



U.S. AIR FORCE



Joint Base Lewis-McChord
Housing Townhall
15-May-2025

ENABLE—SUPPORT—DELIVER



OPENING REMARKS





Third Party Inspection Update

ENABLE—SUPPORT—DELIVER



3rd Party Congress Mandated Housing Inspection Update

- Inspections take place from 21 April – 23 May
- 4,299 Inspections have been completed – **83% Complete**
- 208 Homes had Life/Health/Safety Issues Identified – LMH Responded
- 95% of the Life/Health/Safety Issues should have been called in by the Resident
 - Toilets leaking, outlet covers cracked/missing, outlets inoperable, dishwasher leaking, leaking hose bibs, heat not working, mildew/mold on the bathroom walls, window cracked, smoke alarm not working
- Residents can download the LMH maintenance app, its free and very convenient or they can call the liberty at your service 888-578-4141 which is 24/7 answered service.

scan me!





LIBERTY
MILITARY HOUSING

Upcoming Events

MAY 6TH	Little Liberty's Storytime with JBLM Firefighters
11am-12pm MAY 9TH	Flower and Herbs Planting Party
4PM-6PM MAY 15TH	Paint Night with Liberty
MAY 23RD	Totes and Coffee Night
MAY 28TH	Wednesday Bulk Trash Drop-Off
MAY 31ST	Saturday Bulk Trash Drop-Off

JUNE 3RD 5pm-7pm	Bingo Night
JUNE 10TH	Little Liberty's Storytime
JUNE 13TH	Paint Night with Liberty
JUNE 18TH	Wednesday Bulk Trash Drop-Off
JUNE 20TH	Bouquets and Coffee Night
JUNE 21ST	Saturday Bulk Trash Drop-Off
JUNE 25TH	Ice Cream Pop-Up



Have a new pet? Register with housing!

All residents are required to register their pet with Liberty Military Housing when adding a pet to the household. Any unregistered pets is a lease violation.

How to register your pet:

- ✓ Reach out to your District Office to register your pet through PetScreening
 - Submit photos
 - Vaccination records
 - Medical documentations
- ✓ Submit the \$250 per pet deposit to your District Office.

It is important that all pets be registered so that their owners can be contacted if necessary for the safety of our residents.



Air Conditioning Policy

Window and portable air conditioners are permitted in all homes.

Residents no longer need to submit a request form prior to self-installing an air conditioner unit. Please contact your district office for a copy of the policy and installation guidelines.

Things to remember when installing your own unit.

- **Unit Size:** 6,000 BTU maximum
- **Unit Weight:** 46 pounds maximum
- **Power Requirements:** 110 Volt, 5.6 Amp maximum. No 220 Volt units are permitted.
- **Clear plexi-glass material or plywood material painted to match the color of the window frame must be used for all exposed areas of installation.**
- **Liberty Military Housing will not be responsible for added electrical loading imposed by your equipment. (i.e. added utility costs on your Minol utility billing).**
- **Liberty Military Housing will not be responsible for any damage to the window or structure, including but not limited to window warping, mounting hardware damage, condensation leakage, or residue from foams or tapes, charges may apply for these damages.**

***Window Unit:**

1st story only



Portable Unit:

1st, 2nd & 3rd story



PCSING TIPS

How to prepare for moving out for PCS

- Notify your designated district office and submit your notice to vacate your home once you receive your new orders.
 - A move-out inspection will be scheduled with you to ensure the home is in quality condition and there are no significant damages upon move-out.
- Utilize your move-out checklist to ensure you are prepared to turn the home back over to Liberty Military Housing and avoid any extra move-out costs.
- Take advantage of our twice a month FREE bulk drop-off to dispose of any unwanted items.
 - Location: Corner of N 5th and Pierce Ave in the Greenwood Neighborhood



2025 TSS Results

As of 5/9/2025

Overall Survey Response Data	
Survey's Distributed	4,777
Survey's Received	1,151
Overall Response Rate	24.1%

TSS Top 5

Score	Question
91	Courtesy of maintenance personnel
86.7	Courtesy and respect with which you are treated
84.4	General work order or maintenance request completion time
82.5	Safety of your home/unit
81.9	Quality of maintenance work

