

Food assistance for families? Other than the food pantries a lot of family's are having to resort to.

- ***Food assistance remains a priority. To assist you we have included a resource list below.***

Could the installation provide a large dumpster during the post-spring-cleaning event? This would allow families to dispose of their washers, dryers, beds, and bedroom furniture properly instead of leaving them in a random battalion's dumpster, which creates an additional burden for those responsible for disposal.

- ***Resident families have the option to do a bulk trash drop off twice a month with Liberty to get rid of these items for free.***

I just had 4 months of construction in my house no full usage of my house housing gave me \$200 compensation, but I was paying full bah still while living in my house. I feel like this is unfair, who oversees helping residents when stuff like this happens?

- ***LMH advises residents to use their three-step process if they are unsatisfied with the service or solution from their district office (please see flyer below).***

Can we petition to change the rules in the Town Center Townhomes so we can use our front green space for playthings? Like slides, sand pits, and sea saws.

- ***Common areas cannot be used to store or leave personal items.***

Can housing get support i.e. like having their plows and salt trucks out, when public works is salting and sanding?

- ***LMH has two plow trucks that are used to service main arterial roads during inclement weather.***

Are we going to be holding liberty housing accountable as well for speeding in the work vans and trucks?? they are ALWAYS speeding.

- ***LMH has a fleet vehicle management and monitoring system installed in all company vehicles. This helps us identify and address violations such as speeding.***

Good evening. I would like to get updates on when will the watchcare (NightOwl after hours childcare) contract will be in place? Childcare supports our RSO programs and in my case, it effectively provides our Catholic women with fellowship, support, access to religious programming that we otherwise cannot fully access. Oftentimes programming like CWOC is the sole religious programming outside of mass available to spouses (and AD women).

- ***The watchcare contract is an ongoing issue the JBG has been working on diligently for over a year. Continues changes in the Army contracting process have greatly delayed the awarding of this contract. This issue could be resolved in the next 90 days, but an***

***actual timeline is not available. The RSO will release information to the JBG team and to the chapel communities as soon as more information is available. We thank the JBG community for their patience and their continued communication with the RSO***

Could there be clarity on authorization to use personnel owned EV chargers in on post housing? In the slide deck used what I believe was a installation wide senior leadership meeting a few weeks ago the EV charging program was introduced, but it stated that this program was the only authorized way to charge EVs in on post housing referencing a EV Policy memo from FEB 2024. However, last month I received an EV charging addendum and confirmation from a Liberty leasing employee (I can provide email traffic) that personnel owned charges could be used as long as their requirements in the addendum were met.

- ***Please see policy guidance below***

Will the Lake be able to be swam in this summer?

- ***Shoreline park typically opens around April 1st. Swimming is permitted during operational hours; however, lifeguards are not on duty, so swimmers should exercise caution. <https://jblm.armymwr.com/programs/parks-pavilions>***

Where is the DA policy allowing them to take the BAH?

- ***The National Defense Authorization Act of 1996 established the program and Army Regulation 210-50 governs the usage of BAH in exchange for on post housing. All installations are different, and all housing markets are different. Housing in some installations offer concessions to BAH if the housing is considered substandard as the housing partner works through renovations of homes it took over from the Army.***

## FOOD SERVICES AND ASSISTANCE PROGRAMS

### *Pierce County Food Resources*



<https://www.efoodnet.org/>

Has FIND FOOD MAP on the website with a food pantry, meal site, home delivery resources, and what day of the week it is available. The information on the website is the most up-to-date.



### *Thurston County Food Resources*



<https://tcfb.org/>

Has FIND FOOD NEAR ME on the website with grocery pick-up locations, including a food pantry, inside shopping, drive-up distribution, and farm stand.



<https://doh.wa.gov/you-and-your-family/wic/apply-wic>



Women, Infants, and Children provide nutrition for qualifying pregnant women, breastfeeding moms, and children under 5. Dad, grandparents, and other caregivers of children under five may also sign up for WIC.

JBLM WIC – (253) 982-0210; 551 Barnes Blvd, McChord AFB, WA 98439



<https://www.dshs.wa.gov/esa/community-services-offices/basic-food>



A federal nutrition program that provides food benefits to supplement qualifying individuals' and families' grocery budgets to purchase healthy foods.



<https://www.washingtonconnection.org/home/>



It offers a fast and easy way for families and individuals to apply for various services such as Food, Cash, Child Care, Long-Term Care, and Medicare Savings Programs. Click on SEE IF I QUALIFY.



