

## KYC Analyst Training Program

Are you a military veteran or spouse looking to embark on a rewarding civilian career? Join the eClerx Markets KYC (Know Your Customer) Analyst Training Program—a specialized initiative designed to provide a clear pathway to meaningful work and opportunity in the world of KYC operations!

### Program Overview

KYC is a process where organizations gather information on the identity of their customers, ensuring government regulations around financial services aren't being misused or breached. The ultimate objective of KYC in financial services is to prevent services from being manipulated by criminal elements for money laundering activities and fraudulent activity. Our role at eClerx is to help our clients safeguard the financial system from the abuses of financial crime, including terrorist financing, money laundering, and other illicit activity.

eClerx Markets proudly extends a warm invitation to recently transitioned veterans, transitioning military and their spouses to join our KYC Analyst Training Program, specifically tailored to embrace the unique experiences and qualities of those who have dedicated their lives to service. This comprehensive program offers elite training and hands-on experience in KYC operations, preparing you for a rewarding career within our consulting and product teams.

At eClerx Markets, we deeply appreciate the service and dedication of those who serve our Country, and believe the discipline, work ethic, and attention to detail are integral to building the best teams. Our program is dedicated to helping veterans and their spouses transition into the financial industry by providing support and resources needed for a successful KYC career. Through specialized training, and a supportive community, we strive to equip our program participants with the skills required to safeguard financial systems, protect clients, and uphold the highest ethical standards in the financial industry.

### Features of the KYC Analyst Training program

- **Training and Skill Development:** Participants in the KYC Analyst Training Program will undergo an intensive training curriculum, equipping them with the knowledge and skills required to excel in KYC operations. The training includes KYC and eClerx specific modules intended to provide industry knowledge, functional skills training, and hands-on experiential training.
- **Hands-On Experience:** Participants will gain practical experience by working on real-life KYC projects and cases. This includes reviewing and analyzing customer documentation, identifying potential risks, and ensuring compliance with global regulations.
- **Mentorship and Guidance:** Our experienced training team and KYC analysts will mentor and guide you throughout the program, offering support and valuable insights to accelerate your career growth.
- **Team Collaboration:** Our Fayetteville headquarters provides the opportunity to work alongside peers and other eClerx business lines. Collaborate with cross-functional teams, including consultants and product development experts, to apply your KYC knowledge in diverse scenarios, contributing to the success of eClerx Markets' projects and products.

### Job Description

- KYC Analyst Training Program participants will learn about KYC, industry best practices, and advanced KYC techniques through a combination of classroom instruction, e-learning modules, and hands-on exercises.
- Upon completing the eClerx KYC Certification course, participants will work with our clients or supported product areas to continue their career progression in the field of KYC and Anti Money Laundering.
- The day-to-day activities of a KYC analyst require meticulous attention to detail, analytical skills, and a commitment to upholding the highest ethical standards.

### Qualifications

- **We will train you on everything you need to know. We're looking for your commitment and dedication to learning**
- The ideal candidate will have a strong drive and determination to learn and apply new skills
- Consistently demonstrates clear and concise written and verbal communication
- Demonstrates close attention to detail
- Ability to read, interpret and follow instructions, handle sensitive matters and maintain confidentiality
- Ability to organize and prioritize work, handle multiple projects, shifting priorities and successfully meet deadlines
- Experience working in a demanding and fast-paced environment
- Proficient computer skills with a focus on Microsoft Office applications
- Ability to work well independently as well as effectively within a team

### Why join the eClerx?

eClerx provides business process management, analytics, and automation services to a number of Fortune 2000 enterprises, including some of the world's leading companies across financial services, cable & telecom, retail, fashion, media & entertainment, manufacturing, travel & leisure, software and high-tech. eClerx employs 17,000 people across its global sites in the US, UK, Italy, Germany, and Singapore, along with its delivery centers in India and Thailand. For more information, visit <https://eClerx.com>.

eClerx Markets, a division of eClerx, offers best-in-class operations experience and smart applications of robotics and automation to solve operational challenges for many of the world's leading financial institutions. We specialize in providing full life cycle trade support, change management, data and compliance services, cash securities operations, document digitization, robotics and analytics.

Joining our team means becoming a vital player in the dynamic world of Investment Banking and Capital Markets. This program offers the opportunity to unlock opportunities to learn and apply new skills in compliance, Anti Money Laundering, and KYC, while collaborating with and contributing to the financial and operational successes of prestigious multinational Fortune 500 banks.

eClerx provides equal employment opportunities to all employees and applicants for employment and prohibits discrimination and harassment of any type without regard to race, color, religion, age, sex, national origin, disability status, genetics, protected veteran status, sexual orientation, gender identity or expression, or any other characteristic protected by federal, state or local laws.

This policy applies to all terms and conditions of employment, including recruiting, hiring, placement, promotion, termination, layoff, recall, transfer, leaves of absence, compensation and training.

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