



HOUSEHOLD GOODS MOVE SPREAD DATES

Effective immediately all Household Goods (HHG) shipments scheduled in the Defense Personal Property System (DPS) for the 2021 Peak Season (picking up on or after 15 May 2021) will require the customer to provide a 7-day window referred to as **spread dates**.

Note: Spread dates do not apply to Non-Temporary Storage (NTS) shipments, Local Moves or other Direct Procurement Method (DPM) moves, One Time Only (OTO) and Short-Fuse/Notice shipments (requiring pick-up within 5 Government Business Days or less)

WHAT ARE PICK-UP SPREAD DATES?

Spread dates are 7 calendar days, with the first day being the “desired pickup date” entered on the DPS application. The spread date window is intended to give the customer greater control and certainty when scheduling an HHG shipment. i.e. If requested pick up date is 15 May 21, spread dates will include 15-21 May.

15 May	16 May	17 May	18 May	19 May	20 May	21 May
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Desired PU Date ← Possible PU Dates →

Note: Weekends and Holidays included in the spread date window are not authorized pickup days, **unless approved** by the Personal Property Shipping Office. Customers **DO NOT** have to accept weekends or holidays offered by the moving company or Transportation Service Provider (TSP); the TSP **MUST** offer a Government Business Day for pickup. If a weekend or holiday pick up is schedule, Quality Assurance (QA) Inspectors may not be available.

HOW TO SCHEDULE PICKUP DATE?

When the shipment is assigned to a TSP, the customer will get a DPS generated email with the TSP name and contact information. The TSP has 3 business days to contact the customer and

lock in the firm pickup date WITHIN THE CUSTOMER’S SPREAD DATE WINDOW. Once a date is confirmed, it is recommended the customer request an email from the TSP with the agreed upon pick up date for his/her record.

KEY DATES FOR HHG MOVES:

PACK DATE(s): The pack dates are **BEFORE** the pickup date and can fall outside the spread date window. Packing dates are determined by the estimated weight of the shipment and can be 1 to 4 days. Pack days are on Government Business Days unless previously agreed to by the customer.

PICKUP DATE(s): The date driver arrives to pick up the customer’s packed personal property and load onto the truck. Pickup dates **MUST** be within the spread date window.

REQUIRED DELIVERY DATE (RDD): The day the customer’s belongings are required to be delivered. The RDD is based on transit time from origin to destination, which is identified on the Government Bill of Lading (GBL). The TSP will provide the customer a copy of the GBL prior to departing the residence at origin. If the customer is not able to take possession of their items by the RDD, the shipment can be placed into Storage-In-Transit (SIT). SIT at origin **MUST** be authorized by the origin Transportation Office.

For questions, contact your local Transportation Office (TO):

<https://www.move.mil/resources/locator-maps>

For additional information the ARMY PCS MOVE knowledge based application is now available. Search Army PCS Move on either the Google Store for Android or the Apple Store for Apple Products.