2025 TSS Results by Community

As of 5/9/2025

Community	Total Distributed	Total Received	% Received
Beachwood South	106	25	23.6%
Beachwood North	462	98	21.2%
Eagleview	126	45	35.7%
Meriwether Landing	259	82	31.7%
Carter Lake	263	63	24.0%
Cascade Village	64	16	25.0%

Community	Total Distributed	Total Received	% Received
Heartwood	258	30	11.6%
Olympic Grove	90	18	20.0%
Stony Oak	153	41	26.8%
The Bricks	29	9	31.0%
Westcott Hill	32	13	40.6%
Evergreen	143	31	21.7%

2025 TSS Results by Community

As of 5/9/2025

Community	Total Distributed	Total Received	% Received
New Hillside	453	104	23.0%
Madigan	87	23	26.4%
Town Center	199	76	38.2%
Clarkdale	479	108	22.5%
Broadmoor	151	58	38.4%
Parkway	188	34	18.1%

Community	Total Distributed	Total Received	% Received
Hillside	161	37	23.0%
Davis Hill	363	75	20.7%
Greenwood	241	49	20.3%
Discovery Village	470	116	24.7%

2025 Improvement Projects

Community	2025 Improvement Projects
All JBLM	Installation of Window Locks
Evergreen	Fence Replacement
Discovery Village	Bathroom Skylight Removal
Discovery Village	Roll in Showers (ADA)
Clarkdale	Multiplex Siding Replacement
Davis Hill	Sidewalk and Step Replacement
Town Center	Window Replacement

Community	2025 Improvement Projects
Cascade Village	Exterior Painting & Rot Repair
Carter Lake	Electrial Panel Changeout
Carter Lake	Roof Replacement
Hillside	Trash Enclosure Covers & Carport Upgrades
Parkway	Front Awning Replacement
New Hillside	Grind & Overlay Streets
Greenwood (Historic)	Window Replacement



NEW MERIWETHER LANDING HOMES COMING SOON

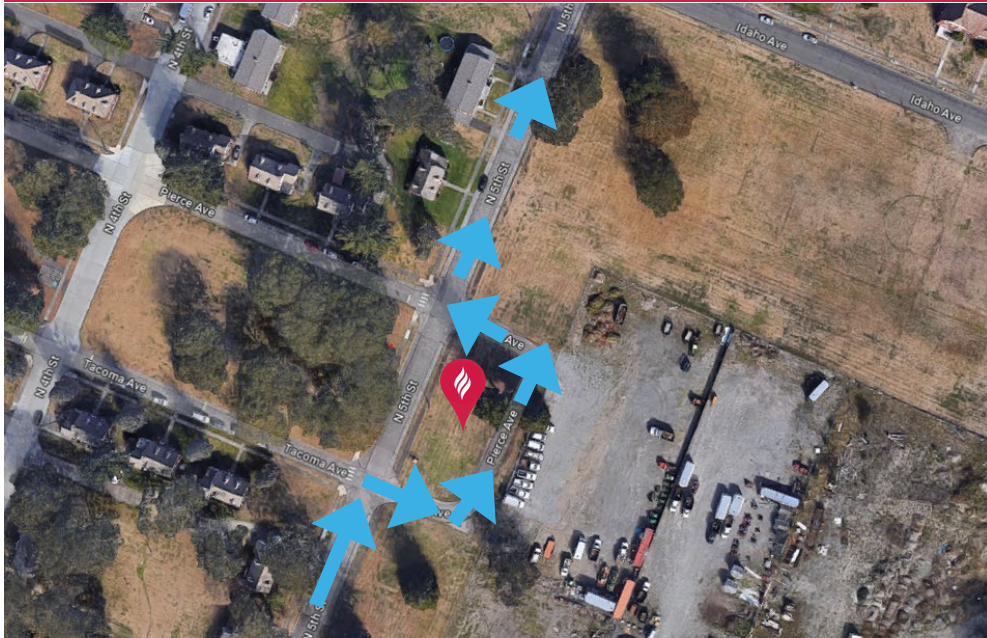
Breaking ground on 212 new homes to be added to Meriwether Landing