## FOOD SERVICES AND ASSISTANCE PROGRAMS

### Active-Duty Service Members

#### Basic Needs Allowance (BNA)

[Financial Readiness - Understanding BNA](#)



[Army Directive 2023-06 \(Army BNA Program\)](#)



#### Other Resources:

**MILITARY  
ONESOURCE**

<https://www.militaryonesource.mil/>



#### Army Emergency Relief (AER)

Waller Hall: Bldg. 2140 Liggett Ave, JBLM Lewis-Main

Monday - Friday from 9 a.m. - 2 p.m. (Initial requests)  
Schedule an appointment with AER: (253) 967-9852

Army Emergency Relief (AER) is a private, non-profit organization established to assist Soldiers and their Family members in emergency financial situations due to no fault of their own. Financial assistance is given in the form of an interest-free loan, grant, or combination of the two. Loans are repaid by an allotment. AER is by appointment for intake or returns.

[www.armyemergencyrelief.org](http://www.armyemergencyrelief.org)



#### AFCS Financial Readiness Program

Waller Hall: Bldg. 2140 Liggett Ave, JBLM Lewis-Main

Monday - Friday from 9 a.m. - 3:30 p.m.  
(253) 967-1453

The Financial Readiness Program provides comprehensive educational and counseling programs in personal financial readiness. Learn about debt, consumer advocacy and protection, money management, credit, financial planning, insurance, and consumer issues. Through classroom training and individual counseling, participants can learn how to save and invest money, establish savings goals, eliminate debt, and save for emergencies.

Schedule a one-on-one financial counseling appointment with an accredited financial counselor: (253) 967-1453 or visit [jblmfrp.timetap.com](http://jblmfrp.timetap.com)

# THREE-STEP PROCESS FOR RESIDENT CONCERNS

We are committed to making your living experience with Liberty Military Housing exceptional. Our team is dedicated to ensuring that all feedback and concerns are resolved in a timely manner. Should you have any concerns while living with us, please follow our three-step resolution process. Thank you for choosing to live with Liberty.



## STEP ONE

Contact Your Designated District Office

**Lewis East:** 253-912-3485  
LewisEast@LiveLMH.com

**Lewis Main:** 253-912-3460  
LewisMain@LiveLMH.com

**Lewis North:** 253-912-3475  
LewisNorth@LiveLMH.com

**Lewis West:** 253-912-3493  
LewisWest@LiveLMH.com

**McChord:** 253-589-0523  
Mcchord@LiveLMH.com

**Discovery Village:** 253-292-6100  
DiscoveryVillage@LiveLMH.com

**Mt. Baker:** 253-300-5299  
Mt.Baker@LiveLMH.com



## STEP TWO

Issue incomplete or Not Satisfied?

Contact the General Management Office at Liberty Military Housing

253-912-2111



## STEP THREE

Issue still unresolved?

Contact the Residential Communities Initiative

253-967-2524



DEPARTMENT OF THE ARMY  
OFFICE OF THE ASSISTANT SECRETARY OF THE ARMY  
INSTALLATIONS, ENERGY AND ENVIRONMENT  
110 ARMY PENTAGON  
WASHINGTON DC 20310-0110

26 FEB 2024

SAIE-IHP

MEMORANDUM FOR DISTRIBUTION

SUBJECT: Department of the Army Policy Guidance on Electric Vehicle (EV) Charging Infrastructure and Equipment in Army Privatized Housing

1. References.

- a. DoDI 4165.14 Real Property Inventory and Reporting, September 2023
- b. DoDI 4165.03 DoD Real Property Categorization, January 2023
- c. DoDI 4165.06 Real Property, July 2022
- d. AR 735-5 Property Accountability Policies, November 2016
- e. Electric Non-Tactical Vehicle (NTV) Acquisition/Charging Memo, November 2023
- f. 2021 International Existing Building Code (IEBC), December 2020

2. Purpose. The purpose of this policy guidance is to ensure Department of the Army privatized housing providers offer sufficient access to electric vehicle charging infrastructure for their residents, establish standard practices for proper financial responsibility, and ensure electric vehicle charging is safe.

3. Applicability. The following policy guidance applies to all providers of non-transient privatized housing located on Army Installations or on land leased from the Army.

4. Effective Dates. This policy guidance is effective immediately.

5. Definitions.

- a. Electric Vehicle (EV): A vehicle that is powered by an electric motor drawing current from rechargeable storage batteries or other portable electric energy storage devices. It includes a battery electric vehicle, a plug-in hybrid electric vehicle, etc.
- b. EV Charging Infrastructure: Also called electric vehicle supply equipment, electric vehicle chargers, or electric vehicle charging facilities. This includes the equipment necessary to safely charge an EV.

- c. Charging as a Service (CaaS): A subscription-based contracting model that generally includes installation, maintenance, and access for electric vehicle charging stations.

