



FORT MEADE

Family Housing Contact Card

Report any issues to your chain of command!

**Privatized
Company
Management
Office**

Submit a work order using any of the following:

**Garrison Army
Housing Services
Office (HSO)**

Army Housing Services Office (HSO) provides oversight of Privatized Housing Offices and assists with landlord-tenant disputes on-and-off-post.

**Garrison
Command Team**

The Garrison Commander is responsible for day-to-day operations to maintain living and working conditions for all personnel on the installation.

Submit customer service feedback using Interactive Customer Evaluation (ICE).

**Installation Senior
Command Team**

The Senior Commander is the installation senior general officer whose mission is the care of Soldiers, Families and Civilians to enable unit readiness.

**Department of the
Army Inspector
General**

If you perceive retaliation, contact your installation or chain of command Inspector General.

Department of the Army IG Hotline: 1-800-752-9747 (0800-1600, Monday-Friday)

Healthcare

If you are experiencing a medical emergency, call 911.

If you are experiencing symptoms related to your home condition, contact your primary care provider, as well as the Housing Environmental Health Response Registry at 1-800-984-8523.

The Tenant Bill of Rights can be found at:
https://home.army.mil/meade/index.php/download_file/view/90

**For problems with on-post housing, call the
installation housing hotline any time at:
240-429-4618**