- Duplex style homes with 4 bedrooms, 2.5 bathrooms
- Ranks: E7-E9, O1-O3
- Two new parks with playgrounds



FREE Monthly Bulk Drop-Off

Location: Corner of N 5th and Pierce Ave in the Greenwood Neighborhood



OPEN UNTIL CLOSE OR UNTIL DUMPSTERS ARE FULL

May:

- Wednesday, May 28th | 3pm-7pm
- Saturday, May 31st | 9am-3pm

June:

- Wednesday, June 18th | 3pm-7pm
- Saturday, June 21st | 9am-3pm

ACCEPTED

- Furniture (3 per household)
- Bagged Items
- Recyclables
- Household Trash
- Bicycles
- Grills - (For gas, ignitor must be removed)

NOT ACCEPTED

- Mattresses
- Boxsprings
- Loose Items
- Hazardous Waste
- Propane Tanks
- Appliances
- Electronics
- Paint
- Long Lumber
- Construction Waste
- Tires
- Batteries





U.S. AIR FORCE



Youth Employment Opportunities

ENABLE—SUPPORT—DELIVER



LIFEGUARD TRAINING & EMPLOYMENT







Sign up now for free lifeguard training!
Get paid as a Lifeguard Trainee while you get certified!

Trainees start at \$16.66/hr. Upon completion of the course, your pay could increase to \$17.11/hr.

Why you should join the MWR Team: Competitive pay (if you have experience, you could start as high as \$20/hr!), opportunities for benefitted positions and promotions, and access to all MWR amenities including free fitness facilities.



Employment Information



Aquatics & LG Training

Up to \$1,000 in a cash bonus after working 100 hrs!
Flexible schedule. Ages 15 and older accepted.
For more info call 253-967-5026/5390.

JBLMmwr



TRAINING DATES
May 2-4
June 13-15
Aug 8-10
Sept 12-14
Fridays 5 -10 p.m.
Saturdays & Sundays
9 a.m.-5:30 p.m.



TEEN ACADEMY 2025 - AN IHG ACADEMY PROGRAM NOW ACCEPTING APPLICATIONS

Give your teen Room for a Great Start!

Teen Academy is a summer work program designed to ignite teens' career interest in the Hospitality Industry. Qualified teens can gain valuable work experience, earn a summer paycheck, log community service hours, AND HAVE FUN!

If you are interested in participating and/or sponsoring a teen, please contact:

(253) 279-1141

TRAINING, UNIFORMS, AND DAILY BREAKFAST WILL BE PROVIDED!

For more information or to apply, visit careers.ihg.com or

SCAN ME





APPLICATION DEADLINE:
OPENS: May 9, 2025
CLOSES: June 2, 2025





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Devotion Park Update

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➤ Update

- Food truck expected completion by 31 May
- Shade structures and seating expected completion by mid-July
- Ribbon cutting early August, finalizing details



Directorate of Emergency Services Update

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Directorate of Emergency Services

