per hour plus benefits!

- **Advanced Tabloids & Sales Flyers** – Find low prices and great deals here in these Digital Ads by clicking here: shopmyexchange.com.

- **Your loyalty at work!** By shopping at your Fort Novosel Exchange, we were able to give back \$1.3M to MWR facilities and Quality-of-Life Programs. It matters where you shop!

- **Tax Free Shopping, Military Exclusive Pricing, and Military Star Card Rewards:**

- **Tax Free** - On top of already great deals on clothing, electronics and more.

- **Military Exclusive Pricing** - Military-exclusive pricing offered only to members of the military community.

- **Military Star Card Rewards**

- Support MWR with every purchase

- Save 10% on food purchases at Exchange restaurants

- Save 5% on fuel at the Exchange

- Earn 2 points for every \$1 spent on installation and online

- FREE shipping with online purchases

- The Fort Novosel Exchange **BE FIT** program's holistic approach to health and well-being includes wellness services such as GNC, Optical and optometry services to help make life better for the community.

- **Anyone Can Dine**, everyone is eligible to dine our Exchange restaurants. Our food court offers Starbucks, Charley's Grilled Subs, and Qdoba. Burger King is conveniently located across the street from the PX.



Helping those in need is always in season! Exchange shoppers can support military relief funds all year round by donating to **Army Emergency Relief** or the **Air Force Assistance Fund** on-line.

- Shoppers have the option to donate in increments of **\$1, \$5 and \$10** or can enter in a custom amount. Online donations can be made in \$5 increments during checkout at shopmyexchange.com.

FOR ADDITIONAL INFORMATION:

Click the hyperlinks

Webpage: www.shopmyexchange.com www.facebook.com/novoselexchange

7. DIRECTORATE OF FAMILY AND MORALE, WELFARE AND RECREATION: (334) 255-2100

MWR Property Sale

The NAF (MWR) Property Sale is May 17th – 19th on Fort Novosel. There are tons of details for this event, so we encourage you to go to our website for all the details. novosel.armymwr.com Or call 334-255-2106.

Pictures of property, all the locations of the sale, gate access info and links to the event page on social media are on the website.

Day at the Lake (Lake Tholocco)

Kick-Off Summer and the Season Opening of Lake Tholocco at our Annual Day at the Lake event on Saturday May 20th out at Lake Tholocco. Put it on your calendar because you don't want to miss this. It is a day filled with sunshine and fun as we open the recreation area on the lake for swimming, water slides, free rentals, and tons of games for the whole family. Don't even worry about lunch because there will be free Hot Dogs, Hamburgers, and even Ice cream while supplies last! This event is our favorite way to kick off summer here at the Home of Army Aviation so come celebrate with us! For more info call 255-4305.

Annual Sprint Triathlon

Yes, we know this isn't until June 17th, but we also know that this type of event takes rigorous training. SO, Let's Get Ready! For more information, please call 334-255-2296/1951 or check out the flyer on our website or our Facebook page.

-Connect with MWR Today Via Social Media or our Website, Links for both are Below-

FOR ADDITIONAL INFORMATION:

Click the hyperlinks

Webpage: www.novosel.armymwr.com

Facebook: <https://www.facebook.com/ftnovoselrmwr>

8. FORT NOVOSEL COMMUNITY SPOUSES' CLUB:

The primary mission of the Fort Novosel Community Spouses' Club (FNCSC) is to develop and foster a spirit of community responsibility, to provide welfare support for activities within the military community, and to provide opportunities for social, cultural and creative pursuits.

- Celebrating Our Heritages" will be the focus of our monthly luncheons throughout this coming year. The club's goal is to foster learning and bonding amongst its members through the sharing of our varied heritages.

- May 11, 2023 – Come join us for our last luncheon of the 2022-23 year. You do NOT want to miss this blowout celebrating Asian Pacific Month with an over-the-top luau buffet and a jeopardy trivia game for the ages! *NON-MEMBERS are eligible to attend one luncheon per Club year to see what our organization is all about. Please contact reservationsfrcsc@gmail.com May 11, 2023 – Come join us for our last luncheon of the 2022-23 year. You do NOT want to miss this blowout celebrating Asian Pacific Month with an over-the-top luau buffet and a jeopardy trivia game for the ages! *NON-MEMBERS are eligible to attend one luncheon per Club year to see what our organization is all about. Please contact <http://www.fortnovoselcsc.com/membership.html> beginning September 2023.

