



FORT MEADE

Family Housing Contact Card

Report any issues to your chain of command!

Privatized
Company
Management
Office

Submit a work order using any of the following:

Garrison Army
Housing Services
Office (HSO)

Army Housing Services Office (HSO) provides oversight of Privatized Housing Offices and assists with landlord-tenant disputes on-and-off-post.

Garrison
Command Team

The Garrison Commander is responsible for day-to-day operations to maintain living and working conditions for all personnel on the installation.

Submit customer service feedback using Interactive Customer Evaluation (ICE).

Installation Senior
Command Team

The Senior Commander is the installation senior general officer whose mission is the care of Soldiers, Families and Civilians to enable unit readiness.

Department of the
Army Inspector
General

If you perceive retaliation, contact your installation or chain of command Inspector General.

Department of the Army IG Hotline: 1-800-752-9747 (0800-1600, Monday-Friday)

Healthcare

If you are experiencing a medical emergency, call 911.

If you are experiencing symptoms related to your home condition, contact your primary care provider, as well as the Housing Environmental Health Response Registry at 1-800-984-8523.

The Tenant Bill of Rights can be found at:

https://home.army.mil/meade/index.php/download_file/view/90

**For problems with on-post housing, call the
installation housing hotline any time at:
240-429-4618**