Installation Emphasis

On-post Summer Safety Incident Trends

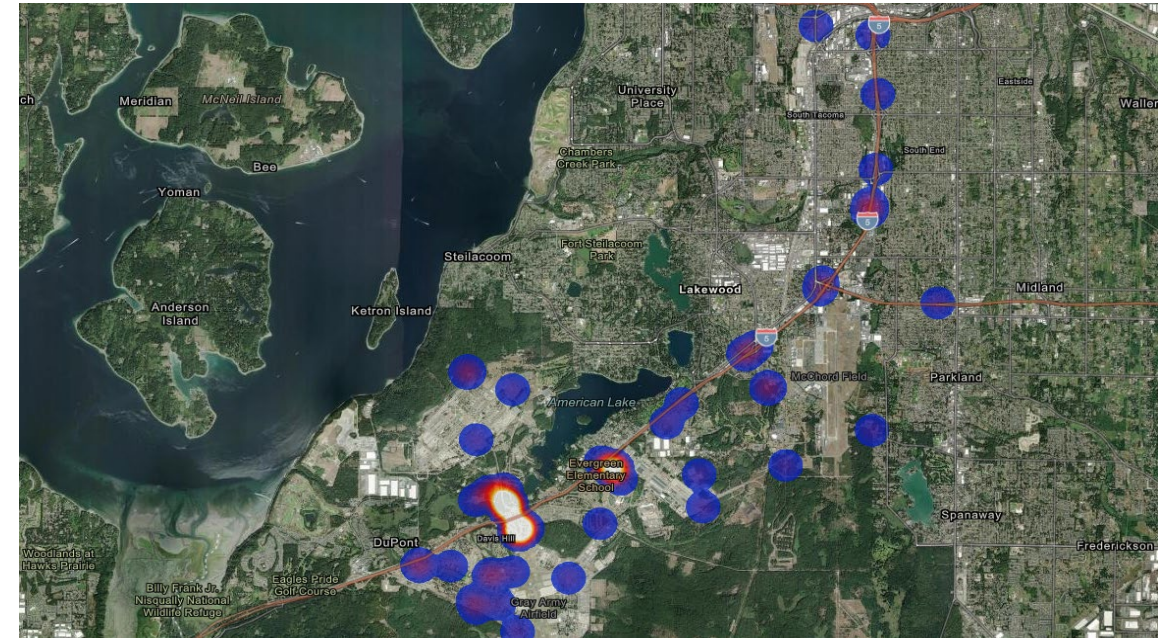
- Q3-Q4 FY24 Common Locations
 - #1- Garcia Blvd
 - #2- Liberty Gate
- Q3-Q4 FY24 Common Offenses
 - #1- Assault- 114
 - #2- DUI- 64

Key Takeaway: Lower enlisted housing remains the hot spot for crimes against persons.

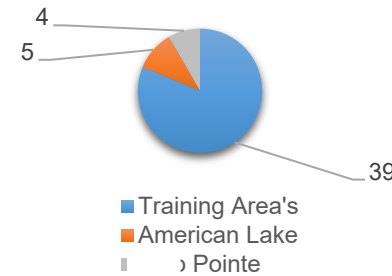
Pertinent Events

- I-5 construction corridor implements speed enforcement program
- Camera trailers and posted notices as means of surveillance in construction zones
- **Monitored by WSP remotely 24/7 with infractions mailed to offenders**
- Shoreline Park Opening Date 01APR25
 - **Dry Beach Policy (JBLM Reg 215-2)**
 - American Lake Parks and Pavilions open Memorial Day
- **Pre reservations available for major Summer MWR events:**
 - Armed Forces Day (Currently Open)
 - Freedom Fest (DATE TBD)

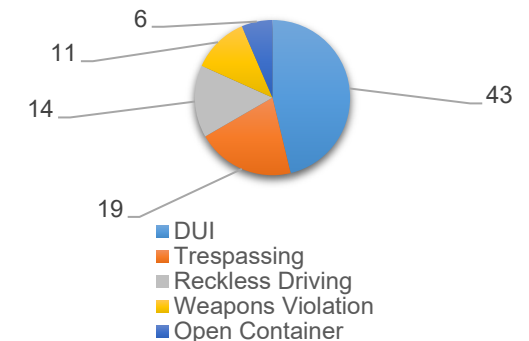
Community Crime Map (on/ Off Installation) Q3/4 FY24



Breakdown of FY24 Summer Offenses by Recreation Area



FY24 Top Summer Offenses



*ISportsman essential in logging personnel in JBLM recreation areas and identifying trespassers