- Operation Deploy Your Own Dress (ODYD) is a 501c3 nonprofit organization that accepts donations of formal wear and accessories to deploy to military ID card holders at 13 shops at military installations around the



world. ODYD is exclusively run by military spouse volunteers whose goal is to improve the quality of life of military families by offsetting the high cost of attending formal functions with access to free formal wear and accessories. The organization strives to foster community through volunteerism, build work experience for military spouses, and support military tradition.

ODYD at Fort Novosel is open to any military ID card holder. If you need formal wear for a military ball, graduation, prom, homecoming, or wedding, ODYD has something for you. Visit our Facebook page to find our Sign-Up Genius link to make your appointment. Each military ID card holder can get two dresses or one suit and two accessories during one calendar year.

If you are not an ID card holder but are looking for a way to show your appreciation for the service and sacrifice of our military servicemembers and their families, donate. Visit our Facebook page and find out how to deploy your patriotism one dress at a time.

Find the FNCSC on Facebook: <https://www.facebook.com/fortnovoselcommunityspouseclub.com>

And Instagram: @ftnovosel spousesclub

Find ODYD on Facebook: @novoselodyd

FOR ADDITIONAL INFORMATION:

Click the hyperlinks

Webpage: www.fortnovoselcsc.com

Email: presidentfrcsc@gmail.com

9. LEGAL ASSISTANCE OFFICE – OFFICE OF THE STAFF JUDGE ADVOCATE (334) 255-3482

Located in Building 5700 (Soldier Service Center), Suite 320

Open: M,T,W,F 0830-1630, Th 1300-1630 (closed Federal Holidays and DONSA's)

1. **Did you know?** *The Legal Assistance Office provides one-on-one legal advice to individual Service members, Dependents, and Retirees!*

a. This service is provided by licensed attorneys.

b. Best of all, legal assistance is FREE and CONFIDENTIAL (with very few exceptions)!

2. **Legal Assistance - Come see us!** We see clients on a walk-in basis for Notarizations, Bills of Sale, Powers of Attorney, and Sworn Statements, but any other consultation requires an appointment. Call 334-255-3482 today!

a. Our office helps entitled personnel with personal legal matters, such as legal representation for Wills, Living Wills/Durable Healthcare Powers of Attorney, Servicemembers' Civil Relief Act, GOMORs, FLIPLs, as well as general legal assistance regarding Real Estate, Landlord/Tenant issues, Adoption, Divorce, Contracts, Debt Collection, Taxes, Claims and many other topics!

b. Our paralegals and legal assistants help with Notarizations, Bills of Sale, Powers of Attorney, and Sworn Statements.

3. **Help us eliminate the Barracks Lawyer!** Do you get your legal advice from random people on Facebook? Do you know that Soldier who claims to know everything about the law? Or would you rather ask a licensed JAG attorney?

a. Go to <https://www.facebook.com/NovoselLAO> and like our page.

b. Additionally, the page is frequently updated with useful legal information and resources.

4. **Claims Office**

a. Did you recently PCS? Were some of your household goods damaged? Did you know the Army has consolidated all personnel claims processing at Fort Knox?

b. Contact the Army's new Center for Personnel Claims Support (CPCS) at (502) 626-3000 to seek reimbursement for your damaged items.

c. Remember, transferring your claim on the DPS website does not allow CPCS to view it. You must also call CPCS!



