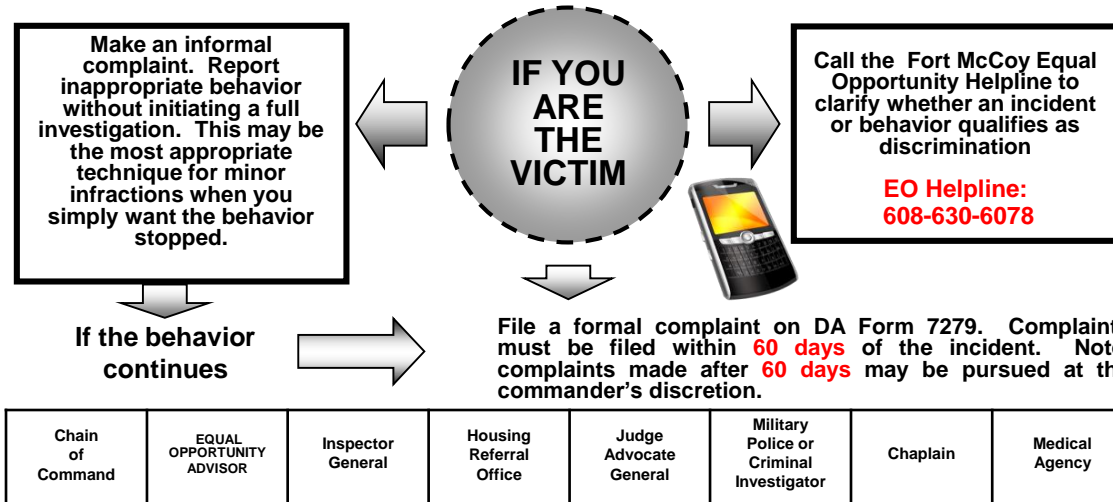


EQUAL OPPORTUNITY (EO) COMPLAINT PROCESS



File a formal written complaint on DA Form 7279 with any of the following agencies (as it pertains to each agency, i.e., housing related issues would be filed with the housing referral office). TPU serving on Active Duty tours is the AC/AGR timeline (AR 600-20 C-5).

AC/AGR

3 DAYS

Per AR 600-20 Appendix C-3a-c and C- 4a, Complaints, except those filed with the IG, must be acted upon within **3 calendar days**. Complaints filed with an agency against a member of the Chain of Command will be referred to the next higher commander in the chain. All formal complaints will be reported within **72 hours** to the first General Courts-Martial Convening Authority (GCMCA) in the Chain of Command. A progress report must be provided to the GCMCA authority **21 days** after the date on which the investigation commenced and **14 days** thereafter until completion.

TPU

3 DAYS

14 DAYS

Per AR 600-20 Appendix C-5, The commander or the investigating officer appointed by the commander has **14 calendar days** (or **three MUTA 4 drill periods** for TPU Soldiers) to investigate the allegations. Per AR 600-20 Appendix C-7 a and b. The commander will meet with the victim and the subject(s) of the complaint to discuss the outcome and results. Per AR 600-20 C-5, A **30-day extension** (or **two MUTA 4 drill periods** for TPU Soldiers) may be granted from the next higher commander if circumstances require it. Further extensions can be approved only by the first General Officer in the Chain of Command. Complainants must be notified of extensions.

3 - 4 MUTAs

7 DAYS

Per AR 600-20 Appendix C-8a., The complainant and/or subject(s) of the complaint have **7 calendar days** (or **at the next MUTA 4 drill period** for TPU Soldiers) to appeal to the next higher commander if he or she is dissatisfied with the investigation. Per AR 600-20 Appendix C-8c., That commander has **14 calendar days** (or **three MUTA 4 drill periods** for TPU Soldiers) to act on the appeal and provide written feedback. Final decisions on complaints/appeals not resolved at Brigade level rest with the General Court-Martial Convening Authority.

Next MUTA

30 - 45 DAYS

Per AR 600-20 Appendix C-10, **30-45 days** (or **four to six MUTA 4 drill periods** for TPU Soldiers) after final decision of the formal complaint (substantiated or unsubstantiated), an assessment is conducted by the Equal Opportunity Specialist/Advisor to determine the effectiveness of any corrective actions taken and to detect any incidents of reprisals. Reports and recommendations are submitted to the Commander on a DA Form 7279 NLT **45 days** following the final decisions made on complaints.

4 - 6 MUTAs

Soldiers knowingly submitting a false EO complaint may be punished under the UCMJ