Gate Hours of Operation


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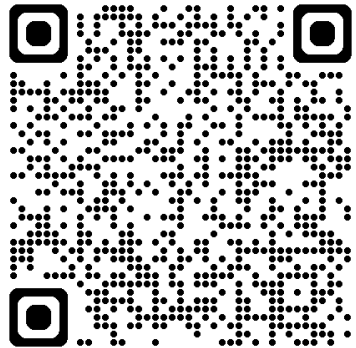
GATE	HOURS	LOCATION
Lewis Main Visitor Control Center	5 a.m. to 10 p.m. / 7 days	I-5 Exit 120 to Lewis Main Guard Shack at Liberty Gate processes visitors from 10 p.m. to 5 a.m. daily
Lewis Main Liberty Gate	24 hours / 7 days	I-5 Exit 120 to Lewis Main
Lewis North 41st Division Gate	24 hours / 7 days	I-5 Exit 120 to Lewis North
Lewis Main Logistics Center POV/CVIP	5 a.m. to 6 p.m. / Mon.-Fri. (Closed on weekends and federal holidays)	I-5 Exit 122-B – Thorne Lane When gate is closed, use Madigan CVIP.
Lewis Main Madigan Gate	24 hours / 7 days	I-5 Exit 122 – Berkeley St.
Lewis Main Madigan (CVIP)	6:30 p.m. to 5 a.m. / Mon.-Fri. 24 hours / Sat.-Sun. and federal holidays	I-5 Exit 122 – Berkeley St.
Lewis Main East Gate	24 hours / 7 days	East Gate Road and 4 th Division Drive Connects to SR 507
Lewis Main Dupont Gate	5 a.m. to 9 p.m. / Mon - Fri (Closed on weekends and federal holidays)	I-5 Exit 119
Lewis Main RCF Gate	5 a.m. to 9 a.m. / Mon.- Fri. (inbound only) 3 p.m. to 7 p.m. / Mon.-Fri. (outbound only) (Closed on weekends and federal holidays)	Access JBLM property at Mounts Road, cantonment entrance adjacent RCF Exit cantonment adjacent to RCF, depart JBLM property at Center Drive leading into Dupont or proceed to Mounts Road
Lewis North Integrity Gate (POV/CVIP)	5 a.m. to 9 p.m. / Mon.-Fri. 8 a.m. to 9 p.m. Sat. / Sun. / holidays ----- CVIP-5a.m. to 9 p.m./Mon-Fri CVIP-8 a.m. to 9 p.m. / Sat.-Sun. and Federal Holidays	Exit 119 from I-5. Follow Dupont Steilacoom Road 1 ½ miles to traffic light at the intersection of Dupont-Steilacoom Road and Wharf Road When CVIP is closed, use Madigan CVIP.
McChord Field Visitor Center	6 a.m. to 7:30 p.m. / 7 days	I-5 Exit 125 (Bridgeport Way)
McChord Field Main Gate	24 hours / 7 days	I-5 Exit 125 (Bridgeport Way)
McChord Field Barnes Gate	5 a.m. to 8 p.m. / 7 days	Perimeter Road, approx ½ mile from the Lincoln Boulevard Gate exit of Lewis Main


WE ARE THE ARMY'S HOME


Rideshare Information for Drivers

This program allows both Department of Defense and non-DOD affiliated U.S. citizens to obtain an Installation Access Card (IAC) for the purpose of providing rideshare services on the installation. All applicants must verify current employment as a ride-share driver before an IAC can be issued.

For specific instructions on how to obtain access to JBLM as a rideshare driver, please scan the QR code below...




**U.S. ARMY
RIDE-SHARE
PILOT
PROGRAM**

*Need a ride on or off post?
Safe and convenient
transportation options are
coming to six Army installations.*

 **U.S. ARMY**

Smartphone display details:
 - Map showing route
 - Driver profile: 4.9 ★
 - Vehicle: A123BC, Black Sedan
 - Status: Your driver is on the way.
 - Action: Send a message (4 min)





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Road-Related Construction Update (May-July)

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Road Related Work – May-July 2025

