



AMERICAN WATER

Military Services

May 20, 2022

McChord Lincoln Housing,

American Water is committed to providing safe, reliable, and clean drinking water. We are partnering with the government to ensure that this commitment remains steady for many years to come.

Recently, we have been alerted to a brown water event that occurred in McChord-Lincoln Housing. First, although the brown water events are not aesthetically pleasing, it is critical to note that the water is safe for consumption. All bacteriological samples from the distribution system are analyzed by a third-party lab and have met or exceeded Washington State Department of Health sample requirements.

Rest assured the current brown water occurrence is being addressed by the American Water team. We are actively performing high-velocity water system flushes on a regular basis to control and minimize the build-up of brown water sediments in the water distribution system on McChord. Daily, the American Water team performs extensive analytical testing on the water delivered to your home to ensure it meets all drinking water standards.

If any customer is experiencing brown water, please reach out to the DPW service desk at (253) 967-3131, press #3 (American Water) and report the brown water issue. American Water will address the concern with the customer and take the appropriate steps to mitigate the issue.

Nathan Hart

General Manager

American Water Military Services Group

Joint Base Lewis McChord