5. Special Victim Counsel (SVC)

a. Are you a victim of sexual assault? If so, contact our SVC at 703-347-4297.

i. Purpose of SVC Program is to provide zealous advocacy for the victims of sexual assaults throughout the Military Justice process.

ii. As a victim, you are **entitled to certain services and protections**. An SVC is YOUR attorney that can guide you through the entire process, from reporting to court-martial and beyond!

b. Services Provided:

i. Legal consultation regarding potential collateral misconduct;

ii. Legal consultation regarding the Victim Witness Assistance Program;

iii. Legal consultation regarding SARC and VA;

v. Legal consultation regarding the military justice system;

vi. Accompanying the victim to military prosecution proceedings;

vii. Assistance in obtaining emotional and mental health services; and

viii. Legal consultation and assistance regarding traditional legal assistance and MPO/CPOs.

FOR ADDITIONAL INFORMATION:

Click the hyperlinks

Webpage: <http://home.army.mil/novosel/index.php/about/garrison/sja>

Email: usarmy.novosel.avncoe.mbx.osja@army.mil

10. LYSTER ARMY HEALTH CLINIC:

(334) 255-7359

Lyster Patient Appointment System

(800) 261-7193

MHS GENESIS Patient Portal: <https://my.mhsgenesis.health.mil> or <https://myaccess.dmdc.osd.mil/>

Military Health System (MHS) Nurse Advice Line: 1-800-TRICARE (874-2273)

Lyster Website: <https://lyster.tricare.mil/>

Lyster Facebook page: <https://www.facebook.com/LysterArmyHealthClinic/>

Upcoming Closures/Adjusted Hours:

17 MAY: 3rd Wednesday Training Day, Closed 1200-1615

29 MAY: Memorial Day Holiday observed, Closed

TRICARE Nurse Advice Line

24/7 access to a licensed nurse who can provide medical advice. Call 1-800-874-2273, Option 1, to speak with a nurse.

Network Urgent Care Center

TRICARE eligible dependents can utilize network Urgent Care Centers. Active Duty should seek care at a MTF. For more information, or to locate an in-network Urgent Care Center near you, visit

<https://tricare.mil/CoveredServices/IsItCovered/UrgentCare>

E-EFMP:

To access the new E-EFMP site, visit: <https://efmp.army.mil/EnterpriseEfmp/>

Key features of the new E-EFMP system include:

- Automated DD Form 2792 (Family Member Medical Summary) enrollment and overseas family screening process.
- A case management component that allows Soldiers and families to initiate and monitor career long EFMP enrollment — including paperwork storage so no more carrying documents.
- A forum feature which allows EFMP families to connect, share information, and create an online community.
- Mobile capability with 24/7 access to the E-EFMP, compatible with both the iPhone and Android
- Centralized content management
- DS Login, multi-factor authentication and/or Common Access Card accessible



Point of contact for questions is Mrs. Sarah Smith, EFMP Case Coordinator, at 334-255-7431 or usarmy.novosel.medcom-lahc.list.efmp@mail.mil

Referrals: All Active Duty Soldiers and Tricare Prime Beneficiaries require a referral prior to receiving medical care outside the Military Treatment Facility. If after hours, on the weekend, or if you are traveling out of your local area, please call the Nurse Advice Line at 1-800-874-2273 to assist with urgent/emergency care needs. Routine referrals are processed in 7-10 business. Check the status of your referral authorizations at: <https://infocenter.humana-military.com/beneficiary/service/account/login>. Once you have an approved referral you can call 1-800-444-5445 for any questions regarding your referral.

Travel Reimbursement for Specialty Care: If your Specialty Care Referral requires you to travel 100 miles or more from Lyster AHC, you may be eligible for travel reimbursement. Learn more at <https://tricare.mil/primetravel>

Become a Patient and Family Partnership Council Member: Patient and Family Partnership Council members provide a voice that represents all patients and families of patients who receive care at Lyster Army Health Clinic. They partner with clinic doctors, nurses, and administrators to help improve the quality of our clinic's care for all patients and families.

A patient and family partnership council member is someone who:

- Wants to help improve the quality of our clinic's care for all patients and family members.
- Gives feedback to the clinic based on his or her own experiences as a patient or family member.
- Helps us plan changes to improve how we take care of patients.
- Works with the clinic for either short or long term commitments, depending on the project.
- Volunteers his or her time usually at least 1 hour and not more than 4 hours a month.
- Listen and share their opinions respectfully.
- Think about ways to improve health care.
- Work well with others.

