# FORT GEORGE G. MEADE Resident Service Request Process

#### SUBMIT WORK ORDERS TO CORVIAS

- Call 1-844-346-1490
- Go to https://fortmeadecorvias.residentportal.com
- Visit or call your Community Center
- Business hours are 8:00AM to 5:00PM. You can submit your Service Requests by speaking with a Corvias team member.
- Potomac Place: 410-672-2981
- Meuse Forest: 410-672-2475
- Midway Commons 410-672-2301
- Heritage Park/Normandy Bluffs 410-672-2000
- Service Center Coordinator 410-672-4055

#### **CORVIAS LEADERSHIP**

Corvias Leadership may be contacted by email at customerservice.meade@corvias.com. You are also welcome to reach out via phone at 410-305-1258 and ask to speak with one of the following:

- Resident Manager
- Family Services Manager
- Assistant Operations Director

#### **HOUSING SUPPORT**

The Army Housing Office, formerly known as the Residential Communities Initiative (RCI) are your Garrison representatives at 301-677-7748.

## **CHAIN OF COMMAND**

Chain of Command involved throughout the process.

## **GARRISON LEADERSHIP**

- Submit Interactive Customer Evaluation (ICE) comments online at ice.disa.mil
- Garrison Commander Open Door Hodges Hall 4551 Llewellyn Ave Mondays at 4:00PM to 6:00PM
- Call the 24/7 Command Line at 240-429-4618

## **DIAL 911 FOR ALL EMERGENCIES**

#### **USE THE FORT MEADE APP!**

Reach the Call Center, your community center, submit and online work order, provide ICE comments and call the 24/7 Command Line, all from the Fort George G. Meade app.



