

INCIDENT TO SERVICE CLAIMS INFORMATION

ALL MILITARY BRANCHES

Service Members and Departments of the Army, Air Force, and Navy civilian employees may file a claim under the Personnel Claims Act for property damage incurred *incident to their service*.

These are considered administrative claims. The authority for this type of gratuitous claim is the **Personnel Claims Act** (PCA), 31 U.S.C. section 3721. For Army soldiers and civilian employees, this has been implemented by Army Regulation 27-20.

Such claims that are considered “incident to service” may include, but are not limited to damage to vehicles while properly on post or losses at quarters.

This type of claim is filed directly with the service in which that member belongs. It is important to note that civilians, retirees, and dependents are unable to file this type of claim.

To file a PCA claim, please contact the appropriate office for the service in which the member belongs:

Army:

502-626-3000

www.JAGCNet.army.mil.Pclaims

ATTN: IMKN-CPC
Building 1310, Pike Hall
50 Third Avenue, Suite 307A
Fort Knox, Kentucky 40121-5230

usarmyknoxhqda-otjag.mbx.cpcs@mail.mil

Air Force:

1-877-754-1212

<https://claims.jag.af.mil/>

AFCSJ/JAD
1940 Allbrook Drive
Bldg. 1, Suite 500
Wright-Patterson AFB, OH 45433

AFCSJ.JA@us.af.mil

Navy / Marine Corps:

1-888-897-8217

http://www.jag.navy.mil/organization/code_15.htm

Personnel Claims Unit Norfolk
9053 First St., Suite 102
Norfolk, VA 23511-3605

NorfolkClaims@navy.mil

Coast Guard:

757-628-4208

<https://www.fincen.uscg.mil/hhg.htm>

Legal Service Command
ATTN: HHG CLAIMS
400 E. Main St., Suite 400
Norfolk, VA, 23510