Committee Members are composed of Active Duty, Family Members, Retirees, and TRICARE for Life members. For more information about becoming an advisor, please contact the Patient Advocate in room E113 near the Coffee Zone or call 334-255-7229 or email usaarmy.novosel.medcom-lahc.list.patient-rep@mail.mil.

Yellow Card: Please remember to bring your Yellow Card and present it when utilizing all clinic services including pharmacy pick up. For the convenience of our Beneficiaries, the latest version of the Lyster Yellow card is now a "Family Friendly" Card that lists all family members on the back of the card that have a completed DD2569 Form. See your clinic staff, pharmacy staff, or contact Lyster's Third Party Collection in the Resource Management Division to receive your Yellow Card. Completion of a DD2569 Form is an annual regulatory requirement that each beneficiary (except Active Component) must complete. You do not have to fill out a DD2569 each visit. If you do not bring your current Yellow Card, you will be asked to complete another DD2569 form, so please bring your card to all clinic visits including pharmacy pick up. Any questions please call Third Party Collection at (334) 255-7139/7689/7241. The team is happy to assist.

Walk-In Contraceptive Clinic: Get all your contraceptive care in one place at Lyster Army Health Clinic's Walk-In Contraceptive Clinic. Comprehensive contraceptive education and counseling is now available on a weekly walk-in space available basis every Thursday from 1:00 p.m. - 3:30 p.m. As a walk-in clinic, no appointment is necessary, nor is a consult or referral required. Located in the Primary Care Clinic – just present to the check-in desk and let the staff member know you want to be seen in the Walk-In Contraceptive Clinic. If able, the medical provider will prescribe you with the appropriate contraception the same day. If the desired and recommended contraception is not available that day, you will be scheduled for a contraception procedure or insertion.

Services Offered:



- Education and Counseling
- Nexplanon
- IUD insertions
- Injections
- Oral Birth Control Pill Prescriptions
- Other: Patches, Rings, Condoms

Educational and Developmental Intervention Services (EDIS):

The Army EDIS provides early intervention services to military families in the Department of Defense (DoD) who:

- Have a child less than three years of age who has a developmental delay or a diagnosed medical condition that places the child at high risk for developmental delay.
- Live on a military installation in the United States with a Department of Defense Education Activity (DoDEA) elementary school.

What services does EDIS provide?

- Developmental Screenings to assist you with determining if your child is meeting his/her developmental milestones.
- Developmental Evaluations to determine if your child has delays in development and is eligible for early intervention services (EDIS).
- Individualized Family Service Plan (IFSP) for eligible children to identify your goals and needs with regard to your child’s development.
- Early Intervention Services to support you with reaching the goals you have for your child and family.
- Transition assistance to help you and your child move on to another program if needed as he/she turns three years of age. Or to help you access services at your next duty location.

How do families access services?

- Families may request developmental screening or evaluations directly from EDIS.
- Health care providers in military treatment facilities (MTF) may refer families directly to EDIS.
- All services the Army EDIS teams provide are free of charge to eligible families.
- **Fort Novosel Educational and Developmental Intervention Services (334)255-7237 or email**

usarmy.novosel.medcom-lahc.list.edis@mail.mil

Pharmacy

Pharmacy: Mon - Friday: 7:30 a.m. - 4:15 p.m.

Pharmacy Patient Telephone Number: (334) 255-7953

For Refills call the refill number listed on the rxbottle: 255-7671 or 877-520-1623

Kiosk Ticket Hours:

Pharmacy Main (Outpatient)

Mon - Fri: 7:30 a.m. - 3:00 p.m.

3rd Wed: 7:30 a.m. - 11:00 a.m.

Pick Up Pharmacy

Mon - Fri: 7:30 a.m. - 4:00 p.m.

3rd Wed: 7:30 a.m. - 12:00 p.m.



Q-Anywhere

With Q-Anywhere, you can activate your new prescription submitted electronically by your provider within the last 4 weeks with a simple text message from your phone. To get started, text “Get in Line” to 1-833-429-7248.