## 6. Objectives.

- a. All new construction and major renovations of privatized housing to which this policy guidance applies shall include the necessary in-home electric infrastructure to support all future connection of either Level 2 or Level 3 EV chargers. For the purpose of this policy guidance, a major renovation is a Level 3 alteration, as defined in Reference (f).
- b. Privatized housing providers shall be responsible for facilitating installation, maintenance, and access to EV charging infrastructure for residents of Army privatized housing to the extent practical when charging access is requested by residents.
- c. Community EV charging infrastructure within a Military Housing Privatization Initiative (MHPI) lease, which includes those at community centers and other common areas used for vehicle parking within the leased footprint (i.e., charging stations not located near a resident's home), shall meet the applicable minimum capabilities requirements outlined in Reference (e), and shall be coordinated with Army Housing Offices (AHOs).

## 7. Implementing Guidance.

- a. Privatized Housing Providers' plans for EV charging infrastructure shall be reviewed with garrisons prior to implementation as detailed in Reference (e) to ensure the installation has sufficient electric infrastructure to accommodate the EV charging requirements referenced herein. EV charging infrastructure electricity usage will be metered separately from the home's normal electric usage. All work associated with in-home EV charging infrastructure installation or electrical upgrades will be completed by a vendor approved by the MHPI Project Company or by the installation based on the demarcation line for the electric utility listed in the applicable Municipal Services Agreement (MSA). When the resident moves out of the MHPI home, any EV charging infrastructure installed will remain with the home. The resident shall be permitted to remove and maintain any auxiliary charger components purchased by the resident that are specific to their vehicle/charger.
- b. Residents may be responsible for costs associated with the installation, maintenance, and administration of EV chargers and meters if these costs are bundled into CaaS contracts. The resident will be required to sign a lease addendum regarding EV charging that has been approved by the Assistant Secretary of the Army for Installations, Energy and Environment or designee. EV



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chargers may be metered internally or externally to the charging system and will be separately billed to the resident in addition to the rental rate paid by the resident. EV energy consumption will not be covered by Basic Allowance for Housing or any utility allowance. For General Officer (GO) homes, any costs borne by the project or by the Army will be included in the GO cost report.

- c. If the privatized housing providers has entered a CaaS contract with a third-party provider for EV charging infrastructure in the home, residents desiring to charge an EV will be required to enroll in that EV charging program if they wish to charge their EV at the home.
- d. If a third-party EV charger is installed within a home and the resident moves out of the home, reasonable efforts should be made by the Project Owner to ensure the home is leased to another owner of an EV. Home offers and assignments, however, will not violate the Unit Occupancy Plan and associated waitlist management procedures.
- e. If the MHPI project is participating in a Resident Energy Conservation Program (RECP), the EV charging infrastructure metered usage will not be included in RECP baseline averages for like-type groups.
- f. Upon implementation of this policy guidance, residents are required to utilize MHPI Project Owner approved EV charging infrastructure in homes and may not charge EVs from any other household electrical outlets. Resident EV charging guidelines will be included in the EV charging lease addendum. MHPI Project Owners will monitor utility consumption and perform home energy audits to the extent necessary to identify resident violations of this policy guidance. AHOs will engage with residents owning EVs to ensure residents are informed regarding their responsibilities under this policy guidance and the EV lease addendum.
- g. In accordance with References (a), (b), & (c), all real property on military installations must be accounted for by the Real Property Accountable Officer (RPAO), including privately owned and operated assets (e.g., privatized housing and utilities). Permanently installed chargers which meet the definition of real property should be capitalized under facility code 8124 (Electric Vehicle Charge Facility). MHPI Project Companies must work with the installation RPAO to ensure all real property eligible EV chargers are capitalized on the real property and provide required supporting documentation as outlined in Reference (d).
- h. MHPI projects that receive electrical power through the Army installation should anticipate future demand for EV charging infrastructure and require adequate capability of electrical distribution systems and avoidance of increased demand or time-based electricity charges for the installation. MHPI projects receiving electrical power through the Army installation will coordinate their plans with the



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installation Directorate of Public Works via AHOs prior to installation of EV charging infrastructure.

8. Considerations.

- a. Wherever possible, privatized housing provider should prioritize the use of CaaS contracts to mitigate upfront installation costs on residents requesting EV charging infrastructure access. Where CaaS isn't feasible, privatized housing providers should develop pricing strategies that ensure costs associated with home charging are equally distributed between residents benefitting from charging access and use over the lifetime of the ground lease.
- b. The privatized housing providers may choose, but are not required, to partner with Army and Air Force Exchange Services (AAFES) to support the installation of community EV charging infrastructure within an MHPI lease.

9. The point of contact for this effort is the Deputy Assistant Secretary of the Army for Installations, Housing and Partnership at (703-697-8161).



CARLA K. COULSON

Deputy Assistant Secretary of the Army  
(Installations, Housing and Partnerships)

DISTRIBUTION:

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