

COMMON ACCESS CARD
OLD PKI CERTIFICATES RECOVERY

- (1). Go to <https://ara-5.csd.disa.mil> or <https://ara-6.csd.disa.mil>. Choose normal signature certificate to logon. PIV email certs may not work.
- (2). Accept the terms under Automatic Key Recovery Agent.
- (3). Look for the previous ID Card with the date before current ID Card and click Recover.
- (4). Acknowledge the Message from the webpage by clicking on OK.
- (5). Click DOWNLOAD (blue bar) under 'The Automated Key Recovery Agent has recovered your key'.
- (6). Click on Open when prompted to open or save download.
- (7). Choose Current User and then click Next.
- (8). No change on this screen; keep default. Just click Next on the 'Certificate Import Wizard' window.
- (9). This next window: drag or slide the window to either direction until the password under the blue bar is visible. In the Password box, type this password given by this website and click Next.
- (10). Leave default for "Automatically select the certificate store based on the type of certificate"; its radio button is selected already. Click Next.
- (11). Click Finish. This is the last step.

*Note: Repeat process if another available certificates are needed to download or recover.

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