Additional Pharmacy Options:

Did you know TRICARE offers Pharmacy Home Delivery?

- Get up to a 90-day supply of most maintenance drugs
- Never leave the comfort of your home

How to Switch to Home Delivery:

- Ask your military pharmacist to transfer your prescription to home delivery.
- Call 1-877-363-1303 and have your prescription bottle ready.
- Transfer an existing prescription using the Express Scripts mobile app.
- Switch online at <https://militaryrx.express-scripts.com/home-delivery>.
- Ask your doctor to submit your prescription electronically (e-Prescribe).
- Download and follow instructions on the Home Delivery Order Form to mail your prescription: <https://militaryrx.express-scripts.com/home-delivery>.

Another option for RX, You can visit a TRICARE retail network pharmacy. There are more than 56,000 locations in the U.S. and U.S. Territories.

Costs may be incurred with home delivery or network pharmacies. Learn more at:

<https://www.tricare.mil/CoveredServices/Pharmacy/FillPrescriptions>

JOES Surveys: If you receive a Joint Outpatient Experience Survey, please fill it out and let LAHC know about your recent experience. Your response helps the clinic know what improvements can be made and what the clinic is doing well. The surveys also assists LAHC financially, with money received from positive feedback on the surveys going towards patients’ healthcare and resources.

FOR ADDITIONAL INFORMATION:

Click the hyperlinks

Webpage: <https://lyster.tricare.mil>

Facebook: <https://www.facebook.com/LysterArmyHealthClinic>

Twitter: @LysterAHC

11. RELIGIOUS SUPPORT OFFICE:

(334) 255-2989/2012

CURRENT WORSHIP SERVICES:

Catholic Services @ Main Post Chapel, Bldg. 8940, Red Cloud Road

- Tuesday-Friday, Daily Catholic Mass: 1205-1235
- Saturdays, Catholic Confessions: 1600-1700
- Saturdays, Catholic Mass: 1700-1800
- Sundays, Catholic Mass: 0900-1000

Protestant Services @ Wings Chapel, Bldg. 6036, Andrews Avenue

- Sundays, Adult Sunday School: 1000-1050
- Sundays, Worship Service: 1100-1200
- Wednesdays, Post Wide Bible Study: 1130-1230

Other Services @ Wings Chapel, Bldg. 6036, Andrews Avenue

- Friday, Islamic Time of Prayer: 1250-1400,
- Sunday, Latter-Day Saints Worship Service: 1100-1200
- Jewish Service, POC Rabbi Michael Shields, email: rabbishields@gmail.com or cell: 704-252-7038



MID-WEEK BIBLE STUDY:

All are invited to bring a lunch and enjoy a chaplain-led Bible study every Wednesdays from 11:30 a.m. – 12:20 p.m. at Wings Chapel, Bldg. 6036, on Andrews Avenue. For more information, call the Religious Support Office at (334) 255-2989 or (334) 255-2012.

Women's Fellowship and Ministry:

Catholic Women of the Chapel

For details, email: ftnovoselcwoc@gmail.com

Location: Spiritual Life Center, Bldg 8939, Rm 39/40

Virtual Meetings—Monday Evenings: 7:30-8:30 PM

In-Person Meetings—Wednesday Mornings: 9:00-11:00 AM

Protestant Women of the Chapel

Location: Wings Chapel, Bldg 6036

In-Person Meetings—Tuesday Mornings 9:00-11:30 AM

Tuesday Evenings 6:30-8:00 PM

Family Life Center for Counseling and Spiritual Resilience:

Family Life Chaplain is available to schedule individual and relationship counseling.

- Counseling is available for all DoD Service Members (AD, Guard, Reserve), Dependents, DoD Civilians, Retirees, and Veterans

- Available for adults; adolescents ages 16, 17 years old with parental consent

- 100% confidential counseling

- For Appointments: Contact the FLC office at (334) 255-3447 or 24/7 hr scheduling access at

<https://www.therapyportal.com/p/fortnovoselflc/>

For more information and other FAITH GROUP SERVICES, contact the Religious Support Office, 334-255-2989.

