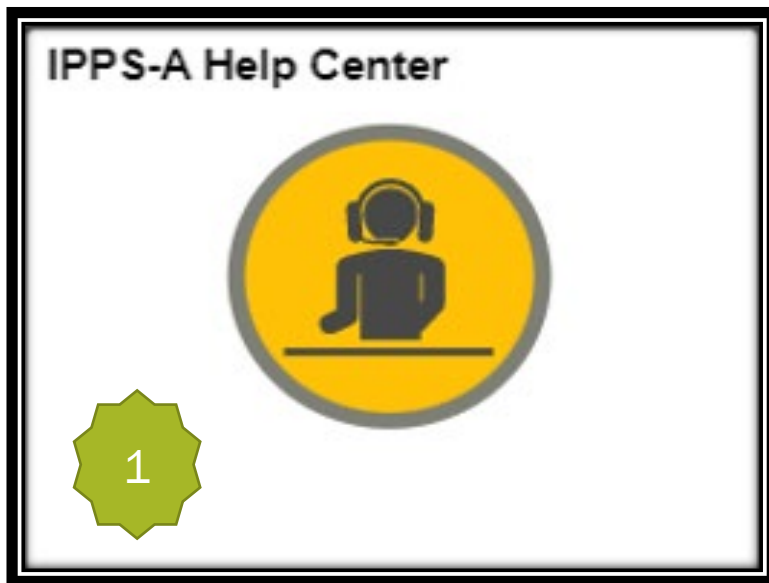


CRM

(Customer Relationship Management)

For pay related inquiries



Category Select MIL PAY

*Category [dropdown]

*Type [dropdown]

*Detail [dropdown]

Does this issue impact your pay? [checkbox]

*Summary [dropdown]

Description [text area]

[Green arrow with '3' points to the dropdown menu]

- AOS/Unit Data/Position Data
- Absence Management
- Access/Security
- Accessions
- Awards
- Benefits
- Career Management
- Change Request
- Enhancement Request
- Evaluations
- IPPS-A Knowledge Base
- IPPS-A Technical Issues
- Job Data
- Pay Inquiry**
- Policy Updates
- Promotions & Selections
- R3 Training RFI
- Records Management
- SSI-Cadre and Students ONLY

*Category **Pay Inquiry** [dropdown]

*Type [dropdown]

*Detail [dropdown]

Does this issue impact your pay? [checkbox]

*Summary [dropdown]

Description [text area]

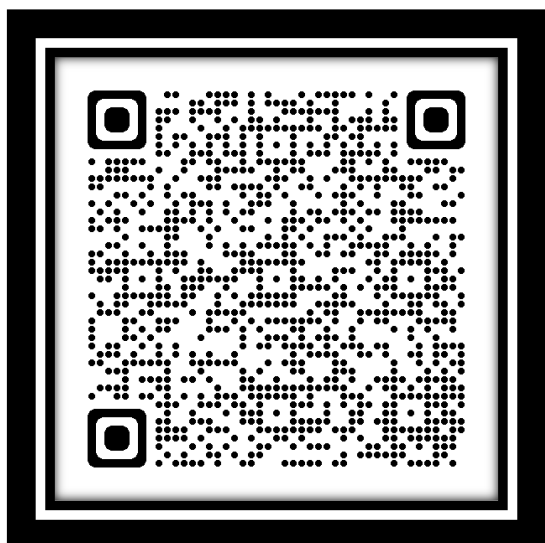
[Green arrow with '4' points to the dropdown menu]

- Advances
- Bonus
- Claims
- Deductions
- Earnings
- Entitlements**
- NET Pay Distribution
- Reimbursement
- Special Pay
- Taxes
- Travel Pay

Type Select all that apply

For more Information

Please visit the Ft. Liberty AMPO Homepage



Please provide the following information when submitting your case:

- Provide the Empl ID/DOD ID:
- Email of the requesting User:
- Provide a description of the data issues
- Provide the correct data/status
- Provide screenshots of the error/issue and the page that generated the error/issue:

Select the detail type.

Category: Pay Inquiry

Type: Entitlements

Detail: Basic Allow for Subst (BAS), Basic Allow for Housing (BAH), CMS, Direct Deposit, Farm Subsistence Supp Allow, Family separation Allowance, IDT (DIMAs), Other, Retirement, Save Pay, Unit Training Assembly



If your pay is affected, change this to "Yes".

Does this issue impact your pay? Yes

Category: Pay Inquiry

Type: Entitlements

Detail: Basic Allow for Housing (BAH)



How can we assist you?



5.

Next >

1.

Summary

What is going on with your pay?

2.

Description

Put the specific details that you understand at this point. What details can help the person looking into your pay understand why you think there is an issue?

Attachments

You have no attachments.

Add Attachments

3. Add any documents you have showing what is going on.

Create Case For

Create Case for Direct Report

Created For SGM JULIE HARRIS

Reported By

Member Contact Details

Name SGM JULIE HARRIS

Contact Method

Email

Email

JULIE.D.HARRIS4.MIL@AF

4. How do you want to be contacted, email or phone? Verify your contact information is correct.