Key	Project	Duration	Type
1	South 14th & Mann Ave, Stryker to-Railroad	10 Feb – 2 Jun	Road Closed (Pavement Repair)
2	7th Infantry Regiment Road, Transmission Line Road from 7th Infantry Road to Jackson Ave; Old Madigan area of Wilson Ave and McKinley Ave; Logistics area of S. L St, Rainier Dr, Cook Ave, Perry Ave, Belmont Ave, N. G St, S. F St, and S. A ST; and New Hillside Housing of Blaine Ave, Madrona Ave, Sycamore Lane, Linden Dr. Magnola Blvd, and Rosemary Lane	14 Apr – 13 Jun	Shoulder or Lane closures with Flaggers (Electrical Work)
3	Parking Lot/ Motor pool by Bldg 9522	29 May – 17 Oct	Parking Lot Closed (Pavement Repair)
4	Stryker Ave, from S. 5th St to S. 6th St	16 Jun – 24 Sep	Road Closed (Utility & Pavement Repair)
5	Barnes Bridge: Barnes Blvd, 1st St SW - J01119 parking & Levitow Blvd - 2nd St	31 Mar –11 Jan 26	Vars Closures or lane restrictions, Complete Closure 13 Jun 25-11 Jan 26 (Bridge Replacement)
6	Perimeter Road – East side Airfield	12 May – 9 Dec	Road Closed (Bridge Replacement)
7	Perimeter Road – Davis Hill Housing off Davis Lane	Mid-June to end of Aug	Construction traffic for WSDOT noise wall construction (Sound Wall Construction)
8	Off-Base: I-5 Mounts Rd to DuPont Steilacoom corridor Improvements, Exits 120-116 (WSDOT)	Through Aug 26	Traffic disruptions, predominately during the day with occasional night operations, or closures for girder placements

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JPSO Update

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JPPSO – NW - Joint Base Lewis-McChord