Visit the Fort Novosel Chaplain Webpage at: <https://home.army.mil/novosel/index.php/chaplain> and Facebook at www.facebook.com/fort.novosel.chapels.

FOR ADDITIONAL INFORMATION:

Click the hyperlinks

Webpage: <http://www.novosel.army.mil/chaplain>

Facebook: <https://www.facebook.com/fort.novosel.chapels>

12. THRIFT SHOP:

(334) 255-9595

FOR ADDITIONAL INFORMATION:

Click the hyperlinks

Webpage: www.fortnovoselthriftshop.org

Facebook: <https://www.facebook.com/thefortnovoselthriftshop>

13. ARMY AVIATION MUSEUM FOUNDATION:

(334) 598-2508

Museum

- Museum Hours of Operation:
 - Monday – Friday 9:00 a.m. – 4:00 p.m.
 - Saturday 9:00 a.m. – 3:00 p.m.
- Call to schedule a tour today 334-598-2508
 - Can't visit in person? Check out our New Virtual Tour!

www.armyaviationmuseum.org (Click “Virtual Tour”)

Foundation

- Photo Contest!

Submit your best photo of your favorite Aviation Museum piece and your photo could be featured on the cover of the New Museum Guide! Submissions may be sent to foundation@armyaviationmuseum.org



- Learn more about how you can support the U.S. Army Aviation Museum on our website: <https://www.armyaviationmuseum.org/> (click ‘Get Involved’)

Gift Shop.

- Gift Shop hours:
 - Monday – Friday 9:00 a.m. – 4:00 p.m.
 - Saturday 9:00 a.m. – 2:45 p.m.
 - Shop with us Online: www.armyaviationmuseum.org (Click ‘Shop’)
 - The Foundation and Gift Shop are headed to Nashville to attend the AAAA Summit April 26-28! If you are there, please stop by and see us! Our booth is located next to the AAAA Community Booth. We hope to see you there!

FOR ADDITIONAL INFORMATION:

Click the hyperlinks

Webpage: www.armyaviationmuseum.org

Facebook: <https://www.facebook.com/armyaviationmuseumfoundationAAME>

14. ARMY SUBSTANCE ABUSE PROGRAM

(334) 255-7678

ASAP Prevention Services

- Hours of operation: Monday-Friday, 0730-1615, all services by appointment only, Bldg 301 (LAHC) Suite T100.
- The Army Substance Abuse Program is responsible for providing comprehensive substance abuse prevention and awareness services to proactively support mission readiness.
- The Employee Assistance Program (EAP) provides Civilian employees, and Military Family Members, the opportunity to address problems that affect their work performance or daily living. The EAP will provide short term solution focused sessions for the clients or arrange for appropriate referral to other military or civilian agencies if necessary. Military Family members must be at least 18 years of age to receive this service.
- The ASAP provides Substance Abuse Prevention & Suicide Prevention education utilizing various formats and venues such as unit training classes, school programs, special events, campaigns, posters, pamphlets. We will come out to any event and provide education to family member groups/meetings etc.
- The Commander’s Ready & Resilient Council (CR2C) is a quarterly meeting chaired by the Senior Commander. We review and discuss trends that are affecting the Ft Novosel population and implement initiatives to address any concerns that affect readiness. Family Members can volunteer to participate in a Working Group and provide insight about concerns they see across the installation.

15. BETTER OPPORTUNITY FOR SINGLE SOLDIERS (BOSS)

(360) 409-6746

BOSS affords Soldiers the opportunity to assist in planning and execution of recreational activities for single Soldiers and provides direction for Soldiers interested in performing military and civilian community service-related projects. Core components to the BOSS program are:

- Quality of Life
- Recreation and Leisure
- Community Service
- Life Skills

Everyone can participate in volunteer opportunities! Who can be part of the program?

- Single Soldier
- Single Parent



- Geo-Bachelor

USAG Fort Novosel BOSS
“TOGETHER EVERYONE ACHIEVES MORE” – TEAM



DEPUTY GARRISON COMMANDER (334) 255-2618

