



U.S. ARMY



Installation Housing Office
USAG Fort Hunter Liggett

Plain Housing
Briefing



Welcome to the Garrison Housing Office

- The **USAG Fort Hunter Liggett** Housing staff are employed by the Army to assist Service Members and their Families with housing matters and advocate on their behalf with community partners/agencies both on and off the installation
- The Housing Service Office (HSO) provides referral services and tenant/landlord dispute services
- The garrison Housing Manager manages the Installation Housing Office and reports directly to the Director, Public Works and garrison leadership

Garrison Leadership

Garrison Commander: **COL Lisa Lamb**

Garrison Command Sergeants Major: **CSM Mark Fluckiger**

Garrison Deputy Commander: **LTC Stephen Stanley**

Garrison Deputy To The Garrison Commander: **Dave Myhres**

Garrison DWP Director **Bob Sanders**

Garrison Housing Manager: **Jeannie Drayton**





Garrison Housing Services Office (HSO)

The goal of the HSO is to implement and maintain a high quality worldwide resource for relocation services that is innovative, comprehensive, and the first choice of information and support when Soldiers and families relocate.

- Non-discriminatory listings of adequate and affordable rental and for-sale housing
- Counseling/referral on eligible installation services (i.e. legal, education, Exceptional Family Member Program)
- Preliminary inquiries to validate housing discrimination complaints
- Liaison with community and government officials / organizations (on and off post)
- Housing data exchange with other DoD housing offices
- Liaisons with Army Community Services in support of the Housing Relocation Assistance Program
- Housing market area data for use in developing market analyses Rental negotiations and lease review





Garrison Housing Services Office (HSO)

- One-Stop, Full Service from Arrival to Departure for the Following:
 - Home buying counseling
 - Landlord-tenant dispute resolution
 - Basic Allowance for Housing (BAH) data submission
 - Property inspections
 - ❑ Per FY20 NDAA: If tenant is not available for pre-assignment walkthrough inspection, Housing Office can attend on tenant's behalf
 - ❑ Per FY20 NDAA: The Housing Manager initiates contact with resident 15 days and 60 days after move in regarding the satisfaction of the resident.
 - Administrative assistance with utility company fees/deposits, connections, and billings
 - Informational briefings (in- and out-processing, entitlements), community outreach





Furniture Safety & Additional Information

- Tenants are not permitted to anchor any furniture, television, or large appliance to the wall of the unit without incurring a penalty or obligation to repair the wall upon vacating





USAG Fort Hunter Liggett Mission & Vision

- United States Army Garrison Fort Hunter Liggett and Parks Reserve Forces Training Area are one garrison located on two installations that provide complementary training capabilities in support of America's Army Reserve and other DOD partners. USAG FHL is the pinnacle place to live, work and train. It provides critical base support that enables our Commanders to build mission readiness and provides an enhanced quality of life that our Service members, Families and Civilian employees deserve.
- Our support is provided in several different ways:
 - Training - We must provide ranges, training areas and maneuver spaces that are well kept and support current and future weapons systems and platforms.
 - Training Support - We must have a streamlined, user friendly, customer focused atmosphere that allows our training partners to quickly deploy, conduct Reception and Integration, execute the training they planned and then quickly redeploy to home station.
 - Base Operations - We must always take care of our tenants that live and work on our installations by affording them the very best housing, facilities and installation support activities.

Vision

- USAG Fort Hunter Liggett is regarded as the pinnacle training platform in the United States Army Reserve and emerges as a designated Mobilization Force Generation Installation





End of Brief