Global Household Goods Contract GHC

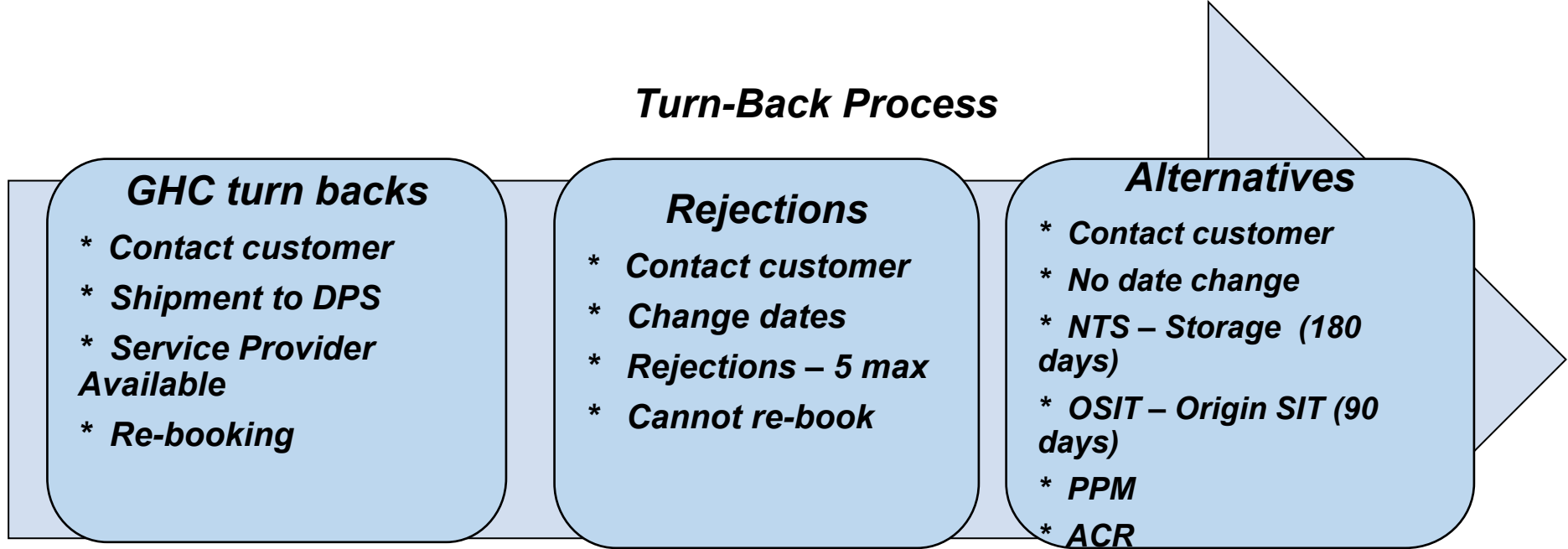
15 May 2025



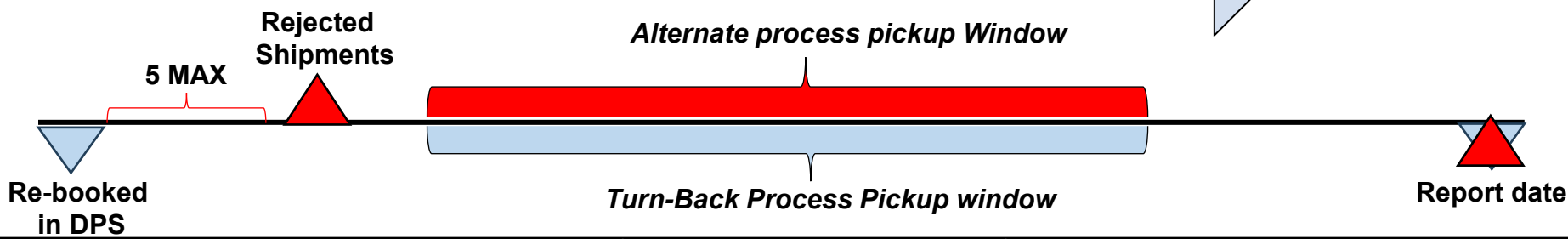
Mr. Francisco Aguirre
Director



UPDATE: May/June/July GHC Turn-backs transitioned to DPS based on Home Safe capacity
UPDATE: Effective 30 April – All new GHC shipments on PAUSE until further notice from Senior Leadership



MILPER Message 25-043 – allows for commanders (COL/O-6) to adjust report dates





U.S. AIR FORCE



AAFES Update

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Lewis North Jersey Mikes



Main Exchange



Lewis Main Burger King



Liberty Car Wash





Follow us for the Baskin Robbins trailer location and times throughout summer!
<https://www.facebook.com/JBLMExchange>



Open Forum

Closing Remarks



WE ARE THE ARMY'S HOME



33
UNCLASSIFIED



JOINT BASE LEWIS-MCCHORD

Thank you for your attendance !

Next Housing Townhall will be held in
August 2025
Location TBD



BACKUP SLIDES



January 2025 Implementation, August 2025 Assessment | **FREE for Active Duty E1-E4 and their Families**

Golf

1 round free / green course –
9 holes @ Eagles Pride Golf *

Mon-Thu after 12 p.m., Fri-
Sun after 3 p.m. only (Except
during special events/tournaments)

* Service Member only

Aquatics

Free recreation swimming at
indoor and outdoor pools

Auto Skills

Free 2 hours bay usage
(daily) @ McChord and
Lewis, valid everyday

Bowling

Free 1 hour lane usage or 1
game (daily) for AD E1-E4
and families

Wed & Thurs 5-8 p.m. (except
during special events / tournaments /
leagues / parties)

Rentals

50% Discount Daily
Equipment Rental: camping,
fishing, and party equipment

- excludes RVs, Trailers,
Pavilions and Boats

Fitness

Free participation in fitness
classes



Additional Discounts

Sasquatch Conference Space: Long Term Use Agreement with I Corps Exclusive
Use and Management. Coordinate through I Corps.

Bistro Meeting Space: \$0 room fee Mon-Fri, Units, SFRGs or *Registered Private
Organizations, Outside F&B Authorized, No MWR Support – Self-set up/clean

Races: Free to all with small admin fee, T-shirts for purchase

Coupons: To all attendees of the MWR Weekly Welcome Lunch - Free exercise class,
Free combo upgrade on a meal, 10% off a plaque at Arts & Crafts

Leisure Travel (ITT): Tickets - Heavily discounted sale price or free to BOSS / E1-E4 if
unsold day prior to event

Rideshare Program

JBLM has been selected to participate in a FORSCOM Rideshare Pilot Program. Directorate of Emergency Service (DES) and the Public Affairs Office (PAO) are currently supporting this program to assess more effective ways to facilitate rideshare and food delivery access to the installation.

In the Interim DES is establishing a way that CAC holders can be rideshare drivers

- Once a current ID cardholder is confirmed by his/her company (e.g., Uber, Lyft) as being employed by them they will be credentialed for a year. *Note current ID cardholders are prohibited by regulation to use their base access privileges for commercial use.*
- The rideshare companies will geofence the base so that these ID cardholders will get the fares originating on JBLM
- DES will sponsor the rideshare drivers